

# NEWHAM PEOPLE'S BUDGET FORUM

**Thursday 24 January**  
**10.30am-1.00pm**  
**Old Town Hall, Stratford**

## NEWHAM PEOPLE'S BUDGET FORUM

# Welcome - Cllr Charlene McLean

- Welcome and Introductions
- Housekeeping – info on fire exits and toilets
- Accessibility – BSL interpreters and room support
- Photography

# NEWHAM PEOPLE'S BUDGET FORUM

## Today's schedule – Cllr Charlene McLean

Time	Duration	Session	Presenter
10:30am	10 mins	Arrivals and refreshments	
10:40am	5 mins	Welcome, introductions, housekeeping and schedule	Cllr Charlene McLean
10:45am	5 mins	Budget proposals film	Cllr Charlene McLean
10:50am	10 mins	Budget overview and participatory democracy – 'People at the Heart of Everything We Do'	Mayor Rokhsana Fiaz
11:00am	20 mins	Round 1	Michael O'Donnell
11:20am	10 mins	Council income and budget information	Simon Little
11:30am	15 mins	2019/20 Budget proposals	Cllr Terence Paul
11:45am	30 mins	Round 2, feedback from tables and Q&A	Cllr Terence Paul/ Simon Little/ Michael O'Donnell
12:15pm	10 mins	Break	
12:25pm	25 mins	Round 3 and feedback from individuals	Cllr Charlene McLean
12:50pm	5 mins	Have your say on 'Our Streets, Transport & Parking'	Cllr Charlene McLean
12:55pm	5 mins	Close, contact details and feedback forms	Mayor Rokhsana Fiaz/ Cllr Terence Paul/ Cllr Charlene McLean

# **Newham's Budget Proposals 2019/20 Film**

# NEWHAM PEOPLE'S BUDGET FORUM

## Mayor Rokhsana Fiaz – Budget overview and participatory democracy

**NEWHAM PEOPLE'S BUDGET FORUM**

**Michael O'Donnell –  
Intro to Round 1: Where do you  
think the council income comes  
from?**

**(15 mins for table discussions)**

# Round 1: Where do you think the council income comes from?



# **Simon Little – Council income and budget information**



## NEWHAM PEOPLE'S BUDGET FORUM

# Where does our income come from?

- The Council receives £1.05bn in total income
- However a large chunk (over 60%) of this covers specific areas:
  - Schools £268m, Council Housing £111m, Housing Benefit £259m
- Leaves £414m to fund other expenditure.
- £154m of this funding is from fees & charges, specific grants from government and income we get from our assets, including investments.

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## Income from tax plus new homes bonus

	£000
Business Rates & Related Grant	168,035
Council Tax (Including Adult Social Care Precept)	82,039
New Homes Bonus	10,492
<b>Total Funding</b>	<b>260,566</b>

## NEWHAM PEOPLE'S BUDGET FORUM

# How we plan to spend this year

	<b>Budget</b>
	<b>£m</b>
Baseline Cost of Services	£193m
Cost Pressures	£35m
Savings & Income	(£18m)
Central Budgets	£41m
Treasury & Investments	£32m
Specific Grants & Contributions	(£23m)
<b>Net Cost</b>	<b>£260m</b>

# NEWHAM PEOPLE'S BUDGET FORUM

## Cost Pressures

	£000
Children's Services	13,378
Adults and housing needs services	3,015
Pension auto-enrolment	1,200
Elections	350
Housing delivery	500
Youth services	1,400
Eat for Free	1,247
Invest in a new schools partnership	100
Free bulky waste	390
London Living Wage	3,000
Unachievable transformation programme savings	7,800
Asset management	1,900
Enforcement services	1,000

