

Plaistow Community Neighbourhood Citizens Assembly

20th September

Welcome!

- Please seat yourself at a table
- Please do introduce yourself to the other people at your table and find out where in Newham they either live or work, and (if you like) what interests they have
- Help yourself to refreshments if you want them

Introduction

- The purpose of the assembly:
- To set priorities for the Community Neighbourhood Plan.
- To give local people a chance to shape how the local budgets are spent.
- A space in which you can create working groups for any local projects you might want to start yourselves

House Keeping

- Toilets, fire exits, photography, phones
- Break time
- Accessibility: BSL interpreters, creche, room support team

Assembly Schedule

Round 1- What do you appreciate about your local area?

Round 2 - What changes would you like to see in your Community Neighbourhood?

Round 3- What priorities should be addressed in the Community Neighbourhood?

- Break -

Round 4- Voting on priorities

Round 5- Move tables and discuss priority you're most interested in

Volunteering for working group

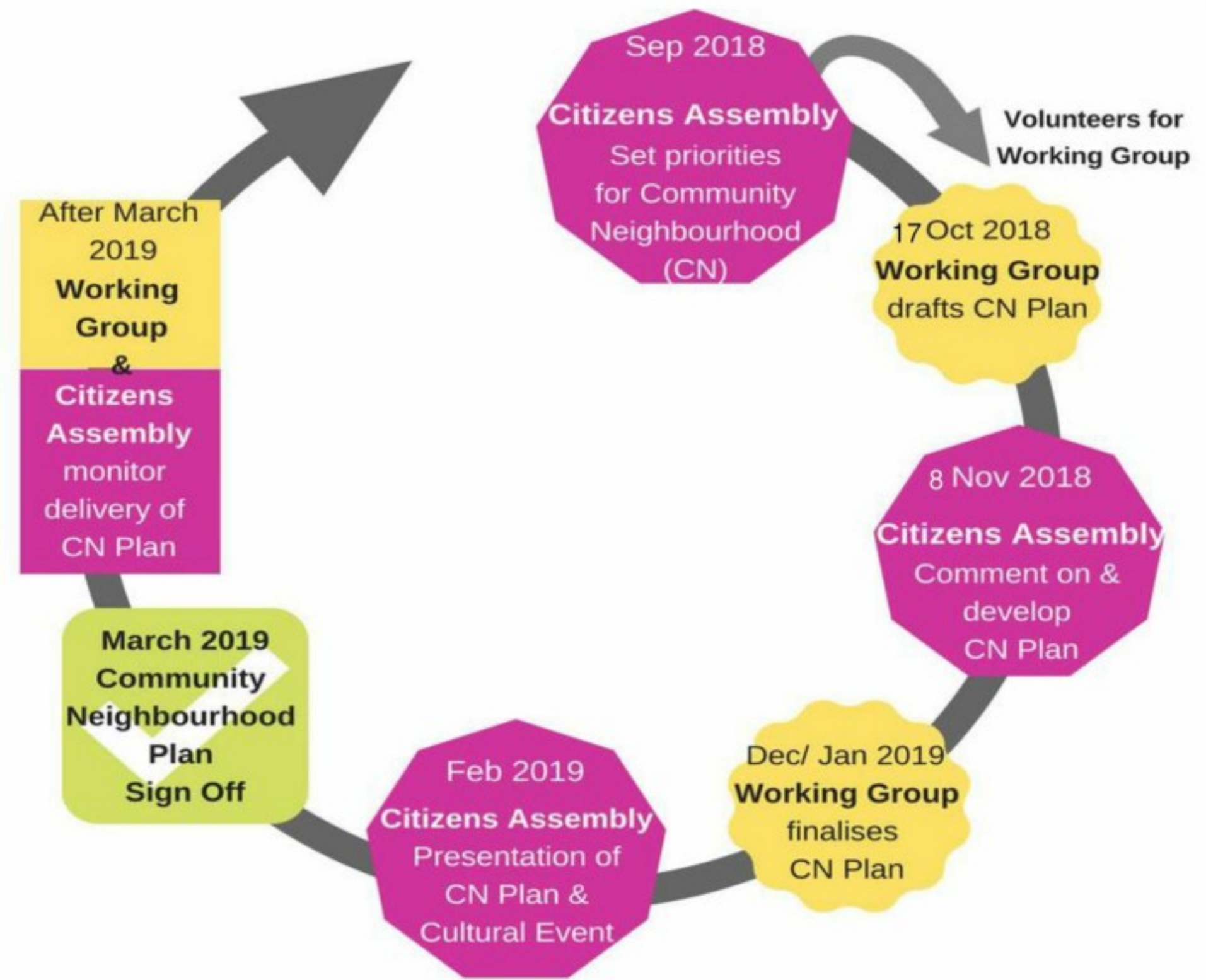
Conclusion

Refreshments

Guidelines for the Assembly

- Listen to each other
- Be respectful
- You don't have to agree
- Be careful not to dominate
- Don't worry if you don't have loads of ideas
- Share what comes to mind
- Make sure responses get entered into the laptops by table hosts
- Enjoy being part of shaping your Community Neighbourhood

