

Custom House & Canning Town 2nd Community Assembly

12th November 2018

Welcome!

Welcome to the 2nd Custom House & Canning Town Community Assembly

Today's Assembly is about the priorities set in the last
Assembly:

- Community Safety & policing
- Better & Cleaner environment
- Regeneration money used for community/ Improved High Street facilities.
- Youth Service/ activities

Please sit at the table with the priority that you'd most like to discuss.

Introduction

- The purpose of today's assembly:
- Feedback and dialogue with the council about the priorities from the September Assemblies
- To reflect together and create ideas for outcomes, activities and projects for our local Community Plan

Working together to improve Custom House & Canning Town



Assembly Schedule

- What happened in the September Assembly
- Presentations by Directors & Working Group members
- Information for the Assembly
- Round 1 – Introducing ourselves and clarifying the task ahead
- Round 2 – Discussing **general outcomes** we'd like for the priority
- Roving Mic
- BREAK ---
- Round 3 – Discussing **specific activities & projects** to achieve the outcomes
- Roving Mic
- Wrapping up

Recap on the previous Assembly in September

- 2 Assemblies and 180 people attended
- Round 1 – What we appreciated about Custom House & Canning Town
- Round 2 – What changes we wanted to see
- Round 3 – The priorities that need to be addressed locally
- Round 4 – Voting on the priorities
- Round 5 – Ideas on how to address this issue by ourselves and with the council

