

Green Street  
Community Neighbourhood  
Citizens Assembly  
Thursday 27<sup>th</sup> September

a place where people choose to  
**live, work & stay**

# Welcome!

- Please seat yourself at a table
- Please do introduce yourself to the other people at your table and find out where in Newham they either live or work, and (if you like) what interests they have
- Help yourself to refreshments if you want them

# Introduction

- The purpose of the assembly:
- To set priorities for the Community Neighbourhood Plan.
- To give local people a chance to shape how the local budgets are spent.
- A space in which you can create working groups for any local projects you might want to start yourselves

# Housekeeping

- Info on toilets, fire exits etc
- Break time
- Accessibility: facilities available (creche, room team support, wheelchair access etc)

# Assembly Schedule

Round 1- What do you appreciate about your local area?

Round 2 - What changes would you like to see in your Community Neighbourhood?

Round 3- What priorities should be addressed in the Community Neighbourhood?

- Break -

Round 4- Voting on priorities

Round 5- Move tables and discuss priority you're most interested in

Volunteering for working group

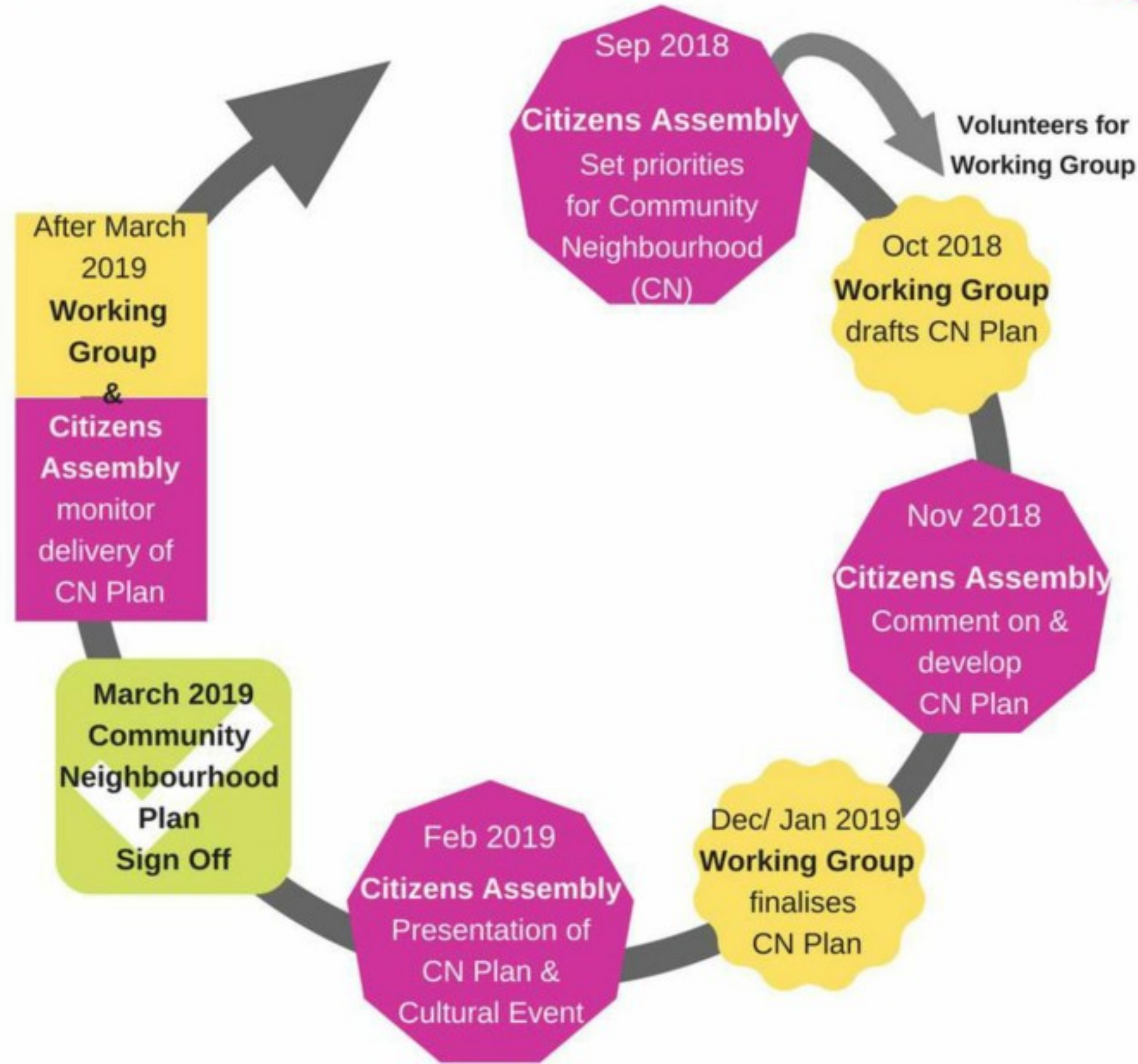
Conclusion

Refreshments

# Guidelines for the Assembly

- Listen to each other
- Be respectful
- You don't have to agree
- Be careful not to dominate
- Don't worry if you don't have loads of ideas
- Share what comes to mind
- Make sure responses get entered into the laptops by table hosts
- Enjoy being part of shaping your Community Neighbourhood

