

Stratford and West Ham Community Neighbourhood Citizens Assembly

12th September, 10:00-13:00

Welcome!

- Please seat yourself at a table
- Please do introduce yourself to the other people at your table and find out where in Newham they either live or work, and (if you like) what interests they have
- Help yourself to refreshments if you want them

Introduction

- The purpose of the assembly:
- To set priorities for the Community Neighbourhood Plan.
- To give local people a chance to shape how the local budgets are spent.
- A space in which you can create working groups for any local projects you might want to start yourselves

Housekeeping

- **Emergency Exits – 2 exits**
- **Assembly Point – To the left of Town Hall Front Entrance (staff will guide)**
- **No planned fire drills**

- **Toilets- Ground floor**
- **Refreshments**

- **Photography and videography**
- **No personal photographs**

- **Please switch off your phones or put on silent**

- **Room Team**



Assembly Schedule

Round 1- What do you appreciate about your local area?

Round 2 - What changes would you like to see in your Community Neighbourhood?

Round 3- What priorities should be addressed in the Community Neighbourhood?

- Break -

Round 4- Voting on priorities

Round 5- Move tables and discuss priority you're most interested in

Volunteering for working group

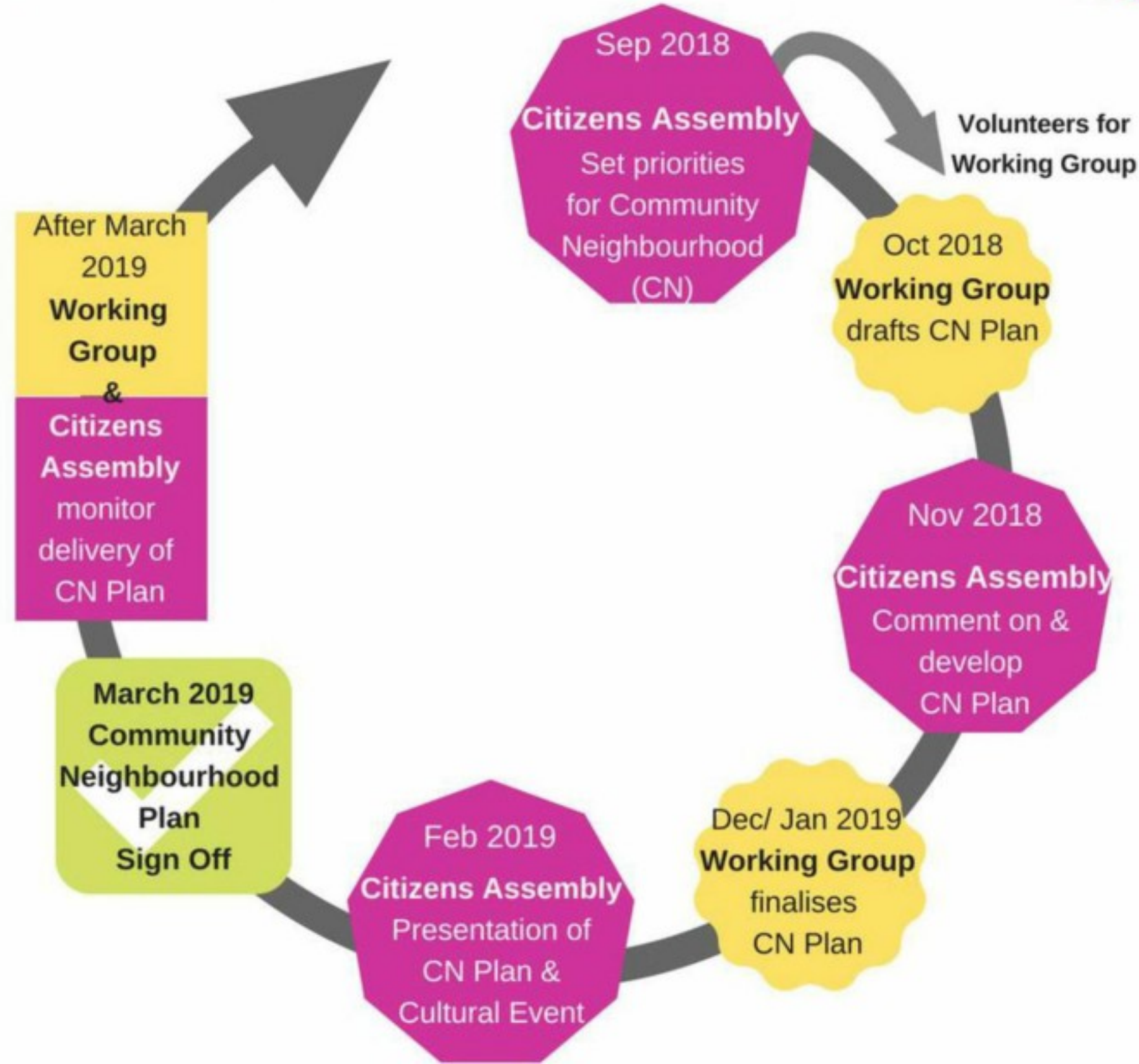
Conclusion

Refreshments

Guidelines for the Assembly

- Listen to each other
- Be respectful
- You don't have to agree
- Be careful not to dominate
- Don't worry if you don't have loads of ideas
- Share what comes to mind
- Make sure responses get entered into the laptops by table hosts
- Enjoy being part of shaping your Community Neighbourhood

