

# Manor Park Community Neighbourhood Citizens Assembly

10<sup>th</sup> September, 18:00-21:30

# Welcome!

- Please seat yourself at a table
- Please do introduce yourself to the other people at your table and find out where in Newham they either live or work, and (if you like) what interests they have
- Help yourself to refreshments if you want them

# Introduction

- The purpose of the assembly:
- To set priorities for the Community Neighbourhood Plan.
- To give local people a chance to shape how the local budgets are spent.
- A space in which you can create working groups for any local projects you might want to start yourselves

# Housekeeping

- Info on toilets, fire exits etc
- Break time
- Accessibility: facilities available (creche, room team support, wheelchair access etc)

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# Assembly Schedule

Round 1- What do you appreciate about your local area?

Round 2 - What changes would you like to see in your Community Neighbourhood?

Round 3- What priorities should be addressed in the Community Neighbourhood?

- Break -

Round 4- Voting on priorities

Round 5- Move tables and discuss priority you're most interested in

Volunteering for working group

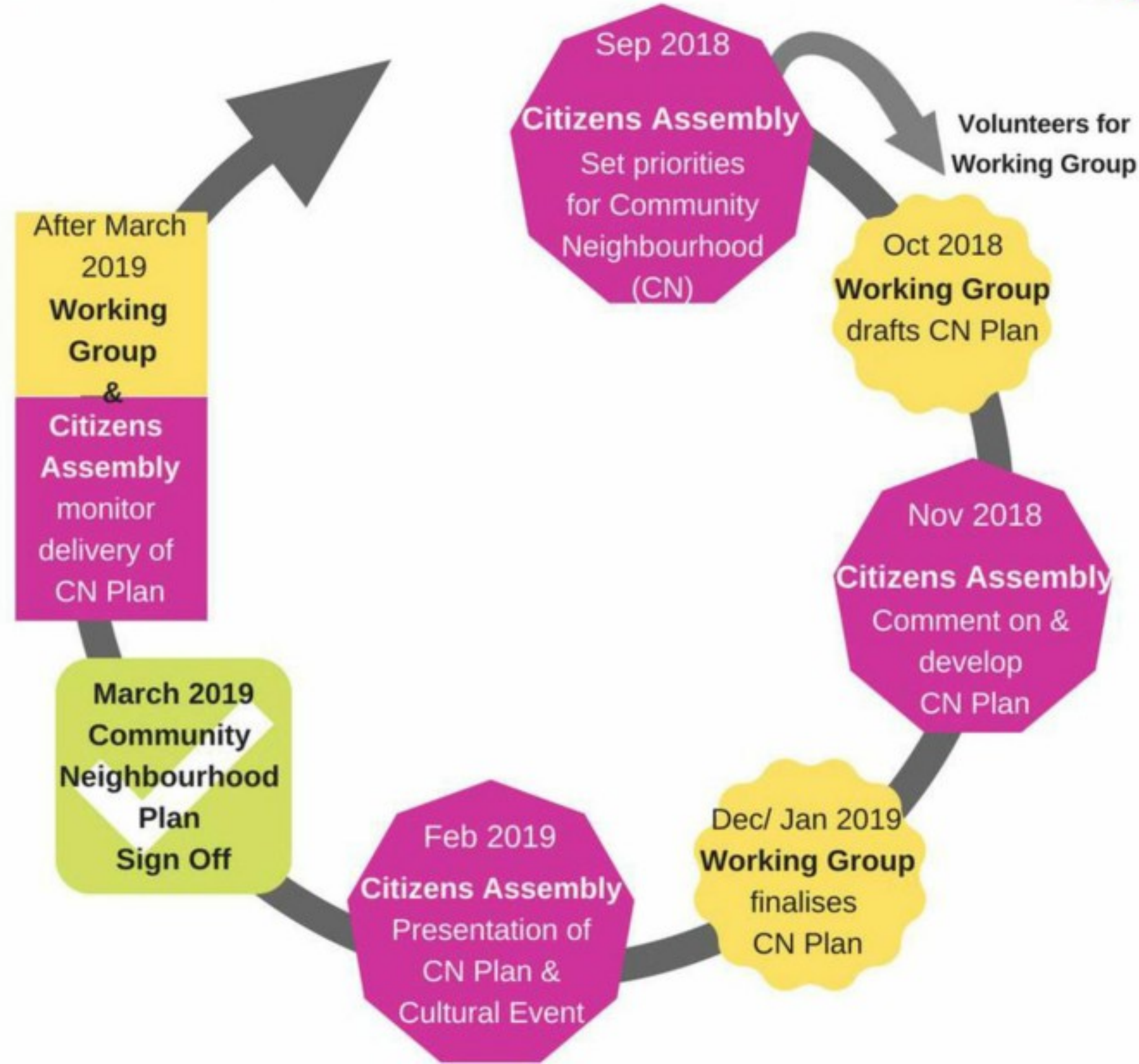
Conclusion

Refreshments

# Guidelines for the Assembly

- Listen to each other
- Be respectful
- You don't have to agree
- Be careful not to dominate
- Don't worry if you don't have loads of ideas
- Share what comes to mind
- Make sure responses get entered into the laptops by table hosts
- Enjoy being part of shaping your Community Neighbourhood

# Cycle of Assemblies





# Manor Park Community Neighbourhood

Aldersbrook Community Centre



**Legend**

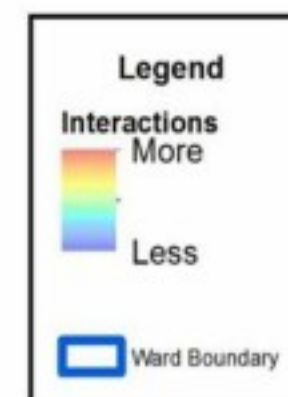
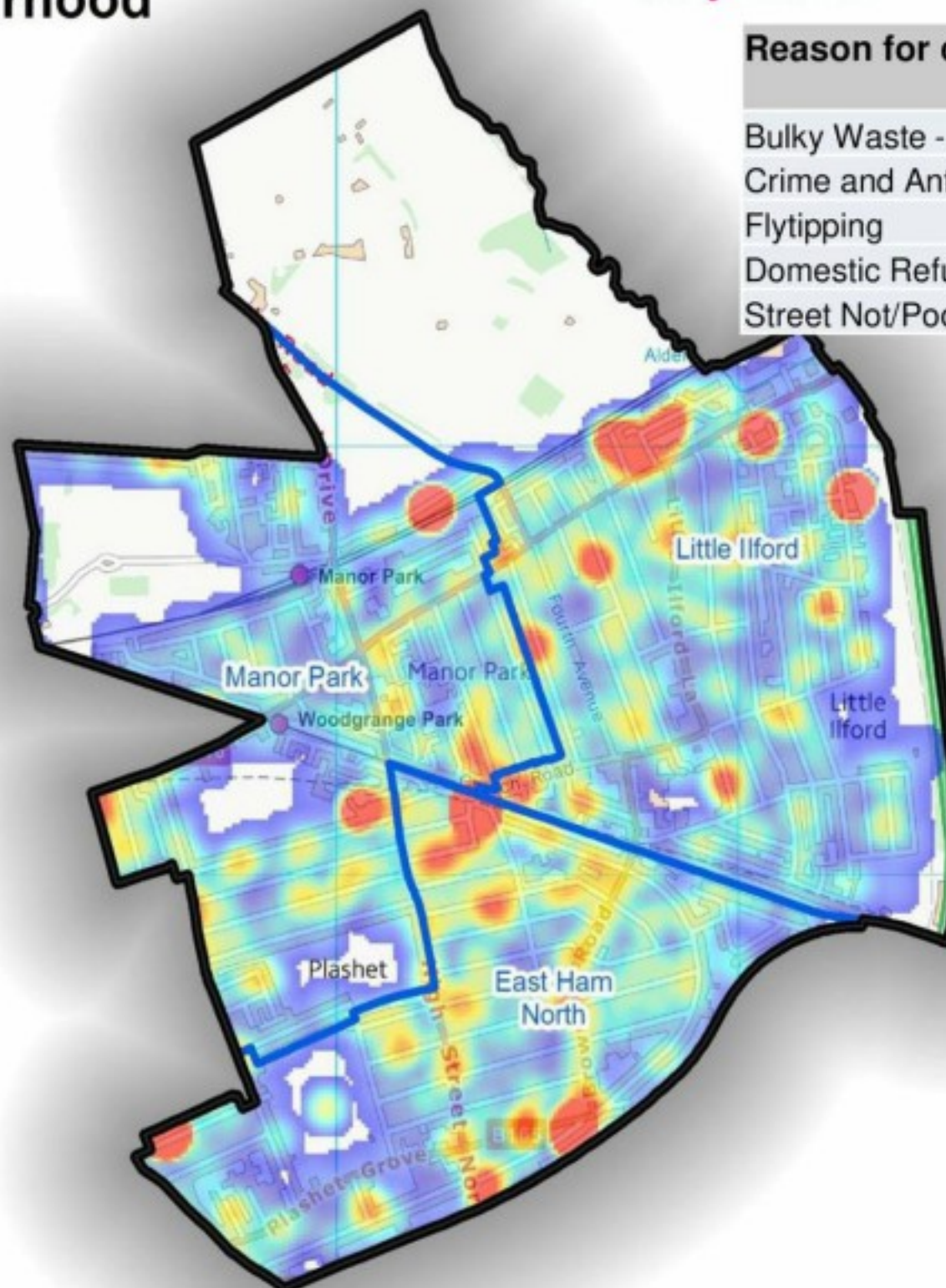
- Z** Adult Learning/Youth Zone
- A** Adult Learning Centre
- Y** Youth Zone
- Community Centre
- Library
- Town Hall
- Ward Boundary

