

# East Ham Community Citizens' Assembly

Thursday 24 October 2019

18:30-20:30



# Welcome!

- Welcome to the East Ham Community Citizens' Assembly
- Today is the 4<sup>th</sup> assembly of this current cycle of community assemblies

# Housekeeping

- Fire exits and amenities
- Accessibility
- Photography
- Refreshments

# The purpose of today's assembly:

- To update you on:
  - The Community Plan
  - Progress made to date with the community projects voted for in February/ March
  - Progress made to date with service improvements
- To discuss any changes made to projects and its implications
- To give you the opportunity to get involved with implementing projects and join our Working Group

# Introduction

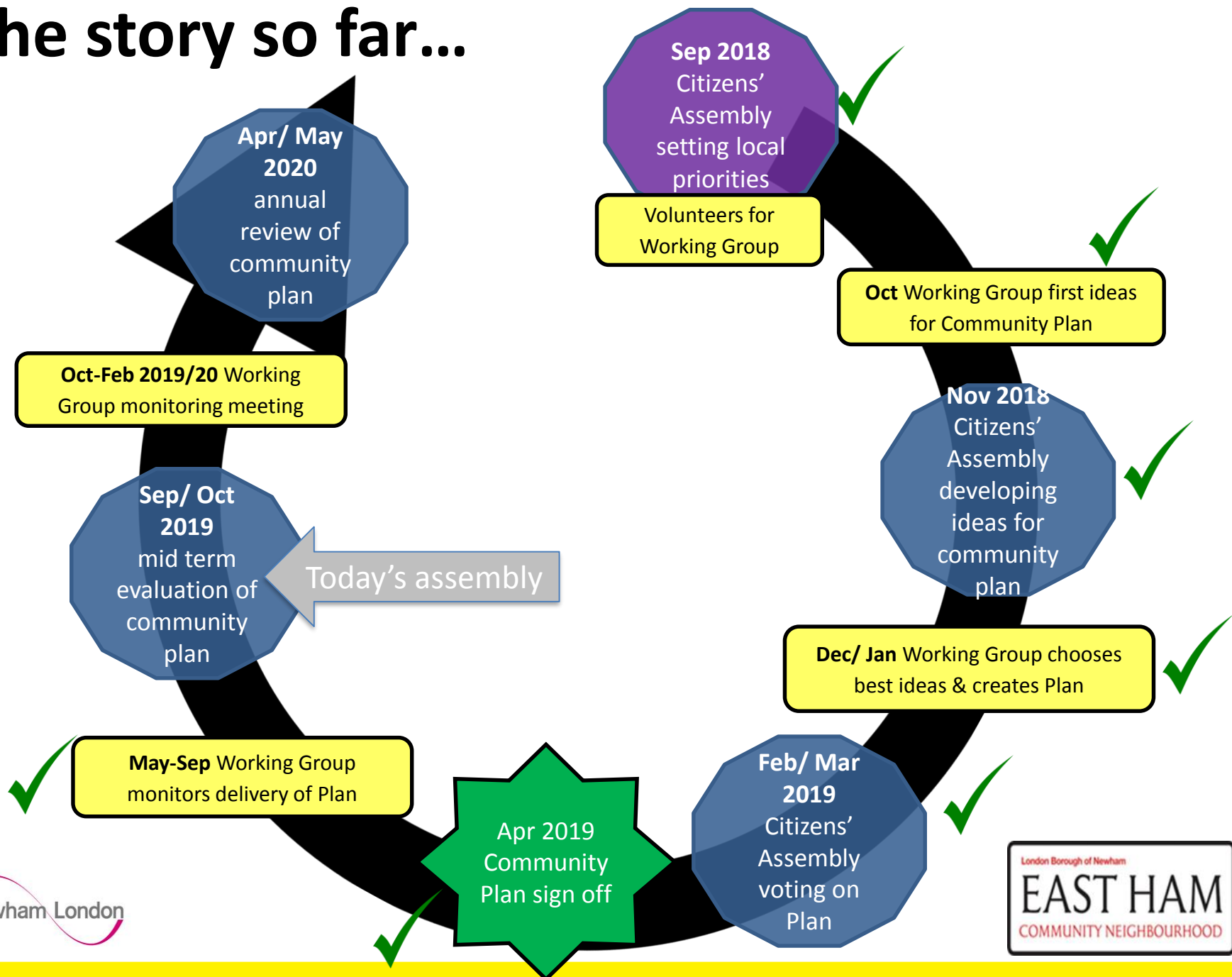
## Cllr. Charlene McLean

Deputy Mayor (Community) - Lead Member, Community  
Neighbourhoods

# Schedule

Time	Duration	Item	Presenter
18:30	5mins	Welcome	Nicola Mackie
18:35	5mins	Introduction	Cllr. Charlene McClean
18:40	10mins	The story so far	Nicola Mackie
18:50	30mins	Update on Community Plan - Projects and feedback	Working Group/Nicola Mackie
19:20	20mins	Round 1 and feedback	Nicola Mackie
19:40	20mins	Update on Community Plan - Service Improvements and feedback	Nicola Mackie/ Service area reps
20:00	20mins	Round 2 and feedback	Nicola Mackie
20:20	5mins	Next steps and other local projects	Nicola Mackie
20:25	5mins	Closing remarks	Ward Councillors/ Nicola Mackie

# The story so far...



# The story so far...

## Previous Assemblies:

- ✓ 262 attended the 4 previous assemblies
- ✓ 14 Working Group Members
- ✓ Support from LBN services and stakeholders
- ✓ Service improvements, projects and budget allocation



# The top three priorities for East Ham:

1. Anti Social Behaviour & Enforcement
2. Environment
3. Health

## East Ham Community Plan: budget allocation

Potential projects	Cost	Chosen projects	Potential projects	Cost	Chosen projects
1) High Street Business Network	£500	£500	11) East Ham in Bloom	£2,500	
2) Community Safety Roadshow	£1,000		12) Environmental Ambassadors	£1,000	
