

Stratford and West Ham Community Neighbourhood Citizens Assembly

12th September, 18:00-21:30

Welcome!

- Please seat yourself at a table
- Please do introduce yourself to the other people at your table and find out where in Newham they either live or work, and (if you like) what interests they have
- Help yourself to refreshments if you want them

Introduction

- The purpose of the assembly:
- To set priorities for the Community Neighbourhood Plan.
- To give local people a chance to shape how the local budgets are spent.
- A space in which you can create working groups for any local projects you might want to start yourselves

Housekeeping

- **Emergency Exits – 2 exits**
- **Assembly Point – To the left of Town Hall Front Entrance (staff will guide)**
- **No planned fire drills**

- **Toilets- Ground floor**
- **Refreshments**

- **Photography and videography**
- **No personal photographs**

- **Please switch off your phones or put on silent**

- **Room Team**



Assembly Schedule

Round 1- What do you appreciate about your local area?

Round 2 - What changes would you like to see in your Community Neighbourhood?

Round 3- What priorities should be addressed in the Community Neighbourhood?

- Break -

Round 4- Voting on priorities

Round 5- Move tables and discuss priority you're most interested in

Volunteering for working group

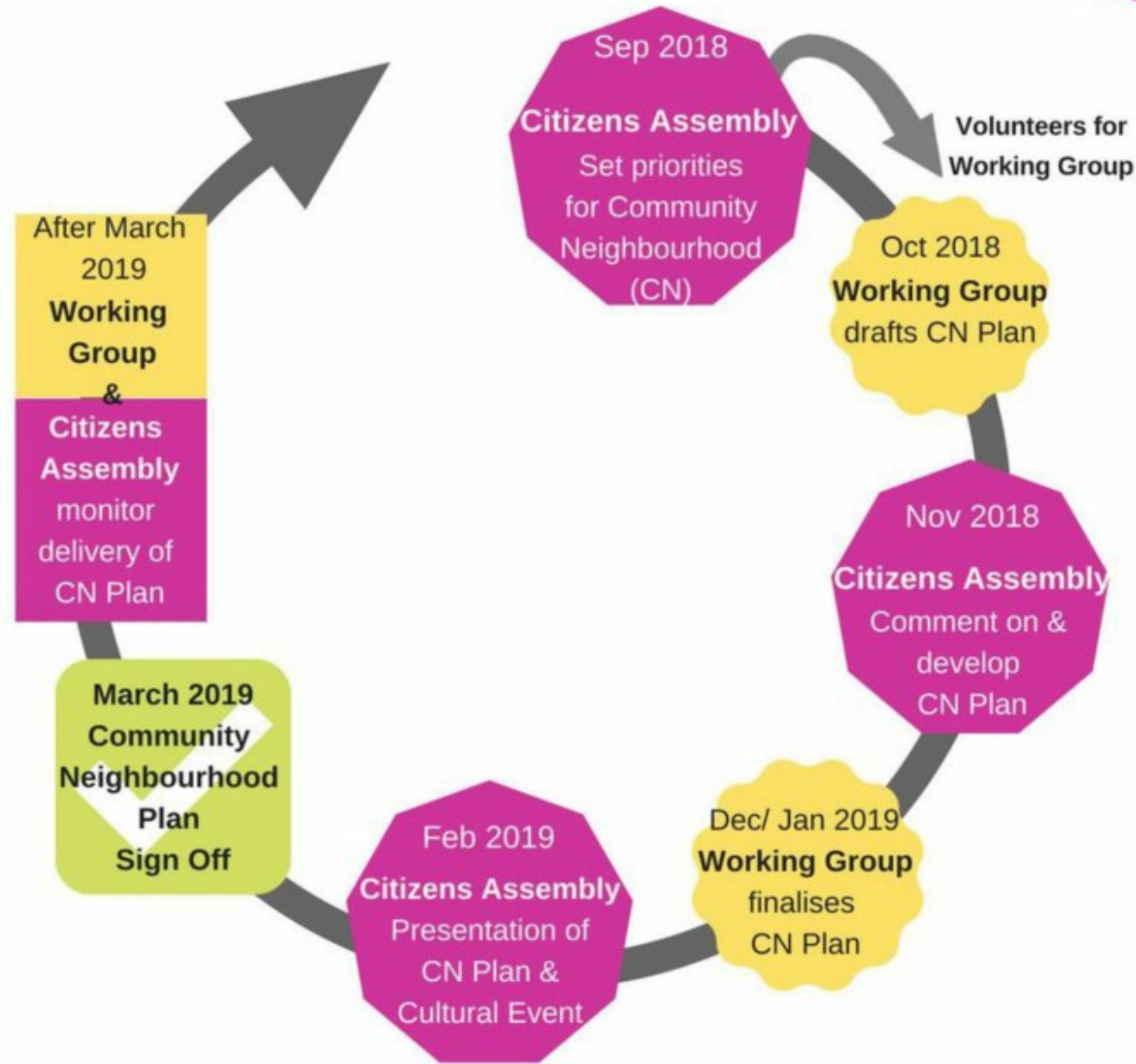
Conclusion

Refreshments

Guidelines for the Assembly

- Listen to each other
- Be respectful
- You don't have to agree
- Be careful not to dominate
- Don't worry if you don't have loads of ideas
- Share what comes to mind
- Make sure responses get entered into the laptops by table hosts
- Enjoy being part of shaping your Community Neighbourhood