# Manor Park Community Neighbourhood

## Interactions with the Council Feb - July 2018



Reason for contact	No of interactions
Bulky Waste - Special Collections	1039
Crime and Anti-Social Behaviour	648
Flytipping	452
Domestic Refuse - Missed Collections	283
Street Not/Poorly Swept	256



# Survey Data

Question	Newham	Manor park
People from different backgrounds get along well together (Definitely / tend to agree)	88%	
Sense of belonging in the neighbourhood (Very / fairly strongly)	89%	
% of residents who are satisfied with the area (very / fairly satisfied)	88%	
% of residents concerned about litter / dirt in the streets in their local area (chosen as top 3 local concern)	43%	Lower
% of residents concerned about crime/ Asb in their local area (chosen as top 3 local concern)	39%	
% of population concerned with young people hanging around (a very / fairly big problem)	62%	
Fear of Crime (very / fairly worried)	52%	Higher
% people who feel unsafe after dark (Fairly / very unsafe)	26%	
People who feel they can influence local decision-making (strongly agree / agree)	34%	Higher
For residents making ASB complaints to Newham Council - % satisfied with the handling of ASB complaints	42%	



# Round 2 : What changes would you like to see in Manor Park?

More police on the streets to deter crime

reduce fly tipping

more youth provisions that youth want to attend

more provision for older residents

Better roads and pavements

police focus on flytipping, shoplifting and drugs

Flytipping

The position and condition of Manor Park polling station

More green spaces



# Round 2 : What changes would you like to see in Manor Park?

youth provision for young people tackling crime

fly tipping causes flies

community policing

clearer streets

Cycling routes

more visibility of offers walking around to see

Cycling route (Strong Consensus)

Fly tipping (strong agreement)

safer neighbourhood programmes to bring residents together

# Round 2 : What changes would you like to see in Manor Park?

Preserving heritage by considering better use of certain buildings

£20 charge affected the tipping

flytipping - need a more aggressive approach. More wardens. strong consensus

Faster police response time

litter in general

would like to see more nurseries (Hathaway for instance)

Police presence

landlords maintain properties better

roads resurfacing

# Round 2 : What changes would you like to see in Manor Park?

Improved environment-  
provision for recycling rain  
water

Cultural development

Cultural development

Less congregating on streets

Parking cars on pavements

Friendlier attitude from  
planning and parking  
departments of the council  
towards businesses

Condition of the roads

parking facilities at little Ilford  
park

Improve the condition of the Romford Road for  
cycling. Very dangerous condition (have now  
stopped cycling due to this)



# Round 2 : What changes would you like to see in Manor Park?

putting pride back in to the borough - individual and corporate including council. Need to if everyone looks after the environment will look better

parking notices signage

Fly tipping and rubbish in general (strong agreement)

more provision for elderly and support have more communitis support to them

Royal regency parking when unloading

community development

creative community

Short-term parking for customers of small businesses

community focused events

# Round 2 : What changes would you like to see in Manor Park?

traffic problems on Romford rd.

community cohesion

New parking arrangements

Bring SNT back into Manor Park

More community police

setting up support groups for vulnerable people

Permit timings at weekends 8am too early

shop keepers having pride and contributing education programme for recycling eg tell people where to recycle as they go out of the shop. put CCTV on the hotspots. publicise convictions

Invest more in Manor Park. It feels forgotten.

