

East Ham Community Neighbourhood Citizens Assembly

18th September, 10:00-13:00

Welcome!

- Please seat yourself at a table
- Please do introduce yourself to the other people at your table and find out where in Newham they either live or work, and (if you like) what interests they have
- Help yourself to refreshments if you want them

Introduction

- The purpose of the assembly:
- To set priorities for the Community Neighbourhood Plan.
- To give local people a chance to shape how the local budgets are spent.
- A space in which you can create working groups for any local projects you might want to start yourselves

Housekeeping

- Info on toilets, fire exits etc
- Break time
- Accessibility: facilities available (creche, room team support, wheelchair access etc)

Assembly Schedule

Overview

10.50am Round 1- What do you appreciate about your local area?

11.05am Round 2 - What changes would you like to see in your Community Neighbourhood?

11.20am Round 3- What priorities should be addressed in the Community Neighbourhood?

11.30am - Break -

12.00 noon Round 4- Voting on priorities

12.25pm Round 5- Move tables and discuss priority you're most interested in

12.40pm Volunteering for working group

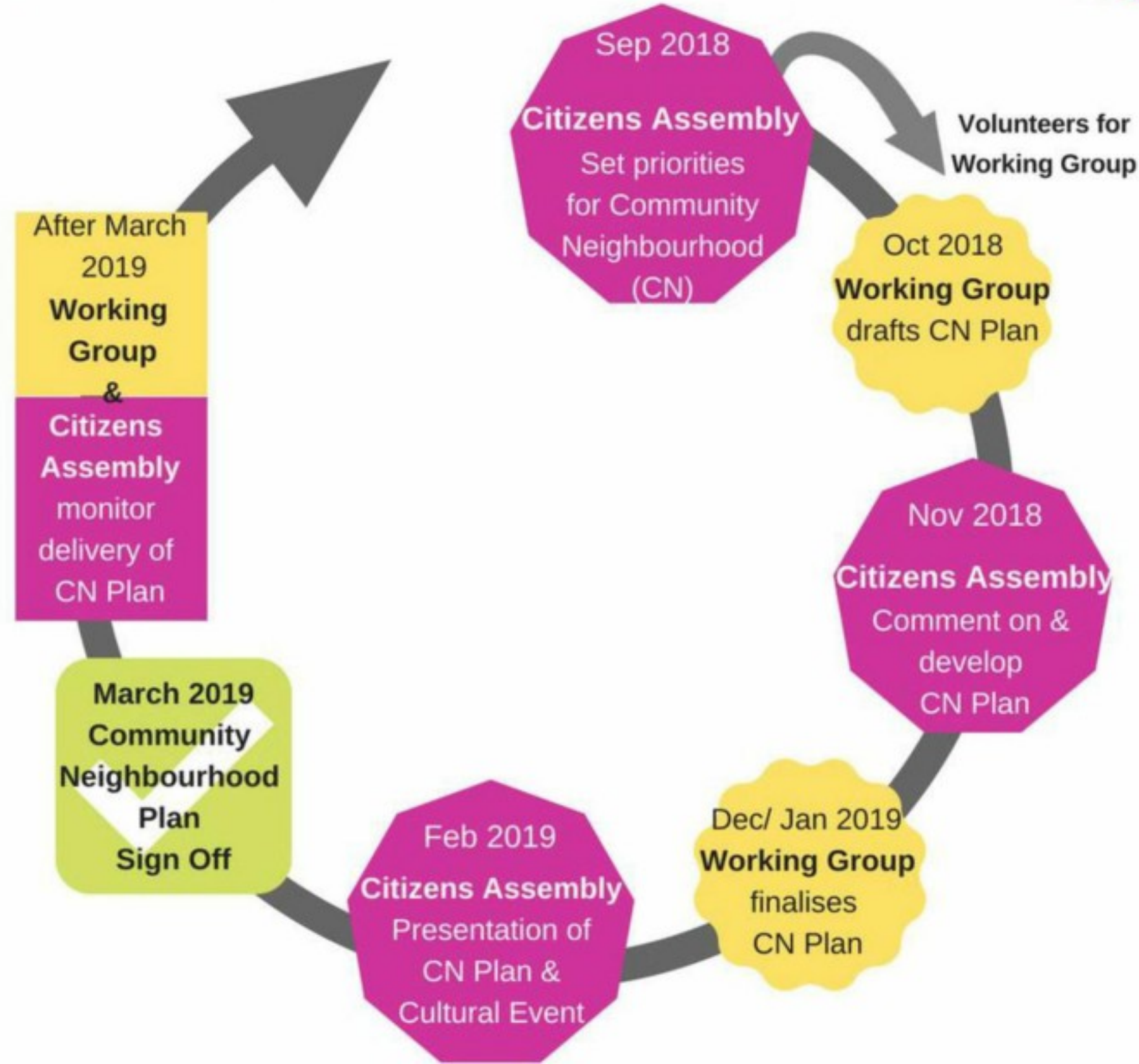
12.45pm Conclusion

1.00pm Refreshments

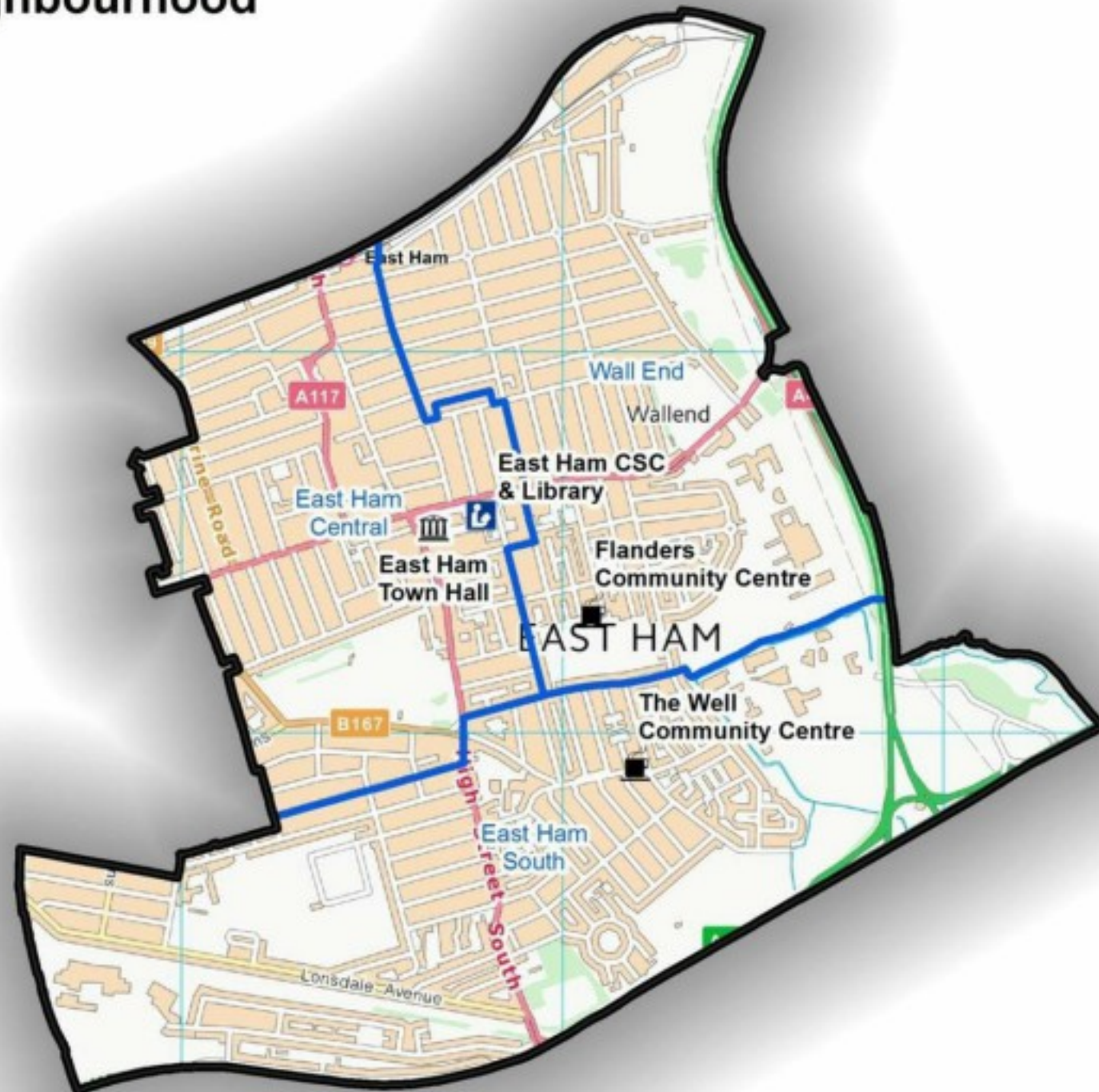
Guidelines for the Assembly

- Listen to each other
- Be respectful
- You don't have to agree
- Be careful not to dominate
- Don't worry if you don't have loads of ideas
- Share what comes to mind
- Make sure responses get entered into the laptops by table hosts
- Enjoy being part of shaping your Community Neighbourhood

