

Forest Gate Community Neighbourhood Citizens Assembly

13th September, 10:00-13:00

Welcome!

- Please seat yourself at a table
- Please do introduce yourself to the other people at your table and find out where in Newham they either live or work, and (if you like) what interests they have
- Help yourself to refreshments if you want them

Introduction

- The purpose of the assembly:
- To set priorities for the Community Neighbourhood Plan.
- To give local people a chance to shape how the local budgets are spent.
- A space in which you can create working groups for any local projects you might want to start yourselves

Housekeeping

- Info on toilets, fire exits etc
- Break time
- Accessibility: facilities available (creche, room team support, wheelchair access etc)

Assembly Schedule

Round 1- What do you appreciate about your local area?

Round 2 - What changes would you like to see in your Community Neighbourhood?

Round 3- What priorities should be addressed in the Community Neighbourhood?

- Break -

Round 4- Voting on priorities

Round 5- Move tables and discuss priority you're most interested in

Volunteering for working group

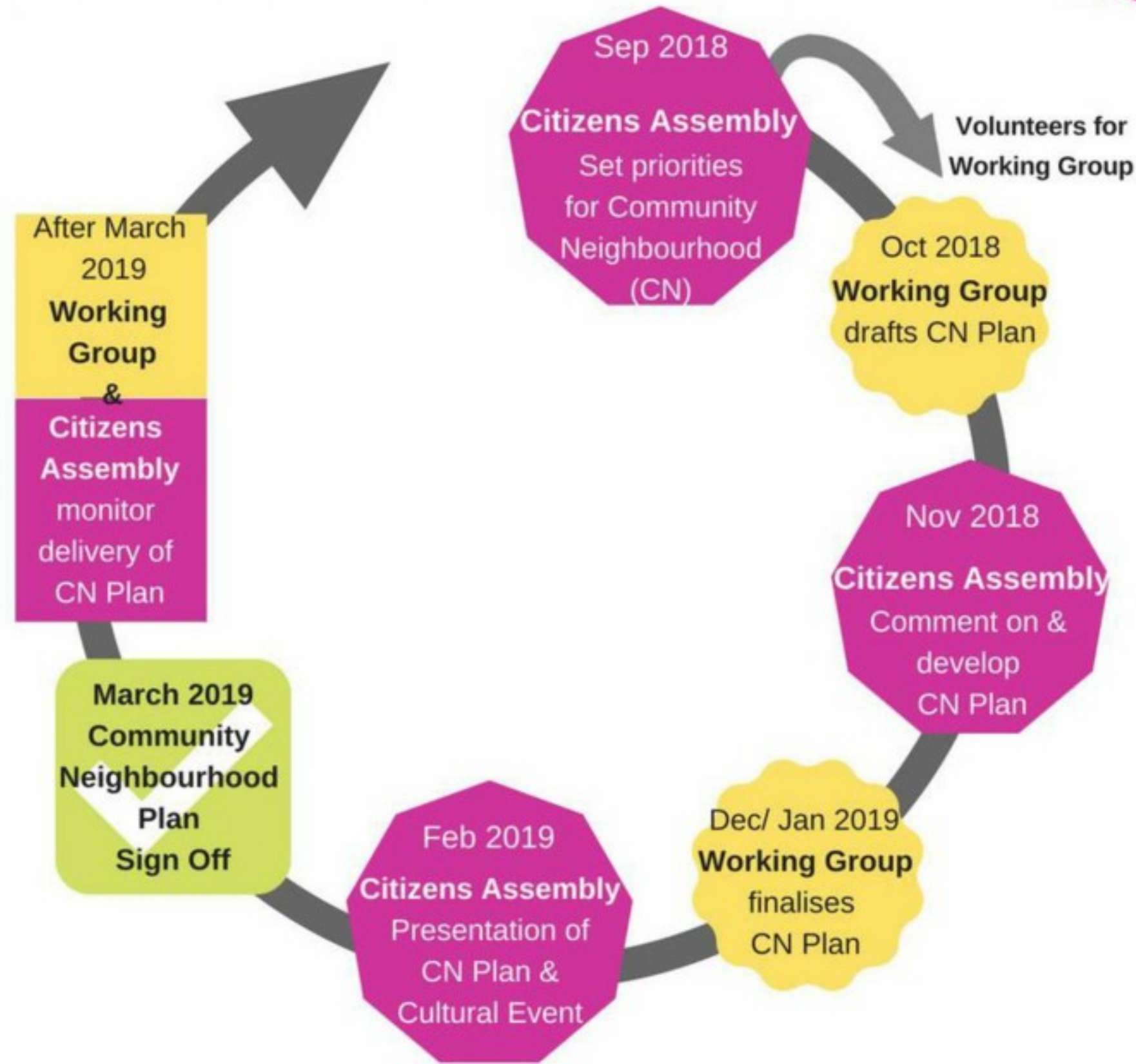
Conclusion

Refreshments

Guidelines for the Assembly

- Listen to each other
- Be respectful
- You don't have to agree
- Be careful not to dominate
- Don't worry if you don't have loads of ideas
- Share what comes to mind
- Make sure responses get entered into the laptops by table hosts
- Enjoy being part of shaping your Community Neighbourhood