Cycle of Assemblies



Stratford and West Ham Community Neighbourhood

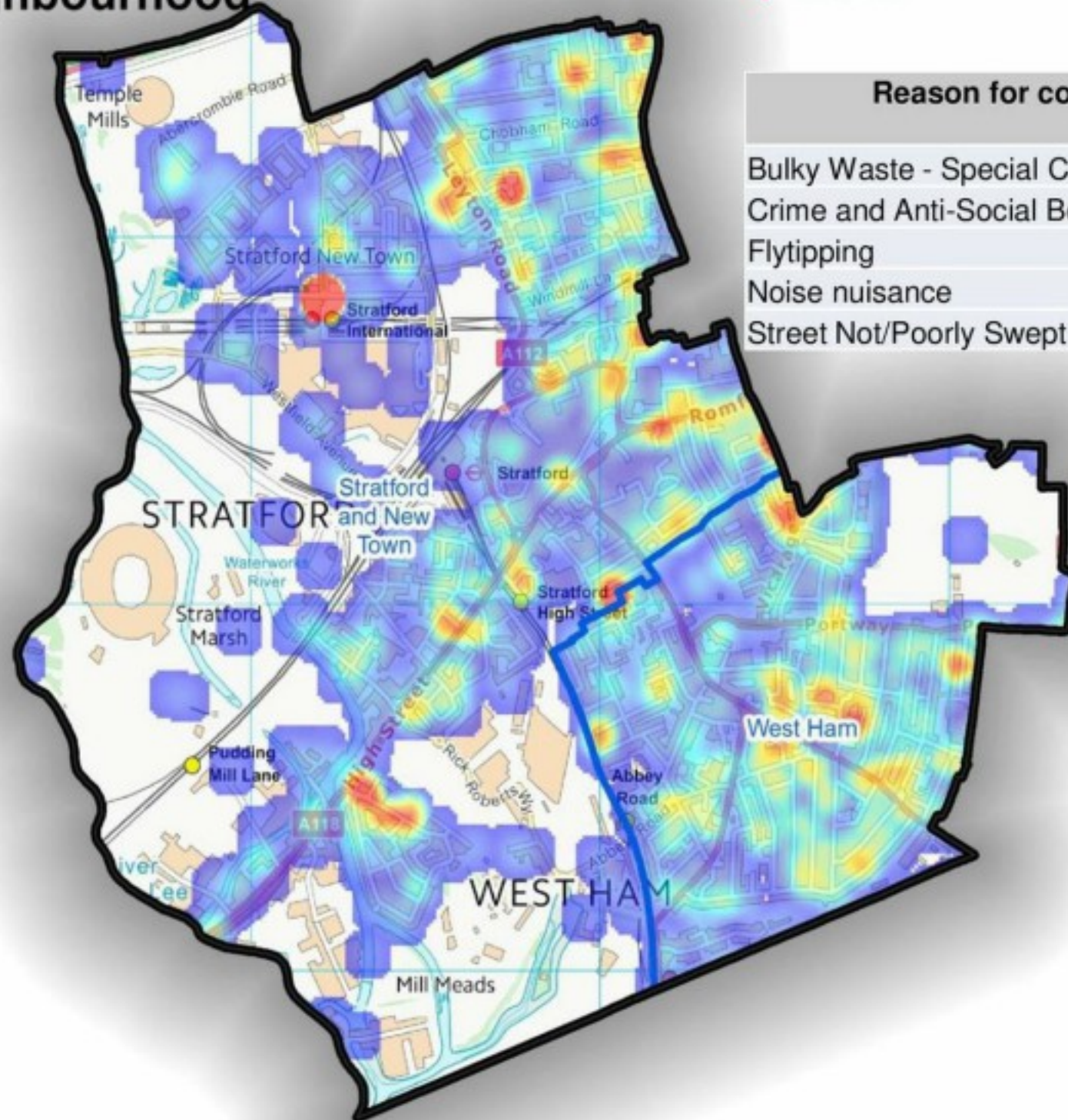


Legend

- Z** Adult Learning/Youth Zone
- A** Adult Learning Centre
- Y** Youth Zone
- Community Centre
- Library
- Town Hall
- Ward Boundary

Stratford and West Ham Community Neighbourhood

Interactions with the Council Feb - July 2018



Reason for contact	No of interactions
Bulky Waste - Special Collections	857
Crime and Anti-Social Behaviour	450
Flytipping	319
Noise nuisance	288
Street Not/Poorly Swept	189



Survey Data

Question	Newham	Stratford and West Ham
People from different backgrounds get along well together (Definitely / tend to agree)	88%	Higher
Sense of belonging in the neighbourhood (Very / fairly strongly)	89%	
% of residents who are satisfied with the area (very / fairly satisfied)	88%	
% of residents concerned about litter / dirt in the streets in their local area (chosen as top 3 local concern)	43%	
% of residents concerned about crime/ Asb in their local area (chosen as top 3 local concern)	39%	
% of population concerned with young people hanging around (a very / fairly big problem)	62%	Lower
Fear of Crime (very / fairly worried)	52%	Lower
% people who feel unsafe after dark (Fairly / very unsafe)	26%	Lower
People who feel they can influence local decision-making (strongly agree / agree)	34%	
For residents making ASB complaints to Newham Council - % satisfied with the handling of ASB complaints	42%	

Round 2: What changes would you like to see in Stratford and West Ham?

Better street cleaning

Free rent of wheelchairs

not enough public toilets

Weeds growing wild

To encourage car free - free bus service perhaps

More opportunities for young people

A whole community approach to supporting the homeless.

More accessible community space

