

Custom House & Canning Town Community Neighbourhood Citizens' Assembly

6th September, 18:00-21:30

Welcome!

- Please seat yourself at a table
- Please do introduce yourself to the other people at your table and find out where in Newham they either live or work, and (if you like) what interests they have
- Help yourself to refreshments if you want them

Housekeeping

- Info on toilets, fire exits etc
- Break time
- Accessibility: facilities available (creche, room team support, wheelchair access etc)

Introduction

- The purpose of the assembly:
- To set priorities for the Community Neighbourhood Plan.
- To give local people a chance to shape how the local budgets are spent.
- A space in which you can create working groups for any local projects you might want to start yourselves

Assembly Schedule

Overview

Round 1- What do you appreciate about your local area?

Round 2 - What changes would you like to see in your Community Neighbourhood?

Round 3- What priorities should be addressed in the Community Neighbourhood?

- Break -

Round 4- Voting on priorities

Round 5- Move tables and discuss priority you're most interested in

Volunteering for working group

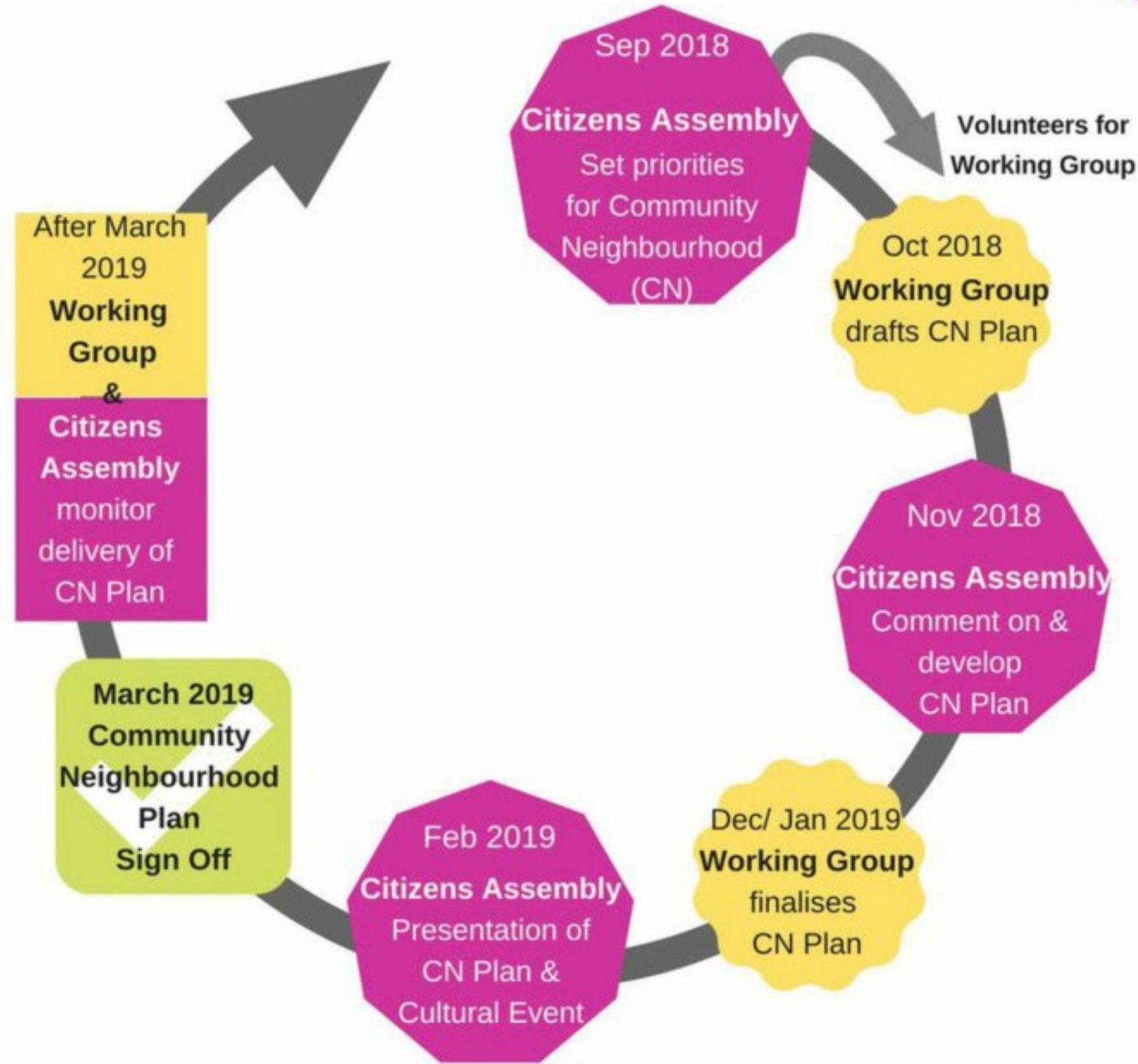
Conclusion

Refreshments

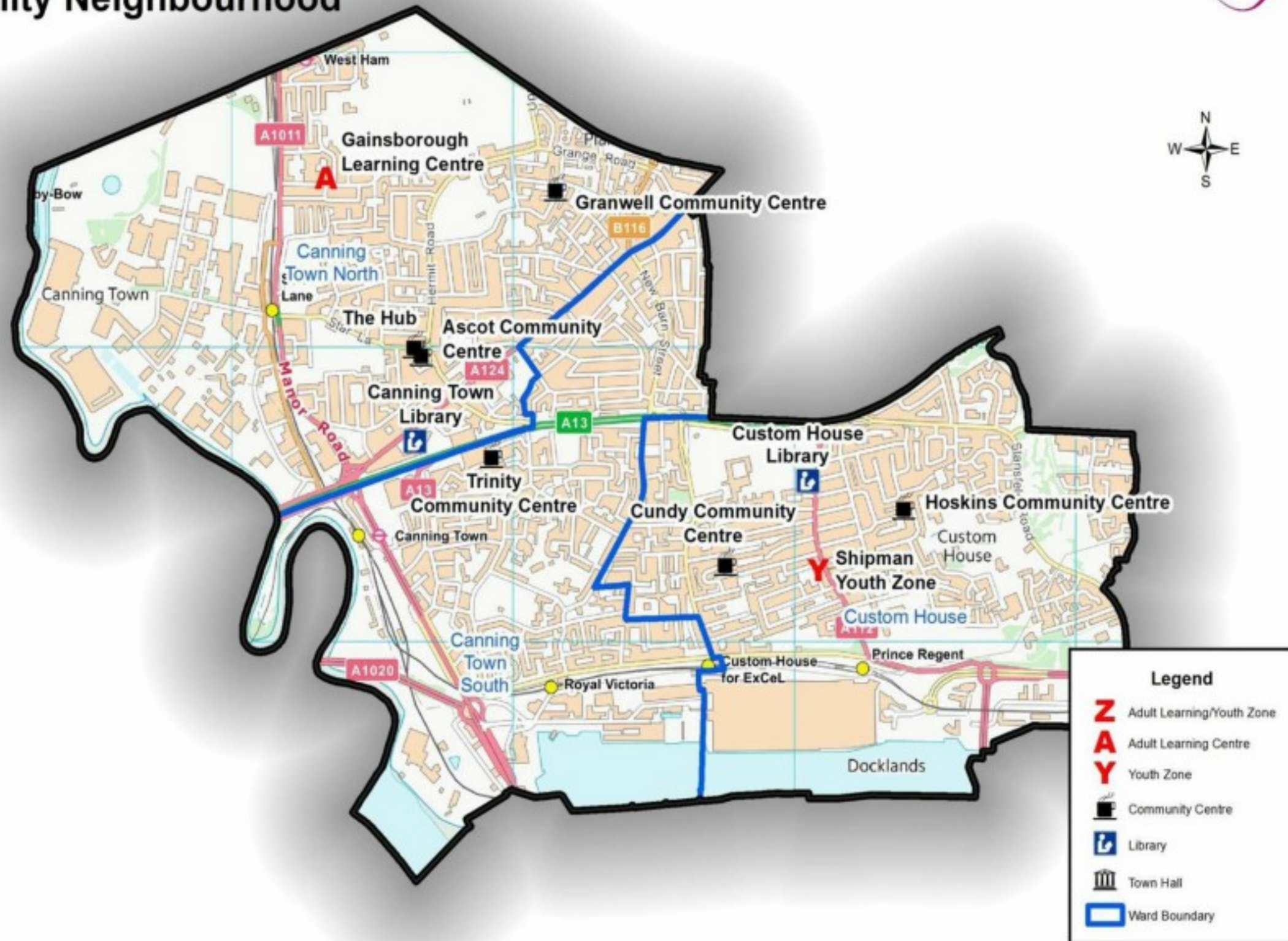
Guidelines for the Assembly

- Listen to each other
- Be respectful
- You don't have to agree
- Be careful not to dominate
- Don't worry if you don't have loads of ideas
- Share what comes to mind
- Make sure responses get entered into the laptops by table hosts
- Enjoy being part of shaping your Community Neighbourhood