Cycle of Assemblies



East Ham Community Neighbourhood

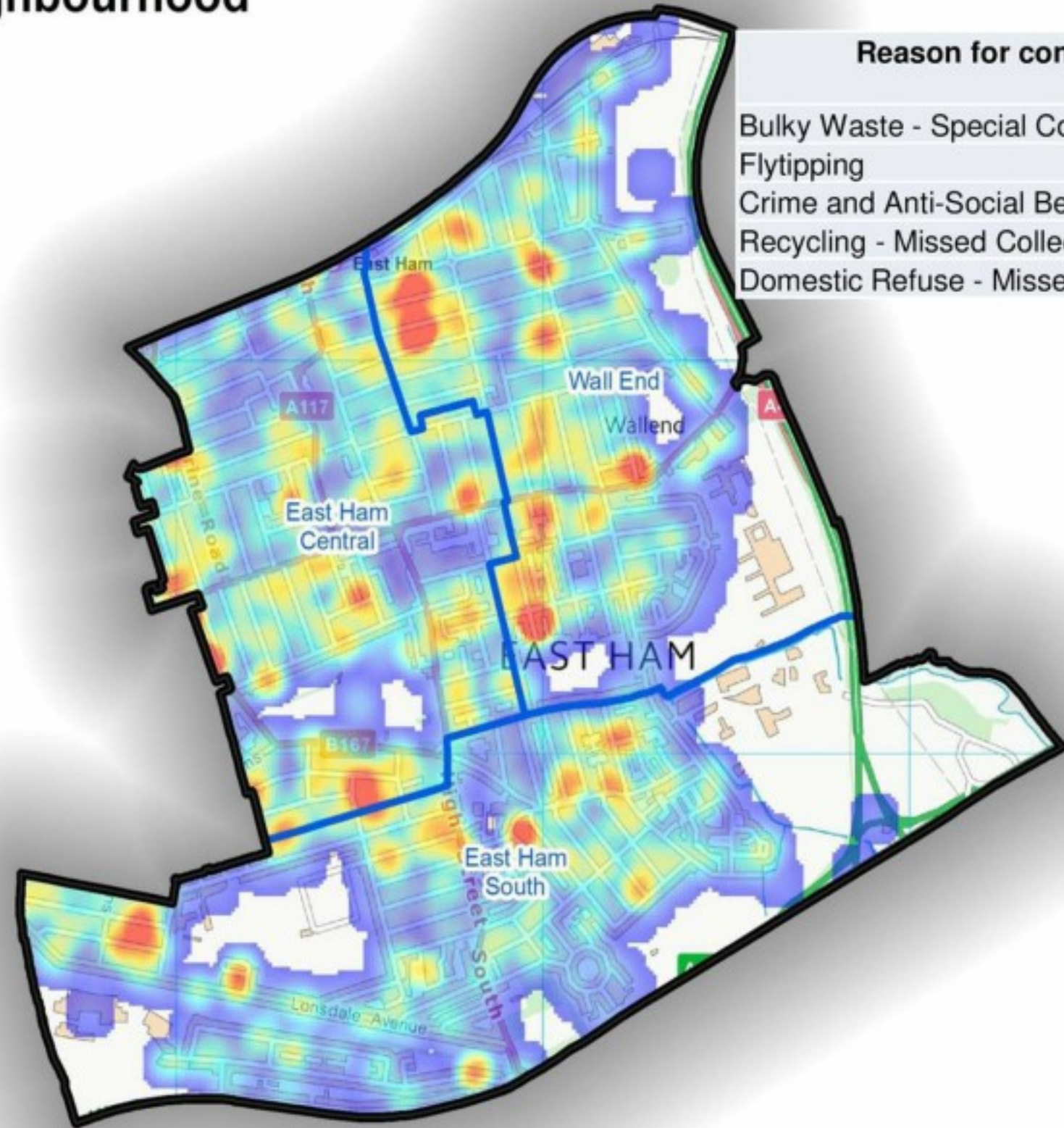


| Legend | |
|----------|---------------------------|
| Z | Adult Learning/Youth Zone |
| A | Adult Learning Centre |
| Y | Youth Zone |
| | Community Centre |
| | Library |
| | Town Hall |
| | Ward Boundary |

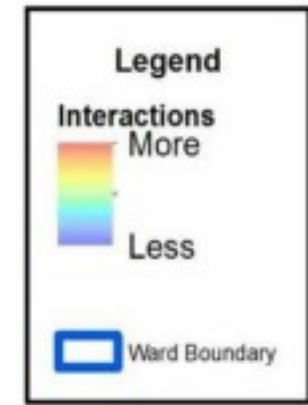
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East Ham Community Neighbourhood

Interactions with the Council
Feb - July 2018



| Reason for contact | No of interactions |
|--------------------------------------|--------------------|
| Bulky Waste - Special Collections | 1084 |
| Flytipping | 498 |
| Crime and Anti-Social Behaviour | 385 |
| Recycling - Missed Collection | 329 |
| Domestic Refuse - Missed Collections | 321 |



Survey Data

| Question | Newham | East Ham |
|---|--------|----------|
| People from different backgrounds get along well together (Definitely / tend to agree) | 88% | |
| Sense of belonging in the neighbourhood (Very / fairly strongly) | 89% | |
| % of residents who are satisfied with the area (very / fairly satisfied) | 88% | |
| % of residents concerned about litter / dirt in the streets in their local area (chosen as top 3 local concern) | 43% | |
| % of residents concerned about crime/ Asb in their local area (chosen as top 3 local concern) | 39% | |
| % of population concerned with young people hanging around (a very / fairly big problem) | 62% | Higher |
| Fear of Crime (very / fairly worried) | 52% | Higher |
| % people who feel unsafe after dark (Fairly / very unsafe) | 26% | |
| People who feel they can influence local decision-making (strongly agree / agree) | 34% | Higher |
| For residents making ASB complaints to Newham Council - % satisfied with the handling of ASB complaints | 42% | |

Round 1: What do you appreciate about East Ham Community Neighbourhood



Round 2: What changes would you like to see in East Ham?