# Round 2 : What changes would you like to see in Manor Park?

Noise pollution in the evening hours

better enforcement on Flytipping

Reduce chicken shops

name and shame flytippers

Reduce take aways

Reduce bad food shops

Traffic Little Ilford

Reduce take aways

Drug dealing and abuse on Station Road

# Round 2 : What changes would you like to see in Manor Park?

more awareness on speed camera

Little Ilford Lane Begging

Begging

THE STICKERS

stop short term leases linked to flytipping home stuff

improve traffic and accessibility to the main road

More community spaces

Support of small businesses by the council

cut car pollution in the area to better health for the community



# Round 2 : What changes would you like to see in Manor Park?

Utilise old building and shops

Pop up creative spaces

Overcrowding

Bed bugs and rodents due to poor standards of cleanliness caused by fly tipping and rubbish

Fewer betting shops (Strong consensus)

Free bulky waste collections

THE CARDS

Cleaner pavements

borken pavements nad pot holes

# Round 2 : What changes would you like to see in Manor Park?

Better Parking facilities  
Less car congestion  
Reduce fly-tipping and dumping  
Improve waste control and recycling  
Reduce car ownership  
2nd car resident permit  
Increase cycle lanes  
Litter bins should be located at end of road not at centre

Spitting in area

more fines for landlords

Decrease in business rates and not an unfair annual increase not based upon how the business is doing

Reduce Council charges for pest control and rubbish collection

Local authority to put a rent cap on private rental in Manor Park. at truly affordable rent

Close non hygienic shops

Improved Food hygiene

public conveniences - more available

# Round 2 : What changes would you like to see in Manor Park?

Smell of urine and vomit in alleyways

better health programmes

deal with local business dumping grease and rubbish

Cost of renting leads to overcrowding

Better licencing on food shops

Encourage children to walk

Promote Community Loo scheme

more prevention programmes for mental health

Parking (Mon-Fri)

# Round 2 : What changes would you like to see in Manor Park?

Strong consensus that short-term parking will help small businesses

policing - more police on street who know local people. Proper community policing. Police giving a good service

Men harassing women

dog foul on walk ways

Better transport to address congestion

manor park station ASB

Improved parking permits

More recycling

long term solutions for fly tipping and business dumping rubbish



# Round 2 : What changes would you like to see in Manor Park?

Improved enforcement

parking permits should be borough wide to residents

Cycling on the pavements

Refuse collection charges for small businesses should be abolished (the charge for the bags)

Stop illegal parking

more bins on pavement on washington avenue

Business outside green hill grove (illegal).

Better road systems to ease congestion

drug dealing in all of the wards

# Round 2 : What changes would you like to see in Manor Park?

Zebra crossing outside Woodgrange Park station

More action on landlords

places for homeless people to go to

Reduce sub letting

Dress up vacant shops

Bin men should put bins back (think of buggies and the disabled). Strong agreement.

Reduce over populated house- more control on landlords

Less chicken shops

employment opportunities for everyone not just young people

# Round 2 : What changes would you like to see in Manor Park?

Action on landlords

Less bookmakers

Less sub letting

More enforcement

Retail offer

overgrown trees on michigan need to be trimmed more often as it provents users from walking on the pavement

Address problems with congestion during school drop off and pick up hours

better diverse workforce in MANOR Park and opportunities

Earl of Essex

# Round 2 : What changes would you like to see in Manor Park?

More enforcement

Reduce drugs and dependency. Improve crime prevention. Increase neighbourhood patrols. More physical - police - presence. Newham Council to show taking the lead. Schools seem isolated not open. Improve other types of protection, barriers.

tougher inofmrcement of guidelines of landlords

Library open on Sundays

Review reporting issues

# Round 3: What are the priorities that we need to address in Manor Park?

flying tipping

street cleaning

Litter and cleaner streets

deal with drugs and prostitution

Improve Policing.

community policing more  
community policing across the ward will help other issues

Fly Tipping (strong Consensus)

Reduce car use.

Improved Environment



# Round 3: What are the priorities that we need to address in Manor Park?

tackling flytipping - as it makes the whole place look dirty.

parking permits 7 days a week 8-8

Improve waste control and street cleaning.