September assembly results - morning

Voting results & moving tables

Mentimeter

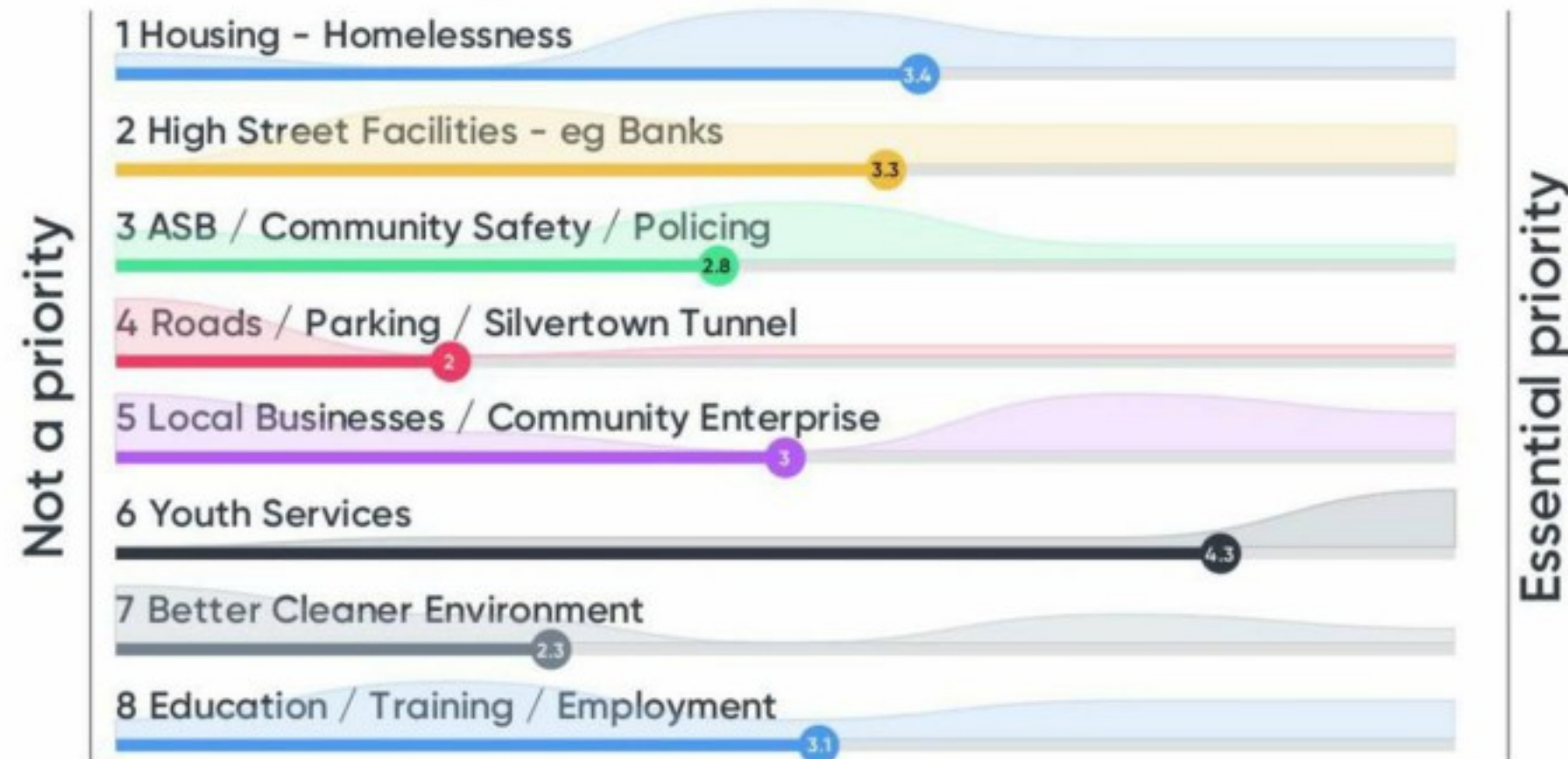


10

September assembly results - evening

Voting to choose top priorities

Mentimeter



9

The Top Priorities

Today different we will be working on the **top priorities** which came out of the last 2 assemblies which were:

- Community safety & policing
- Better & Cleaner environment
- Regeneration money used for community/ Improved High Street facilities
- Youth Service/ activities

We'll be doing some brainstorming for ideas for the Community Plan

- What priority would you most like to contribute your thoughts and ideas to?
- If you're on the wrong table – now is your chance to move!
- If you're not interested in any of these priorities there's an extra table(s) to share your thoughts with councillor/officer.

Your contributions will be recorded but won't necessarily be part of the a place where people choose to
Community Plan work. **live, work & stay**

Canning Town & Customs House

THE PROGRESS

- 11,000 homes + 7,000 jobs
- 2,400 homes (on Council led schemes – 37% affordable)
- 1,000 homes under construction

THE OPPORTUNITY

- 4,000 - 4,500 new homes on Council owned land
- 50% of which will be Genuinely Affordable
- Progressing Co-Design (870 Homes & High Street) for 1st Phase of Customs House

- To put residents and businesses at the heart of regeneration through ongoing engagement supported with Co-Design approach
- To increase the supply of new homes; particularly those which are genuinely affordable
- To create long lasting, inclusive and thriving neighbourhoods with a commercial centre (develop overarching strategy)
- To deliver new homes at pace
- To deliver a scheme which is financially viable and best value for everyone
- Commission interim uses
- Council-led planning application at Custom House



Feedback from Working Group

At the end of the evening assembly in September volunteers names were drawn by lot as there were a limited number of places for the Working Groups.



The Working Groups have met at least twice and can now report back on what they have done so far.



What outcomes do we want – Community Safety & Policing

Questions →	What would a good outcome for this priority look like?	What projects or services could create this outcome?	How often should this activity be run?
Priorities Set by the September Assemblies	Desired Outcomes	Activities	Anticipated Outputs
Community safety & policing	More People would feel safer in their homes		
	Improved communication between police, residents and council	Clearly defined methods of communication	
	Better collaboration between police, residents and council	Clearly defined methods of collaboration	
	More information and local intelligence from the community via intermediary organisation?		