Parking and permits

Resident only parking

no more betting shops

reduction in betting shops

Chicken chips, less shops, reduce betting office, reduce fast food takeaways

Resident only parking in Burgess Road which is very close to the station and residents are unable to park closer to their own houses

increase in police presnce

Flytipping and littering, spitting - strong consensus

Bus routes not going to St Pauls church (Burgess Road).



Round 2: What changes would you like to see in East Ham?

Too much litter near LIDL
Bottles and tins Drinking and
urinating in broad daylight

parking restrictions

stop 20 people living in a
house

More enforcement

educate people about
flytipping

Drivers going through red lights and very rude to
pedestrians Car drivers every few minutes bully
the pedestrians This need to stop

a register of people in need including homeless
people, beggers multi occupancy. they should
have case works

Big lorries going through
residential roads

enforcement of of asb, people
peeing on the street.

Round 2: What changes would you like to see in East Ham?

Spitting - all backgrounds campaign awareness - public health effects - All over Southend Road - all areas

move beggars on

Parking is difficult and therefore residents cant access services and provisions. Has impact on funding as it related to number of visits.

Very difficult to buy parking
Help and support with online services

more work on fly tipping. more education on fly tipping and recycling

when land comes up for development LBN should ensure that all of the development be for social housing an affordable rent to enable local residents to stay in the area Stop selling off housing stock.

get rid of 20 pound charges on bulky waste

Empty cans of beers - Southend Street and end of the Roads

Street gambling The beggars outside East Ham station Men intimidating women outside station

Round 2: What changes would you like to see in East Ham?

reduce overcrowded house eg mattresses

more done to keep East Ham clean

cctv in aragon road

charges business fly tipping and dumping rubbish

Parking is a problem, family unable to find parking and it is my lifeline

Rough sleeping - High street North Barking Road - Street Drinkers strong consensus

Need more flexibility around community provisions such as faith places and community centres to encourage attendees

more enforcement presence on the street

The extreme network of drug runners. During day as well as night. Threatening behaviour. Drugs and money exchanged in daytime - kids can see. They are not afraid of police. We need a preventative strategy starting in schools.

Round 2: What changes would you like to see in East Ham?

one way system enforced

Beggars are very intimidating and bully people

Antisocial hot line - slower response needs to improve

Antisocial behaviour at night late 12am onwards Central Park Road

improve planting in high street

less buy to let, to keep properties in the area. inclusion of young autistic men and women in the society of Newham

Residents should be able to park closer to the property. It is very hard to walk if you are older and has problems with your legs

cancel the call card numbers so they cant be used

Beggars should be tackled

Round 2: What changes would you like to see in East Ham?

Stop beggars in area

less seating along high streets

Regeneration: too many empty shops, betting shops; people not looking to visit these areas anymore. Development needs to be more thought through about impact on residents.

The antisocial behaviour team called 2 hrs later they need to improve

Begging raquetering and pickpocketing and gambling. Not being stopped by community police

enforce shops re rubbish

more pyramid dustbins

It is hard to report and on top of that there are so many problems. For example Cllrs should be aware of these problems as they too live in the area. Why is action not being taken. We have lived here for 40 years and see the area going downhill

less development (houses) - becoming congested

Round 2: What changes would you like to see in East Ham?

Council giving inappropriate answers when contacted about crime or bin collectings

more police walking street. especially in the central area. as well as enforcement officers

Street Lighting - High street south Henniker - dim lighter LED Light not bright enough

brighter lights

To feel like I am being listened to and being heard. Housing officers back in the community

Being online does not solve problems, it is easier said than done. It has not solved problems. It was better when you spoke to a person

More visible police

less rubbish in front gardens

restore the police station. the central ward has shot up. when their was a police staation crime was less

Round 2: What changes would you like to see in East Ham?

Support for parking for local businesses to attract more shoppers

Under utilised community space - hire rooms, cubicles for hire in library (expensive), Flanders community centre, Flanders playing fields.

address mothers employment needs

Open drug dealing

less rubbish

bring back the park keepers this would help with the drinking, drugs, @!#*!\$ in the park.

roads improvement

No proper repair service at council.

Drug dealing Central Park Road

Round 2: What changes would you like to see in East Ham?

improve road condition

improve pavement condition

replace drain covers

Central park is lovely but unable to go there
Gangs there- smoking, drugs, drinking This will
affect local children and then they will start
doing the same Everyone in society is responsible
but we can't stop criminals

Daytime drug dealing - there
is a strong concern about this

Recycling still not good
enough. Needs more facilities
and council to help raise
awareness and bins.

Need Rainbow centre back
(and more community centres
in general.)

