

Beckton and Royal Docks Community Citizens' Assembly

Thursday 3rd October 2019

18:30-20:30



Welcome!

- Welcome to the Beckton and Royal Docks Community Citizens' Assembly
- Today is the 4th assembly of this current cycle of community assemblies
- Please take a seat at one of the tables

Housekeeping

- Fire exits and amenities
- Accessibility
- Photography
- Refreshments

The purpose of today's assembly:

- To update you on the:
 - Community Plan
 - Progress made to date with the community projects voted for in February
 - Progress made to date with service improvements
- To discuss any changes to projects and its implications
- To give you the opportunity to get involved with implementing projects and join our Working Group

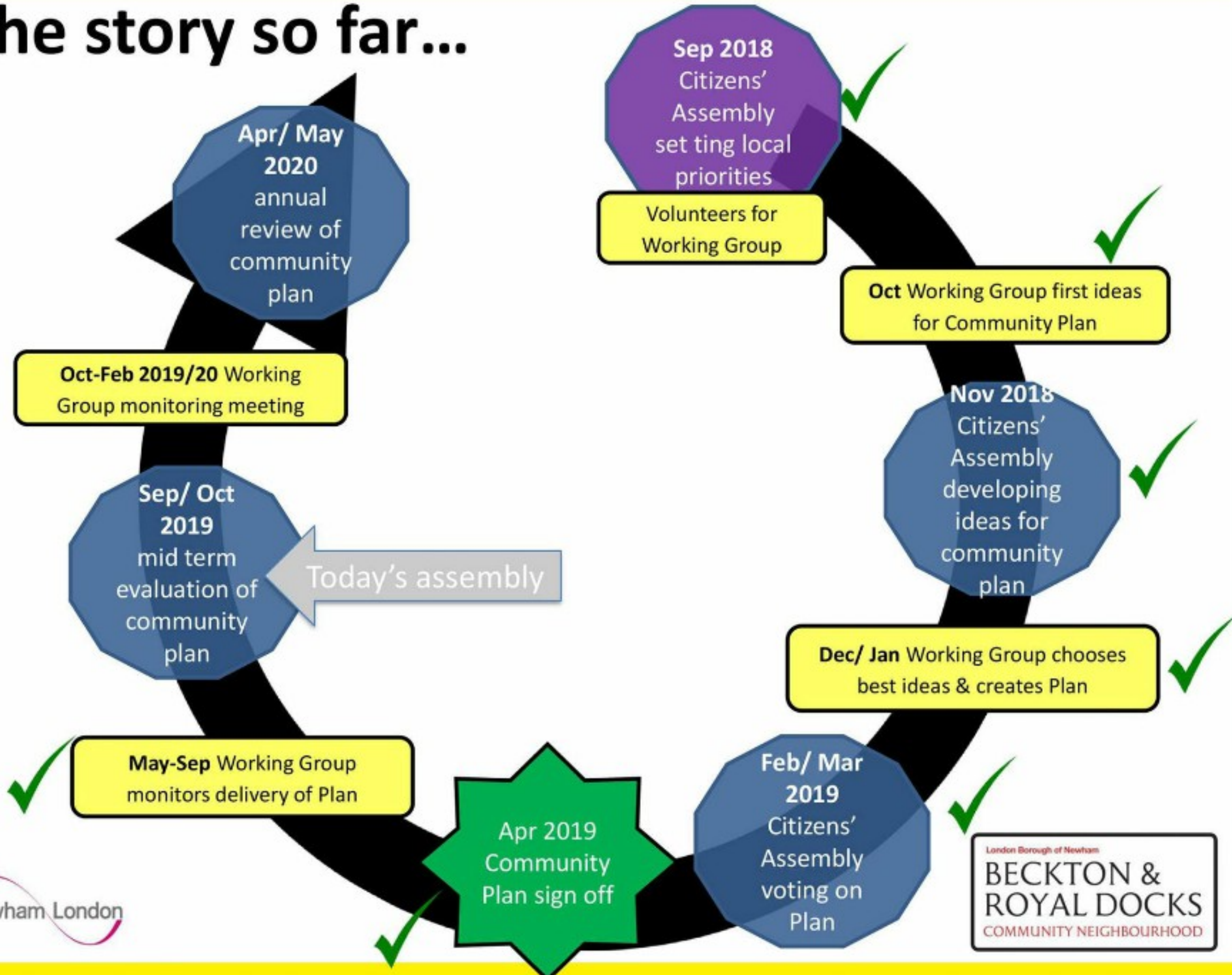
Introduction

Councillor Muzibur Rahman
Deputy Cabinet Member for Communities

Schedule

Time	Duration	Item	Presenter
18:30	5mins	Welcome	Lisa Taylor
18:35	5mins	Introduction	Cllr. Muzibur Rahman
18:40	10mins	The story so far	Lisa Taylor
18:50	30mins	Update on Community Plan - Projects and feedback	Working Group
19:20	25mins	Round 1 and feedback	Lisa Taylor
19:45	5mins	Break	
19:50	15mins	Update on Community Plan - Service Improvements and feedback	Lisa Taylor / Service area reps
20:05	10mins	Feedback	Lisa Taylor
20:15	10mins	Next steps and other local projects	Lisa Taylor
20:25	5mins	Closing remarks	Cllr. Muzibur Rahman

The story so far...



The story so far...

Previous Assemblies:

- ✓ **194** attended the 4 previous assemblies
- ✓ **15** Working Group Members (including smaller project groups)
- ✓ Support from LBN services and stakeholders
- ✓ Service improvements, projects and budget allocation

The top three priorities for Beckton and Royal Docks:

1. Community Safety/policing and enforcement
2. Environment – including parks and green spaces
3. Community Development and cohesion

Community Plan: budget					
Potential projects	Cost	Chosen projects	Potential projects	Cost	Chosen projects
1 Neighbourhood Watch Development	£500	£500	10 Recycle arts project	£2,000	
