







# Newham Borough Joint Health & Social Care 5 Year Strategic Plan

# Phase 2: Level 1 Segmentation Analysis

January 2021

# **Key Findings**









		Growing Well	Living Well	Promoting Independence
Demographics	Population	134,258	241,024	55,871
	% of total population	31.1%	55.9%	13.0%
	Age	Median: 12 years Fewer 15-19 year olds than younger age bands; comparatively more people aged 23 and 24	Median: 38 years Population skewed toward younger adults	Median: 55 years Older population compared to living well
Jemos	Sex	Balanced mix - 50% male: 50% female	More Male - 55% male: 45% female	More Male - 52% male: 48% female
	Ethnicity	Majority BAME ethnicities Asian is largest group	Majority BAME population Asian is largest group	Majority BAME population Asian is largest group
	Population (LBN segmentation)	116,334	120,672	155,421
Geography	PCN – most concentrated segment populations	<ul><li>Central 1</li><li>North East 1</li><li>North East 2</li></ul>	<ul><li>Stratford</li><li>Docklands</li><li>Leaside</li></ul>	<ul><li>North East 2</li><li>North East 1</li><li>Central 1</li></ul>
Need	LTC and multi- morbidity levels	Low relative to other groups	18% have a QOF indicator Low levels of multi-morbidity	Significant multi-morbidity
	Most common QOF prevalence indicators	<ul><li>Asthma</li><li>Smoking</li><li>Anxiety</li></ul>	<ul><li>Smoking</li><li>Hypertension</li><li>Anxiety</li></ul>	<ul><li>Type 2 Diabetes</li><li>Hypertension</li><li>Anxiety</li></ul>

# **Key Findings**

OP

• 465 attendances per 1000 people





• 1.074 attendances per 1000 people





		Growing Well	Living Well	Promoting Independence
	CCG acute spend	<ul><li>2019/20 - £37m</li><li>2020/21 (Apr-Oct) - £17m</li></ul>	<ul><li>2019/20 - £85m</li><li>2020/21 (Apr-Oct) - £39m</li></ul>	<ul> <li>2019/20 - £55m</li> <li>2020/21 (Apr-Oct) - £35m</li> </ul>
	A&E	<ul> <li>20% use this service</li> <li>334 visits per 1000 people</li> <li>Average cost of per activity is £131</li> <li>Top reasons for activity: arm/hand injuries, leg/foot injuries and abdominal pain</li> </ul>	<ul> <li>18% use this service</li> <li>462 visits per 1000 people</li> <li>Average cost of per activity is £156</li> <li>Top reasons for activity: abdominal pain, chest pain and arm/hand injury</li> </ul>	<ul> <li>20% use this service</li> <li>262 visits per 1000 people</li> <li>Average cost of per activity is £180</li> <li>Top reasons for activity: chest and abdominal pain and breathing difficulties</li> </ul>
nse	Inpatients	<ul> <li>9% use this service</li> <li>143 attendances per 1000 people</li> <li>Average cost of £1,311</li> <li>Top reasons for activity: maternity, haemolytic anaemias and gastro</li> </ul>	<ul> <li>10% use this service</li> <li>296 attendances per 1000 people</li> <li>Average cost of £1,509</li> <li>Top reasons for activity: cancer, maternity and gastro</li> </ul>	<ul> <li>26% use this service</li> <li>230 attendances per 1000 people</li> <li>Average cost of £1,872</li> <li>Top reasons for activity: cancer, circulatory, respiratory and gastro</li> </ul>
Resource u	Elective & Daycase	<ul><li>3% use this service</li><li>40 attendances per 1000 people</li><li>Average cost of £1,534</li></ul>	<ul><li>5% use this service</li><li>68 attendances per 1000 people</li><li>Average cost of £1,387</li></ul>	<ul> <li>4% use this service</li> <li>51attendances per 1000 people</li> <li>Average cost of £1,451</li> </ul>
Res	Non elective	<ul><li>8.4% use this service</li><li>99 attendances per 1000 people</li><li>Average cost of £1,253</li></ul>	<ul><li>5.4% use this service</li><li>67 attendances per 1000 people</li><li>Average cost of £1,922</li></ul>	<ul> <li>3.5% use this service</li> <li>50.3 attendances per 1000 people</li> <li>Average cost of £2,810</li> </ul>
	Outpatients	<ul> <li>18.3% use this service</li> <li>634 appointments per 1000 people</li> <li>Average cost per activity is £123</li> <li>Top reasons for activity: obstetrics, paeds (general) and paeds ophthalmology</li> </ul>	<ul> <li>28.1% use this service</li> <li>2,207 appointments per 1000 people</li> <li>Average cost per activity is £84</li> <li>Top reasons for activity: obstetrics, gynaecology, trauma &amp; orthopaedics, and ophthalmology</li> </ul>	<ul> <li>36.2% use this service</li> <li>1,286 appointments per 1000 people</li> <li>Average cost per activity is £114</li> <li>Top reasons for activity: ophthalmology, cardiology, trauma &amp; orthopaedics</li> </ul>
	IAPT	• 7% use this service	• 5% use this service	• 22% use this service
	Other MH services	• 5% use this service	4% use this service	9% use this service
	Community	18% use this service	• 10% use this service	• 9.7% use this service

233 attendances per 1000 people

# **Key Findings**









		Growing Well	Living Well	Promoting Independence
Outcomes	Issues highlighted by Right Care	Low birthweight A&E Obesity	Migraines/headaches, smoking, knee replacement, CHD, mental health, alcohol, IAPT	Issues listed for Living Well plus heart failure, COPD and dementia
Scenario modelling	Forecast average annual growth rate in segment population in next 5 years	1.9%	2.6%	3.3%
	Forecast average annual growth rate in non-elective inpatient activity in next 5 years	1.9%	2.6%	3.3%
	Forecast extra non- elective beds required in 5 years in absence of demand management	7	13	33
	Forecast average annual growth rate in A&E activity in next 5 years	1.9%	2.7%	3.2%









# Segment definitions: Newham CCG life course groups (NHS)

The following have been developed as segment definitions for use with NHS datasets. As it is not yet feasible to link datasets a separate local authority segmentation has been developed. This means that the segments identified in local authority and NHS analysis are not identical, though we have aimed to identify similar groups.

Unless explicitly labelled as 'LBN segmentation' the segments referred to in this pack are based on these definitions.

Growing Well	Living Well	Promoting Independence
Age 0-24	Age 25+ None of the conditions listed under promoting independence	Age 25+ AND Any of:  Palliative care Dementia Learning disability Supported accommodation Housebound Homeless Coordinated care discretionary Heart failure COPD (MRC 3+) Diabetes Renal failure Liver/pancreas disease SMI Depression/anxiety and any other QOF LTC indicator









# Segment definitions: Newham CCG life course groups (LBN)

The following have been developed as segment definitions for use with local authority datasets. As it is not yet feasible to link datasets a separate local authority segmentation has been developed. This means that the segments identified in local authority and NHS analysis are not identical, though we have aimed to identify similar groups.

Where these definitions are used in this pack we have labelled these as 'LBN segmentation'.

Growing Well	Living Well	Prom	oting Independence
Age 0-24	Age 25+ None of the conditions listed under promoting independence	Service Vulnerability Economic	Two year old free entitlement Pupil premium Children looked after Children in need Service care package or provision Service recipient of informal care Referred to triage MASH Sheltered accommodation Temporary accommodation Housing waiting List  Economic unemployment
		Vulnerability  Personal  Vulnerability	Discretionary housing payment Council tax arrears Rent arrears Moneyworks advice client Disability or related benefit  Recently bereaved Refuse to engage Single person discount Living alone
			20 4.0.10

### **Growing Well - Theograph**

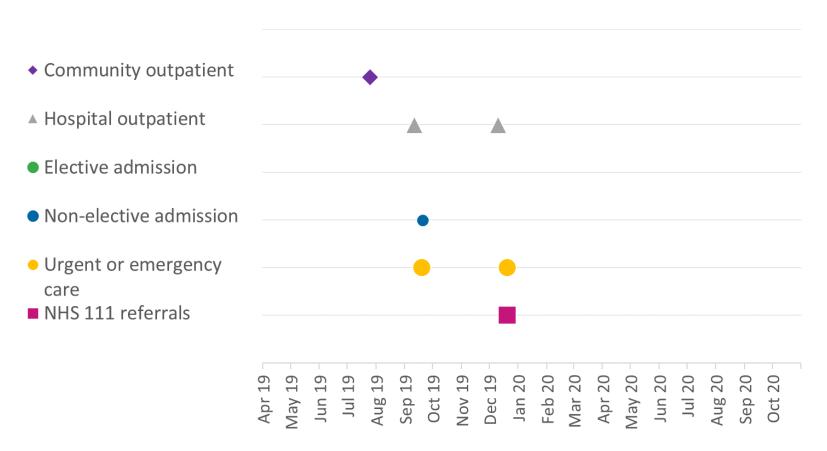








- This graph shows approximately average levels of activity by a child or young person with asthma between April 2019 and October 2020. By 'approximately average', we mean that the person's activity approximates the mean or median level of activity across the entire group.
- Table shows mean activity levels and % of people using the service at least once over the 18 month period



Service	Mean activity per person	% of people who used service at least once
NHS 111 referrals	0.5	28.4%
Urgent or emergency care	1.3	62.9%
Non-elective - emergency	0.2	14.0%
Elective admission	0.2	7.7%
Outpatient appt	2.2	54.5%
Community outpatient	1.3	13.9%

Theograph showing activity by a child or young person with asthma between April 2019 and October 2020

# **Growing Well – Demographics and Need**

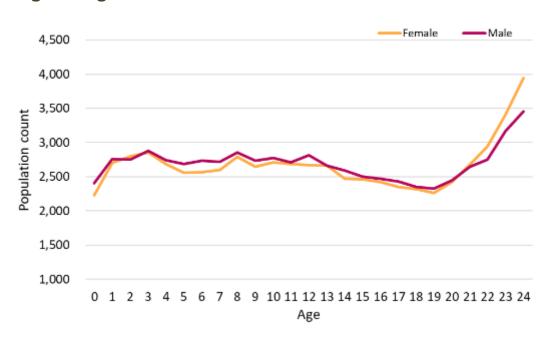




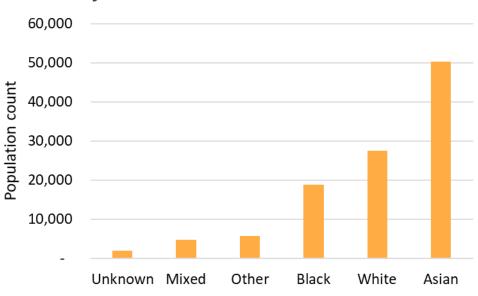




### Age and gender breakdown – as of 31 October 2020



### Ethnicity breakdown – as of 31 October 2020



### Number of people with 1 or more QOF indicators – as of 31 October 2020

No. of QOF	
indicators	Population count
0	123,411
1	10,235
2+	612

Please note QOF indicators are adultcentric and recorded above a certain age e.g. diabetes is recorded for patients aged 17 and over, and therefore QOF indicators do not portray health needs of the younger population effectively.

### Top 10 clinical and mental health factors - as of 31 October 2020

QoF indicators	Population count
Asthma	8625
Obesity	1186
Learning Disability	615
Epilepsy	279
Type 1 Diabetes	263
Mental Health	254
Cancer	114
Hypertension	93
Type 2 diabetes	82
Heart Failure	33

### Rate of frailty per 1,000 population – as of 31 October 2020

	Rate per 1000	
Frailty	0.03	

N.B. Population count above refers to the number of people in the growing well group that are registered at a GP practice in Newham.

### **Growing Well – Need – Substance Abuse**

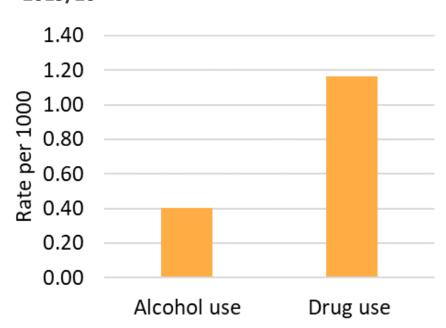








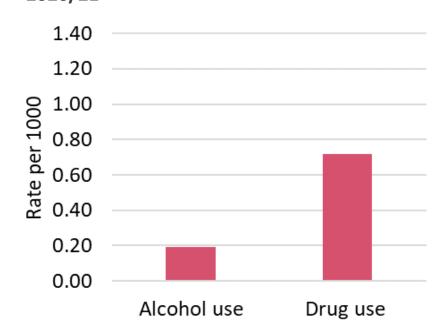
Number of non-elective emergency admissions per 1000 population due to alcohol and drug use – 2019/20



Number of non-elective emergency admissions due to alcohol and drug use – 2019/20

Alcohol use	49
Drug use	141

Number of non-elective emergency admissions per 1000 population due to alcohol and drug use – 2020/21



Number of non-elective emergency admissions due to alcohol and drug use – 2020/21

Alcohol use	23
Drug use	87

# Comparison to regional and/or national data\*

- Number of alcoholrelated admissions (per 1,000 population) for under 18s, 2016/17 to 2018/19 (1)
  - London: 0.17
  - England: 0.32
- Number of drug related mental and behavioural disorders admissions (per 1,000 population) 2018/2019:
  - England/Wales: 0.13

<sup>\*</sup>To note: rates are not directly comparable due to differences in methodology and background population. They have been included to provide some context around whether local rates are in line with regional and/or national rate and should not be used for 'benchmarking'.