Active Newham to be more
proactive in working with plot
holders on the allotment
Folkstone Road

Pockets of rough sleeping
everywhere

Round 2: What changes would you like to see in East Ham?

less pot holes

Lack of public toilets

high street feels intimidating (especially for women), homeless, urinating etc

Southend Road Trees and bushes need maintenance along the railway

better communication between disabled people and the council.

we report issues to the council and police but we dont get feedback on it.

more provision for deaf young people

use mechanical road sweeper

Culture change is necessary Council has done a lot for people and a culture change is very important where people can take responsibility and affect change

Round 2: What changes would you like to see in East Ham?

cleaner drains

Communication between council and residents is poor

Council working with residents

Absence healthy eateries

SORT OUT PARKING

FED UP WITH PARKING

respect non visible disabilities

Littering is an issue and needs better policing around shops and fast food outlets

Road sweeping to improve



Round 2: What changes would you like to see in East Ham?

Flytipping and rubbish

less knife crime young people

Help with online services

So many closed and empty buildings could be used for community use

few Youth provisions and after school clubs

More healthy food options and health and wellbeing awareness - promotion - food academy

MY NEWHAM does not work

review of tenancy agreements

Public Toilets



Round 3: what are the priorities that need to be addressed in this community neighbourhood?

Parking and visitors parking

more affordable housing

trackle crime and public order

policeing and enforcement on the street zero tollerence on spitting

Antisocial Behaviour -crime specific areas
Central Park Road - every few Roads
congregate - crack houses

Betting shops do not help -
bring unsavoury characters
into the area

Reduce the amount of take aways and chicken shops as it produces a lot of litter. It is unhealthy and brings in wrong crowd.

anti social behaviour strong
consensus

Litter throwing it seems to be
every where

Round 3: what are the priorities that need to be addressed in this community neighbourhood?

Environment: litter, fly-tipping, urinating, recycling, drug use (needle, foil, gas cannisters), poor state of roads and pavements.

There is a lot of frustration amongst the residents when we feel that we are not listened to; whether it is online or in person. A huge number of residents are unable to use computers, over 80% do not speak English

more law enforcement officers

more police presence around east ham eg in parks and high street

improved environment and cleanliness - strong consensus

more police stations and police

council has the order to enforce no drinking in public places.

Public Toilets - Central Park needs to improve as the toilets were vandalised

Customer service via telephone or in person (very strong consensus) Most of the residents do not speak English



Round 3: what are the priorities that need to be addressed in this community neighbourhood?

More enforcement officers on the streets to stop; people urinating in the street animal owners not cleaning up after their pets dealing with car crime, car thefts

Improve customer service for us, we can't use computers

Tackling beggars on high street

restrictions on the opening of betting shops

Help for residents who are unable to speak English or use computers

Homeless rough sleepers needs to improve

Youth provision - need more facilities

More services for isolated older people

more direct contact with the council teams who deal with that relevant problem - strong consensus



Round 3: what are the priorities that need to be addressed in this community neighbourhood?

Making neighbourhoods safer

services for deaf young people

Reduce social isolation

Language barrier is a problem

better support for young adults with autism the system appears to ignore them once they reach late teens early twenties

New arrivals from abroad - need to know more about local facilities

Inviting east Europeans into the community conversations (need to have some literature in other languages)

managing private lettings

Fly tipping and rubbish



Round 3: what are the priorities that need to be addressed in this community neighbourhood?

flytipping and rubbish.
improve street cleaning. all areas should have the same allocation

more choice based lettings information

Rented houses have too many people living there and it is a huge problem with noise, rubbish

address flytipping

Focus on ASB by preventative measures starting in schools and educating

have a register for vulnerable people on the street and have a case worker to help them

managing development - congestion of building

Policing and ASB: speeding cars e.g. Barking Road, drug dealing, Sex stickers and prostitution (impact on children), street drinking and drunk behaviour often in front of venues with community toilet e.g. library, homelessness/begging

better communication for able and disabled people



Round 3: what are the priorities that need to be addressed in this community neighbourhood?

more parking in east ham high street

address condition of roads & movements

Empower neighbourhoods - street mentors (but not street vigilantes)

Monitor the rented properties

Give small business support and incentives

SEN and disability: services not enough not accessible

tackle multi occupancy housing

Monitor rented properties

More health shops need to be encouraged



Round 3: what are the proritites that need to be addressed in this community neighbourhood?

infrastructure of roads

ASB and prostitution

parking improvements

Reduce ASB

Focus on helping people to become better citizens

Communication: better comes between group and central info for connecting ideas and provisions

Apple Jacks needed in the area - health shop

Housing

Pavement improvement



Round 3: what are the priorities that need to be addressed in this community neighbourhood?