**Cost Pressures** **35,280**

## NEWHAM PEOPLE'S BUDGET FORUM

# Savings/Income Generation

Deletion of Small Business Outsourcing Programme support	(924,000)
Every Child programme	(686,000)
Children's service efficiencies	(3,484,000)
Adult Social Care efficiencies	(226,500)
Neighbourhood operations savings	(1,400,000)
Customer services	(440,000)
Business support	(300,000)
Communities & environment restructure	(100,000)
Economic regeneration	(1,066,100)
Publicity budget reductions	(350,000)
One Source budget efficiencies	(487,000)
Procurement savings	(750,000)
Change programme savings	(2,768,000)
Active asset management savings	(400,000)
Improved financial performance for small business programme	(1,000,000)
Fees & charges corporate policy	(1,369,000)
Communities & environment income based on existing performance	(750,000)
Planning services based on based existing performance	(500,000)
Improved debt management and recovery	(50,000)
Revised debtor credit balance policy	(500,000)
	<b>(17,550,600)</b>

## NEWHAM PEOPLE'S BUDGET FORUM

# Spend on Services

	<b>Budget</b>
Adults and Housing Needs Services	£94m
Business and Growth	(£3m)
Chief Executive and Central Services	£1m
Children's Services	£82m
Community and Environment	£38m
Customer Connect and Strategic Services	£2m
Enforcement and Safety	£2m
Asset Management	(£7m)
Regeneration and Planning	£8m
Back Office and other	(£4m)
Other income/savings to be allocated	(£3m)
<b>Total Service Spend</b>	<b>£210m</b>

# **Cllr Terence Paul – 2019/20 Budget Proposals**

# NEWHAM PEOPLE'S BUDGET FORUM



an additional  
**£1.4m**  
into youth services to keep  
our young people safe



**£3m**  
to pay our care staff the  
London Living Wage



an additional **£1.2m**  
for primary school children to  
continue to eat for free, increasing  
the total investment to  
**£6.3m**



# NEWHAM PEOPLE'S BUDGET FORUM



**£1.4m**

to support 19,000 lowest income households by cutting the cost of their Council Tax



an additional  
**£10.6m**

into Children's Services



**£1.3m**

to support children with Special Educational Needs

# NEWHAM PEOPLE'S BUDGET FORUM



an additional  
**£500,000**  
to accelerate social  
housing delivery



**£390,000**  
for free bulky waste  
collections



**£250,000**  
to ensure residents are at the  
heart of our decision-making

**Cllr Terence Paul –  
Round 2: What are your thoughts  
on the proposed budget?**

**(20 mins for table discussions)**

# Round 2: What are your thoughts on the proposed budget?

Council Tax: good idea

The proposal is reasonable - would be happy to pay more - would like see more direct appointments for care staff

Why doesn't Newham explore citizenship bank - community bank - germany has this model

Social Care - needs more investment in appointing staff directly rather than agency staff

Housing - plumbers, brickys, architects - Newham training school for newham residents

New Housing using empty properties

Cut the cartering for events

we need to look at training for the future as technology is taking over. we need to think about how we support unemployment levels

Off those on waiting list, do we know what allocations are needed yearly



# Round 2: What are your thoughts on the proposed budget?

issue of subletting of council properties

Presentation lacking in details regarding experience of residents over the last 5-10 years

£250k too much to spend on community consultation

Social care - workers are not being paid travelling time. this needs to be supported

Can we have cameras to deal with bulky waste and put the money back into the council

offering mortgage facility for residents via Newham

Council should not leave bags signs etc lying around as it encourages additional waste

Hostel payments are excessive - there should be a cap on how much people can be charged.

if you can spend £10b for Olympics then you can sort out social housing



# Round 2: What are your thoughts on the proposed budget?

The summary was appreciated- the council is trying to deliver a service with low budget we need more funding from central government

Landlord licencing needs to be robust/evidence needed to stop 15 people in a property and all the problems that creates

people are making money off the poor from high rental charges

Government legislation around rental cap

What is the difference between what is paid for 5 years ago and now?

