

East Ham
2nd Community
Assembly
22nd November 2018

Welcome!

- Welcome to the 2nd East Ham Community Assembly
- Today's Assembly is about the priorities set in the last Assembly:
 - ASB and Enforcement
 - Environment
 - Health
 - Youth

Please sit at the table with the priority that you'd most like to discuss.

Introduction

- The purpose of today's assembly:
- Feedback and dialogue with the council about the priorities from the September Assemblies
- To reflect together and create ideas for outcomes, activities and projects for our local Community Plan

Working together to improve East Ham



Assembly Schedule

- What happened in the September Assembly
Presentations by Directors & Working Group members
- Information for the Assembly
- Round 1 – Introducing ourselves and clarifying the task ahead
- Round 2 – Discussing **general outcomes** we'd like for the priority
- Roving Mic
- BREAK ---
- Round 3 – Discussing **specific activities & projects** to achieve the outcomes
- Roving Mic
- Wrapping up

Recap on the previous Assembly in September

- 2 Assemblies and 160 people attended
- Round 1 – What we appreciated about East Ham
- Round 2 – What changes we wanted to see
- Round 3 – The priorities that need to be addressed locally
- Round 4 – Voting on the priorities
- Round 5 – Ideas on how to address this issue by ourselves and with the council

September Assembly results: morning



September Assembly results: evening



The Top Priorities

- Today is different. We will be working on the **top priorities** which came out of the last 2 assemblies which were:
- ASB and Enforcement
- Environment
- Health
- Youth
- We'll be doing some brainstorming for ideas for the Community Plan
- What priority would you most like to contribute your thoughts and ideas to?
- If you're on the wrong table – now is your chance to move!
- If you're not interested in any of these priorities there's an extra table(s) to share your thoughts with councillor/officer.
Your contributions will be recorded but won't necessarily be part of the Community Plan work.

Citizens' Assemblies Film

Updates from Service areas

Feedback from Working Group

At the end of the evening assembly in September volunteers names were drawn by lot as there were a limited number of places for the Working Groups.



The Working Groups have now met at least twice and can now report back on what they have done so far.



a place where people choose to
live, work & stay

Working Group – ASB and Enforcement

Questions →	What would a good outcome for this priority look like?	What projects or services could create this outcome?	How often should this activity be run?
Priority	Desired Outcomes	Activities	Anticipated Outputs
ASB and Enforcement	More residents feel satisfied that the police and enforcement teams are doing a good job and Increased attendance at ward panel meetings	Better utilisation of ward panel meetings – more promotion and community involvement / engagement	Utilising the existing monthly meetings
ASB and Enforcement	Increase in crime being reported through appropriate channels	High street network meetings to get businesses involved in better reporting and monitoring of crime	Monthly meetings

Working Group - Environment

Questions →	What would a good outcome for this priority look like?	What projects or services could create this outcome?	How often should this activity be run?
Priority	Desired Outcomes	Activities	Anticipated Outputs
Environment	Increased educational opportunities targeting children in order to change community behaviour	School Approach through workshops and projects that teach about impact – looking at sustainable change not one off litter picks for example	Termly workshops
Environment	Notable improvements to the appearance of the High Street	Involving businesses to form a network approach – the businesses would be encouraged to be involved in events and support initiatives to improve the high street environment	Regular network meetings and quarterly events: eg. Businesses to sponsor 'greening' events. Tidy up events, planting, painting and clean ups
Environment	A notable improvement in residents involvement in taking responsibility for the local environment – a change in behavioural patterns	To design and launch a ground roots campaign including 'shock factor' events, installations, workshops and impactful communications	An annual programme incorporating events, workshops and campaign promotion

