

# Custom House and Canning Town Community Citizens' Assembly

Monday 21st October 2019

18:30-20:30



# Welcome!

- Welcome to the Custom House and Canning Town Community Citizens' Assembly
- Today is the 4<sup>th</sup> assembly of this current cycle of community assemblies
- Please take a seat at one of the tables

# Housekeeping

- Fire exits and amenities
- Accessibility
- Photography
- Refreshments

# The purpose of today's assembly:

- To update you on:
  - The Community Plan
  - Progress made to date with the community projects voted for in February/ March
  - Progress made to date with service improvements
- To discuss any changes made to projects and its implications
- To give you the opportunity to get involved with implementing projects and join our Working Group

# Introduction

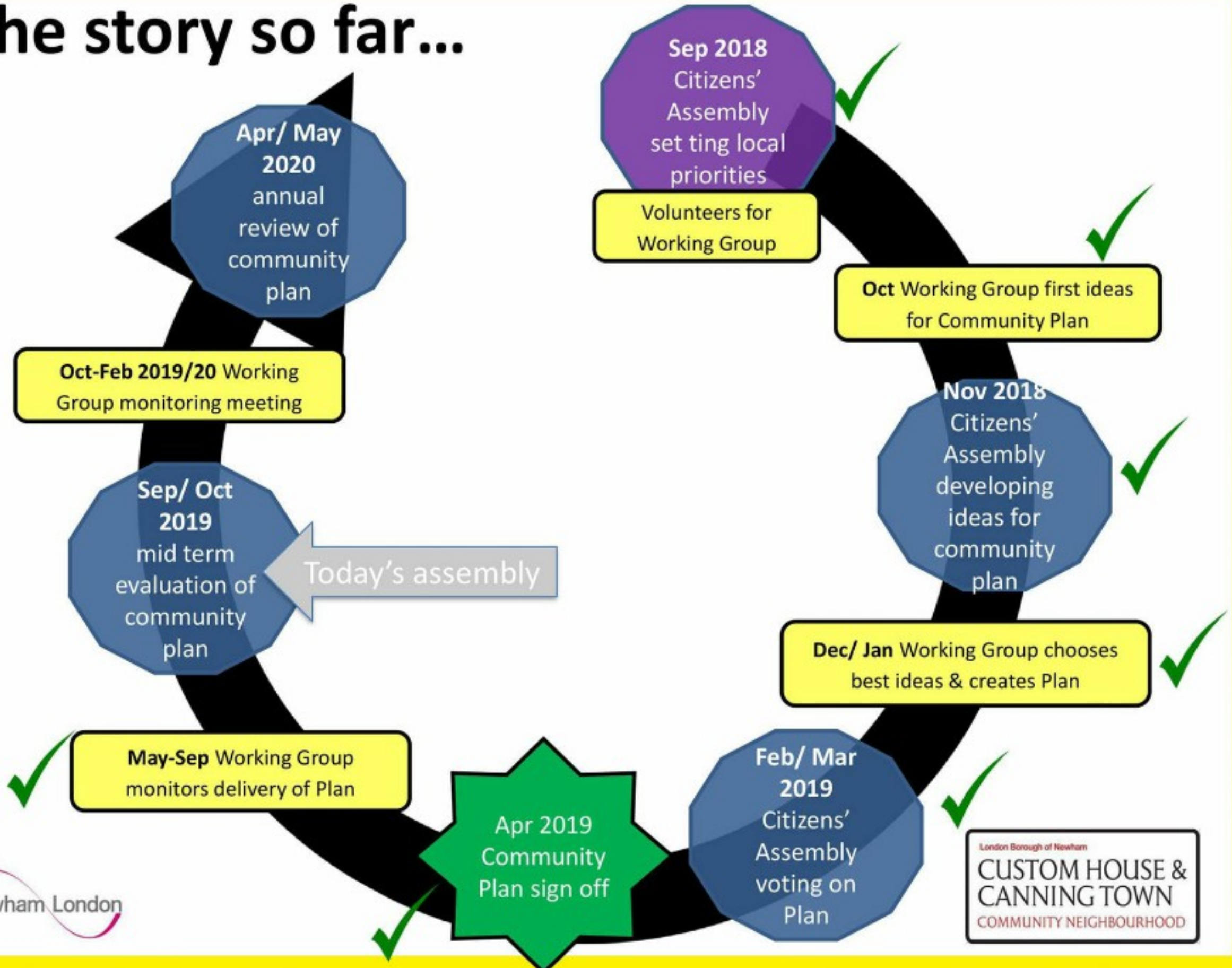
## Cllr. Muzibur Rahman

Deputy Cabinet Member, Community Neighbourhoods

# Schedule

Time	Duration	Item	Presenter
18:30	5mins	Welcome	Sarah Dodd
18:35	5mins	Introduction	Cllr. Muzibur Rahman
18:40	10mins	The story so far	Sarah Dodd
18:50	30mins	Update on Community Plan - Projects and feedback	Working Group
19:20	15mins	Round 1 and feedback	Sarah Dodd
19:45	5 mins	Break	
19:50	15mins	Update on Community Plan - Service Improvements and feedback	Sarah Dodd/ Service area reps
20:05	10 mins	Feedback	Sarah Dodd
20:15	10 mins	Next steps and other local projects	Sarah Dodd
20:25	5mins	Closing remarks	Cllr. Muzibur Rahman

# The story so far...



# The story so far...

## Previous Assemblies:

- ✓ 260 attended the 3 previous assemblies
- ✓ 16 Working Group Members
- ✓ Support from LBN services and stakeholders, Met police, PRS, LBN Regeneration, LBN Enforcement, LBN Youth services
- ✓ Service improvements, projects and budget allocation



# The top three priorities for Custom House and Canning Town:

- 1. Community Safety and Policing**
- 2. Regeneration & Better High Streets**
- 3. Better & Cleaner Environment**

Custom House & Canning Town Community Plan: Budget Allocation

Potential projects	Cost	Chosen projects	Potential projects	Cost	Chosen projects
1) Keep Calm & Connected	£4,000		10) Inside Out Art Project	£2,000	
2) Parks for People	£3,600		11) Small Business Support	£4,000	
3) Clean up Crime	£250	£250	12) Green Grants	£5,000	£5,000
4) Design out crime on Estates	£5,000	£5,000	13) Recycling Competition for Schools	£750	
5) Ditch the Dumping/ How to deal with Fly Tip Hot Spots	£4,500	£4,500	14) Canning Town in Bloom	£2,000	
6) Neighbourhood Watch network	£750	£750	15) The Big Clean-up Day in your area	£2,000	£2,000
7) Motivating you to Motivate our next generation	£6,000		16) Zero Waste Pop up Shop	£200	
