

Plaistow Community Neighbourhood Citizens Assembly

20th September

Welcome!

- Please seat yourself at a table
- Please do introduce yourself to the other people at your table and find out where in Newham they either live or work, and (if you like) what interests they have
- Help yourself to refreshments if you want them

Introduction

- The purpose of the assembly:
- To set priorities for the Community Neighbourhood Plan.
- To give local people a chance to shape how the local budgets are spent.
- A space in which you can create working groups for any local projects you might want to start yourselves

House Keeping

- Toilets, fire exits, photography, phones
- Break time
- Accessibility: BSL interpreters, creche, room support team



Assembly Schedule

Round 1- What do you appreciate about your local area?

Round 2 - What changes would you like to see in your Community Neighbourhood?

Round 3- What priorities should be addressed in the Community Neighbourhood?

- Break -

Round 4- Voting on priorities

Round 5- Move tables and discuss priority you're most interested in

Volunteering for working group

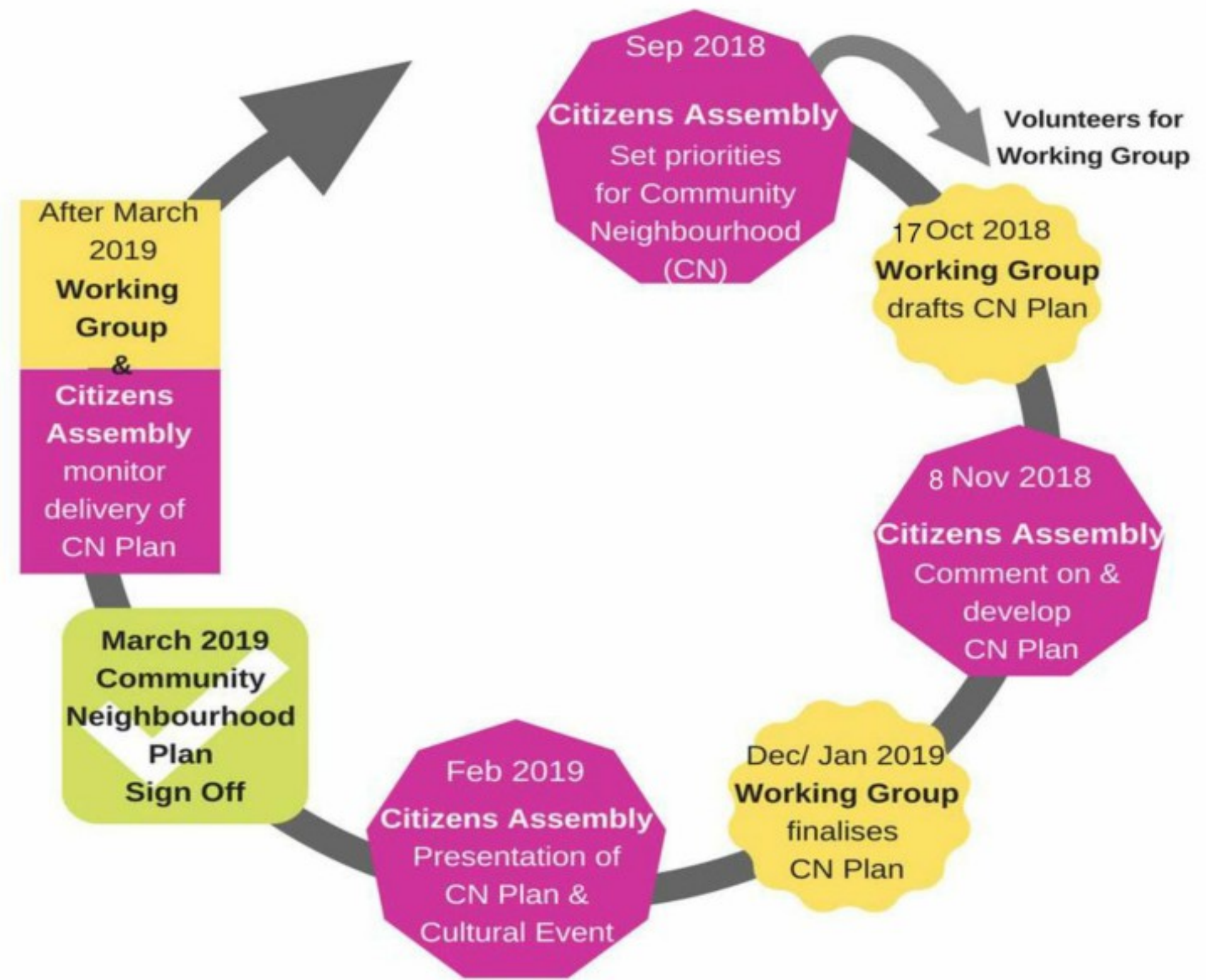
Conclusion

Refreshments

Guidelines for the Assembly

- Listen to each other
- Be respectful
- You don't have to agree
- Be careful not to dominate
- Don't worry if you don't have loads of ideas
- Share what comes to mind
- Make sure responses get entered into the laptops by table hosts
- Enjoy being part of shaping your Community Neighbourhood