3) Creative Arts and Cultural Programme	£7,500	£7,500	13) Community Air Quality Project	£500	
4) Personal Safety Workshops	£2,400	£2,400	14) Healthy Families	£6,000	£6,000
5) East Ham Business Awards	£1,500		15) Community First Aid Courses	£3,000	
6) High Street Furniture Review	£2,500	£2,500	16) Targeted Support Groups	£1,000	
7) Environmental Comms Campaign	£3,000		17) Health Ambassadors	£1,000	
8) High Street Clean & Green	£1,000	£1,000	18) One Stop Shop Health Events	£2,000	
9) Keep East Ham Tidy	£2,000	£2,000	19) Healthy Activities in Parks and Open Spaces	£2,000	
10) East Ham Recycles	£1,500		20) Addressing Mental Health	£3,500	£3,100
			<b>Total cost</b>		<b>£25,000</b>
			<b>Money left from £25k</b>		<b>£0</b>

# Community Plan Projects

# Meet the Working Group

# Priority 1 Anti-Social Behaviour and Enforcement

## High Street Bundle £11,500

High Street Business Network £500

Creative Arts and Cultural Programme £7,500

High Street Furniture Review £2,500

High Street Clean and Green £1,000 + sponsorship  
(Environment project )

## Personal Safety Workshop £2,400

A programme of personal safety workshop for all ages

# Priority 1

## High Street Business Network

5 engagement sessions

15 businesses engaged

1 meeting held in September

2 businesses attended

Safer Neighbourhoods Team

LBN Law Enforcement Team

Budget £500

Budget spent £46.00



### Introduction

- The purpose of today's meeting:
- To develop a network of businesses and shop owners who will work with the community to improve the high street by working together to report and monitor crime.
- To share the priorities of the East Ham Citizen Assemblies
- To provide an update on recent High Street North Enforcement actions priorities

a place where people choose to  
live, work & stay



# Priority 1

**Creative Arts and Cultural Programme** - *A year long programme of creative arts events and cultural activities on High Street North creating a more pleasant, engaging and welcoming atmosphere*

