

Plaistow Community Citizens' Assembly

Thursday 17 October 2019 – Stratford Town Hall
18:30-20:30



Welcome!

- Welcome to the Plaistow Community Citizens' Assembly
- Today is the 4th assembly of this current cycle of community assemblies
- Please take a seat at one of the tables

Housekeeping

- Fire exits and amenities
- Accessibility
- Photography
- Refreshments



The purpose of today's assembly:

- To update you on the:
 - Team introduction
 - Progress made to date with the community projects voted for in February/ March
 - Progress made to date with service improvements
- To give you the opportunity to get involved with implementing projects and join our Working Group

Introduction

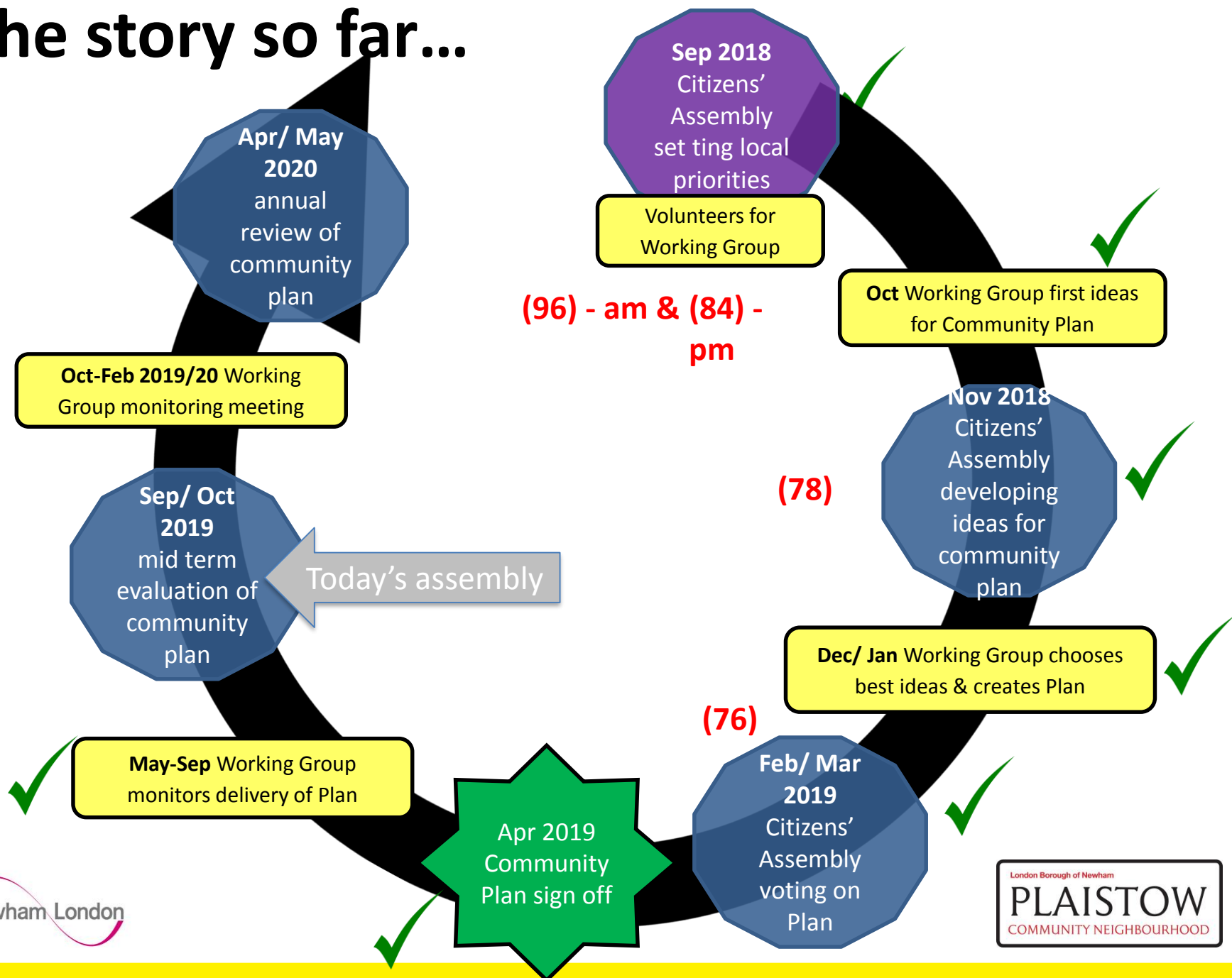
Cllr. Charlene McLean

Deputy Mayor (Community) - Lead Member, Community
Neighbourhoods

Schedule

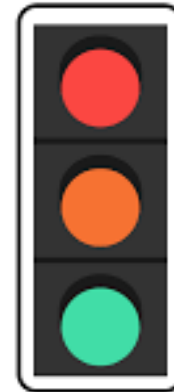
Time	Duration	Item	Presenter
18:30	10mins	Welcome	Syed Haque
18:40	5mins	Introduction	Cllr. Charlene McLean
18:45	15mins	The story so far	Syed Haque
19:00	40mins	Update on Community Plan - Projects and feedback	Working Group
19:40	40mins	Update on Community Plan - Service Improvements and feedback	Syed Haque / Service area reps
20:20	5mins	Next steps and other local projects	Syed Haque
20:25	5mins	Closing remarks	Cllr. Charlene McLean

The story so far...