# Cycle of Assemblies



# Green Street Community Neighbourhood

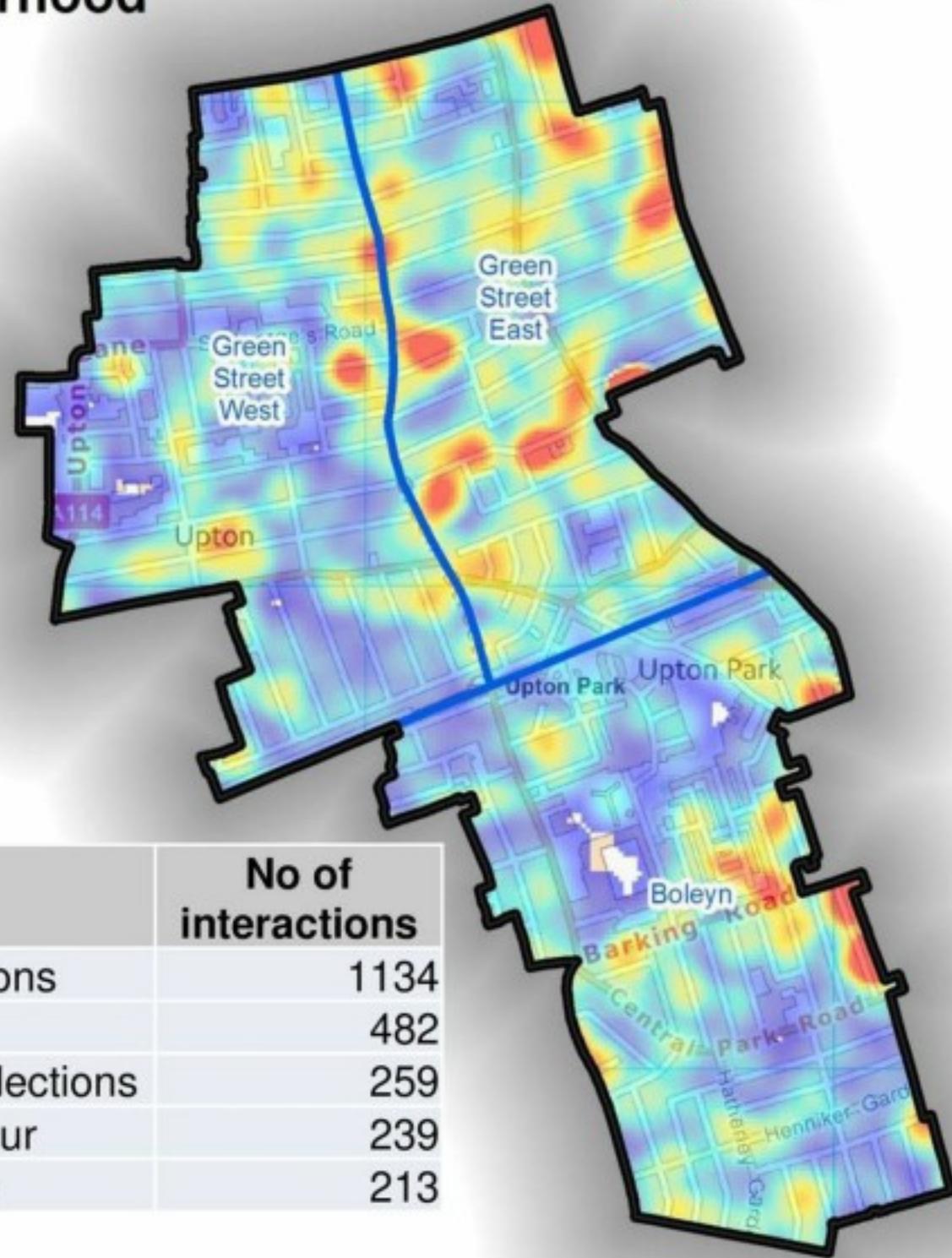


Legend	
<b>Z</b>	Adult Learning/Youth Zone
<b>A</b>	Adult Learning Centre
<b>Y</b>	Youth Zone
	Community Centre
	Library
	Town Hall
	Ward Boundary

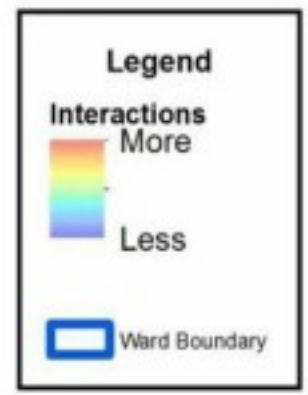


# Green Street Community Neighbourhood

Interactions with the Council  
Feb - July 2018



Reason for contact	No of interactions
Bulky Waste - Special Collections	1134
Flytipping	482
Domestic Refuse - Missed Collections	259
Crime and Anti-Social Behaviour	239
Road and pavement problems	213



# Survey Data

Question	Newham	Green Street
People from different backgrounds get along well together (Definitely / tend to agree)	88%	Lower
Sense of belonging in the neighbourhood (Very / fairly strongly)	89%	
% of residents who are satisfied with the area (very / fairly satisfied)	88%	
% of residents concerned about litter / dirt in the streets in their local area (chosen as top 3 local concern)	43%	
% of residents concerned about crime/ Asb in their local area (chosen as top 3 local concern)	39%	Lower
% of population concerned with young people hanging around (a very / fairly big problem)	62%	Higher
Fear of Crime (very / fairly worried)	52%	Higher
% people who feel unsafe after dark (Fairly / very unsafe)	26%	Higher
People who feel they can influence local decision-making (strongly agree / agree)	34%	
For residents making ASB complaints to Newham Council - % satisfied with the handling of ASB complaints	42%	Higher



# What changes would you like to see in Green Street?

Supermarket

Affordable housing

Pavements are really bad

Youth engagement

bus stops need to be cleaned and bins

More vegetarian options - too many fast food meat shops

Facilities for young people

No toilet facilities in the area - strong consensus

More public toilets especially in library



# What changes would you like to see in Green Street?

more events and activities for 30 - 50 year olds