Budget £7,500

Spent £200

Allocated £2,500



# Priority 1

Developing a proposal with LBN  
Highways, Licensing and  
Marketing team

1 x Event cancelled due to weather  
(20<sup>th</sup> July)

1 x Event held (Green Couch Day)

2 x Sound Fest Events

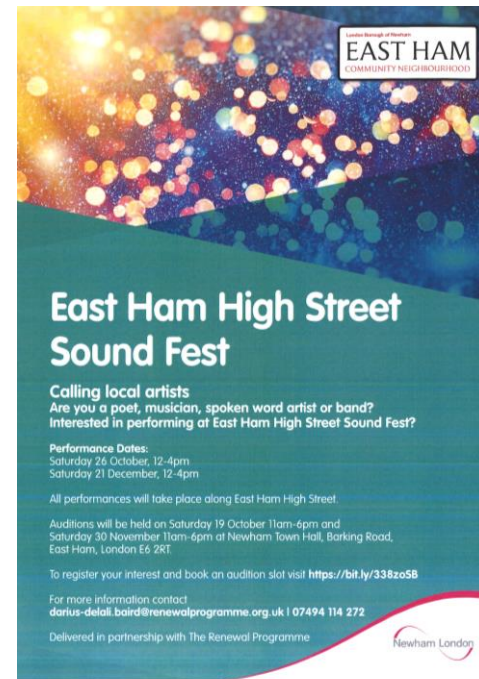
26<sup>th</sup> October 2-4pm

21<sup>st</sup> December 2-4pm

Christmas Light Switch on  
23<sup>rd</sup> November

Budget £7,500

Spent £0





# Priority 1

**High Street Furniture Review -**  
*The review will suggest changes that will reduce loitering and ASB*

Regeneration team to undertake review

1 walkabout taken place

Review to be completed by December 2019

Budget to be spent on improvement

Budget £2,500

Spent £0





# Priority 1

## Personal Safety Workshops

4 x Self-Defence  
Workshops for young  
people August 2019  
Cost £300

2 x events planned in Jan  
& March 2020  
Cost £1,000 each

Budget £2,400  
Allocated £2,300



# Priority 2 Environment

**High Street Clean and Green – to improve the look and feel of the High Street**

Summer planting provided by LBN Greenspace Team

Planning to deliver spring 2020

Budget £1,000 plus sponsorship  
£0 spent





# Priority 2 Environment

**Keep East Ham Tidy -**  
*Events targeting schools and families that teach about the environmental impact of littering and encourage sustainable change in behaviour*

Budget £,2000

Spent £ 300



# Priority 2 Environment

## Keep East Ham Tidy -

### One by One Project

#### Supported 4 Clean ups

- 2 parks
- 2 streets
- 200 residents

Hartley School Nov 2019

Brampton School TBC



London Borough of Newham  
**EAST HAM**  
COMMUNITY NEIGHBOURHOOD

"By keeping my local environment clean I have been able to make a big difference to my street and the surrounding areas.  
I would like to invite you to do the same"  
Prabha, East Ham Environmental Focus Group

## One by One Community starts with you

One by One we aim to improve our local environment, educating neighbours and creating a lasting legacy by working together to keep our local area tidy.

One by One is an initiative being run by residents and members of East Ham Environmental Focus Group with the support of East Ham Community Neighbourhood.

020 3373 0827 or email [CN.Eastham@newham.gov.uk](mailto:CN.Eastham@newham.gov.uk) to get involved.  
East Ham Library 328 Barking Road, E6 2RT

Newham London

# Priority 3 Health

## Healthy Families

- *Healthy eating education projects for families including after school groups and educational workshops regarding healthy eating and improved lifestyle*

Budget £6,000

Spent £5,000

A promotional poster for "Fun Family Lifestyle Clubs" in East Ham. The top half shows a family of four (a man, a woman, and two children) smiling and looking at something together in a kitchen setting. The bottom half is a teal gradient with white text. A white circle with the word "FREE" in teal is on the right. The text includes the location "East Ham Library 328 Barking Road, E6 2RT", a question "Would you like support making positive lifestyle choices for your family?", a description of the clubs, a schedule for October, November, and February, and contact information for Christina Ford.