The top three priorities for Plaistow:

1. Reducing Fly tipping and Litter
2. Older People and Disabilities
3. Antisocial Behaviour and Safety



Community Plan: budget

Potential projects	Cost	Chosen projects	Potential projects	Cost	Chosen projects
1 Community Clean Up Days	£2,000		10 Community Roadshow	£2,500	
2 My Space	£3,000		11 Digital Eagles	£500	
3 Street Connections	£3,000		12 Cooking For Health	£7,800	£7,800
4 Community Garden	£5,000	£5,000	13 Older People Leisure Pass	£5,225	
5 Chicken Box	£250		14 Hire Me 4 Free	£2,000	
6 Walking for Health	£1,000		15 Sports Tasters	£6,000	
7 Fight Fitness Session	£9,500	£9,500	16 Table for 2	£5,000	
8 Lunch Club	£2,000	£2,000	17 Community Ambassador Scheme	£750	£750
9 Health Drop in	£650				
			Total cost	£25,050	
			Money left from £25k	-£50	

Priority 1 Priority 2 Priority 3

Community Plan Projects

Progress to date

Reducing Fly tipping and Litter

- Community Garden



Older People and Disabilities

- Cooking For Health
- Fighting Fitness Session
- Lunch Club

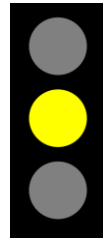


Antisocial Behaviour and Safety

- Street Ambassador



Priority 1



Community Garden

- Site visits x 6 - completed
- Site survey - completed
- Resident group have formed, met
- Social Network – set up
- Networking with other local community gardens – 17th October
- Resident meeting – 25th October
- Consultation - November
- Design - tbc
- Constitute the group - tbc



Priority 2



Fighting Fit

- 30 regular participants
- 3-4 qualified instructors
- Membership growing every week 11am – 12 noon
- Fully accessible
- Range of activities to suit all levels
- Stroke survivors, Diabetes, heart conditions, disabilities, muscular and back problems
- Dedicated studio and gym space along with personalised programme and monitoring
- Scope to increase days

London Borough of Newham
PLAISTOW
COMMUNITY NEIGHBOURHOOD

Free

Free Fitness Sessions at Newham Leisure Centre

Fridays: 6 September 2019 – 31 March 2020, 11am – 12noon
For over 55's only.

Studio 2 and lower/upper gym.
Newham Leisure Centre, 281 Prince Regent Lane, Plaistow, E13 8SD

Fitness Sessions:

- Studio based exercises to improve mobility, aid fitness
- Gym based activities, introduction to building confidence in the gym
- Programmed cardio vascular machines, resistance machines and functional movement (kettle bells, dumbbells)
- Boxing (non-contact)
- Rowing
- Treadmills
- Relaxation stretches

Facilities: Disabled access and free parking at the site

Register your interest at Plaistow Library.

To Register your interest please call Plaistow Library on 020 3373 0859
or email CN.Plaistow@newham.gov.uk

active newham

Newham London

Priority 2



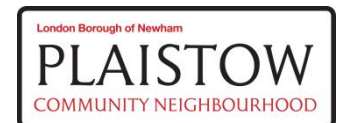
Cookery Class

- 4 Programmes a year each for 6 weeks
- 12 Participants per session
- Referrals from Project Surgery/Essex

Lodge/Active Newham

Session 1	10 July – 14 August
Session 2	16 October – 20 Nov
Session 3	Jan – Feb
Session 4	Mar- Apr

Book a space at Plaistow Library



London Borough of Newham
PLAISTOW
COMMUNITY NEIGHBOURHOOD

Learn to be healthier and happier

Wednesdays: 10, 17, 24, 31 July and 7, 14 August

Come and...

- Cook tasty food for less,
- Develop new skills,
- Meet new people

Join us at this free 6 week cookery club to learn to cook food that improves your health and wellbeing!
£10 refundable deposit will be required.
55's and over

To book your free space - Call Plaistow Library on 020 3373 0859 or email: CN.Plaistow@newham.gov.uk

gcda®

Newham London

Priority 3



Lunch Club

50 residents attended the event 25th July at Plaistow Library

- Working Group members
- 5 Active Newham volunteers
- 25 faith based you group (VYG) Victory Youth Group
- Councillors Charlene McClean and Jane Lofthouse
- Bingo with prizes donated by Tesco

Residents were supported by their carers and we provided free transport for those who needed support.



Your Citizens' Assembly

Lunch Club Comments

“Very tasty
Lunch”
Bob!

“Made my day.
Would have
been home by
myself”
Brenda!

“It was very
enjoyable. It would
be a job to improve”
Larry!

“Met someone
who lives on my
street for the first
time. We’ll keep
in touch. More”
Solomon!

“Thanks for the
transport to get
there”
Frederick!

“Made lovely
friends on my
table. Good”
Linda!

“Great job bringing
our community
together”
Shaheen!

Priority 3

Street Ambassadors Scheme

(sign up.....)



- Encourage and promote friendly neighbours
- Revitalise your street
- Look out for each other
- Develop social networks – twitter/Wats App
- Access to funding
- Eyes & Ears
- Safe, vibrant and welcoming



17 – Plaistow North



11 – Plaistow South

Priority 3

Street Ambassadors Scheme – Which brand design do you prefer?

