

Information Governance Report

Responses to Requests

Period: 01/09/2014 to 30/09/2014

Sub Enquiry ID	Date Responded	Enquiry Details	Response Details
19927	15/09/2014	<p>Subject: Rent Arrears</p> <p>1.The number of households who were in council tax arrears of a) any amount and b) more than a month at any point in the financial years 1 April 2011 – 31 March 2012, 1 April 2012 – 31 March 2013, and 1 April 2013 - 31 march 2014</p> <p>2.The amount written off in council tax arrears in the financial years 2011/12, 2012/13, and 2013/14 by your council</p> <p>3.The number of Liability Orders obtained against unpaid council tax in the financial years 2011/12, 2012/13 and 2013/14</p> <p>4.The number of bailiff visits instructed by the council relating to council tax arrears in the financial years 2011/12, 2012/13 and 2013/14</p> <p>5. What was the amount of arrears outstanding as of April 1st 2014? and</p> <p>6.As of April 1st 2014, number of households a) with any amount of arrears b) who are in arrears by over a month c) who are in arrears by over 3 months</p>	<p>Summary</p> <p>1.The number of households who were in council tax arrears of a) any amount and b) more than a month at any point in the financial years 1 April 2011 – 31 March 2012, April 2012 – 31 March 2013 and 1 April 2013 – 31 March 2014</p> <p>1 April 2011 – 31 March 2012 a) 43,043 b) 19,459</p> <p>1 April 2012 – 31 March 2013 a) 45,234 b) 23,791</p> <p>1 April 2013 – 31 March 2014 a) 49,494 b) 25,281</p> <p>To provide context for the figures above, in the relevant years we issued bills to 96,937, 101,251 and 124,752 accounts which had a liability remaining after any discount, exemption, award of Council Tax Benefit or Council Tax Reduction.</p>

			<p>2. The amount written off in council tax arrears in the financial years 2011/12, 2012/13 and 2013/14</p> <table data-bbox="1256 363 1556 459"> <tr> <td>2011/12</td> <td>£2.051m</td> </tr> <tr> <td>2012/13</td> <td>£2.889m</td> </tr> <tr> <td>2013/14</td> <td>£0.020m</td> </tr> </table> <p>The low level of write off in 2013/14 was due to a schedule of write offs being prepared in the financial year but not processed in the same financial year.</p> <p>3. The number of Liability Orders obtained against unpaid council tax in the financial years 2011/12, 2012/13 and 2013/14.</p> <table data-bbox="1256 735 1503 831"> <tr> <td>2011/12</td> <td>13,848</td> </tr> <tr> <td>2012/13</td> <td>23,789</td> </tr> <tr> <td>2013/14</td> <td>21,621</td> </tr> </table> <p>4. The number of bailiff visits instructed by the council relating to council tax arrears in the financial years 2011/12, 2012/13 and 2013/14.</p> <table data-bbox="1256 1015 1464 1110"> <tr> <td>2011/12</td> <td>5,678</td> </tr> <tr> <td>2012/13</td> <td>10,461</td> </tr> <tr> <td>2013/14</td> <td>8,717</td> </tr> </table> <p>5. What was the amount of arrears outstanding as of April 1st 2014?</p> <p>As at 1st April 2014 £30.7m in arrears remain outstanding.</p>	2011/12	£2.051m	2012/13	£2.889m	2013/14	£0.020m	2011/12	13,848	2012/13	23,789	2013/14	21,621	2011/12	5,678	2012/13	10,461	2013/14	8,717
2011/12	£2.051m																				
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			<p>6. As of April 1st 2014, number of households a) with any amount of arrears b) who are in arrears by over a month c) who are in arrears by over 3 months</p> <p>a) 12,777 households are in arrears b) 11,658 households in arrears by over a month c) 9,092 households over 3 months in arrears</p>
20465	12/09/2014	<p>Subject : Parking Enforcement Statistics</p> <p>Please can you tell me how many PCN tickets have been issued in the last 5 years including the time of the infringement under the contravention code 62?</p> <p>Please can you also tell me how many of these have been successfully appealed against?</p>	<p>Summary</p> <p>There have been 34,131 PCNs issued in the last 5 years for Contravention Code 62.</p> <p>Please see attached spreadsheet for the times of the infringements over the last 5 years.</p>
20560	02/09/2014	<p>Subject: LAC Education</p> <p>Please advise:</p> <ol style="list-style-type: none"> 1. How many of your Looked After Children, in both number and percentage, are currently in boarding school placements. 2. What estimate is there of any increase in this number in view of the new statutory guidance from the DFE which says: "Where a looked-after child would benefit from attending a boarding school, either in the state or independent sector, VSHs and social workers should be proactive in considering this option." https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/335964/Promoting_the_educational_achievement_of_looked_after_children_Final_23-....pdf 	<p>Summary</p> <ol style="list-style-type: none"> 1. Our records cover placements made under the descriptive heading of "Residential Schools"; these may not be specifically named "Boarding Schools". <p>Of the current 409 Looked after Children (LAC) (as at 4th August 2014), seven are placed in "Residential Schools" (1.7% of the current LAC).</p> <ol style="list-style-type: none"> 2. We do not hold any forecast about potential increases in the use of boarding school as a placement option for Looked After Children. Where a looked-after child would benefit from attending a residential school, either in the state or independent sector, our virtual school head and social workers are proactive in considering this option.

