

Custom House & Canning Town Community Assembly

Saturday 23 February 2019



Custom House & Canning Town Community Assembly

Welcome!

- Welcome to the Custom House & Canning Town Community Assembly
- Today is the 3rd and final assembly of this current cycle of community assemblies
- Please take a seat at one of the tables

Custom House and Canning Community Assembly

Housekeeping

- Fire Exits and amenities
- Refreshments
- Accessibility
- Photography

Custom House and Canning Town Community Assembly

Introduction

The purpose of today's assembly:

- To finalise the community plan by voting on projects
- To reflect on the whole community process so far
- To celebrate what's been achieved since September

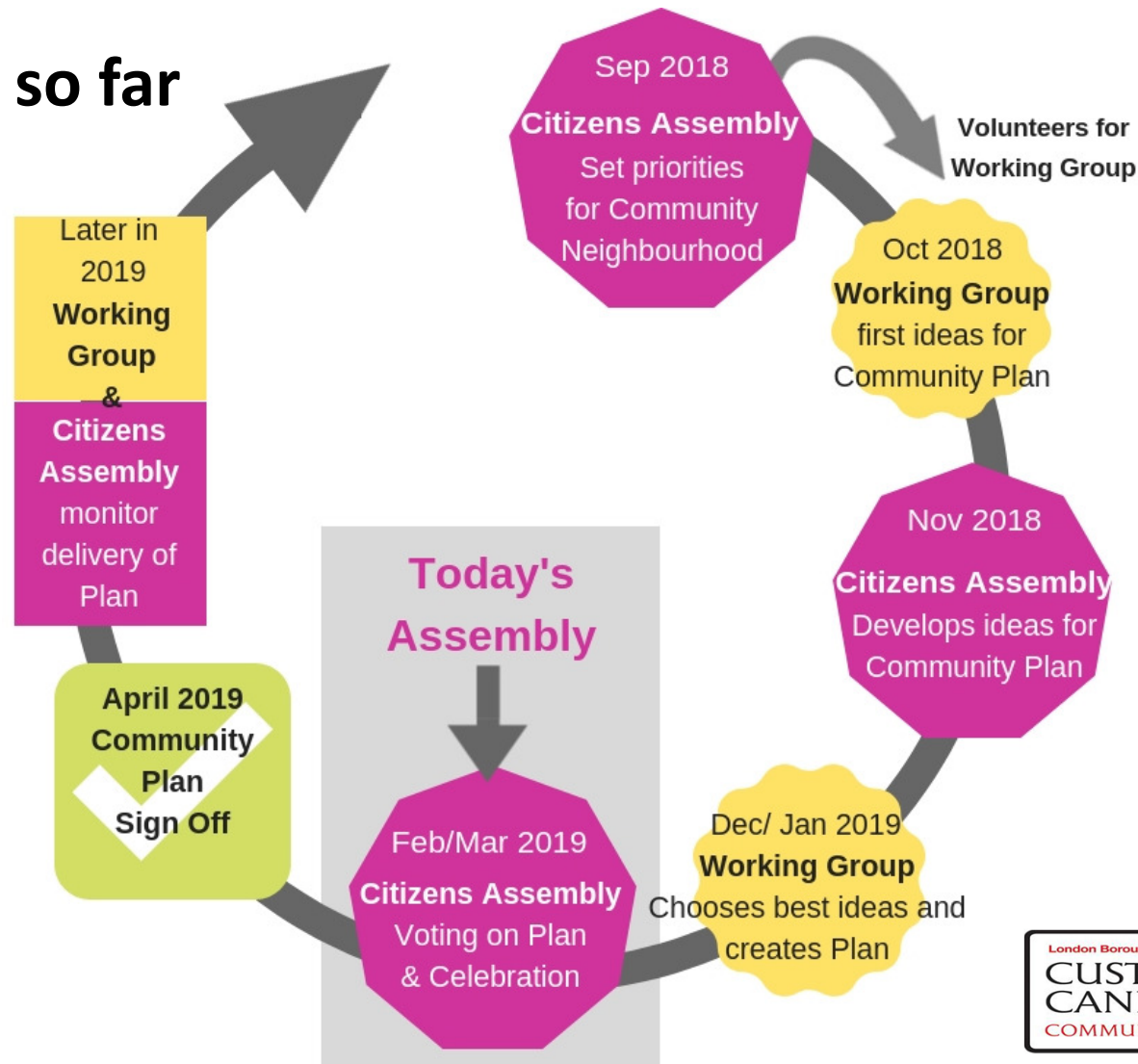
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Schedule