Cycle of Assemblies

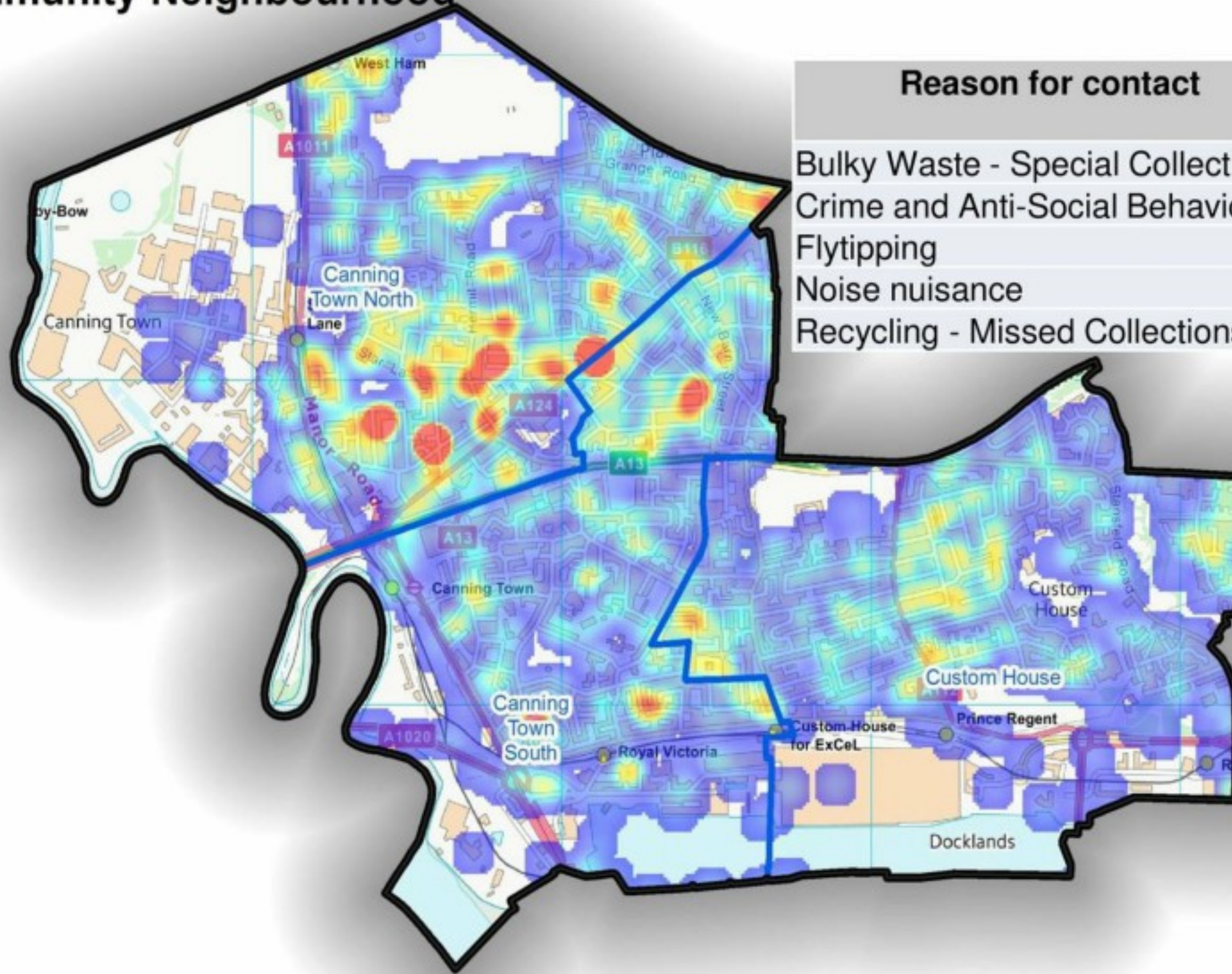


Custom House and Canning Town Community Neighbourhood

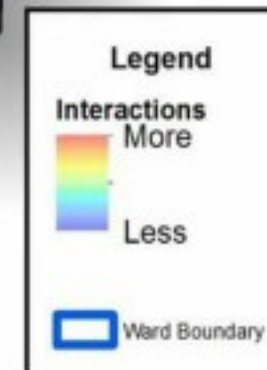


Custom House and Canning Town Community Neighbourhood

Interactions with the Council
Feb - July 2018



Reason for contact	No of interactions
Bulky Waste - Special Collections	1126
Crime and Anti-Social Behaviour	464
Flytipping	459
Noise nuisance	398
Recycling - Missed Collections	246



Survey Data

Question	Newham	Custom House and Canning Town
People from different backgrounds get along well together (Definitely / tend to agree)	88%	
Sense of belonging in the neighbourhood (Very / fairly strongly)	89%	
% of residents who are satisfied with the area (very / fairly satisfied)	88%	
% of residents concerned about litter / dirt in the streets in their local area (chosen as top 3 local concern)	43%	
% of residents concerned about crime/ Asb in their local area (chosen as top 3 local concern)	39%	
% of population concerned with young people hanging around (a very / fairly big problem)	62%	
Fear of Crime (very / fairly worried)	52%	Lower
% people who feel unsafe after dark (Fairly / very unsafe)	26%	
People who feel they can influence local decision-making (strongly agree / agree)	34%	
For residents making ASB complaints to Newham Council - % satisfied with the handling of ASB complaints	42%	

Round 2: What changes would you like to see in the Custom House and Canning Town Community Neighbourhood?

Improved roads

Better roads

more community policing

more shops in the area

State of roads

revision for parking restrictions

reduction in crime

Community businesses in empty shops

more regular police presence



Round 2: What changes would you like to see in the Custom House and Canning Town Community Neighbourhood?

more social housing

Gabling shops

Use empty buildings

more help for the homeless

more cleaning rota and litter bins

Improve empty spaces

use local empty buildings

Support for learning English

More Youth Provisions



Round 2: What changes would you like to see in the Custom House and Canning Town Community Neighbourhood?

Cheaper Childcare

More supermarkets

More affordable housing

investors to improve local empty buildings

More community Centres

More choice in shops

Affordable Social Hosuing

more street lights due to safety concerns

dealing with flytipping



Round 2: What changes would you like to see in the Custom House and Canning Town Community Neighbourhood?

Improve high street

cleaner pavements,

Safety in the community after dark

In Star Park do away with the rose garden, sand pit, replace with a kids water play feature, add CCTV and cut back overgrown trees, add waste bins and dog waste bins

more youth provisions and services.