20558	01/09/2014	<p>Subject: Looked After Children Placements</p> <p>Q1.How many of your LAC reside in Kent as at: a) March 2011 b) March 2012 c) March 2013 d) Current number of LAC residing in Kent</p> <p>Q2. Of those LAC who currently reside in Kent a)how many are of Primary/Secondary Age b)How many are 16+</p> <p>Q3. Of those LAC who currently reside in Kent a) how many attend mainstream schools? b)how many attend Independent/Private school Provision</p> <p>Q4. Do you have a specific education service for LAC</p> <p>Q5. If the answer to Q4 is yes, can you please provide its current structure?</p>	<p>Summary</p> <p>Q1. How many of your Looked After Children reside in Kent as at:</p> <p>a) March 2011 - 56 b) March 2012 - 55 c) March 2013 - 44 d) Current number of LAC residing in Kent - 41</p> <p>Q2. Of those Looked After Children who currently reside in Kent how many are of Primary/Secondary age and how many are 16+?</p> <p>Three children are Primary age Eighteen are Secondary age Twenty are over 16 years old age</p> <p>Q3. Of those Looked After Children who currently reside in Kent how many attend mainstream schools and how many attend Independent/Private school Provision.</p> <p>We are unable to provide a report of this information from our systems. Our database does not record whether the schools are mainstream, independent or private.</p> <p>Q4. Do you have a specific education service for LAC</p> <p>Yes</p> <p>Q5. If the answer to Q4 is yes, can you please provide its current structure?</p> <p>Please see the web link below which provides information in respect of our system in supporting the education of Looked After Children,</p>
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			through our Newham Virtual School. http://www.newham.gov.uk/Pages/ServiceChild/Your-education.aspx
20565	01/09/2014	<p>SUBJECT: Homelessness Gold Standard</p> <p>Under the Freedom of Information Act please disclose:</p> <p>Whether you have undergone a diagnostic peer reviews of their housing options services, under the National Practitioner Support Service and administered by Winchester City Council (i.e. the Homelessness Gold Standard Scheme)</p> <p>a. Your score (i.e. in percentage terms, what rating were you given for your homelessness service e.g. 68 per cent)</p> <p>b. The presentation/document detailing all the results of your diagnostic peer review</p> <p>c. Are you entitled to make an application for the homelessness gold standard following the peer review</p> <p>d. If you have not completed the diagnostic peer review, are you planning to and when?</p> <p>e. Have you exited the National Practitioner Support Service since joining</p>	<p>Summary</p> <p>Newham are not involved with the National Practitioner Support Service and have not undergone a diagnostic peer review of our Housing Options services.</p> <p>There are no plans at present to become involved in this review.</p>
20563	01/09/2014	<p>Under the freedom of information act, please disclose</p> <p>a. If your council assesses projects that are traditionally (and in many cases still) funded by Supporting People against the Quality Assessment Framework</p> <p>b. If your council assesses these projects annually against an equivalent standard to the Quality Assessment Framework</p> <p>c. How many of these projects did you assess against the QAF or an equivalent standard in:</p>	<p>Summary</p> <p>a. If your council assesses projects that are traditionally (and in many cases still) funded by Supporting People against the Quality Assessment Framework.</p> <p>The London Borough of Newham no longer uses the SITRA Quality Assessment Framework (QAF)</p> <p>b. If your council assesses these projects annually against an equivalent standard to the Quality Assessment Framework</p>