What outcomes do we want do Better & Cleaner Environment

Questions →	What would a good outcome for this priority look like?	What projects or services could create this outcome?	How often should this activity be run?
Priorities Set by the September Assemblies	Desired Outcomes	Activities	Anticipated Outputs
Better & Cleaner environment	Increase in positive behaviour (culture change) regarding how people treat their environment	Education programme in CH & CT Schools	
	Less Rubbish on streets in CH & CT neighbourhood		
	Better Communication Between residents & council to engage with reporting waste	Love Newham app to be upgraded/ joined up for more services and evaluated?	
	More joined up thinking /coordinating between different council departments	Joint projects with flytipping hotspot and public realm service	
	Less flytipping on streets in CH & CT neighbourhood		

What outcomes do we want – Regeneration money used in community / Improved high street facilities

Questions →	What would a good outcome for this priority look like?	What projects or services could create this outcome?	How often should this activity be run?
Priorities Set by the September Assemblies	Desired Outcomes	Activities	Anticipated Outputs
Regeneration / Better High street	Increased awareness of engagement events to raise awareness of future changes in the borough	Develop local community radio, Engage with schools in the Neighbourhood. Link up with local community radio stations Liaise with universities for innovative ways to engage eg technology	
	Better Consultation about Regeneration schemes	Strategy to ensure early and meaningful consultation	
	Wider inclusive engagement with residents , stakeholders & businesses in the Custom House & Canning Town Community Neighbourhood	Influence (revised statement of community involvement.) from LBN Planning. Develop a communications strategy for the neighbourhood?	
	Better High street facilities?		

What outcomes do we want – Youth service activities

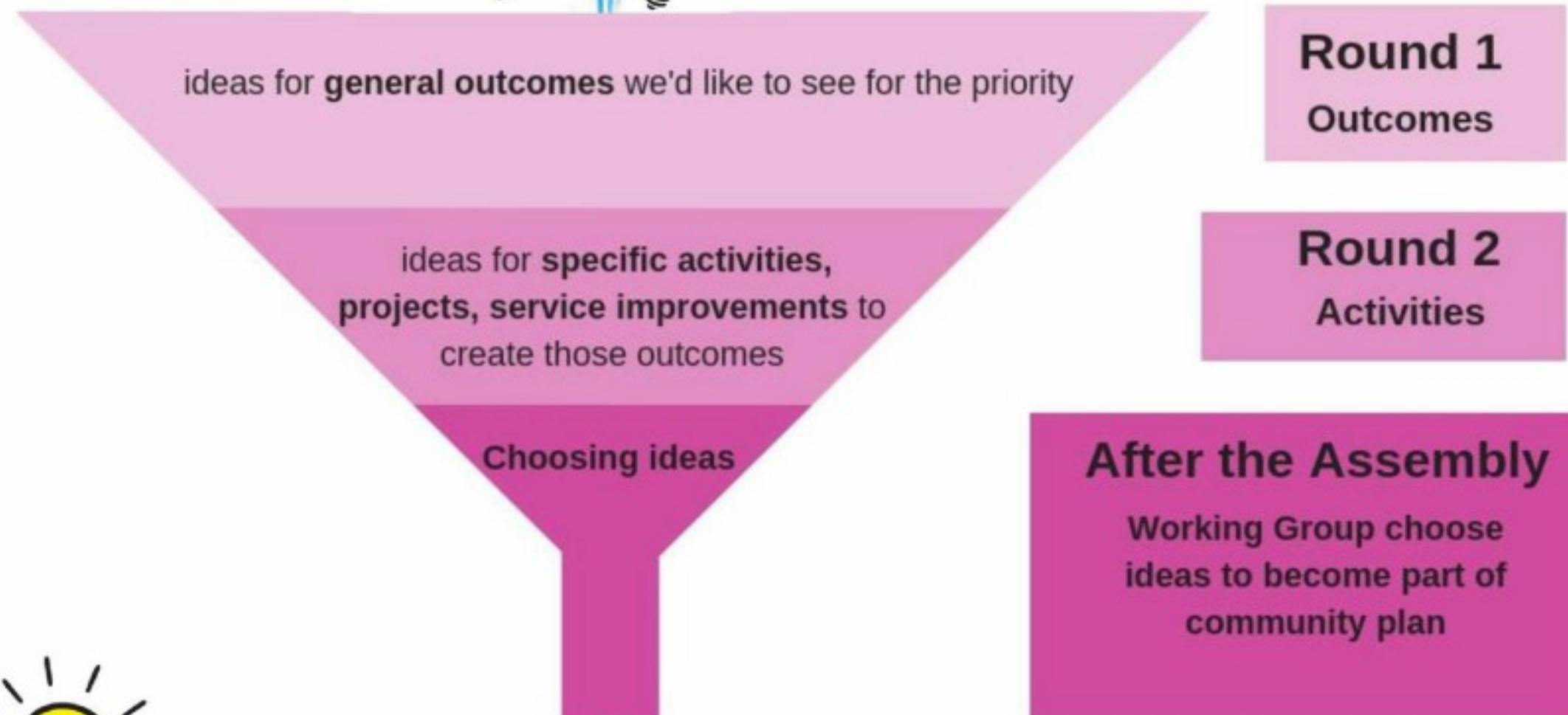
Priorities Set by the September Assemblies	Desired Outcomes	Activities	Anticipated Outputs
Youth service/ activities	Increased provision of youth clubs/ activities in the Custom House & Canning Town Neighbourhood		
	More employment opportunities specifically for young people in the neighbourhood		
	Increased support for vulnerable young people(eg being targeted for gangs)		

