

**FINAL Minutes**

SSAG Meeting held on Friday 5 July 2024 @ 11am  
at the London Stadium

<b>Attendees:</b>	Sheila Roberts (SRO)	LBN – Licensing and Regulatory Services - Chair
	[REDACTED]	LBN – Licensing and Regulatory Services - minutes
	Leah Pratten	LBN – Licensing and Regulatory Services
	Jessica Dempsey	LBN – Highways and Traffic Management
	Sara-Ellen Williams	London Legacy Development Corporation (LLDC)
	John Walker	London Legacy Development Corporation (LLDC)
	Pip Thomas	London Legacy Development Corporation (LLDC)
	Peter Swordy	London Stadium 185 Limited (LS185)
	Darren Raczkowski	London Stadium 185 Limited (LS185)
	Jason Eglash	London Stadium 185 Limited (LS185)
	Dawn James	London Stadium 185 Limited (LS185)
	Andy Sheldon	Metropolitan Police Services
	Ann Ramage	Sports Ground Safety Authority (SGSA)
	Patrick Frazier	Sadler’s Wells
	Matthew Atkinson	St John Ambulance
	Stuart Phillips	South Eastern Rail
	Gary Ashe	Transport for London - Underground
	Imteyaz Kurrimboccus	Transport for London - Buses
	Darryl Morgan	West Ham United Football Club
	Ben Illingworth	West Ham United Football Club

MINUTES	ACTIONS UPDATE FROM PREVIOUS MINUTES	Action
1 Aug 23	<b>Persistent standing in lowers &amp; banning update</b> LS185 informed members they are reviewing the whole process, from banning, enforcement and messaging to develop a concise and overarching strategy to deal with the issue. WHUFC will look to support and work with the Stadium on implementing changes.	
5 Sept 23	<u>Update on Persistent standing in lowers &amp; banning update</u> Ongoing discussions between LS185, WHUFC and the SGSA reviewing mitigation actions for persistent standing in the lowers.	
5 July 24	<u>Update</u> <b>SGSA to receive monthly returns/reports of Persistent Standing game by game. Notes from Persistent Standing Workshop Group to be shared with AR.</b>	Ongoing LS185
20 Oct 23	<b>Ingress / egress / road closures</b> No formal process for vehicles parked in the bus lane during road closures. EK to follow up with LBN Highways.	
5 Jan 24	<u>Update</u> Issues have been raised with LBN Highways and currently going through the legal process. <b>UPDATE</b> – Double yellow lines installed and parking enforcement is more proactive.	
5 July 24		<b>CLOSED</b>

AGENDA ITEMS	Actions																											
<p><b>1. Introductions and apologies</b></p> <p>Meeting convened and apologies received from: Edward King (LBN), Nicola Keye (WHUFC)</p>																												
<p><b>2. Minutes</b></p> <p>Minutes from the last meeting held on 1 March 2024 agreed.</p>																												
<p><b>3. Strategic learnings and actions</b></p> <table border="0" data-bbox="108 725 948 1070"> <tr> <td><i>10 Mar 24</i></td> <td><i>WH vs Burnley</i></td> <td><i>KO: 2pm</i></td> </tr> <tr> <td><i>14 Mar 24</i></td> <td><i>WH vs SC Freiburg</i></td> <td><i>KO: 5.45pm</i></td> </tr> <tr> <td><i>17 Mar 24</i></td> <td><i>WH vs Aston Villa</i></td> <td><i>KO: 4pm</i></td> </tr> <tr> <td><i>22 Mar 24</i></td> <td><i>Spain vs Columbia</i></td> <td><i>KO: 8.30pm</i></td> </tr> <tr> <td><i>02 Apr 24</i></td> <td><i>WH vs Tottenham</i></td> <td><i>KO: 8:15pm</i></td> </tr> <tr> <td><i>14 Apr 24</i></td> <td><i>WH vs Fulham</i></td> <td><i>KO: 2pm</i></td> </tr> <tr> <td><i>18 Apr 24</i></td> <td><i>WH vs Bayer 04 Leverkusen</i></td> <td><i>KO: 8pm</i></td> </tr> <tr> <td><i>27 Apr 24</i></td> <td><i>WH vs Liverpool</i></td> <td><i>KO: 12:30pm</i></td> </tr> <tr> <td><i>11 May 24</i></td> <td><i>WH vs Luton town</i></td> <td><i>KO: 3pm</i></td> </tr> </table> <p>Overview of recent 9 fixtures:</p> <ul style="list-style-type: none"> <li>• Total attendance: 447,441</li> <li>• Total Ejections: 98</li> <li>• Key Notes: No major issues of concern identified during these fixtures.</li> </ul> <p>A further discussion will take place offline to establish protocols, particularly focusing on clarifying procedures related to primacy issues when SOR loses camera functionality.</p> <p>LBN attend all medium and high-risk matches and a DPI is available for the SGSA audit.</p> <p><u>MPS</u>  Overview Shared by MPS:</p> <ul style="list-style-type: none"> <li>• <b>Police Actions:</b> During the 9 fixtures, the police addressed multiple issues, including: <ul style="list-style-type: none"> <li>• Ejections</li> <li>• Pitch incursions</li> <li>• Racial abuse</li> <li>• Anti-social behaviour (ASB)</li> <li>• Missile throwing</li> <li>• Drug-related incidents</li> </ul> </li> </ul> <p>The Premier League has not yet submitted their consolidated report to the club. WHUFC noted that the Premier League has requested a template of the WHUFC reporting, recognising its success and considering it for adoption by other clubs.</p> <p>The Premier League will focus on Zone Ex in their reporting process for the next season.</p>	<i>10 Mar 24</i>	<i>WH vs Burnley</i>	<i>KO: 2pm</i>	<i>14 Mar 24</i>	<i>WH vs SC Freiburg</i>	<i>KO: 5.45pm</i>	<i>17 Mar 24</i>	<i>WH vs Aston Villa</i>	<i>KO: 4pm</i>	<i>22 Mar 24</i>	<i>Spain vs Columbia</i>	<i>KO: 8.30pm</i>	<i>02 Apr 24</i>	<i>WH vs Tottenham</i>	<i>KO: 8:15pm</i>	<i>14 Apr 24</i>	<i>WH vs Fulham</i>	<i>KO: 2pm</i>	<i>18 Apr 24</i>	<i>WH vs Bayer 04 Leverkusen</i>	<i>KO: 8pm</i>	<i>27 Apr 24</i>	<i>WH vs Liverpool</i>	<i>KO: 12:30pm</i>	<i>11 May 24</i>	<i>WH vs Luton town</i>	<i>KO: 3pm</i>	<p><b>LLDC</b></p>
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<p><b>4. Upcoming potential friendly/Premier League fixtures</b></p> <p><u>10 August 24 - WH vs Celtic Vigeco</u>  No concerns, low-ticket sales currently. Low risk policing in place.</p>																												