Data source: Alcohol admission rates; Drug related mental and behavioural rates

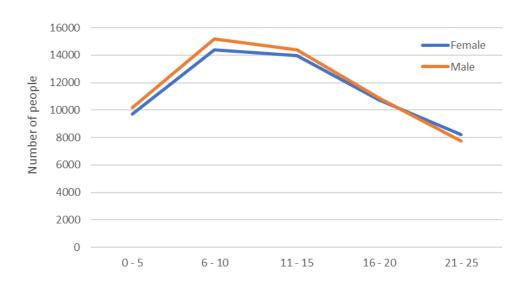
# Growing Well (LBN segmentation) - LBN need: 116,334 residents



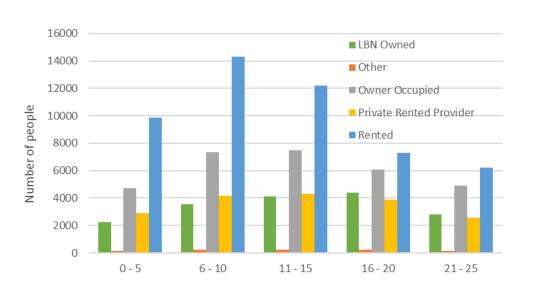




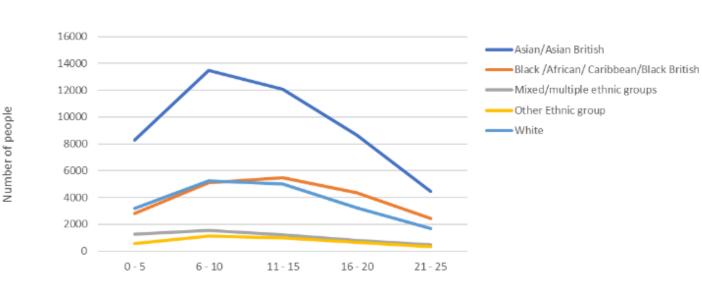
#### Age and gender breakdown – December 2020



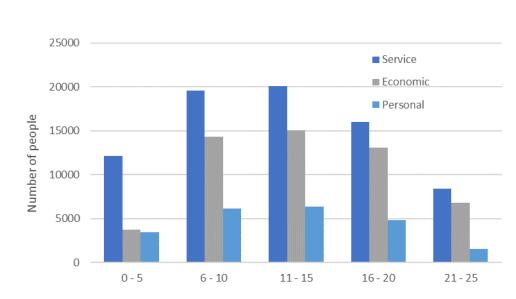
### Housing tenure - December 2020



### Ethnicity breakdown – December 2020



### Need: service use, economic, personal – December 2020



## **Growing Well - Geography**

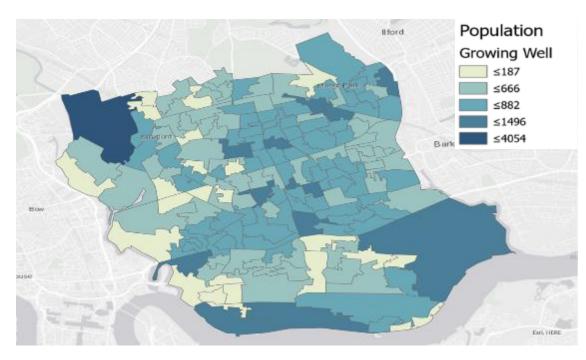




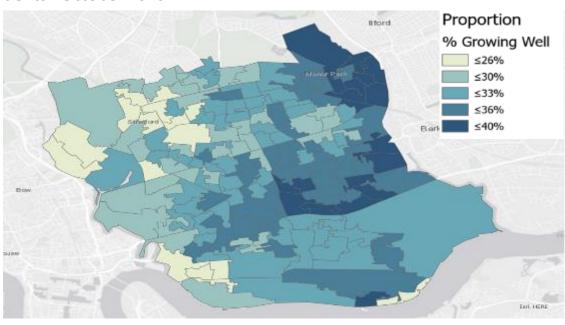




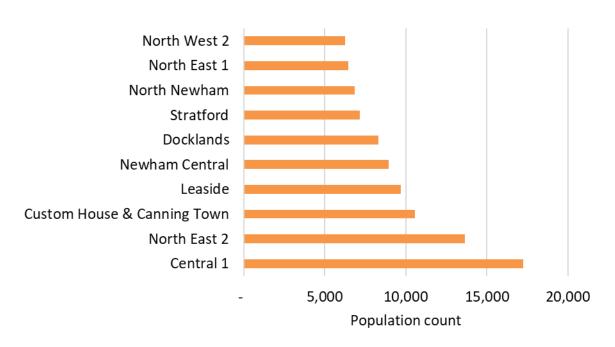
Population by LSOA of residence - October 2020



Population by LSOA of residence as proportion of total (all segments) LSOA residents - October 2020



### Population by PCN of registration - October 2020



# Population by PCN of registration as proportion of total (all segments) PCN list size - October 2020



Further additions planned:

Update maps to cover named neighbourhoods (clusters of MSOAs) Add map of GP practice populations (possibly instead of PCNs)



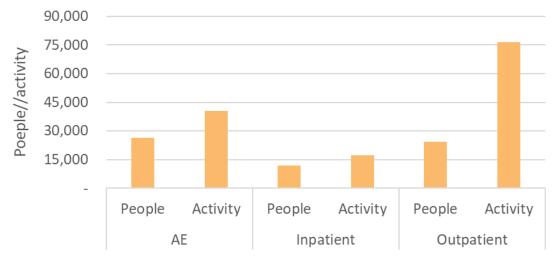




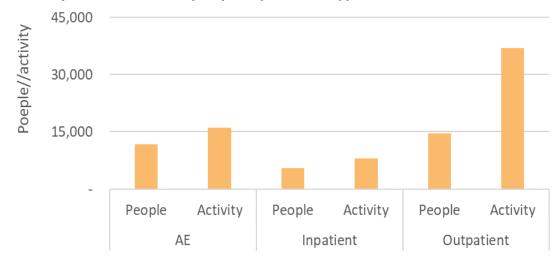




### Activity and number of people by service type – 2019/20



### Activity and number of people by service type - 2020/21



# \*To note: rates are not directly comparable due to differences in methodology and/or background population. They have been included to provide some context around whether local rates are in line with regional and/or national rate and should not be used for 'benchmarking'. Data source: AE activity; inpatient admissions; outpatient appts

### Activity, cost and service use summary table, 2019/20

	Rate per People	1,000 pop Activity	Cost per 1,000 pop £	Cost per unit of activity £
AE	217.9	333.8	43,653	131
Inpatient	98.5	142.5	186,769	1,311
Outpatient	201.0	634.1	78,022	123

### Activity and number of people by service type – 2020/21

	Rate per 1,0	000 pop	Cost per 1,000 pop	Cost per unit of activity
	People	Activity	£	£
AE	96.6	133.7	17,916	134
Inpatient	45.5	66.0	96,277	1,458
Outpatient	121.3	305.4	27,183	89

### Comparison to regional and/or national data\*

- 2019/20 A&E attendances (for all ages)
  - o England: 444.4 per 1,000 population
- 2019/20 total inpatient admissions (for all ages)
  - o London: 308.7 per 1,000 population
- 2019/20, total outpatient appointments (for all ages)
  - o England: 1,711.3 per 1,000 population



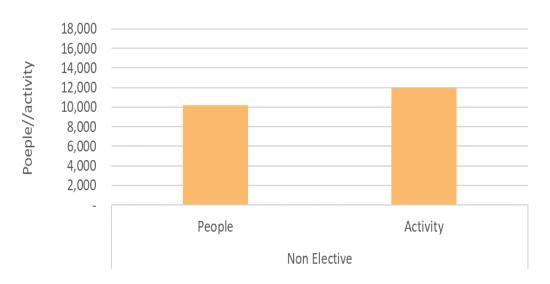




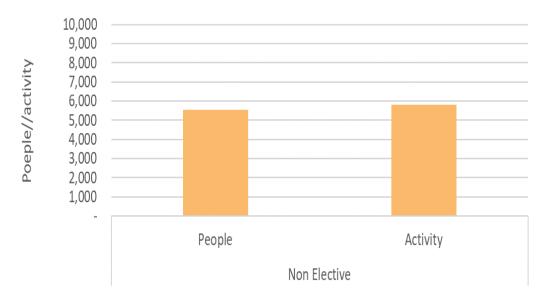




### Activity and number of people by non elective service type – 2019/20



### Activity and number of people by non elective service type – 2020/21



<sup>\*</sup>To note: rates are not directly comparable due to differences in methodology and/or background population. They have been included to provide some context around whether local rates are in line with regional and/or national rate and should not be used for 'benchmarking'. Data source: AE activity; inpatient admissions; outpatient appts

### Activity, cost and service use summary table, 2019/20

	Rate per 1,	000 pop		
	People	Activity	Cost per 1,000 pop	Cost per unit of activity
Non Elective	84.3	98.9	123,901	1,253

### Activity, cost and service use summary table, 2020/21

	Rate per	·		
	People <i>i</i>		ost per 1,000 ( pop	Cost per unit of activity
Non Elective	45.8	48.2	67,886	1,410

### Comparison to regional and/or national data\*

- 2019/20, non-elective emergency admissions (for all ages)
  - o London: 110.8per 1,000 population









# **Growing Well – Resource Use – Type of Acute Services Used**

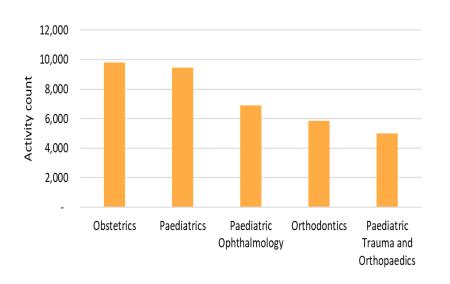
A&E - Top 5 chief complaints - 2019/20

Chief complaint	Activity count
Injury of upper extremity	3,640
Fever Injury of lower	3,137
extremity	3,117
Abdominal pain	2,535
Cough	2,226

Inpatient - Top 5 primary diagnosis – 2019/20

Primary Diagnosis	Activity count
Activity related to reproduction	3,352
Not Coded	767
Haemolytic anaemias	617
Oral cavity, salivary glands and jaws	525
Digestive system and abdomen	500

Outpatients - Top 5 specialties - 2019/20



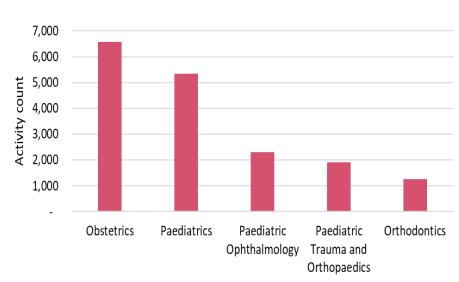
A&E - Top 5 chief complaints – 2020/21 (Apr-Oct)

Chief complaint	Activity count
Injury of upper extremity	1,365
Abdominal pain	1,256
Injury of lower extremity	1,032
Fever	873
Disorder of skin	742

Inpatient - Top 5 primary diagnosis – 2020/21 (Apr-Oct)

Primary Diagnosis	Activity count		
Activity related to reproduction	1,540		
Not Coded	397		
Haemolytic anaemias	341		
Complications of labour and delivery	306		
General symptoms and signs	258		

Outpatients – Top 5 specialties – 2020/21 (Apr-Oct)



# **Growing Well – Resource Use - Mental Health, IAPT and Community**

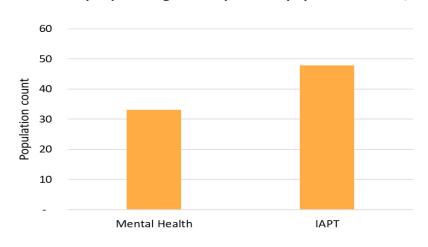








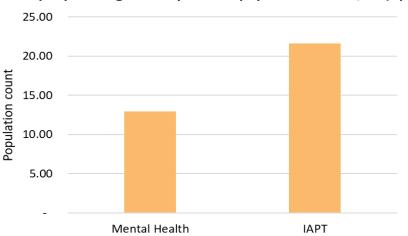
Number of people using service per 1000 population - 2019/20



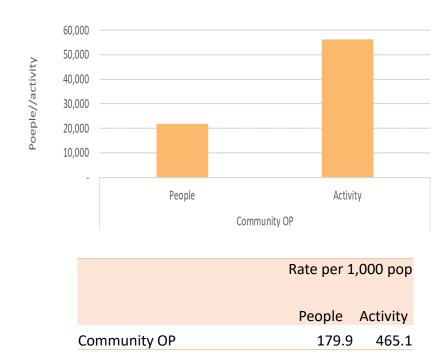
# Comparison to regional and/or national data\*

% >16s with a common mental illness
- London: 19.3%

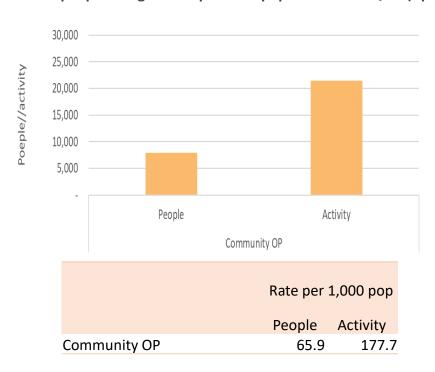
#### Number of people using service per 1000 population - 2020/21 (Apr-Oct)



### Number of people using service per 1000 population - 2019/20



### Number of people using service per 1000 population - 2020/21 (Apr-Oct)



<sup>\*</sup>To note: rates are not directly comparable due to differences in methodology and/or background population. They have been included to provide some context around whether local rates are in line with regional and/or national rate and should not be used for 'benchmarking'. Data source: <u>CMI</u>









# **Growing Well - Outcomes – Issues Highlighted by Right Care**

Segment	Outcome measure	Newham value	Similar 10	Best 5 of similar 10	Date
Growing Well	% of low birthweight babies (<2500g)	10	8	7	2016
	A&E attendance rate for <5s	820	734	664	2016/17
	% of children aged 4-5 who are overweight or obese	e 13	11	11	2014/15 - 16/17

• Given the age of the most recent Right Care benchmarking some of the findings may now be out of date. These are included here to raise potential issues that could be explored further.







Newham Health & Wellbeing Strategy

**Outcomes** 

Rates of people with and without need segmented by age bands, ethnicity, gender, location within the borough.

# **Growing Well – Wider Determinants of Health and Inequalities –Variation in QOF Indicators – Asthma**



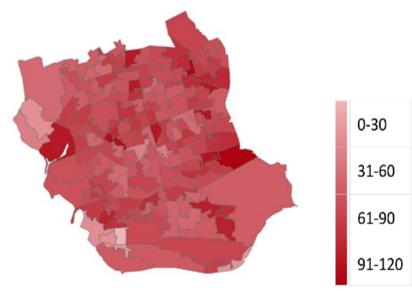




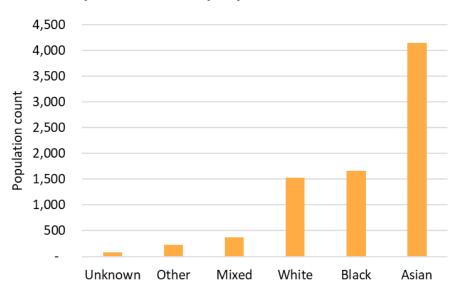


# Number of people with asthma per 1,000 population by LSOA

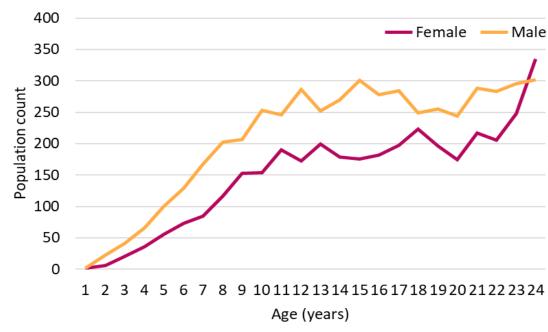
- Asthma is the most common clinical condition among children and young people in Newham.
- Asthma rates are similar across all LSOAs, with 90% of LSOAs having more than 50 asthma cases per 1,000 population.