2 Safe on the Streets	£1,200	£1,200	11 Love your parks events x5	£1,500	
3 Keeping up with Kids	£1,500	£1,500	12 Green Grants	£3,000	£3,000
4 Street Week	£2,000	£2,000	13 Befriending	£1,000	£1,000
5 Residents / Students Engagement	£300		14 Older People support	£1,500	£1,500
6 Meet with the ward panel	£200	£200	15 Summer festivals	£6,000	
7 Clean up community toolkit	£500	£500	16 Saturday social walks	£2,000	£2,000
8 How Green is B & RD	£500		17 Moving Market	£10,000	£10,000
9. Pollution awareness	£1,600	£1,600	18. Right old knees up	£1,000	
			Total cost	£25,000	
			Money left from £25k	£0	

Community Plan Projects Progress to date

Working Group

Priority 1 - Community Safety/Policing and Enforcement

- **Neighbourhood Watch Development**
- **Keep Yourself Safe on the Street**
- **Keeping Up with the Kids**
- **Street Week**
- **Meet the Ward Panel**

Priority 1

Neighbourhood Watch Development - £500

Desired Output - Explore set up with 5 groups of residents

- Met with Neighbourhood Watch Network
- Flyer under development
- Planning “neighbourliness” event for early 2020
- Further funding secured by Community Builder
- Full budget remains

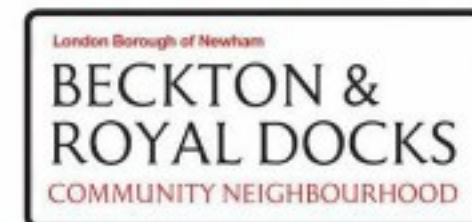


Priority 1

Keep Yourself Safe on the Street - £1200

Desired Output – 12 short workshops. 20 people per workshop

- Four session pilot project ran in March 2019
- Delivery partners agreed (Fight for Peace and David Sifu Singh)
- Venues identified across Beckton and Royal Docks
- Mix of sessions for young people, women and all ages
- Dates being arranged
- Advertising being developed
- Full budget to be spent



Priority 1

Keeping Up with the Kids - £1500

Desired Output – 3 parent workshops, 60 parents, 2 schools

- Researched with schools and providers
- HeadStart Newham have created 3 bespoke training workshops
- Pilot workshop to be delivered Thursday 25th October, 09:45 – 12:30
- Workshops 2 and 3 to be delivered in a school and on a Saturday respectively

Priority 1



Keeping up with the kids! Get prepared the teenage years are coming.