Affordable venues for community groups

priory park youth centre to be reopened

ASB around Green St - near benches and library street drinkers

More cycle friendly

Traffic - too many aggressive drivers and congestion

Public toilets- There are no toilets compare to the visitors and shoppers in the area

more support workers for young and old

Clean queens market - It is filthy



# What changes would you like to see in Green Street?

Reduced fly tipping - cleaner streets

Increase in bike usage

Green Street high street congested - strong consensus

ASB fighting on streets, drug-dealing, and urinating

better publicising of events

Cycling infrastructure - dangerous to cycle

More buses less waiting

More space for activities in the library

cleaner and regularly cleaned pavements

# What changes would you like to see in Green Street?

There aren't enough services for disabled or residents with mental health there should be more support

Cleaner environment

More parking provision. More options.

More youth activities

Stable pavements

Noise at night from drinkers

more parking spaces

Begging

Open youth clubs to support the youth but monitor these and protect the future of tomorrow



# What changes would you like to see in Green Street?

Public toilets - too many people urinating on the streets

Drug-taking in Messycourt flats

Where do residents go for help? There are no advice bureau left

Flytipping is a big problem in the area

Parking wardens issuing invalid tickets at the wrong times

Traffic problems particularly at the weekends - too much traffic

Park Rd/Crescent Rd E6 robberies/muggings on street

more social activities to improve health for elderly

more funding for youth services





# What changes would you like to see in Green Street?

Flytipping (Strong consensus)

more residential parking

Queens Market public toilet never working

Multi-lingual newspapers in librray

Dustbin timings. Not when kids are being dropped off and picked up. Do mid day pleaaase.