Retail offer too many off-licences, fast food shops, no banks

Less Fly Tipping

More funding for start up businesses

more youth services



Round 2: What changes would you like to see in the Custom House and Canning Town Community Neighbourhood?

more business, strong consensus

Less flytipping and littering

more visitor parking spaces

Community safety

Youth facilities and projects especially to reduce crime

Access to more Social Welfare Advice & support

More community officers

less flytipping

employment opportunities for young people



Round 2: What changes would you like to see in the Custom House and Canning Town Community Neighbourhood?

more pride taking in looking after the area

Young role models

Reduce professional beggars

more street gyms

more provisions to dispose of large rubbish items

Improve law enforcement

no community policing tackling youth, flytipping etc

Community Policing - more visible police. More police on the beat.

people have to travel out of area for shopping



Round 2: What changes would you like to see in the Custom House and Canning Town Community Neighbourhood?

More community cohesion

a good range of very different shops , not a parade of newsagents, these should be local providers, good quality, affordable, diverse selection.

community cohesion

more policing

relooking at parking restrictions

Sense community sense

More investment in design of new buildings

urgent action of silver town tunnel

for a community to exist we need a high street

Round 2: What changes would you like to see in the Custom House and Canning Town Community Neighbourhood?

Linked community (Strong consensus)

leisure centre prices need to be dropped for senior citizens

better centres for older people

Rathbone market needs delevoping

Repositioning of police and faster response

Open events (strong consensus)

increased street waste bin collection - street bins, along Stephenson st, Bidder st has no bins, so put bins there!

Better communication and information, some households do not get Newham Mag

newham mag in foreign languages



Round 2: What changes would you like to see in the Custom House and Canning Town Community Neighbourhood?

the equal ops authority access by people with disability

better retail offer

Community based events (strong consensus)

no more betting shops

employment - strong agreement

more diversity in terms of shops available; too many chicken and chips not enough decent supermarkets, local organic produce

communication needs to be improved

Newham Mag not always to block of flats

Less Academies - no more



Round 2: What changes would you like to see in the Custom House and Canning Town Community Neighbourhood?

Good community Schools

Less fast food

Deliver on community benefit for the regeneration

monetarium on high risers

More Secondary schools

more activities for older people

A pub where people can feel safe and enjoy their time

not enogh housing for particularly for young people

more facilities for older people



Round 2: What changes would you like to see in the Custom House and Canning Town Community Neighbourhood?

Clifton Rd shrubbery going wild

Better health care provisions - more GP surgeries

Community noticeboards to raise awareness

More activities that connect people in collaboration with local groups, charities and stakeholders

provide more support to community led projects - empower the community in problem solving and working collaboratively with the council.

More social community spaces

need more community projects

stop demolition of council houses

more help with delivering projects



Round 2: What changes would you like to see in the Custom House and Canning Town Community Neighbourhood?

lot of development but lack of community provision such as schools, doctor surgeries, dental services

More opportunities for young people

more to be done towards crime on barking round

More opportunities for over 50's

lot of pot holes on the road

More activities; seminars, talks, entertainment

recreation place for youths

interim solutions for empty buildings whilst planning the longer term aims

Mentorship programmes for young people



Round 2: What changes would you like to see in the Custom House and Canning Town Community Neighbourhood?

policing

More awareness in community around programmes

Box Park in Canning Town

better communication towards the council to residents

Less forcing local people to move out of the borough

Less laughing gas cannisters

better quality temporary housing

More opportunities for small businesses

big companies such as Tesco, asda need to take responsibility with litter



Round 2: What changes would you like to see in the Custom House and Canning Town Community Neighbourhood?

Inconsistent rubbish collections

More youth engagement

more control over high rise flats

better programmes and communication

WiFi hotspots

more social housing

restore old Canning town library to a community facility - not Nandos and not giving them a year free rent don't give asset away

More recycling

littering in housing stairwells



Round 2: What changes would you like to see in the Custom House and Canning Town Community Neighbourhood?

bring back grass roots back to use

roads and pavements poor tarmacking and around star lane

Businesses to have more opportunities for local people - apprenticeships

fast food chain responsibility

More youth activities in centres

Funding for small buisnesses

social and affordable housing - real based on income of area

newhm working better with ward police panels



Round 3: What are the priorities that need to be addressed in Custom House and Canning Town?