Cycle of Assemblies



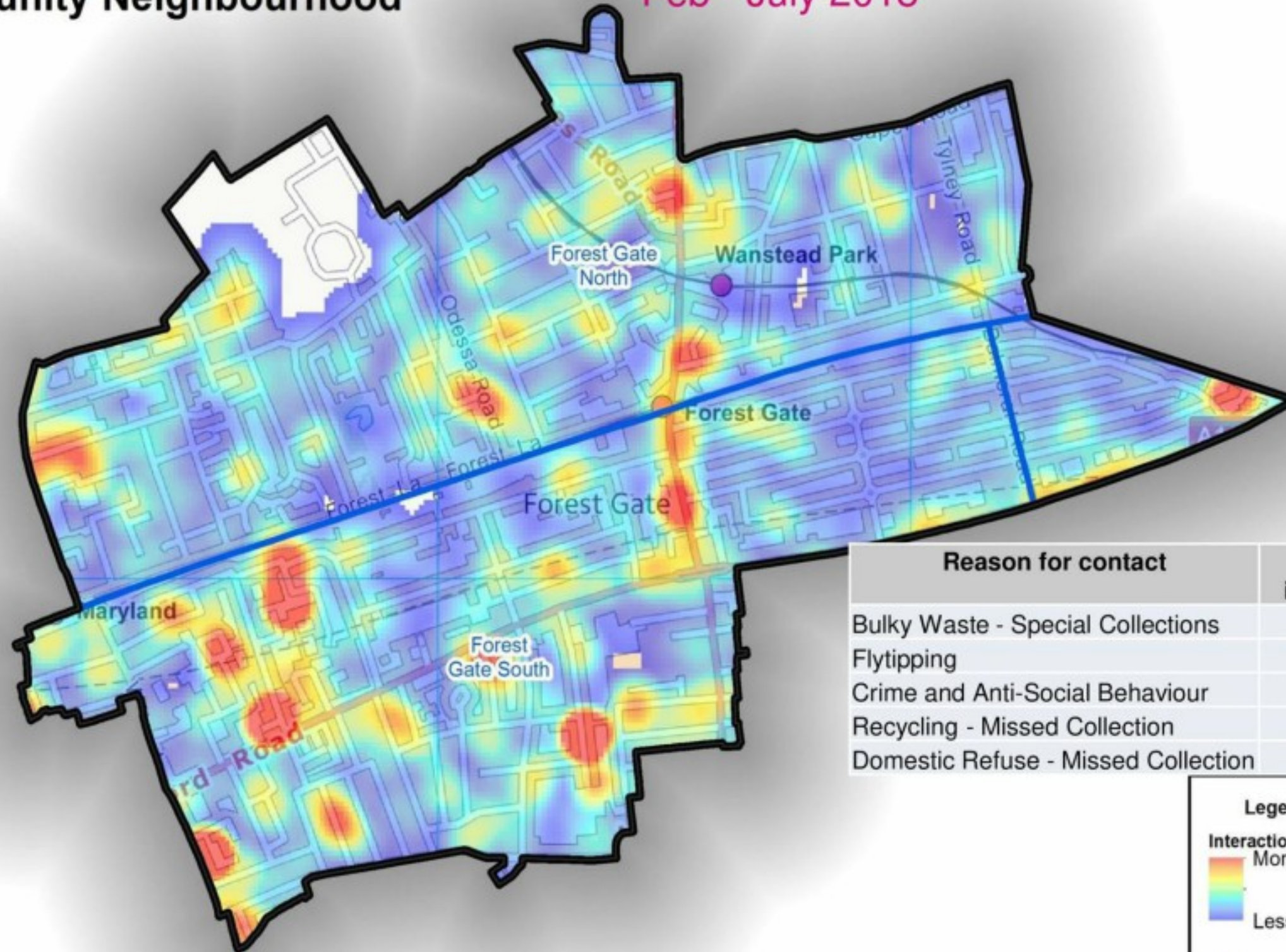
Forest Gate Community Neighbourhood



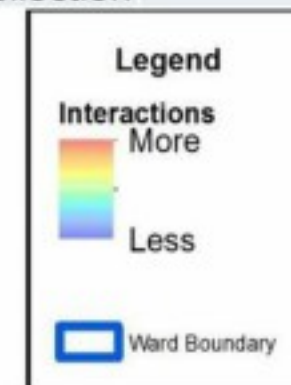
Legend	
Z	Adult Learning/Youth Zone
A	Adult Learning Centre
Y	Youth Zone
	Community Centre
	Library
	Town Hall
	Ward Boundary

Forest Gate Community Neighbourhood

Interactions with the Council
Feb - July 2018



Reason for contact	No of interactions
Bulky Waste - Special Collections	1050
Flytipping	319
Crime and Anti-Social Behaviour	301
Recycling - Missed Collection	266
Domestic Refuse - Missed Collection	248



Survey Data

Question	Newham	Forest Gate
People from different backgrounds get along well together (Definitely / tend to agree)	88%	
Sense of belonging in the neighbourhood (Very / fairly strongly)	89%	
% of residents who are satisfied with the area (very / fairly satisfied)	88%	
% of residents concerned about litter / dirt in the streets in their local area (chosen as top 3 local concern)	43%	Higher
% of residents concerned about crime/ Asb in their local area (chosen as top 3 local concern)	39%	Higher
% of population concerned with young people hanging around (a very / fairly big problem)	62%	
Fear of Crime (very / fairly worried)	52%	
% people who feel unsafe after dark (Fairly / very unsafe)	26%	Lower
People who feel they can influence local decision-making (strongly agree / agree)	34%	Lower
For residents making ASB complaints to Newham Council - % satisfied with the handling of ASB complaints	42%	

Round 2: What changes would you like to see in Forest Gate Community Neighbourhood

More Trees planted along Woodgrange Road; a greener environment

Tackle loneliness amongst all ages

Level of crime

cleaner streets