Cycle of Assemblies



a place where people choose to
live, work & stay

Today's assembly – Ideas for the Community Plan



Your work today on each priority will help shape what goes into the Plan

Guidelines for the Assembly

- Listen to each other
- Be respectful
- You don't have to agree
- Be careful not to dominate
- Share whatever comes to mind, your ideas don't have to be perfect
- For Round 2 & 3 make sure responses get entered into the laptops by table hosts.
- Enjoy being part of shaping your local Community Plan

Round 1

- Introduce yourselves to each other - names and where in the area you live etc.
- Have a 15 minute discussion to clarify some of the things you've just heard:
 - what you're doing today
 - ask clarifying questions (to officers or directors)

Information for Round 2

- We will be looking at what **Outcomes** we would like to see for the priorities in Custom House & Canning Town as a result of the Community Plan.
- **OUTCOMES** are the change we will have caused Custom House & Canning Town as a result of the plan.

e.g In 1 to 2 years from now,

more local people feel...

there are less...

local people have a better understanding of

there is a greater...

- So Round 2 is about the **general things** we want to see happen.

We can ask ourselves:

“What would good look like in 1 to 2 years from now?”

a place where people choose to
live, work & stay

Round 2: What are the outcomes we would like to see happen in Custom House & Canning Town for 'Community Safety and Policing'?

Elderly people feel more safe and linked into their communities - more safe to come out in the evening

Reduction groups of people congregate - corner of takeaway shops and off licence shops and betting shops in - Abbey Arms Canning Town

To see more police on bicycles. In general seeing more police around and less gangs. Having police on bicycles would help. Having more police available rather than going online to report something

More people feeling less afraid on the streets

Freemason Rds - Row of shops open to late - reduction of groups of young men and women congregating and they are very loud - Young People - intimidating

increase in places for youth engagement, youth centres/ youth groups activities- so that they do not hang around and congregate

Improvement in street lighting - more increased or better street lighting - as it would deter crime

Increased police presence - or community volunteers - patrolling

The residents, council and the police and the NHS working together to reduce knife crime and violence at a local level



Round 2: What are the outcomes we would like to see happen in Custom House & Canning Town for 'Community Safety and Policing'?

Custom house largest drug distributor we want to see action and a reduction in drug distribution

Greater understanding of how 21st century policing works now that so many police stations are closed or inaccessible

intergenerational projects to stop young people getting involved in crime discussions or talks should be held - or young people volunteering to support older residents

Local residents reporting - improvement or better communication between police and the community



Round 2: What are the outcomes we would like to see happen in Custom House & Canning Town for 'A Better and Cleaner Environment'?

People feel proud of the street they live in

Environment is regularly maintained and cared for

trees are managed and don't affect other street furniture e.g. arisels

Shrubbery is well managed and look attractive and clean

Contractors have a clear brief to clear and maintain

Community and public spaces, working together and communicating.

Gullies need regular repair and service to effectively manage overflow and flood of water.