- 11.00 Welcome, introductions, housekeeping
- 11.03 Words from Cllr Charlene Mclean
- 11.05 Story of the Assemblies and Working Groups so far
- 11.10 Intro to Market Place (display of proposed projects)
- 11.15 Marketplace – interactive round
- 11.45 Voting methodology
- 11:50 Voting priority 1
- 11.55 Voting priority 2
- 12.00 Voting priority 3
- 12.05 Voting on projects for remaining budget
- 12.15 Results and summarise budget allocation
- 12.25 Feedback from tables on whole assemblies process (roving mic)
- 12.40 Opportunity to join Working Group, next steps, overview of other local projects
- 12.45 Mayor Rokhsana Fiaz’s speech & group photo
- 13.00 Performance and joint networking lunch

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The story so far



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The story so far...

Recap on the previous Assembly in September

- 3 Assemblies and 260 people attended
- Round 1 – What we appreciated about Custom House & Canning Town
- Round 2 – What changes we wanted to see
- Round 3 – The priorities that need to be addressed locally
- Round 4 – Voting on the priorities
- Round 5 – Ideas on how to address this issue by ourselves and with the council

Round 1: What do you appreciate about Custom House and Canning Town?



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Photos of priorities from September



Voting to choose top priorities

Mentimeter



Photos of Sep & Nov Assemblies



Photos of Sep & Nov Assemblies



Photos of working group



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Marketplace

- Everyone has a Marketplace menu (with projects and costs)
- Visit the projects you are interested in voting for
- Ask questions
- 30 minutes to choose your favourite projects (ready for voting)
- There will be a voting round for each priority
- Refreshments if you want them
- After 30 minutes of Marketplace we return to tables for voting

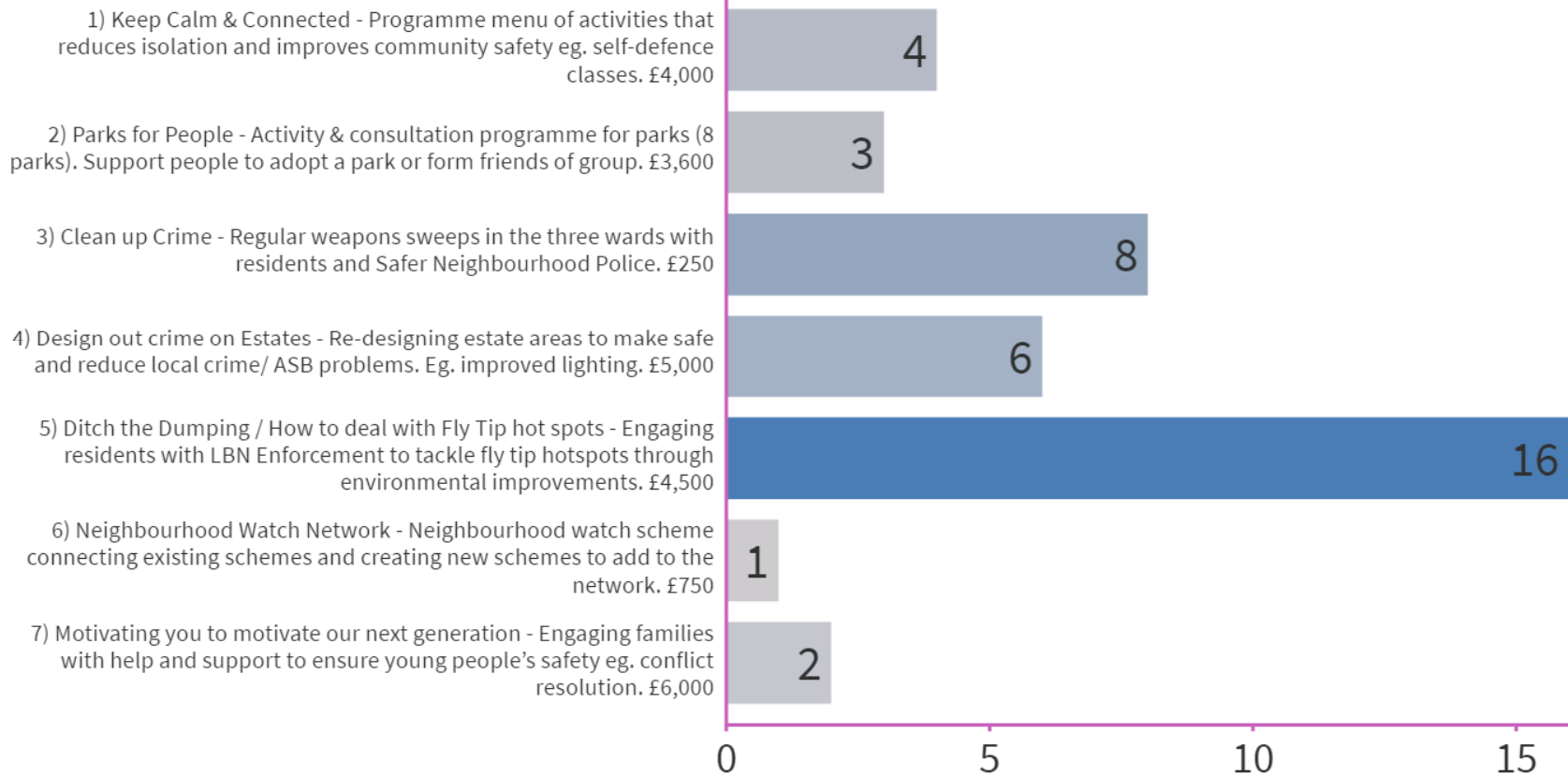
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Voting Instructions

