

Market Position Statement

Supported Living

May 2024

INTRODUCTION

What are Supported Living Services?

Supported Living Services are accommodation-based services for customers with a wide range of needs such as mental health, learning disabilities, autism, physical disability etc. Supported living enables adults to live in their own home – with the help they need to be as independent as possible – and should allow them to choose where they want to live, who with, how they want to be supported, and what happens in their own home. As a term, it covers a wide variety of settings and can include some form of group living.

Homes can be shared between several people and have communal space or consist of separate units of self-contained accommodation – with or without communal space – but which may be located in shared buildings such as a block of flats and/or on shared grounds. Elements of Supported Living may be formally regulated by Care Quality Commission (CQC) and others not.

Supported Living services involve tenure rights – renting or ownership, with associated occupancy rights. Some provide regulated ‘personal care’ and others support daily living activities such as help with shopping, food preparation and access to the community or a combination of both.

OVERVIEW

- The Council has a legal requirement to support residents with Care Act eligible needs. Where appropriate, the Council discharges this duty through Supported Living.
- In December 2020, Cabinet agreed the Council's broad Vision for Supported Living:
 - To improve the safety, wellbeing and quality of life of adults with care and support needs.
 - To promote independence and ensure vulnerable and socially excluded residents are treated with respect, dignity, care and compassion.
 - Care and support should be outcome focussed, person-centred, planned, proactive and coordinated.
 - There should be an early intervention and preventative support offer based on the needs of the local population.
- The vision for the Supported Living is based upon the following four principal aims;
 - Embed prevention wherever possible;
 - Support vulnerable adults for as long as required;
 - Look to improve people's ability to live as independently as possible;
 - Sustain improvements into the long term.
- For further information on the Council's vision for and transformation of Supported Living Services can be found in the following Cabinet Reports:
 - [December 2020 - http://lbnmgov/documents/s142211/Supported%20Accommodation%20Final%202020.11.20.pdf](http://lbnmgov/documents/s142211/Supported%20Accommodation%20Final%202020.11.20.pdf)
 - [June 2022 - Cabinet report](#)

CURRENT COMMISSIONED PROVISION/ ACTIVITY



- Supported Living Services are currently provided by approximately 60 Providers based both in and out of borough.
- There are currently 541 Residents in Supported Living Services of which approximately 154 are placed out of Borough.
- Number of residents that are currently in a Supported Living Service broken down by primary support reason (Data Source: Power Bi: May 2024):

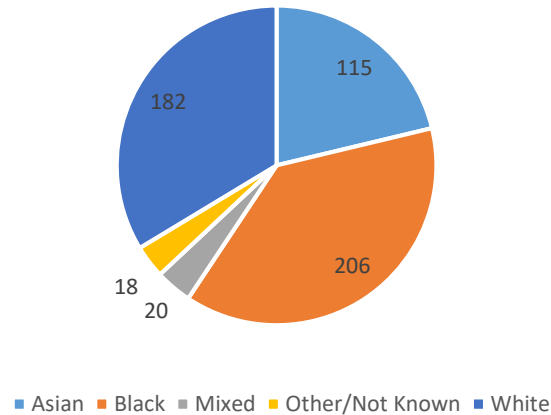
Primary Support Reason	Number of Residents Count / %	Projected Spend 2024/25 (based on current weekly package costs) £	Budget/Spend for Supported Living
Learning Disability Support*	166 (30.68%)	£11,956,109	<ul style="list-style-type: none"> • Actual Spend for 2023/24: £23,408,459 • Modelled Annual forecasted Growth in spend: 5% in 2024/25 • These spend are activity based arrangements, if activity increases, so do the associated costs.
Mental Health Support	320 (59.15%)	£11,056,493	
Other Support**	55 (10.17%)	£2,718,026	
Total Number of Residents in Supported Living Services	541 (100%)	£25,730,628	

*This also includes Residents with Autism

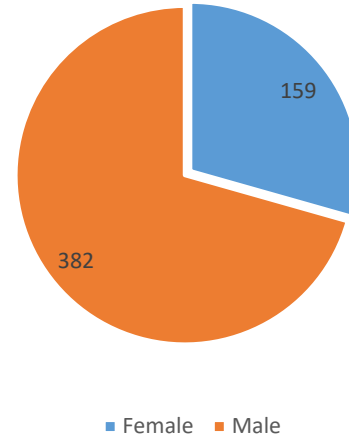
**Other support covers the following categories Physical support, sensory support, social support, and memory cognition support