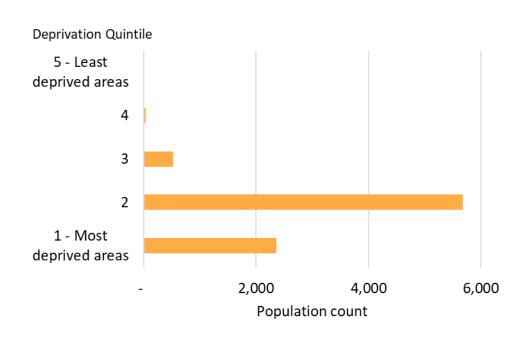
### Ethnicity breakdown of people with asthma



### Age and gender breakdown of people with asthma



### Deprivation quintile – asthma



# **Growing Well – Wider Determinants of Health and Inequalities – Variation in QOF Indicators – Mental health**



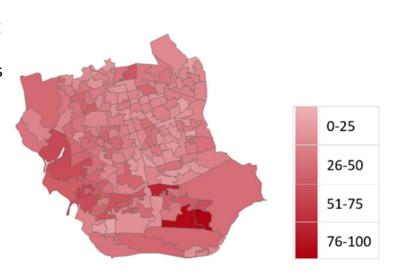




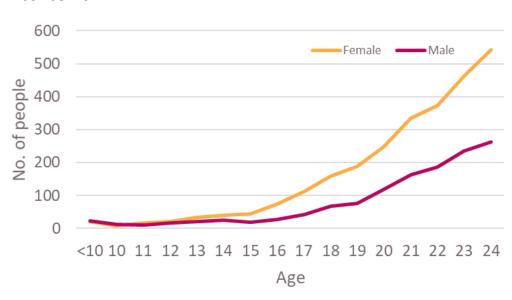


# Number of people with mental health concerns per 1,000 population by LSOA

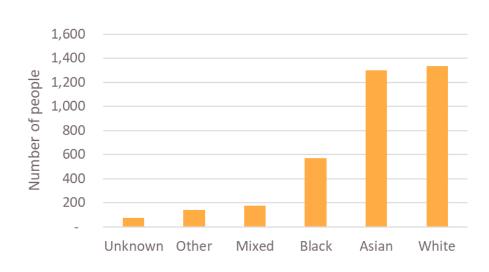
- Rates of people experiencing mental health concerns are concentrated in certain areas on Newham, with just 7% of LSOAs having more than 50 people experiencing mental health concerns per 1,000 population.
- The area highlighted in darkest red includes the UEL Royal Docks campus.



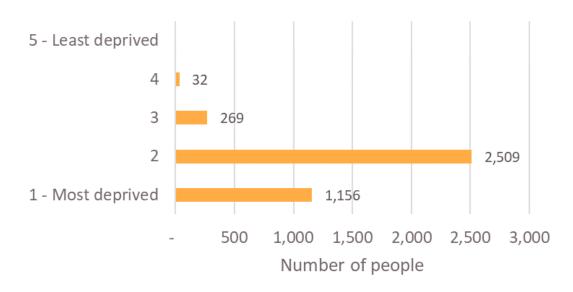
# Age and gender breakdown of people with mental health concerns



# Ethnicity breakdown of people with mental health concerns



### Deprivation quintile – mental health concerns



# **Growing Well – Wider Determinants of Health and Inequalities – Local Authority Data**









Local authority data

For each segment the number of people defined as carers, those in receipt of services and benefits, or those living in temporary accommodation, people with SEND, learning disability, housing type

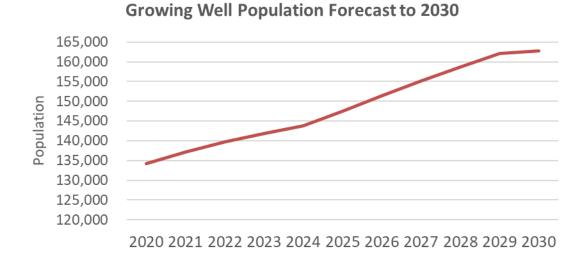


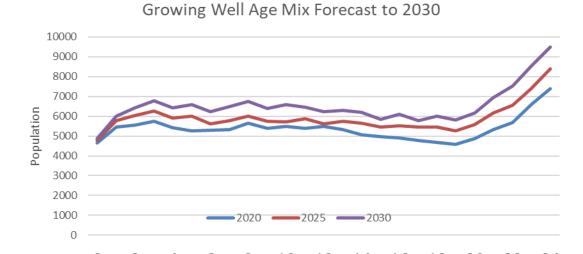






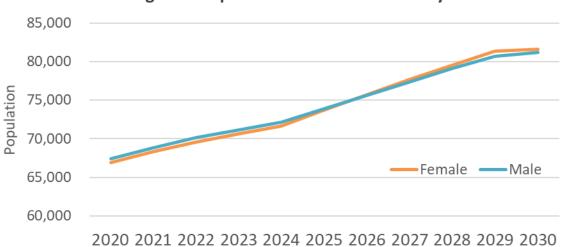
### **Growing Well – Scenario Modelling - Population**





Age





- The Growing Well population is expected to grow each year but relatively slowly compared to other segments.
- We forecast very little change in the sex ratio from 50.2% male in 2020 to 49.9% male in 2030
- Age groups over 16 are generally forecast to grow faster than lower age groups
- See appendix for an explanation of our methodology

	Population 2020	Forecast population 2025	Increase	% increase	Average annual % increase	Forecast population 2030	Increase	% increase	Average annual % increase
Female	66,873	73,725	6,852	10.2%	2.0%	81,617	14,744	22.0%	2.0%
Male	67,375	73,876	6,501	9.6%	1.9%	81,180	13,805	20.5%	1.9%
Total	134,248	147,601	13,353	9.9%	1.9%	162,798	28,550	21.3%	1.9%

# **Growing Well – Scenario Modelling – Non-Elective Inpatient Activity and Spend**

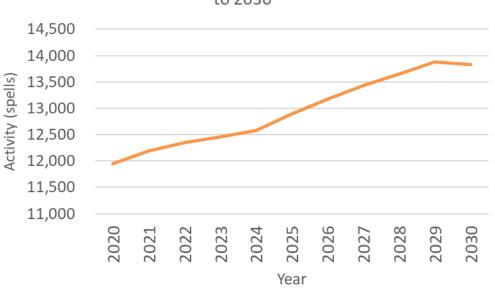




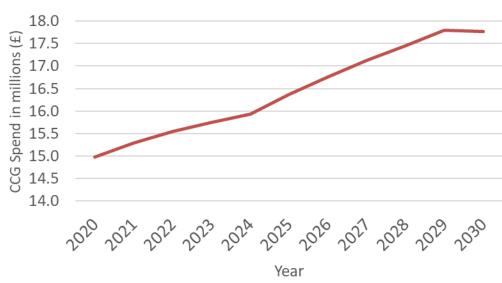




# Growing Well Non-Elective Inpatient Activity Forecast to 2030



# Growing Well Non-Elective Inpatient Spend Forecast to 2030 (at 2019/20 tariff prices)



- Inpatient activity and CCG spend (excluding inflation) are forecast to grow more slowly than the segment population, though the average cost of a spell is forecast to rise slightly
- Based on current average length of stay of 2.7 days the forecast growth would require 7 more beds by 2025 and 14 more beds by 2030 in the absence of demand management.
- See appendix for an explanation of our methodology

	2020	2025	Increase	% increase	Average annual % increase	2030	Increase	% increase	Average annual % increase
Activity (spells)	11,951	12,901	950	8.0%	1.5%	13,832	1,881	15.7%	1.5%
CCG spend (at 2019/20 tariff)	£15.0m	£16.4m	£1.4m	9.3%	1.8%	£17.8m	£2.8m	18.7%	1.7%

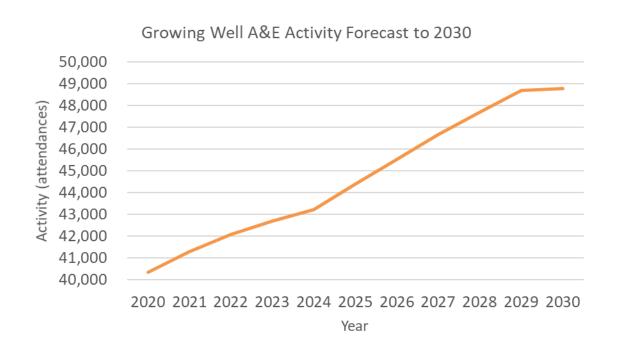


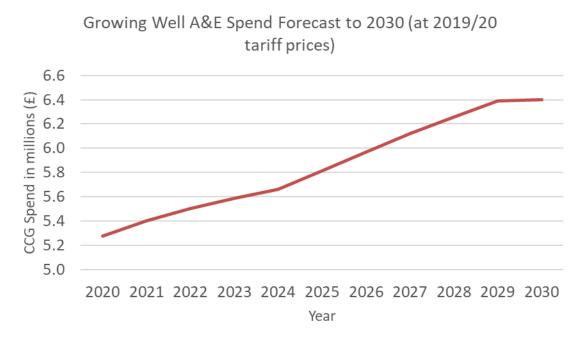






# **Growing Well – Scenario Modelling – A&E Activity and Spend**





- A&E activity and CCG spend (excluding inflation) are forecast to grow in line with the segment population
- See appendix for an explanation of our methodology

	2020	2025	Increase	% increase	Average annual % increase	2030	Increase	% increase	Average annual % increase
Activity (attendances)	40,341	44,391	4,050	10.0%	1.9%	48,799	8,458	21.0%	1.9%
CCG spend (at 2019/20 tariff)	£5.3m	£5.8m	£0.5m	10.3%	2.0%	£6.4m	£1.1m	21.3%	2.0%

# **Growing Well – Qualitative – Newham Citizen Survey**









Newham Citizen Survey To be scoped further once we have details on available local authority data

### **Living Well – Theograph**

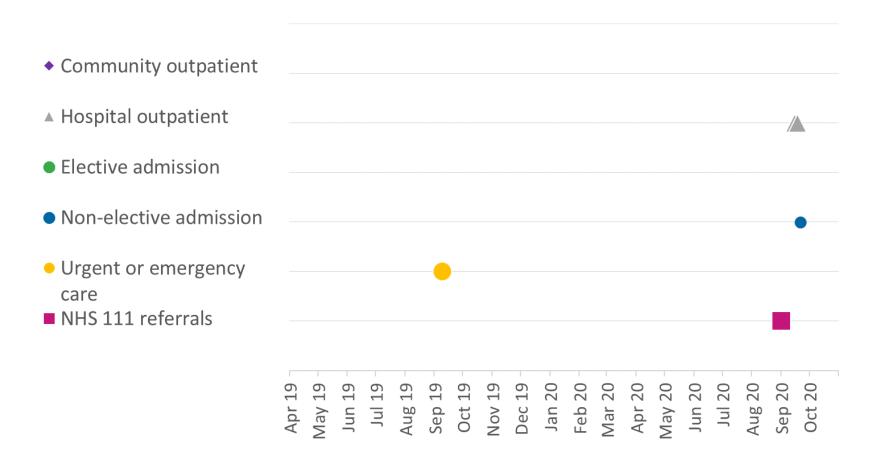








- This graph shows approximately average levels of activity by an adult with anxiety or depression between April 2019 and October 2020.
- By 'approximately average', we mean that the person's activity approximates the mean or median level of activity across the entire group.
- Table shows mean activity levels and % of people using the service at least once over the 18 month period



	Mean	% of people who used
	activity per s	service at least
Service	person	once
NHS 111 referrals	0.5	28.4%
Urgent or emergency care	1.3	62.9%
Non-elective - emergency	0.2	14.0%
Elective admission	0.2	7.7%
Outpatient appt	2.2	54.5%
Community outpatient	1.3	13.9%

Theograph showing activity by an adult with anxiety or depression between April 2019 and October 2020

## **Living Well – Demographics and Need**

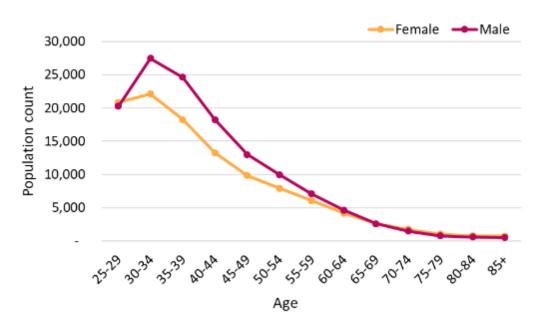




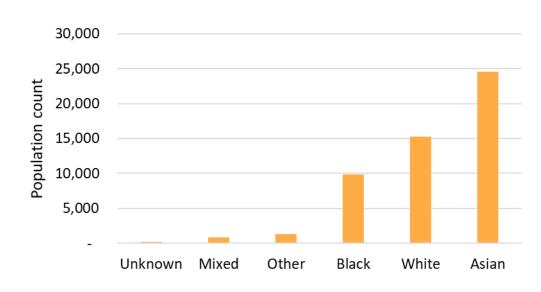




#### Age and gender breakdown – as of 31 October 2020



### Ethnicity breakdown – as of 31 October 2020



### Number of people with 1 or more QOF indicators – as of 31 October 2020

No. of QOF indicators	Population count
0	198,249
1	32,732
2+	10,043

### Top 10 QoF indicators in GP data – as of 31 October 2020

QOF indicators	Population count
Smoking	4,8347
Smoking Cessation	18,950
Hypertension	18,475
Anxiety	13,840
Asthma	13,374
Obesity	12,475
Depression	9,516
Low Mood	9,496
Frailty	3,096
CKD	2,953

### Rate of frailty per 1000 population – October 2020

	Rate per 1000	
Frailty	13.33	

N.B. Population count above refers to the number of people in the Living Well group that are registered at a GP practice in Newham.

### **Living Well – Need – Substance Abuse**

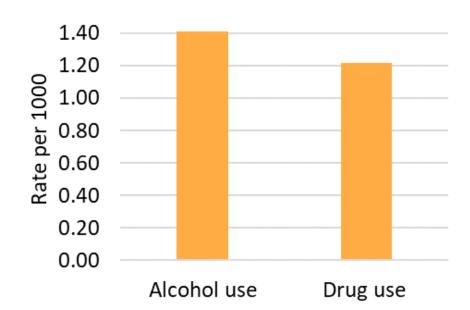








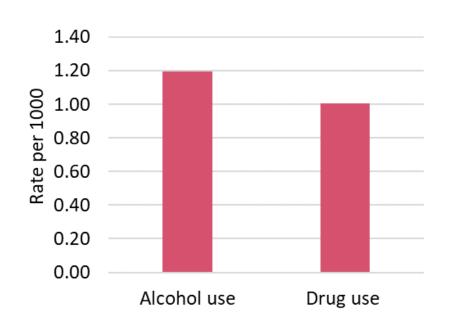
Number of non-elective emergency admissions per 1000 population due to alcohol and drug use – 2019/20



# Number of non-elective emergency admissions due to alcohol and drug use – 2019/20

Alcohol use	328
Drug use	283

# Number of non-elective emergency admissions per 1000 population due to alcohol and drug use – 2020/21



# Number of non-elective emergency admissions due to alcohol and drug use – 2020/21

Alcohol use	278
Drug use	233

# Comparison to regional and/or national data\*

- Number of alcoholrelated admissions (per 1,000 population) for under 18s, 2016/17 to 2018/19 (1)
  - London: 0.17
  - England: 0.32
- Number of drug related mental and behavioural disorders admissions (per 1,000 population) 2018/2019:
  - England/Wales: 0.13

- <u>Alcohol admission rates</u>; <u>Drug related mental and behavioural rates</u>

<sup>\*</sup>To note: rates are not directly comparable due to differences in methodology and background population. They have been included to provide some context around whether local rates are in line with regional and/or national rate and should not be used for 'benchmarking'.