Introduction of recycle bins



Round 2: What changes would you like to see in Stratford and West Ham?

People using pavement to cycle

environment . the roadworks in Stratford Broadway and Great Eastern Rd hopefully they will be an improvement on the current situation.

Police not addressing pavement cycling

Access to heritage and investment in heritage is limited and a big issue.

More affordable housing

Congestion, pedestrian areas, road works should be in phases

More bins

Lack of police resources

Stratford Park Gangs



Round 2: What changes would you like to see in Stratford and West Ham?

Drug dealing happening in full view of police

reduction in anti social behaviour in Stratford drug use, street drinkers

Repopulate Carpenters estate (strong)

process of built environment - social impact. hoping the results are going to be positive

Bus routes

More bus stops

Children's safeguarding (what they have to put up with in the park)

Cleaner streets

improvements in homelessness support



Round 2: What changes would you like to see in Stratford and West Ham?

people feeling unsafe after dark

Community centre for youth (strong consensus)

increase youth centres

Improved highways

Too many cycle lanes

Youth provision (strong)

Road works cause issues for crossing Bridge house not safe for crossing for young people find it difficult to cross

Parks need wardens to keep clean, reduce ASB, to report and make safer

Parking



Round 2: What changes would you like to see in Stratford and West Ham?

support prostitution

lots of drug dealing

Cycle lanes dangerous for pedestrians

environment - housing . too many private landlords. return to council held contracts, the services are no longer as good . concern that returning to slum situations. Too many HMOs.