“Parenting! The only job you do that you don’t get trained for”

Led by parents for parents with children aged 9-12 this workshop will give you some tools for maintaining good relationships with your children as they head for the teenage years.

Together we will:

- Explore what its like to be a young person in Newham
- Develop our listening skills
- Understand boundaries



Children welcome craft and fun activities planned.

when & where

When: Thursday 25th October
09:45 – 12:30

Where: Beckton Community Centre
14 East Ham Manor Way E6

get in touch

For more information, and to book a please contact:
Suzannah Walker –
suzannah.walker@newham.gov.uk
or in person at Beckton Globe Library or North Woolwich Library.

As part of Newham’s Citizen’s assemblies programme Beckton and Royal Docks residents voted for a project to support parents and families as children grow from tweens to teens.



Keeping Up with the Kids - £1500

Budget:

One off workshops and parent audit expenditure	cost per session amount	total
Session Development		148
Parent Facilitator x 2	74	148
expenses	30	30
travel x 2	10	20
venue costs in kind		
printing and promotion	30	30
Creche 1x 2 hour session		115
Workshop costs x 3		684
Session Development		148
Total		947
Budget remaining		553
To cover : Play workers & catering		

Priority 1



Street Week - £2000

Desired Output - 2 x 1 Week of engagement to spruce up a local street nominated by residents and community partners.
1 Beckton 1 Royal Docks.

- Asked residents to vote on streets of choice for combination of input from Community Neighbourhood Team and other services: Housing Support, Safer Neighbourhood Team, Enforcement, Cleansing
- Dockland St, (RD) 16th – 20th Sept 2019
- Oxleas (Beckton) set for 14th – 19th Oct 2019



Visited 69 properties on 7 occasions

Hand delivering letters
Hand delivering programme of events for Street Week promoting engagement with Council Services and the Police.
Informing residents that they can get rid of bulky waste, garden waste etc.
Promoting end of project party.

Mon 16th - 2 local residents helped with litter picking and removing green waste
Tue 17th - Opportunity to meet Services attended by approx. 15 residents
Wed 18th - Approx. 12 residents took up the opportunity - collected a tonne in waste & total of 7 hanging baskets installed & 3 Planters
Thurs 19th - Play Street, approx. 10 children took part
Friday 20th - End of project party - 19 people attended

Budget - £2,000
Spent so far: £770



Priority 1

Meet the Ward Panel - £200

Desired Output: Up to £200 contribution to hall hire for ward panel meetings

- Offer to pay upfront for hire and use of rooms for meeting, and additional resources
- Contacted Ward Panel Chair. Handing over to new Chair in December, who will then take receipt of monies

Priority 2 - Environment – including parks and green spaces

- **Clean up Toolkit for Community Action**
- **Pollution Awareness Project**
- **Green Grants (Let's Get Your Planting Started)**

Priority 2

Clean up Toolkit for Community Action - £500

Desired Output - Used for minimum 10 events

- Following consultation, drew up a list of Clean up kit items.
- All items now purchased. Leaflet being printed.
- ✓ Litter pickers
- ✓ Safety gloves
- ✓ A sharps kit
- ✓ Refuse sacks
- ✓ Bunting
- ✓ A gazebo
- ✓ Water flask
- ✓ Litter picking hoops

Current spend £368.00



BECKTON & ROYAL DOCKS
COMMUNITY NEIGHBOURHOOD

Community Clean-up Kit

As part of the recent Citizen's Assemblies, the residents of Beckton and Royal Docks voted for a Community Clean-up Kit, that would be available for loan to residents and community groups who want to carry out a community clean up.