Cycle of Assemblies



Stratford and West Ham Community Neighbourhood

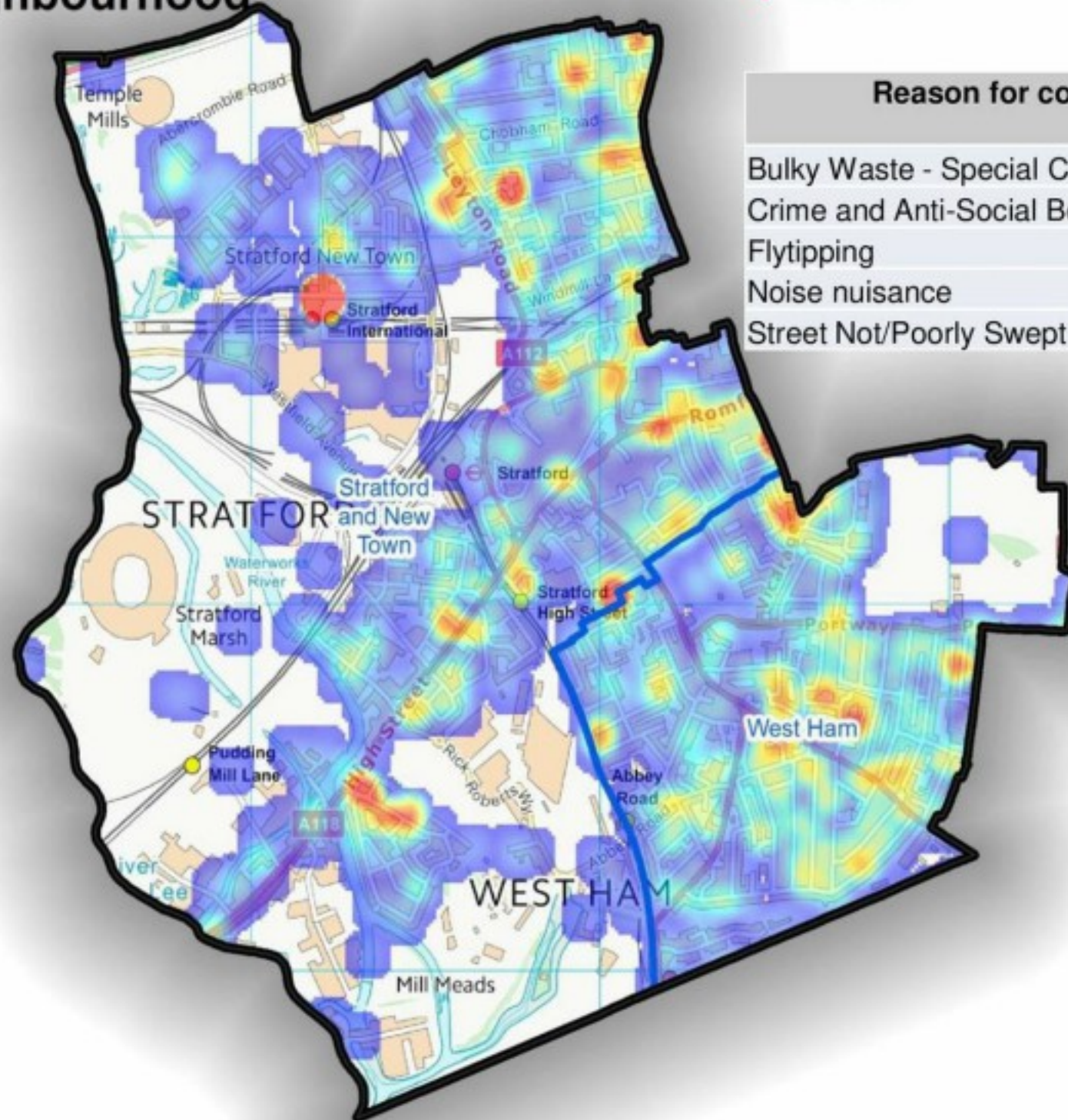


Legend

- Z** Adult Learning/Youth Zone
- A** Adult Learning Centre
- Y** Youth Zone
- Community Centre
- Library
- Town Hall
- Ward Boundary

Stratford and West Ham Community Neighbourhood

Interactions with the Council
Feb - July 2018



Reason for contact	No of interactions
Bulky Waste - Special Collections	857
Crime and Anti-Social Behaviour	450
Flytipping	319
Noise nuisance	288
Street Not/Poorly Swept	189



Survey Data

Question	Newham	Stratford and West Ham
People from different backgrounds get along well together (Definitely / tend to agree)	88%	Higher
Sense of belonging in the neighbourhood (Very / fairly strongly)	89%	
% of residents who are satisfied with the area (very / fairly satisfied)	88%	
% of residents concerned about litter / dirt in the streets in their local area (chosen as top 3 local concern)	43%	
% of residents concerned about crime/ Asb in their local area (chosen as top 3 local concern)	39%	
% of population concerned with young people hanging around (a very / fairly big problem)	62%	Lower
Fear of Crime (very / fairly worried)	52%	Lower
% people who feel unsafe after dark (Fairly / very unsafe)	26%	Lower
People who feel they can influence local decision-making (strongly agree / agree)	34%	
For residents making ASB complaints to Newham Council - % satisfied with the handling of ASB complaints	42%	

Round 2: What changes would you like to see in Stratford and West Ham?

lack of deaf services in the community.

Cleaner and clear of litter and flytipping Strong consensus

Truly affordable housing

Safe, clean parks

less homelessness in Stratford centre

Accessibility - Reopen Greenway. Has been blocked since 2012

more funding for support services.

More social housing

More obvious recycling strategy - seems to vary in experience depending on where you live.