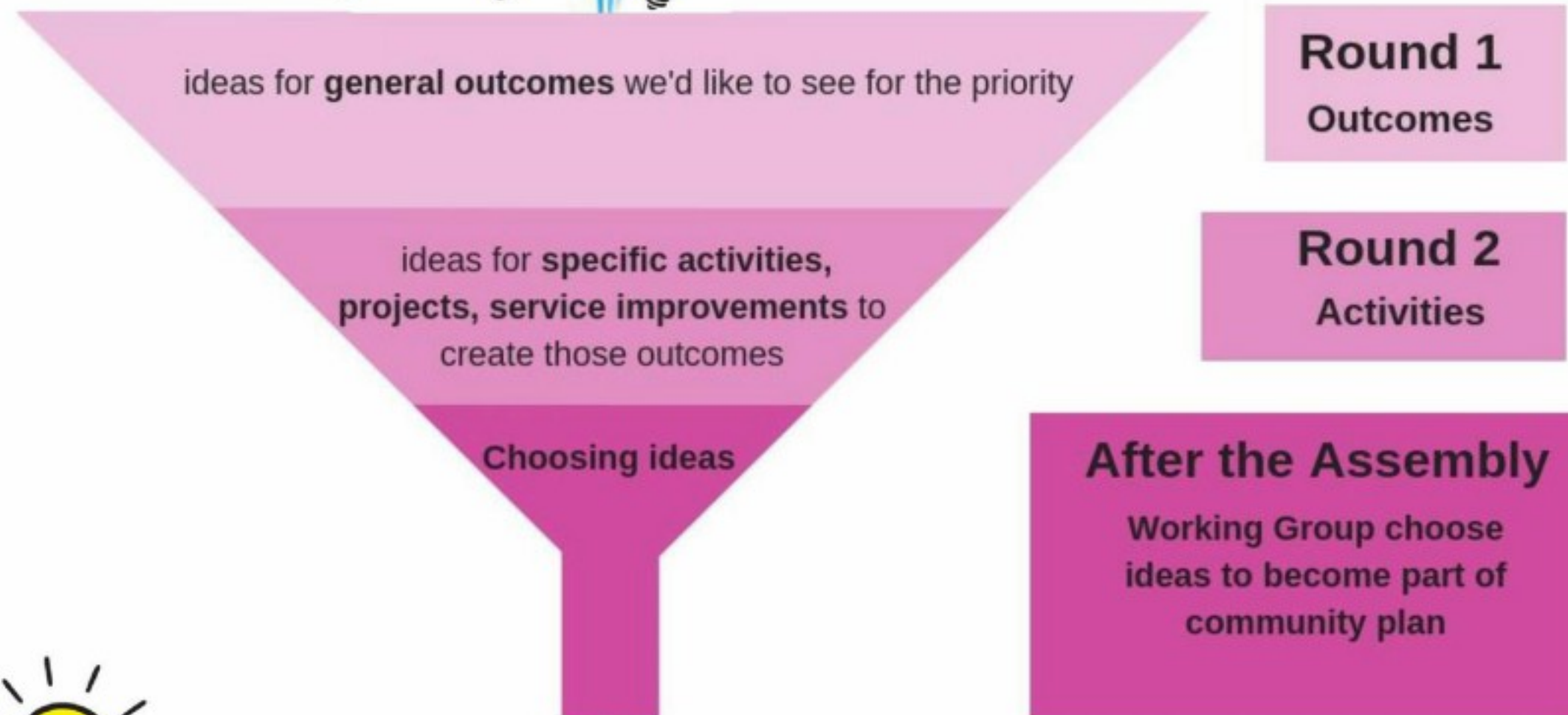
Working Group Ideas – Health

Questions →	What would a good outcome for this priority look like?	What projects or services could create this outcome?	How often should this activity be run?
Priority	Desired Outcomes	Activities	Anticipated Outputs
Health	Improved local knowledge and awareness about air pollution. Collection of data to impact change and gain funding	Air quality monitors project with schools	Termly workshops and more regular monitoring
Health	More families making positive choices in regards to healthy lifestyle	Healthy School project – afterschool groups and educational workshops regarding healthy eating and lifestyle	Weekly activities in schools and termly community events
Health	Improved awareness and attendance at regular healthy activities and educational events across the borough	Communications project involving GP surgeries, community centres, social media and residents networks	Regular engagement to build networks and set up communications

Cycle of Assemblies



Today's assembly – Ideas for the Community Plan



Your work today on each priority will help shape what goes into the Plan

a place where people choose to
live, work & stay

Guidelines for the Assembly

- Listen to each other
- Be respectful
- You don't have to agree
- Be careful not to dominate
- Share whatever comes to mind, your ideas don't have to be perfect
- For Round 2 & 3 make sure responses get entered into the laptops by table hosts.
- Enjoy being part of shaping your local Community Plan

Round 1

- Introduce yourselves to each other - names and where in the area you live etc.
- Have a 15 minute discussion to clarify some of the things you've just heard:
 - what you're doing today
 - ask clarifying questions (to officers or directors)

Information for Round 2

- We will be looking at what **Outcomes** we would like to see for the priority in Plaistow as a result of the Community Plan.
- **OUTCOMES** are the change we will have caused in East Ham as a result of the plan.

e.g In 1 to 2 years from now,

more local people feel...

there are less...

local people have a better understanding of

there is a greater...

- So Round 2 is about the **general things** we want to see happen.
We can ask ourselves:
“What would good look like in 1 to 2 years from now?”