Parking in West Ham Church area

crime and asb, so increase police presense and bring back police station

Not enough chairs for elderly people. Chairs have been taken away. Where can older residents sit to rest?

The old shopping centre by bus station looks bad and needs improvement homeless people etc

Disability parking



Round 2: What changes would you like to see in Stratford and West Ham?

council complaints procedure, lack of follow up from the ASB team. strong consensus

high level of flytipping, street litter, need to have more police stations

affordable housing and renting

People rough sleeping every where in Stratford old town centre strong census

New road layout in Stratford is terrible for older residents

more staff to support youth activities(strong consensus)

better connections to olympics

Amount of homeless people in Stratford

Event day parking



Round 2: What changes would you like to see in Stratford and West Ham?

liberal housing policy

Stratford Centre Homeless

Gangs and drugs

graffitti on the increase

Pavement cycling (strong consensus)

lack of shared ownership schemes

Homelessness in Stratford centre

Stratford Homeless (strong agreement)

Police Stations have been closed down - harder to report crime strong consensus

Round 2: What changes would you like to see in Stratford and West Ham?

Safety at night

under employment

Free rent of bicycles

Jupp road footbridge there is a homeless community living underneath the bridge would like to see this dealt with - intervention required

Multi-agency intervention around youth safety (strong consensus)

better access to health service. access to GP services, too long waiting time to see GP. Very hard to get a face to face appointment with the GP. Very difficult to phone in and make an appointment - go into a queue.

outsourcing council contracts

Town Hall to be used for community events

short term and long term solutions to homelessness



Round 2: What changes would you like to see in Stratford and West Ham?

Homeless need help. Not just moving on.

Prevention measures to tackle antisocial behaviour Strong consensus

improve gym meberships and to go back to the council

Youth facilities in the evening

Recycle food (strong consensus)

strong consensus to issues of access to access to GP services

Flytipping

More visible police - more police station

street lighting and improved ownership



Round 2: What changes would you like to see in Stratford and West Ham?

Congestion in Stratford Centre

More social housing

To improve health for young people - less fast food places - more healthier options

improve the council complaint registration system

Romford rd non-residential, can't build a sense of community, vacant properties

Accessible toilets

More bins

the need fo robust apprenticeship schemes

uncertainty of life for residents who live on the Carpenters estate. strong consensus that the process has been appalling so far.



Round 2: What changes would you like to see in Stratford and West Ham?

There is a huge imbalance in resource distribution (police for instance). Stratford takes centre stage whilst West Ham receives little

Domestic recycling of food (strong consensus)

Map of local bins

Asb and crime in the stratford programme

Fly Tipping

Better roads and pavements

More support for older residents - to have more support

Homelessness

Poor accessibility to community centres



Round 2: What changes would you like to see in Stratford and West Ham?

Prevalence of hotel accommodation, Newham families not able to live affordably in the area (strong consensus)

noise nuisance - from neighbours. systemic, complaints are not picked up by council. has implications for children and parents to sleep which impacts on education and work.

more Citizen Advice Centre or advice centres for people to get advice to deal with problems

Community approach to homelessness (strong consensus)

Antisocial behaviour

youth training scheme needs to be put in place. look at logistics and support for those institution. better use and guidance of apprenticeship levy

Nothing for young people to do - we need more to engage young people so that they do not congregate - strong consensus

More youth services

community assemblies at an individual ward level



Round 2: What changes would you like to see in Stratford and West Ham?

no system for bulky waste collection for people in flats

Young people hanging around in alley ways - takeaways

Less strict parking restrictions in the middle of the night

Coordinating homeless provisions (strong consensus)

HMO scheme is not a valued within this group that creates negative behaviours

Illegal hotel on Romford Road, used by students from overseas, no safety procedures in place

signage in the station - needs upgrading taking account for accessibility - need to be larger.

more opportunities for communities to define their own community

community centres often closed in the evenings - need to be open.