improve flytipping and litter picking

More learning opportunities

An exercise to connect the community

newham app doesn't seem to be affective

Social contact



Round 2: What changes would you like to see in Forest Gate Community Neighbourhood

Connect community

The condition of the Roads and Pavements

all shop owners wash down front of shops

Connect community

Connect community

Lack of neighbourhood watch schemes on particular road Margery Park Road.

More employment / volunteering opportunities for the local community

Tackle loneliness

More trees



Round 2: What changes would you like to see in Forest Gate Community Neighbourhood

uneven pavements and no dropped curves makes it hard for wheel chair users

Communication amongst community

More signposting to local activities like the Community garden

Youth isolation

Decrease in boos, want to see more fiction and reference

ASB issues car hooting, at night Romford Road Sprowston Road, Forest Lane, South Esk Road, Stong consensus Woodgrange Road

Look after the well being local youth

Youth

More community spaces for people (disabled, elderly etc.) to socialise and meet. There seems to be less provisions



Round 2: What changes would you like to see in Forest Gate Community Neighbourhood

Youth

Youth

Less weeds along the sides of pavements

More book stock at the Gate, extremely small - would like to see older titles

More Street Cleaners

Vision for people to have more conversation

A quiet space in the Library for study

Online access to council services

Woodgrange area has a lot of broken pavements. and some areas have really high pavements makes it hard for pushchairs and wheelchairs to move around.