Option 1



Option 2



Option 3

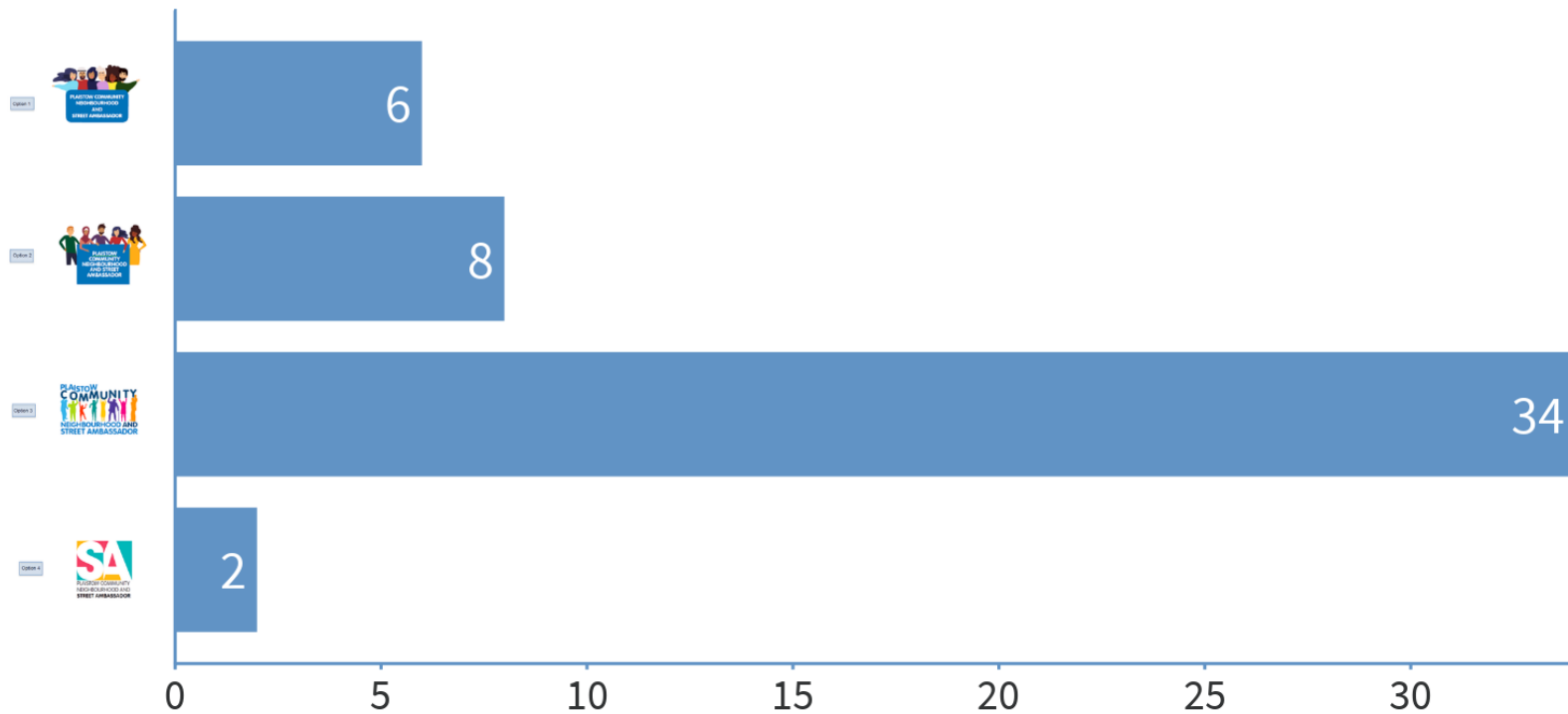


Option 4



Street Ambassadors Scheme Voting Results

Which brand design do you prefer?



Total Results: 50

Comments on the progress made to date, suggestions or recommendations on ways to improve? (10mins)

Ambassador programme really good

I think the gym is fantastic, it has encouraged people who would never go to the gym and the trainers have been very supportive, raising peoples confidence and even helping them when they stumble

General shortage of GPs

street ambassador programme - concerns about safety

have sessions for children

is there an opportunity to have a bigger room for the yoga sessions

pleased the Mayor has reduced the cost of bulky waste

Establish more kitchens/areas to host cookery classes

GP networks and Patient Participation Programmes should be better publicised

on flytipping reduce the costs of skips and bulky waste

open up the session to different age groups limited to over 50 nothing for under 50s

fitness session really good

We love Syed

gym sessions could be held twice a week

What there doing is really good. Very much appreciated.

the projects are going well from 0 to 5

found the cooking session very useful have more

Open up cookery class for younger people, more inclusive

I hadn't been aware of these projects before today and some of them are very good

keep fit is a good one

really good sessions at the gym would like them to be extended

the cooking one was very good. I lost an inch off my weight

Comments on the progress made to date, suggestions or recommendations on ways to improve? (10mins)

Cookery classes, 50, above fifty or anyone with dietary health conditions

i'm finding the computer club very useful.

coffee mornings there is more people involved numbers are increasing

gym session could be in the afternoon to give a variety for residents

can we advertise more, expand the projects and continue

massage stickers, getting worse, nothing been done

didn't know that there was so much going on

Fighting fit programme looks great!!

fighting fit is a great idea

all sounds good

going well

I love the gym. It is new for me

street ambassador project residents would like more information

i like the logo we chose

cooking classes is should be open to all ages

waiting list for Cookery class

I now know I can pick up the newham mag from the library.

I would appreciate support for those who are hearing and visually impaired

Always have something going for the community

Really good work

street ambassadors

the table would love for the gym sessions to be continued

I like the street ambassadors

Comments from tables



Progress to date

Community Plan Service Improvements

The story so far...