Round 2: What are the outcomes we would like to see happen in East Ham for ASB and Enforcement?

park avenue we would like to see the issue of Mopeds addressed and speed is enforced and reporting is increased

Less groups of people congregating on the streets (including street drinking, youth, parties, noise, intimidating behaviour).

To improve the safety - in blocks of flats and residents feeling more secure

Neighbours disposing rubbish correctly in flats

Neighbours on Gladstone Road littering is reduced

Reduction of drug dealing and littering in Alley on Gladstone Avenue

Elimination of Street Gamblers (fraudsters)

No public drinking - this will reduce urination on the streets, ASB, intimidation

Enforcement and police to provide more patrols on weekends to tackle gangs of young men hanging around - on the High Street and betting shops - so that residents feel safe during the daylight hrs and late hrs



Round 2: What are the outcomes we would like to see happen in East Ham for ASB and Enforcement?

Less betting shops

Less Fast Food takeaways

Less Off-Licences and more responsibility on the business owners for selling responsibly - ie. licence conditions

More police presence on the streets

The reduction of drug dealing and users in the Nathan Road area

A network of shop owners that take responsibility for their role in promoting a safe and healthy community

Residents would like to feel safe using Plashet Park and street drinking to be enforced.

Smokers to dispose their cigarette butts correctly and to be enforced in high street areas and bus stops

Reduction of youths congregating around High Street North as elderly people feel intimidated - working men's club - bench Boleyn area youth congregating



Round 2: What are the outcomes we would like to see happen in East Ham for ASB and Enforcement?

More food hygiene rating 5 establishments

Better police response to crime reports

Flytipping is also Antisocial behaviour we would like to see a reduction



Round 2: What are the outcomes we would like to see happen in East Ham for Environment?

There is less litter in East Ham

like to see less litter

Local people take more responsibility for keeping their neighbourhood tidy

People are less inclined to litter

more information for people on correct waste disposal

more enforcement around litter

Landlord pack giving landlords and transient residents information about what is and isn't acceptable

raising awareness of correct waste disposal

more education around waste disposal



Round 2: What are the outcomes we would like to see happen in East Ham for Environment?

Residents are aware of the reporting process for environmental issues and use the process more

people value their environment more

raised awareness of recycling

improved green spaces to improve the mental health of the community

awareness of financial consequences of littering

more opportunities to take responsibility

The public toilet scheme is expanded

More long term housing will reduce the propensity to fly tip



Round 2: What are the outcomes we would like to see happen in East Ham for Health?

We want obesity to decrease by increasing awareness in two years time

Build more alliances by working with CN staff and schools and betting shops

Educate, educate and educate about a range of health issues such as Healthy Eating programmes

More support for food academies

Better planning control for fast food shops

What is happening in good boroughs? Look at good practice and the experience from staff within the council.

Integrated care between Council, CCG, schools, carers, families, residents

Better GPs is beginning to happen for some people but not everywhere, particularly for people or people with mental health issues

Better patient involvement by re-looking at how the best Patient Participation Groups work in Newham and rolling out good practice



Round 2: What are the outcomes we would like to see happen in East Ham for Health?

Through Food Academy promote healthy eating for a range of people but concentrating on diabetes (for all ages)

Supporting voluntary groups by funding them to provide what residents actually want (and need). Ensure this funding is for 3 to 5 years which will allow them to achieve their outcomes. Don't be short term in our thinking.

Every child's health matters

Have PPG and Community Neighbourhood offices work more closely

Communicate our council health programmes by making better use of surgeries/ pharmacies as well as CN centres

Tackle social isolation to improve a range of health issues by ensuring proper funding is in place. The benefits far outweigh the costs.

Where can we take children for healthy exercise classes? Better communication is the key.



Round 2: What are the outcomes we would like to see happen in East Ham for Youth Provision and Support?

Safety - young people feel safer

Young people being able to move around the borough without fear and intimidation

young people to be more aware of activities in the borough

Young people to be better understood about the choices they make and their aspirations

Platform for young people who are doing the right things 'Giving light to the good'. Celebration and recognitions

Jobs - young people to have better/more opportunity for local employment.

Work Place seems to be a good place but needs to be more accessible to other parts of the borough.

Youth service providers should work better together i.e. sharing resources, planning, information and less fragmented

Young people should be able to know what's available at a central hub.



Round 2: What are the outcomes we would like to see happen in East Ham for Youth Provision and Support?