The kit can be collected from your local library and consists of the following items:

- Litter pickers
- Safety gloves
- A sharps kit
- Refuse sacks
- A gazebo
- Water flask
- Litter picking hoops

If you would like to loan any of this equipment, and get further support for your clean up then please contact Beckton and Royal Docks Community Neighbourhood Team on 020 3373 0653 or email CN.BecktonRoyalDocks@newham.gov.uk

Newham London

Priority 2

Community clean up toolkit in action



Priority 2

Pollution Awareness Project - £1600

Desired Output: deliver 2 + Holiday projects for 30 children

- Initially programmed for Summer holidays. Public Health air pollution activity and schemes identified but dates didn't match.
- Return to drawing board.
- Currently researching No Idling Project in collaboration with Higgins site on Pier Rd for ferry crossing traffic queues.
- Beckton Project in the pipeline



Priority 2

Green Grants (Let's Get Your Planting Started) - £3000

Desired Outcome - minimum 6 grants awarded

- Devised in collaboration with LBN Grants team & CHCTN
- Launched end of July 2019.
- Now publicising.
- Two completed applications received and agreed.
- Panel dates set
- Budget spent: £830
- Budget remaining: £2170



Green Grants

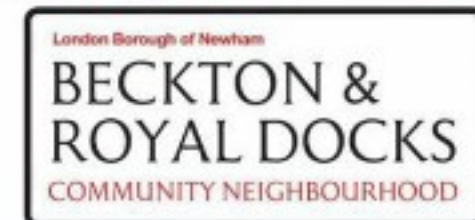
July 2019 – March 2020

Beckton and Royal Docks and Custom House and Canning Town Community Neighbourhood.

Following the recent citizen's assemblies, residents voted for green grants in the above two neighbourhoods. We are now piloting an environmental small grants programme. Grants are for you to transform and improve your local environment and green spaces.

For more information and to request an application form contact:
CN.BecktonRoyalDocks@newham.gov.uk
020 3373 1508

CN.CustomHouseCanningTown@newham.gov.uk
020 3373 8537



Green Grants



*“this is how it used to be,
us all helping each other,
it’s amazing”*

Priority 3 - Community Development and Cohesion

- **Befriending project**
- **Support for Older People**
- **Saturday Social Walks**
- **The Moving Market**

Priority 3

Befriending project - £1000

Desired Output - 10 + sessions for 20 + young people

- First Friendship Club event 2.8.19
- 25 people attended, plus parents/Carers.
- Co-production approach
- Big demand for weekend activity
- Group restarts 3 month trial on 5.10.19

Budget spent: £160 on publicity, Refreshments and art activity

Budget remaining: £840



Priority 3

Support for Older People - £1500

Desired Output - 30 + residents supported

- Delivery partner identified. Salmagundi have devised a programme.
- Volunteer training sessions begin 16th October
- Training sessions: Beckton Globe Library 1.00 - 3.30 pm
- 6 x week course to start Mondays 1 – 3pm, Beckton Globe Library, 4th November – 2nd December
- Full budget committed

Session	Focused Activity	Outcome
1	Tablets and smart technology – ‘Windows to the World’. How to navigate touch screen technology. Using library card to access internet. E safety. Newham Website : information and applications	Confidence in Smart Tech as enablers.
2	Setting up email addresses – sending emails (to each other)	Emailing – practical and social potential realised.
3	Continue using internet & sending emails – searching internet adding, attachments, copy pasting URLs & photos, sending emails with links.	Emailing – practical and social potential realised.
4	Creative photography and photo editing tools	Improved wellbeing through creative activities – connecting with family and friends. Creative photography walks
5	Downloading Apps – useful Apps chosen by group, I.e. Citymapper, BBC Radio, Whats App etc.	Personalising your device. Enabling Tool.
6	Revision of above chosen by group/ digital self portrait activity.	Confidence and embedded learning.
7.	Post session social time	Connecting the individuals