Crime and safety

Cleaner environment

Improved health due to clean environment

Improved environment

Short term parking

Appearance of area.



# Round 3: What are the priorities that we need to address in Manor Park?

ASB, Policing and safety in the community

Council support of small business

Reduce pollution

improve visitor vouchers

action needs to be taken when people make complaints . need to be able to talk to people and get an answer and see an impact and results

Teach community about litter

parking fee for first car

Better communication between the council and residents

High density borough requires more investment socially, accommodation, and other facilities.

# Round 3: What are the priorities that we need to address in Manor Park?

Romford Road should be a red route. Very dangerous. Double parking looks awful and is dangerous.

better usage of council building to provide residents interest building eg Froud centre turning into GP

Cycling routes to improve environment and health

More green space will improve environment

parking for shorter hours

Confusion about parking for visitors

Better area

Condition of roads

Flytipping/Rubbish/Cleanlines/Hygiene





# Round 3: What are the priorities that we need to address in Manor Park?

A safer and cleaner environment for children

Improved mental health

Action on chicken shops

Too restrictive parking near shops

more housing for less price.  
more social housing stock

Improve landlords registrations on Council database. Reduce rogue landlords.

Reduce chicken shops

Reduce fast food shops

long term solution to fly tipping



# Round 3: What are the priorities that we need to address in Manor Park?

Better shops

Fair distribution of funding for regeneration purposes

long term solution to street cleansing

Car parking

more youth provision in the area

Parking bays for local businesses

Good environment is good for community

have a youth area

parking - free parking near community facilities so that tutors can unload in there is no space you can park for free in Manor Park has an impact on staff eg health visitors going to visit need places for guests to park



# Round 3: What are the priorities that we need to address in Manor Park?

Parking enforcement, better signage, more parking for locals and deter outsiders

Improve road safety and condition of roads.

Community cohesion

dealing with cars drag racing

Community spaces

Community events

Reduce fast food shops

Education around fly-tipping for all e.g. schools, residents, retailers, and letting estate agents

Reduce anti-social behaviour by improving enforcement.



# Round 3: What are the priorities that we need to address in Manor Park?

realistic fees for little ilford school to hire

Fix the giant leak on Romford Road near the A406 flyover. Been like it for ages,

Salisbury Road timing of crossing

imaginative ideas to alleviate parking Walk or go on your bike stacking systems at workplaces underground parking built in flats and housing

tacking crime

Earl of Essex - should be in council hand

A better community

Housing - overcrowding, private rental, waiting list for council housing, condition of housing, more housing officers needed

Community led events



# Round 3: What are the priorities that we need to address in Manor Park?

improve parks for youth

Community and children

investment and support for local businesses

Some traffic lights need to be looked at, as it is too short for pedestrians to cross.

Improved council systems - more accessible services

Better environment for children

Make enforcement visible.

fair deal for all businesses instead of priority for big organisations / investment and support for local businesses

Less fast food hops



# Round 3: What are the priorities that we need to address in Manor Park?

under fives - high number of young children and lack of pathways and services for young families. create free play spaces in schools - create better play spaces in schools that are open access at the weekend

have more of a space for youth

Cleaner Manor Park and Little Ilford

Reduce multi-occupancy and large families in small residence. Create a better living conditions leading to anti-social behaviour.

reduce the number of potholes - use better materials to fix the potholes

Reduction in noise pollution

Reduce flytipping

Have role models for the borough.

More police community support officer

# Round 3: What are the priorities that we need to address in Manor Park?

Encourage kids to school: however this is a catch 22 due to poor roads, crime levels, bins in the road and air quality

have more of an adult area in manor park

Community cohesion to improve environment

better quality of business start ups.

development of hotels, shops, banks

Policing, community policing, response to non urgent reports, too much crime, safety

have more local offers for residents

Make Council spending and budget more open where residents can understand where their £££ is going? Make Council more accountable for their actions.

Bigger shift in how we get rid of our waste

# Round 3: What are the priorities that we need to address in Manor Park?

Better communication between local councillors and the ward

have more enforcement on the streets

review Romford road - how can we make it look better, work better, reduce congestion. make a safer space for children and families to walk use planters and trees instead of barriers

Newham borough to improve enforcement

Enforcement

Environment and enforcement

Roads and pavements; improvements to the condition,

Overall investment in Manor Park needed n enforcement/policing, public realm schemes, and shopfronts

Why not make prosecution of crime more visible.