Round 2: What changes would you like to see in Stratford and West Ham?

Homelessness

Affordable social housing

Community Police and neighbourhood watch more CCTV but nothing changes - joy riders, knives etc

More visible police - because of drugs and prostitution right next to Westham Park

Food recycling does not happen - needs to be looked at including standard and policy. LA to look at feedback and learning/impact

more services for deaf community including BSL, finding space, volunteers

Match Days at West Ham - reinstate services

Reduce crime in Stratford Park

Public urinating and littering



Round 2: What changes would you like to see in Stratford and West Ham?

developers responsibility to the community

Planning Permission Process - policing

More youth activities - in the past there were lots of Youth clubs there doesn't seem to be enough now

set up a BSL class at Stratford library.

loosing character and community through development and outside investment

Bad quality privately rented property and monitoring of private landlords

More sense of a sense of community

Stratford park - Has become no-mans land. Intimidation. Issue around maintenance, management, policing and community ownership. very strong consensus

Anti social behaviour - drinking



Round 2: What changes would you like to see in Stratford and West Ham?

Genuinely affordable housing which is in line with Newham earning not London

Police are moving people on - but the issue is where are they are being moved to

More community events

Positive use of community spaces

No more street drinkers in the parks and on the streets. No people defecating and urinating in the streets. Less ASB in Stratford No drug dealing

Prostitution needs to be addressed

Discourage street drinking

Not enough recycling bins to recycle glass

encourage more residents to participate in assemblies



Round 2: What changes would you like to see in Stratford and West Ham?