Service Improvements – ASB

- Love Newham

Service Improvements – Cleansing Waste and Recycling

- Bulky Waste Collection

Service Improvements – Parks, Shape Newham

- Shape Newham is a community and artist led initiative investing - £1.5m in imaginative and original public art and public realm enhancements across the borough



GREEN STREET & PLAISTOW

Assembly 1

9 October 2019 at 6–8.30pm
Applecourt Arts

Assembly 2

6 November 2019 at 6–8.30pm
Portway Primary School (back entrance)

Assembly 3

4 December 2019 at 6–8.30pm
Applecourt Arts



Plaistow Neighbourhood Operations Update

Team's and Activities

Dedicated Ward Officers – Two Law Enforcement Officers (LEOs) continue to patrol the wards within the Plaistow Neighbourhood proactively tackling environmental crime and Anti-Social Behaviour. The Officers respond to a variety of complainants and enquiries on a daily basis. They make Council wide referrals and work in partnership with many departments and agencies such as, the Police, Housing Officers, Cleansing, Planning Enforcement, Trading Standards and Private Sector Housing.

Days of Action – Day and night patrols of LEOs in numbers targeting specific locations in order to tackle environmental crime and Anti-Social behaviour, such as street drinking, illegal street trading, littering, fly tipping and unsightly rubbish in front gardens.

Tasking Team – LEOs working a night shift, tasked to tackle ASB, visits to locations which have high levels of crime and ASB reports. The Officers also respond to out of hours noise nuisance.

Fly Tip Task Force Team – My colleague John will cover this section.

Team of ASB Investigators – Are tasked to respond to complaints of day time noise nuisance and ASB.

Operation Vanguard involves ASB Investigators conducting evening and night patrols in conjunction with the local Police Team, patrolling residential blocks in the Borough which are subjected to a high level of ASB. A Block in Upper Road is on the Vanguard list following reports of youths congregating and engaging in ASB. Kent Street is also on the list following reports of youths congregating and engaging in ASB.

ASB Investigators also conduct joint walkabouts with residents and various departments, such as cleansing, repairs, housing and Law Enforcement , to see first hand the issues raised by residents in relation to crime and ASB in hotspot areas. A recent walkabout in E13 resulted in a Community Protection Warning Notice being issued to a problematic address.

Enforcement Partnership Team – Police team funded by the Council, tasked to tackle crime and ASB, visits to locations which have high levels of crime and ASB reports. Work in partnership with LEOs, ASB, PSH and Planning etc.

People at the Heart of Everything We Do

Officer Activities

Below is a snapshot of just some of the recent work undertaken by the Plaistow LEOs;

- 13** x Fixed penalty notices for unlicensed/breach of skip license
- 3** x Fixed penalty notices for unlicensed scaffolding
- 3** x Fixed penalty notices for abandoning a vehicle
- 12** x Fixed penalty notices for obstruction of the highway
- 3** x Fixed penalty notices for illegal advertising
- 4** x Fixed penalty notices for fly tipping
- 4** x Fixed penalty notices for littering
- 1** x Fixed penalty notice for illegal street trading
- 4** x Fixed penalty notices for public urination
- 2** x Fixed penalty notices for spitting
- 113** x Warning notices issued for waste in front gardens
- 9** x Community Protection notices issued
- 5** x Overgrown hedge notices issued
- 7** x Abandoned vehicle notices issued

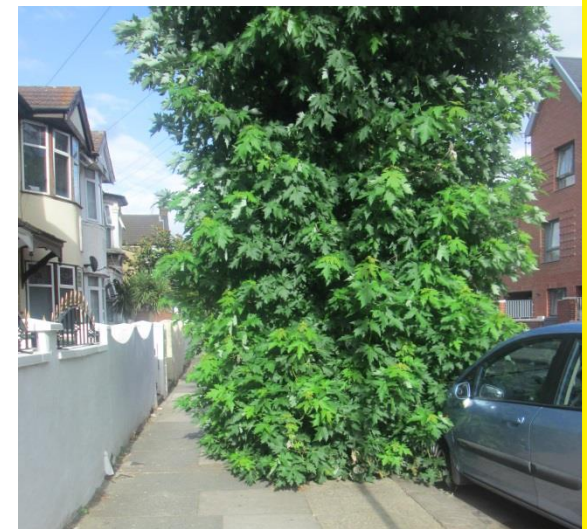
ASB Comparisons

Plaistow North

Issue	April 2018 to Sept 2018	April 2019 to Sept 2019
Drug misuse/dealing nuisance	2	2
Rowdy/Inconsiderate behaviour	0	1
Street drinking	0	0
Abandoned vehicles	6	21
Fly tipping	85	78
Litter	17	9
Waste in front gardens	107	101
TOTAL	217	212

Plaistow South

Issue	April 2018 to Sept 2018	April 2019 to Sept 2019
Drug misuse/dealing nuisance	0	7
Rowdy/Inconsiderate behaviour	1	7
Street drinking	0	2
Abandoned vehicles	1	3
Fly tipping	31	25
Litter	9	5
Waste in front gardens	93	77
TOTAL	135	126