Cycle of Assemblies



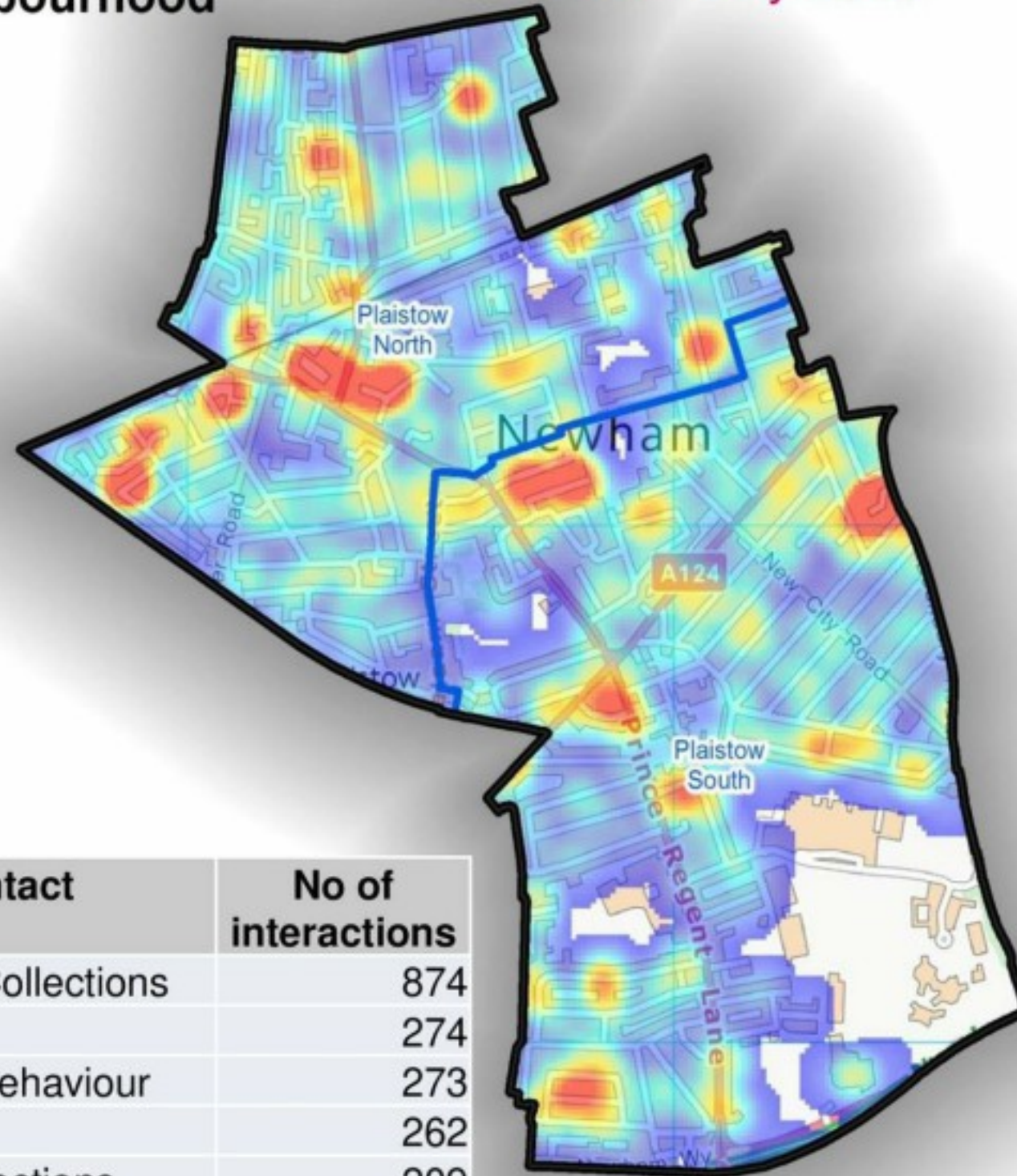
Plaistow Community Neighbourhood



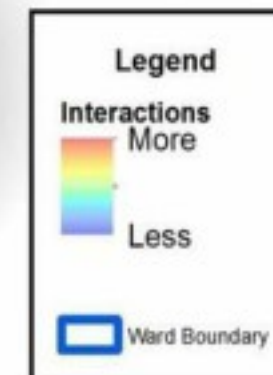
Legend	
Z	Adult Learning/Youth Zone
A	Adult Learning Centre
Y	Youth Zone
	Community Centre
	Library
	Town Hall
	Ward Boundary

Plaistow Community Neighbourhood

Interactions with the Council
Feb - July 2018



Reason for contact	No of interactions
Bulky Waste - Special Collections	874
Noise nuisance	274
Crime and Anti-Social Behaviour	273
Flytipping	262
Recycling - Missed Collections	209



Survey Data

Question	Newham	Plaistow
People from different backgrounds get along well together (Definitely / tend to agree)	88%	
Sense of belonging in the neighbourhood (Very / fairly strongly)	89%	
% of residents who are satisfied with the area (very / fairly satisfied)	88%	
% of residents concerned about litter / dirt in the streets in their local area (chosen as top 3 local concern)	43%	Higher
% of residents concerned about crime/ Asb in their local area (chosen as top 3 local concern)	39%	
% of population concerned with young people hanging around (a very / fairly big problem)	62%	
Fear of Crime (very / fairly worried)	52%	
% people who feel unsafe after dark (Fairly / very unsafe)	26%	
People who feel they can influence local decision-making (strongly agree / agree)	34%	Lower
For residents making ASB complaints to Newham Council - % satisfied with the handling of ASB complaints	42%	

Round 2: What changes would you like to see in Plaistow?

more provision for young people

A cleaner environment

Improvements to Barking Road Community Centre (refurbishment)

Better parking Age UK to be funded

Flytipping

less flytipping and less littering

Better policing - perhaps a neighbourhood watch

Support for mental health

Better and more adaptable and accommodating community centre



Round 2: What changes would you like to see in Plaistow?

Stricter recycling rules

move drinkers out of the street.

Recycling needs to increase to once a week collection strong consensus

Improved library building

More Community Police

Bus Route 330 should go up to Whipps Cross hospital instead of Wanstead Park. Issue of inconvenience for elderly parking issues etc