Cycle of Assemblies



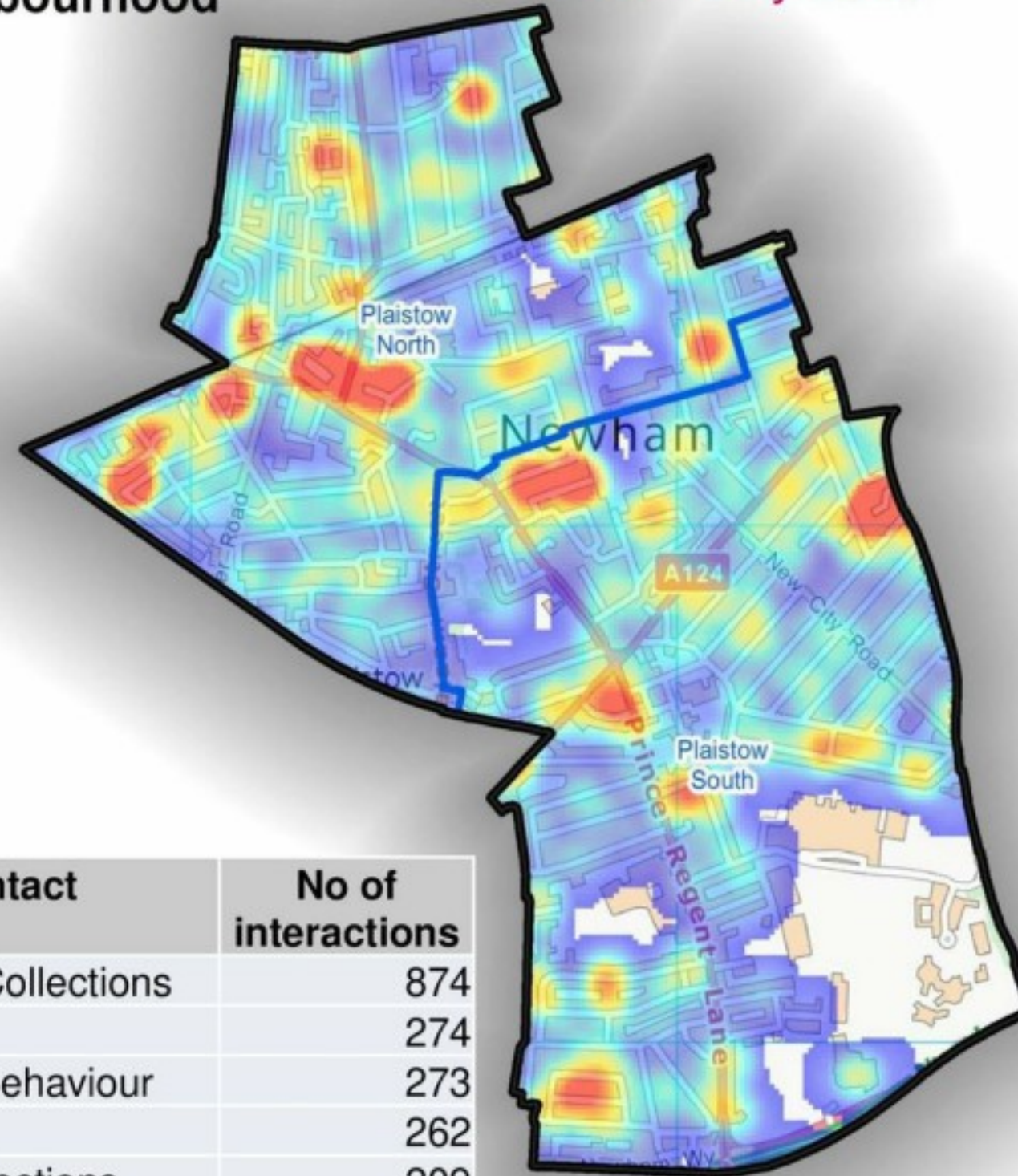
Plaistow Community Neighbourhood



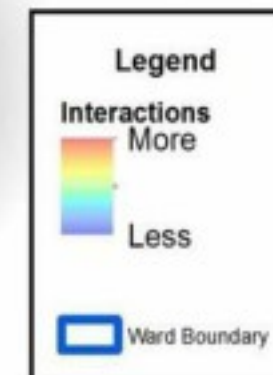
Legend	
Z	Adult Learning/Youth Zone
A	Adult Learning Centre
Y	Youth Zone
	Community Centre
	Library
	Town Hall
	Ward Boundary

Plaistow Community Neighbourhood

Interactions with the Council
Feb - July 2018



Reason for contact	No of interactions
Bulky Waste - Special Collections	874
Noise nuisance	274
Crime and Anti-Social Behaviour	273
Flytipping	262
Recycling - Missed Collections	209



Survey Data

Question	Newham	Plaistow
People from different backgrounds get along well together (Definitely / tend to agree)	88%	
Sense of belonging in the neighbourhood (Very / fairly strongly)	89%	
% of residents who are satisfied with the area (very / fairly satisfied)	88%	
% of residents concerned about litter / dirt in the streets in their local area (chosen as top 3 local concern)	43%	Higher
% of residents concerned about crime/ Asb in their local area (chosen as top 3 local concern)	39%	
% of population concerned with young people hanging around (a very / fairly big problem)	62%	
Fear of Crime (very / fairly worried)	52%	
% people who feel unsafe after dark (Fairly / very unsafe)	26%	
People who feel they can influence local decision-making (strongly agree / agree)	34%	Lower
For residents making ASB complaints to Newham Council - % satisfied with the handling of ASB complaints	42%	

Round 2: What changes would you like to see in Plaistow?

cleaner streets

More policing

Street lights

Improve high street

councillors doing walkabouts

Improve roads and pavements

Stop the message stickers

more cleaning of the roads
and streets

More activities



Round 2: What changes would you like to see in Plaistow?

Youth

more tenancy audits

Cleaner parks (strong)

Better clothes shops

less betting shops

Effective street cleaning and flytipping

A lift in Plaistow station

clear up rubbish on the streets
- businesses should be responsible for cleaning up their rubbish

street sweeping - more education and awareness in the community spitting littering

Round 2: What changes would you like to see in Plaistow?

Drug dealing and taking

Sweeping Kerbs

flatten it all and start again

Message stickers (strong consensus). Maybe a project to distribute pens for residents to scrub out numbers

flytipping -

environmental issues

Management of trees and surrounding area, tree roots are causing a lot damage. Also once trees are removed, the stump is left. This should be sorted out

better lighting some patches very dark

Flytipping

Round 2: What changes would you like to see in Plaistow?