address cleaning of high street strong consensus

More affordable social housing

have more youth services

services for youth

Rented properties

educations on environment



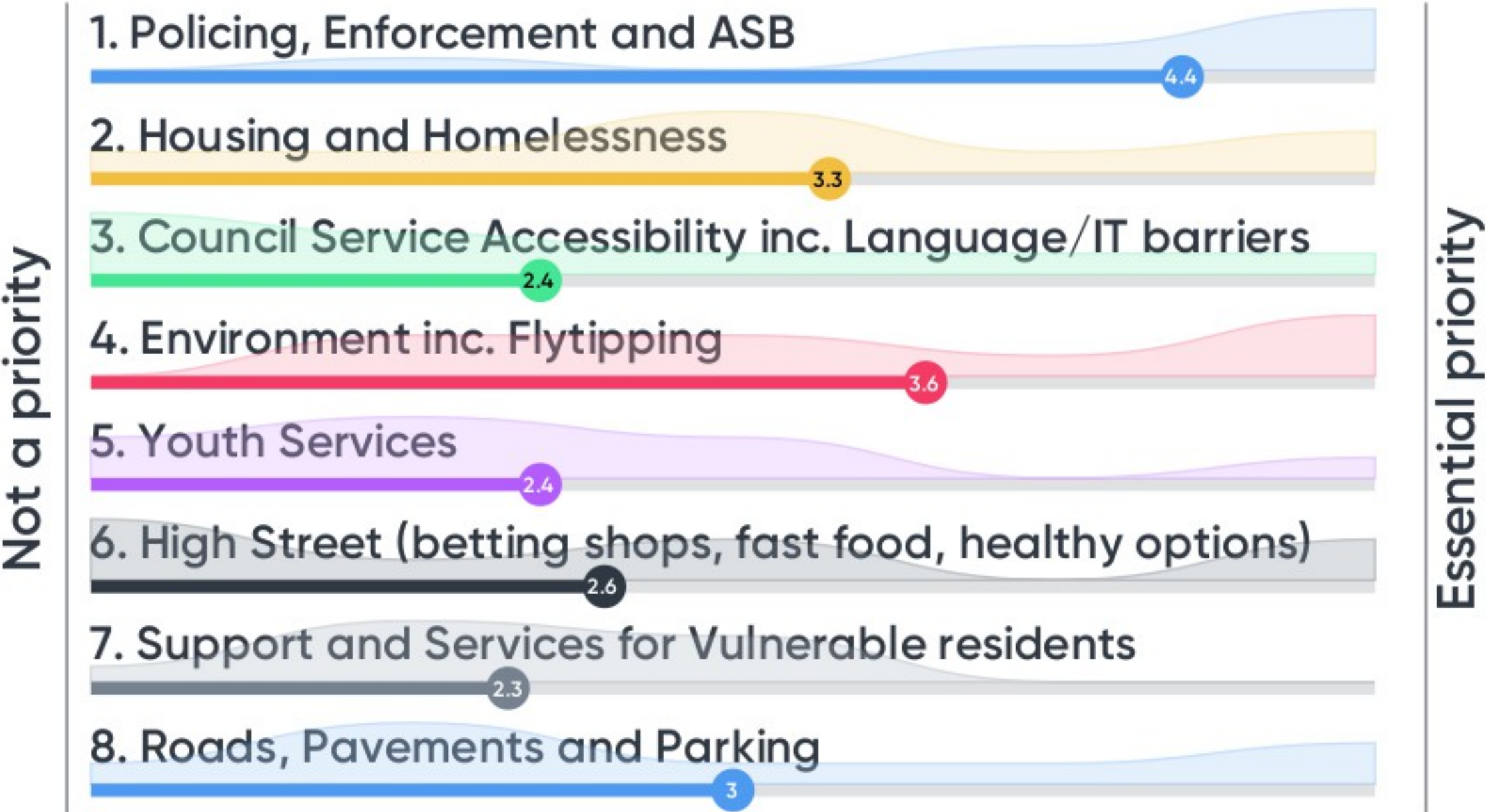
Break

15 minutes

Hearing from the tables

- A roving microphone will be passed around
- Brief summaries from a few people of what your table discussed

Round 4: Voting to choose the top 3 priorities



Round 5: What ideas do you have to address this issue (by yourselves and with the council)?

Reduction homeless - needs eradicated - there should be a register of the homeless people and dedicated key workers there should be a centre where they could attend for support and be signposted

Crisis only support during the Christmas period but there should be similar service all year around the Council should lead agency in resolving this issue

There should be a cap on rent - no savings paying two thirds of her salary on rent - no support to people who need to buy a home

Agency charges and deposit for providing a roof over there head

Housing - Licensing More restrictions to monitor landlords Aim should be to reduce overcrowding Reduce rent More tax on second property- 40% More affordable housing, including social

look at ways of encouraging local shops and businesses to reduce plastic

First time buyer support - More awareness schemes for buying your own home for those who are struggling

Parking: streets around East Ham station should be residents parking only. Currently 2 hours for all but always full and not accessible for residents.

giving out reusable bags



Round 5: What ideas do you have to address this issue (by yourselves and with the council)?