Address homelessness

funding support for mental ghealth

improve gp appointments



Round 2: What changes would you like to see in Plaistow?

Less litter and flytipping

More social housing

Reduction in HMOs

more support for eating disorders

dealing with flytipping. theirs a lot of rubbish being thrown on the streets. other boroughs have cctv newham doesnt

Improvements in social housing condition

improving free parking, permit needed almost everywhere

Pragel Street parking lines for vehicles are disappearing. Boxes for actual parking spaces. Yellow lines needs re-doing.

better transport links , less fly tipping, more housing , change residents opinion of the council free facilities offered. Less dog poo and stray cats. Landlords/agents to take more responsibility for rubbish and poor facilities/repairs.



Round 2: What changes would you like to see in Plaistow?

make the area cleaner

Beaumont Road - dead Rats on the Road - on the green - needs to be cleared away and checked once they were poisoned

A parking policy that really reflects the needs of local people and prioritises the local activities rather than the demands of the Olympic park - the boundaries are drawn too wide and are having a negative effect on local people

more respect for different cultures

Parking permits

deal with drug dealing and asb.

improve green spaces

Council housing condition needs improvement

spitting, drinking urinate in the flat lifts



Round 2: What changes would you like to see in Plaistow?

more facilities for disabled

improve pavements and walkways

to many chicken shops cut down

Prevalent mice pest issue 3rd, 2nd Avenue - council needs to tackle

more enforcement patrol

holistic view of housing

Road marking needs redoing, pot holes, general condition is poor. Road humps not signed and caused damage to vehicles and health and safety issue.

more park facilities for disabled

less pot holes



Round 2: What changes would you like to see in Plaistow?

public toilets more

difficult to access services at GP due to IT. Reduction in fly tipping. Don't charge for activities in

Not enough sports facilities for young people including teenagers.