Equity / Protected Characteristics

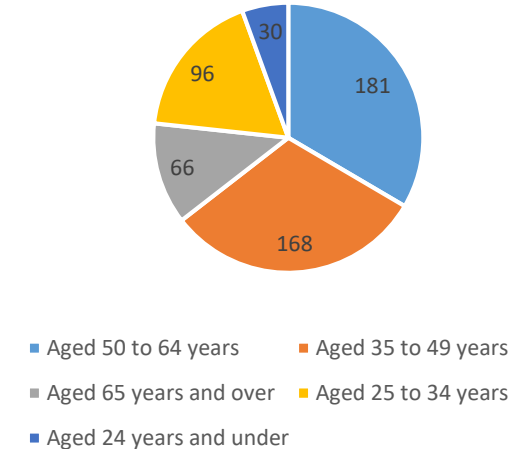
Summarised Ethnicity Breakdown - All Supported Living



Gender Breakdown - All Supported Living



Age Breakdown - All Supported Living



(Data Source: Power Bi: May 2024)

- Further information on demographics for the London Borough of Newham including the Equality Impact Assessment can be found in the following Cabinet Reports:

[December 2020 -](#)

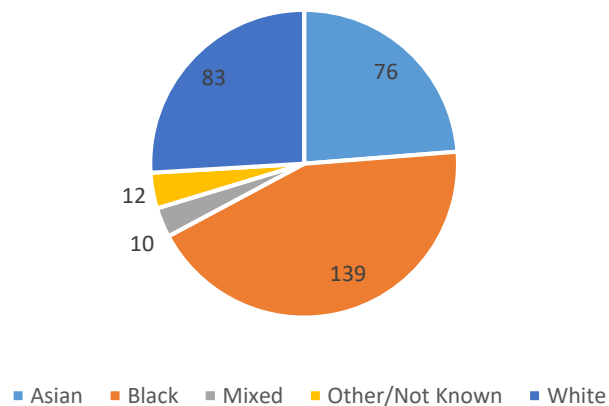
<http://lbnmgov/documents/s142211/Supported%20Accommodation%20Final%2020.11.20.pdf>

[June 2022 - Cabinet report](#)

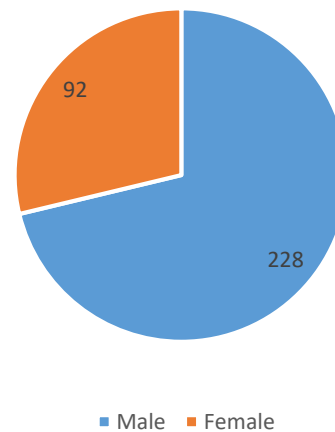
Equity / Protected Characteristics

Demographic Breakdown – for Residents with Mental Health as a Primary Support Reason

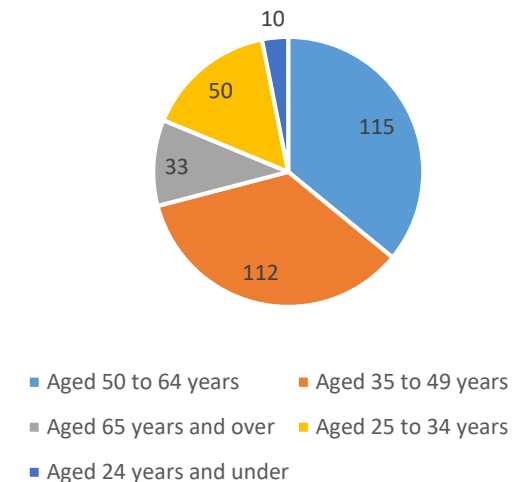
Summarised Ethnicity Breakdown for Residents with Mental Health as a Primary Support Reason



Gender Breakdown



Age Breakdown

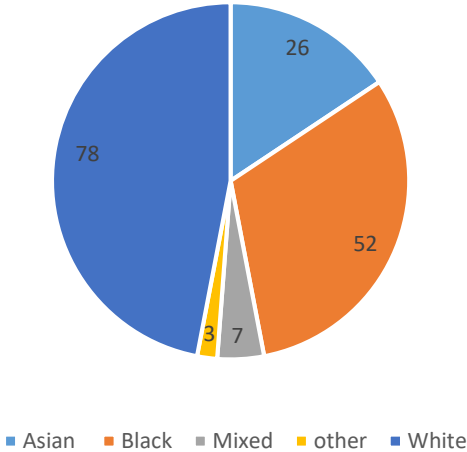


(Data Source: Power Bi: May 2024)