# Round 3: What are the priorities that we need to address in Manor Park?

Transport

Gangs on streets.

# Break

15 minutes

# Hearing from the tables

- A roving microphone will be passed around
- Brief summaries from a few people of what your table discussed

# Voting to choose top 3 prioritises



# What ideas do you have to address this issue (by yourselves and with the council)?

better education in the community

tapping into business community for support

more recycling bins

LITTER - Business and faith community could be involved to take more responsibility

name and shame offenders

(litter) offenders who have been caught should be publicised (naming and shaming)

more clean up days

Increase in dumping has taken place since the £20 charge came in

have CCTV to monitor the problem



# What ideas do you have to address this issue (by yourselves and with the council)?

Youth Provision: Council increased funding to invest in providing more youth centres and more after school activities.

Litter - People here (at assembly) are conscientious. So there needs to be more enforcement for those that don't have a conscience about this

better monitor of hotspots

some areas are the same tipping areas

Youth Provision; Council to utilise empty buildings to provide safe spaces for young people

Youth Provision; Council to provide more publicity regarding the existing youth offer in various formats

more information in different languages

tougher punishment on offenders

investing and regenerating manor park will encourage cleaner in mind



# What ideas do you have to address this issue (by yourselves and with the council)?

Positively encourage people by investing in regeneration. When something is shiny and new people don't feel they want to drop litter. Manor Park hasn't benefitted from regeneration.

policing - put in more cameras allocate greater budget to policing to borough bring different agencies to work together to combat crime keeping people safe when they report a crime - need for anonymous reporting

educate non speakers of English on cleaner newham

lift 20 pounds charge

Youth Provision; Residents forum to address youth issues specifically - potential sub-group

more research on better practise from other areas that tackling the problem

Taxation to get rid of cars

Cycling routes and surfaces

Romford rd why not a red route

# What ideas do you have to address this issue (by yourselves and with the council)?

Litter - people can install their own cameras and this will show who is Flytipping and littering. Can reduce council tax as an incentive to have environmental cameras

Enforcement long cars parking on short bays outside houses

policing - ward panels have fallen by the wayside? neighbourhood watch - concerns about talk to neighbourhood manager develop relationships and make concerns heard

Pavement surfaces, parking on them, A boards, utility companies need enforcement and management

Litter - positive behaviour change through a campaign run by council.

more enforcement team or officers in manor park

better campaigning to change attitude

Potential of a Little Ilford station on Browning Rd for the GOBLIN line

Routes to schools and masjids - need to re-educate parents, bring in traffic calming





# What ideas do you have to address this issue (by yourselves and with the council)?

more community grants to improve areas

policing - visible community police officers, who visit schools. officers need to know the residents, increase feelings of safety need for police to engage and listen to people

CCTV that works

policing - don't want police to come to police when report crime in order to ensure anonymity

agreement with council residents can ask to have CCTV installed

policing - bigger crime is hard to tackle as a resident. such as prostitution and brothels

Social Housing; Not affordable housing - social housing must be built. Any unoccupied properties should have compulsory purchase order and be used for social housing. Private landlord rents should be capped and kept in line with social housing rents

more bin and better locations of them.

policing short term residency also creates lack of trust and community. makes crime easier to happen



# What ideas do you have to address this issue (by yourselves and with the council)?

Social Housing; More liaising and focus groups - residents associations should be encouraged.

Social Housing - cooperative approach between council and tenants

Social Housing; More transparency in regards to new developments.

Private rental - limited to how many properties can be owned by each landlord

# Volunteering for the Working Group

- This is an opportunity to serve your local area and shape the Community Neighbourhood Plan
- Volunteers represent the Assembly and the community, not just a personal or group agenda.
- We'd love volunteers from all backgrounds
- The Working Group will meet regularly after each Citizens Assembly to create the Community Neighbourhood Plan.
- It is a commitment (but a rewarding one!)
- If you'd like to volunteer for the draw to be chosen for the Working Group, let your table host know.

# Volunteering for the Working Group

The Working Group will consist of 12-18 people:

- 6 - 9 volunteers from the locality
- 3 councillors
- 3 council officers and local stakeholders.
- If you volunteer it doesn't necessarily mean you will be chosen this time around.
- At the end of the evening session, names will be drawn from a hat of volunteers so that each ward is equally represented.