Round 2: What changes would you like to see in Forest Gate Community Neighbourhood

better disability access

Respite services and provisions for carers (both adult and young carers).

people removed from outside of Forest gate youth zone

Computers are not secure should provide face to face

Remove Betting Shops from Woodgrange Road

Tackle public drinking drug taking and drinking and prostitution Forest Lane, water lane, Mary Land, Richmond Road canisters

Less Fast Food shops

Parking signs on the road are incorrect for taking payment

forest gate have been poorly served by cross rail. they haven't been communication at all



Round 2: What changes would you like to see in Forest Gate Community Neighbourhood

A campaign to start conversation amongst community

Less fast food outlets and associated litter The state of the streets, littering, disgarded rubbish too much chewing gum

more community safety around underage prostitution, slavery, drugs ,assoc crime

more social housing

Parking restrictions have limited number of visitors

Reporting online is difficult for some residents

Revitalise the High Street

Street cleaning needs to be improved

shops development lots of squatters. eyesore no information needs info in library



Round 2: What changes would you like to see in Forest Gate Community Neighbourhood

lift put into wansted park

support for family and friends who care for others

Address Youth Violence and youth exploitation through a collaborative approach

Less flytipping and dumped rubbish removal of prostitute stickers

To improve access to the Council face to face not online

a cycle lane fdwon high street

Kapel Road near the pub - Little bottles of alcohol, - late night hooting of cars - disturbing residents on South Esk near the Green Street side - Hooting on Romford Road a separate night life that disturbs residents

Visable Community Policing

More trees



Round 2: What changes would you like to see in Forest Gate Community Neighbourhood

support local business

45 min free visiting parking slot

More community safety officers to environmental issues/ problems

the business rates are to high and losing local business

Would like to feel safer after dark

special event parking permit

Needs to be easier to contact the council - it is not straightforward - especially the environmental recycling bins not been changed Chatsworth Road

no engine s running on a residential street

better policing of rogue landlords



Round 2: What changes would you like to see in Forest Gate Community Neighbourhood

Lighting

Easier access to Taxi Card and Dial a Ride

Hygiene ratings - its really low

Street cleaning is not acceptable and should not be accepted

more police on the beat

shops to meet local needs

better parking near parks

too many shops closing especially independent ones

Road need to be made safer for cyclists



Round 2: What changes would you like to see in Forest Gate Community Neighbourhood

Reduce flytipping

less cars and more transport

Unclean streets

Wide pavements make the roads more dangerous for cyclists

more restaurants at affordable prices. a lot of chicken shops advertising to children

no cycling on pavement

Reduce flytipping

Reduce fly tipping

Better town centre



Round 2: What changes would you like to see in Forest Gate Community Neighbourhood

Parking is difficult and information not clear

Better high street

work on anti-social behaviour and beggars

Better High street

Rat spotting - too many rats due to street cleaning

Better high street

Bulky waste collection - was difficult - does not mind paying but if they came to collect it would be helpful -it was a sofa. Property with no lifts on Forest Lane

more consultation with residents

Better responses to the Love Newham app - experiences of poor response from council officers better tackling of drugs on the streets - drug dealing and drug taking



Round 2: What changes would you like to see in Forest Gate Community Neighbourhood

Lack of social housing needs to be addressed; private landlords are exploiting people

School teachers need to pay £600 for parking

community lead planning

Improve neighbourhood

poor lighting on the path way chestnut avenue. having to walk on the road to feel save

Residents are pushed out of the area due to living costs; more social housing needed

More pocket parks

Improve pocket parks

Foxes



Round 2: What changes would you like to see in Forest Gate Community Neighbourhood

Access to information is on line but not all are IT literate/or access to computers

Landlords not managing their properties

Parking

Better road safety; speeding /parking

the road surfacing is really poor and take along time to be completed

Front garden being used as a drug space

Flytipping - rubbish collection was better - Corners of the Road, seems quite prevalent in Forest Gate most Roads

not enough provision for young people

Street cleaning needs to improve



Round 2: What changes would you like to see in Forest Gate Community Neighbourhood

More art projects

Improved spaces



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

flytipping and street cleaning

Reduce fly tipping

More options to speak to the council

Face to face interaction with the council - multiple ways for communication

Connected community

Connected community and shared spaces will improve interaction will have positive impact on common issues