Round 2: What changes would you like to see in Stratford and West Ham?

local high streets lots of betting shops, convenience led shopping

Smoking area outside Westfield. Bad for asthematics

Policing

Strong loss of recycling bins

More toilets in libraries

Mis-use of council garages, someone living in one of them and businesses using them for storage

Keep young people occupied- strong consensus

Air quality needs improving

Anti social behaviour needs addressing



Round 2: What changes would you like to see in Stratford and West Ham?

ASB

extension on the parking meters longer than 2 hours

More recycling depots / locations

More police presence

Safety

Anti social behaviour

tougher response on negative local issues

development of stratford centre and broadway, has been very stressful and disruptive. need a few years of peace to let the developments settle before any further disruption

ASB



Round 2: What changes would you like to see in Stratford and West Ham?

Extended programmes in schools

parking in Stratford needs improvement.

replanting trees that were lost in present redevelopment

Council need to look closely who they are letting garages to

Less antisocial behaviour

litter and fly tipping

More events

Different place instead of a school for extra activities for young people

Stratford centre needs to be safer



Round 2: What changes would you like to see in Stratford and West Ham?

Fly tipping

More greenery

the need for public toilets needed in stratford

social housing - new flats are ugly, lack of truly affordable housing to local residents. need programme of social housing that are supported by the council. well built housing not

cafe in stratford park along with public drinking fountains

LBN to clean residents bins

Cleaner streets - streets need to be swept on Eastbourne Road (strong consensus)

More trees to reduce pollution

Divided community, lots of private buildings and how can we make a change - middle class, city people local residents more social cohesion needed - strong consensus



Round 2: What changes would you like to see in Stratford and West Ham?

youth provision - lack of funding and provision for youth - strong consensus . need for quality provision

Warton Road needs to be swept

street drinking litter

Finished roadworks

Homelessness

More robust planning system (buildings)

more suitable / affordable accommodation - strong consensus

Dustman to put bins back

Charge for collecting bulky items



Round 2: What changes would you like to see in Stratford and West Ham?

tackle drug use - strong consensus

fly tipping & litter on streets - since charges introduced this has increased

Less cycling on pavements

Youth work

social capital - different interest groups - elderly, young people - bringing them - social cohesion and engagement - strong consensus

revisit plans for Morgan house, redevelop rather than demolish. causing less impact for local people.

Neglect of historic buildings

Council to be more competent - strong consensus

increase frequency in around park, and improvement of aesthetics of the bin. Recycling improvements. playground area requires safety improvement



Round 2: What changes would you like to see in Stratford and West Ham?

more investment in youth workers and youth activity

Need to look at re-cycling

Signage

more accountability from council

gentrification - needs to stop

infrastructure for new housing eg health and schools

clearer and better recycling policy

Small business support for local people. Help people turn their lives around

Housing schemes for YA - Strong consensus



Round 2: What changes would you like to see in Stratford and West Ham?

Trimming of overgrown trees

Reduced council tax

Housing for local residents on existing terms

lack of charity shops

Lunch time breaks for schools need more time than 45 mins so that school children can be healthier

bins in the way at bus stops

No charge for bulky waste

Gp practices - health advice

More Art



Round 2: What changes would you like to see in Stratford and West Ham?

better support for disadvantaged families - strong consensus

less fast food outlets

More pubs

Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

Community Safety, Meridian Square area not safe and stratford park

Anti Social behaviour - drug dealing in flats and estates. noise nuisance from neighbours.