8) Bring Back Business	£5,500	£5,500	17) The Big Business Clean-up	£1,000	£1,000
9) Pop up Premises	£1,000	£1,000	<b>Total cost</b>		<b>£25,000</b>
			<b>Money left from £25k</b>		<b>£0</b>

# Community Plan Projects Progress to date

## Working Group

# Community Plan Projects- Working Group



# Priority 1 : Community Safety & Policing

1. Clean up Crime
2. Design out Crime on Estates
3. Ditch the Dumping
4. Neighbourhood Watch Network

# Priority 1- Safer Neighbourhood Clean Up £250

- 1. What we are aiming for?** 6 weapon sweeps with police leading by March 2020
- 2. Why?** Increased community safety, increased community engagement with police, reduction in fear of crime
- 3. People taking part said,** “Trees and shrubs need to be pruned back everywhere”, “great initiative keep it up”!
- 4. What we have learned?** Need to improve communications so now getting high vis jackets and pull up banners to communicate when around for the clean up and next one.



**5. Spend – Comms £96**



# Priority 1: Safer Neighbourhood Clean Up £250

## Progress

- 4 Clean up crime walkabouts completed from June 19– October 19
- Clean-ups conducted in Canning Town South x 1 , Custom House x 2, Canning Town North x 1



## Results so far

- Raised community awareness of local police safety initiatives
- More residents engaging with local police
- 1 non pistol weapon & motorbike found
- Community interest and reassurance.

- **Next Safer Neighbourhood Clean up on Sat 26<sup>th</sup> October 11 am– 12.30 CTN**
- Ongoing scheduled for first Saturday of the month meeting at Canning Town Library until March 2020

# Priority 1 – Design Out Crime on Estates £5,000

1. **What we are aiming for?** 3 schemes in each ward informed by ASB & Crime incidents, completed by March 2020
2. **Why?** Reduction Anti Social Behaviour and crime on CT & CH estates, improved community safety and quality of life for residents
3. **Surveys,** After to be completed by LBN housing
4. **What people taking part said-** “The alleyway lights are brighter”.
5. **Spend** – £0 funded by LBN Housing





# Priority 1 Design Out Crime on Estates £5,000

## Progress/ Results

- One area identified in Canning Town North Ward, **Baron Walk /Clifton Road** informed by ASB & crime incidents on LBN housing estate.
- Environmental Visual Audit completed by Secure by Design officer. In August 2019
- Short and long terms recommendations received in September .
- Short term recommendations of cutting back trees & shrubbery & improving lighting completed in October. No cost so
- Three other areas identified in CTS (**Bothwell Close**) ( **Edwards Street**)and CH wards (**Hoskins Close**) through Safer Neighbourhood Police.