Fly tipping

tackling ASB like prostitution street drinking

Neighbourhood watch



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

tackle anti social behaviour & illegal behaviour on the streets

Face to face contact with the council - don't feel comfortable - more options

further education of 6th form provision

Slum landlords HMO's and associated refuse/ this could be better monitored

No resources Lesbian Gay, Bisexual community Trans Community - nothing available no community groups - loneliness experienced for members of this community - needs to be a priority

communication is the key to success, why should it be limited to online

Community working together

More trees and park

youth support and prioritising them



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

cleaner streets

Flytipping needs to be addressed, a better awareness of option for council to collect, concerns about the cost to collect (strong agreement)

More done about antisocial behaviour so that residents feel safer in their own homes

Policing & Safety: street lighting, more policing, cyclists, street safety, more confidence for residents to travel, pavement and crossing to be improved, beggars

Increase or manage rubbish collections

support provision for drug users and alcoholics

Online systems are not accessible for all residents, there must be another option for those with disabilities

police visiting need to feel safe

Policing and Safety: Neighbourhood watch to be reintroduced



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

Restoring alternative to online access to the Council, as it can be compromised

Streets Cleaning

access to police e.g 101 and online Forest gate station not easy to access

Improvements to the local environment, so it is cleaner cycle paths, green spaces are protected

More events and activities to involve and encourage local community Neighbourliness

more police presence

creating places where people want to spend time and interact with each other, making spaces and the streets nicer, trees, planters, seating

More support provided through the library to assist with accessing council services

Open spaces: create niche spaces (pocket parks), mix use etc



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

A person to speak to face to face about issues within your neighbourhood

better communication in the area

address the lack of social housing and landlord exploitation of private & social tenants

Parking permits distributed from the library

tacking youth crime

More visible police - Do not close the Police Station on Forest Gate Romford Road - more Police on the beat

Customer services should be accessible via the phone

Community Cohesion: events that bring people together. More conscious effort to mix not just put on event.

fly tipping - designated skip/ rubbish collection area



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

Better enforcement on rouge landlords

joint up thinking and strategic planning to support local business

Better police presence to tackle drug dealing

community led planning

Crime - 2 daytime burglaries from properties on Romford Road in last 6 months

Reduce loneliness isolation - to address all community concerns - all ages affected

community involvement in implementation

Street crime - in particular that relates to youth and young black men

Some space amongst Wanstead flats is no man's land, not looked after by Newham and City of London, improve this area



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

Community Cohesion: more effort to help people who feel isolated, social isolation is an issue, create new meet up places and friendship opportunity. More daylight hours provisions

More police - residents need to feel safe

cycle storage on residential streets

245 Romford Drug peddlers at this property. Linked to anti-social behaviour outside the property. Person was still living there up to 2 months ago

More Books in Mayalam in the Library to be made available

composting

More police patrols

Improve high street

More police patrols

Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

Better shops

support local business have more retail offer like boots and clothes shops to meet the needs of local residents

More community garden

Anti Social Behaviour

More books in the Gujarati language, to be made available in the library

More cycle storage

Policing and Safety: Station Road football goes on till 2am and needs to be controlled

better use of existing more places & spaces for community to meet

Probation officers should check clients at their house to make sure they are not committing crime



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

Better facilities for cycle storage

Tackling crime

More street lights, cleaner streets, trees trimmed and maintained.

Cycle storage on residential streets

Stabbing increase

have a business centre for people to meet

Cycle Hoop

Youth safety

Perceived gang culture/activities



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

Safer environment for youth

Connect youth with community

Safety

Tackling Crime - more surveillance and preventative measures

the parking times need to be reviewed and also have more bays

Drug addicts and prostitutes

More language Gujarati Books to be made available at the Library

Isolated youth

Housing: tenants to have more support council to improve rights e.g. home improvements



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

Social connection

Interaction amongst community

Linked community

Questioning whether the redevelopment at Earlham grove will fit in with the area

Community cohesion

More citizen assemblies - try to communicate with other communities in their languages

more consultation & transparency and implementation of how CIL funds are used(Community Infrastructure Levy) private sector money levies against new developments

parking restricting need to be reviewed and need traffic calming measures for Romford road and wood grange road

Earlham road development - affordability



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

Housing: tenants to take more responsibility

Street champions

real budgets fro community led activteis

too much ASB

cleaning up the childrens play area in forest lane park

Street ambassodors

street ambassadors

community

Support for older people in regards to managing day to day lives



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

More tree strong consensus

Front gardens

Front gardens project

Street Cleaning - strong consensus

Break

15 minutes



Hearing from the tables

- A roving microphone will be passed around
- Brief summaries from a few people of what your table discussed

Round 4: Scales



Round 5: What ideas do you have to address this issue (by yourselves and with the Council)?