Fly tipping (table consensus x11)

Highways

Community safety and policing

knife and gun crime - community safety

Prostitution doing business during the day time Romford Road - needs to be addressed

Improved consultation for Council

housing - need to improve the situation



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

more visible police more youth services so that they do not end up in crime

ineffective response from the council to complaints

Improved communication from the Council

Note Housing problems in general, more housing options for the homeless and more truly affordable housing to build a real community

Activities and provision for youth and children

Environment

Homelessness - housing, hmo, rough sleepers, more investment needed.

health - GP services and access to GPs

Napier Road off Manor Road young people hanging around in alley way we need a youth centre for them



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

Fly-tipping has increased since council introduced the charge for bulky waste

Crime and antisocial behaviour

policing - more officers on the street that are visible

Street cleaning

Parks Management (staff, infrastructure and activation). Table consensus x11. Too many gangs. Needs managing.

Littering

Antisocial behaviour openly drinking - mothers with their prams have to go on the street - has reported it to the council but no action - Corporation Street

speed of the regeneration. can this be slowed down. this has caused disruption for residents. both in Olympic park and traffic and housing developments.

Bring back the empty properties to use for example Carpenters Estate - strong consensus



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

Flytipping

Pavement cycling there are no sanctions for people who cycle on the pavement, very difficult in built up area particularly for older residents

More funding for police and enforcement

Sense of community

Parking

Health and Wellbeing for young people encouraging them to do exercise - subsidised Gym etc - it is a time bomb - diabetes and obesity

Crowd control on event days

regeneration needs to more contained and thought out. for instance parking facilities for bikes. regeneration needs to be more considerate to impacts on residents.

More intergenerational projects need more so that it creates better understanding



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

Council funding

Bring back youth centres with multi agency involvement e.g. community police, social care, etc. - strong consensus

better facilities for parking bikes, reduction in facilities for parking.

Parking restrictions

Create conditions to be good neighbours - through more community cohesion strong consensus

Community safety

theatre square needs to be improved, no longer beautiful.

Homelessness

Community spaces



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

Street Safety - for young people - more inclusion in schools

Youth

gangs - lack of provision for young people. need for routes for employment

Health services

homelessness - housing, hmo, rough sleeping and more investment needed

More Police - more visible for child safety and youth safety

Health

More monitoring of street cleaners

Better policing and quicker responses to calls



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

gangs -

Opportunities and spaces for young people

noise nuisance - lack of proaction from council

More lunchtime is needed for schools and youth services - work

Community cohesion

Housing - tenancy audits are not regular, sub-letting happening

improving council responses to complaints

better youth provision - engaging young people to be employed, better citizens

Cleanliness



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

ASB - prostitution romford road, worland road, dyson rd, Drugs in startford park, Stratford centre - dealing and usage all ages. Drug paraphernalia around schools, @!#*!\$ litter

Youth investment

increase of police visibility and presence needed around these areas

More education prevention for youth to keep them engaged and off crime

Quality of temporary accommodation, very poor impacts on family life

planning for new developments better transparency, resident involvement, scrutiny by and for resident's listening to their needs and concern.

more policing in old stratford

Intelligent planning around street furniture

Co-production in community decisions



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

Co-production

addressing homelessness

mental health awareness and services needed

Homelessness - needs to be supported and prevented more social housing

youth employment and training/skills

improved social housing for current Newham residents

Council needs to ensure fit to live in temporary accomodation

Flytipping

improving education in tackling crime creating a more positive culture



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

Parking in bus lanes

Need accommodation only for affordable rents

flytipping - bin men don't always collect if the bins are overflowing but they should

Impose a system of fines and incentives to encourage local businesses to reduce their waste and contribute to clean up efforts. E.g. West Ham FC

Pavement maintenance

improved maintenance of housing stock



Break

15 minutes

Hearing from the tables

- A roving microphone will be passed around
- Brief summaries from a few people of what your table discussed

Round 4: Voting to choose top 3 priorities, use the resources provided by facilitator



The tables are divided to address each priority, please move to the table with priority you are most interested in...

Better Investment from the local authority to work in partnership to source funding enable the delivery of youth provision

ASB & Policing -
Neighbourhood watch

community centres to provide surplus food from the local stores to support local residents and homelessness. Newham to provide more schemes to support these types of initiatives.

youth services - looking at what is available and what is required - need to speak to young people



Round 5: What ideas do you have to address this issue (by yourselves and with the council)?