	<p>2009/10 2010/11 2011/12 2012/13 2013/14</p> <p>d. How many projects fell below minimum standards in: 2009/10 2010/11 2011/12 2012/13 2013/14 Please supply the names of the services that fell below minimum and what type of provision they provide (e.g. hostel, refuge, sheltered housing). If you cannot provide the names of the organisations, please just provide what provision they provide (e.g. hostel, refuge, sheltered housing).</p> <p>e. How many projects had their overall rating scored as: A. Excellent in: 2009/10 2010/11 2011/12 2012/13 2013/14</p> <p>B. Good practice in: 2009/10 2010/11 2011/12 2012/13 2013/14</p> <p>C. Meeting minimum standards in: 2009/10</p>	<p>The London Borough of Newham has recently devised our own Quality Assessment Framework which is being rolled out throughout 2014/15.</p> <p>c. How many of these projects did you assess against the QAF or an equivalent standard in:</p> <p>2009/10 - 0 2010/11 - 0 2011/12 - 4 2012/13 - 0 2013/14 - 0</p> <p>d. How many projects fell below minimum standards in:</p> <p>2009/10 - Not applicable 2010/11 - Not applicable 2011/12 - 0 2012/13 - Not applicable 2013/14 - Not applicable</p> <p>Please supply the names of the services that fell below minimum and what type of provision they provide (e.g. hostel, refuge, sheltered housing). If you cannot provide the names of the organisations, please just provide what provision they provide (e.g. hostel, refuge, sheltered housing).</p> <p>Not applicable – please see our response to (d) above.</p> <p>e. How many projects had their overall rating scored as:</p>
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			<p>2013/14 - £4,735,200 2014/15 - £4,586,000</p> <p>5. Have you written to the Secretary of State or any government minister with any concerns about the reduction in resources available for the support of vulnerable people in your area? If you have, please can you disclose the correspondence</p> <p>The Council has not written to the Government directly on this issue although we have had extensive correspondence with Government over reductions in overall Government funding, housing funding and welfare reform.</p>
20573	01/09/2014	<p>Subject: Business Rates and Refund Cheques</p> <p>This request is made under the Freedom of Information Act 2000 and further to a decision of the Information Tribunal in England and the London Borough of Bexley v Information Commissioner 2007.</p> <p>In accordance with the above, I hereby request a list of current unrepresented business rates refund cheques that meet the following criteria:</p> <ul style="list-style-type: none"> • Refund cheques that remain unrepresented 3 months after date of issue. • Refund cheques that are out of date. <p>I would request that the list contains the following information:</p> <ul style="list-style-type: none"> • Ratepayer name (Information is only requested where the ratepayer is a company and not an individual as I appreciate this is limited by the Data Protection Acts). 	<p>Summary</p> <p>Under the Freedom of Information Act we have the right to refuse a request for information held if an exemption applies. We believe in this case such an exemption applies and have decided to refuse your request.</p> <p>We consider that the information requested in respect of the names and addresses of the rate payers and businesses of properties where business rate refund cheques may have been issued but subsequently were not retrieved would be exempt under Section 31 of the Freedom of Information Act 2000.</p> <p>This exemption applies because the release of these details would prejudice the prevention or detection of crime. Credits can be provided to companies in a variety of ways, including directly to a company representative by cash or cheque. Due to the limited means of personal verification it is possible that credits could be claimed fraudulently.</p> <p>It has been concluded that disclosure of this information is not in the</p>

		<ul style="list-style-type: none"> • Address of property concerned (if known). • The date the refund cheque was issued. • Amount of the refund. <p>I would anticipate much of this information is available via regular management reports from your IT system and therefore is unlikely to exceed more than 18 hours of staff time as specified in the act to comply with this request. If you wish to raise a charge for the provision of this information, please confirm the amount and method of payment required.</p> <p>If the information is to be provided, the preference for format would be an excel spreadsheet submitted by email.</p>	<p>public interest as the disclosure of these details may lead to criminal activities such as fraud.</p>
20571	02/09/2014	<p>Subject: Mobile Food and Vans</p> <p>Please could you provide me details in electronic copy and paper copy of all mobile food vans and ice cream vans that are registered with you? Specifically I would like the names, contact details and addresses of the registered mobile food vans and ice cream vans.</p>	<p>Summary</p> <p>Attached to the response was the list of companies which are registered with the authority for mobile food units.</p> <p>Under the Freedom of Information Act we have the right to refuse a request for information held if an exemption applies. We believe in this case such an exemption applies and have decided to refuse your request in part.</p> <p>We believe that disclosing the addresses of the small scale businesses, registered as sole traders rather than company premises would result in the identification of individuals living at those addresses. Whilst it is acknowledged that the address has been registered for the purpose of their business, as these small scale mobile business units are predominately owned by sole traders, it is likely these addresses would also relate to the personal home address of the traders. We would therefore consider this disclosure as relating to personal data of the sole trader whom may be identified at their private home address.</p>

			<p>Third party personal data is exempt from disclosure under section 40(2) of the Freedom of Information Act. Disclosure would therefore contravene the first data protection principle, which requires that personal data shall be processed fairly and lawfully by the London Borough of Newham.</p> <p>Section 40 of the Freedom of Information Act 2000 provides an absolute exemption where disclosure of personal data about individuals would contravene any of the data protection principles set out in the Data Protection Act. Therefore there is no requirement to consider the public interest test in disclosure.</p>
20572	08/09/2014	<p>Subject: Services for deaf children in Newham</p> <p>Further information regarding the Newham specialist education services for deaf/hearing impaired children in 2013/14 and 2014/15. Your council's response to an NDCS Freedom of Information request stated the budget for the above has been reduced from £2,415,200 in 2013/14 to £1,907,331 in 2014/15 with an explanation and we are requesting further information.</p> <p>- Provide a structure chart which clarifies the numbers and roles of staff in the peri service and those working in the resource provision? The explanation in the FOI isn't clear regarding team managers, CSW and ToD.</p> <p>- Explain the details of the budget regarding the reduction and split of the budget with VI and out of borough placements? Can you apportion these costs?</p> <p>- Provide the details and timeframe for a potential restructure. The information provided states there isn't a review and also states that "organisational structure might change."</p> <p>- Set out what assessment your local authority has carried out of the impact a change to the service will have on deaf children in Newham? How will parents and deaf young people be consulted?</p>	<p>Summary:</p> <p>1. Please provide a structure chart which clarifies the numbers and roles of staff in the peri service and those working in the resource provision?</p> <p>The structure chart for the sensory service is attached. The authority does not hold information with regards to the roles and numbers of staff in the peri service as staff in the resourced provisions and the structure of the staff team are determined by the governing bodies of those schools.</p> <p>2. Explain the details of the budget regarding the reduction and split of the budget with VI and out of borough placements? Can you apportion these costs?</p> <p>An additional £212,723 was spent on out of borough placements or funding within schools other than resource provisions through high needs funding. We have also separated the spend on VI children from that spent on hearing impairment. Your requests for information over different years have meant that information has been presented differently but there is no reduction overall. Other changes relate to place led funding.</p>