Places for young people to go

have camera on flytipping hotspots

Free bulky waste collections

whats app group to share what they want to through as someone else might want it

The new charges have increased flytipping

cleaning in the park. and having more posters and banners about cleaning and recycling

Asking for Bulky was removal is only done via online which again is difficult for some residents

have a community skip for local people

recycling bin for bottles replacement



Round 5: What ideas do you have to address this issue (by yourselves and with the Council)?

Conversations in the community - 'Are you 'ok day' in Australia - certain day of the year - badges etc social interaction - major issues will note come to the fore unless people talk to each other -

The issue is increased due to the transient community

having a skip near the hotspot areas

Bulky waste collections need to be collected on time especially if we are paying for the service

have the council have come more often to collect the recycling

tougher action on prostitution. more policing to adress this

Create more places for young people Invest in playgrounds and grow these organically, starting from primary school, into teenage years and they stay linked to community beyond 21 years

The Bulky Waste facility needs to be advertised more widely other than the Newham Magazine

Reduce the Bulky waste collection charge



Round 5: What ideas do you have to address this issue (by yourselves and with the Council)?

Have alternative to online

discouraging landlord from dumping their rubbish when refurbishing properties or new letting. a lot of mattresses are dumped

Refuse collection and street cleaning standard needs to be monitored

Invite students to talk about what is on offer for young people

link to educational institutes to improve communication and vice versa

investing in space by the council and residents. have more green space in the borough

Street cleaning should be done after the bins have been collected not before

support services to engage with prostitutes in signposting to address the matters

Fast food outlets need to pay a charge towards littering/street cleaning



Round 5: What ideas do you have to address this issue (by yourselves and with the Council)?

Youth- Involve young people by communicating directly to them or via their educational institute

Youth- More communication and involvement

making spaces for people to interact better lighting more greener.

Council needs to make the community more aware of all the plans which includes all the planning and other departments - long term thinking in terms of bigger issues - development plan is about zoning

faith and community group to work in partnership to address ASB etc.

Business rates for fast food outlets should be increased to take into account the extra waste

getting communities to interact having street champions for street parties

schools kids leaving chicken chip shop boxes. have the school talk the students

council need to listern to the community



Round 5: What ideas do you have to address this issue (by yourselves and with the Council)?

Youth- people hanging around drinking which is not safe Youth workers to ensure that places are safe for young people and making these places creative

having cctv to see flytipping

Send groups of community minded people into schools to educate children about their environment, civil pride in your area and being responsible.

Council are putting forward plans much more earlier in the process of the planning of developments

more community forum

schools to educate about recycling or fly tipping. maybe get having planters on the street

Youth- Newham reduced the number of youth workers and that investment is required. Youth workers are important channel for young people and outreach programme and connect young people to centres

They have not increased Council Tax for 10 years, has this contributed to the street cleaning services

Youth- More creative spaces and projects for young people away from buildings



Round 5: What ideas do you have to address this issue (by yourselves and with the Council)?

Community plan has to have a longer term aims and objectives and needs to be properly resourced

Crime & ASB approach charities with expertise and council to engage with the specific people that present with ASB

Disraeli Road - Street Party very successful - 200 people attended - a good way to engage with their neighbours - LGTP's very positive and the council would like to keep this

Educate the school children

better lighting to stop dumping

homelessness - better support for them

setting up neighbourhood watch in FOREST GATE thta act as voice, intelligents and address ASB, crime

Council give funding to environmental groups to go into schools to educate the children

Analysis street bin distubutions



Round 5: What ideas do you have to address this issue (by yourselves and with the Council)?

council to be more active in cleaning the street

Youth- At one point Newham had the 2nd biggest service in country, we understand that staff costs are big hence community groups could be involved. Main issue for community groups is that spaces are expensive to hire.

get local residents and schools to create posters and banners

A larger grant is needed as a step up from GFI and LGTP's - to allow groups to do more sustainable projects with the community.

adopt and area to work on

Youth- Local groups should be facilitated by council to work with youth, use empty buildings

Wheelie do not get emptied properly when the refuse collection come

get local sponsorships for skips

support for vulnerable groups so that they can meet and talk and be offered support in the community so that do not exhibit ASB



Round 5: What ideas do you have to address this issue (by yourselves and with the Council)?