Building of more council houses

Better high street

Anti social behaviour

High Street

crime and anti social behaviour

Litter and flytipping

Better shops

Revise the parking restrictions

Improve shops in area



Round 3: What are the priorities that need to be addressed in Custom House and Canning Town?

increase of drug peddling in the area

supporting young people

Some banks for increased population

Improved roads

Social housing and affordable housing

more consideration for elderly people accessing council services

Youth centres

Parking

social housing and truly affordable housing for local residents



Round 3: What are the priorities that need to be addressed in Custom House and Canning Town?

More face to face

Better amenities

more youth centres longer hours opening

youth provision - organised sports programmes

Improved youth provision

affordable housing that local people can afford - social housing - entire table consensus

Youth engagement

Genuinely affordable housing for all

Education and training



Round 3: What are the priorities that need to be addressed in Custom House and Canning Town?

Local amenities (including bank and supermarket)

Environment - litter, cleaner road,

Community Safety & Policing

More free activities and engagements

Community events

Council renting scheme or incentive for new business(Nando community groups are required to pay desoposits and for the full duration.

Intergenerational events

policing and safety - more community officers

Links between schools and industires



Round 3: What are the priorities that need to be addressed in Custom House and Canning Town?

inspiring activities and organised sports for young people

Homelessness

support local businesses

More social housing

More control n community buildings

More opportunities within the community in relation to enterprise, creativity & community organising

Affordable Social housing - making use of empty buildings. Using regeneration monies to pay towards this

affordable housing

Support for small local businesses, retain the post office



Round 3: What are the priorities that need to be addressed in Custom House and Canning Town?

lack of retail offer. street level retail is needed

Silvertown tunnel worst pollution in London

address privatisation of all local schools halt academisation of all Newham schools and businesses profiting from local children's education .

supporting business parking

Support for vulnerable members of the community

Health Care Provisions which is responding to the change within our community

flytipping and litter - more bins, fines as per parking fines

crime improvement

Mental Health Provisions to be better



Round 3: What are the priorities that need to be addressed in Custom House and Canning Town?

Training and employment for local people

policing presence in the community and better communication

retail strong consensus

Diversionary activities and skilled youth workers

more investment in out of school youth provision

Cordination with between Newham and police ward panels

support homelessness

Affordable Housing

Silvertown tunnel toll charges and pollution



Round 3: What are the priorities that need to be addressed in Custom House and Canning Town?

Support for vulnerable people facing poverty, violence and gang involvement

children for special needs provisions in the summer

improve outdoor public spaces - squares, pavements, footpaths, roads, noise of cars and traffic and industry . this will get worse with the tunnel.

Crime and policing

support for elderly and lonely people

improve communication

Retail, shopping and foodcourt

More police

regeneration



Round 3: What are the priorities that need to be addressed in Custom House and Canning Town?

stop the silvertown tunnel

Reducing crime - how can we address youth crime and improve youth provision

Break

15 minutes

Hearing from the tables

- A roving microphone will be passed around
- Brief summaries from a few people of what your table discussed

Voting to choose top priorities



Round 5: What ideas do you have to address this issue (by yourselves and with the council)?

Elderly people have lifts

better cctv

cap private rents

Youth: Training education - help people concerning education eg Barclays life skills

stop the loss and sale of council houses

Affordability of housing stock in the community.

building more council houses that cant be bought

youth - sports centres. young people have so much energy. Activities that need to channel energy

Youth - Linked up services to tackle the identity crisis amongst young people



Round 5: What ideas do you have to address this issue (by yourselves and with the council)?

More Youth Clubs and provisions after school.