Less litter on the streets, Flytipping - Prince Regent Lane - several spots have dumping on them - strong consensus

more greener and trees in residential areas

Less council tax. Cut trees and hedges back on public area. Less cars per household. Less pollution. Less boarded up property/buildings.

enforcement only come when you call with an issue but it isn't resolved

Litter and stickers need to be tackled

Parking permits for funerals - not enough free permits and confusion over allocation

Round 2: What changes would you like to see in Plaistow?

More police on streets. More camera's in high crime areas

having a range of different of places to eat

more places to live

Crime and anti social behaviour needs to be tackled

safer greenway at night

Inclusion and awareness of disabilities

reporting centre for asb. a lot of it starts in chicken and chips shop

community police to be seen more around

Concerts at West Ham Church - parking problems



Round 2: What changes would you like to see in Plaistow?

Easier communication with local authority. Currently it takes far too long

more parking meters instead of phone and pay

Buses and trains to be more regular and keep to the schedule.

More funding for community centres and subsidised rent to keep facilities open

No public toilets in the area - need more businesses need to join the community toilet scheme

stop the fly tipping in the fire access in Newman rd.

reduce access to activities for non-residents

More GP surgeries. More parent workshops for single parents. Follow up on approved planning applications better library facilities citizens advice facilities are not always open

more road sweepers

Round 2: What changes would you like to see in Plaistow?

Better integration between cultures in the community

More funding for community centres

More security around Newham Hospital at night.

Under the stars: Britains will never be slaves (song played). Song written in 1700s. Should be stopped.

excessive flytipping to be eradictd

Gym equipment in Plaistow park

trees and green areas need be trimmed and look after properly

to many betting shops they need to reduce them

improve disabled access at station and increase staff to help

Round 2: What changes would you like to see in Plaistow?

Fly tipping and litter is an issue. Newham to encourage better cleaning and awareness of residents and a campaign to encourage residents to keep public space clean and safe

Fly tipping. Strong consensus. Doesn't always get picked up. Massive issue.

Drug problem - corner of 2nd and 3rd Avenue - Cewer Street

Parking effected by events in the park

increase youth proviion

Crofton Road. Too much dumping.

more community policies and made more aware of whats happening in the area. Land Lord licensing to be taken more seriously and chased up through council benefits/ tax ect

Fly tipping and dumping

ASB by youth

Round 2: What changes would you like to see in Plaistow?

Funding for community centre activities to offer more free sessions

more coordinated services among public and volunteer sector.

Reduce litter & fly tipping in the streets.

Condition of Roads

stop drug taking in parks

Re-introduce grant scheme for home improvements.

Controlled Park - PR zone - very restricted 8am - 10p seven days a week needs to be changed - to assimilate with other zones - Sunday should be free

address issues youth crime. we need to come together to come up with a plan

Better policing

Round 2: What changes would you like to see in Plaistow?

safer streets

more repairs and maintenance assistance as at present you would be waiting over 1 month

Plant more and replace trees

Upton Centre closed so the prior users don't have opportunities

Litter. Street cleansing

Housing: alternative housing e.g. self build initiative. Identify properties not used to help ease housing.

reintroduce the users association (which existed years ago)

What is happening to Upton Centre site

Car parking

Round 2: What changes would you like to see in Plaistow?

Crime

Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

better customer services in gp or and council services

improve gp system, lack of appointment available to the residents

More policing and enforcement on the street

Dog fouling

Homelessness

housing repairs

landlords need to take responsibilities towards houses standards

Clean area

Rubbish - littering - Alley way western Road - mattresses - sofa's sanitary stuff - bulky waste - so that people do not have to pay - Cave Road alley way has CCTV no rubbish there now - more CCTV needed perhaps



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

Urination on the streets

littering and flytipping needs to be stopped

improve street lighting. regular monitoring them.

Housing: secure tenancy and more rights

Need to have more free activities for everyone in the neighbourhood.