One way system becoming a two way system - better signage and needed now.

Flytipping

More community activities needed - wants bingo

More provisions for youth

More awareness of what is happening in stratford

stronger community focus when negotiating with developers

flytipping

environmental issues

Provisions for the community



Round 2: What changes would you like to see in Stratford and West Ham?

Capacity building in the community to shape services

waste management

shorter parking restrictions

Information about activities and groups and the area (heritage)

traffic

Upskill residents

A clear statement on the social housing policy on social component on private development terms of tenancy and protective factor e.g. transfers on death

Local museum to understand heritage.

There should be a hot list of useful phone numbers for residents such as reporting issues and concerns



Round 2: What changes would you like to see in Stratford and West Ham?

Simplify Council process

closure of police station

more youth provision

Weeds are quite long - no response on trees

better youth offer

better planning policies for heritage and conservation eg tabernacle

need job centre

Crime and ASB

more training for deaf community



Round 2: What changes would you like to see in Stratford and West Ham?

Stratford park to be used better. 3 disused building to be renovated for social use

need more computer training facilities

Positive changes to Carpenters Estate to benefit community

Too many betting shops

atmosphere in stratford centre when people were allowed to skate

Too many fast food shops

Support from Council to help change community

ASB is an issue and crime has moved to other parts less protected by CCTV. Not dealt with the core issue

more cyclists on roads



Round 2: What changes would you like to see in Stratford and West Ham?

needs free BSL English classes

Regeneration

Planning: scale of development and lack of resident consultation e.g scale n bulk, S106 etc

Improved health services Better queing systems the bus stops get too crowded Improvements in passenger safety. Cleaner environment

Youth: more needs to be done to address youth development activities, diversion and gangs etc.

Homelessness - clear strategy, short and long term solutions and support



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

more social housing,

Homelessness

Social / affordable housing

Cleaner streets - Villeta street E13

tackling ASB and crime through more partnership with police, enforcement

Flytipping needs to improve - more local action to improve hot spots

better and more transport use of CIL and s106 from local developers

Parking for disabled residents. better signage and more free time

Crime and ASB: reduce ASB, more policing, support young people who are vulnerable etc



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

More policing to reduce street drinkers put a plan together - for community safety

More positive youth activities to keep young people engaged

safe, clean, green spaces within which we can enjoy our culture and heritage that is respected by the developers

More funding for more police and crime prevention

educate on littering

updated signage on the roads

environment issues on flytipping, education and tougher fines to offenders

Prostitutes issue needs to be addressed - day time and all hrs this is not fair on young people

affordable housing - local people working cannot afford to buy properties in Stratford & West Ham (strong consensus)



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

Youth: Activities for youth, more services and provisions, access to disused space e.g skating. Diversionary activities, sports engagement.

CCTV to catch offenders on environmental matters

Homelessness

All neighbours should get together and beautify the area, use old tries etc

Increased safety - including better use of council enforcement partnership team

Fly tipping and littering

Parks: Stratford park has lot of potential but underused. More thinking of how to include young people in it's programme

emerging large red hotspot around west ham church

education workshops for all to raise awareness on flytipping



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

Lots of gas canisters in residents back garden from young people who are using

Refurbishment of Carpenter's Estate to provide much needed social housing

community clean up day to be proud of our area

council needs to bring back properties which are being sub let

Over development and community concerns surrounding this i.e. population, cohesion, strain on services (Strong agreement)

Lots of litter from fast food etc in residents streets from late hr congregating men 35 -40 years old not young people- Amity Road

Regeneration: being mindful that development does not leave behind residents or disadvantage residents. Seem like an "area of 2 halves".

Anti Social behaviour

civic pride in your local street



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

community engagement opportunities and better communication of them. Using resources and other partners. connecting people together - becoming stronger

Parking

Improvements to the local environment; better recycling provide incentives to the community to improve the way they dispose of their rubbish provide recycling bins strong consensus

work with big companies in the areas to have more community days.

being visionary and aspirational for Stratford

fly tipping from residents - Educating people

Anti Social behaviour (i.e. drinking, drugs, indecent exposure etc)

Environment: Litter - campaign to change culture and attitude. Littering seems really bad (strong consensus)

homeless issues



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

Event Day - crowding and anti social behaviour in residential areas

fly tipping increase since charges introduced

housing and affordable social housing stock

Anti social behaviour in parks

Community: no sense of community as people don't know neighbours and lack of will to integrate

Meaningful youth activities

Safety: 20 mph roads

enforcement & deterrence measures, education signage. Need more enforcement officers / resources.

parking restrictions need reducing



Round 3: What are the priorities that need to be addressed in this Community Neighbourhood?