# Living Well (LBN segmentation) - LBN need: 120,672 residents

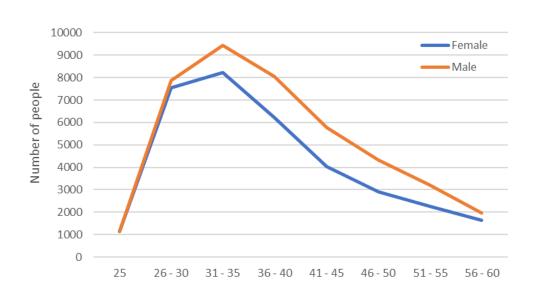




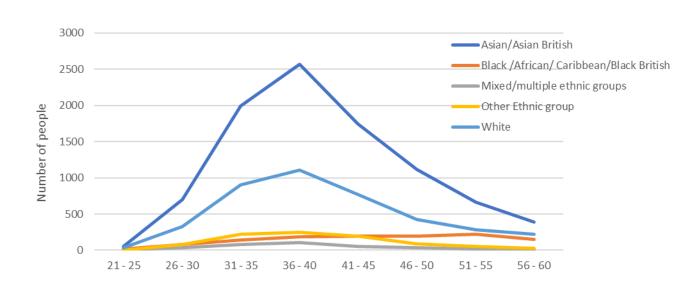




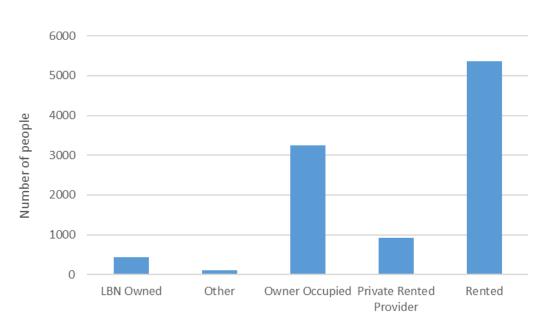
#### Age and gender breakdown - December 2020



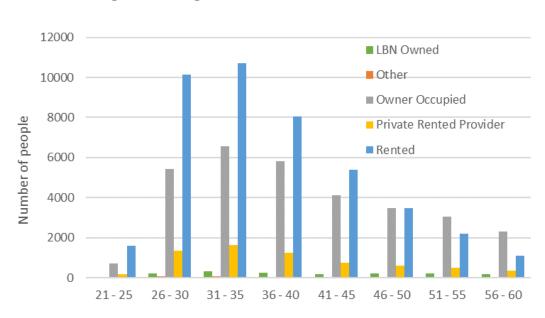
### Ethnicity breakdown - December 2020



### Housing tenure – December 2020



### Housing tenure: age breakdown - December 2020



## **Living Well - Geography**

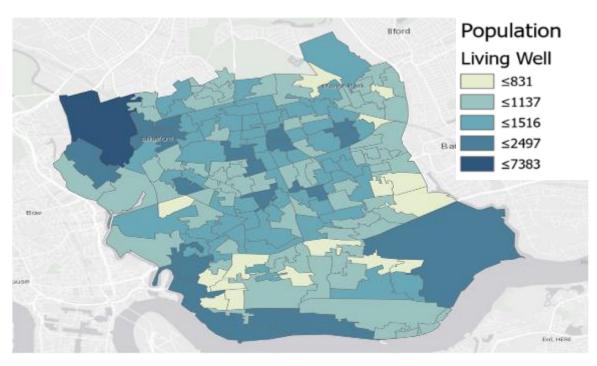




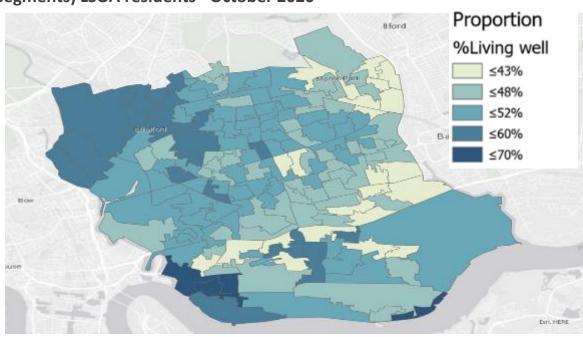




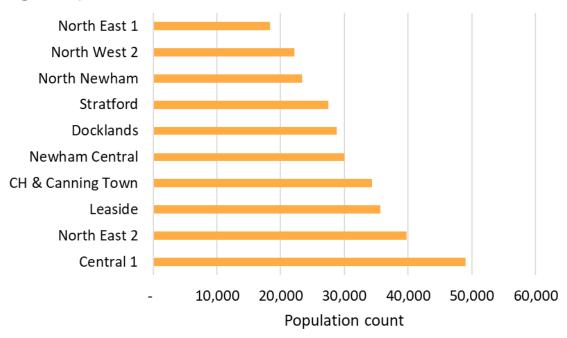
Population by LSOA of residence - October 2020



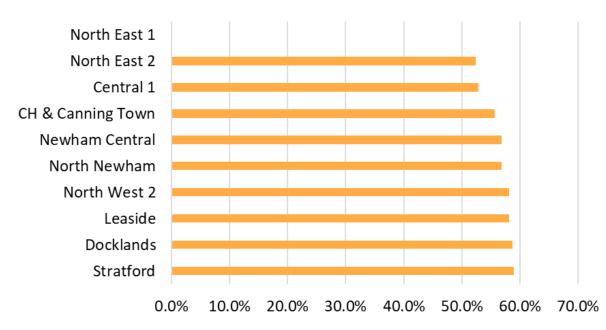
Population by LSOA of residence as proportion of total (all segments) LSOA residents - October 2020



# Population by PCN of registration as proportion of total (all segments) PCN list size - October 2020



# Population by PCN of registration as proportion of total (all segments) PCN list size - October 2020



Further additions planned:

Update maps to cover named neighbourhoods (clusters of MSOAs) Add map of GP practice populations (possibly instead of PCNs)



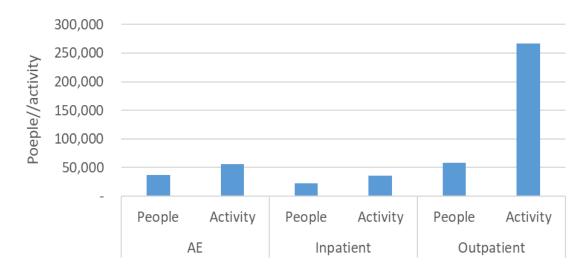




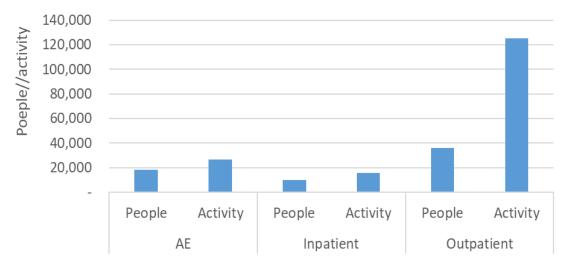


### Living Well – Resource Use – Acute Activity and Spend

### Activity and number of people by service type – 2019/20



### Activity and number of people by service type – 2019/20



<sup>\*</sup>To note: rates are not directly comparable due to differences in methodology and/or background population. They have been included to provide some context around whether local rates are in line with regional and/or national rate and should not be used for 'benchmarking'. Data source: <u>AE activity</u>; <u>inpatient admissions</u>; <u>outpatient appts</u>

### Activity, cost and service use summary table, 2019/20

	·	1,000 pop	Cost per 1,000 pop	of activity
	People	Activity	£	£
AE	157.8	240.4	37,444	156
Inpatient	93.4	153.9	232,255	1,509
Outpatient	250.7	1,149	96,517	84

### Activity and number of people by service type – 2019/20

	Rate per	Rate per 1,000 pop		Cost per unit of activity
	People	Activity	£	£
AE	79.0	113.8	17,882	157
Inpatient	42.1	66.7	116,708	1,751
Outpatient	154.1	538	33,155	62

### Comparison to regional and/or national data\*

- 2019/20 A&E attendances (for all ages)
  - o England: 444.4 per 1,000 population
- 2019/20 total inpatient admissions (for all ages)
  - o London: 308.7 per 1,000 population
- 2019/20, total outpatient appointments (for all ages)
  - o England: 1,711.3 per 1,000 population



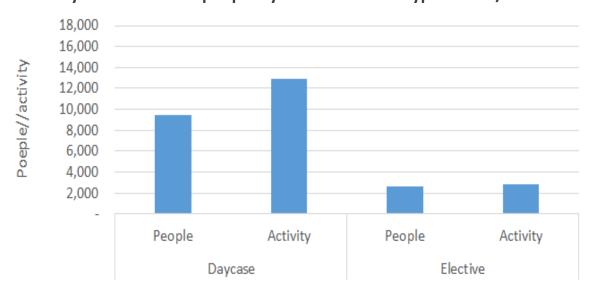








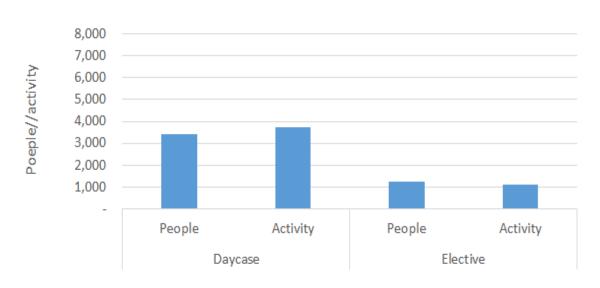
### Activity and number of people by elective service type – 2019/20



### Activity, cost and service use summary table, 2019/20

	Rate per 1	,000 pop		
	People	Activity	Cost per 1,000 pop	Cost per unit of activity
	41	55		·
Daycase			48,308	872
	11	12		
Elective			45,701	3,693
	52	68		
Total			94,009	1,387

### Activity and number of people by elective service type – 2020/21



### Activity, cost and service use summary table, 2020/21

	Rate per 1,0	00 рор		
	People	Activity	Cost per 1,000 pop	Cost per unit of activity
Daycase	15	16	14,653	909
Elective	5	5	20,568	4,258
Total	20	21	35,221	1,681



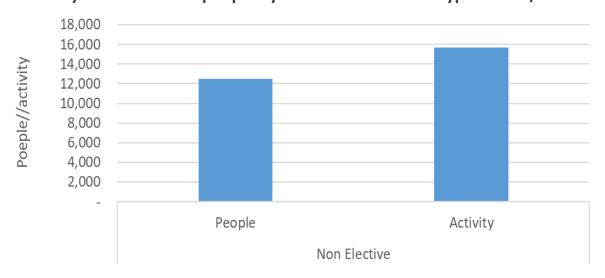




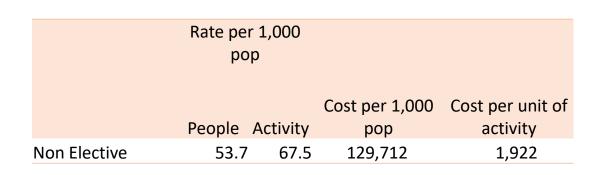




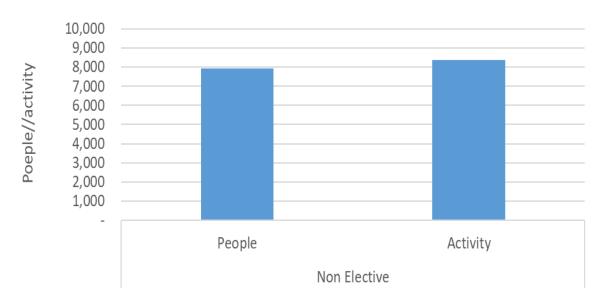
### Activity and number of people by non elective service type - 2019/20



### Activity, cost and service use summary table, 2019/20



### Activity and number of people by non elective service type - 2020/21



Activity, cost and service use summary table, 2020/21

	Rate per pop	•		
	People A	ctivity	Cost per 1,000 pop	Cost per unit of activity
Non Elective	34.2	36.0	77,254	2,144

### Comparison to regional and/or national data\*

- 2019/20, non-elective emergency admissions (for all ages)
  - o London: 110.8per 1,000 population

<sup>\*</sup>To note: rates are not directly comparable due to differences in methodology and/or background population. They have been included to provide some context around whether local rates are in line with regional and/or national rate and should not be used for 'benchmarking'. Data source: <u>AE activity</u>; <u>inpatient admissions</u>; <u>outpatient appts</u>











A&E - Top 5 chief complaints - 2019/20

Chief complaint	<b>Activity count</b>
Chest pain	4,871
Abdominal pain	4,575
Injury of lower extremity	3,576
Not Coded	3,485
Injury of upper extremity	3,189

A&E - Top 5 chief complaints – 2020/21 (Apr-Oct)

Chief complaint	Activity count
	0.647
Abdominal pain	2,617
Chest pain	2,331
Not Coded	1,571
Injury of upper extremity	1,494
Injury of lower extremity	1,381

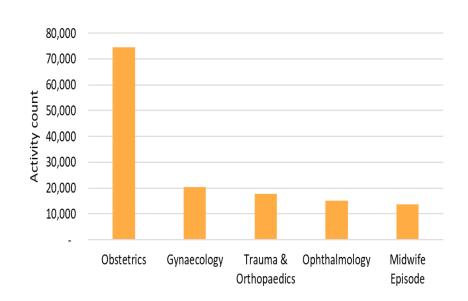
Inpatient - Top 5 primary diagnosis – 2019/20

Primary Diagnosis	Activity count		
Malignant neoplasms Complications of labour and	3,526		
delivery	2,673		
Other diseases of intestines	1,448		
Digestive system/abdomen	1,334		
Arthropathies	1,280		

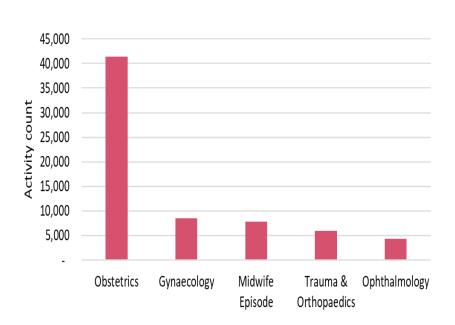
Inpatient - Top 5 primary diagnosis – 2020/21 (Apr-Oct)

Primary Diagnosis	Activity count		
Malignant neoplasms	2,212		
Complications of labour and delivery Maternal care related to foetus,	1,596		
amniotic cavity or possible delivery problems	674		
Circulatory and respiratory systems	647		
Digestive system and abdomen	532		

Outpatients - Top 5 specialties - 2019/20



Outpatients – Top 5 specialties – 2020/21 (Apr-Oct)



# Living Well - Resource Use - Mental Health, IAPT and Community

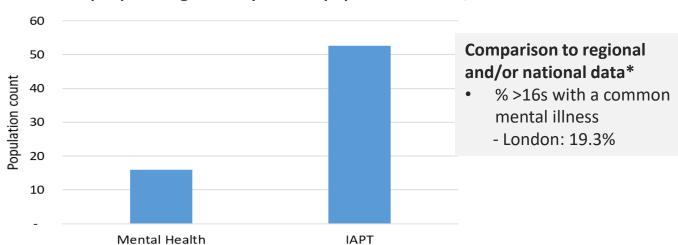




IAPT



### Number of people using service per 1000 population – 2019/20



### Number of people using service per 1000 population – 2019/20



# Number of people using service per 1000 population – 2020/21 (Apr-Oct) 45.00 40.00 35.00 25.00 20.00 15.00 5.00

# Number of people using service per 1000 population – 2020/21 (Apr-Oct)

Mental Health



<sup>\*</sup>To note: rates are not directly comparable due to differences in methodology and/or background population. They have been included to provide some context around whether local rates are in line with regional and/or national rate and should not be used for 'benchmarking'. Data source: <u>CMI</u>









# Living Well - Outcomes - Issues Highlighted by Right Care

Segment	Outcome measure	Newham value	Similar 10	Best 5 of similar 10	Date
Living Well and Promoting Independence	Migraines and headaches – short stay emergency admissions	90	74	59	2017/18
	Smoking quit rates (successful quitters 16+)	704	1,972	2,682	2017/18
	PROMS: Knee replacement (primary), EQ-5D Index Health Gain	0	0	0	2016/17
	Mortality from CHD	54	47	43	2014-16
	Mental health hospital admissions	359	273	228	2017/18
	Admission rate for alcohol specific conditions	160	78	55	2017/18
	IAPT: Rate of people completing IAPT treatment	976	1,264	1,485	2017/18
	IAPT referrals: Rate aged 18+	3,468	3,566	4,180	2017/18

• Given the age of the most recent Right Care benchmarking some of the findings may now be out of date. These are included here to raise potential issues that could be explored further.