People at the Heart of Everything We Do

Love Newham App

Oct 2019

New Version 5

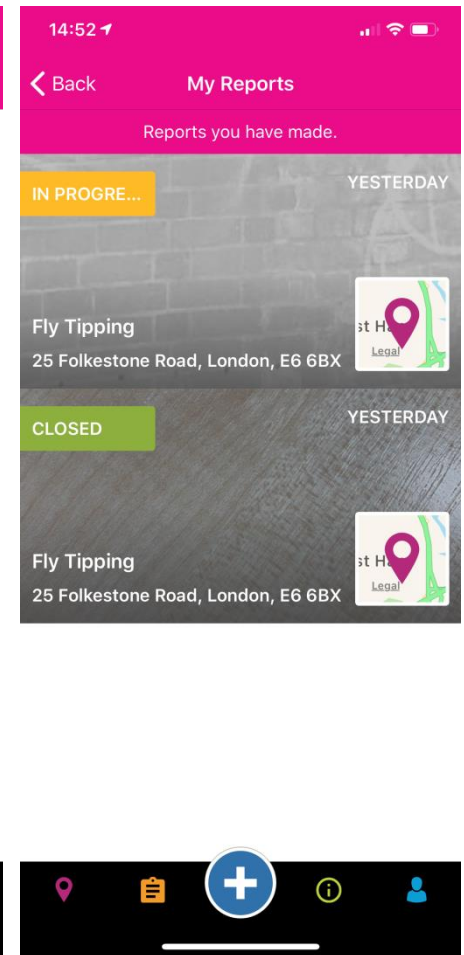
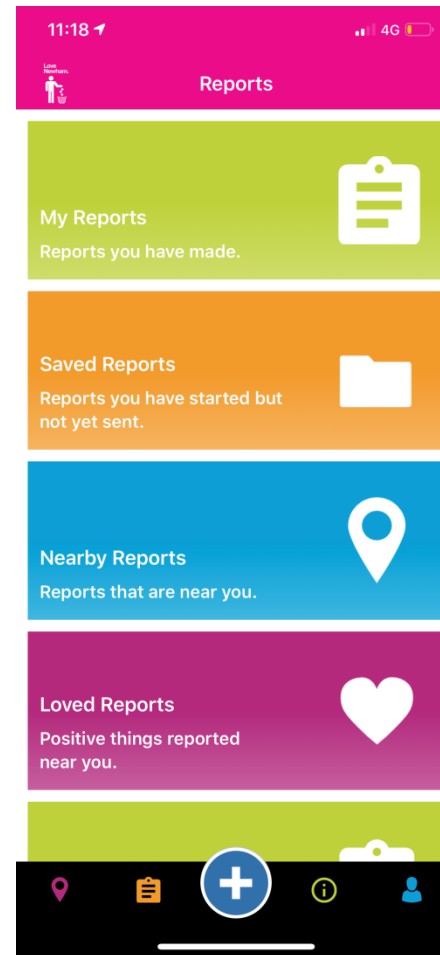
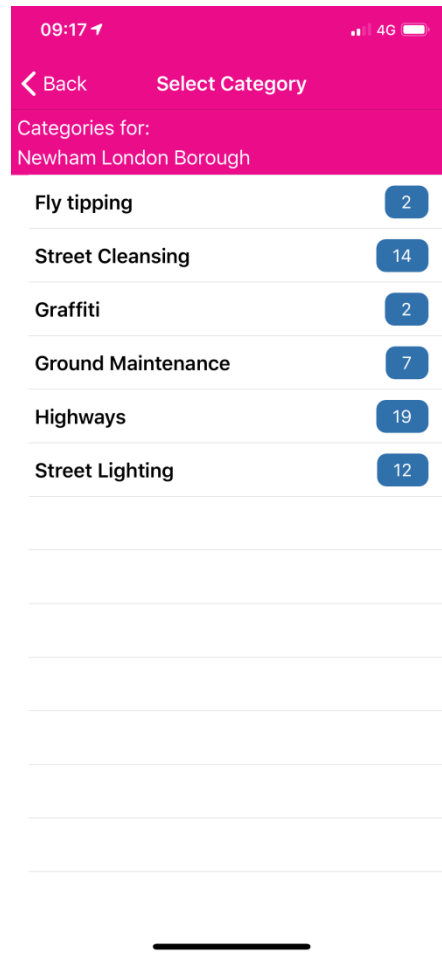
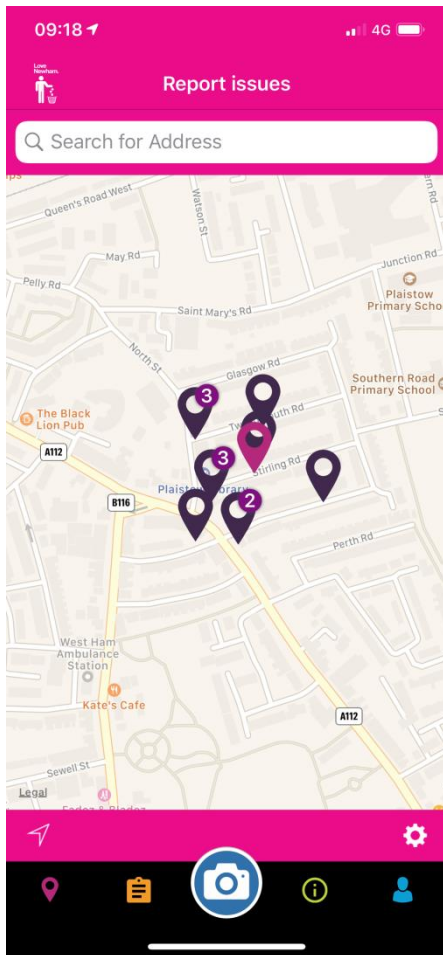
People at the Heart of Everything We Do

VERSION 5 – NEW FEATURES

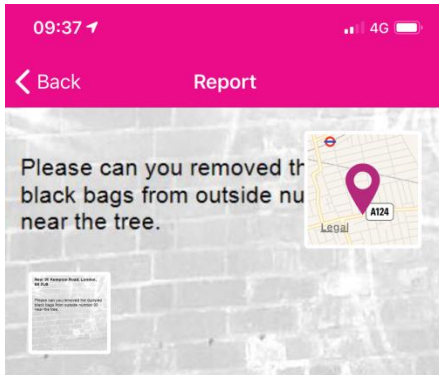
- Download from app stores
- New clearer user friendly layout & design features
- New customer friendly messaging
- New closure reasons
- New categories
- Saved reports
- New website



Love Newham – New design



New clear messaging



This report has been submitted to Newham London Borough.