How can the council be smarter - how can we make a difference to staff on minimum wage - a difficult process at the present

All councils to ask for more funding for central government

Suggestion Pie Chart of Income broken down percentage wise

More inspectors to inspect properties when building works are taking place to ensure waste is dealt with responsibly



# Round 2: What are your thoughts on the proposed budget?

Where is the money being spent for the youth services

Put in Newham Magazine

A lot of investment went into children's provision previously.

more money for community engagement

Why cant you put up business rate?

ECAM should not be scrapped

Youth expenditure - finance training, job readiness, infrastructure of the centres, mentors and role models

ECAM well established. No point scrapping it and designing a new programme.

It is good to listen to what the community has to say, it's important to encourage the community to come together



# Round 2: What are your thoughts on the proposed budget?

The councils response is not good enough - looking at contracts - long term vision to improve the standards of the care workers

Adjustment - investment in recycling - upcycling - being more efficient - not wasting, why are deprived boroughs being targetted

Refreshments should be cheapest options

Listening to the community is the right step forward but it will take time

More support needed for 3rd sector

libraries, community centres and 3rd sector organisations may be good places to use to consult

more support for mental health services - which supports council delivery

Need some other types of events to consult with residents

Joined up approach - keep Britain tidy held workshops - to change behaviour we are also looking at air quality lots of work in this area - hard discussions on cars and air quality environment on the budget





# Round 2: What are your thoughts on the proposed budget?

youth - youth services within the secondary schools

Agreement on youth services to keep young people safe

Youth outreach needed too

Volunteers should be used more to save on costs - empower our third sector and youth services and those who do not have effective advocates

youth to be trained as a youth trainer

Not alot of funding is required to support some of the councils delivery and coproduce delivery

As a full time carer, carers allowance as £60 a week. What is the council offering theses residents.

Need to be more innovative, reswearh best practices regarding youth crime and victims

ECAM has deep reaching positive effects



# Round 2: What are your thoughts on the proposed budget?

Special needs engagement community need more support and needs to be met in terms of engagement and involvement

Make sure events are for Newham residents

Split view on eat for free

smarter ways of investing in services now to save in the future

More sponsorships to support young people with special needs - young people are falling through the gaps as the needs are not being met by social services

Council Tax application process needs to be improved. Its lengthy. It leads to mental health and bureaucratic processes

Join up with other youth offending teams in other boroughs ad find out what is going on

Agree with london living wage

Increase in council tax is good as its supports the lower income families

# Round 2: What are your thoughts on the proposed budget?

Generally agree to council tax rise but in conjunction with more accountability, monitoring and evidence of value for money

Its not about cost its about quality - care workers are the working poor - care workers terms and conditions need to improve

Questioning the value of Newham town show, could save money!

Reduce waste in the council processes

How much is invested in early intervention rather than dealing with problems or reccurring issues

eat for free could be means tested

London living wage, why just allocated to carers?

Positive trying to engaging residents and address key issues like childcare, youth etc

Zero contracts should be eliminated for care workers



# Round 2: What are your thoughts on the proposed budget?

Breakdown of huge figures really good

youth services to work closer with third sector providers

Parent responsibility more

low paid workers - assess their need so that they can improve their circumstances

Living wage is a good investment

Care services should be brought back into the council

Renewal for care workers contractor - will be looked at lot closer and there is a task group to focus on this area

How can we use out of hour school/libraries for youth activities more, although kids sometimes want to be out of such settings

need to be realistic about social value, community value and financial value



# Round 2: What are your thoughts on the proposed budget?

better use of IT

Childrens hot meals should be means tested

More detail on vulnerable young people and more transparency



# **Roving mic – feedback from tables**

# NEWHAM PEOPLE'S BUDGET FORUM

## BREAK (10 mins)

**Clr Charlene McLean -  
Round 3: How would you like to be  
involved in future budget proposals  
for 2020/21 and beyond?**

**(15 mins for table discussions)**



# Round 3: How would you like to be involved in future budget proposals for 2020/21 and beyond?

Make budget consultations earlier in the cycle

Work with 3rd sector and their skills with hard to reach groups

I would like to be involved if it is truly co-productive

20/21 and beyond an open consultation to the whole community - in a variety of platforms