For each round:

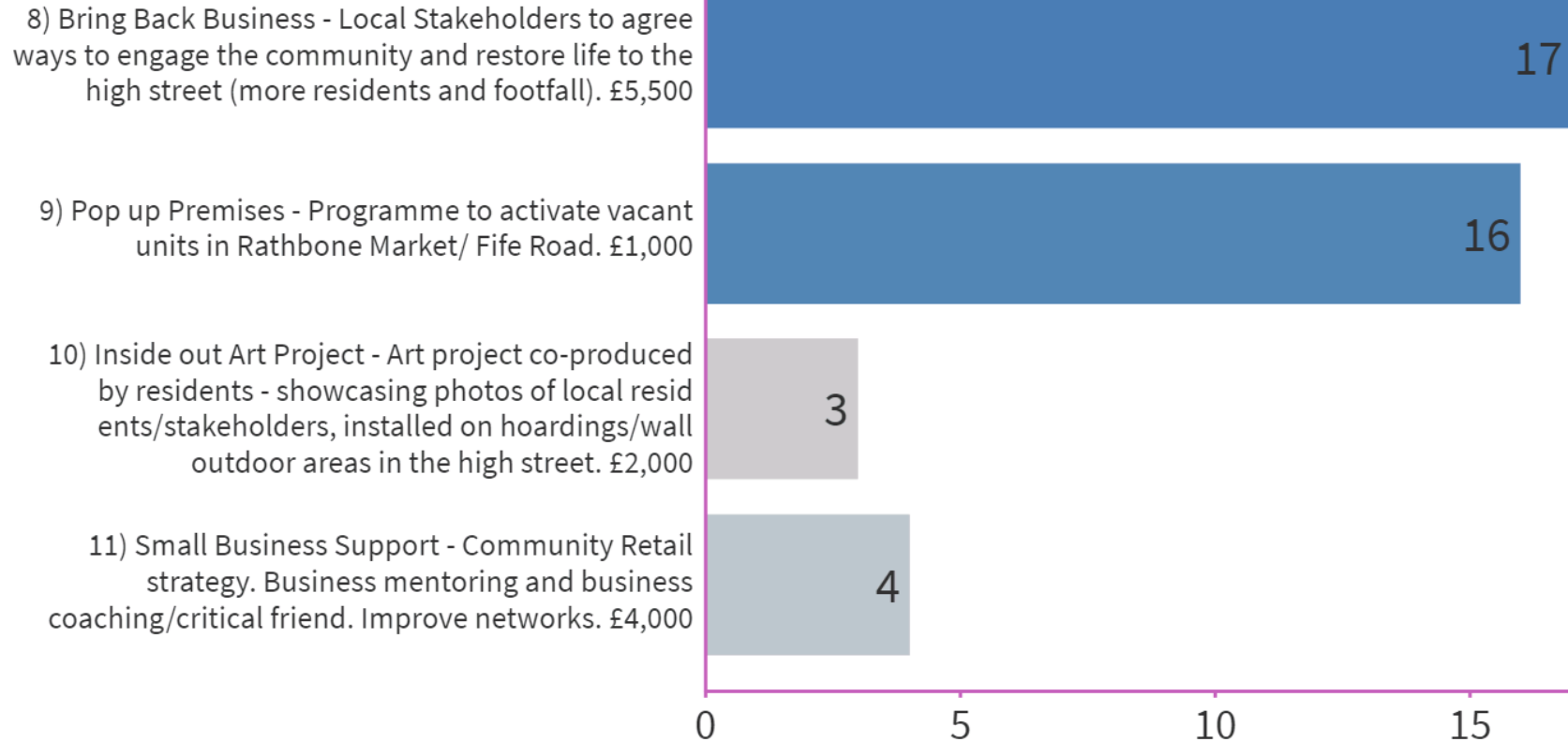
- Choose your favourite project on the list
- Write the project number on the voting slip
- Place the voting slip in the ballot box
- Your table host will collect all the slips at the end of the round and enter them into the system to be counted
- The results will be displayed and the project cost will be deducted from the budget