Fly tipping - Fly-tipping

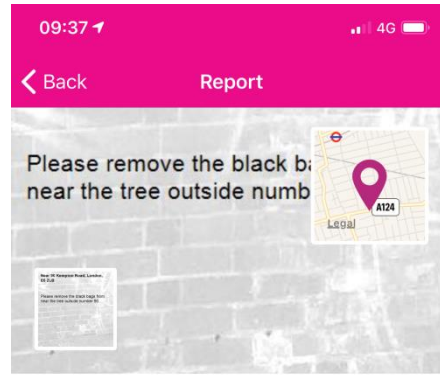
Share

Location 90 Kempton Road, London, E6 2LB
Date Submitted 15/10/19
Status Completed

We have removed the fly-tip. Thank you for reporting it.

Description
Please can you removed the dumped black bags from outside number 90 near the tree.

Updates



This report has been submitted to Newham London Borough.

Fly tipping - Fly-tipping

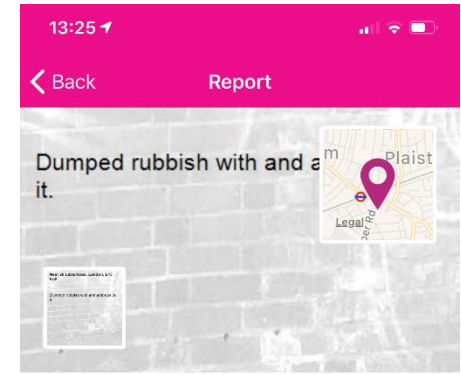
Share

Location 90 Kempton Road, London, E6 2LB
Date Submitted 15/10/19
Status Completed

Unfortunately we cannot find the fly-tip that you reported - Please report it again if it is still there

Description
Please remove the black bags from near the tree outside number 90.

Updates



This report has been submitted to Newham London Borough.

Fly tipping - Fly-tipping

Share

Location 28 Libra Road, London, E13 0LE
Date Submitted 16/10/19
Status Completed

Further investigation is underway to resolve this issue by our enforcement team. Thank you for reporting it.

Description
Dumped rubbish with and address on it.

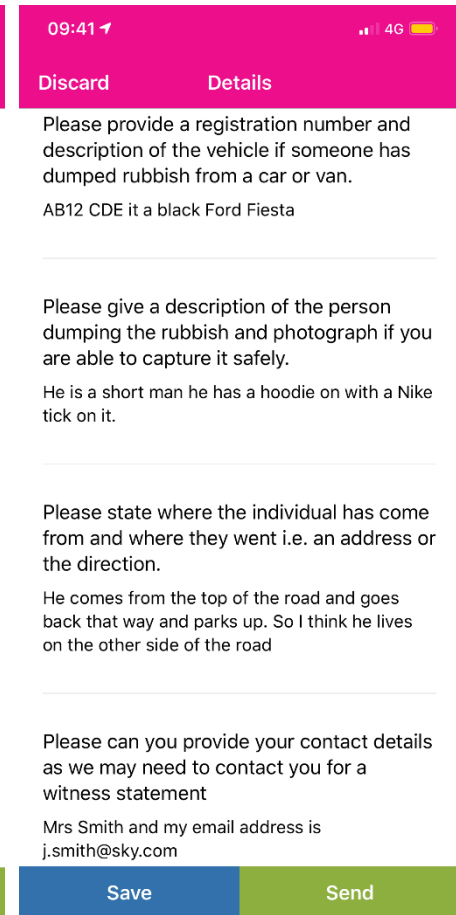
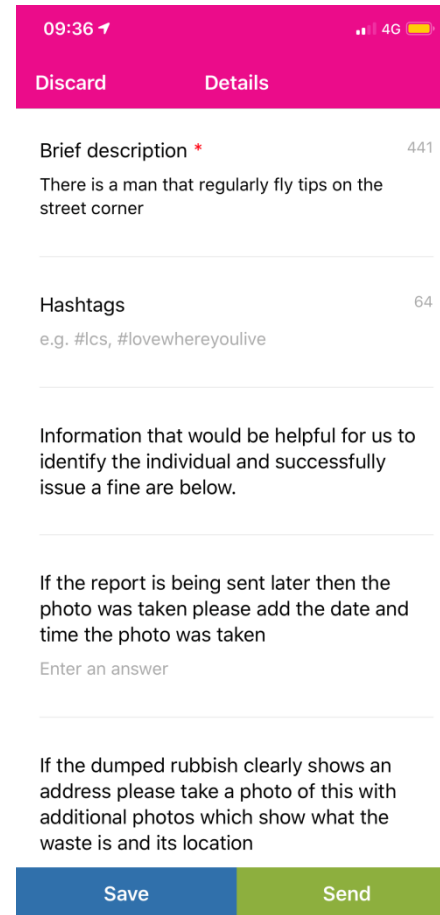
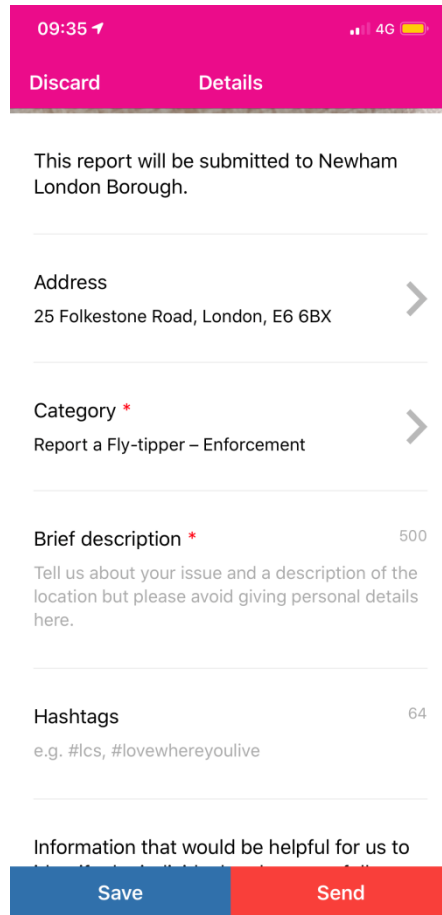
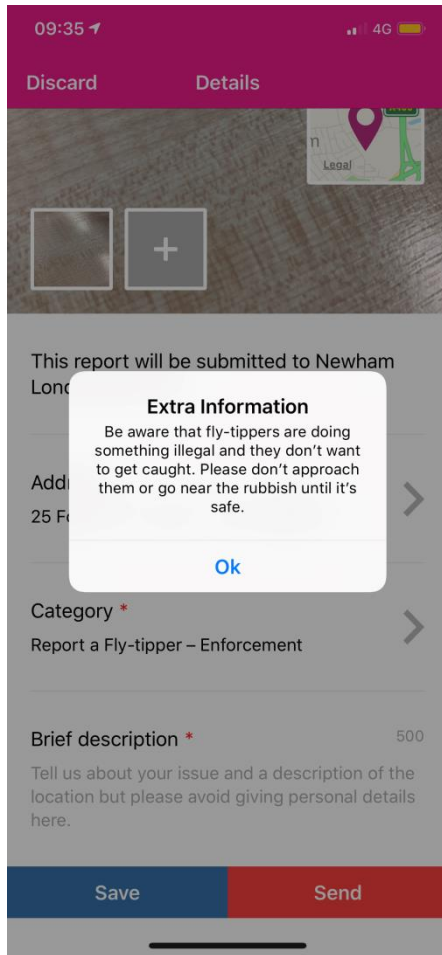
Updates