London Borough of Newham  
**EAST HAM**  
COMMUNITY NEIGHBOURHOOD

**FREE**

## Fun Family Lifestyle Clubs

**East Ham Library 328 Barking Road, E6 2RT**

Would you like support making positive lifestyle choices for your family?

Come and join us for our Fun Family Lifestyle Clubs.  
Hands on cooking and fun physical activity for the whole family.  
A chance to get the whole family moving and enjoy making healthy meals fun.

October half term, Monday 21 - Friday 25 October, 10am-12noon  
November (every Saturday), 2 - 30 November, 2-4pm  
February half term, Monday 17 - Friday 21 February, 10am-12noon

5 sessions per family, spaces are limited so please book now -  
1 adult & 4 kids max per family.

For more information contact  
[christina.ford@newham.gov.uk](mailto:christina.ford@newham.gov.uk) / 0203 373 7492

Newham London





# Priority 3 Health

## Fun Family lifestyle Course

- 3 courses running consisting of 5 x 2hr sessions
- 25 families each Course (1 adult up to 4 children)



# Priority 3 Health

**Addressing Mental Health  
*Mental Health Awareness  
Programme including  
Mental Health support  
groups***

**Over 55 Art Making Session**

**Support Group to discuss  
and agree what the need is**

**Budget £3,500**

**Total spend £520.28**

Art  
making  
sessions  
for over 55's



If you have an interest in being creative and like making things, this is for you. A weekly session working with an artist at Red Door Studios, providing a welcoming environment to meet other local people and learn or develop creative skills.

We will offer a chance to have a go at several different art practices and also support you in developing a self directed creative project.

Starting 2nd October, Wednesdays, 10am - 12pm  
Red Door Studios, Rear of 120 High St South, E6 3RW  
No need to book, just turn up. Tea and refreshments provided  
Any questions: [info@throughthereddoor.org](mailto:info@throughthereddoor.org)

## Mental Health Awareness

*Do you support  
someone living  
with mental health  
needs?*



*Would you like to be  
part of a support  
network who meets  
regularly?*



Please come to our **Open Morning**  
On the 5<sup>th</sup> November 2019 at 10:30am

To find out more please contact East Ham Community Neighbourhood team via email:  
[cn.eastham@newham.gov.uk](mailto:cn.eastham@newham.gov.uk) or telephone: 02033730827

# Priority 3 Health

To mark World Mental Health Day

Green Couch Day

Green couch for residents to have a seat and a chat

Planting activity: 108 plants were given out

Rosetta arts undertook a community art session

Sports activities

Over 200 residents engaged





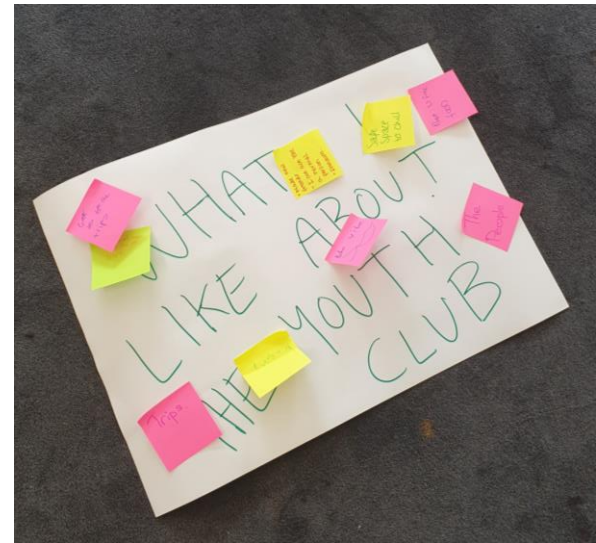
# Priority 3 Health

**Mental health and supporting each other workshop**

*Targeting young people aged between 13 -18 years old*

*14 young people participated*

*Cost: £450*



# What are your thoughts on the progress made to date with the projects that have been presented?

I am very pleased, I never thought I would see the day that the money would come through

really good for my first time it good we are looking at the environment

self defence is really amazing it really good for young women

programme not reaching the resident it needs to.