More Youth Centres - stop young people hanging around

More funding

More funding for the 3rd sector

Occupy the youth

Tailor provision to their needs and ability and extended hrs provision in schools

different buildings should be used old fashioned youth centres and adventure play grounds don't need whizzy new idea

Council ensuring that HE providers and businesses link with the council to benefit the people and build community and in particular build links with community groups

Social investment

Raising awareness



Round 5: What ideas do you have to address this issue (by yourselves and with the council)?

Staff need to be developed and trained more investment in this area

More collaborative ways of working for delivery of positive activity for youth

More flexible hrs from employers to support youth

ASB & Policing - council facilitate local initiatives such as cleanliness project, litter picking, etc.

Provide activities according to interests for young people

Need real enforcement around pavement cycling, signage, proper sanctions. Ward panel needs people there who will address the issue. Council taking responsibility on this issue.

ASB & Policing - Local groups to be made aware of council initiatives such as borough wide litter picking

Access to health services for young people - i.e. mental health preventative more accessibility and early intervention

Better communication with Council



Round 5: What ideas do you have to address this issue (by yourselves and with the council)?

ASB & Policing - new Newham slogan such as "stop rubbishing Newham "

Stricter enforcement

Designated place for dumping

Applying for the LGTP started grants or GFI residents holding intergenerational events and projects

housing . affordable rents for private tenants. reduce requirement of checks and references from private landlords eg 7 week deposit and guarantors to assure the rent will be paid.

More co-production

Newham needs schemes to support young poeple to move out of home and live in the local area.

More for young people. Jobs, skills, activities and a place to go

Ensuring that they have a sense of belonging



Round 5: What ideas do you have to address this issue (by yourselves and with the council)?

to have an audit of unoccupied sites and bring them back into community use

More focused regeneration

imaginative use of empty properties. incentives to private landlords and property owners to ensure properties are used not empty. use of penalties and compulsory purchase order

Link the existing assets - stratford circus, schools etc

Business crime reduction partnership

Developers to incorporate social housing in their plans

ASB & Policing - Council to invest in safe places for support groups e.g. drug support, support for prostitutes, etc

provide youth provision for all young people

engage everyone - everyone has a role - needs to be holistic with schools etc



Round 5: What ideas do you have to address this issue (by yourselves and with the council)?

Council needs to provide more provision for youth for skate boarding so it is contained and creative, perhaps working with community groups. Pro active policing

ASB & Policing - More Police presence

priority listing for social housing for Newham residents

More intelligent recycling. Fine people for not recycling properly.

return of short term use for unused properties , key example the Carpenters estate.

Mental Health is good to address early and raise more awareness have more of an understanding

more joined up approach - the one go to place in each area

closing down bed and breakfasts on romford rd. particularly those that did not have planning permission in the first place, utilising these properties for private and social housing

Better environmental education



Round 5: What ideas do you have to address this issue (by yourselves and with the council)?

How to manage social media - lots of pressure on young people

Ensure that everyone is included and incorporated

Use of Newham Mag for messages

building relationships mentoring and coaching for young people

ASB & Policing - More advertising of Newham app

Community cohesion between old and new residents

Help prostitutes off the street

truly affordable housing. Clear lines of communication for tenants to contact their housing officer with queries etc.

focus on the positives not the negatives



Round 5: What ideas do you have to address this issue (by yourselves and with the council)?

More access to youth training for jobs connections further education UEL

More public toilets to reduce urination in public spaces

Council needs to become more robust in dealing with illegal issues and enforce

communication on the telephone with housing dept. needs to be prompt, clear and not frustrating.



Volunteering for the Working Group

- This is an opportunity to serve your local area and shape the Community Neighbourhood Plan
- Volunteers represent the Assembly and the community, not just a personal or group agenda.
- We'd love volunteers from all backgrounds
- The Working Group will meet regularly after each Citizens Assembly to create the Community Neighbourhood Plan.
- It is a commitment (but a rewarding one!)
- If you'd like to volunteer for the draw to be chosen for the Working Group, let your table host know.