<p><u>17 August 24 - WH vs Aston Villa</u> No concerns or risk groups, BAU fixture.</p> <p><u>31 August 24 -WH vs Manchester City</u> No concerns, BAU fixture.</p>	
<p><b>5. End of Season report (LS185, MPS, SGSA)</b></p> <p><u>MPS</u> End of season stats: 27 fixtures this season of which 15 were low risk, 11 medium and 1 high risk. 19 Premier League 2 Europa</p> <p>There was a positive decrease in pitch incursions. Increase in public order offences, violence and drug-related incidents. Investigations into these matters are still in progress.</p> <p>More work is needed to empower stewards to confidently follow through with assault allegations. Police will be attending stewards’ briefings to provide additional support and guidance going forward. Significant work is being done in the background between the police and CPS to address these issues and concerns. LS185 continues to support and encourage the stewards to pursue allegations.</p> <p>Policing of low risk fixtures is under review, there have been no major significant issues or concerns this season.</p> <p>Police Officer received a commendation for their work at the London Stadium</p> <p>Chair requested an update on bans for the season as well as a correlation between arrests and bans. 50 football bans issued this season.</p> <p><u>SGSA</u> SGSA have been impressed with robust preparation, planning and implementing of events. All procedures and systems deemed robust. Only minor housekeeping issues were identified which will be addressed separately with the Stadium. LS185 successfully conducted test exercises and contingency planning, contributing to an overall successful year.</p>	
<p><b>6. Update and review of Persistent Standing working group membership</b></p> <p>SGSA requested that LBN be included in the Persistent Standing working group meetings with the Stadium and WHUFC. WHUFC acknowledged that the invite will be shared with LBN.</p> <p>Efforts are being made to encourage fans to police themselves. Reminders and requests are displayed on large screens during the game, with content shared across social media and the football program.</p> <p>Minutes of the meeting to be shared with SGSA</p>	<p><b>LS185</b></p>

<p><b>7. Safety related issues raised by fan groups</b></p> <p><u>Singing Section</u>                  WHUFC will engage with partners and other Premier League clubs that have successfully implemented similar initiatives. MPS added that implementing singing sections could present challenges.</p> <p>No safety related concerns raised.</p>	
<p><b>8. Any other football safety related business</b></p> <p><u>Platform 13</u>                  Soft opening for South Western entrance at Stratford Station on the 10 July. Shuttle service will still be open and closed during all event days.</p> <p><u>Road Closures</u>                  There will be a road closure for Network Rail Road on 22 July on Montfichet Road (Penny Brooks to Car Park C near International car parks), directional only for 3 weeks.</p> <p><u>Westfield Avenue</u>                  Completion is due mid to end of September. PS to meeting with Highways to discuss long term plans for the area.</p> <p><u>Carpenters Road.</u>                  Discussions required between Parks and Police in relation to operation of the area.</p>	<p><b>LS185</b></p>
<p><b>9. Date of next Football SAG</b></p> <p>Friday 6 September 2024</p>	