Youth- Joined up thinking amongst various services, groups and local charities including faith groups

Skills and training for young people within a setting that young people are comfortable with.

bring in a banking facility - could be Bank of India/metro bank/virgin money rather than the big 4 .

other table - Policing & ASB - lack of police presence in the areas

Youth- Understanding actually what the problem is before trying to tackle it

more social housing, meeting the needs of older people

Restrict Oversea buyers

Youth; An issue that needs to be addressed is lack of things to do after school. Need to have activities



Round 5: What ideas do you have to address this issue (by yourselves and with the council)?

To increase the number of houses for social housing

Reforming education to young peoples needs and interests.

Youth- Market area is saturated with ideas for young people so what is required is starting an enterprise to help youth in the area

more enforcement on private landlords

having a cap on rent

We need to speak to our young people in the community to find out what they want to see.

Youth can develop services - ask them what they want. Bring them into processes where they can be creative. Allow youth to take ownership and design of their own processes.

protection of renters in the community.

Youth- Inspiration for young people through role models



Round 5: What ideas do you have to address this issue (by yourselves and with the council)?

Ask our community to use their skills in mentoring young people and pass on skills.

Community Apprenterships

council to stop working with landlords

Youth- Better education

Restructure current housing legislation to reduce developers monopolising

other - increase council tax to help pay for some of the service improvements

Council backing up schools to open up facilities in evening e.g using basketball court etc

breaking the contract with landlords.

local council lobbying central government to change the law around overseas absentee landlords leaving property empty



Round 5: What ideas do you have to address this issue (by yourselves and with the council)?

youth - More ownership and leadership by young people as to what they would like to do

working in partnership with community. who have better knowledge.

HS&B Rathbone market - councillors - take ECF to court for breach of contract Watney market - Good Friday market - can this be replicated on a more regular basis solutions to attract stall holders that sell what the local population want

Increase the percentage allocation for social housing on new development

Reduce the £25 charges for collections

Possibility of volunteering and going to schools and giving motivational talks. FindX is starting this work. Kids need role models

Events targeting young people, role models who are older to come in and to tackle specific issues and day to life.

Setting up a focus group to discuss the Section 106.

Youth- More opportunities for new young people in area including migrants, proper engagements to interest them to be part of the enterprise and give something back to the society



Round 5: What ideas do you have to address this issue (by yourselves and with the council)?

Create environments where they feel comfortable and can trust, and belong

Seal money should be spent in the area in which the development exist

Listen to our young people and don't judge.

divert money from activities to pay for policing / fly tipping

Youth- Plenty of opportunities and programmes in area but people are not aware of it so a collective process and a social media site for young people

council should building more than the target housing

HS&Banks invest in shop frontage and facias across Barking rd, Hermit rd and other Cundy and Freemason and roads

SNT ward panel meetings to be organised in the newham mag

Provide the community with spaces to use for young.



Round 5: What ideas do you have to address this issue (by yourselves and with the council)?

more funding for hotels

Youth- Council should offer clean buildings to community for youth programmes and start training programmes on funding

build housing independently

Educate school children through visits to talk about littering

Support with housing, employability

Offer volunteering to young people to learn new life skills.

keep in house regeneration, to have more ownership

Mentorship and business mentorship for the youth. Use street mentality/aggression and turn it into something useful. Don't make children feel they are worthless. A little investment into what makes kids tick.

HS&B encourage variety of smaller businesses - such as in Hackney. apply for grant funding and competitive rates and affordable rents for community business start ups



Volunteering for the Working Group

- This is an opportunity to serve your local area and shape the Community Neighbourhood Plan
- Volunteers represent the Assembly and the community, not just a personal or group agenda.
- We'd love volunteers from all backgrounds
- The Working Group will meet regularly after each Citizens Assembly to create the Community Neighbourhood Plan.
- It is a commitment (but a rewarding one!)
- If you'd like to volunteer for the draw to be chosen for the Working Group, let your table host know.

Volunteering for the Working Group

The Working Group will consist of 12-18 people:

- 6 - 9 volunteers from the locality
- 3 councillors
- 3 council officers and local stakeholders.
- If you volunteer it doesn't necessarily mean you will be chosen this time around.
- At the end of the evening session, names will be drawn from a hat of volunteers so that each ward is equally represented.