Upgrade of infrastructure of highways (e.g. gullies) in respect of climate change (e.g. downpours) and increase in community and waste in drains / streets.

All residents on a street should know who to go to report different concerns in regards to environment.



Round 2: What are the outcomes we would like to see happen in Custom House & Canning Town for 'A Better and Cleaner Environment'?

Better recycling facilities including organisations free recycling facilities for business.

Removal of fast food outlets and places that generate fast waste.

Residents will love their environment and feel civic pride.

People feel real chance of being caught by flytipping.

Imaginative and fun ways of enjoying celebrating our environment, which engage the community.

People would have a beautiful environment

Win prizes for keeping environment beautiful.

Local fund from Let get the party started for the environment to run exciting and creative solutions to beautify the environment

we want improved high street facilities



Round 2: What are the outcomes we would like to see happen in CH &CT for 'Regeneration money used for Community/ Improved High Street Facilities'?

Create a vibrant and diverse local high street and market - Attract local talent and create opportunities - Make it a local focal point - More community uses in the market - Use the old library building for events/activities

More community engagement by having local events in the market - Planned and delivered by local community - Create a positive environment - Use regeneration money to fund these

Use vacant units to create cultural and artistic places - Make the places more attractive - Local Arts Trail - Give responsibility to businesses

There is nothing for young people to do The areas are derelict, there is nothing there

**More opportunities for the high streets to be developed
No more chicken shops**

Binding ballot with residents to sign across Custom house and Canning Town or Community led development (E16 Community) - Community come out and vote on developments and changes - Local people should have a say around the developments -

for every new development existing shop owners should have the opportunity to have the same terms of lease

if local people cannot live here after developments who are the developments for?

The area has developed, but this has resulted in a displaced community



Round 2: What are the outcomes we would like to see happen in CH &CT for 'Regeneration money used for Community/ Improved High Street Facilities'?

Provision by identifying the needs of people with disabilities; - Housing more accessible - Make housing more affordable - John specified that 50% housing will be affordable

Old Library to be used as a cultural and community centre - Youth centre in the evening, run by young people - Day time use for everybody

Less gambling and chicken shops

High street should be more varied and safer to use with more leisure facilities such as a sports centre for younger people

whats happening to the money? what happened in previous years? How are we going forward?



Round 2: What are the outcomes we would like to see happen in Custom House & Canning Town for 'Youth Support and Provision'?

more youth employed and more educated

we want to see less crime in the areas

reintroduction of safe youth spaces that lead them to employment

change in young peoples attitudes

a safer space for youth people - a safe space to express themselves

reconnection of young people in the community - e.g. apprenticeship programmes

Young people are skilled and can access. Ensure that it is sustainable

reintroducing - role models and soft knowledge

youth should not be generalised -



Round 2: What are the outcomes we would like to see happen in Custom House & Canning Town for 'Youth Support and Provision'?

a community where young people are the priority

Networks need to be developed with employers for young people to build skills/transferrable skills that is of interest to young people.

More opportunities for young people to gain access to proper advice

Youth are not marginalised

To plant a seed of art and nurture - young people can access and get connected to this area. This will change and support creativity. Music, art, drama,

More after schools activities and clubs (9 years old opinion)

Good would look like where young people are given the right advice at schools/colleges. Early exploration of career pathways

Young people feel inspired and creates positivity

spaces where young people can express themselves in a safe environment



Round 2: What are the outcomes we would like to see happen in Custom House & Canning Town for 'Youth Support and Provision'?

Young people feel that they have increased the way in which they have co produced products and services that are important to them.

A space where the community can come together and feedback



Roving Mic



From the tables:

a person who is good at summarising reports to the room what your table has discussed.

Break

15 minutes

The next round....

Is about your **creative ideas** for:



We invite you to:

- be imaginative
- share your ideas – don't worry they don't have to be perfect at this stage
- ask questions that begin with:

What if we?

Round 3: What ideas for activities or projects in Custom House & Canning Town would help these outcomes to happen (Community Safety and Policing)?