Drugs are everywhere throughout the borough, Police knows them. Improve this and most of the crime and ASB will disappear

Residents are not clear about the Zones - you should have a permit that you can park in the whole neighbourhood - strong consensus

better lighting for fooball cges

Traffic management - jams around the Plashet Road and Green Street junction

# What changes would you like to see in Green Street?

Message stickers need enforcing

no permits pARKING

Pot holes make cyclists use the pavement - unsafe

more communal parking

Visitors are restricted because of zones - families and friends cannot visit - and elderly residents are becoming isolated

Library has no shades from sun

MORE facilities in the parks

Stickers are also a big problem and children pick these up. What sort of messages are they getting? Come on cllrs, do something

more community policing

# What changes would you like to see in Green Street?

more play facilities in parks

improve street cleaning

Later opening times at Community Centre

Message stickers is a massive problem. Not right that kids have to see that

Front gardens are full of rubbish (Strong consensus)

Library dinking policy for some people

Evening activities

Parking Consultations - are not effective and need to be better and residents feel lied to

People are frequently spitting on the floor which is not hygienic



# What changes would you like to see in Green Street?

more public toilets in green street

Transport - busses late due to traffic

more lights in the alleyways

Less drug dealing. Doesn't seem to be enforced. Reported it so many times but not enforced. Been going on 2-3 years on corner of Washington road and Plashet.

formal neighbourhood watches

Make the borough aware of people with disabilities and this should include shops

alleyways to be kept clean

Replace table tennis tables in Priory Park

More enforcement. Things reported and not done.

# What changes would you like to see in Green Street?

Less drugs, fly tipping and ASB

reduce beggars - green street station

no stalls on pavement

Parking restrictions need to be reviewed - can't always park by your house

more police patrolling after dark on foot and bike

Flytipping

ASB around the Boleyn statue. Drinking, urinating, rubbish / litter

Cycling lanes

Confusion over recycling services - Put images on recycling bins as the 84% of population do not speak English

# What changes would you like to see in Green Street?

More youth activities and support

Massage cards

Clean pavements

Overgrown trees

Youth Centres and Youth Workers

Private landlords

6 hr permits - 10 free all day ones - permits need to be more flexible - all online - strong consensus

reduce littering - more fines enforcement

Health and safety improvement all around



# What changes would you like to see in Green Street?

Drug use and street begging

Unclean environment (strong consensus)

Reduce street drinking (Strong consensus)

Beggars: not genuine, as they jump out of a van in the morning

Not enough police presence - drug use openly on the street

Massage stickers - prostitution

public spitting - needs to be tackled

Needs to become more family friendly

More centre availability for youth groups



# What changes would you like to see in Green Street?

Youth funding

residents given priority for parking near queens market

Massage stickers - anti stick paint

Stop beggars (Strong consensus)

refurbish green spaces - priory park

More police

Stop Prostitution - Strong consensus

Support of local Scouts group. Over 100 young people involved but under pressure.

Remarking of the road markings - unclear causes people driving the wrong way down streets





# What changes would you like to see in Green Street?

Very busy roads

HMOs. Too many not being tackled

Drug use is a problem - users need safe places to go

Education on spitting in public on streets its a bit prevalent in Green Street

stronger action on drug dealings

more patrols in the evening

refurbish Queens Market

Reduce youth crime Teach the youth to be polite and responsible Teach manners in schools Teach parents and new community values of good community

ASB needs to reduce. Needs enforcement and also distraction / other options for people

# What changes would you like to see in Green Street?

Littering - bulky rubbish - £20.00 - doesn't work - people are dumping on the street

More street lighting

smaller dustbins



# What are the priorities that need to be addressed in this Community Neighbourhood?

Youth Provision and Support

Drug Dealing and Drug Use

Effective after school youth provision (strong consensus)

More youth facilities in the area - Priory park centre It is local

Fly tipping

Crime is an issue and services have been cut due to funding

Supermarket choices - only Tesco at the moment

Access to housing officers

Schools involved in after school community provision. They have the space. We want to pay for space. Connect us please.