Volunteering for the Working Group

The Working Group will consist of 12-18 people:

- 6 - 9 volunteers from the locality
- 2 councillors
- 3 council officers and local stakeholders.
- If you volunteer it doesn't necessarily mean you will be chosen this time around.
- At the end of the evening session, names will be drawn from a hat of volunteers so that each ward is equally represented.



Dates for Working group Meeting and next Assembly

Date for Working group Meeting

Tuesday 16 October 18:00-20:00 Stratford Library

Next assembly

26th November Times TBC Old Town Hall



Community Grants

- Let's Get the Party Started! grants programme - organise an event in Newham to bring the whole community together and we could support you with funding of up to £250 (can be up to £500 in exceptional circumstances)
- Go For It grants programme - If you are passionate about an activity, project or interest that benefits Newham residents and gets them involved in regular activities, you can apply for funding of up to £1000 for short-term projects or up to £2,000 for activities that are likely to become sustainable.



Local Projects



Health Expo by Seventh Day Adventist Church



Triangle Market in West Ham, set up by local residents



Community projects by local youth volunteers from Highway Vineyard Church



Local Projects



Community Cinema run by a local resident – Last Friday of the Month @ Stratford Library

Friends of Stratford Park- A new initiative led by local residents with an aim to actively contribute to the upkeep of park, improve and promote the use of park as well as arranging activities for the enjoyment of all residents and visitors. The group is keen to work with local community and encourage locals to join and give as much or as little time as they want. **Please join in.....**



Local Projects



**Intergenerational Café
School 21 and Dementia Club**



LGBT workshop (Embracing Diversity & Equality in Newham) led by Newham resident



**Litter Pick @ Newham Greenway
with Newham school children**



Local Projects



**Street Party @ Shirley Street,
organised by Newham resident**



**Stratford Poetry Group, led by
Newham resident**



Community Neighbourhoods Team

Contact Details

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Local Councillors -

<https://mgov.newham.gov.uk/mgMemberIndex.aspx?bcr=1>

Newham London

Mentimeter

Stratford and New Town



Councillor Joshua
Garfield

Stratford and New
Town
Labour



Councillor Nareser
Osei

Stratford and New
Town
Labour



Councillor Terence
Paul

Stratford and New
Town
Labour
Cabinet Member,
Finance

West Ham



Councillor John
Gray

West Ham
Labour
Cabinet Member,
Housing Services
and Chair of
Investment and
Accounts



Councillor Charlene
McLean

West Ham
Labour
Deputy Mayor and
Cabinet Member,
Youth Safety Board
and Corporate
Parenting



Councillor John
Whitworth

West Ham
Labour

a place where people choose to
live, work & stay

Councillor Surgeries

Stratford New Town		
Councillor Joshua Garfield Saturdays 10.30am to 11.30am St John's Church, The Broadway, E15 1NG	Councillor Nareser Osei Saturdays 10.30am to 11.30am St John's Church, The Broadway, E15 1NG	Councillor Terence Paul Saturdays 10.30am to 11.30am St John's Church, The Broadway, E15 1NG
West Ham		
Councillor John Gray 1st Thursday of the month 5-6pm Brassett Point, 1st Floor Tenants' Room, Abbey Road, E15 3LA 1st Saturday of the month 10-11am Stratford Library, 3 The Grove, Stratford E15 1EL	Councillor Charlene McLean 2nd Thursday of the month 4pm to 5pm Rebecca Cheetham Nursery, Marcus Street, Stratford, London, E15 3JT 2nd Saturday of the month 11am-12pm, Stratford Library, 3 The Grove, Stratford E15 1EL	Councillor John Whitworth 4th Thursday of the month 6-7pm Brassett Point, 1st Floor Tenants' Room, Abbey Road, E15 3LA 4th Saturday of the month 10-11am Stratford Library, 3 The Grove, Stratford E15 1EL

Conclusion

- Words from local councillors
- What happens next
- Refreshments
- Drawing names of volunteers – (evening session only)
- Feedback forms
- Thanks for your participation!

London Borough of Newham

COMMUNITY
NEIGHBOURHOODS

Connecting Communities for the Future

a place where people choose to
live, work & stay