More funding to support community policing - and youth activities to reduce crime

More apprentice opportunities -

More facilities locally by neighbourhood for young people - for all age groups

More places for young people to feel safe - the youth zone - shipman centre - Christian centre - should be more funding provided to these places - lots of empty buildings etc

After school clubs are expensive - something that can be provided for free for young people

Mapping exercise of all the different activities - for all the age groups

Need a list of places that are empty - how much would it cost to redevelop and bring back into use for young people etc

Sea cadets - territorial army young people engaged more with these existing facilities

Go into much younger groups of children in primary school - to engage with them to prevent them getting involved in crime



Round 3: What ideas for activities or projects in Custom House & Canning Town would help these outcomes to happen (Community Safety and Policing)?

West Ham foundation are working with young people how to cook healthy meals - as they may not have food during holidays

Isolated older people - who not engage - more of a community led project to bring them out of isolation for each area

More open spaces used to engage young people - families - older people

Visit older people who are isolated in their homes - bring back tenant associations and have them running again for each street

Police - football clubs - beat the police - year 6 the young challenge the police - once a year - sports days - or schools joining up for tournaments - volley ball, football etc

- Transport for older people to get them to meetings, activities and events



Round 3: What ideas for activities or projects in Custom House & Canning Town would help these outcomes to happen (A Better and Cleaner Environment)?

PRS team to visit schools, educational programme, bring along their vehicles.

E-comotive and cleaning organisations email schools and visit schools. Clean up days created for school students where all volunteered students at primary and secondary can help.

Getting schools taking part in competitions to collect recyclable materials with prizes

Community clean up days -Encourage a sense of belonging whilst achieving purpose, increasing positive behaviour towards cleaning.

Posters on how local residents can join in cleaning u their community Close days people can meet up and clean up.

Science projects for schools t make things out of plastic. Community recycling drivers.

Lets put our backs into this project and borough into this place and make look something to be proud of.

let put our backs into the borough into this place nd make look something to be proud of.

Community clean up days improve principles and value of the neighbourhood.



Round 3: What ideas for activities or projects in Custom House & Canning Town would help these outcomes to happen (A Better and Cleaner Environment)?

using art to educate, running workshops, co produced with young people to address issues. Whilst building soft skills such as communication skills and team building.

small grants programme for environmental improvement activity schools outreach re littering/recycling brighter CT andCT competition environmental improvement programme to enhance/replant small green areas

cct camera in fly tipping hotspots provide funds for charitable organisations to carry out litter picks etc ensure each street knows when their day for cleaning is list on website who does what for each street ie PRS etc

an environmental Saturday of every month where shops and commercial places are closed till 10am but during this period, people come out and clean their exterior environment. a truck then comes to collect

having it as a requirement for local business to take part in community clean up initiatives in partnership with the council at least 2x a year

research innovative schemes that work well else where eg bottle re use in Holland , swap cans for tube tickets on underground, cash in recycling collected on streets.

clean up areas and re provision in collaboration with residents

collaboration between services to work with education facilities ie thames water, PRS, Recycling team, SERCO. co production and collaboration

encourage community to get on board and make this work



3: What ideas for activities/projects in CH & CT would help these outcomes to happen (Regen money used for Community/ Improved High St Facilities)?

Start up grants for small businesses

Loans for small business to attract entrepreneurs, i.e. cultural foods

How can we improve Rathbone market, only 20% being used, we could have more eateries

There needs to be a variety of shops to meet all needs

developing facilities for young people after school

making the market and surrounding shops more vibrant, i.e. pop up shops, subsidising the rents, providing short leases to encourage local people to make use of the empty premises

Tenant led organisation with the LBN/council - Decision making around the market and high street - Retail Strategy - make shop fronts look attractive - regenerate Barking Road, with community involvement

More secondary schools for an increasing population

LBN should ensure that they are getting better value from sec 106 monies to improve local communities



3: What ideas for activities/projects in CH & CT would help these outcomes to happen (Regen money used for Community/ Improved High St Facilities)?