Days/Sessions	Activity/Learning Outcome	Cost
Meetings/admin		150
Planning		100
Training staff/volunteers	2 x ½ days @ 100 per day	200
Drop-in trouble shooting sessions (2 x before course 2 x after)	4 x ½ day drop ins @ community centres/local events to trouble shoot, teach community to download Newham App, E safety, help set up email's etc. Recruitment for AAAD course	400
An App A Day course	6 x 2 x hr sessions @ 100 per session	600
Printing notes	Library	free
	TOTAL:	1500

AN APP A DAY

Increasing Confidence in Smart Technology

Library Staff & Volunteers

Salmagundi Films and Beckton Globe Library need your help to assist with the delivery of a fun and informative six week digital inclusion course for elders.

TRAINING AVAILABLE for volunteers and library staff in creative and practical uses of smart phones and tablets. Learn new skills, brush up on your existing knowledge and help make a difference in your community.

Please attend both iPad training sessions and bring along your own smart device, if you have one and a library card.

Venue:
Rotunda 1st Floor,
Beckton Globe Library,
1 Kingsford Way,
London E6 5JQ

Training sessions:
1.00 - 3.30 pm 16/10/19
1.00 - 3.30pm 23/10/19

confidence using the internet

accessing local services online

downloading apps

sending emails

digital art

creative photography

on line safety

social media



Priority 3

Saturday Social Walks - £2000

Desired Output - Employ 1 x walk leader plus support. Train volunteers to support 12 walks

- Spent several months looking for walk leader. Various contacts approached
- Have very recently secured walk leader
- Starting 19.10.19
- Continuing 9.11.19, 14.12.19
- For more details contact Community Neighbourhood team



Priority 3

The Moving Market - £10,000

Desired Output - Proposed 6 trial markets delivered



- Research. Met with LBN Markets Manager. Visited other markets.
- Reaching out to potential contacts with expertise
- Set up Steering group - met 5.9.19.
- Facilitator identified.
- Setting up delivery plan. Market dates set for just before Christmas.
- North Woolwich library Christmas event in Pier Parade 28.11.19 & Beckton Community Centre Christmas Market 30.11.19
- Support from UEL has been offered

Beckton and Royal Docks Moving Market - Budget

	Item	Amount
Facilitation	Facilitator - September – April 100 hours	£3000
	Licences	TBC
Equipment	Marquees/Gazebos (audit to be undertaken, not needed until Spring)	TBC
	Tables/Chairs transportation(if required)	TBC
Promotion	Advertising/Banners/Flyers (initial costings quote awaited)	£500
Staffing	Site staff costs to set up/take down markets	£1000
	(6 markets x 2 staff x £12/hr X 6HRS)	£1100
Training E.G.	Self Assessment/Tax (could potentially be on line with a facilitator)	£0
	Business Development (possibly through Birkbeck or Libraries project)	£0
	Food Hygiene Level 2 Online Course £10 x 20 traders	£200
	Manual Handling CPD Online course £10 x 30 traders	£300
	First Aid CPD Awareness course £10 x 30 traders	£300
	Health and Safety Awareness online course £10 x 30 traders	£300
	Initial costings:	£5,600
Budget remaining.	£4,400	



What are your thoughts on the progress made to date with the projects that have been presented?

there were a lot of good ideas

happy with the progress and the variety of projects

lots of different elements a lot to cover

Original market organisers were not consulted

From what it seems it appears that they have actually made some progress. More people would be good. From a Police point of view its good to see people coming together. Environmental, tidying up - good spread of stuff.

there needs to be cross promotion, promoting all the things that are going to everyone across the two main areas of royal docks and beckton

Agreement for cars to turn off engines whilst idling

The location of the events are good. We must make more use of all the facilities that we have. Building relationships with developers will be important

Would like to understand a further breakdown of the budget and how it will be spent. How leftover budget will be used. This will provide more transparency



What are your thoughts on the progress made to date with the projects that have been presented?

the promotional material on the projects needs to be distributed in places such as gp surgeries, or libraries

Youth appears to be missing. Could be improved by involving the younger generation. They have some very good views.