Community Grants

- Let's Get the Party Started! grants programme - organise an event in Newham to bring the whole community together and we could support you with funding of up to £250 (can be up to £500 in exceptional circumstances)
- Go For It grants programme - If you are passionate about an activity, project or interest that benefits Newham residents and gets them involved in regular activities, you can apply for funding of up to £1000 for short-term projects or up to £2,000 for activities that are likely to become sustainable.

Local Projects

- **Ambition, Aspire, Achieve**
- ❖ Based in Hermit Road Recreation Ground (Arc in the Park) Partnership work with schools, education welfare services, health visitors, family and child consultation services and others both in Newham and around East London.



- **Abrahams Care – putting children first**
 - ❖ Based in Canning Town South - Abrahams Care established in November 2008, from just the after school kids club initially to more recently our full day creche.
 - ❖ Community childcare provider their aim is to provide high quality, affordable childcare to meet the varied needs of the local community.
 - ❖ Parents and staff working together will ensure that children receive the best possible care and support with their development.

Local Projects

- Custom House Baptist church run a Girls' Brigade on Thursdays 5pm to 7pm term time only.



Local Projects

- **Friends of Hermit Road Community Group**
- *Recently-formed Friends of Hermit Park community group*
- *Involve local residents and businesses in creating a new vision for the park, in partnership with the council.*
- *Initiated by local residents*



Councillor Surgeries

Canning Town North		
<p>Cllr Canon Ann Easter</p> <p>Saturday 10am to 11am</p> <p>Canning Town Community Neighbourhood Centre 18 Rathbone Market, Barking Road E16 1EH</p>	<p>Councillor Shaban Mohammed</p> <p>Saturday 10am to 11am</p> <p>Canning Town Community Neighbourhood Centre 18 Rathbone Market, Barking Road E16 1EH</p>	<p>Councillor Delphine Gbeyoro Tohoura</p> <p>Saturday 10am to 11am</p> <p>Canning Town Community Neighbourhood Centre 18 Rathbone Market, Barking Road E16 1EH</p>
Canning Town South		
<p>Councillor Dr Rohit Kumar Dasgupta</p> <p>1st Thursday of the month, 6pm to 8pm</p> <p>Canning Town Community Neighbourhood Centre 18 Rathbone Market Barking Road London E16 1EH</p>	<p>Councillor Alan Griffiths</p> <p>Second Wednesday of the month. 10:30 to 12:00 noon.</p> <p>Stubbs Point, New Barn Street E13 8JL (in the Community room, 1st floor) Fourth Thursday of the month, except December. 10:30 to 12:00 noon. River Christian Centre, Vincent Street E16 1LZ (Prayer room, by reception)</p>	<p>Councillor Belgica Guaña</p> <p>3rd Saturday of the month 10am to 12pm noon</p> <p>Canning Town Community Neighbourhood Centre 18 Rathbone Market Barking Road London E16 1EH</p>
Custom House		
<p>Councillor James Beckles</p> <p>2nd & 4th Saturday of the month 10.30am to 11.30am</p> <p>Custom House Library, Prince Regent Lane, Custom House, E16 3JJ</p>	<p>Councillor Patricia Holland</p> <p>1st Saturday of the month 10.00am to 11.00am</p> <p>Custom House Library Prince Regent Lane Custom House, E16 3JJ</p>	<p>Councillor Sarah Jane Ruiz</p> <p>3rd & 5th Saturday of each month 10.00am to 11.00am</p> <p>Custom House Library, Prince Regent Lane, E16 3JJ</p>

Community Neighbourhoods Team Contact Details

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Conclusion

- Words from local councillors
- What happens next
- Refreshments
- Drawing names of volunteers – (evening session only)
- Feedback forms
- Thanks for your participation!

London Borough of Newham

COMMUNITY
NEIGHBOURHOODS

Connecting Communities for the Future

a place where people choose to
live, work & stay