Better pathways for accessing police

Better Enforcement around dog fouling

Recycling upped to every week - domestic collections needs to improve as the bins are over flowing

Flytipping



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

housing less parking less urinating on the floor less fly tipping less waiting time in A&E Landor to take more responsibility for their properties that they rent out. They should have a check list to adhere to.

protecting youth from crime and drugs

combat drug taking

combat fly-tipping

Street Lighting in Parks impacts on safety - needs improving

Noise pollution: noise and nuisance when Barking Road Community Centre is hired out often till 2am. music, litter, beer can and bottle, ASB

Rubbish collections are missed Winkfield Road

increased facilities for disabled

pot holes in the road better pavements, they are sprayed but never repaired on time.



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

Reduce or enforce Cars on pavement - being repaired - Turnmarsh - tyre shop - footway is blocked by parked cars

less council tax

have more access to public toilets

Dial a ride: poor dial a ride service. Only one trip for elderly. Needs more flexibility.

Litter and flytipping strong agreement

prioritise disabled people

Fly tipping (strong consensus)

council has to stop charging for the skips and big items rubbish collection, to improve flytipping. If the service would be free, we would have less people dumping rubbish

Improvement in telephony service. Not all residents are on line.



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

Parking

less people sleeping on the street, drunk and taking drugs

Better youth services

improving roads to many pot holes.

Education: More tuition classes needed as demand is too high and private is too expensive

Reduce Drug problem

Better Highways (pavements)

More community engagement

Housing



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

Do we need a mayor or a leader of the council?

Youth services

Tackle issues around Young People getting involved in crime

tacking street cleaning and fly tipping. having more education

Streets: not clean, has rubbish, litter and the litter bin son streets to be emptied more frequently as they overfill.

Pot holes everywhere - side roads - need to be repaired - 6 to 7 inches deep and wide

Develop community cohesion (reduce fragmentation)

Improve feeling of security bu increased and visiable policing, neighbourhood, watch, park police etc.

More free exercise classes and swimming



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

there are too many empty properties and the rate of homeless and overcrowding is very high

Lack of CCTV cameras in the area - Main Road Prince Regent Lane for example

Primary school improvements (standard of education)

regular servicing of council flats and properties

more consideration for people who cycle, as its not safe to cycle on the road

Balaam Street to become one way

Recycling: not emptied or collected and tends to overflow. More regular collection

More public toilets

Free parking near local amenities



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

Parking ticket machines need to be reintroduced as not all residents can access online system

more face to face and less online

More CCTV

Making our neighbourhoods cleaner so people will take pride in the area.

Signs that council put up on lamp posts to be removed asap - such as parking suspension signs on Samson Street has been a year since they were up and need to be removed - laminated signs still there

More enforcement

Youth: More youth provision and better advertised as people not aware

Neighbourhood Watch

more bus stop shelters



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

More afterschool activities for children and pre-schoolers

ASB

More street cleaning

addressing gang activity. have an a coordinated response

24 hour transport links

More police

Knife crime problem - more police visability is needed

Highway signs have been damaged - removed need to be replaced - there seems to be quite a few in Plaistow - they need to be replaced

Flytipping



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

Begging: aggressive begging causing nuisance. Often public places and shopping centre. Can be intimidating/scary

More street inspectors

Parking charges in the hospital should be discontinued

Crime

bring back the meeting the council use to have with residents that lived in flats and houses to discuss

Cleaner parks

Dog owners to take more responsibilities towards their animals and their droppings, the roads are full of dog's droppings

More bus shelters on Balaam Street

Road improvements- should be resurfaced - and maintained



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

Flytipping hotspots should be prioritised and monitored more effectively - perhaps CCTV