# Living Well - Outcomes - Newham Health and Wellbeing Strategy







Newham Health & Wellbeing Strategy Outcomes

Rates of people with and without need segmented by age bands, ethnicity, gender, location within the borough.

# Living Well – Wider Determinants of Health and Inequalities – Variation in QOF Indicators – Obesity



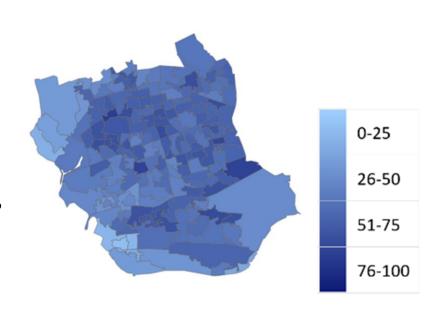




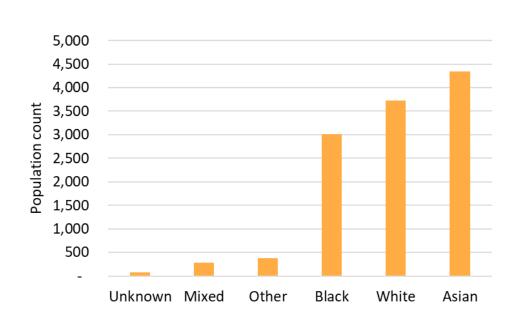


### Number of people with obesity per 1,000 population by LSOA

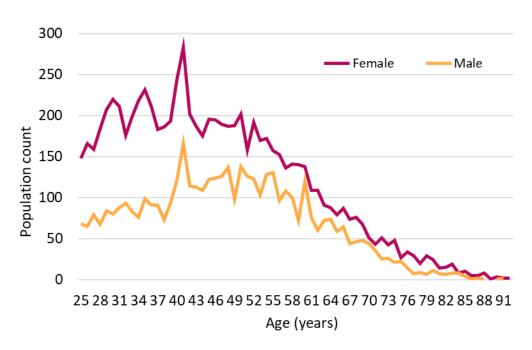
- Obesity is the most common clinical concern among adults in the Living Well cohort.
- Obesity rates
   vary across all
   LSOAs, with 68%
   of LSOAs having
   more than 50
   cases per 1,000
   population.



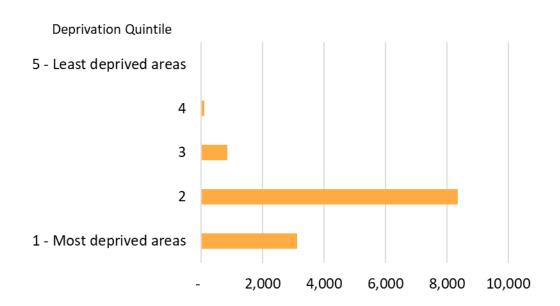
#### Ethnicity breakdown of people with obesity



#### Age and gender breakdown of people with obesity



#### Deprivation quintile - obesity



# Living Well – Wider Determinants of Health and Inequalities – Variation in QOF Indicators – 3+ QOF



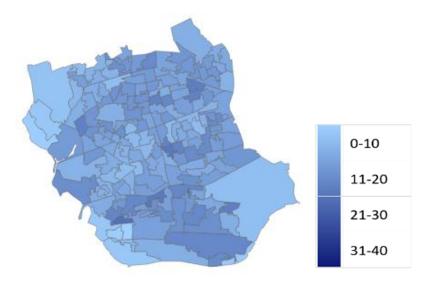




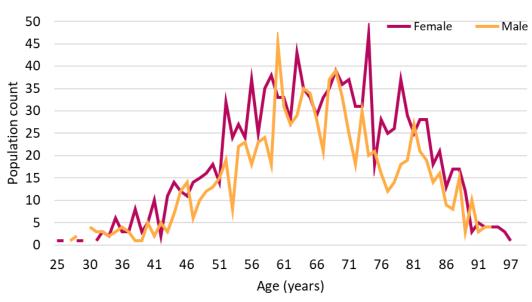


### Number of people with 3 or more QoF indicators per 1,000 population by LSOA

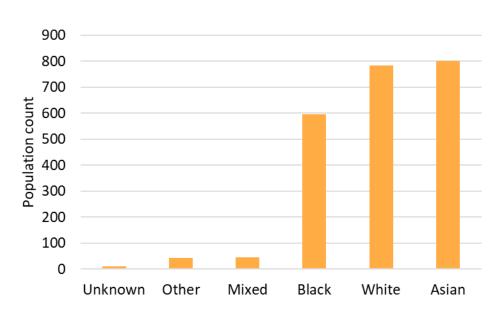




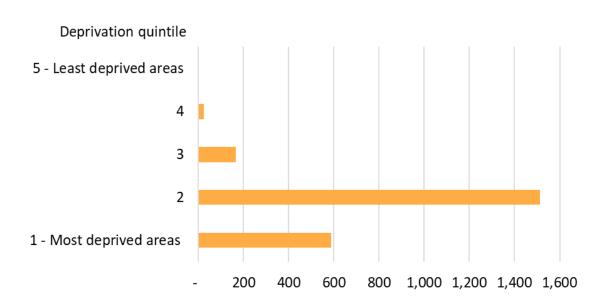
### Age and gender breakdown of people with 3 or more QOF indicators



#### Ethnicity breakdown of people with 3 or more QOF indicators



#### Deprivation quintile – 3 or more QOF indicators



# Living Well – Wider Determinants of Health and Inequalities – Variation in QOF Indicators – Mental health concerns



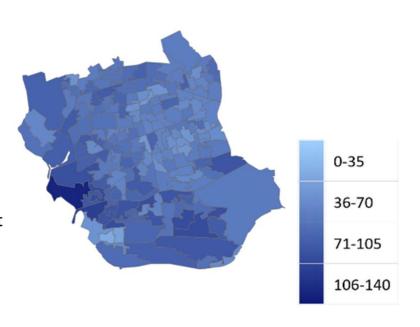




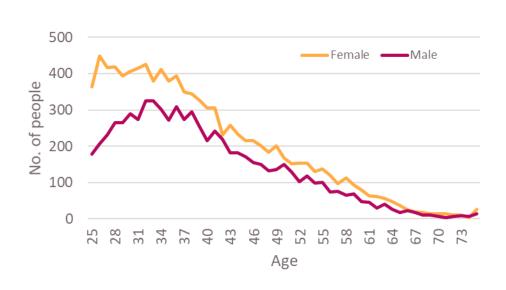


### Number of people with mental health concerns per 1,000 population by LSOA

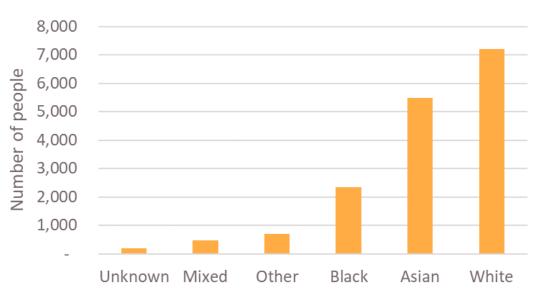
- Rates of people experiencing mental health concerns are prevalent across Newham.
- In 91% of LSOAs, more than 50 people in every 1,000 have a common mental illness or reported felling anxious or depressed to their GP.
- In the area highlighted in darkest blue, more than 1 in 100 are experiencing mental health concerns.



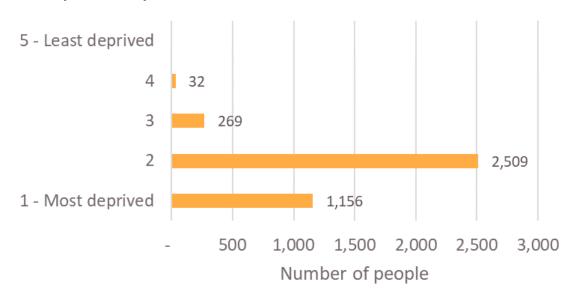
#### Age and gender breakdown of people with mental health concerns



#### Ethnicity breakdown of people with mental health concerns



#### Deprivation quintile – mental health concerns



# Living Well – Wider Determinants of Health and Inequalities – Local Authority Data









Local authority data

For each segment the number of people defined as carers, those in receipt of services and benefits, or those living in temporary accommodation, people with SEND, learning disability, housing type

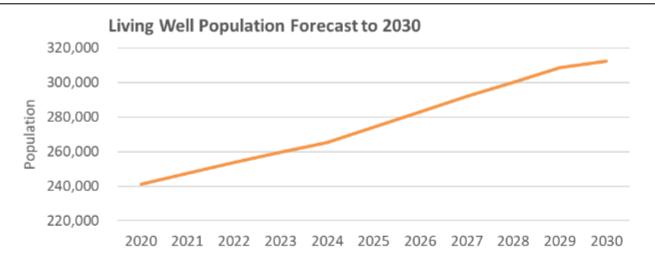




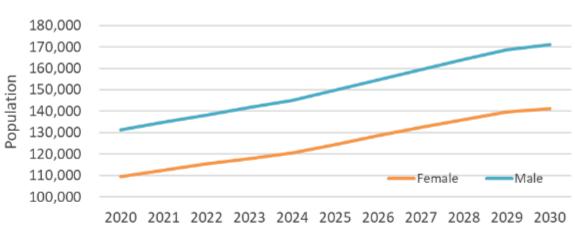




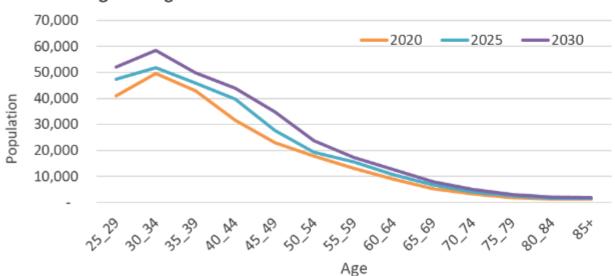
#### **Living Well – Scenario Modelling – Population**







#### Living Well Age Mix Forecast to 2030



- The Living Well population is expected to grow faster than Growing Well but slower than Promoting Independence.
- The sex imbalance is expected to persist and grow slightly from 54.5% male in 2020 to 54.8% male in 2030
- Growth rates are highest for the 40-49 and 65-79 age groups, reflecting changes across the total population (also a growth area for Promoting Independence)
- See appendix for an explanation of our methodology

	Population 2020	Forecast population 2025	Increase	% increase	Average annual % increase	Forecast population 2030	Increase	% increase	Average annual % increase
Female	109,602	124,524	14,922	13.6%	2.6%	141,273	31,671	28.9%	2.6%
Male	131,414	149,813	18,399	14.0%	2.7%	171,112	39,698	30.2%	2.7%
Total	241,016	274,336	33,320	13.8%	2.6%	312,385	71,369	29.6%	2.6%

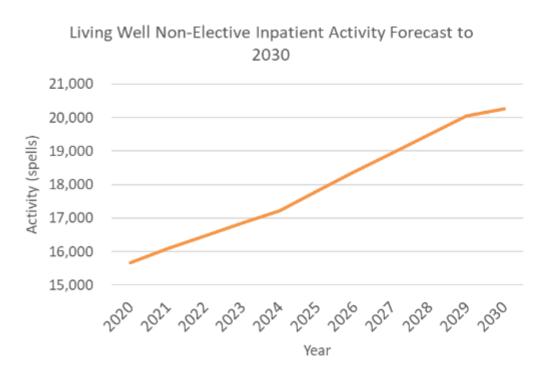
# Living Well – Scenario Modelling – Non-Elective Inpatient Activity and Spend

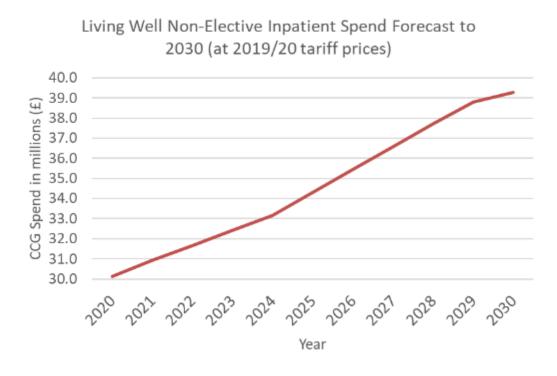












- Inpatient activity and CCG spend (excluding inflation) are forecast to grow in line with the segment population.
- Based on current average length of stay of 2.9 days the forecast growth would require 13 more beds by 2025 and 28 more beds by 2030 in the
  absence of demand management.
- See appendix for an explanation of our methodology

	2020	2025	Increase	% increase	Average annual % increase	2030	Increase	% increase	Average annual % increase
Activity (spells)	15,678	17,810	2,132	13.6%	2.6%	20,265	4,587	29.3%	2.6%
CCG spend (at 2019/20 tariff)	£30.1m	£34.3m	£4.2m	13.8%	2.6%	£39.3m	£9.2m	30.4%	2.7%