# What are the priorities that need to be addressed in this Community Neighbourhood?

Illegal parking in LBN car parks

Cleaner environment (strong agreement)

Combating knife crime

Cleaner streets and area for a healthier community - It is most important aspect of the community

Fly-tipping, Rubbish Litter Issues

Controlling ASB

Support for over 60's activities and services

Better Roads and Pavements (strong agreement)

Sorting out the parking - parking consultation - one zone for the neighbourhood would help those who need to make a quick run in the area - independant shops are losing money as residents can't make short trips



# What are the priorities that need to be addressed in this Community Neighbourhood?

Improved Cycling Infrastructure

Door safety in blocks of flats

ASB (strong consensus)

Parking including misuse of blue badges

Manifesto pledges need to be met and evidenced

Community Centres

More CCTV in the area to target criminals, fly tipping, speeding drivers, crime in general and ASB

Fly Tipping: educate and enforce

Redevelopment of Upton Centre



# What are the priorities that need to be addressed in this Community Neighbourhood?

Community spaces

Good pavements as these cause trips slips and falls

Pavements

Olympics - affordable housing is not affordable this promise was not met

Education and Enforce against enviro crime

cleaner environment eg streets, pavements, illegal dumping,

Community Centres open in the evening

Enforcement and policing of ASB issues

Street Lighting - near Upton Park Station - safety concern



# What are the priorities that need to be addressed in this Community Neighbourhood?

Sort out tree trunks as these cause slips, trips and falls

There is a requirement for genuine affordable housing - to assist residents - keep the right to buy for those residents who have a tenancy agreement

Policing (strong agreement) - ASB, Drugs, Prostitution, Violence

Safetly

Tree Roots - Uneven pavements

Parking provision (needs flexibility)

front garden area - enforcement of landlords responsibilities

Policing (strong agreement)

Queens Market: refurb / wash down



# What are the priorities that need to be addressed in this Community Neighbourhood?

Parking Issues- more spaces - businesses are losing customers - introduce hour permits

CCTV cameras on Green St need to work

street lighting - Improved

Young residents cannot move out as they cannot afford to buy - individuals struggling with poverty cycle are not getting enough support to get a job and improve their personal situation

30 mins free parking

Community walk abouts with councillors in order to directly address issues

Tenants in high rise buildings throw rubbish from their windows

Don't increase council tax and don't get rid of right to buy

Highways improvement. Get rid of the pot holes, as very dangerous





# What are the priorities that need to be addressed in this Community Neighbourhood?

reduce council tax there are too many utilities to pay - rip off britain

Greater investment in queens market as it is such a great asset to local people and it is so neglected, borough should take pride in its markets For example look at the other markets in the borough (Borough market)

New population should learn the customs of this country

more police patrolling on foot

Dustbin collection times. Do mid day. Not when WE are trying to move around.

Litter problems

Car park in Green St policed more

Youth Support to address ASB and drug issues

safety and less speeding on green street



# What are the priorities that need to be addressed in this Community Neighbourhood?

Accommodate parking for religious groups. Be flexible.

After school clubs/youth clubs free service for single parents - because young boys are being recruited to be drug dealers - gun etc

Cleaning behind the Market - get rid of the smell of urine

Opening times for shops in residential areas. Some are far too late.

Community and police should come together to tackle the youth crime

More Youth Centres and Youth Workers

Flytipping ordinary residents are dumping - it has gone worse since charging

Crime and ASB - Drunken group disturbing residents should be moved on - more youth activities -