Round 1 - Vote for your favourite project from the Community Safety and Policing priority



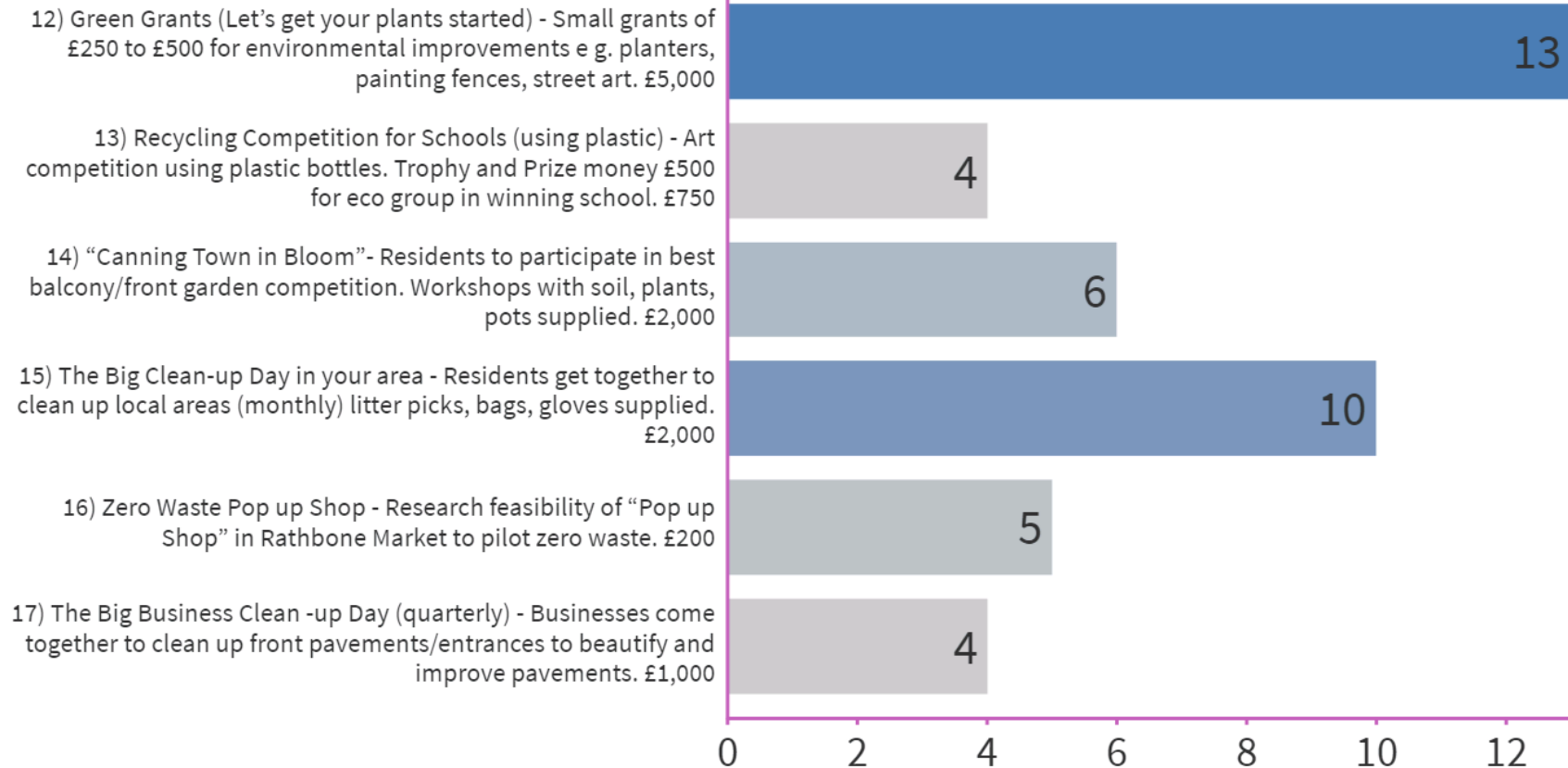
Total Results: 40

Round 2 - Vote for your favourite project from the Regeneration Resourcing / Better High Street Facilities priority



Total Results: 40

Round 3 - Vote for your favourite project from the Better and Cleaner Environment priority



Total Results: 42

Round 4 - Vote for your favourite project(s) from the remaining list



Total Results: 40

CH & CT Community Plan: budget

Potential projects	Cost	Chosen projects	Potential projects	Cost	Chosen projects
1) Keep Calm & Connected	£4,000		10) Inside Out Art Project	£2,000	
2) Parks for People	£3,600		11) Small Business Support	£4,000	
3) Clean up Crime	£250	£250	12) Green Grants	£5,000	£5,000
4) Design out crime on Estates	£5,000	£5,000	13) Recycling Competition for Schools	£750	
5) Ditch the Dumping/ How to deal with Fly Tip Hot Spots?	£4,500	£4,500	14) Canning Town in Bloom	£2,000	
6) Neighbourhood Watch Network	£750	£750	15) The Big Clean-up Day in your area	£2,000	£2,000
7) Motivating you to motivate our next generation	£6,000		16) Zero Waste Pop up Shop	£200	
8) Bring Back Business	£5,500	£5,500	17) The Big Business Clean-up Day	£1,000	£1,000
9) Pop up Premises	£1,000	£1,000			
			Total cost		£25,000
			Money left from £25k		£0

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- **Priority 1 Community Safety & Policing**

- Improved communication between police, community and council
- Improve Newham app, make broader for more reporting of issues
- Publicise parent support workshops – with YOT
- Regular visible patrols by police and enforcement officers in parks and hotspots
- Community ward panels meetings
- Audit/mapping of activities for all age groups
- Audit of empty buildings to use for youth provision

- **Priority 2 Better & Cleaner Environment**

- Audit of street lighting
- Work with Newham Housing re design out crime
- Walk the ward monthly with LBN enforcement and residents
- Love Parks guide to green spaces in 3 wards to encourage usage

- **Priority 3 Regeneration & Better High Street facilities**

- Consider Business improvement district, liaise with planning team re: S106 funds, Community infrastructure Levy
- Communication strategy re :planning applications and emerging statement of community involvement
- Communication strategy re: regeneration

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What's been achieved so far?