Parking

more frequent road sweepers

Health: Blood test and GP surgery takes too long. Needs more GP practices

more youth provision

more youth activities

Combating anti social behaviour



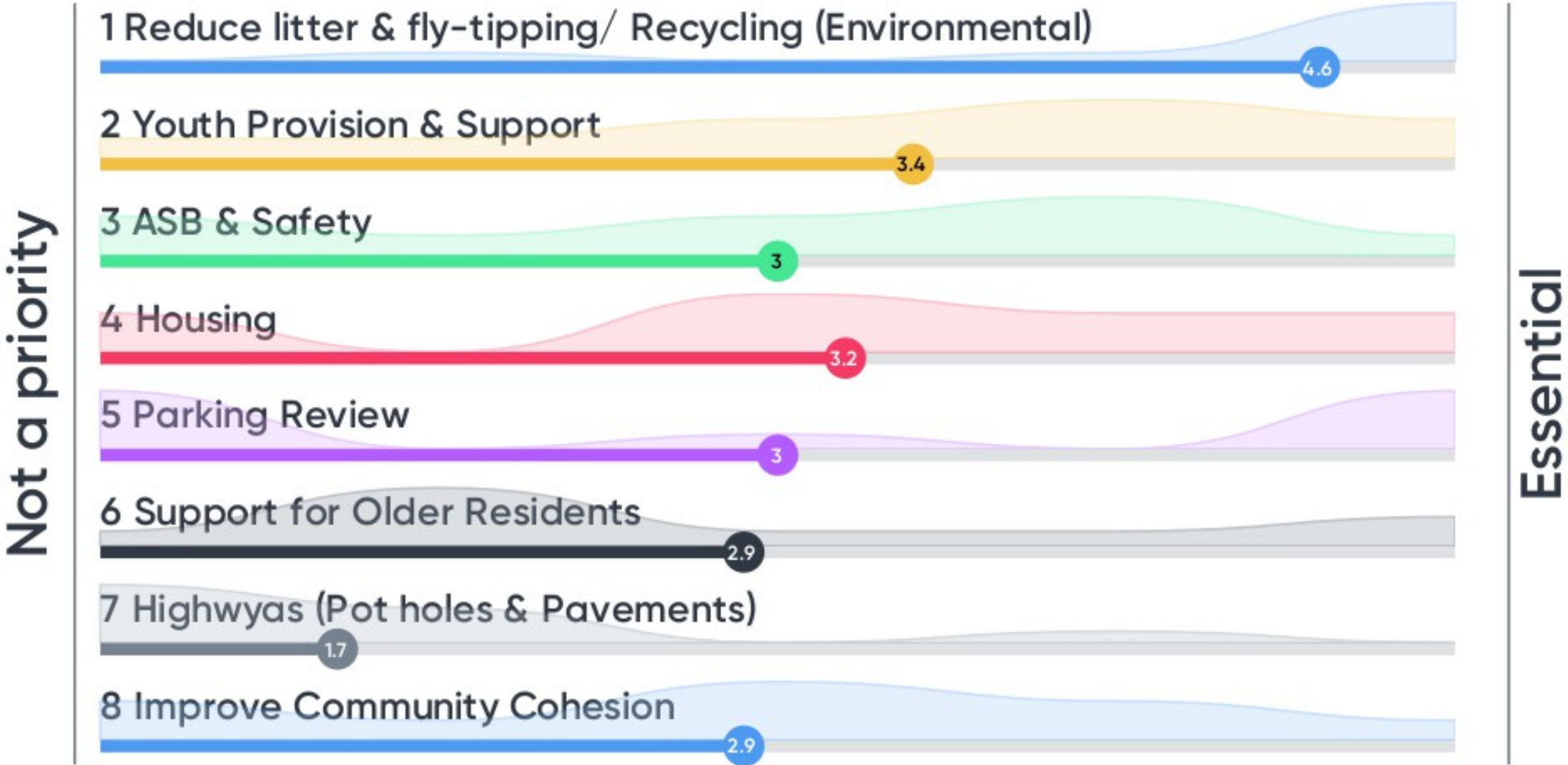
Break

15 minutes

Hearing from the tables

- A roving microphone will be passed around
- Brief summaries from a few people of what your table discussed

Round 4: Voting for Priorities



Round 5: What ideas do you have to address the issue (by yourselves and with the council)?

regulate landlords and properties regularly inspected

priority 2 having a plan for the schools to give to the children so they know what they can access outside of school

accommodation for homeless as they contribute to litter and ASB

P2: Open youth clubs again there are so many cuts there is not enough going on - before there were 8 youth clubs across the borough - it moved to Priory Park 1

Priority 1: Recycling Centre for Alternative Fuel in Wales is a good example for bio diesel.

Parking: More facilities in regards to non residents parking - too many permit holder spaces and confused zones.

use empty properties for housing

P1: Scrap bulky waste collection. It's made it worse.

priority2: address issues at home. building families. powering the parents to take action at home



Round 5: What ideas do you have to address the issue (by yourselves and with the council)?