		<p>- Provide information regarding the role of the new SALT? - Provide information regarding Newham’s policy on statements for deaf children and how will this be implemented with the new legislation regarding Education, Health and Care plans? What support will deaf children receive who don’t have EHC plans? - Explain what is provided in Newham for children requiring signing support? Has there been a change in policy in Newham from sending sign language users to schools outside of the borough who have bi-lingual provision?</p> <p>Considering the importance of having clarity for parents before the new term starts I would appreciate a prompt response by August 18th.</p>	<p>3. Provide the details and timeframe for a potential restructure. The information provided states there is not a review and also states that “organisational structure might change”.</p> <p>There is no planned restructure. The potential for change in the organisational structure referred to in our previous response referred to operational matters and needs of individual staff and the population. These change according to need and circumstances.</p> <p>4. Set out what assessment your local authority has carried out of the impact a change to the service will have on deaf children in Newham? How will parents and deaf young people be consulted?</p> <p>Please see response to question 3.</p> <p>5. Provide information regarding the role of the new SLT?</p> <p>A specialist SLT has been recruited to Selwyn Resourced Provision. Please contact the school directly for further information.</p> <p>6. Provide information regarding Newham’s policy on statements for deaf children and how will this be implemented with the new legislation regarding Education, Health and Care plans? What support will deaf children receive who don’t have EHC plans?</p> <p>Provisions for deaf children are normally made without recourse to statements and this is expected to continue for EHC plans. Support is available to all deaf children regardless of processing a statement (or EHC plan).</p> <p>7. Explain what is provided in Newham for children requiring signing support? Has there been a change in policy in Newham from sending sign language users to schools outside of the borough who have bilingual provision?</p>
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			<p>There has been no change in recent policy. What has changed is the improved technology to children so we have to maintain an approach so we need to maintain an approach where children's needs are assessed and provision made on an individual basis. Where children are deaf and require a signing peer group, then provision must be made accordingly. Newham, along with authorities nationally, seeks to cooperate with neighbouring authorities where only a regional provision is sustainable or appropriate.</p>
20577	01/09/2014	<p>Subject: List of HMO licenses</p> <p>The list of registered HMO in the borough with the address of the property, number of occupants allowed by the licence, term of the licence and the date the licence was issued.</p> <p>I also would like the name, address and contact for the landlord.</p>	<p>Summary</p> <p>The information requested is already publically available and can be independently sourced from the Local Authority's electronic online Property Licensing Register. For your reference, please see the relevant web link below.</p> <p>https://pa.newham.gov.uk/online-applications/search.do?action=simple&searchType=LicencingApplication</p> <p>This register includes the addresses and postcodes for all HMO licensed properties in the borough. You may search by address of individual properties, or by entering wards or the relevant postcode in the search options.</p> <p>For ease of reference you should select Licenses and the 'Advanced' search option and select the category as 'Houses in Multiple Occupation'. You will then have the option to select the relevant wards or areas on the next search box criteria. The recovery of these entries will enable you to compile the information you require.</p> <p>Should you require any further information please see the web link below</p> <p>www.newham.gov.uk/propertylicensing</p>