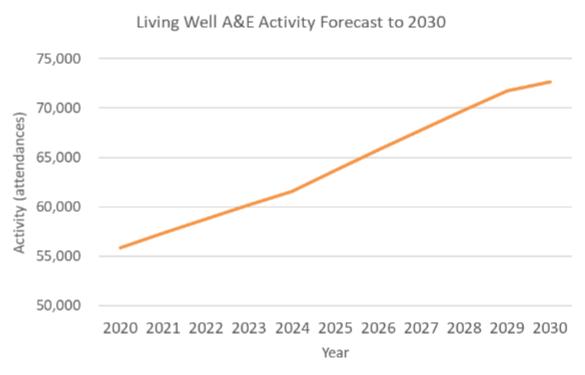


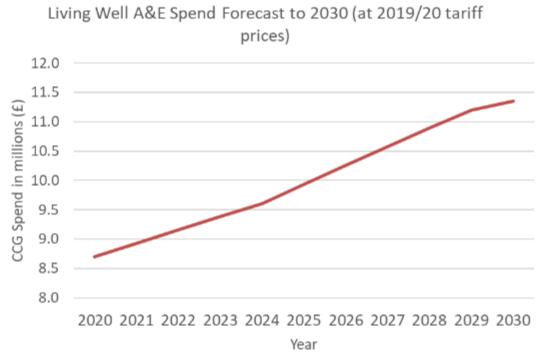






### Living Well – Scenario Modelling – A&E Activity and Spend





- A&E activity and CCG spend (excluding inflation) are forecast to grow broadly in line with the segment population.
- See appendix for an explanation of our methodology

	2020	2025	Increase	% increase	Average annual % increase	2030	Increase	% increase	Average annual % increase
Activity (spells)	55,848	63,698	7,850	14.1%	2.7%	72,669	16,821	30.1%	2.7%
CCG spend (at 2019/20 tariff)	£8.7m	£9.9m	£1.2m	14.2%	2.7%	£11.4m	£2.7m	30.6%	2.7%

### Living Well – Qualitative – Newham Citizen Survey









Newham Citizen Survey To be scoped further once we have details on available local authority data

### **Promoting Independence – Theograph**

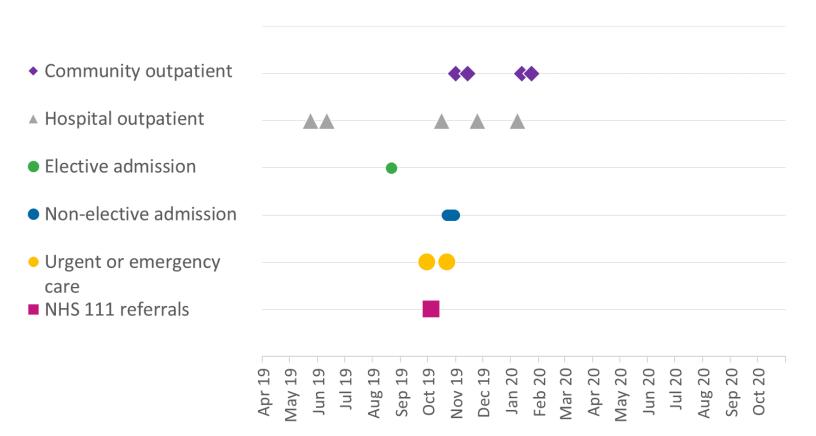








- This graph shows 'approximately average' levels of activity by an older person with Type 2 diabetes between April 2019 and October 2020. By 'approximately average', we mean that the person's activity approximates the mean or median level of activity across the entire group.
- Table shows mean activity levels and % of people using the service at least once over the 18 month period



	Mean activity per s	% of people who used service at least
Service	person	once
NHS 111 referrals	0.5	28.4%
Urgent or		
emergency care	1.3	62.9%
Non-elective -		
emergency	0.2	14.0%
Elective admission	0.2	7.7%
Outpatient appt	2.2	54.5%
Community		
outpatient	1.3	13.9%

Theograph showing activity by an older person with Type 2 diabetes between April 2019 and October 2020



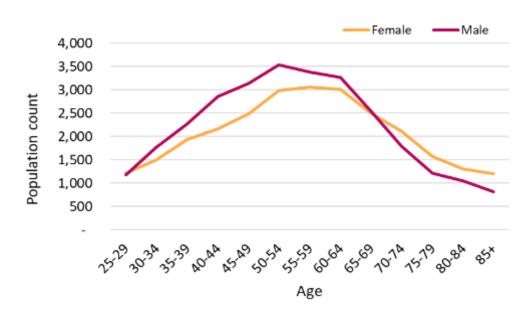




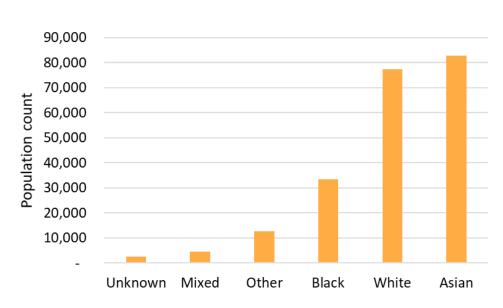


#### **Promoting Independence – Demographics and Need**

#### Age and gender breakdown – as of 31 October 2020



#### Ethnicity breakdown – as of 31 October 2020



#### Number of people with 1 or more QOF indicators – as of 31 October 2020

No. of QOF indicators	Population count
0	5,646
1	18,391
2+	31,834

#### Top 10 clinical and mental health factors in GP data – as of 31 October 2020

QOF indicators	Population count
Type 2 diabetes	27,240
Hypertension	24,639
Anxiety	14,148
Obesity	13,576
Smoking	10,973
Depression	10,691
Frailty	10,048
Asthma	9,930
Smoking Cessation	9,719
Liver Disease	9,128

#### Rate of frailty per 1000 population – October 2020

	Rate per 1000				
Frailty	43.26				

N.B. Population count above refers to the number of people in the Promoting Independence group that are registered at a GP practice in Newham.



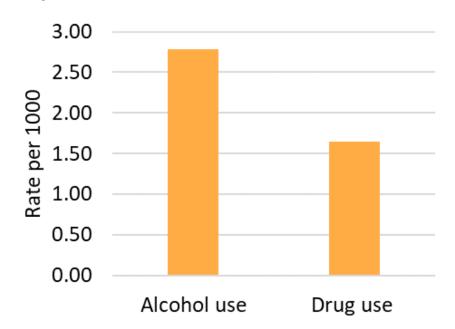








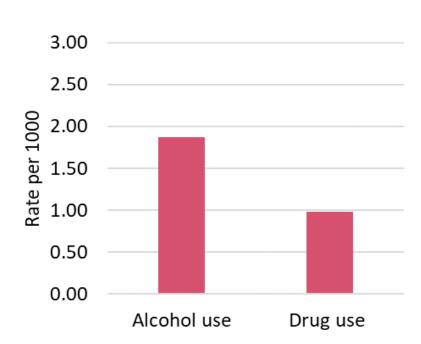
Number of non-elective emergency admissions per 1000 population due to alcohol and drug use – 2019/20



Number of non-elective emergency admissions due to alcohol and drug use – 2019/20

Alcohol use	646
Drug use	383

Number of non-elective emergency admissions per 1000 population due to alcohol and drug use – 2020/21



Number of non-elective emergency admissions due to alcohol and drug use – 2020/21

Alcohol use	435
Drug use	228

# Comparison to regional and/or national data\*

- Number of alcoholrelated admissions (per 1,000 population) for under 18s, 2016/17 to 2018/19 (1)
  - London: 0.17
  - England: 0.32
- Number of drug related mental and behavioural disorders admissions (per 1,000 population) 2018/2019:
  - England/Wales: 0.13

- <u>Alcohol admission rates</u>; <u>Drug related mental and behavioural rates</u>

<sup>\*</sup>To note: rates are not directly comparable due to differences in methodology and background population. They have been included to provide some context around whether local rates are in line with regional and/or national rate and should not be used for 'benchmarking'.

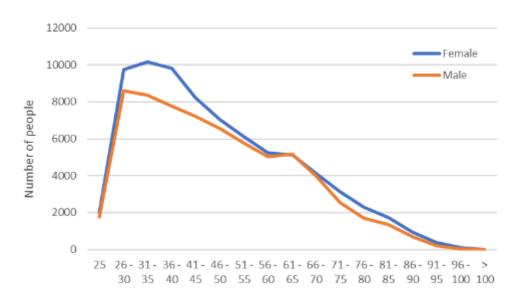
### Promoting Independence (LBN segmentation) – LBN need: 155,421 residents NHS Trust



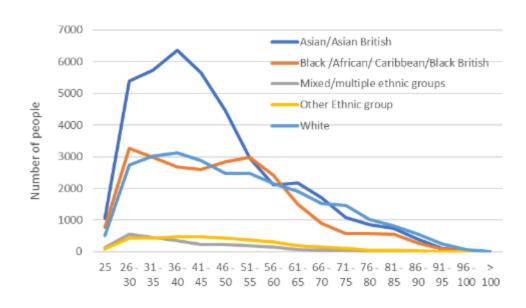




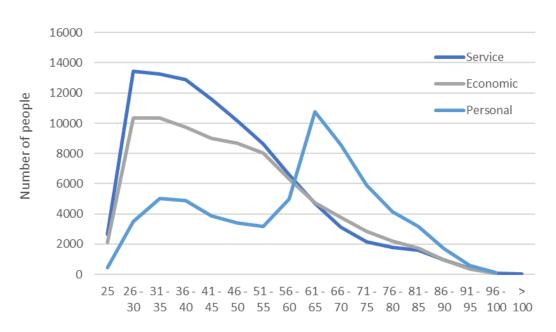
#### Age and gender breakdown – December 2020



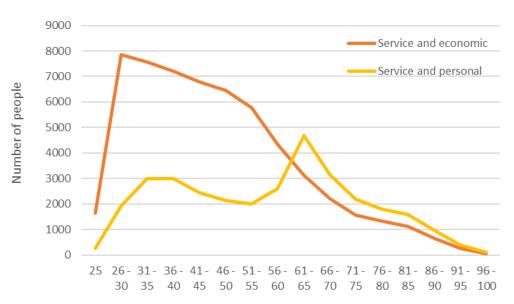
#### Ethnicity breakdown – December 2020



#### Need: service use, economic, personal – December 2020



#### Multiple Need: service use, economic, personal – December 2020



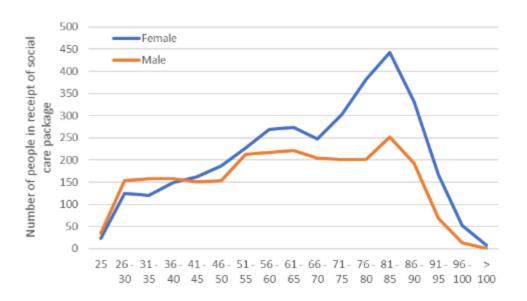
# Promoting Independence (LBN segmentation) – those in receipt of social care NHS Trust



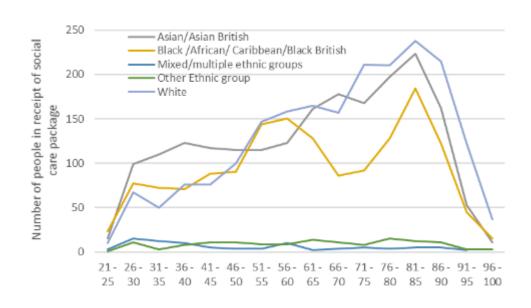




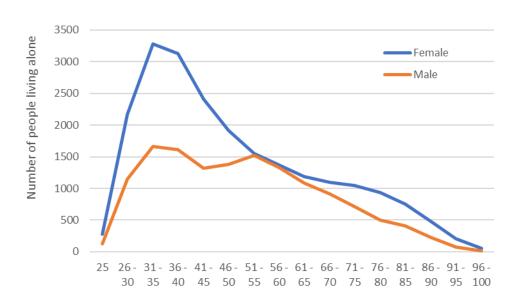
#### Age and gender breakdown – December 2020



#### Ethnicity breakdown – December 2020



#### Residents living alone – December 2020



Need: service use, economic, personal – December 2020

#### **Promoting Independence - Geography**

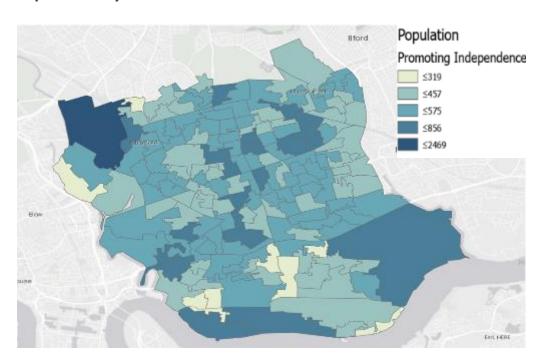




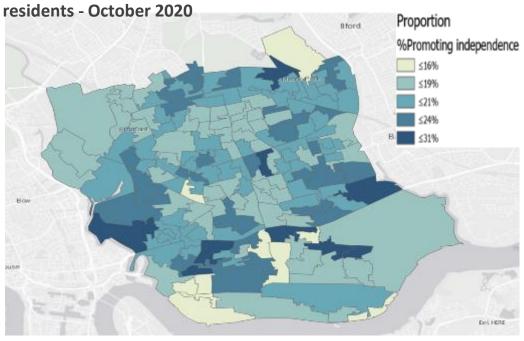




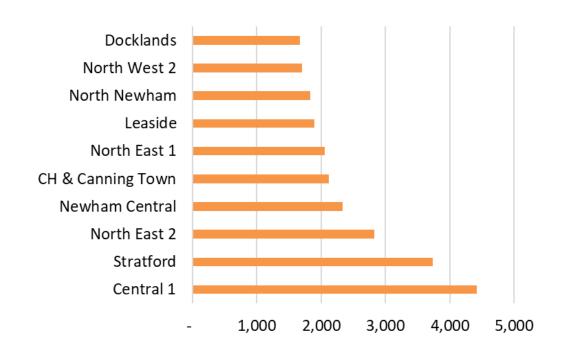
#### Population by LSOA of residence - October 2020



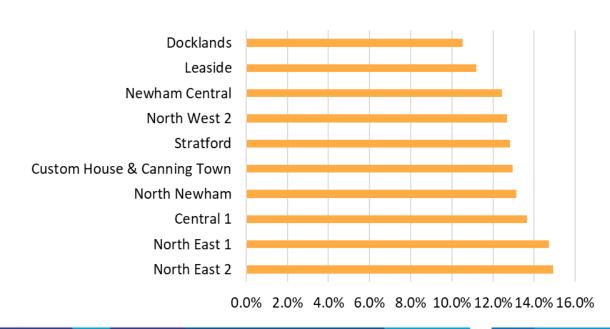
Population by LSOA of residence as proportion of total (all segments) LSOA



#### Population by PCN of registration - October 2020



Population by PCN of registration as proportion of total (all segments) PCN list size - October 2020



Further additions planned:

Update maps to cover named neighbourhoods (clusters of MSOAs) Add map of GP practice populations (possibly instead of PCNs)