Intergenerational work is essential.

Good thing is the transparency of the projects, particularly how money is being spent.

Roaming Market - good idea

perhaps the information from the projects could be shared in the community newsletters

Transparency raises awareness of the projects.

Sharing information with and from the Youth Assembly will be good.

There is a need to start dealing with reducing the air pollution and introduce projects



What are your thoughts on the progress made to date with the projects that have been presented?

The walks could be included in Social Prescribing

Fresh produce from the market great

More promotion about the projects, I did not know anything about the street project

include local stakeholders in projects

the collaboration with fight for peace is really good and to encourage the community to get involved

The communication of what is happening is so important. We must get the message out to everyone.

More extensive advertisements of assembly and projects needed

Is there any age limit on the walking group; how long are these walks and what fitness level is required. Is it for all ages?

idling project, think this is a good idea



What are your thoughts on the progress made to date with the projects that have been presented?

Recruiting residents to get involved and training them is so important. We should co-produce better.

street week, a great idea. need it on in my street

So much happening but I have to see it to believe it.

Advertise at DLR station for wider reach

moving market is a really exciting idea

come and visit us at dominoe club to let us know what is happening

Need to publicise to West silvertown

I am pleased to see the community led action.

Beckton ward panel has 8 members, there are 50 people on the mailing list. We are the liasion between community and Police. Is there funding available to support the group



What are your thoughts on the progress made to date with the projects that have been presented?

Active Newham Volunteers could help

I feel less in beckton than when I first came 3 years there are too many street drinkers and beggars, graffiti any suggestions on how to deal with this issue

Comments from tables



Progress to date

Community Plan Service Improvements

Service Improvements:

Newham Mag – delivery issues and layout – Fed back to Communications team

Response: Cannot deliver to flats without access, copies available at local pick up points

Layout of listings - Other options have been researched and current layout has been found to be most efficient.



Love Newham App – criticisms. Has recently relaunched. Still called Love Newham but comes via the Love Clean Streets App. Can now recognise non Newham land and therefore not mark jobs as “done”

Service Improvements Continued:

- **Audit of lighting** –Since 2018 LBN has been working to change all the old style lights to white, bright LED and introducing remote monitoring so we will know when lights fail, before they are reported. This process is almost finished and there are less than 3000 left to upgrade from a total of 20000.
- **Increased CCTV**
Requests for CCTV are received from around the borough on an almost daily basis. Unfortunately funding for CCTV is very limited and expensive to install particularly in residential streets, this is often due to the lack of suitable infrastructure.
Any requests for temporary mobile CCTV would need to be referred to the relevant enforcement manager where it would need to be agreed at the Enforcement Liaison Action Group.



Service Improvements continued:

- **Suggested tenant information pack for private and social**
Head of Resident Services can confirm that they are in the process of reviewing the Tenant and Leaseholder Handbook. However, this would relate to tenants and leaseholders in LBN properties (rather than private sector).
- **Landlords held accountable for tenants fly tipping**
Licensing Team can liaise with landlords around their accountability, but tenants are ultimately responsible for any enforcement issues including fly tipping



Service Improvements continued:

- **Parking review** – this has happened
Document can be found on the Council website under [Our Streets Transport and Parking](#)



- **Improved tree and shrub care** – community neighbourhood team regularly liaise with colleagues who manage the contracts and organise walkabouts / pass on feed back where appropriate



Service Improvements continued:

- **Links with Safer Neighbourhood Team / Police and Enforcement - to attend Community Neighbourhood events**
Continue to work closely together on projects / events etc.

Next Steps, Working Group

- Continue through implementation stage
- Existing Working Group members will continue their work in monitoring the implementation of the Plan
- If any new volunteers wish to join the Working Group please leave your contact details with us and we'll be in touch
- Annual review assembly will take place in April / May 2020

Comments from tables



Upcoming events

BLACK HISTORY NEWHAM

How Far Have We Come? A Conversation with Jane Grell

Thursday 10 October, 6-7.30pm

Beckton Globe Library

Stories, poetry and songs from Jane Grell's own work and the African Caribbean oral tradition.