20575	08/09/2014	<p>Subject: Noise and Nuisance</p> <p>Please provide information about noise and nuisance emanating from Cold Formed Products including.</p> <p>The substance of all complaints about the factory and action taken as result.</p> <p>All noise and nuisance monitoring of Cold Formed Products.</p> <p>All communications with Cold Formed Products about the noise and nuisance.</p> <p>All correspondence and emails between the officers about the cold Formed Products.</p>	<p>Summary</p> <p>List of all the complaints received and records of subsequent actions taken in respect of noise nuisance emanating from the site located within the last five years was attached. These records have been retrieved directly from our internal reporting system and include the subsequent email correspondence between officers as a result of the complaints received. The records include details of the noise and nuisance monitoring of site. Please also find enclosed copies of the correspondence forwarded to and received from the company in use of the site.</p> <p>Please note we no longer hold the actual copies of the letters referred to in 2008. The letter sent on 11th September 2008 was a standard warning letter advising the operators of the site of the receipt of complaints in relation to excessive noise</p> <p>We have applied Section 40(2) of the Freedom of Information Act and withheld the names and contact details of the complainants and representative of the site, as disclosure could result in the identification of individuals. In reporting the incidents of nuisance, complainants would not have expected their personal data to be subsequently disclosed under the Act and any information would have been exchanged with the Council in confidence. Third party personal data is exempt from disclosure under section 40(2) of the Freedom of Information Act. Disclosure would therefore contravene the first data protection principle, which requires that personal data shall be processed fairly and lawfully by the London Borough of Newham.</p> <p>We have also redacted the names and contact details of more junior Council officers from the attached correspondence under the same provision.</p>
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20603	01/09/2014	<p>Subject: Commercial properties/Mechanical and Electrical Hard Services contracts</p> <p>Please provide information on your mechanical and electrical hard services contracts (council buildings). What is the (Annual) cost of mechanical and electrical hard services (exc VAT) for your contracts? When were these contracts awarded and to whom? When are the next review date(s) and when do the contracts expire?</p>	<p>Summary</p> <p>The majority of the mechanical and hard services required in council buildings are provided internally through the Council's Repairs and Maintenance Service (RMS) and Facilities Management services.</p> <p>There are specific areas which are outsourced due to the specialist nature of the work such as commercial boilers, air conditioning and lift maintenance.</p> <p>The Commercial boiler maintenance is placed on an annual contract, due for retender March 2015.</p> <p>The general building stock of lifts is maintained by Griffin. Newly installed equipment is maintained by the installer during the warranty period currently this is Kone. These contracts will be subject to retender February 2015.</p> <p>The maintenance contracts for the Air Conditioning equipment (not within the warranty period) has recently been tendered and is in the final stages. The contract will be due to retender in August 2015.</p> <p>It may be useful to note that the London Contracts Register details the contracts held by the Council with providers for a variety of services. You are able to use the keywords option to detail the contracts which may be relevant for your needs.</p> <p>http://www.londoncontractsregister.co.uk/public_crs/organisations/lb-newham/?search=&filter=all</p> <p>Further information on forthcoming tender opportunities can be found on the Council's tendering website, NECTR. For your reference, please see the relevant web link below.</p> <p>http://necr.newham.gov.uk/suppliersselfservice/</p>
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			http://www.newham.gov.uk/Pages/Services/Procurement-tenders.aspx
20579	16/09/2014	<p>Subject: Section 106 planning & obligations</p> <p>Please provide details including name, location and case reference number of all developments agreed under section 106 planning obligations to include social housing.</p>	<p>Summary:</p> <p>Under the Freedom of Information Act we have the right to refuse a request for information held if an exemption applies. We believe in this case Section 21 exemption applies and have decided to refuse your request for information.</p> <p>Section 21 of the Act contains an exemption for information which is reasonably accessible by other means.</p> <p>All of Newham's Section 106 Agreements can be accessed on the Council's website at: https://pa.newham.gov.uk/online-applications/</p>
20587	03/09/2014	<p>Subject: Highway Inspection Records and associated documents</p> <p>Following an alleged accident on 28 January 2014 at Outside Forrest Hydraulics, Knights Road, and E16, I require copies of the highway inspection records together with all opening/closing notices, defect notices and records of complaints for 2 years prior to 28 January 2014. Please also provide a copy of the first post accident highway inspection record relating to the alleged accident location.</p>	<p>Summary:</p> <p>Records of annual Highway Safety Inspections for the period requested were attached. Please note that we have redacted named individuals from the records who may be affected by the disclosure under section 40(2) of the Freedom of Information Act 2000.</p> <p>Section 40 of the FOIA provides an absolute exemption where disclosure of personal data about individuals would contravene any of the data protection principles set out in the Data Protection Act 1998. Therefore there is no requirement to consider the public interest in disclosure.</p> <p>We can inform you that a protective 'walk board' was put in place by the Council's contractor over a severely damaged chamber cover of British Telecom apparatus on 29th January 2014 in Knights Road after being noticed by a Council Officer. The officer was not attending a reported problem or undertaking a Highway Safety</p>

			<p>Inspection.</p> <p>Our records show that British Telecom were notified of the problem and protective measure on 31st January 2014 and that British Telecom took ownership of the location at 9:15am on 10th February with works being completed by the end of 12th February 2014.</p> <p>We are unable to provide data regarding the number of enquiries or complaints received regarding highway issues in Knights Road over this period. This is because the Council's systems as they are currently recorded would be unable to break down data to individual street level.</p>
20604	03/09/2014	<p>Subject: Various Frameworks /Contracts</p> <p>Start and end dates (and values if possible) of the below frameworks/contracts:-</p> <ul style="list-style-type: none"> • SCC/ASCC/5735/JB - Adult Community Substance Misuse Services. (338800-2013; United Kingdom-London: Health services) • Provision of Residential Property Sales Service - Shared Equity Scheme. (328271-2013; United Kingdom-London: Administrative housing services) <p>We appreciate that we have corresponded with you before regarding these contracts and, at that time, they had yet to be awarded. However, we are very keen to ascertain whether they have now been awarded, as we may have clients who would be interested in bidding for them when the next comes up for renewal.</p>	<p>Summary:</p> <ol style="list-style-type: none"> 1. Adult Community Substance Misuse Services contract <ul style="list-style-type: none"> • Start Date 1st July 2014 • End Date 30th June 2016 (with the option of a two year extension) • Contract Value over 2 years £7,039,479 • Contract Value over 4 years £14,272,395 2. This information is available on the Council Website – please see Item 3. https://mgov.newham.gov.uk/ieListDocuments.aspx?CIId=296&MIId=9765&Ver=4