Creating a good quality online platform for youth provisions and activities. Islington being an example of where it works well

Better communication between staff and young people on things which are taking place

Looking at training youth workersnew courses and training in youth work



Round 2: What are the outcomes we would like to see happen in East Ham for any other priority areas discussed?

we want to see to see the development of citizens assemblies by ward

involving residents who don't come to meeting, communicating to those who can't come. Have questionnaires and surveys consultation set ups e.g. in libraries and parks 'more spokes in the big wheel'

like to see less food wastage from supermarkets

we want a scheme that ensures that the food from supermarkets is distributed and not wasted - and is given to local schemes and groups

Express transport bus form East Ham to Stratford consider the viability and research

we want to understand the structure of the citizen's assemblies works with the council structure who is on the working parties? how representative are the working party to the neighbourhood? how efficient is the council?



Roving Mic



From the tables:

a person who is good at summarising reports to the room what your table has discussed.

Break

15 minutes

The next round...

Is about your **creative ideas for:**

The specific activities, projects or service improvements that could achieve the outcomes you put forward in Round 2

We invite you to:

- be imaginative
- share your ideas – don't worry they don't have to be perfect at this stage
- ask questions that begin with:

What if we?



Round 3: What ideas for activities or projects in East Ham would help these outcomes to happen (ASB and Enforcement)?

Activities and Engagement sessions for the youth - to stop them congregating - Football coaching or other types of coaching training

Afterschool clubs at schools - to engage young people

Speed bumps to be introduced on Park Avenue - traffic calming measures

Set up local what's app groups to encourage reporting

Landlords - are licenced and held to account - letters to landlords - it comes to notice and put conditions on their waste management and are enforced more effectively

Flytipping and dumping to be enforced - training and awareness for landlords - tenants should have a welcome pack - it can be enforced if they don't comply

intelligence - data warehouse - to be used and raise more awareness of this resource- to enable investigations - Newham has the best intelligence system

Educational projects for children and young people regarding personal safety and violent crime that bridge gaps between the police and young people and help young people to feel safer in the community

Mentoring projects within the community to provide support for families and young people who are struggling



Round 3: What ideas for activities or projects in East Ham would help these outcomes to happen (ASB and Enforcement)?

Plashet Park - more activities in the park- during the winter - more police presence in the park

Clean up groups to clean up the streets

Women's walking groups - to enable them to feel safer

More youth provision and social groups to discourage them from hanging around and congregating on the streets

Training in schools to combat flytipping and littering

Newham mag is outdated - improvements are needed in how the council communicate and share information are essential - maximise social networks

More education projects - for all age groups and recycling projects - awareness projects in the community

Visible enforcement of low level crime and disorder issues

School finishing times - lots of school kids and there is no control over the kids can we introduce a education programme to combat this -



Round 3: What ideas for activities or projects in East Ham would help these outcomes to happen (ASB and Enforcement)?

Educating residents about how and why to report crime - encourage people to do this by providing better feedback and communications back from the services to residents (follow up)

Personal safety course for the over 60's

Clear communications and promotions about what residents can do - get the messages out there



Round 3: What ideas for activities or projects in East Ham would help these outcomes to happen (Environment)?

car free zones around primary schools

combined campaign on high st - eg. McDonalds and Costa, put investment into awareness and reduction of litter

"voting" style litter bins

get volunteers to measure air quality - have data ready to apply for funding

businesses to invest staff time in environment improvement eg litter picks

Big and bold street banners (no fly tipping etc)

Develop and deliver an educational campaign, to teach residents how to manage their litter and waste (educate then enforce)

Develop an environmental street ambassador programme

Visible enforcement teams



Round 3: What ideas for activities or projects in East Ham would help these outcomes to happen (Environment)?

Promote the toilet scheme to reduce public urination

Publicise the prosecutions which occur

utilise community groups to raise awareness and litter pick

fun ways of engaging with people eg. environment badges

Specific enforcement of the drinking which occurs around East Ham station

information packs for new tenants

One off operations won't work. Need to be regular to discourage illegal / ASB behaviour

more information in community languages

what if there was a monthly bulky waste collection for free



Round 3: What ideas for activities or projects in East Ham would help these outcomes to happen (Environment)?

diversify the high street - healthy high st

Local skips in each neighbourhood to dump rubbish

More bottle recycling banks

More attractive recycling banks

develop firends of parks schemes

all parks to be as nice as central park

learn from other areas, eg deal with residents, if we keep council tax low, will you clean up etc see Wigan deal

Reduce heavy good vehicles in built up areas

LBN be explicit about cost of littering / fly tipping and what could be bought with that money



Round 3: What ideas for activities or projects in East Ham would help these outcomes to happen (Environment)?