the project was set up nicely and the children loved it - my daughter also loved it. the cooking was indoor nice and warm and clean.

The first meeting he has attended very worthy but only scratching the surface - there should be a bigger budget - but a very low bar - lots of crime with young people and self defence is not resolving the issue

Use Newham Mag - pull out section to inform residents

Clean and green needed. Too much trash and rats.

I love Peter, he was brilliant , he brings humour to the working group



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# What are your thoughts on the progress made to date with the projects that have been presented?

Projects are great and exciting

mental health workshops is really good

Rats runnings around burgess road. Can we litter pick them?

as a member of the working group I'm proud to have seen this through.

too green sfoa concept is really good I can see this working in different areas

Projects were good - quite impressed with the Mental Health day - quite a few 200 local people engaged.

Some projects are helpful but lot ore to do e.g. fly tipping near Browning Raod.

Could personal safty be extended to include older people eg pensioners

High street businesses involved - have to keep going back or go to businesses

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# What are your thoughts on the progress made to date with the projects that have been presented?

Street cleansing and pest control need to up there game.

the family cooking projects are really good

Push with the businesses - more engagement - 15 businesses is quite low there must be a few hundred businesses on the high street

the self defence classes are really good

The business project needs more work - who are the neighbourhoods talking to the business owner or just the worker

Something has been done on each project. Coming to fruition so very pleased.

i like the mental health programme i think it needs to happen more often

I think it was a patchwork, there should be more money say spent in primary school or nursery on educating parents and children in healthy eating. we should be upping our rates so that parents can put their children in kindergarten.

High street needs some more impetus but look forward to seeing what comes out in the next six months

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# What are your thoughts on the progress made to date with the projects that have been presented?

Distraction techniques for robberies at the cash points - get glass counters or protect older and vulnerable residents

have a regular spot maybe in a café to have a mental health session

Projects seem very good and the area looks a bit brighter and welcoming

Mental Health project in particular was very interesting project.

having a green space

Involve Newham leisure Centre in the personal safety sessions to provide space and resources

Have the green couch outside a Costa

Make the street furniture out of recycled material (Terracycle)

we need to think like a village. We need to support parents and local businesses and organisations and youth clubs.

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# What are your thoughts on the progress made to date with the projects that have been presented?

Use Bee friendly flowers on high street

Projects are only a start but a lot more to do. East London as a whole has many challenges such as health, health and safety.

this is a whitewash exercise - and a product of cuts.

Approach central management of the high street chains. Local staff probably don't have the remit to make decisions and engage

Central Park - How to deal with anti social behaviour and how is this going to be dealt with. Post 'Under The Stars' event the problems (drug, alcohol etc) are back!

Flower 12 months a year. Use winter flowers etc.

I learnt to cook chicken soup

We are achieving things but tis is a start. Make it harder to do the wrong and easier to the right

Would like ot get involved in the working group and I have a particular interest in a theme such as mental health

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# What are your thoughts on the progress made to date with the projects that have been presented?

Things feels a little slow but we are getting there - these things take time.

Attendance has improved at these events - it looks like it has increased

Boxing was good. Thumbs up

For the heathy food workshop we need to get more out of it for the money

Healthy eating will help address obesity problem

it's important that it has been happening

Cooking classes. Cna it be themed around seasonal and sustainable foods

Has there been any follow up with the 25 families who attended the healthy cooking family workshops?

Feel free to use me bin stickers

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# What are your thoughts on the progress made to date with the projects that have been presented?