customer friendly messaging



Report a Fly Tipper




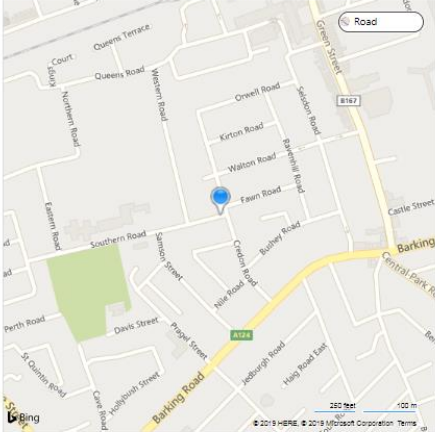
New website design



Reports | Add Report | Live Map | How it Works

Selected Report

Near 13 Credon Road, London, E13 9BS
Newham London Borough - Plaistow North Ward



Description

Sofa, luggage and bin bags dumped

Permalink: <https://love.newham.gov.uk/reports/report/768994dc-5fcb-48f6-a8df-8943...>

Subscribe to this report

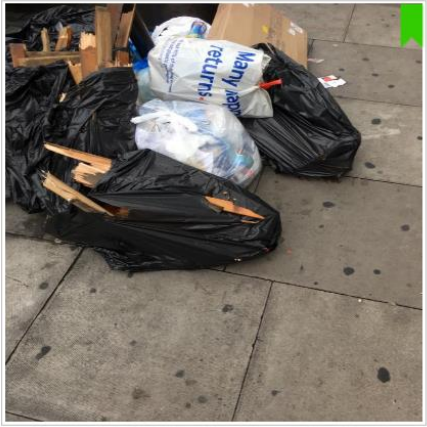
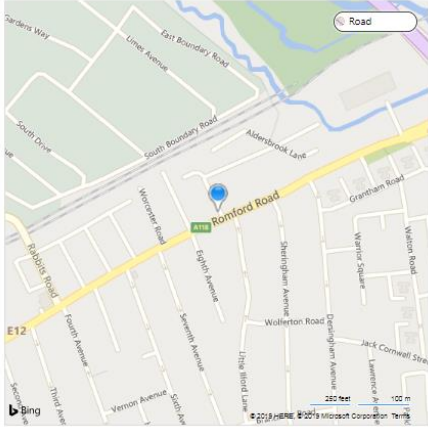
Details

Reported	16/10/2019 08:27
Visible to public	Yes
Category	Fly-tipping
Status	In Progress
Completed	No
Job Code	1567590

Reports | Add Report | Live Map | How it Works

Latest Report

Near 931d Romford Road, London, E12 5JT
Newham London Borough - Little Ilford Ward