# Local Projects



Community Builders



Library Events



Community Consultations



Working with Faith Groups

# Local Projects



Summer Reading Challenge



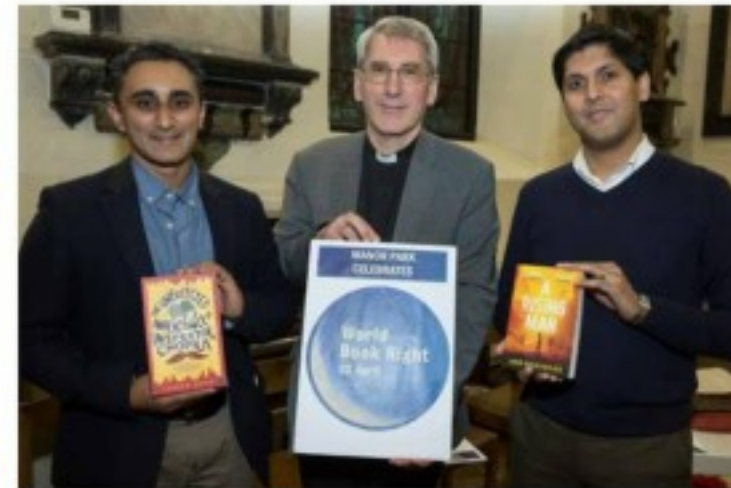
Working with Schools



Activities in Plashet Park



a place where people choose to  
**live, work & stay**



### Working with Partners



# Community Grants

- Let's Get the Party Started! grants programme - organise an event in Newham to bring the whole community together and we could support you with funding of up to £250 (can be up to £500 in exceptional circumstances)
- Go For It grants programme - If you are passionate about an activity, project or interest that benefits Newham residents and gets them involved in regular activities, you can apply for funding of up to £1000 for short-term projects or up to £2,000 for activities that are likely to become sustainable.



# Community Neighbourhoods Team Contact Details

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Phone: 020 3373 0610

# Councillor Surgeries

Newham London

Mentimeter

Manor Park		
<b>Councillor Ken Clark</b>  1st, 2nd & 4th Saturday of the month 10.30am - 11.30am  Manor Park Library, 685-693 Romford Road, Manor Park, E12 5AD	<b>Councillor Mariam Dawood</b>  1st, 2nd & 4th Saturday of the month 10.30am - 11.30am  Manor Park Library, 685-693 Romford Road, Manor Park, E12 5AD	<b>Councillor Salim Patel</b>  1st, 2nd & 4th Saturday of the month 10.30am - 11.30am  Manor Park Library, 685-693 Romford Road, Manor Park, E12 5AD
Little Ilford		
<b>Councillor Nazir Ahmed</b>  2nd and 4th Saturday of the month 10am to 11am  Jack Cornwell Centre, Jack Cornwell Street, E12 5NN	<b>Councillor Pushpa Dipaklal Makwana</b>  2nd and 4th Saturday of the month 10am to 11am  Jack Cornwell Centre, Jack Cornwell Street, E12 5NN	<b>Councillor Riaz Ahmed Mirza</b>  2nd and 4th Saturday of the month 10am to 11am  Jack Cornwell Centre, Jack Cornwell Street, E12 5NN
East Ham North		
<b>Councillor Daniel Blaney</b>  1st and 3rd Saturday of every month at 11:30am - 12:30pm  Trinity Community Centre, East Avenue, Manor Park, E12 6SG. (except August)	<b>Councillor Zuber Gulamussen</b>  1st and 3rd Saturday of every month at 11:30am - 12:30pm  Trinity Community Centre, East Avenue, Manor Park, E12 6SG. (except August)	<b>Councillor Firoza Ahmed Nekiwala</b>  1st and 3rd Saturday of every month at 11:30am - 12:30pm  Trinity Community Centre, East Avenue, Manor Park, E12 6SG. (except August)

a place where people choose to  
**live, work & stay**

# Conclusion

- Words from local councillors
- What happens next
- Refreshments
- Drawing names of volunteers – (evening session only)
- Feedback forms
- Thanks for your participation!

London Borough of Newham

COMMUNITY  
NEIGHBOURHOODS

# Connecting Communities for the Future

a place where people choose to  
live, work & stay