Increase in Health projects would be great

How about healthy eating ambassadors to train people up, keep the knowledge and make sustainable

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# Comments from tables



# Community Plan Service Improvements

# Priority 1 Anti-Social Behaviour and Enforcement

**Allison Sherwood**

LBN Interim Enforcement Manager

East Ham Neighbourhood  
Operations Update

## Team's and Activities



**Dedicated Ward Officers** – Three Law Enforcement Officers (LEOs) continue to patrol the wards within the East Ham Neighbourhood proactively tackling environmental crime and Anti-Social Behaviour. The Officers respond to a variety of complainants and enquiries on a daily basis. They make Council wide referrals and work in partnership with many departments and agencies such as, the Police, Housing Officers, Cleansing, Planning Enforcement, Trading Standards and Private Sector Housing.

**Days of Action** – Day and night patrols of LEOs in numbers targeting specific locations in order to tackle environmental crime and Anti-Social behaviour, such as street drinking, illegal street trading, littering, fly tipping and unsightly rubbish in front gardens.

**Tasking Team** – LEOs working a night shift, tasked to tackle ASB, visits to locations which have high levels of crime and ASB reports. Also respond to out of hours noise nuisance.

**Fly Tip Task Force Team** – Team of LEOs dedicated to investigating and reducing fly tipping across the Borough. Use of hotspot mapping for fly tipping locations enables the Team to work smarter in the effected areas.

**Team of ASB Investigators** – Are tasked to respond to complaints of day time noise nuisance and ASB.

Operation Vanguard, ASB Officers conducting evening/night patrols in conjunction with the local Police Team, patrolling residential blocks in the borough which are subjected to a high level of ASB. Blocks in Crescent Road, Priory Court and Telham Road are all on the list so far.

A recent Premises Closure Order was obtained on 2nd October 2019 against a property in Marlow Road, E6 due to property being used for class A drug use. The Order prevents anyone other than the occupier coming into the property.

**Enforcement Partnership Team** – Police team funded by the Council, tasked to tackle crime and ASB, visits to locations which have high levels of crime and ASB reports. Work in partnership with LEOs, PSH, Planning etc.

*People at the Heart of Everything We Do*

## Days of Action

In response to increased complaints of street drinking, drug dealing, congregation, littering, fly posting, fly tipping, urination, street trading, begging and street gambling in High Street North, all available Law Enforcement Officers, ASB Investigators and EPT Officers were tasked to four “Days of Action”.

Our intention was tackle all ASB and environmental crime on High Street North, between the Barking Road and Shelley Avenue, including every junction and Plashet Park. High visibility patrols were conducted between 10:00 and 18:30, there was also a LEO and Police presence on the High Street during the evening and night hours.

Trading Standards and Licensing also conducted many visits to problem premises on High Street North and the immediate area, including Betting Offices and Off Licenses.

The CCTV cameras on High Street North were monitored by staff at the Control Room, Operators directed Officers to offences and issues over the three days.

### High Street North E6/E12

67 Fixed penalty notices were issued for a variety of offences, such as, littering, fly tipping, street drinking, urinating, illegal street trading and highway obstruction

63 Fly tips were investigated, searched for evidence and reported for clearance

6 Community Protection warning notices were issued for unsightly waste in front gardens

41 Warnings were issued for street drinking, the alcohol was surrendered and disposed of

3 Community Protection warning notices were issued for begging

10 Rough sleeper referrals made

184 Blue badges were checked

7 Drivers were reported for prosecution for blue badge misuse

12 x Skip license checks

26 DVLA checks were made for untaxed vehicles

17 Referrals were made to various departments, such as, Licensing, Trading Standards, Private Sector Housing, Highways, Food Safety, Police and Adults Services

## Actions and Interventions Cont.....



2 Weapon sweeps were conducted in Plashet Park

137 Community engagements. Officers received praise in regards to the visibility of Enforcement Officers throughout the High Street