Support for small businesses



# What are the priorities that need to be addressed in this Community Neighbourhood?

ASB

affordable housing price control



# Break

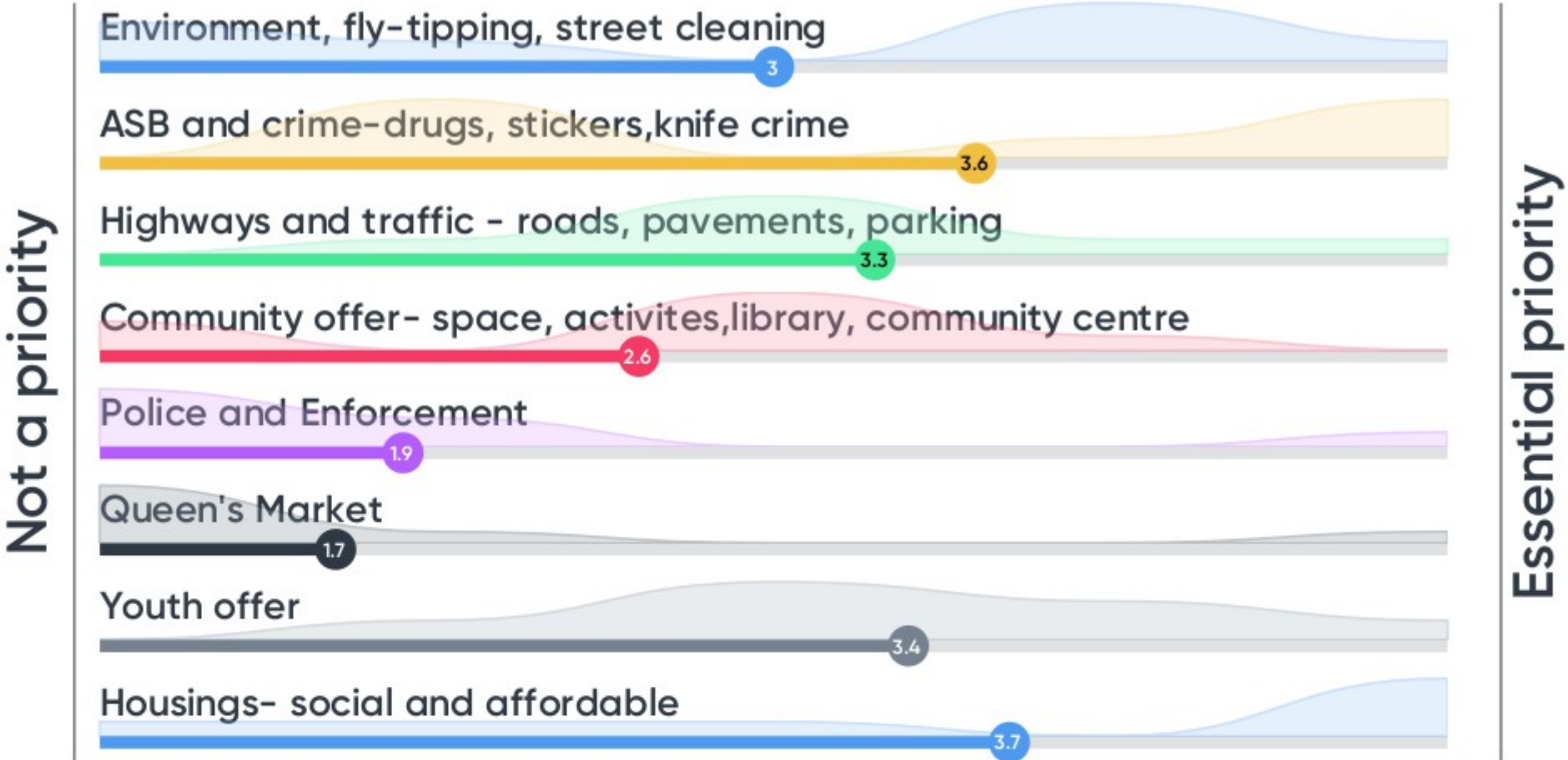
15 minutes



# Hearing from the tables

- A roving microphone will be passed around
- Brief summaries from a few people of what your table discussed

# Voting to choose top 3 priorities



# What ideas do you have to address this issue (by yourselves and with the council)?

More community awareness - so that residents have more awareness - and knowledge - reporting - hearing back - so that there is a personalised response

target and look at the complaints more closely and if there is a delay, tell why this has not been done

So residents have been told to take videos of drug dealers - prostitutes etc - enforcement officer advised take videos and photos but this was not good advise

open up after school clubs for single people

ASB- Drugs are being sold openly on the roads, someone should be checking the hot spots and a separate way to complain about it. Residents should be given a reference number and a feedback should be given to residents

Mentoring

Residents are concerned that there are issues like drug taking on there doorstep - families feel threatened

P1 Issue: affordability

Community support



# What ideas do you have to address this issue (by yourselves and with the council)?

ASB- A clear process as to who do you contact and a clear time period to reply to residents