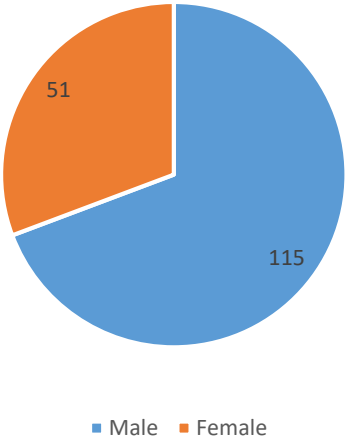
Equity / Protected Characteristics

Demographic Breakdown – for Residents with Learning Disability as a Primary Support Reason

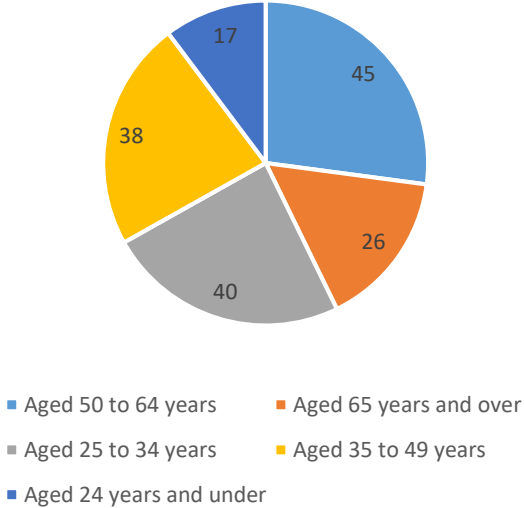
Summarised Ethnicity Breakdown



Gender Breakdown



Age Breakdown



(Data Source: Power Bi: May 2024)

Commissioning Priority 1: Have the Right Profile of Services in Borough

Commissioning Priorities	How the Commissioning Priorities will be Delivered
<p>We want to have the right profile of services in borough to meet the care and support needs of residents so that majority of residents that need a Supported Living Service can be placed in borough. Placing outside of the borough should not be the norm but an exception e.g. due to resident choice,</p>	<p>We will use intelligence to identify gaps in services and work towards having more appropriate services to meet the needs identified.</p> <p>We have established a Supporting Vulnerable Adults Dynamic Purchasing Vehicle (DPV) for an initial term of 5 years with the option to extend for a further 5 years (5+5). Providers may apply for admission to the DPV throughout the term of the DPV. Applications will be evaluated in “Rounds”.</p>

Commissioning Priority 2: Improve the Quality of Service and Accommodation

Commissioning Priorities	How the Commissioning Priorities will be Delivered
<p>We want to improve the quality of care and support that residents receive.</p>	<p>We will commission services that offer good value for money.</p> <p>To drive continuous improvement and partnership working, the Council has introduced a Provider Quality Handbook including a system to rate provider quality which will support continuous improvement in the delivery of Supported Living Services.</p>
<p>We want to improve the quality of accommodation used to deliver supported living services by setting accommodation standards and the requirement for providers to use accommodation from a list of approved property.</p>	<p>Providers need to have access to a suitable property that meets the required approved accommodation standards – details in the following link https://www.newham.gov.uk/downloads/file/4725/housingsupportapprovedaccommodationstandards-final.</p> <p>All accommodation used to deliver supported living services will need to be accepted onto the Newham Accommodation List. Details for application and validation can be found in the following link: Newham Accommodation list</p>
<p>We want care and support to be outcome focused and strength based.</p>	<p>We will set requirements for Providers to demonstrate how they are working with Residents to deliver outcomes</p> <p>We will have a greater focus on outcomes monitoring and our quality assurance approach will review how providers are improving outcomes i.e. through the use of Outcomes Star..</p> <p>We will expect Providers to work with Residents using a strength based approach focussing on what the Resident can do and not on what they can't.</p>

Commissioning Priority 3: Work more Collaboratively and in Partnership

Commissioning Priorities	How the Commissioning Priorities will be Delivered
<p>We want to work with providers in partnership to ensure that our residents receive the care and support they need.</p>	<p>We aim to commission support at a price which is fair and sustainable for all parties – we will negotiate transparently, led by what people need.</p> <p>We will set up provider forums – to give providers the opportunity to share their feedback, views, good practice with us</p>
<p>We want to co-produce plans, strategies and service design and reviews with residents, carers and their family members. We will create opportunities to work jointly in an equal and reciprocal relationship.</p>	<p>We will seek feedback and input from residents, their Carers and family through various methods such as through the Council's Co Production Team, Healthwatch, direct contact in services through focus groups/drop ins</p>