Before



After



# Priority 1 Ditch the Dumping - £4,500

1. **What we are aiming for?** Fly tipping to reduce at 3 specified sites, one per ward. To prevent fly tipping at hotspot sites.
2. **Why?** Improved environment,  
Reduction in fly tipping,  
Reduction in anti social behaviour
3. **Surveys** Housing Team surveyed Percy Road
4. **What People taking part said ?**
5. **What we have learned, 1662** fly tips in CH & CT from 1/1/19 – 15/10/19.
6. **Spend – £0**



# Priority 1 Ditch the Dumping £4,500

## Progress/ Results

- Ongoing partnership with LBN Fly tipping team & Public Realm Services Cleansing team
- In consultation with local residents to identify **hotspot fly tipping**
- Two areas identified in CTS ward – **Denmark/ Chadwin Street**
- Three areas identified in CH ward – **Hooper Road/Maplin Hands Walk/ Coolfin Road**
- Areas being monitored by Fly tipping team
- Options being researched with residents to prevent/design out the fly-tipping



# Priority 1 Neighborhood Watch Network £750

1. **What we are aiming for?** To start 6 new schemes, start 2 in each ward with a lead resident.
2. **Why?** Improved community safety, more neighbour street connections
3. **What people taking part said**  
Residents' not keen to be part of a formal watch as concerns about reporting aspect.
4. **What we have learned?** Will get more ownership of project if change of name and focus on linking neighbours around local green issues. **Neighbourhood Connections**
5. **Spend – £0**



# Priority 1 Neighborhood Watch Network £750

## Progress/ Results

- Met with National Neighbourhood Watch Network for advice and support
- 3 streets identified with lead resident (one on each ward)
- Researched active Neighbourhood watch schemes in CH & CT none were on the NW database.
- Developing 2 green projects in CH ward /encouraging local green projects



# Priority 2 : Regeneration/Better High Streets Facilities

1. Bring Back Business
2. Pop up Premises

## Priority 2 Bring Back Business £5,500

- 1. What we are aiming for?** To increase footfall on Barking Road High Street, develop events programme, engage **45** businesses on high street through initial survey
- 2. Why?** To improve shopping, services and business offer to encourage footfall.
- 3. What we have learned?** Partnership working needed with market operator and developer to deliver an events programme on Rathbone market.
- 4. Spend £738**



# Priority 2 Bring Back Business

## Progress / results

1. Business Forum met a couple of times re: how to revitalise high street this resulted in survey being devised & event programme being planned
2. Survey targeting local businesses along Barking Road High Street
3. Priority 2 working group members meeting weekly to organize Food Festival planned for 30th November & Winter Market on 28<sup>th</sup> November
4. Partnership with LBN Regeneration & Econ Regen, ECF/ Tudor markets, Rotary Club , Community & Faith groups
5. Linking with Big Local South Plaistow Youth market.
6. Organising food hygiene certificates for community members.( community wealth building)





# Priority 2 Pop up Premises £1,000

- 1. What we are aiming for?** A list of micro enterprises / start ups to support regarding community wealth building. Pilot scheme to use Rathbone market stalls
- 2. Why?** Increased footfall in High Street, improved range within shopping offer
- 3. What we have learned ?** Micro enterprises not keen to sell at RM due to low footfall
- 4. Changes**
- 5. Spend £0**



# Priority 3 Better & Cleaner Environment

1. **Green Grants, Let's get your planting started  
£5,000**
2. **Big Clean Up, £ 2,000**
3. **The Big Business Clean up, £ 1,000**

# Priority 3 – Green Grants £5,000

(Let's Get Your Planting Started)

1. **What we are aiming for?** 10 grants given out and completed by March/April
2. **Why?** Improved local environment, Improved local green sustainable connections, Increased community resilience
3. **What people taking part have said?** Keen to apply but need to link up with LBN to maintain any Green improvement.
4. **Spend - £325**



# Priority 3 Green Grants - £ 5,000

(Let's Get Your Planting Started)

## Progress/results

- Devised in collaboration with LBN Grants Team & B&RD
- Launched end of July 2019.
- Now publicizing.
- 17 application forms sent out,
- One completed application received and agreed, Abbey Arms planters
- **Spend:** £325



## Green Grants

July 2019 – March 2020

Beckton and Royal Docks and Custom House House and Canning Town Community Neighbourhood.