Better health care services -
Dentists, GP's, better
appointments system

Flytipping / rubbish

protection of High st, better retail strategy,
avoid changes of use, creating a stratford &
west ham identity



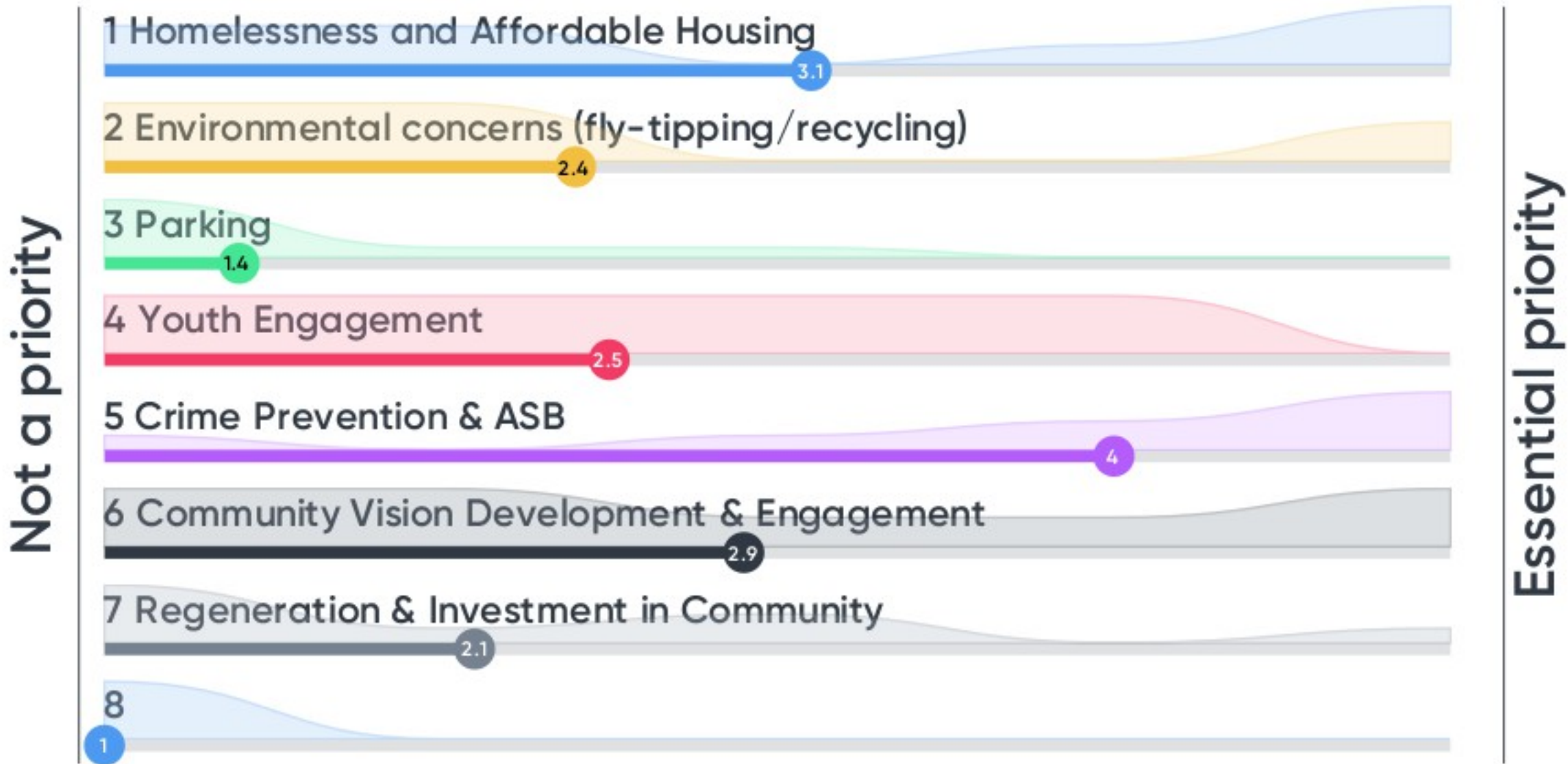
Break

15 minutes

Hearing from the tables

- A roving microphone will be passed around
- Brief summaries from a few people of what your table discussed