Rubbish generated by market

staff in Plaistow station

ASB

Pragel Street: more cleanliness and safety

Safety

stop littering and fly-tipping

rubbish bins should be inside, look awful outside flats

crowded streets

reduction in flytipping - furniture and mattresses



Round 2: What changes would you like to see in Plaistow?

better communication to residents on bulky waste

Library staff to be more helpful digitally

lighting in alleyways

Make the streets cleaner (strong consensus)

cleaner streets

Rubbish from tenants leaving properties

review of the bulky waste charge

stop illegal parking

Street lighting not being repaired particularly near ATM



Round 2: What changes would you like to see in Plaistow?

Open youth centres so that young people are occupied

Landlords need to enforce tenancies

better pavement

Mattresses

Free parking at weekends

combat Fly-tipping

trees

No specialised places for disabled residents

Attendees to parties at this centre leave their trash on the street afterwards. Management to enforce a message for people to bin it or keep it.



Round 2: What changes would you like to see in Plaistow?

Not enough youth clubs,
nothing to engage the youth

Parking- Improve parking
controls

Less crime

urine on the street

Less ASB

More religious centres

Drug dealing: it very serious and done in daytime including drug taking. Having reported drug dealing it's not dealt with. Iman House tenants who are considered 'high need'. Residents have not been informed about moving these tenants in.

more trees in the area

The hours of this centre are too late. Park on kebs, people talking loud very late.

Round 2: What changes would you like to see in Plaistow?

Bulky waste charging not working

more housing regulations

lose the charge for bulky waste collections

fewer illegal businesses

Restricted zone should be restricted times and weekend should be free parking

Speeding. Particularly down this road. Put in speed reduction measures

air pollution

less properties being converted

CCTV for flytipping hotspots e.g. Weston Rd

Round 2: What changes would you like to see in Plaistow?

Safeguarding issue: children at relative risk due to proximity of rehab tenants (Iman House).

parks - paid park keepers should be in parks on 6 week holidays

More accessibility for people with disabilities e.g. dropped curbs

caretaking services are appalling

highways - need speed humps on the road

Harald Rd and Plashet cleaning poor

Whiteleg road. Unused garages. Use them. Look awful.

street cleaning needs to improve

more affordable social housing



Round 2: What changes would you like to see in Plaistow?

Clean up parts of the greenway

need zero tolerance

Established wheelchair charging points across the borough

parking - short term parking / support business 30 min bays

park open for 24/7

improve communication between council and residents

Better use of heritage buildings

nothing for people in Plaistow North, Plaistow big local caters for the South

No @!#*!\$ stickers

Round 2: What changes would you like to see in Plaistow?

improved housing for young people

more SNT meetings at appropriate times

Lack of youth provision

tackle ASB

No noisy neighbours

waste in front gardens

Improve environment

Additional youth centres

problems with Newvic

Round 2: What changes would you like to see in Plaistow?

'High needs' tenants need more 1-2-1 care and guiding.

Parking times should be reconsidered. Near libraries etc needs to be lenient

More youth engagement

show more positive intent to young people need to see them as an opportunity

support local businesses - reduction in business rates

Toilets in this centre

more youth provision

Landlord control

Less fly tipping

Round 2: What changes would you like to see in Plaistow?

More activities in libraries and centres

fast food joints to have own bins

more bins generally

replace pavements

more digital/online training for older people in the library

more signs asking people to bin it

visiting parking permits need to be accessible for vulnerable residents

CCTV not working Barking Road Junction. Need to find out why?

make bulk rubbish collection cheaper or free



Round 2: What changes would you like to see in Plaistow?

Cleaner neighbourhood

too many betting shops, fast food shops

new builds to have parking incorporated

housing - empty council properties to have quick turn around

Weed free pavements

More responsibility for landlords

Burglary

Flytipping

Cleaner emmissions

Round 2: What changes would you like to see in Plaistow?