Friday Social Walks

11 October meet 10.15am Beckton Globe Library

Three Mills

Children's Holiday Model Train Club

Monday 21st October 1-3pm

North Woolwich Library

Temporary Closure for refurbishments

Beckton Community Centre 21st December 2019

North Woolwich Library – December 2019 date TBC

Upcoming events

CALL FOR ARTISTS

SHAPE NEWHAM

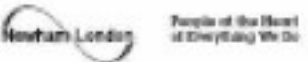
Improving public spaces together

Beckton, East Ham, Forest Gate, Green Street, Little Ilford, Manor Park, Maryland and Plaistow

Newham is a great place to live and we want to make it better – through Shape Newham we will improve places together.
Rohksana Fiaz OBE, Mayor of Newham

Newham Council is investing in improvements to public spaces across eight of its town centres and we want you to choose how the investment is spent! As part of a series of interactive assemblies you will be able to suggest and vote for your favourite projects. Ensure you have your say at:

For more information please visit www.shapenewham.co.uk



BECKTON & EAST HAM
ASSEMBLY 1
26 September 2019 at 6- 8.30pm
Beckton Community Centre

ASSEMBLY 2
29 October 2019 at 6- 8.30pm
East Ham Library

ASSEMBLY 3
27 November 2019 at 6- 8.30pm
Beckton Community Centre

GREEN STREET & PLAISTOW
ASSEMBLY 1
9 October 2019 at 6- 8.30pm
ApplicartArts

ASSEMBLY 2
6 November 2019 at 6- 8.30pm
Portway Primary School
(back entrance)

ASSEMBLY 3
4 December 2019 at 6- 8.30pm
ApplicartArts

FOREST GATE, LITTLE ILFORD, MANOR PARK & MARYLAND
ASSEMBLY 1
16 October 2019 at 6- 8.30pm
Forest Gate Youth Zone

ASSEMBLY 2
13 November 2019 at 6- 8.30pm
Stratford Old Town Hall

ASSEMBLY 3
11 December 2019 at 6- 8.30pm
Forest Gate Youth Zone



Councillor Surgery Details

Beckton		
<p>Cllr James Asser</p> <p>Saturdays 11am to 12 Noon</p> <p>Beckton Globe Library 1 Kingsford Way London E6 5JQ</p>	<p>Cllr Ayesha Chowdhury</p> <p>Saturdays 11am to 12 Noon</p> <p>Beckton Globe Library 1 Kingsford Way London E6 5JQ</p>	<p>Cllr Tonii Wilson</p> <p>Saturdays 11am to 12 Noon</p> <p>Beckton Globe Library 1 Kingsford Way London E6 5JQ</p>
Royal Docks		
<p>Cllr Stephen Brayshaw</p> <p>1st & 3rd Thursday 7pm Britannia Village, 65 Evelyn Road, E16 1TU</p> <p>and</p> <p>2nd & 4th Thursday 7pm Royal Docks Learning Zone, Albert Road E16 2JB</p>	<p>Cllr Anthony McAlmont</p> <p>1st & 3rd Thursday 7pm Britannia Village, 65 Evelyn Road, E16 1TU</p> <p>and</p> <p>2nd & 4th Thursday 7pm Royal Docks Learning Zone, Albert Road E16 2JB</p>	<p>Cllr Patrick Murphy</p> <p>1st & 3rd Thursday 7pm Britannia Village, 65 Evelyn Road, E16 1TU</p> <p>and</p> <p>2nd & 4th Thursday 7pm Royal Docks Learning Zone, Albert Road E16 2JB</p>

Closing Remarks

Councillor Muzibur Rahman

Deputy Cabinet Member for Communities

**Thank you all for your time and
contribution today.**

**LET YOUR
VOICE BE
HEARD**