Mental health services and support

More advertising for civil responsibility on the billboards around the area instead of product advertising

Youth interaction- linked educational establishment, student services to youth zone

Perhaps a community builder grant could be developed- to deliver sustainable projects - i.e. a public spaces

putting something else in the flytipping hot spot

Youth- Expand what is working already in community and the good work groups are doing.

Youth- Youth consultation is very important, build confidence

In Redbridge their are cards on lamp posts for people to dispose/stick their chewing gum

better reporting and action and follow up on asb incidents. monitor phone calls and staffing



Round 5: What ideas do you have to address this issue (by yourselves and with the Council)?

Youth- It is not Newham youth who cause trouble then why are they getting a bad name, spread that across London. Our youth are GOOD

Youth- Safe and friendly space for youth to hang around, where various projects e.g. drugs, drinking, ASB could be discussed

Better management of Street Cleaning

council should have better support for people with mental health in the community

Weeding needs to be removed as part of street cleaning

having a neighbourhood programme to help each other taking rubbish

having an amnesty on mattress. Redbridge 6 items free

Youth- Spread the word about good work

have less betting shops in forest gate



Round 5: What ideas do you have to address this issue (by yourselves and with the Council)?

people need to take drugs in a safe & monitored environment

prostitute stickers

Redirecting some of the section 106 funding into community cohesion projects - where possible

Youth- There are children who excluded from school and they won't go to existing groups. GLASGOW MODEL - Public Health project.



Volunteering for the Working Group

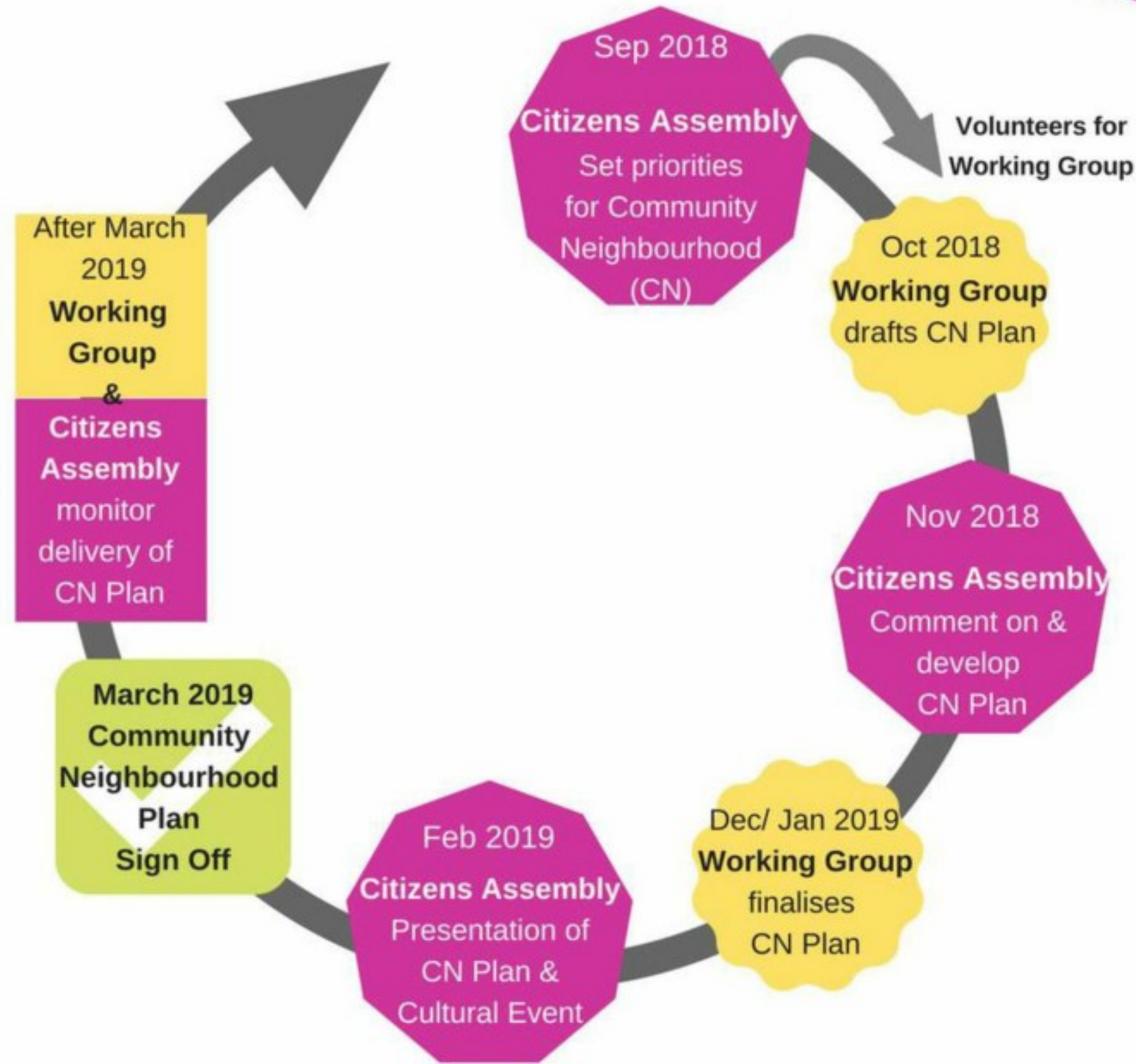
- This is an opportunity to serve your local area and shape the Community Neighbourhood Plan
- Volunteers represent the Assembly and the community, not just a personal or group agenda.
- We'd love volunteers from all backgrounds
- The Working Group will meet regularly after each Citizens Assembly to create the Community Neighbourhood Plan.
- It is a commitment (but a rewarding one!)
- If you'd like to volunteer for the draw to be chosen for the Working Group, let your table host know.

