

Wrap around support for people living in temporary accommodation

Halima Khan
Service Design & Insight

6,000

households living
in temporary
accommodation

**4 years, 3
months**

is the average time
spent living in
temporary
accommodation

Research activities



- 6 interviews with residents living in temporary accommodation
- 24 internal stakeholder discussions
- 2 focus groups
- Several meetings with current support organisations
- Analysed temporary accommodation statutory return data and complaints about temporary accommodation
- Reviewed UCL 'Newham Families in Temporary Accommodation' research
- Desktop research of good practice, with follow up conversations

Residents' temporary accommodation journey