# Promoting Independence – Resource Use – Acute Activity and Spend

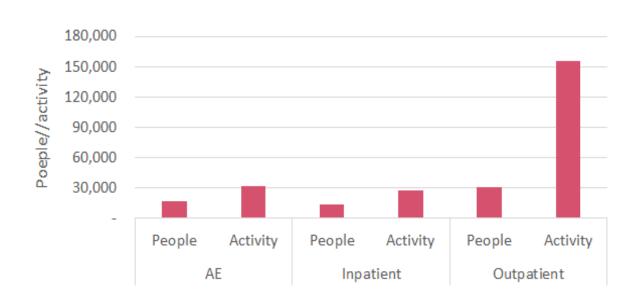




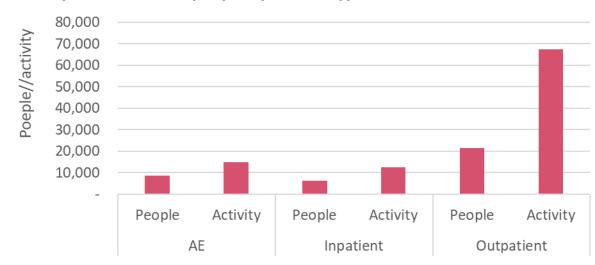




#### Activity and number of people by service type – 2019/20



#### Activity and number of people by service type - 2020/21



<sup>\*</sup>To note: rates are not directly comparable due to differences in methodology and/or background population. They have been included to provide some context around whether local rates are in line with regional and/or national rate and should not be used for 'benchmarking'. Data source: AE activity; inpatient admissions; outpatient appts

#### Activity, cost and service use summary table, 2019/20

	Rate per 1,	000 рор	Cost per 1,000 pop	Cost per unit of activity
	People	Activity	£	£
	·		24,518	
AE	70.5	136.1		180
Inpatient	56.8	119.7	224,061	1,872
Outpatient	130.9	669.3	76,226	114

#### Activity, cost and service use summary table, 2020/21

	Rate per 1,	000 рор	Cost per 1,000 pop	Cost per unit of activity
	People	Activity	£	£
AE	37.6	64.0	11,933 114,482	186
Inpatient	27.1	54.1		2,115
Outpatient		290.3	24,940	86

#### Comparison to regional and/or national data\*

- 2019/20 A&E attendances (for all ages)
  - o England: 444.4 per 1,000 population
- 2019/20 total inpatient admissions (for all ages)
  - o London: 308.7 per 1,000 population
- 2019/20, total outpatient appointments (for all ages)
  - o England: 1,711.3 per 1,000 population

# Promoting Independence – Resource Use – Acute Activity and Spend

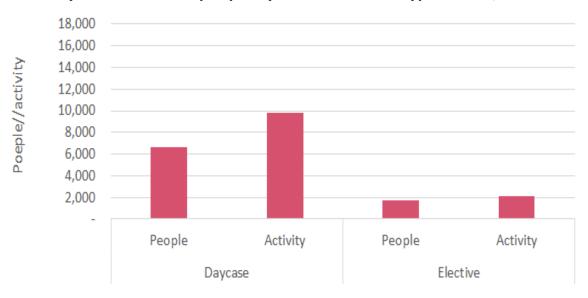








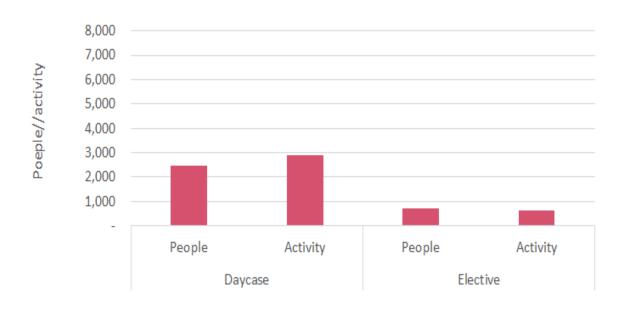
#### Activity and number of people by elective service type – 2019/20



#### Activity, cost and service use summary table, 2019/20

•		,	,	
	Rate per 1,	,000 pop		
	People	Activity	Cost per 1,000 pop	Cost per unit of activity
Daycase	29 8	42	37,573	886
Elective		9	36,859	4,148
Total	36	51	74,432	1,451

#### Activity and number of people by elective service type – 2020/21



Rate per 1,000 pop									
	•	•	_						
			Cost per	Cost per unit of					
	People	Activity	1,000 pop	activity					
	1	1							
Daycase	1	3	11,215	895					
Elective	3	3	11,498	4,186					
	1								
Total	4	15	22,713	1,487					

# Promoting Independence – Resource Use – Acute Activity and Spend

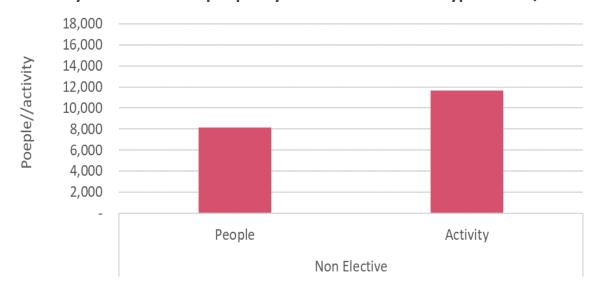




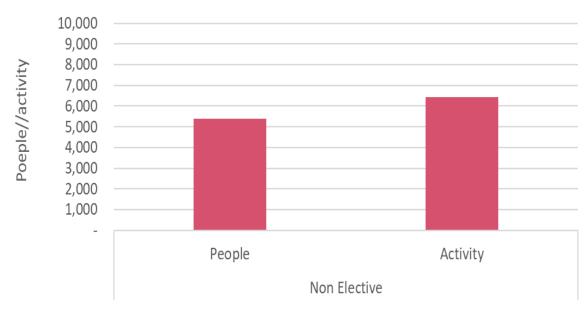




#### Activity and number of people by non elective service type – 2019/20



#### Activity and number of people by non elective service type – 2020/21



<sup>\*</sup>To note: rates are not directly comparable due to differences in methodology and/or background population. They have been included to provide some context around whether local rates are in line with regional and/or national rate and should not be used for 'benchmarking'.

#### Activity, cost and service use summary table, 2019/20

	Rate per 1,000 pop						
			Cost per 1,000	Cost per unit of			
	People	Activity	рор	activity			
Non Elective	35.2	50.3	141,235	2,810			

#### Activity, cost and service use summary table, 2020/21

Rate per 1,000 pop							
			Cost per 1,000	Cost per unit			
	People	Activity	pop	of activity			
Non Elective	23.1	27.6	86,849	3,143			

#### Comparison to regional and/or national data\*

- 2019/20, non-elective emergency admissions (for all ages)
  - o London: 110.8per 1,000 population









### **Promoting Independence – Type of Acute Services Used**

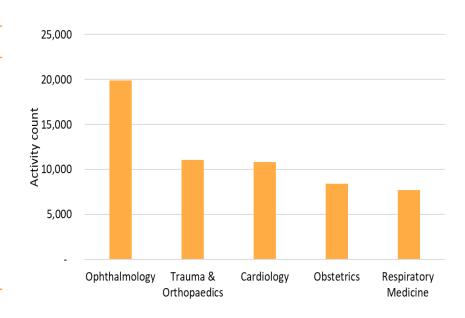
### A&E - Top 5 chief complaints – 2019/20

Chief complaint	Activity count
Chest pain	3,531
Abdominal pain	2,562
Dyspnoea	1,550
Injury of lower extremity	1,496
Pain in lower limb	1,314

# Inpatient - Top 5 primary diagnosis – 2019/20

Primary Diagnosis	Activity count
Malignant neoplasms Circulatory and respiratory systems	3,412 1,112
Other diseases of intestines	764
Oesophagus, stomach and duodenum	670
Disorders of lens	570

#### Outpatients - Top 5 specialties - 2019/20



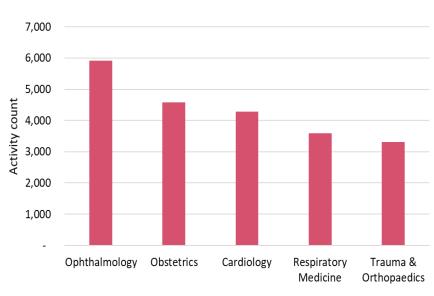
### A&E - Top 5 chief complaints – 2020/21 (Apr-Oct)

Chief complaint	Activity count
•	1 515
Chest pain	1,515
Abdominal pain	1,281
Dyspnoea	798
Pain in lower limb	604
Injury of lower extremity	578

Inpatient - Top 5 primary diagnosis – 2020/21 (Apr-Oct)

Primary Diagnosis	<b>Activity count</b>			
	2,3			
Malignant neoplasms	77			
Circulatory and				
respiratory systems	556			
Not coded*	434			
Digestive system and				
abdomen	349			
Other diseases of				
intestines	332			

### Outpatients – Top 5 specialties – 2020/21 (Apr-Oct)



# Promoting Independence – Resource Use - Mental Health, IAPT and Community

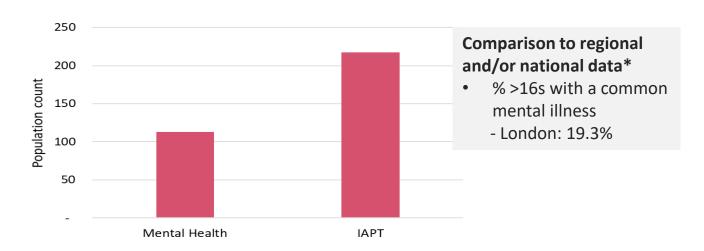




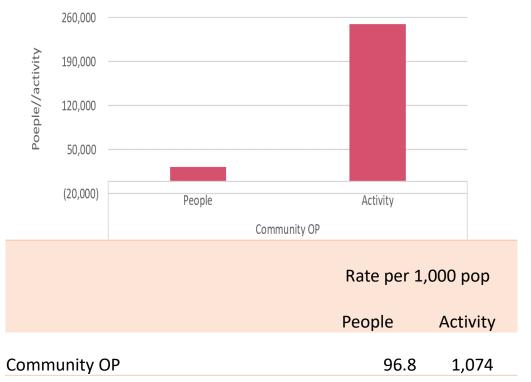




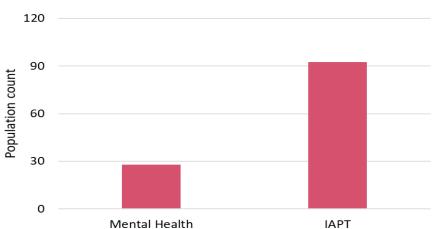
#### Number of people using service per 1000 population – 2019/20



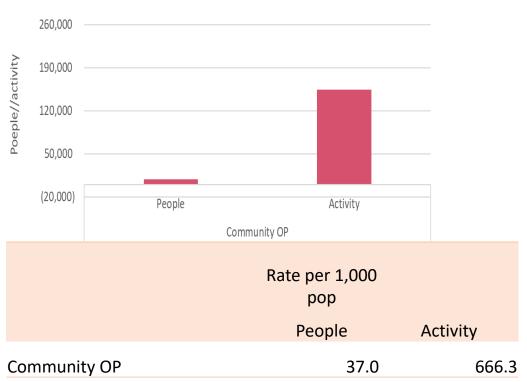
#### Number of people using service per 1000 population – 2019/20



## Number of people using service per 1000 population – 2020/21 (Apr-Oct)



# Number of people using service per 1000 population – 2020/21 (Apr-Oct)



<sup>\*</sup>To note: rates are not directly comparable due to differences in methodology and/or background population. They have been included to provide some context around whether local rates are in line with regional and/or national rate and should not be used for 'benchmarking'. Data source: CMI

# Promoting Independence - Outcomes - Issues Highlighted by Right Care









Segment	Outcome measure	Newham value	Similar 10	Best 5 of similar 10	Date
Promoting Independence	% HF patients from LVSD treated with ACE-I/ARB & beta blocker	77	85	88	2017/18
	% HF patients from LVSD treated with ACE-I/ARB	81	85	87	2017/18
	% COPD patients where diagnosis confirmed by spirometry	81	83	85	2017/18
	Rate of emergency admissions aged 65+ with dementia	5,187	4,790	4,134	2016/17
	% short stay emergency admissions aged 65+ with dementia	38	26	21	2016/17
	% dementia deaths in usual place of residence	41	52	58	2016

• Given the age of the most recent Right Care benchmarking some of the findings may now be out of date. These are included here to raise potential issues that could be explored further.

# Promoting Independence - Outcomes - Newham Health and Wellbeing Strategy









Newham Health & Wellbeing Strategy Outcomes

Rates of people with and without need segmented by age bands, ethnicity, gender, location within the borough.

# Promoting Independence – Wider Determinants of Health and (Inequalities – Local Authority Data









**Local authority data** 

For each segment the number of people defined as carers, those in receipt of services and benefits, or those living in temporary accommodation, people with SEND, learning disability, housing type

# Promoting independence – Wider Determinants of Health and (Inequalities – Variation in QOF Indicators – Type 2 diabetes



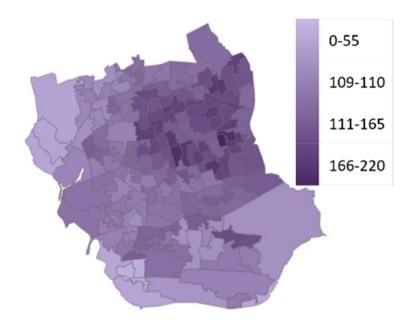




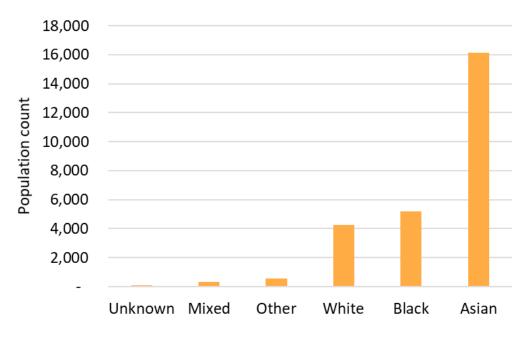


## Number of people with type 2 diabetes per 1,000 population by LSOA

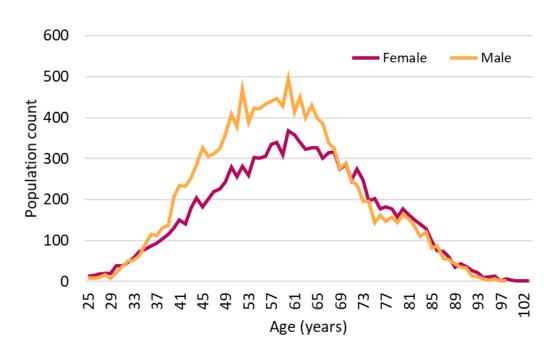
- Type 2 diabetes is the most common clinical condition among adults in Newham.
- In two-thirds of LSOAs, for every 100 people there is at least one with Type 2 diabetes. Rates are especially high in North East Newham.