Consultation process need to drafted by the people and tangible outcomes

Show how the views are been taken into account

Good how LBN are trying to engage people in budget

A vehicle or process to have input or views to a range a services in the council - to ask for improvements - suggestions etc so that the ideas can be taken on board

More feedback on twitter



# Round 3: How would you like to be involved in future budget proposals for 2020/21 and beyond?

Use the mag to communicate about budget

Help for people to use digital services and support in different locations

More sessions like this but would like better communication to promote the events

Money saved on under the stars

These events need to be more frequent

a group of approx 20 residents from all different walks of lives who listen to all the councillors and experts and then the group considering all the information put forward to the residents and the councillors

These events need to be scheduled in earlier

Comms an marketing need to be more prominent

Loved this session found it very useful - this is a good strategy - beyond would like to use existing - email a newsletter to all those attended



# Round 3: How would you like to be involved in future budget proposals for 2020/21 and beyond?

Alternatives to online

Online forum to allow debate

Dyslexia friendly and disability friendly

can all be sent a newsletter to contact to invite in future events - how to get in touch with vulnerable residents

more communications about this - email, brighter posters

Something through the door to digest and then feedback at a later stage either by paper or an local community event

Early involvement, before the budget is developed. Don't bring a plan already in place. Let us help shape.

Like this format to come along and discuss the information

Get someone to do community visits to talk about budget (go to the people etc)



# Round 3: How would you like to be involved in future budget proposals for 2020/21 and beyond?

Residents would like to be involved in strategy - the budget has been set we need much more information and detail so that we will more input

I feel that my voice is heard and that my voice is heard

Involve young people

information to be sent to the schools

Want to know how to get involved in tracking and updated on Youth services

Like to get mums people involved by using local community places

An resident ambassador programme to get the messages out there

would like to be interested and consulted via email

Other ideas - and ways of engagement in this process - to have in put in the cooperate plan networking - more information on issues like climate change and how boroughs work together



# Round 3: How would you like to be involved in future budget proposals for 2020/21 and beyond?

Would like to be involved but not sure the council will listen

Involve key sectors of residents in planning budgets/needs e.g. parents rather than rely on professionals all the time

map community groups and networks that already exist in each neighbourhood

Really please to come - no youths here today how will they have an input in the budget

No clear way of reporting issues and getting feedbacks, very hit and miss

more intergenerational events

Options for online and in person



# Roving mic – feedback from individuals

## NEWHAM PEOPLE'S BUDGET FORUM

# CLr Charlene McLean – Have your say on 'Our Streets, Transport & Parking'

Your contributions will shape Newham's Transport & Parking strategy

Have your say by:

- Registering for one of the Forum events:

26<sup>th</sup> Jan (Canning Town)

31<sup>st</sup> Jan (Stratford)

4<sup>th</sup> Feb (East Ham)



**Register at:**

[www.newham.gov.uk/OurStreet](http://www.newham.gov.uk/OurStreet)

Or in a Newham Library

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Or have your say by voting on other people's statements/  
creating your own at [www.newham.gov.uk/OurStreet](http://www.newham.gov.uk/OurStreet)  
(support available in Libraries)

## What should be done to improve Newham's Streets, Transport and Parking?

 Anonymous wrote: 85 remaining  
People don't walk as the area feels dangerous.

Agree       Disagree      Pass / Unsure



Submit



**NEWHAM PEOPLE'S BUDGET FORUM**

**Mayor Rokhsana Fiaz/  
Cllr Terence Paul/  
Cllr Charlene McLean**

**Close, feedback forms and  
contact details**

# NEWHAM PEOPLE'S BUDGET FORUM

## Contact Details

### **Cllr Charlene McLean**

Deputy Mayor (Community) and  
Cabinet Member Community  
Neighbourhoods

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