Parking; Too expensive, more affordable parking meters in use

Parking exemptions for places where local activities are taking place

Parking - review zones and limits around the Olympic park - more consultation is necessary

priority 2 having parent workshops to offer support. let by the community

Priority 1: Cancel large items recycling charge. Frequency to increase as bins overflow.

P2; not enough provision - youth clubs one way around it, it is a more affordable approach - hanging out place for young people or colleges - should offer schemes and projects music groups -

council support to utilise empty private properties - support owners

bands etc - mobile radio station has been set up by young people in North London - more involvement in secondary schools and colleges

P1: make it easier to report. Not just online. Older residents have difficulty with technology. Should be able to do it on the phone. But first fix the poor telephony service.



Round 5: What ideas do you have to address the issue (by yourselves and with the council)?

Pot Holes and Uneven pavements causing injury; who is responsible - the council have claimed that it is not their responsibility - need clarity

Priority 1: More publicity where recycle centre is and wider information on range of stuff than be recycled.

P2: Disabled young people - more inclusion disabled or learning impairments - 1 youth deaf club - closed down now

Safety in regards to road works and proper finishing of surfaces

property swaps to suit properties with need

priority 2 have intergenerational projects to transfer skills to elderly to youth as well as young to old

Role models needed for young people - 11 year olds selling drugs in the park - needs to be addressed

P1: should be able to report on the phone. Not just my Newham. This has just made it hard.

Priority 1: CCTV cameras to detect and monitor littering on streets. Tunmarsh Street.



Round 5: What ideas do you have to address the issue (by yourselves and with the council)?

rehouse residents in Newham not out of borough

Dedicated reporting phone number.

Priority 1: Foxes ripping rubbish bags. Need better refuse control

P1: collection guys will only take what has been booked. Should take other stuff too / be able to use their discretion.

Rent control

More controls over housing benefit. Council to check residents status to ensure they are living in property

More inclusion for disabled young people - young people will learn about inclusion peer support

Support for older residents; Consistent offer in regards to free activities across the borough

Priority 1: Recycling strong consensus



Round 5: What ideas do you have to address the issue (by yourselves and with the council)?

Activities for older residents; value of classes should not be established through attendance figures only - there is a wider benefit

bringing organisation together to deal with issues at home at schools and outside of school. having someone that has the skill set to help guide them and be their to giving them advice

Activites for older residents; cost is a barrier, reduced costs or free activites are needed - consideration given to health benefits and barriers

Property inspections to prevent overcrowding and ensure health and safety for residents

Priority 1: Should be more commercial bins and larger recycle centres locally.

Fighting late at night - young people - need support workers - youth outreach workers to work with these young people

P2: Address the gap in the community - Pamela has youth experience - and is able to work with youth who are deaf and disabled - this resource needs to be used by the council to bridge the gap

P1: neighbourhood watch. this will increase eyes and ears and local action

More inspections to ensure rented property is to standard



Round 5: What ideas do you have to address the issue (by yourselves and with the council)?

Older residents should have the right to free activity

Priority 1: Make compost from kitchen rubbish and sell as business

More repairs and maintenance to council properties

P1: fire exits to be cleared as a priority

P1: food waste scheme

Community Centres should not be run as businesses they should be funded for the community

P1: glass recycling initiative

More help for older residents

More deployment off CCTV for catching fly tippers



Round 5: What ideas do you have to address the issue (by yourselves and with the council)?

Pamela knows all the young people in her area - she has the rapport, She asks how was school? etc Getting on the level with the young people so there is a relationship - she thinks everyone should be doing this

More intergenerational events

More volunteers could come forward to run community led activities and events

Priority 1: mice in homes more better usage if bins and pest control

More help for single men as they are not a priority

P2: more community engagement support for young people - Pamela is happy to approach young people - encourages others to do this to develop good community support and spirit with young people

Clearer information regarding how many council properties are currently empty

Community Cohesion; generate links between other networks and generate opportunities to meet new people

Campaign to raise awareness of cleaning and using litter bins and waste. billboards, local posters featuring local people doing recycling etc.



Round 5: What ideas do you have to address the issue (by yourselves and with the council)?