20589	04/09/2014	<p>SUBJECT: Third Party Suppliers</p> <p>Provide the following information relating to the services provided by the Authority or Third party suppliers via an Authority contract broken down by school which are under the Authority's control. Specifically, the contracts relate to the following provision types (where outsourced and not internally provided by a school):</p> <ul style="list-style-type: none"> • Cleaning • Catering <p>I would like to receive the following information broken down by school in electronic format;</p> <ul style="list-style-type: none"> • The supplier who provides the service (if the services are provided by a third party supplier and not directly by the Authority) • The start and end dates of each school contract • The yearly value of each school contract 	<p>Summary:</p> <p>Under the Freedom of Information Act we have the right to refuse a request for information held if an exemption applies. We consider that the information requested in respect of contract details for Newham School's catering and cleaning services to be commercially sensitive and therefore withhold it under section 43 of the Freedom of Information Act 2000. Under Section 43, information is exempt from disclosure if releasing it would, or would be likely to prejudice the commercial interests of any person (including the public authority holding it).</p> <p>To release information regarding annual charges and pricing information, coupled with information potentially already in the public domain, would give competitors an edge in future tendering exercises. Furthermore, it would be likely to weaken the Council and other competitors' bargaining position during any future contractual negotiations should confidential commercial information be disclosed. This would likely affect the Council and individual schools' budget and essentially, the availability of financial resources for residents and, in this case, children who attend Newham Schools, which is not in the public's interest.</p> <p>In considering the public interest test, the Council has regard to the benefits of maintaining a healthy bidding position during any procurement process, the need to attract a wide range of bidders confident with the way in which the Council would handle their information as well as our own and how this may affect the bargaining position during future contractual negotiations. We also consider that disclosure would make it less likely that companies or individuals would provide the local authority with commercially sensitive information in the future and consequently undermine the ability of the local authority to fulfil its public role.</p> <p>We acknowledge that the public interest is served by promoting transparency in the accountability of public funds, ensuring that</p>
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			public money is being used effectively, and that the local authority and individual schools are getting value for money when entering into commercial transactions with companies. On the other hand, however, we recognise and consider that there is a greater public interest in maintaining confidentiality and protecting commercially sensitive information, release of which could damage commercial interests of both external companies and the local authority. As such, we consider that maintaining the exemption outweighs the public interest in disclosure.
20585	01/09/2014	<p>SUBJECT: School Catering</p> <p>Please provide information on your school catering contracts. What is the (Annual) cost of school catering (exc VAT) for your contracts? When were these contracts awarded and to whom? When are the next review date(s) and when do the contracts expire? T</p>	<p>Summary</p> <p>The current annual cost of school catering is £17,000,000.</p> <p>The Primary Schools Service is operated via a service level agreement with all schools on an ongoing basis. The majority of this provision is operated by our in house provider Newham Catering and Cleaning Services.</p> <p>The Secondary Schools Service is operated via a service level agreement which was awarded in 2009 for a period of ten years. The majority of this provision is operated by our in house provider Newham Catering and Cleaning Services.</p> <p>There is no scheduled review date for the Primary School Meals service provision.</p> <p>The Secondary Arrangement is for a 10 year period as stated above.</p>
20599	01/09/2014	<p>SUBJECT: Test purchasing statistics for butane cigarette lighter refills</p> <p>Actions taken between 2009 and 2013 under the Cigarette Lighter Refill (Safety) Regulations 1999. Please could you provide me with the following for each Calendar Year:</p>	<p>Summary</p> <p>1. Number of retail premises visited for the purpose of Under Age Sales Test Purchasing of butane cigarette lighter refills.</p> <p>We have not visited any retail premises for the purpose of test</p>

		<p>1. Number of retail premises visited for the purpose of Under Age Sales Test Purchasing of butane cigarette lighter refills.</p> <p>2. Number of sales made in relation to above.</p> <p>3. Number proceeded against.</p>	<p>purchasing this product during the requested time frame.</p> <p>2. Number of sales made in relation to above.</p> <p>Not applicable, please see our response to Question 1.</p> <p>3. Number proceeded against.</p> <p>Not applicable, please see our response to Question 1.</p> <p>4. Number found guilty.</p> <p>Not applicable, please see our response to Question 1.</p>				
20626	02/09/2014	<p>Subject: Rates for providers</p> <p>Details of fess rates agreed with suppliers of the following services.</p> <p>Domiciliary care services for the elderly in their won care home Domiciliary care services for adults under the age of 65 in their own home with specialist are needs such as learning disabilities, autism or physical disabilities.</p>	<p>Summary</p> <p>Please find below the minimum, maximum and mean rates payable for domiciliary care services for the elderly in their own home and domiciliary care services for adults under the age of 65 in their own home with specialist needs such as learning disabilities, autism or physical disabilities.</p> <p>Minimum -£10.64 per hour Maximum - £17.31 per hour Mean - £11.62 per hour</p>				
20616	04/09/2014	<p>Subject: Rates for Suppliers of Independent Foster carers</p> <p>Please provide the fee rates tier, if your rates are banded. Please note we do not require details of rates paid to the individual suppliers, simply minimum, mean and maximum rates payable.</p>	<p>Summary:</p> <p>The Independent Fostering Framework led by North London Strategic Alliance is now in place and rates are as follows:</p> <table border="1" data-bbox="1258 1289 1774 1326"> <tr> <td></td> <td>Minim</td> <td>Mean</td> <td>Maximum</td> </tr> </table>		Minim	Mean	Maximum
	Minim	Mean	Maximum				