It's good to have little pockets of residents groups Greatfield residents to empower people and help people to understand what is acceptable behaviour

More support for affordable - social homes - more support for paying rent etc - needs to be more affordable

lobby government to expand carrier bag charges

council to advertise and educate about plastic use

New developments should be refused by planning - unless they have 50 percent affordable rent - not buy

Housing - Monitor regeneration including affordable house prices for local residents - Reduce foreign investment - Council officers should visit sites e.g. landlords running B&Bs but these are not registered. They could be running brothels

There needs to be more support for reduced renting

free skips

cctv in crime hotspots



Round 5: What ideas do you have to address this issue (by yourselves and with the council)?

Builders Yard on Burgess Road near East ham station another reason for parking being occupied.

New developments need to provide more affordable rent - policy across Newham

making it easier to use the dump

pro active monitoring of CCTv

Housing - - More monitoring is required through visits and charges for licencing should be able to cover the cost. If there are not enough resources in council, then agency staff should cover it

Housing- - Private rented properties should pay a renewal fee

Call centre needs improvement. Tell you to do things online. ASB hotline is not manned when you need it the most (night time). Keep you safe whilst reporting

CCTV and enforcement (flytipping)

Affordable housing - who is it affordable for - the word does not represent the real issue - people need genuinely affordable schemes



Round 5: What ideas do you have to address this issue (by yourselves and with the council)?

cars with cameras - enforcement (flytipping)

Feel there needs to be more presence - better community liaison.

education regarding littering and flytipping

Housing- - One stop shop or a central point of information for new residents - Residents then will follow correct guidelines and are aware of fraud - This way new residents can be educated how to live in British society

police & enforcement- public space protection order High street & the parks

Manages Newway Project - Homeless shelter - new unit will be in Manor Park(council funded)- Jonny night shelter manager - street outreach- Manor Park Christian centre

local campaigns to reduce littering flytipping eg leave with signage

Housing- - House/flat prices are too high for local community and foreign investment is affecting the prices. - Looking around, the housing is not affordable, there should be better schemes

There's not enough residents responsiveness.



Round 5: What ideas do you have to address this issue (by yourselves and with the council)?

review street cleaning service
- deteriorating year ago

Housing- - If locals buy property, it will reduce transient community - Will improve sense of community - This in turn will reduce crime - Too many buildings but it is all rented

More police presence. More enforcement

2 Disables Parking spaces Burgess Road, that are never used and so what's the point? Abuse of Blue Badge system. people parking on double yellow and then going work from station.

Not having awareness of choice based letting - people on housing list for 20 years criteria keeps changing keep people up to date - allocations not clear - policy and goal posts keep changing

increase reporting of crime and then feedback about response and actions- dedicated crimestopper phone number eg council number

pilots for cleaning and environment improvement - involving residents

We need clearer understanding on what council does about loitering

Housing- Council does not reply to queries and get back They ask to send email but then that does not work More transparency around bidding People give up and move area which is why Newham has a big transient population



Round 5: What ideas do you have to address this issue (by yourselves and with the council)?

ensure adequate bins

More walkabouts with councillors.

Better lit streets

police asb - working with LBN youth peer support education

Neighbourhood watch schemes

campaigns in schools

Councillors introducing themselves - doing door to door knocking - more interaction. Building bridges with council

LBN to raise council tax and extra funding to funding police and the presence

work with Keep Britain Tidy etc



Round 5: What ideas do you have to address this issue (by yourselves and with the council)?

Name and shame for flytipping (but we realise there are legal issues around this)

More community activities to create more a sense of cohesion

improve air quality - engines running etc

Housing- New residents get various advice and get confused Run workshops to educate new residents and existing who do not know what to do

Priorities on how people how people get housed needs to be looked at again - stakeholders - decision makers - community reps, advocates

law enforcement officer to have more power and work with community

LBN to introduce local byelaws to stop drinking alcohol on street

CCTVs are ok but need more monitoring of them

More Authority presence in the park e.g park patrols



Round 5: What ideas do you have to address this issue (by yourselves and with the council)?

Builders Yard on Burgess street have breached planning permission by encroaching 3ft into others property. Lorries always on double yellow but does not get ticket. Has built tall building way above local height.

parking is an issues - parking permits and timing - people can't visit relatives if the parking is no accessible

education residents through Newham mag regarding beggars and asb

communication with residents

newham is shabby and dirty and needs a facelift

third sector groups support for young people services

Be stricter with ASB

paving uneven causing tripping and falling not goo for disabled people

concern of new development that will spoil the character of east ham



Round 5: What ideas do you have to address this issue (by yourselves and with the council)?

More gardens needed - too much building on every piece of available land

more representation for disabled people

more representation for disable people

More promotion of police surgeries

not everyone got a chance to participate and have their say in this process

there is a strain on vol sec orgs due to lbn cuts

better communication between the council and residents required

new building development taking the character of east ham

tackle unregistered landlords



Round 5: What ideas do you have to address this issue (by yourselves and with the council)?

too many unkept landlord properties - renters don't care about the upkeep of properties or the local environment

There should be free BSL classes in LBN. Children should be provided with these classes. Parents need to be able to communicate with them. They should be on the same status as ESOL and they should be free.