Community cohesion - more street parties and opportunities to meet and integrate

Community cohesion; Neighbours need to have the confidence to work together

P1: Noise pollution: air quality

New hot spots. Use older residents feedback.

P2 - young people are given gadgets etc to keep the kids busy but parents then have no relationship with their kids

Community litter picks

P2 Support for parents to manage their children and young members of the family some people are struggling

avoid sub letting

having firm constant community safety and enforcement and being proactive instead of reactive



Round 5: What ideas do you have to address the issue (by yourselves and with the council)?

P1: noise from city airport

improve the bidding inspection

Street sweeper bags clearly labelled for pick up

More recycling

multiple occupancy - tougher laws

Intergenerational activities

teamwork ideas



Volunteering for the Working Group

- This is an opportunity to serve your local area and shape the Community Neighbourhood Plan
- Volunteers represent the Assembly and the community, not just a personal or group agenda.
- We'd love volunteers from all backgrounds
- The Working Group will meet regularly after each Citizens Assembly to create the Community Neighbourhood Plan.
- It is a commitment (but a rewarding one!)
- If you'd like to volunteer for the draw to be chosen for the Working Group, let your table host know.

Volunteering for the Working Group

The Working Group will consist of 12-18 people:

- 6 - 9 volunteers from the locality
- 2 councillors
- 3 council officers and local stakeholders.
- If you volunteer it doesn't necessarily mean you will be chosen this time around.
- At the end of the evening session, names will be drawn from a hat of volunteers so that each ward is equally represented.

Community Grants

- Let's Get the Party Started! grants programme - organise an event in Newham to bring the whole community together and we could support you with funding of up to £250 (can be up to £500 in exceptional circumstances)
- Go For It grants programme - If you are passionate about an activity, project or interest that benefits Newham residents and gets them involved in regular activities, you can apply for funding of up to £1000 for short-term projects or up to £2,000 for activities that are likely to become sustainable.

Greening Projects



Urban Wilderness



Greenway Orchard



Queens Rd Community Garden



Community/Sensory Garden

Green Gym, NUH, Thames Water, Lister, ELBA, PSBL, Urban Wilderness

a place where people choose to
live, work & stay



Community Art



PSBL, Newham University Hospital



LGTB group - REIN



New City



Floating Artland

a place where people choose to
live, work & stay



Community Projects – Activating parks and green spaces



Community Festivals



Painting and refurbishment



Community Table Tennis



Walking Groups & Sports Clubs

Active Newham, UKCG, VYG, PSBL, Walkers Group, ICCAN a place where people choose to
live, work & stay

Community Neighbourhoods Team

Contact Details

Syed Haque

Email: Syed.Haque@newham.gov.uk

Phone: 020 3373 1540

Andrew De Heer

Email: Andrew.DeHeer@newham.gov.uk

Phone: 020 3373 0817

Councillor Surgeries

Plaistow North		
Councillor Zulfiqar Ali 1st 2nd & 3rd Saturday of the month, 10am to 12pm Plaistow Library, North Street, Plaistow, E13 9HL	Councillor Joy Laguda MBE 1st 2nd & 3rd Saturday of the month, 10am to 12pm Plaistow Library, North Street, Plaistow, E13 9HL	Councillor Daniel Lee-Phakoe 1st 2nd & 3rd Saturday of the month, 10am to 12pm Plaistow Library, North Street, Plaistow, E13 9HL
Plaistow South		
Councillor Carleene Lee-Phakoe 1st Tuesday of the month (term time) 9am to 11am Tollgate School Barclay Road, Plaistow, E13 8SA 3rd Thursday of the month 1pm to 3pm Plaistow Library, North Street, Plaistow, E13 9HL	Councillor Jane Barbara Lofthouse 1st and 3rd Saturdays of the month 10am to 11am Plaistow Library, North Street, Plaistow, E13 9HL	Councillor Neil Wilson 2nd & 4th Wednesday of the month Newham Sixth Form College (NewVic) Prince Regent Lane, Plaistow, London E13 8SG

Conclusion

- Words from local councillors
- What happens next
- Refreshments
- Drawing names of volunteers – (evening session only)
- Feedback forms
- Thanks for your participation!

London Borough of Newham

COMMUNITY
NEIGHBOURHOODS

Connecting Communities for the Future

a place where people choose to
live, work & stay