Round 4: Voting to choose top 3 priorities, use the resources provided by facilitator



The tables are divided to address each priority, please move to the table with priority you are most interested in...



Round 5: What ideas do you have to address this issue (by yourselves and with the council)?

Robust policing and actions/outcomes

more CCTV cameras at hotspot areas

Parenting programmes prevent youth crime

meaningful activities for young people

Sympathetic assessment of the needs of the homeless person

better citizenship programmes for young people

offer BSL services in libraries via commissioned activities

provide spaces to deliver meaningful projects/activities for young people like leadership skills

private developments stop ripping of councils and provided discounted affordable housing - there is a Mayoral pledge of 50 percent social rent.



Round 5: What ideas do you have to address this issue (by yourselves and with the council)?

Community intelligence

neighbourhood watches/forums to help prevent crime in hotspot areas

Strategically placed lighting

long term interventions like mentoring rather than short interventions

1000 families will benefit from reduced affordable - homeless people should be included in the process

Youth: Community Builders programme for youth

More CCTV in targeted areas and review of footage based on community intelligence

better crime information for local residents to know the hotspots and type of crimes/asb

empowering the voiceless people - for example campaign to know who our street cleaners are . give them a face and know their story - deterring littering (this could be used for other groups as well)



Round 5: What ideas do you have to address this issue (by yourselves and with the council)?

Housing First- intensive support for vulnerable homeless people - have key support workers and supported accommodation originated in Finland

occupying spaces - for instance stratford park could be a hub of arts, music, open mic - could have a museum. use the buildings there positively. involving young people taking part in positive activities

within S106 insist on creating community meetings

Carpenters estate could the flats be refurbished and used to house homeless

working with youth council and young Mayor to inspire young people

youth: social enterprise and enterprise

developing personal skills for young people to support better employment opportunities

Better social cohesion on estates - original terms of tenancies need to be looked as there are lots of different agreements

understanding identity and heritage - that helps people to have respect for that heritage. example of triangle which could be revitalised as a local centre. local shops for local community



Round 5: What ideas do you have to address this issue (by yourselves and with the council)?

Conversations with developers prior to developing housing to ensure that there are mixed communities

council to offer spaces for community groups to meet

well planned & interesting community spaces arising from all the development and reusing neglected old buildings and spaces for interesting projects such as guerrilla gardening

information on council website on how to create neighbourhood watch groups

encourage facebook groups for community groups

improved communication with different channels to reach more community groups

Residents to report begging, illegal parking and other ASB - educate and increase awareness around reporting process.

Restrict use of crime hotspots

Mechanisms to develop good community cohesion - mixed communities decent developed homes



Round 5: What ideas do you have to address this issue (by yourselves and with the council)?

Youth: work closer with schools especially pre teen years to help get better experience in youth centres

In Sweden you can't tell the difference between private and social however here in London you can tell the difference private flats will have art work and chairs and social will have bare corridors etc

zero to prostitution

markets - helping to activate underused areas

offer incentives for prostitution to help them rebuild there lives through education.

Stratford Park - regular cutting of bushes

Make it easy to create residents associations

Stratford Park - reduce social drinking / drug taking / feeding vermin increase police presence

social media as a tool for greater engagement and better communication



Volunteering for the Working Group

- This is an opportunity to serve your local area and shape the Community Neighbourhood Plan
- Volunteers represent the Assembly and the community, not just a personal or group agenda.
- We'd love volunteers from all backgrounds
- The Working Group will meet regularly after each Citizens Assembly to create the Community Neighbourhood Plan.
- It is a commitment (but a rewarding one!)
- If you'd like to volunteer for the draw to be chosen for the Working Group, let your table host know.