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Lot 3 Remand	785	722	1520																								
Lot 3 ESD	758	870	1447																								
20607	03/09/2014	<p>Subject: Contract based selection</p> <p>Your selection criteria for Part P and renewables installers on all tendering and contract based selection exercises (inclusive of Housing, Leisure & Culture, Health & Social, Education, Highways, Repair & Maintenance, Environmental Health, Building Control & Renewable Energy departments).</p> <p>Details on the process for obtaining approved status for Part P and renewables installers who are certified under Stroma Certification's Competent Person Schemes. Stroma Certification is a DCLG approved certification body for installers and assessors. Our schemes are all UKAS accredited to ISO/IEC 17065: 2012. Competitors of ours are already on the approved lists (e.g. NAPIT and NICEIC) and we are seeking equal recognition for Stroma certified members going through public sector contract and tendering processes.</p>	<p>Summary:</p> <p>The Council tends to use its in-house Repairs and Maintenance Service (RMS) for the majority of its repairs and maintenance services. The Council does not maintain its own approved lists of contractors. Rather, when required to source external capability, the Council uses Construction line to identify suitably qualified contractors for a range of services and works categories who can then take part in a procurement process.</p> <p>Construction line undertakes contractor assessments which include competencies in relation to specific work categories. In the case of Electrical installations and communications, Constructionline sets out what they accept for a range of electrical categories. The link to the relevant section of the Constructionline website is included below for your information. The relevant document is entitled 'Contractor work category descriptions' (under the heading 'Work Categories'). http://www.constructionline.co.uk/static/suppliers/registered-supplier-resources.html</p>																								
20612	08/09/2014	<p>Subject: Staff & Council Tax & Benefits</p> <p>1. The structure of the organisation from Revenues and/or Revenues and Benefits manager to Chief Executive Officer</p>	<p>Summary:</p> <p>1. Structure of organisation</p>																								

		<p>(or equivalent). Additionally, please supply the details of the Leader of the Council and the portfolio holder/special interest member in respect of Council Tax. Please provide the following details for each officer.</p> <p>Name Title Telephone number (direct line where possible) e-mail address</p> <p>Please supply this information in excel spread sheet format.</p> <p>2. Please supply the amount of costs added in respect of council tax arrears at a) summons stage b) liability order stage</p> <p>3. Please supply me with a copy of your recovery timetable for 2014/15 in respect of Council Tax arrears.</p>	<p>Chris Boylett Head of Transactional Services 0208 430 2000 Chris.Boylett@newham.gov.uk</p> <p>Sarah Bryant Director of Exchequer and Transactional Services 01708 432233 Sarah.Byrant@havering.gov.uk</p> <p>Chris Pope Joint Managing Director oneSource 0208 430 2000 Chris.Pope@newham.gov.uk</p> <p>Kim Bromley-Derry Chief Executive 0208 430 2000 Kim.Bromley-Derry@newham.gov.uk</p> <p>Sir Robin Wales Mayor of Newham 0208 430 2000 Mayor@newham.gov.uk</p> <p>Councillor Lester Hudson Deputy Mayor and Cabinet Member for Finance, Regeneration and Planning 0208 430 2000 Lester.Hudson@newham.gov.uk</p> <p>2.a. £65 b. £40</p> <p>3. Please see attached spreadsheet for court hearing dates when we obtain Council Tax summonses. We also issue reminders, final</p>
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			<p>notices and send cases to our enforcement agents every week, subject to any relevant cases being found. Other notices such as attachment of earnings notifications are issued on an ad hoc basis</p>
20610	08/09/2014	<p>Subject: Universal Infant Free School Meals</p> <p>Please provide the most up to date information your council has for each of the following 7 questions.</p> <p>If possible, please split each answer into these categories: a) local authority funded schools, b) voluntary aided/faith schools, c) academies, d) total number. Where you do not have all the information, please provide what you do have.</p> <ol style="list-style-type: none"> 1. The number of schools in your council area which include the following years: Reception, Year 1 and Year 2. 2. The number of schools in your council area which will/are expected to be providing hot universal infant free school meals from September 2014. 3. The number of schools in your council area which will/are expected to be providing cold universal infant free school meals (no hot meals) from September 2014. 4. The number of schools in your council area which will NOT/are NOT expected to be providing universal infant free school meals from September 2014. 5. The number of schools in your council area which will/are expected to be providing hot universal infant free school meals by January 2015. 6. The number of schools in your council area which will/are expected to be providing cold universal infant free school meals (no hot meals) by January 2015. 7. The number of schools in your council area which will NOT/are NOT expected to be providing universal infant free school meals by January 2015. 	<p>Summary</p> <ol style="list-style-type: none"> 1. The number of schools in your council area which include the following years: Reception, Year 1 and Year 2. <p>There are a total of 69 schools in Newham providing education from Reception through to Year 2. This consists of 56 local authority funded schools, 10 voluntary aided/faith schools and 3 academies.</p> <ol style="list-style-type: none"> 2. The number of schools in your council area which will/are expected to be providing hot universal infant free school meals from September 2014. <p>All local authority funded schools will be providing hot universal infant free school meals from September 2014.</p> <p>All Primary School children in the borough attending local authority funded schools have benefited from a free school lunch since 2009, a part of one of the Mayor of Newham's initiatives.</p> <ol style="list-style-type: none"> 3. The number of schools in your council area which will/are expected to be providing cold universal infant free school meals (no hot meals) from September 2014. <p>Please see our response to Question 2.</p> <ol style="list-style-type: none"> 4. The number of schools in your council area which will NOT/are NOT expected to be providing universal infant free school meals from September 2014. <p>Please see our response to Question 2.</p>