Park Road flats estate - 6 cars broken into - lots of issues residents have given up - what support can they have to resolve the issues

Apprenticeships - Training Programs

P1 Issue: lack of social housing

P1 Issue: Some people in council housing can purchase but housing associations can't

Urination is a big problem and one resident sees generally sees 5-10 people urinating. If a resident sees it why can't the enforcement and Police see it

ASB- It is 10 minutes before you can actually start telling the person on the other end why I am calling

The process is very slow and residents are absolutely fed up with it

Employer - Big companies contribute to youth offer





# What ideas do you have to address this issue (by yourselves and with the council)?

Environment Need to educate everyone 5 upwards Language Landlord education Move bulk quicker and flytipping, a yearly charge of £20 Good neighbours scheme to develop cohesion

P1 Issue: Problems with housing stock

Corporate volunteers - mentoring

Street drinking is huge problem, let the off licences have some responsibility

Big lunch a good way to get to know people

Waiting list priorities. Unfairly done. Needs to be looked at.

People who know how to report - introduce - operation continuum - in Green Street SNT have the intelligence -residents have been reporting but need feedback -what are the results - children are being groomed

Use school space out of hours

Police needs to be visible - more resources in policing



# What ideas do you have to address this issue (by yourselves and with the council)?

Spitting need to re-educate people and children  
Feeding pigeons - put in tenancy agreements, re-educate

Too many private homes being purchased. Too small too. Need family homes to be built at affordable / social housing.

Use bins as ways to stop spitting and litter, advertise on sides of bins

ASB- These issues must be dealt with Some ideas are neighbourhood watch, community action groups

grooming - drug dealing young people and families need to be more aware about this safeguarding issues

Stronger enforcement on rubbish and flytipping

keep schools open longer

Promote these assemblies more so more residents get involved and more actions and decisions are taken

P1 Issue: too much demand for housing. Too many people too few houses.



# What ideas do you have to address this issue (by yourselves and with the council)?

More litter bins and decorate them

ASB- Set up community forums who meet and talk to the neighbours and residents to discuss the issues and bring about the changes

P1 Issue: developers need to increase the percentage of affordable housing

ASB- Community champions to represent their streets

P1 solution: more affordable housing in Stratford

provide space for existing groups eg scouts

P1 solution: don't allow so much foreign investment

Access to advisory services especially legal, housing, and debt need to be provided

Enforcement need to provide more positive - outcomes - about the issues on Park Estate - issues



# What ideas do you have to address this issue (by yourselves and with the council)?

ASB- The turnaround of tenants is so high that an introduction does not take place. Give landlords some responsibilities

priory park as youth space

P1 solution: higher percentage of social housing factored into new developments

ASB- Regular meetings should take place

Support for carers Support for families with any type of disabilities or mental health,

P1 solution: planning policy: don't allow a low % of affordable housing in new developments

Walkabouts with Councillors to find solutions manage contracts

more funding for youth action groups

P1 solution: LBN to keep hold of social housing



# What ideas do you have to address this issue (by yourselves and with the council)?

ASB- Invest funding and money into good causes for young people- training, employment, career, training Awareness around drugs and drinking and prostitution

Music services or facilities

Actions after these meetings

Eastern european community street drinker - how do we integrate that community and how do we involve eastern europeans



# Volunteering for the Working Group

- This is an opportunity to serve your local area and shape the Community Neighbourhood Plan
- Volunteers represent the Assembly and the community, not just a personal or group agenda.
- We'd love volunteers from all backgrounds
- The Working Group will meet regularly after each Citizens Assembly to create the Community Neighbourhood Plan.
- It is a commitment (but a rewarding one!)
- If you'd like to volunteer for the draw to be chosen for the Working Group, let your table host know.

# Volunteering for the Working Group

The Working Group will consist of 12-18 people:

- 6 - 9 volunteers from the locality
- 3 councillors
- 3 council officers and local stakeholders.
- If you volunteer it doesn't necessarily mean you will be chosen this time around.
- At the end of the evening session, names will be drawn from a hat of volunteers so that each ward is equally represented.