Volunteering for the Working Group

- This is an opportunity to serve your local area and shape the Community Neighbourhood Plan
- Volunteers represent the Assembly and the community, not just a personal or group agenda.
- We'd love volunteers from all backgrounds
- The Working Group will meet regularly after each Citizens Assembly to create the Community Neighbourhood Plan.
- It is a commitment (but a rewarding one!)
- If you'd like to volunteer for the draw to be chosen for the Working Group, let your table host know.

Volunteering for the Working Group

The Working Group will consist of 12-18 people:

- 6 - 9 volunteers from the locality
- 3 councillors
- 3 council officers and local stakeholders.
- If you volunteer it doesn't necessarily mean you will be chosen this time around.
- At the end of the evening session, names will be drawn from a hat of volunteers so that each ward is equally represented.

Community Grants

- Let's Get the Party Started! grants programme - organise an event in Newham to bring the whole community together and we could support you with funding of up to £250 (can be up to £500 in exceptional circumstances)
- Go For It grants programme - If you are passionate about an activity, project or interest that benefits Newham residents and gets them involved in regular activities, you can apply for funding of up to £1000 for short-term projects or up to £2,000 for activities that are likely to become sustainable.

East Ham Community Neighbourhood

East Ham Arts Festival

East Ham Arts Festival took place from 26th-30th July 2018.

East Ham Arts Festival was designed and delivered by a group of local Community Builders with the support of East Ham Community Neighbourhood.

Exhibitions, Workshops and Events took place at Central Park, Red Doors Studios, East Ham Nature Reserve, The Well Community Centre, The Greenway and East Ham CNC.

Individual grants were awarded for each event through the Let's Get The Party Started small grants scheme.



East Ham Community Neighbourhood

Sustainable Activities: Yoga

East Ham Town Hall
Every Wednesday 6-7:30pm
£2 per person



This started as a free session funded by Sport England for an initial start up period. Due to popularity a small charge was introduced in order to sustain the activity when funding ran out.

This group is now attended by up to 30 residents each week and the money collected pays for the instructor and the hall hire.

If anyone is interested in setting up a new regular activity then please let us know your ideas.

East Ham Community Neighbourhood **East Ham Youth Voice**

In partnership with The Renewal Programme's Young Leaders
and Newham's Young Mayor and Youth Council

January 2018 Consultation Event: 70 young people

April-July 2018 Study Support Programme

104 Young People registered

Total of 50 targeted sessions

Total of 802 attendances

Average of 16 attendances per session and on average each Young Person attended 8 sessions



East Ham Community Neighbourhood

Forthcoming Focus Groups

Enforcement Partnership Meeting:

Wednesday 3rd October 7-8pm
Newham Town Hall

Environmental Focus Group:

Wednesday 24th October 11am-1pm
Central Park Cafe

Arts and Culture Focus Group:

Friday 2nd November 11am-1pm
East Ham Community Neighbourhood Centre

General Drop In - Meet your Neighbourhood Team:

Every Monday 10am-12pm
Central Park Cafe



Community Neighbourhoods Team

Contact Details

Nicola Mackie

Email: Nicola.Mackie@newham.gov.uk

Phone: 020 3373 9733

Anna Yusuf

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Phone: 020 3373 8264

Councillor Surgeries

| East Ham Central | | |
|---|---|---|
| Councillor Julianne Marriott 1st Saturday of each month. 10am to 11am. East Ham Community Neighbourhood Centre and Library 328 Barking Road, London, E6 2RT | Councillor Aisha Siddiqah 2nd Thursday of the month. 5pm to 7pm. Term time only. East Ham Community Neighbourhood Centre and Library 328 Barking Road, London, E6 2RT | Councillor Suga Thekkepurayil Third Friday of each month. 6.30pm to 7.30pm East Ham Community Neighbourhood Centre and Library 328 Barking Rd, London E6 2RT |
| East Ham South | | |
| Councillor Susan Masters Saturdays at 9am Brampton Primary School, Masterman Rd, E6 3LB | Councillor Quintin Peppiatt Saturdays at 10am Vicarage Primary School, Vicarage Lane, E6 6AD | Councillor Lakmini Shah Saturdays at 10am Vicarage Primary School, Vicarage Lane, E6 6AD |
| Wall End | | |
| Councillor Jennifer Bailey Saturdays but not the 2nd Saturday of the month. 10.30am to 11.30am East Ham Community Neighbourhood Centre 328 Barking Road, London, E6 2RT | Councillor Omana Gangadharan 2nd Saturday of each month 10am to 12pm. East Ham Community Neighbourhood Centre 328 Barking Road, London, E6 2RT | Councillor Lester Hudson Saturdays but not the 2nd Saturday of the month. 10.30am to 11.30am East Ham Community Neighbourhood Centre 328 Barking Road, London, E6 2RT |

Conclusion

- Words from local councillors
- What happens next
- Refreshments
- Drawing names of volunteers – (evening session only)
- Feedback forms
- Thanks for your participation!

London Borough of Newham

COMMUNITY
NEIGHBOURHOODS

Connecting Communities for the Future

a place where people choose to
live, work & stay