Following the recent citizen's assemblies, residents voted for green grants in the above two neighbourhoods. We are now piloting an environmental small grants programme. Grants are for you to transform and improve your local environment and green spaces.

For more information and to request an application form contact:  
CN.BecktonRoyalDocks@newham.gov.uk  
020 3373 1508

CN.CustomHouseCanningTown@newham.gov.uk  
020 3373 8537



# Priority 3- The Big Clean up £2,000

1. **What we are aiming for?** 8 clean ups, one a month
2. **Why?** Improved environment improved resilience, improved local social connections, sense of local ownership
3. **What we have learned?** To get tool kits, more cleaning kits in bags to support residents to lead. Organise training e.g. risk assessment, H&S
4. **What people taking part have said**” this is great for the area, “more tools” “good to meet like minded people” lets roll this out step by step and get more people involved”.



5. Spend £ 554

# Priority 3 The Big Clean Up- £2,000

## Progress/ results

- 4 Clean ups completed Holland Road, Ayres Close CTN, Bothwell Close, Fife Road CTS.
- Proposed Stansfeld Road non park side CH?
- Overall 70 People took part. Many bags of rubbish picked up, 6 tonnes of bulky waste/furniture from 4 clean ups
- Good community connections, neighbours meeting for the first time.
- Partnership working with PRS Cleansing, Police, Enforcement & Community groups.

Before



After



# Priority 3 The Big Business Clean up £ 1,000

1. **What we are aiming for?** 3  
Business clean ups
2. **Why?** Better and Cleaner High street, improved local connections
3. **What we have learned ?**  
Important to Survey businesses for their ownership/ involvement.  
Working in partnership with Public Realm services / LBN Econ Regeneration
4. **Surveys** – Aiming for 45 businesses  
From Canning Town roundabout to McDonalds



# What are your thoughts on the progress made to date with the projects that have been presented?

Good progress

We must use up all the money and not send it back. Otherwise, next time it may suggest we don't need all of it.

Like the market idea. Need to do more to support our high streets.

Needs to ensure the when the residents have cleaned areas the council then ensure they continue to keep it clean

getting to know your neighbour

would like a clean up in standford road. the none park side of standford. road we would like have the shrubs to be cut back to make safer

Market idea is a good one

All the projects were perfectly delivered. the presentations were clear and preseneters explained it well.

Neighbourhood Watch - will it be safe?





# What are your thoughts on the progress made to date with the projects that have been presented?

How to get involved in projects. Please provide details

Tant avenue near nursery needs clearing

Concern that money allocated to area is for cleaning the streets which the council are paid for.

Change name from Neighbourhood Watch to Neighbourhood Connections. Former has connotation with crime, police etc.

insulting to clean up your own rubbish when your paying council tax

Fife project looks alot better

Education for young people in terms of rubbish and environment is really important

Neighbourhood Watch - renamed to Connect with us.

need to find better ways of engaging Royal gateway residents - larger complexes



# What are your thoughts on the progress made to date with the projects that have been presented?

Too many meetings is confusing

School education programme for tidying and environment

exciting to see clean up groups

Training should be provided for Neighbourhood Watch early on so residents can decide the risks and benefits.

very good, functioning well

Youth - Keep involved in planning and delivery especially those not in education.

What is the format of the neighbourhood watch?

we need more residents to assist on the projects to ensure that there is a long term improvement

better marketing. contact big developers who can push this to their residential list



# What are your thoughts on the progress made to date with the projects that have been presented?

Fly tipping -Has improved in the last 3/4 months. Council is collecting faster and residents/business not dumping as much.

1 Percy Road is back to how it was after tidy up and Ordanance Rd the same

the cleans up events are really good and positive

Training for Neighbourhood Watch?

newham mag - need to get to flats

Eastleigh School Green area - outdoor bin always spills over. StarLane School parents have to walk around the overflow.

Garages behind Ordanance Road is over grown and needs a cut back

trying to get things done has been hard

Identify problem spaces for resident involvement



# What are your thoughts on the progress made to date with the projects that have been presented?

How many people in neighbourhood are aware of the initiatives? Feeling is not enough have.

projects great - but who is going to monitor progress cutting of shrubs / trees etc

Some houses don't have room for wheelie bins so have to go on the street. Needs another solution.

a lot of the project overlap in to different areas they need to look this.