money should be used to help the children / youth they are the future

money from Sil money should be used to provide scholarships for our young people

Reclaim vacant units- Penalty for units which have been vacant for more than 6 months, usage of a building if it is going through planning permission

A project around more joined up approach to solve problems around the betting shops, fast food shops and chicken shops - Give more responsibility to business

INSIDE OUT- An art project of local people who live in the area, taken by local people,. Make it more local and call on artists to become more inclusive, also involving young people, more intergenerational

develop the local parks, improving the lighting, barbeque pits,

people need to know what's going on in regards to planning applications

spend the money on Rathbone market to develop the market

Developers Project - Engagement between businesses, developers should contribute to local community projects



3: What ideas for activities/projects in CH & CT would help these outcomes to happen (Regen money used for Community/ Improved High St Facilities)?

the 25 k is a good start but not enough

renovating halls for hire

Generate useful space - open up spaces that are vacant for community to create their own use for it



3: What ideas for activities/projects in CH & CT would help these outcomes to happen (Youth Support and Provision)?

Connecting up organisations with similar interest e.g. CVS, VCO type of platform. Share ideas, issues and good practice.

What is the current third sector offer and strategy from the council to maximise knowledge and expertise?

Open days for the youth hubs

Adults need to engage better with other adults so that young people can learn the same.

Projects to support parents to work with youth and engage in discussions.

Funding streams determine projects and ensuring that we maximise on what money/grant is available to help meet common outcomes

Revive the idea of multiagency platforms that existed previously made up of practitioners and like minded professionals

How confident are we with the existing 'safe spaces'? Instilling confidence in young people to venture out.

How does the youth the youth service support parents: more information to parents means better choices they make?



3: What ideas for activities/projects in CH & CT would help these outcomes to happen (Youth Support and Provision)?

How to reach young people to inform them of opportunities with competing priorities?

Peer Education is a way of role modelling behaviour



Roving Mic



From the tables:

a person who is good at summarising reports to the room what your table has discussed.

Councillor Surgeries

Canning Town North

Cllr Ann Easter

Saturdays 11am to 12 Noon

Custom House & Canning Town
Community Neighbourhood
Centre.
18 Rathbone Market
Canning Town, E16 1EH

Cllr Shaban Mohamed

Saturdays 11am to 12 Noon

Custom House & Canning Town
Community Neighbourhood
Centre.
18 Rathbone Market
Canning Town, E16 1EH

Cllr Delphine Tohoua

Saturdays 11am to 12 Noon

Custom House & Canning Town
Community Neighbourhood
Centre.
18 Rathbone Market
Canning Town, E16 1EH

Canning Town South

Cllr Rohit Dasgupta

First Thursday of month 6pm -
8pm

Custom House & Canning Town
Community Neighbourhood
Centre.
18 Rathbone Market
Canning Town, E16 1EH

Cllr Alan Griffiths

Second Wednesday
10.30 – 12.30

Stubbs Point
New Barn street
London
E16 8JL
Fourth Thursday
10.30 – 12.30
River Christian Centre,
Vincent Street E16 1LZ

Cllr Belgica Guana

Third Saturday of the month
10am – 12noon

Custom House & Canning Town
Community Neighbourhood
Centre.
18 Rathbone Market
Canning Town, E16 1EH

Councillor Surgeries

Custom House		
Cllr James Beckles	Cllr Patricia Holland	Cllr Sarah Ruiz
Second & Fourth Saturday 10.30am – 11.30am	First Saturday 10am to 11am	Third & Fifth Saturdays 10 am to 11am
Custom House Library Prince Regents Lane London E16 3JJ	Custom House Library Prince Regents Lane London E16 3JJ	Custom House Library Prince Regents Lane London E16 3JJ
Youth Surgery Fourth Friday 7pm – 8pm		
Shipman Youth Zone, 340 Prince Regents Lane London E16 3JH		

Conclusion

- Words from local councillors
- Local projects
- What happens next

- Thanks for your participation!

Community Neighbourhoods Team Contact Details

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London Borough of Newham

COMMUNITY
NEIGHBOURHOODS

Connecting Communities for the Future