Publicize green spaces

reduce street drinking

Queens Market: Street drinking

Make the environment nicer

divide the bays up. not just one long bay

More CAB

Plaistow is very dirty, people spit, urinate, dirty streets We hope for cleaner Plaistow

don't know when rubbish collections are happening

Reuse of empty council buildings

Round 2: What changes would you like to see in Plaistow?

introduce park keepers for safety of children and users

Littering: council not effective dealing with dumped rubbish

more temples

Plaistow should look like Beckton

broken glass from street drinkers

need rubbish collection times in Newham Mag

More greenery and cleaner streets

Less Flytipping

high street improvement to have destination for local community



Round 2: What changes would you like to see in Plaistow?

More community cohesion

reduce street drinking

keep property affordable

ballam St park building

youth crime

Handyman help

rubbish collections displayed

Community cohesion

more youth services



Round 2: What changes would you like to see in Plaistow?

help with renovations



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

youth crime

safety and security of the people

park attendants in the park so young children can enjoy them

Flytipping Strong

youth activities

personal safety

stop illegal parking

ASB

tackling drug taking in the street



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

Effective Street Cleaning

Reduce ASB

Cleaning streets

Flytipping

youth violence

street cleaning

cleansing / - better campaign to educate residents

Activities for all ages including deaf people

more activities for kids



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

asb particularly spitting in the street

more enforcement officers

provision for the youth

A peaceful neighbourhood as tenants do what they like and residents should be able to have a good night sleep

youth engagement

Less fly tipping

not enough parking - if you don't have access to the internet it is difficult for visitors to come over

Street cleansing and clean neighbourhood

One Lab loss means not enough youth facilities



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

provision for disabled residents

investment in community centres and housing

more community environmental project

Cleanliness

ASB and safety

moving council bins inside council blocks

Reduced ASB, drugs, stickers and flytipping

access for disabled particularly at Plaistow station

flytipping



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

More enforcement

less fast food places - more health campaign

Increase enforcement

Council & Police to have a zero tolerance to low level crime this impacts quality of life

more enforcement officer on the road

Policing and safety: car theft, burglary, youth ASB, Drug dealing, more CCTV and used better, more visible policing

Parking: need more spaces. New builds have no parking included.

no more betting shops - all linked ASB

road quality communal council blocks



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

Better enforcement to control landlords, tenants and their ASB which is killing the community

Massage stickers

Activities for youths

Crime - drug dealing

Youth activities that are educational and helping to show positive side to young people.

We have lived here for years and these new people are affecting our health and well being ad sanity

INTERGENERATION PROJECTS -

Grants for CCTV

stop parking permits



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

More Youth services advertise current services speak to young people to find out what they want

Libraries should offer different things to do so that people have a choice, they all do the same things

Street lighting in the alleyways to prevent flytipping and improve safety

Recreational facilities for the over 50's

exercise machines in the park

Community opportunities to develop match-funding for young people projects

parking at weekends

Youth: more youth diversionary active, poor youth provisions, needs for more community centres, youth training

more social housing



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

Council more accountable. Needs to be more transparent. Communication needs to be easier with LBN

pride scheme for street - would bring residents have a sense of belonging

More outreach workers in the community

A police base/office with face to face contact with the police

more provision for affordable social housing impacts on overcrowding

STICKERS

Signs saying there are hidden CCTV cameras as a deterrent

Youth facilities

increasing opportunities in London



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

review housing allocations system

More council transparency. Where is the money being spent.

tree planting / littering residents led projects

Flytipping

community police patrolling on a regular basis

Community action to tackle issues

Accessibility to the library - dropped curb for wheelchairs around the library and centres

empty properties could be used for housing

CCTV needed in hotspots



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

Advert: you are no more than X meters from a bin campaign

safety for disabled particularly on public transport

A new approach to rubbish

Availability for computer access maybe through age uk libraries

better communication - notice board, magazines and officers

Environment: Fly tipping, Dumping of rubbish near Barclays Bank (Barking Road), Street sweeping is very poor, pot holes have been there for more than 6 months, CCTV used poorly