# Volunteer Working Group

Monday 8<sup>th</sup> & 16<sup>th</sup> October 6-8pm which will take place  
at Katherine Road Community Centre

## Next Citizen Assembly

Monday 5<sup>th</sup> November  
At Katherine Road Community Centre



# Community Grants

- Let's Get the Party Started! grants programme - organise an event in Newham to bring the whole community together and we could support you with funding of up to £250 (can be up to £500 in exceptional circumstances)
- Go For It grants programme - If you are passionate about an activity, project or interest that benefits Newham residents and gets them involved in regular activities, you can apply for funding of up to £1000 for short-term projects or up to £2,000 for activities that are likely to become sustainable.

# Local Projects

**Dorset Road Community Garden**



**Hamara Ghar Social Group**



**Community Food Bank**



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# Community Builders

Robina and Foiza  
Women's Group Hum  
Safar



Abdul Shakoor  
Newham Stroke Club

Mr Juttla part of Dorset  
Road Community Garden



Auntie Fatima  
Knitting Group

# Community Neighbourhood projects

## Community Clean Up



Green Street Festival

Market Games



Get Active Get Healthy Programme-  
over 50s



People choose to  
& stay

# Community Neighbourhoods Team Contact Details

## **Zakir Adam**

Email: [Zakir.Adam@newham.gov.uk](mailto:Zakir.Adam@newham.gov.uk)

Phone: 020 3373 8323

## **Fathema Rahaman**

Email: [Fathema.Rahaman@newham.gov.uk](mailto:Fathema.Rahaman@newham.gov.uk)

Phone: 020 3373 0451

# Safer Neighbourhood Team drop in sessions

Thursday 3<sup>RD</sup> October 11:00 – 12:00 East Shopping Mall.

**Cupper with a copper**

Friday 28<sup>th</sup> September – Green Street Library 11:00 – 12:00 .

# TACKLING FLY-TIPPING IN NEWHAM A RESIDENT WORKSHOP

Newham London

Mentimeter

**Saturday 6 October**  
**10am to 4pm**

Newham Town Hall, Barking Road, East Ham



If you're passionate about making a real difference to the borough, and you want to develop and share ideas that could help to resolve Newham's issues, join us and Keep Britain Tidy for a one-day workshop.

To register your interest **email [Events@newham.gov.uk](mailto:Events@newham.gov.uk)** before Friday 28 September and we will get back to you.  
**Visit [www.newham.gov.uk/TacklingFlyTipping](http://www.newham.gov.uk/TacklingFlyTipping)**  
**for more details.**

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# Councillor Surgeries

Newham London

Mentimeter

Green Street East		
<b>Councillor Muhammad Abdhul Ali</b> Saturdays from 11am to 1pm  Green Street Library, 337-341 Green Street, Upton Park, London E13 9AR	<b>Councillor Nilufa Jahan</b> Saturdays 11am to 1pm  Green Street Library, 337-341 Green Street, Upton Park, London E13 9AR	<b>Councillor Mohammed Muzibur Rahman</b> 2nd & 3rd Friday of the month. 10am to 12pm Noon  Katherine Road Community Centre 254 Katherine Road, Forest Gate, E7 8PN
Green Street West		
<b>Councillor Hanif Abdulmuhit</b> 1st Thursday of every month (term time) 5pm  Green Street Library 337-341 Green Street, Upton Park, E13 9AR	<b>Councillor Mumtaz Khan</b> Third Thursday of the month 6pm to 8pm  Green Street Library 337-341 Green Street, Upton Park, E13 9AR	<b>Councillor Mushtaq Hussain Mughal</b> Last Saturday of every month 10:30am - 12:30pm  Green Street Library 337-341 Green Street, Upton Park, E13 9AR
Boleyn		
<b>Councillor Gen Kitchen</b> Fridays 6.30pm to 7.30pm  Priory Park Community Centre, 106 Parr Rd, E6 1QH.	<b>Councillor Veronica Oakeshott</b> Fridays 6.30pm to 7.30pm  Priory Park Community Centre, 106 Parr Rd, E6 1QH.	<b>Councillor Harvinder Singh Virdee</b> Fridays 6.30pm to 7.30pm  Priory Park Community Centre, 106 Parr Rd, E6 1QH.

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# Conclusion

- Words from local councillors
- What happens next
- Refreshments
- Drawing names of volunteers – (evening session only)
- Feedback forms
- Thanks for your participation!