14 Stop & Search by Police Officers

1 Arrest (Section 5 Public Order and Criminal Damage)

1 PND for theft

2 PNDs for cannabis

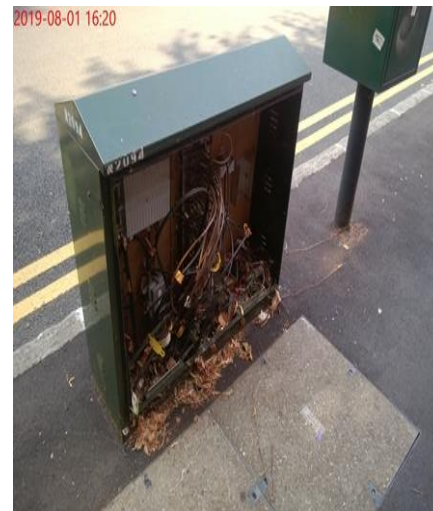
1 Banning letter (juvenile shop lifting)

4 Drunk males given basic first aid by LEOs and ambulance's called

**Report ASB and Environmental Crime using the Council's website, Love Newham App or by telephone**



## Enforcement Photographs





# Enforcement Photographs



# Local Policing

**Sergeant John  
Sheehan**

**Safer Neighbourhoods**

**East Ham Central, East  
Ham South, Wall End &  
Boleyn wards.**



# The Teams

## East Ham Central

PC Mike Cushway  
PC Peter Kenny  
PCSO Pam Khan

## East Ham South

PC Asad Choudhry  
PC Abs Salam



## Wall End

PC Nathan Fallis  
PC Peter Vane  
PCSO Emma Critchell

## Boleyn

PC Tom Wilson  
PC Robin Marriott  
PCSO Syed Ahmed.



Follow us on Twitter #EastHamSNT

Ward Panel Meetings – last Monday, every month, East Ham Town Hall, 19:30





# Current Operations

**Op Discovery – Operation targeting Robberies, ASB and violent crimes High street North and Central Park.**

**Robberies are lowest they have been for some time within the four wards. September there was –**

**7 in East Ham Central 2 in East Ham South 2 in Wall End 1 Boleyn**

**We have issued a number of Community Protection Warnings and Notices. And Community Behaviour Orders on persistent offenders.**

**Op Harada – Operation targeting ‘crack houses’ – Total number partial closures 10. Total closures 3.**

**Crack houses are premises which are used/taken over for the sole purpose of drug use. Normally the tenant is vulnerable.**



# Looking forward

**We will continue to focus on violent crimes and drug use. Op Discovery will continue.**

**We will be looking at overnight Burglary operation, especially on Wall End and East Ham South Wards.**

**We are seeking directed Surveillance authority to allow us to deal with the distraction theft issue.**

**Working with Local businesses around displaying and selling knives.**

**Any Questions?**



# Priority 2 Environment

**Matt James**  
LBN Regeneration Manager



SHAPE

NEWHAM

Improving public spaces together



## Mural

Guide cost: £8,000



## Intervention

Guide cost: £65,000



## Public Realm

Guide cost: £83,000



# LOCAL VOICES

We want to ensure that the diverse voices of Newham's many communities are heard. These are just some of the people we have spoken to so far.



Peter Landman  
East Ham



Celia Welsh  
East Ham



Peter Fallen  
East Ham



Natalia Wierzbicka  
Beckton



William Goodfellow  
Beckton



Pauline Ellis  
East Ham



Marianna Doran  
Beckton



Manaza Nasar  
East Ham



Liz Clough  
East Ham



Karen Ay  
East Ham

Design  
Committee

Help refine the artists proposal with some workshops in January and February 2020.

Co Production  
Workshops

The opportunity to take part in a co production workshop is also available. Are you a community initiative? Take part!

Work  
Experience

There will also five paid work experience opportunities with the designers of the Shape Newham projects.

Interview  
Panel

3 people per area are needed to select the artists for projects on our community led interview panel.