Promote free bulky waste service to each household in multiple languages. We need to use community languages to convey community messages.

drug and alcohol free zones in parks etc

Reduce the cost for visitors permits

make barking rd more cycle friendly

campaign front gardens clean

Environmental schools projects



Round 3: What ideas for activities or projects in East Ham would help these outcomes to happen (Health)?

Every Child's Health Matters - a collaboration with a range of partners such as Food Academy, activeNewham, schools & voluntary sector to ensure that obesity, diabetes is reduced by better planning of fast food and betting shops.

Looking at Best Practice/ successful working models in healthy living in other boroughs by training residents in research techniques in order to influence commissioners

Develop respite/therapy centres such as crisis call line or drop in centres for a range of conditions (to include carers issues)

Corporate partnership working to raise funding towards mental health, autism and other projects

More affordable exercises classes for all ages

More BSL training within the community including schools

Clinical Commissioning Groups and Community Neighbourhoods working in partnership to fund and sustain community health projects

Specific programmes for a range of conditions delivered collaboratively by community groups such as faith groups



Round 3: What ideas for activities or projects in East Ham would help these outcomes to happen (Youth Provision and Support)?

Dedicated youth service in East Ham

Youth open day - library take over (youth take over day)

Sports - as diversionary activity and keep young people occupied

Faith based youth work - maximising relationships with faith groups to support young people (especially those who are deemed 'needy')

Targeted work with 'gang leaders' to find route of ASB/crime

7 day provision for young people with more trips/excursions

Intergenerational programmes

Youth exchanges national and international

Free courses and qualifications for young people e.g. First aid, fire martial, food hygiene etc.



Round 3: What ideas for activities or projects in East Ham would help these outcomes to happen (Youth Provision and Support)?

Youth Magazine - edited and written by young people. A page in the Newham Mag.

Rewarding scheme for young people - to show appreciation and as a means of motivation

Young carers provision - respite for children looking after adults

Arts and drama

Better provision and services for Disabled/SEND young people

Volunteering

Youth Opportunity Fund



Round 3: What ideas for activities or projects in East Ham would help these outcomes to happen (other priorities discussed)?

We want see the minutes, of the working group to be online including attendances

we want to see more walkabouts to spot things that should be reported.

We want to see the map of community toilets - where there and when they are open

we want to see service user consultations in park and libraries

we want the Council to convene a meeting with community groups, residents, stakeholders about food waste

the council to convene opening meeting to look at how food waste can be reduced - supermarket and local (small) shops - food going out of date. a plan to see how food can be distributed to disadvantaged and vulnerable people in Newham

advertise the scheme for older people to downsize the home, so that families can stay in Newham

We want the meeting times to be reduced the meeting length to too long!. Please state the starting time of the actual meeting, it should be clear refreshments at... meeting to start at



Roving Mic



From the tables:

a person who is good at summarising reports to the room what your table has discussed.

Councillor Surgeries

East Ham Central		
Cllr Julianne Marriott 1 st Saturday of each months 10am to 11am East Ham Community Neighbourhood Centre & Library 328 Barking Road East Ham London E6 2RT	Cllr Aisha Siddiqah 2 nd Thursday of the month 5pm to 7pm Term time only East Ham Community Neighbourhood Centre & Library 328 Barking Road East Ham London E6 2RT	Cllr Suga Thekkeppurayil 3 rd Friday of each month 6.30pm to 7.30pm East Ham Community Neighbourhood Centre & Library 328 Barking Road East Ham London E6 2RT
East Ham South		
Cllr Susan Masters Saturdays at 9am Brampton Primary School Masterman Road E6 3LB	Cllr Quintin Peppiatt Saturdays at 10am Vicarage Primary School Vicarage Lane E6 6AD	Cllr Lakmini Shah Saturdays at 10am Vicarage Primary School Vicarage Lane E6 6AD

Councillor Surgeries

Wall End		
Cllr Jennifer Bailey Saturday's but not the 2nd Saturday of the month of each month. 10.30am to 11.30am East Ham Community Neighbourhood Centre 328 Barking Road East Ham London E6 2RT	Cllr Omana Gangadharan 2 nd Saturday of each month 10 -12pm East Ham Community Neighbourhood Centre & Library 328 Barking Road East Ham London E6 2RT	Cllr Lester Hudson Saturday's but not the 2nd Saturday of the month of each month. 10.30am to 11.30am East Ham Community Neighbourhood Centre & Library 328 Barking Road East Ham London E6 2RT

Conclusion

- Words from local councillors
 - Local projects
 - What happens next
 - Refreshments
-
- Thanks for your participation!

London Borough of Newham

COMMUNITY
NEIGHBOURHOODS

Connecting Communities for the Future