Volunteering for the Working Group

The Working Group will consist of 12-18 people:

- 6 - 9 volunteers from the locality
- 2 councillors
- 3 council officers and local stakeholders.
- If you volunteer it doesn't necessarily mean you will be chosen this time around.
- At the end of the evening session, names will be drawn from a hat of volunteers so that each ward is equally represented.

Cycle of Assemblies



Community Grants

- Let's Get the Party Started! grants programme - organise an event in Newham to bring the whole community together and we could support you with funding of up to £250 (can be up to £500 in exceptional circumstances)
- Go For It grants programme - If you are passionate about an activity, project or interest that benefits Newham residents and gets them involved in regular activities, you can apply for funding of up to £1000 for short-term projects or up to £2,000 for activities that are likely to become sustainable.

A few local community projects:



Forest Gate  **COMMUNITY GARDEN**

a place where people choose to live, work & stay



The Gate:



a place where people choose to
live, work & stay



Neighbourhood Projects:



a place where people choose to
live, work & stay



Community Neighbourhoods Team

Contact Details

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Councillor Surgeries

Forest Gate North		
Councillor Sasha DasGupta Every Saturday 10.30am to 11.30am The Gate Community Neighbourhood Centre 2-6 Woodgrange Road London E7 0QH	Councillor Anamul Islam Every Saturday 10.30am to 11.30am The Gate Community Neighbourhood Centre 2-6 Woodgrange Road London E7 0QH	Councillor Rachel Tripp Every Saturday 10.30am to 11.30am The Gate Community Neighbourhood Centre 2-6 Woodgrange Road London E7 0QH
Forest Gate South		
Councillor Mas Patel Saturdays (except August and bank holiday weekends)* 10.30-11.30am The Gate Community Neighbourhood Centre 6-8 Woodgrange Road London E7 0QH	Councillor Tahmina Rahman Saturdays (except August and bank holiday weekends)* 10.30-11.30am The Gate Community Neighbourhood Centre 6-8 Woodgrange Road London E7 0QH	Councillor Winston Vaughan Saturdays (except August and bank holiday weekends)* 10.30-11.30am The Gate Community Neighbourhood Centre 6-8 Woodgrange Road London E7 0QH

Conclusion

- Words from local councillors
- What happens next
- Refreshments
- Drawing names of volunteers – (evening session only)
- Feedback forms
- Thanks for your participation!

London Borough of Newham

COMMUNITY
NEIGHBOURHOODS

Connecting Communities for the Future

a place where people choose to
live, work & stay