Volunteering for the Working Group

The Working Group will consist of 12-18 people:

- 6 - 9 volunteers from the locality
- 2 councillors
- 3 council officers and local stakeholders.
- If you volunteer it doesn't necessarily mean you will be chosen this time around.
- At the end of the evening session, names will be drawn from a hat of volunteers so that each ward is equally represented.



Dates for Working group Meeting and next Assembly

Date for Working group Meeting

Tuesday 16 October 18:00-20:00 Stratford Library

Next assembly

26th November Times TBC Old Town Hall



Community Grants

- Let's Get the Party Started! grants programme - organise an event in Newham to bring the whole community together and we could support you with funding of up to £250 (can be up to £500 in exceptional circumstances)
- Go For It grants programme - If you are passionate about an activity, project or interest that benefits Newham residents and gets them involved in regular activities, you can apply for funding of up to £1000 for short-term projects or up to £2,000 for activities that are likely to become sustainable.



Local Projects



Health Expo by Seventh Day Adventist Church



Triangle Market in West Ham, set up by local residents



Community projects by local youth volunteers from Highway Vineyard Church



Local Projects



Community Cinema run by a local resident – Last Friday of the Month @ Stratford Library

Friends of Stratford Park- A new initiative led by local residents with an aim to actively contribute to the upkeep of park, improve and promote the use of park as well as arranging activities for the enjoyment of all residents and visitors. The group is keen to work with local community and encourage locals to join and give as much or as little time as they want. **Please join in.....**



Local Projects



**Intergenerational Café
School 21 and Dementia Club**



LGBT workshop (Embracing Diversity & Equality in Newham) led by Newham resident



**Litter Pick @ Newham Greenway
with Newham school children**



Local Projects



**Street Party @ Shirley Street,
organised by Newham resident**



**Stratford Poetry Group, led by
Newham resident**



Community Neighbourhoods Team

Contact Details

Jyoti Singh

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Trevor Mbatha

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Phone: 020 3373 2179

Local Councillors -

<https://mgov.newham.gov.uk/mgMemberIndex.aspx?bcr=1>

Newham London

Mentimeter

Stratford and New Town



Councillor Joshua
Garfield

Stratford and New
Town
Labour



Councillor Nareser
Osei

Stratford and New
Town
Labour



Councillor Terence
Paul

Stratford and New
Town
Labour
Cabinet Member,
Finance

West Ham



Councillor John
Gray

West Ham
Labour
Cabinet Member,
Housing Services
and Chair of
Investment and
Accounts



Councillor Charlene
McLean

West Ham
Labour
Deputy Mayor and
Cabinet Member,
Youth Safety Board
and Corporate
Parenting



Councillor John
Whitworth

West Ham
Labour

a place where people choose to
live, work & stay

Councillor Surgeries

Stratford New Town		
Councillor Joshua Garfield Saturdays 10.30am to 11.30am St John's Church, The Broadway, E15 1NG	Councillor Nareser Osei Saturdays 10.30am to 11.30am St John's Church, The Broadway, E15 1NG	Councillor Terence Paul Saturdays 10.30am to 11.30am St John's Church, The Broadway, E15 1NG
West Ham		
Councillor John Gray 1st Thursday of the month 5-6pm Brassett Point, 1st Floor Tenants' Room, Abbey Road, E15 3LA 1st Saturday of the month 10-11am Stratford Library, 3 The Grove, Stratford E15 1EL	Councillor Charlene McLean 2nd Thursday of the month 4pm to 5pm Rebecca Cheetham Nursery, Marcus Street, Stratford, London, E15 3JT 2nd Saturday of the month 11am-12pm, Stratford Library, 3 The Grove, Stratford E15 1EL	Councillor John Whitworth 4th Thursday of the month 6-7pm Brassett Point, 1st Floor Tenants' Room, Abbey Road, E15 3LA 4th Saturday of the month 10-11am Stratford Library, 3 The Grove, Stratford E15 1EL

Conclusion

- Words from local councillors
- What happens next
- Refreshments
- Drawing names of volunteers – (evening session only)
- Feedback forms
- Thanks for your participation!

London Borough of Newham

COMMUNITY
NEIGHBOURHOODS

Connecting Communities for the Future

a place where people choose to
live, work & stay