Description

Rubbish dumped

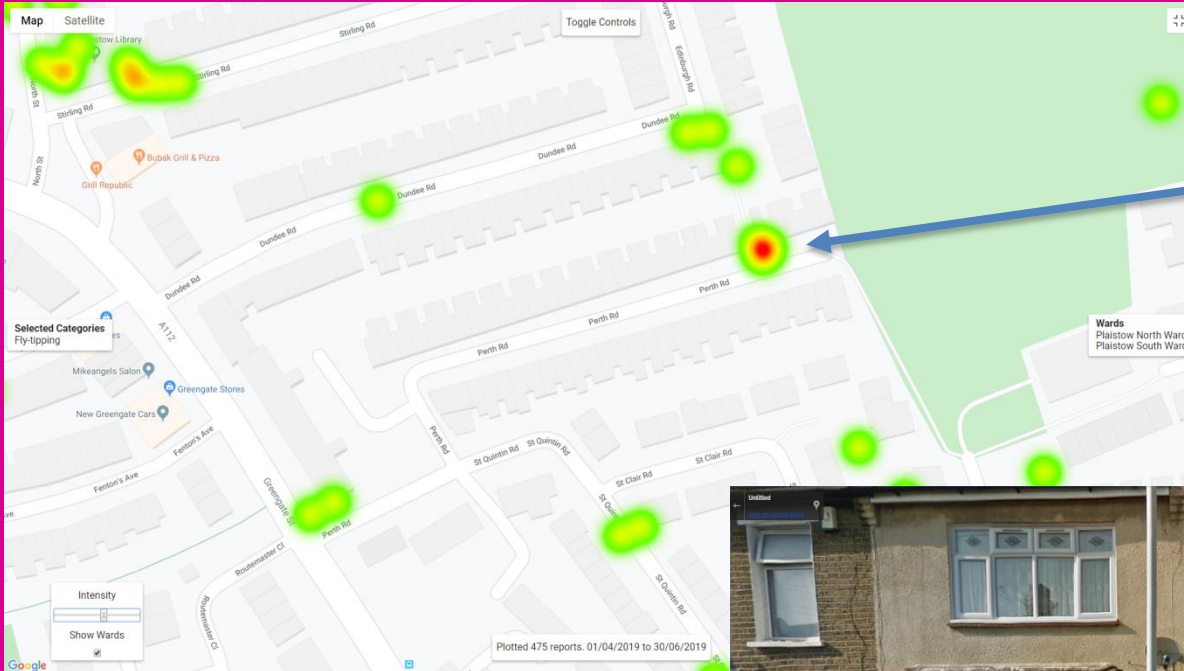
Permalink: <https://love.newham.gov.uk/reports/report/24b2f3fb-d325-4c35-955f-bb7f...>

Subscribe to this report

Details

Reported	16/10/2019 05:47
Visible to public	Yes
Category	Fly-tipping
Status	Closed On 16/10/2019 We have removed the fly-tip. Thank you for reporting it.
Completed	Yes
Job Code	1567417

Hot spotting- Internal Use



Perth Road- Alleyway
hotspot area



The story so far...

Service Improvements – Cleansing Waste and Recycling

Short video of do's and don'ts

The story so far...

Service Improvements – Cleansing Waste and Recycling

Overview of the services role

Evening talks

Road shows

School workshops

Libraries

Door knocking

Community events/ fete festivals

Fly-tipping workshops



The story so far...

Service Improvements – Cleansing Waste and Recycling

What has happened in Plaistow since April

Easter activities in libraries

Arts & crafts, sorting games

Schools- Curwen school, family day

Space recycling – 5 events August



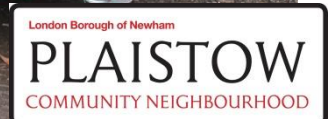
The story so far...

Service Improvements – Cleansing Waste and Recycling

What next- Our journey continues- we continue to educate the residents by using different platforms.

It is really important that your recycling bin is only used for the items that we can accept. CLEAN –DRY- LOOSE

- PAPER
- CARDBOARD
- PLASTIC BOTTLES
- FOOD TINS and DRINK CANS
- Glass- Please take them to Bring Bank



The story so far...

Help us to make your Newham your Plaistow cleaner and greener.

To book a workshop, please email- Ruma.Jana@Newham.gov.uk

“RECYCLING. It’s in your hands”

Watch our Recycling videos on Facebook and Twitter

Plaistow Park – Improvements this year.....



Parents of Plaistow Park



Walk leader's



Painting



Planting



Wall Ball courts



Park Lives – Active Newham








Outdoor Gym

Next Steps, Working Group

- Continue through implementation stage
- Existing Working Group members will continue their work in monitoring the implementation of the Plan
- If any new volunteers wish to join the Working Group please leave your contact details with us and we'll be in touch
- Annual review assembly will take place in April / May 2020

Councillor Surgery Details

Plaistow North		
<p>Councillor Zulfiqar Ali</p> <p>1st 2nd & 3rd Saturday of the month, 10am to 12pm</p> <p>Plaistow Library, North Street, Plaistow, E13 9HL</p> 	<p>Councillor Joy Laguda MBE</p> <p>1st 2nd & 3rd Saturday of the month, 10am to 12pm</p> <p>Plaistow Library, North Street, Plaistow, E13 9HL</p> 	<p>Councillor Daniel Lee-Phakoe</p> <p>1st 2nd & 3rd Saturday of the month, 10am to 12pm</p> <p>Plaistow Library, North Street, Plaistow, E13 9HL</p> 
Plaistow South		
<p>Councillor Carleene Lee-Phakoe</p> <p>1st Tuesday of the month (term time) 9am to 11am Tollgate School Barclay Road, Plaistow, E13 8SA</p> <p>3rd Thursday of the month 1pm to 3pm Plaistow Library, North Street, Plaistow, E13 9HL</p> 	<p>Councillor Jane Barbara Lofthouse</p> <p>1st and 3rd Saturdays of the month 10am to 11am</p> <p>Plaistow Library, North Street, Plaistow, E13 9HL</p> 	<p>Councillor Neil Wilson</p> <p>2nd & 4th Wednesday of the month 6pm</p> <p>Newham Sixth Form College (NewVic) Prince Regent Lane, Plaistow, London E13 8SG</p> 

**Thank you all for your time and
contribution today.**