Denmark St junction of A13 - after fire, needs work

Neighbourhood Watch name to be changed

like what heard so far

Recruit an organisation to setup local food provision - community garden

bring more people onto the project team



# What are your thoughts on the progress made to date with the projects that have been presented?

need to get more young people involved

Rathbone Market Square is a great place for communal activity but not enough people are aware. Needs more leaflets, banners in market, people are traffic light,

market traders need more support to keep them in business

Rathbone St market - we need markets - need to make them more accessible for younger people, each wifi hot spots, encourage to get them involved

"Canning Town North feels like people who don't know us have invaded the area" - people dont have an investment or motivation to help the community

Was there a food fair in the summer?

good friday market, once month - free stalls

Encourage people to use the library more - especially to get information.

need to identify the right people in the community to assist with the neighbourhood watch



# What are your thoughts on the progress made to date with the projects that have been presented?

the non park stanfield road who owns it and responsible for it something needs to be done.

Overhanging Ivy on corner of Exning Road is dangerous and taking up half the pavement. Please help cut back.

Underused buildings - Hub - Star Lane, Links - Star Lane South. Why are these empty and youth missing out on opportunities. Bring them back for young people and involve in replanning



# Comments from tables



**Progress to date**

# Community Plan Service Improvements



# Priority 1

## Community Safety & Policing

- Improved communication between police, community and council- **First Community Safety Forum. Developing local comms re :the local SNT number 's and reporting methods. To do -Reporting numbers flyers on LBN Housing notice boards**
- Improve Newham app, make broader , **Now have revamped app Love Clean streets . Promoted on CH CT e-newsletter and wider**
- Community ward panel meetings- **Community Safety Forum pilot 7<sup>th</sup> August, Next one 30<sup>th</sup> October. CTS & CTN wards having a joint meeting 23/10/19**
- Audit/mapping of activities for all groups – **Clr Sarah Ruiz, youth facilities**
- Publicise parent support workshops with YOT



# Priority 2

## Regeneration/ Better High Streets Facilities

- Communication strategy re: planning applications and emerging statement of community involvement .
- The Statement of Community Involvement was drafted and consulted on over the summer.
- The Planning Team are eager to have a greater response from residents though and we will therefore be reviewing and responding to the responses we have already had with a revised draft to the Statement of Community Involvement which we will then consult on again.

# Priority 2

## Regeneration/ Better High Streets Facilities

- Communication strategy re: regeneration, **Communication strategy started and regular newsletter now being sent out by LBN**  
**Regeneration Drop in shop in 25 Freemasons Road for Custom House regeneration plans, regular communication**
- Consider Business Improvement district, liaise with planning team  
Re s106 funds, Community Infrastructure  
**The Council has an adopted position the 'Developer Contributions Governance and Funding Allocation Strategy' which details how S106 and CIL are administered and managed; this was agreed in March 2019.**

# Priority 2

Shape Your Future Custom House



Festival of Workshops  
9-11 July 2019



## What are the Ingredients of a Great Neighbourhood?

This event is an important step – an opportunity to input your ideas – in a major project to co-produce designs for new community spaces, homes and an improved town centre.

#3 Thu 4th July

### Planning systems

Who decides what gets built where? How does the system try to support good development (and stop bad)? How do the public get to have a say? A plain English introduction to UK and London planning systems.

#4 Thu 18th July

### Designing homes

What needs careful thinking when designing a house or flat? How do you balance individual and collective needs? And make sure housing works for the people who live in it? We'll use recent examples – good and bad – to bring the conversation alive.

#5 Thu 1st August

### Sustainability

What does this actually mean? How does it relate to everyday life, from energy bills to how we experience buildings and places on the ground? What does the law require? And what might Custom House aspire to?

#### All workshops

- are free to attend
- take place twice:
  - 12.30–2.30pm
  - 6.30–8.30pm
- Come to the one that works for you.
- are at the former Post Office, 25 Freemasons Road, E16
- will be informative but also FUN!