CCTV on Barking Rd

more provision for young people

more bins in the streets



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

working in partnership with the police to tackle crime

Youth are our future need to valued, and have role models

newham mag - its a missed opportunity to advertise schemes

Plaistow station and Plaistow park should be more accessible for people in wheelchairs

more bin collections for street bins

More regulations for noisy neighbours

Newham Mag: letters from page. Share your suggestions. How to improve Newham

massage stickers - finding the victims

homelessness addressed particularly in Stratford mall where they are being exploited

Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

Respond to complaints for noisy neighbours

community cohesion

Health and Safety: littering, urinating, defecating etc health hazard, Fox and other animals attracted

free community space hire



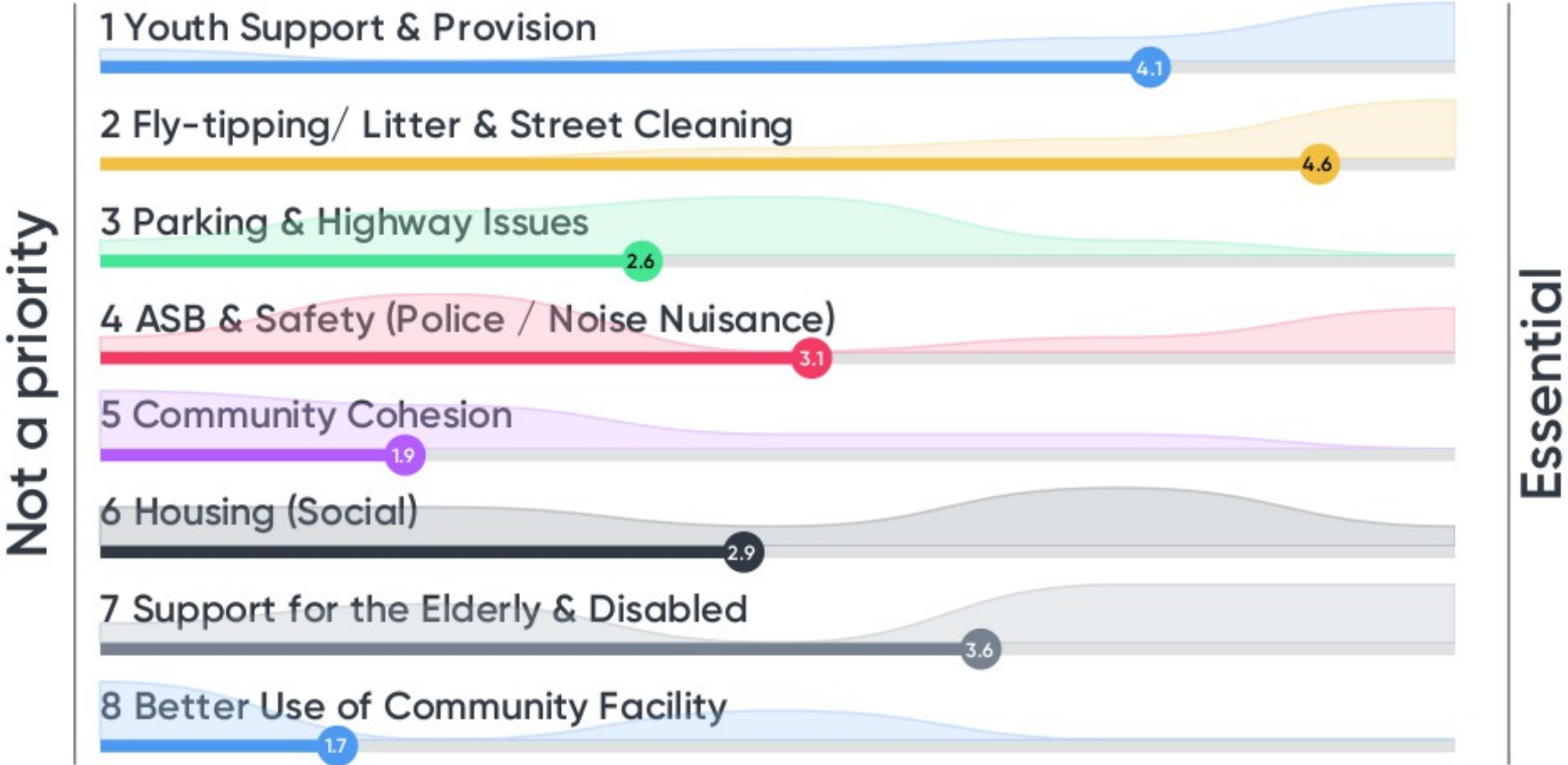
Break

15 minutes

Hearing from the tables

- A roving microphone will be passed around
- Brief summaries from a few people of what your table discussed

Round 4: Voting for Priorities



Round 5: What ideas do you have to address the issue (by yourselves and with the council)?

having the right skills worker to tackle social isolation

Use Terence McMillan stadium for youth

carers and GPs should work together to provide support to stop isolation

maximise income - more welfare and benefit advice council provision either inhouse or commission

Management of allotment, knowing how to apply, working together to create an allotment community

P1: better training of sweeping and street cleaning

P1: massage post cards - oil/grease on lamppost to avoid sticking. Encourage residents to do the same.

Look at resources we have and update for youth

raise profile of existing youth services



Round 5: What ideas do you have to address the issue (by yourselves and with the council)?

Policing, and drug dealing intelligence for police not listened to

intergenerational befriending service or any age

St Marys park needs updating for youth

community is trying to be aware of what is happening and working as a community to report

referral to ASC refer to people who are isolated in the community to the neighbourhood

P1: residents can take some responsibility in taking off message postcards. council cant be there all the time.

Need to report anonymously