- **This community plan** that we've just completed has been the result of over 6-7 months of collaborative effort between local people and the council.
- Since September 2018 a **new culture of participation** is gradually taking root
- By the end of March over **40 assembly events** will have taken place.
- They have demonstrated how local people can discuss and put forward proposals in a **harmonious and constructive** way
- Newham's Assemblies are also giving a voice to – **The Youth, The Deaf Community and Disabled People.**

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What's been achieved so far?

- **The People's Budget Forum** has seen the beginning of bringing local people into helping the council make budget decisions.
- The **Our Streets Transport and Parking** engagement brought the digital democracy platform (Polis) together with Forum events to work on complex issues in a civil and constructive way.
- The council is listening and with the help of residents we can get **better results together**
- So the next round is about **your feedback**. What do you think has been positive? What needs to be improved?

Feedback round - What did you think of the whole assemblies process from September to February? What did you like? What could be improved?

overall been a really positive process especially with the transport and finance forums

it has made people feel empowered and got them involved in more community activities

the process is doing a great job to encourage social cohesion and build social capital

continue the citizens assembly process

the council need to do more for old people

keep the conversation going - not flash in the pan

Should have better accuracy of information rather than finding out about changes during the process i.e. youth, highways and budget being separate to the main assemblies

Creche is good

More straightforward than thought it would be and it went quick

Frustrating that there wasn't another opportunity to feed in ideas - didn't feel it was well advertised as young mum with other mums - Felt it was a bit of an effort to come to Eastham but does understand now

Process is too prescriptive

involve more residents

been lots of positive useful info

voting event should be held in Canning Town

Improvements: Slides cant be read and needs more consultation with residents to make sure they are fit and purposeful

cant see the information on the screen due to the positioning of the screen

more assemblies - mental health etc

giving residents a voice

Dedication of Labour Cllrs should be commended - for their motivation patriotism and internationalism makes Newham Council - ideas and ideals live forever

good to meet with officers and councillors

CTCH Library should have hosted the event

what is happening with issues which have been brought up, but have been lost along the way

it was great to be invited to vote on the priorities

we went to the long place

Community have been given opportunity express concerns and be part of the solution

needs to be clearer if ok to attend assemblies in areas other than where we live

better communication from council through platforms such letter, social media, posters etc

confusing to have some events the library and this in the Town Hall people would be more likely to attend if this meeting was held local

it's nice

excellent process and opportunity



Feedback round - What did you think of the whole assemblies process from September to February? What did you like? What could be improved?

Filtering of the target projects have been effective.
 Opportunit given to talk to police, councillors etc

We have had 100 people each time this venue has affected numbers
 info on railings unclear as did not state on banners, the time and
 location

Numbers are lower here today as this venue is removed from Canning
 Town - we had better turn out at the venue at Canning Town
 it is good for the council to hear what we want

Ask question about language and translation need during registration
 Mobility issues - some venues too small / cramped
 excellent way to communicate with everyone Police, services, new
 communities

Opportunity for engagement has been given to local residents -
 disappointing that we are here today as I understand that lots of
 people turned up at Canning Town

different info on the website from that on the publicity
 cleaning up the borough as a community
 feels good as a residents we are getting heard
 process was secretive
 Translation is an issue for people with little or no English language
 skills

Having BSL interpreters and deaf specific assembly - positive
 Sound quality poor difficult to hear via microphone
 Really positive to see senior members of staff spending interacting
 with residents and working together and coproducing and its been a
 pleasure

really interesting process
 failure to communicate members of working group to community
 Should have been in Canning Town
 venue should be local to community i.e. held in Canning Town
 Working groups have worked well - Focused and set about the task
 really

interesting process
 Positive start
 Nice to be involved a lot of these things happen and you don't always
 get a chance to be involved and have a say and be involved through
 out

awaiting results
 good idea



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Next steps, working groups

- The Community Plan will be signed off in April
- Next will come the implementation stage
- Any existing Working Group members are welcome to continue their work in monitoring the implementation of the Plan
- If any new volunteers wish to join the Working Group please leave your contact details on the feedback forms and we'll be in touch

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Other Local Projects

- Words from Cllrs
- Community clean up days – Cllr Mohamed
- Parks and consultation, Map

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Conclusion

- Final words from Mayor Rokhsana Fiaz
- Feedback forms
- Group Photo
- Performance
- Lunch