#### Advance booking requested

To book your place, ask questions, or discuss any access or other practical needs contact Daisy at [daisy@daisyfroud.com](mailto:daisy@daisyfroud.com) or on 07870 691630

# Priority 3

## Better and Cleaner Environment

- Audit of street lightings, **Map of street lighting in the neighbourhood informing where lighting improvements can be brought forward e.g. design out crime areas**
- Work with Newham housing re; design out crime, **Working in partnership with LBN Housing Repairs/ Highways / Residents liaison officers re: Baron walk area / Edwards Street / Hoskins Close**
- Walk the ward monthly with LBN enforcement and residents, on hold
- Love Parks guide to green spaces in 3 wards to encourage usage **Developing friends of the parks group, targeting 4 parks out of 9 in the neighbourhood, Canning Town, Cundy Park, Keir Hardie Park, Star Park**
- Feedback from Working group, need to consider ways of working jointly between LBN departments

# Comments from tables



# Next Steps, Working Group

- Continue through implementation stage
- Existing Working Group members will continue their work in monitoring the implementation of the Plan
- If any new volunteers wish to join the Working Group please leave your contact details with us and we'll be in touch
- The Annual review assembly will take place in April / May 2020

# Upcoming events

- Black History Month throughout October 2019. Programme on the council website.
- Community Safety Forum, Wednesday 30 October 6.30-8.30pm, Canning Town Library
- Interfaith Week 2019, 10-17 November 2019
- Annual Christmas lights Switch on and Winter Market, 28<sup>th</sup> November 4-7pm, Canning Town Library  
3rd December 4-5.30pm, Custom House Library
- Rathbone Market Food Festival – 30<sup>th</sup> November 12-5pm
- Christmas Lunch – (Intergenerational) 16<sup>th</sup> December, Canning Town Library



## Councillor Surgery Details

Canning Town North		
<p><b>Cllr Ann Easter</b></p> <p>Saturdays 10-11am</p> <p>Custom House &amp; Canning Town Community Neighbourhood Centre 18 Rathbone Market Canning Town, E16 1EH</p>	<p><b>Cllr Shaban Mohamed</b></p> <p>Saturdays 10-11am</p> <p>Custom House &amp; Canning Town Community Neighbourhood Centre 18 Rathbone Market Canning Town, E16 1EH</p>	<p><b>Cllr Delphine Tohoua</b></p> <p>Saturdays 10-11am</p> <p>Custom House &amp; Canning Town Community Neighbourhood Centre 18 Rathbone Market Canning Town, E16 1EH</p>
Canning Town South		
<p><b>Cllr Rohit Dasgupta</b></p> <p>First Thursday of month 6 - 8pm</p> <p>Custom House &amp; Canning Town Community Neighbourhood Centre 18 Rathbone Market Canning Town, E16 1EH</p>	<p><b>Cllr Alan Griffiths</b></p> <p>Second Wednesday 10.30am – 12.30pm Stubbs Point, New Barn Street London, E16 8JL (community room, 1<sup>st</sup> floor)</p> <p>Fourth Thursday 10.30am – 12.30pm River Christian Centre, Vincent Street E16 1LZ (Prayer room, by reception)</p>	<p><b>Cllr Belgica Guana</b></p> <p>Third Saturday of the month 10am – 12pm</p> <p>1<sup>st</sup> Saturday of the month 11am-12pm</p> <p>Custom House &amp; Canning Town Community Neighbourhood Centre. 18 Rathbone Market Canning Town, E16 1EH</p>



## Councillor Surgery Details

Custom House		
<p><b>Cllr James Beckles</b></p> <p>Second &amp; Fourth Saturday 10.30 – 11.30am</p> <p>Custom House Library Prince Regents Lane London, E16 3JJ</p> <p>Youth Surgery, Fourth Friday of the month 7 - 8pm</p> <p>Shipman Youth Zone, 340 Prince Regents Lane London E16 3JH</p>	<p><b>Cllr Patricia Holland</b></p> <p>First Saturday 10 - 11am</p> <p>Custom House Library Prince Regents Lane London E16 3JJ</p>	<p><b>Cllr Sarah Ruiz</b></p> <p>Third &amp; Fifth Saturdays 10 - 11am</p> <p>Custom House Library Prince Regents Lane London E16 3JJ</p>
<p><b>Rokhsana Fiaz OBE</b> <b>Mayor of Newham</b></p> <p>Mayor's surgeries are held 10-12pm On 2nd and 4th Saturday of the month. There are also two Mayoral phone surgeries a month.</p> <p><a href="http://www.newham.gov.uk/MayorsSurgeries">www.newham.gov.uk/MayorsSurgeries</a></p>		

# Closing Remarks

## Cllr. Muzibur Rahman

– Deputy Cabinet Member for Community  
Neighbourhoods

**Thank you all for your time and  
contribution today.**

**LET YOUR  
VOICE BE  
HEARD**