park attendants

council to run reports to identify people who could access benefits



Round 5: What ideas do you have to address the issue (by yourselves and with the council)?

Want a safer neighbourhood meeting regularly

more free summer clubs for youth

Youth: need more activities for young people

example: people with mental health can access other financial support once identified for benefits

P1: advertising campaign to encourage residents to be more responsible for litter. Keep Newham tidy style intervention. More fines for littering. Spitting is an issue well and should be treated the same.

more after school clubs

Accessibility grants to make local businesses friendly for disabled users

affordable schemes for young people

CCTV not working drug dealers aware



Round 5: What ideas do you have to address the issue (by yourselves and with the council)?

using volunteers for youth services

use empty buildings for youth provision

more befriending services

Street cleaning contract is very poor PRS have not done a good job and should be looked at in the next renewal/interim

More awareness around hidden disabilities

How can people report noisy neighbours

Council needs to put up and maintain CCTV with more police presence

P1: large rubbish containers in more local places to encourage recycling

P1: littering - a litter bin should be within 200m and a campaign to encourage it's usage. If it nearby it more likely to be used



Round 5: What ideas do you have to address the issue (by yourselves and with the council)?

transport needs to be accessible for all users including sections for people with a shopping trolley

P1: new litter bin with handles are disgusting and unhygienic. They should be changed as people not using them.

more education for youth on values, respect - life values

P1: CCTV cameras don't work and should be audited especially for fly tipping

P1: street deep cleaning needs to be done

re-use of empty property

support services for people in recovery in council housing

Youth: outreach

accessing adult social care pathway. referring activities social workers



Round 5: What ideas do you have to address the issue (by yourselves and with the council)?

social workers should go into visit residents at home liaise with families GPs and specialist workers

GP to refer residents to ASC

Holistic approach, working with kids and parents from young child to older teen.