Makers  
Directory

Any community and maker initiatives can self nominate to be put in a local directory for further potential collaboration with artists.



Assembly 1  
Priorities



Assembly 2  
Sites



Assembly 3  
Artist



BECKTON & EAST HAM

ASSEMBLY 1

26 September 2019 at 6–8.30pm

Beckton Community Centre

ASSEMBLY 2

29 October 2019 at 6–8.30pm

East Ham Library

ASSEMBLY 3

27 November 2019 at 6–8.30pm

Beckton Community Centre

[www.shapenewham.co.uk](http://www.shapenewham.co.uk)



# Priority 3 Health

Public Health Team – Social Prescribing Agenda

To improve how we share information with GPs and Pharmacies

1. To produce a sustainable health promoting asset map for 1 local GP surgery, enabling patients to be sign-posted or referred to in the local community
2. Creating a film for GP practices promoting Community Neighbourhood's activities taking place in East Ham Library
3. Posters for GPs and Pharmacists, advertising activity sessions

# Next Steps, Working Group

- Continue through implementation stage
- Existing Working Group members will continue their work in monitoring the implementation of the Plan
- If any new volunteers wish to join the Working Group please leave your contact details with us and we'll be in touch
- The Annual review assembly will take place in April / May 2020

# Upcoming events

Shape Newham Assembly on 29<sup>th</sup> October 2019

Venue: East Ham Library, from 5.15pm – 8.30pm

Explore Bugs & Slugs and Community Litter Pick on 25<sup>th</sup> October 2019

Venue: East Ham Nature Reserve, from 11am-4pm

Fun Family Lifestyle Club 2<sup>nd</sup> – 30<sup>th</sup> November 2019

To register visit East Ham Library

Christmas Light Switch on 23<sup>rd</sup> November 2019

Venue: East Ham Library & Campus

Personal Safety Day 11<sup>th</sup> January 2020

Venue: East Ham Library

# Councillor Surgery

East Ham Central		
<p><b>Councillor Julianne Marriott</b></p> <p>1st Saturday of each month. 10am to 11am.</p> <p>East Ham Community Neighbourhood Centre and Library 328 Barking Road, London, E6 2RT</p>	<p><b>Councillor Aisha Siddiqah</b></p> <p>2nd Thursday of the month. 5pm to 7pm. Term time only.</p> <p>East Ham Community Neighbourhood Centre and Library 328 Barking Road, London, E6 2RT</p>	<p><b>Councillor Suga Thekkepurayil</b></p> <p>Third Friday of each month. 6.30pm to 7.30pm</p> <p>East Ham Community Neighbourhood Centre and Library 328 Barking Rd, London E6 2RT</p>
East Ham South		
<p><b>Councillor Susan Masters</b></p> <p>Saturdays at 9am</p> <p>Brampton Primary School, Masterman Rd, E6 3LB</p>	<p><b>Councillor Quintin Peppiatt</b></p> <p>Saturdays at 10am</p> <p>Vicarage Primary School, Vicarage Lane, E6 6AD</p>	<p><b>Councillor Lakmini Shah</b></p> <p>Saturdays at 10am</p> <p>Vicarage Primary School, Vicarage Lane, E6 6AD</p>
Wall End		
<p><b>Councillor Jennifer Bailey</b></p> <p>Saturdays but not the 2nd Saturday of the month. 10.30am to 11.30am</p> <p>East Ham Community Neighbourhood Centre 328 Barking Road, London, E6 2RT</p>	<p><b>Councillor Omana Gangadharan</b></p> <p>2nd Saturday of each month 10am to 12pm.</p> <p>East Ham Community Neighbourhood Centre 328 Barking Road, London, E6 2RT</p>	<p><b>Councillor Lester Hudson</b></p> <p>Saturdays but not the 2nd Saturday of the month. 10.30am to 11.30am</p> <p>East Ham Community Neighbourhood Centre 328 Barking Road, London, E6 2RT</p>

**Thank you all for your time  
and contribution today.**