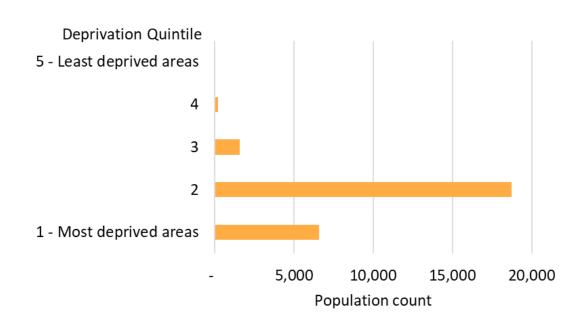
#### Ethnicity breakdown of people with type 2 diabetes



#### Age and gender breakdown of people with type 2 diabetes



#### Deprivation quintile – type 2 diabetes



# Promoting independence – Wider Determinants of Health and Inequalities – Variation in QOF Indicators – 3+ QOF





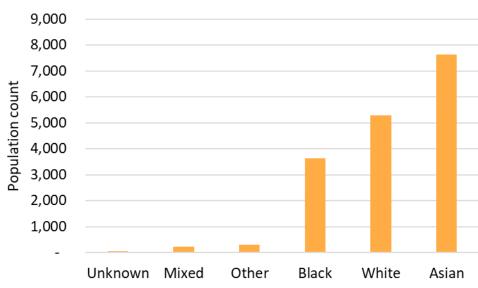




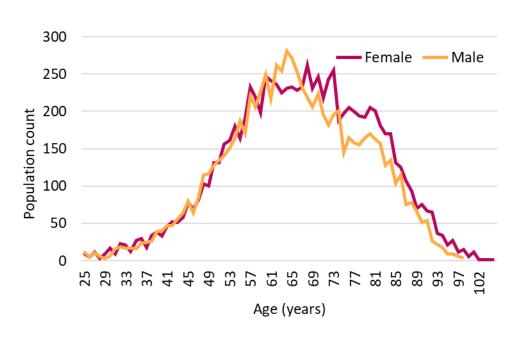
### Number of people with 3 or more QOF indicators per 1,000 population by LSOA



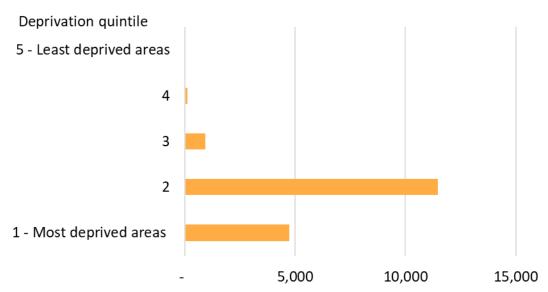
### Ethnicity breakdown: no. of people with 3 or more QOF indicators



#### Age and gender breakdown of people with 3 or more QOF indicators



### Deprivation quintile: no. of people with 3 or more QOF indicators



# Promoting independence – Wider Determinants of Health and Newham Health Inequalities – Variation in QOF Indicators – Mental Health Concerns

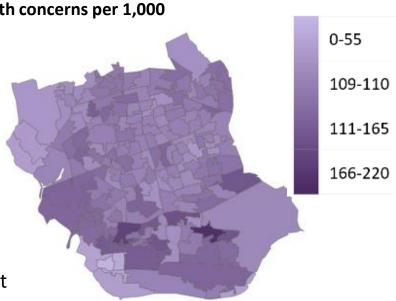




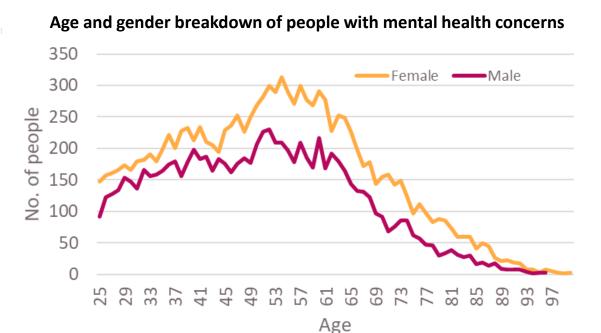


### Number of people with mental health concerns per 1,000 population by LSOA

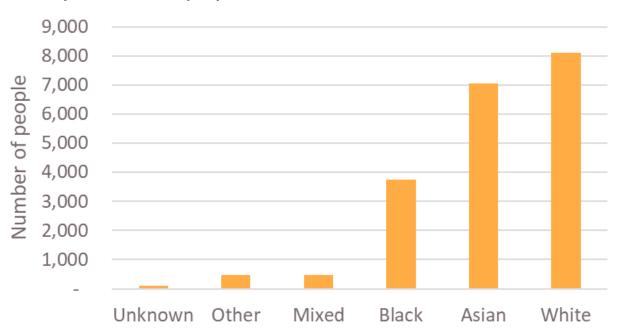
- Rates of people experiencing mental health concerns are prevalent across Newham.
- In 91% of LSOAs, more than 50 people in every 1,000 have a common mental illness or reported felling anxious or depressed to their GP.
- In the area highlighted in darkest blue, more than 1 in 100 are experiencing mental health concerns.



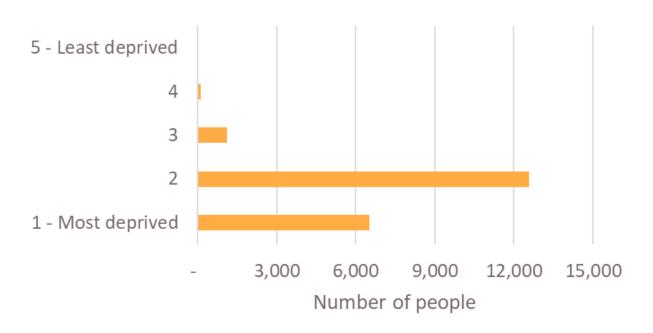
Number of people with **mental health concerns** p $\varepsilon$  1,000 population by LSOA



#### Ethnicity breakdown of people with mental health concerns



#### Deprivation quintile of people with mental health concerns





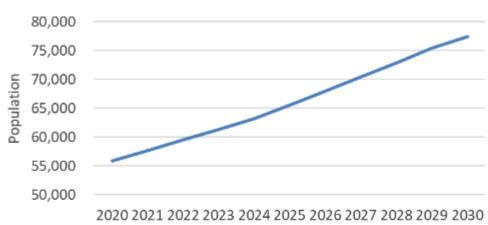






#### **Promoting Independence – Scenario Modelling - Population**

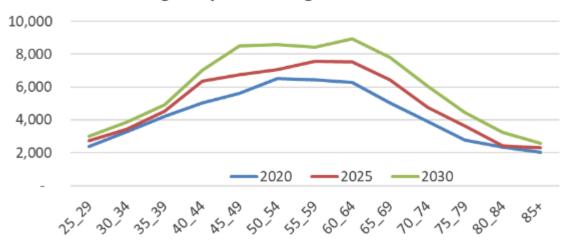




# Promoting independence Population Forecast to 2030 40,000 35,000 Female — Male

2024

#### Promoting Independence Age Mix Forecast to 2030



Promoting Independence population is expected to be the fastest growing segment

2025

- The sex imbalance is expected to persist and grow slightly from 51.6% male in 2020 to 52.8% male in 2030, likely reflecting the progression of the (more unbalanced) Living Well cohort into Promoting Independence
- Growth rates are highest for the 40-49 and 65-79 age groups, reflecting changes across the total population (also a growth area for Living Well)
- See appendix for an explanation of our methodology

2023

	Population 2020	Forecast population 2025	Increase	% increase	Average annual % increase	Forecast population 2030	Increase	% increase	Average annual % increase
Female	27,058	31,270	4,212	15.6%	2.9%	36,520	9,462	35.0%	3.0%
Male	28,812	34,238	5,426	18.8%	3.5%	40,913	12,101	42.0%	3.6%
Total	55,870	65,509	9,639	17.3%	3.2%	77,433	21,563	38.6%	3.3%

25,000

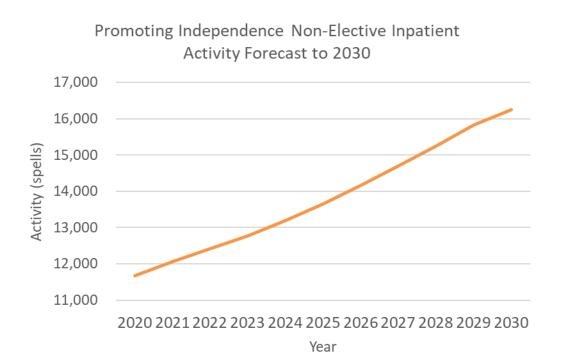
# Promoting Independence – Scenario Modelling – Inpatient Activity and Spend

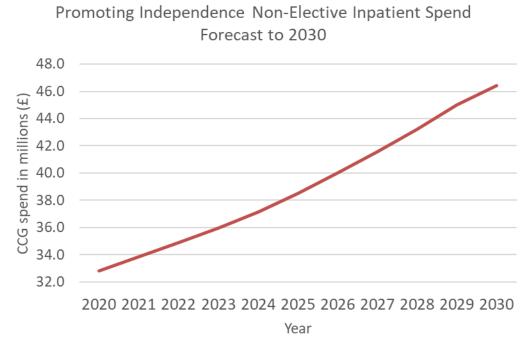












- Inpatient activity and CCG spend (excluding inflation) are forecast to grow in line with the segment population
- Based on current average length of stay of 6.1 days the forecast growth would require 33 more beds by 2025 and 77 more beds by 2030 in the absence of demand management
- See appendix for an explanation of our methodology

	2020	2025	Increase	% increase	Average annual % increase	2030	Increase	% increase	Average annual % increase
Activity (spells)	11,675	13,649	1,974	16.9%	3.2%	16,255	4,580	39.2%	3.4%
CCG spend (at 2019/20 tariff)	£32.8m	£38.5m	£5.7m	17.4%	3.3%	£46.4m	£13.6m	41.5%	3.5%

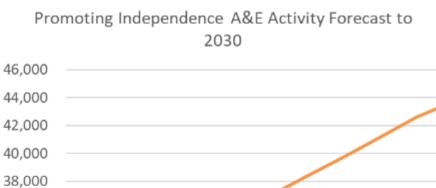
# Promoting Independence – Scenario Modelling – A&E Activity and Spend











Activity (attendances)

36,000

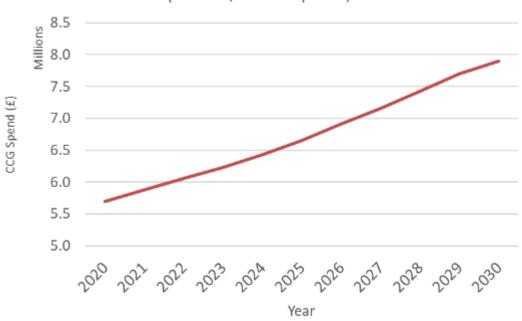
34,000

32,000

30,000







- A&E activity and CCG spend (excluding inflation) are forecast to grow in line with the segment population
- See appendix for an explanation of our methodology

	2020	2025	Increase	% increase	Average annual % increase	2030	Increase	% increase	Average annual % increase
Activity (spells)	31,602	36,925	5,323	16.8%	3.2%	43,714	12,112	38.3%	3.3%
CCG spend (at 2019/20 tariff)	£5.7m	£6.7m	£1.0m	16.9%	3.2%	£7.9m	£2.2m	38.8%	3.3%

# Promoting Independence – Qualitative – Newham Citizen Survey









Newham Citizen Survey To be scoped further once we have details on available local authority data

# Qualitative (all population segments) – Healthwatch Newham recent findings









#### Young People's Mental health

Lack of access to mental health services: Most young people did not have the first-hand experience of using mental health services for severe mental health issues and did not understand how mental health services work and what standards to expect.

**Stigma around mental health:** Young people perceive schools and health services the least supportive sources due to stigma and staff's attitude.

\*Based on responses from an in-depth project in 2019 gathering the views of over 100 young people

#### **Needs of carers in Newham**

A report on carers revealed issues about carers getting in contact with the Adult Social care team, confusion about the needs and carer's assessments and a lack of adequate emergency plans for carers is also an ongoing issue. "Can't have a social life, no time at all. I can't even dream of a social life. I would like to be able to go out and have friends but that is just not possible."

#### **Public engagement on NHS Long term plan**

A need for improved communications about awareness of cancer symptoms and screening was highlighted and a need for people with learning disabilities to be better informed about extended GP appointments. But, patients responded positively to social prescribing and Newham self-care programme.

#### **COVID 19 Survey Key Findings**

**Reduced access to services:** Over 50% of respondents felt Covid-19 has affected their access to healthcare for other conditions - this may translate to pressure on health care services in Newham in the coming years due to the ensuing backlog.

**Difficulties in accessing healthcare information :** Around 30% of respondents did not know how to find information about keeping safe.

**Impact on mental health:** A general need for better access to mental health services and healthcare information was also apparent as 88% have shown some form of concern or anxiety about work and health and of those that feel they may need help, there is confusion as to where to go and how to seek help.

"I don't know what services I can access and how, need help with interpreting and guidance."

#### **Patient experience of Dentistry**

**Waiting time :** In 2017, 45% of Newham dentists contracted to provide NHS routine appointments had waiting times between 4 weeks to 3 months.

**Backlog, lack of capacity and resources:** In November 2020, 93% of dental practice said they could not register NHS patients, either, because of Covid-19, backlog, or lack of capacity and resources.

**Inadequate emergency capacity:** 74% of practices suggested patients should contact NHS 111, for alternative emergency appointments.

<sup>\*</sup>Based on focus groups in Newham with people with learning disabilities and people with physical and sensory impairments in May 2019.

<sup>\*</sup>Statistics above are based on 114 responses to a May 2020 survey on COVID-19 crisis from Newham Residents

### **Appendix: Scenario Modelling Methodology**









#### **Model inputs**

- Demographic forecast produced by the Greater London Authority (GLA 2018-based housing-led projection) which forecasts the number of people in Newham by sex and single year of age for each year up to 2030 and beyond.
- Primary care data (EMIS) at individual person level for the GP registered population of Newham in which we tagged each individual according to which segment they come under.

#### Methodology

- 1. We analysed the population (or activity or spend) of each of our segments by sex and single year of age to give us the number of people (or amount of activity or CCG spend) for each age-sex combination
- 2. We multiplied the number of people (or activity or spend) in each age-sex combination by the relevant growth rates taken from the GLA model
- 3. We aggregated the numbers back together to give us the total forecast populations (or activity or spend) for each segment

#### **Main assumptions**

- For any given age and sex the likelihood of being in a particular segment and the level of resource use will remain constant throughout all years at 2020 levels e.g. if 40% of 60 year old women are in promoting independence and 60% in living well in 2020 we would expect the same proportions in 2025 and 2030, though with a larger number of 60 year old women
- We place reliance on the population forecast modelling carried out by GLA which is based on historical trends and adjusted for planned housing developments.











		١	/ulnerability		
	Ageband	Service	Economic	Personal	Living alone
	0 - 5	12,161	3,736	3,453	
	6 - 10	19,552	14,357	6,138	
	11 - 15	20,090	15,018	6,379	
Growing Well	16 - 20	15,999	13,106	4,809	127
	21 - 25	11,103	12,865	1,557	1,145
	26 - 30	13,450	10,357	2,012	3,347
Promoting Independence	31 - 35	13,268	10,326	3,490	4,982
	36 - 40	12,884	9,760	5,049	4,792
	41 - 45	11,598	9,025	4,869	3,772
	46 - 50	10,160	8,684	3,850	3,326
	51 - 55	8,651	8,016	3,405	3,094
	56 - 60	6,607	6,341	3,167	2,725
	61 - 65	4,685	4,765	4,981	2,326
	66 - 70	3,145	3,778	10,746	2,064
	71 - 75	2,176	2,871	8,596	1,795
	76 - 80	1,795	2,209	5,926	1,458
	81 - 85	1,589	1,762	4,139	1,179
	86 - 90	959	949	3,197	708
	90+	514	430	2,463	352

Living Well does not appear in this table as it is defined based on the absence of these indicators