P1: more enforcement officers especially during peak times of travel by public

recognition of older people and service they have given

More regular activities for older people - tea dances weekly

Youth: more activities to keep young people occupied and educated

P1: hidden CCTV with lots of signage as deterrent

after school activities 14 - 18 yrs



Round 5: What ideas do you have to address the issue (by yourselves and with the council)?

P1: local business should be responsible for their litter and should be monitored

rotate activities for isolated across all neighbourhood

pride in local area, clean ups, maintaining properties ,gardens etc

Duke of Edinburgh award

social services should employ more trained and suitable staff including specialist staff. specialist staff need to be matched to individuals to build friendships

handy man service

move things off line need a provision for elderly



Volunteering for the Working Group

- This is an opportunity to serve your local area and shape the Community Neighbourhood Plan
- Volunteers represent the Assembly and the community, not just a personal or group agenda.
- We'd love volunteers from all backgrounds
- The Working Group will meet regularly after each Citizens Assembly to create the Community Neighbourhood Plan.
- It is a commitment (but a rewarding one!)
- If you'd like to volunteer for the draw to be chosen for the Working Group, let your table host know.

Volunteering for the Working Group

The Working Group will consist of 12-18 people:

- 6 - 9 volunteers from the locality
- 2 councillors
- 3 council officers and local stakeholders.
- If you volunteer it doesn't necessarily mean you will be chosen this time around.
- At the end of the evening session, names will be drawn from a hat of volunteers so that each ward is equally represented.

Community Grants

- Let's Get the Party Started! grants programme - organise an event in Newham to bring the whole community together and we could support you with funding of up to £250 (can be up to £500 in exceptional circumstances)
- Go For It grants programme - If you are passionate about an activity, project or interest that benefits Newham residents and gets them involved in regular activities, you can apply for funding of up to £1000 for short-term projects or up to £2,000 for activities that are likely to become sustainable.

Greening Projects



Urban Wilderness



Greenway Orchard



Queens Rd Community Garden



Community/Sensory Garden

Green Gym, NUH, Thames Water, Lister, ELBA, PSBL, Urban Wilderness

a place where people choose to
live, work & stay

Community Art



PSBL, Newham University Hospital



LGTB group - REIN



New City



Floating Artland

a place where people choose to
live, work & stay

Community Projects – Activating parks and green spaces



Community Festivals



Painting and refurbishment



Community Table Tennis



Walking Groups & Sports Clubs

Active Newham, UKCG, VYG, PSBL, Walkers Group, ICCAN

a place where people choose to
live, work & stay

Community Neighbourhoods Team Contact Details

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Councillor Surgeries

Plaistow North		
Councillor Zulfiqar Ali 1st 2nd & 3rd Saturday of the month, 10am to 12pm Plaistow Library, North Street, Plaistow, E13 9HL	Councillor Joy Laguda MBE 1st 2nd & 3rd Saturday of the month, 10am to 12pm Plaistow Library, North Street, Plaistow, E13 9HL	Councillor Daniel Lee-Phakoe 1st 2nd & 3rd Saturday of the month, 10am to 12pm Plaistow Library, North Street, Plaistow, E13 9HL
Plaistow South		
Councillor Carleene Lee-Phakoe 1st Tuesday of the month (term time) 9am to 11am Tollgate School Barclay Road, Plaistow, E13 8SA 3rd Thursday of the month 1pm to 3pm Plaistow Library, North Street, Plaistow, E13 9HL	Councillor Jane Barbara Lofthouse 1st and 3rd Saturdays of the month 10am to 11am Plaistow Library, North Street, Plaistow, E13 9HL	Councillor Neil Wilson 2nd & 4th Wednesday of the month Newham Sixth Form College (NewVic) Prince Regent Lane, Plaistow, London E13 8SG

Conclusion

- Words from local councillors
- What happens next
- Refreshments
- Drawing names of volunteers – (evening session only)
- Feedback forms
- Thanks for your participation!

London Borough of Newham

COMMUNITY
NEIGHBOURHOODS

Connecting Communities for the Future

a place where people choose to
live, work & stay