			<p>5. The number of schools in your council area which will/are expected to be providing hot universal infant free school meals by January 2015.</p> <p>Please see our response to Question 2.</p> <p>6. The number of schools in your council area which will/are expected to be providing cold universal infant free school meals (no hot meals) by January 2015.</p> <p>Please see our response to Question 2.</p> <p>7. The number of schools in your council area which will NOT/are NOT expected to be providing universal infant free school meals by January 2015.</p> <p>Please see our response to Question 2.</p>
20608	05/09/2014	<p>Subject: Mayor of Newham ceremonial clothing</p> <p>Please could you supply me with a detailed list of all the ceremonial clothing held by Newham Council for use by the Mayor of Newham on formal and/or ceremonial occasions. E.g. livery collar.</p> <p>Could you also tell me the cost of these items, broken down individually, and provide me with a list of the suppliers</p>	<p>Summary</p> <p>The only pieces of ceremonial attire held for use by the Mayor of Newham on formal occasions are the Mayoral chains and pendant.</p> <p>These are historical items and due to the lapse of time we no longer hold recorded information as to the cost at the time of purchase or the supplier.</p>
20631	04/09/2014	<p>Subject: Looked After Children</p> <p>Please provide the following information that your local authority holds as of 1 July 2014:</p> <p>1. How many looked after children are in the care of your</p>	<p>Summary:</p> <p>The information below is provided only for children that are not classed as 'confidential/ details restricted' within our system.</p>

		<p>local authority as of 1 July 2014?</p> <p>2. a) How many sibling groups are in the care of your local authority as of 1 July 2014? b) Of these, how many are sibling groups comprising: i. 2 children ii. 3 children iii. 4 children iv. More than 4 children?</p> <p>3. a) How many sibling groups are all placed together? b) Of these, how many are: i. in unrelated foster care ii. in kinship foster care iii. in residential care iv. placed for adoption?</p> <p>4. a) How many children in your care, who are part of a sibling group, are not living with at least one of their siblings? b) Of these how many are: i. in unrelated foster care ii. in kinship foster care iii. in residential care iv. placed for adoption?</p> <p>5. a) Please state the number of looked after children in your care being raised by a connected person. b) Of these how many are fostered by an older sibling?</p> <p>6. Please provide any current local policies and guidance on the placement of siblings within the looked after system.</p>	<p>1. How many looked after children are in the care of your local authority as of 1 July 2014? 416</p> <p>2 a) How many sibling groups are in the care of your local authority as of 1 July 2014? 59</p> <p>b) Of these, how many are sibling groups comprising: i. 2 children = 38 ii. 3 children = 15 iii. 4 children = 2 iv. More than 4 children? = 4</p> <p>3a) How many sibling groups are all placed together? 28</p> <p>b) Of these, how many are: i. in unrelated foster care = 21 ii. in kinship foster care = 5 iii. in residential care = 0 iv. placed for adoption = 1</p> <p>One group is in Independent living.</p> <p>4 a) How many children in your care, who are part of a sibling group, are not living with at least one of their siblings? 61</p> <p>b) Of these how many are:</p>
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			<p>i.in unrelated foster care = 36 ii.in kinship foster care = 4 iii. in residential care = 13 iv. placed for adoption? = 0</p> <p>The remainder are in other arrangements.</p> <p>5a) Please state the number of looked after children in your care being raised by a connected person.</p> <p>34 kinship foster care and own parent /person with parental responsibility.</p> <p>b) Of these how many are fostered by an older sibling?</p> <p>The relationship of the carer is not a search field within the Council's system, therefore in order to retrieve this information it would be necessary for an officer to manually interrogate each individual file for each case and service user. A thorough reading and review of each file would be required to define the exact relationship of the carer, which falls outside the statutory time limitation of a Freedom of Information request.</p> <p>Under the Freedom of Information Act the Council has a right to refuse a request for information held if the cost of complying with a request exceeds the appropriate limit. The appropriate limit for local authorities is £450 or 2.5 days or 18 hours. We believe in this case such an exemption applies and has decided to refuse your request for information under section 12(1) of the Act.</p> <p>12 Exemption where cost of compliance exceeds appropriate limit (1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.</p>
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			<p>6. Please provide any current local policies and guidance on the placement of siblings within the looked after system.</p> <p>The department adheres to BAAF best practice guidelines.</p>
20630	16/09/2014	<p>Subject: Letting Agents</p> <p>I would like to request the following information about the illegal retention of deposits by letting agents</p> <p>1a) Since January 1, 2009: How many complaints has your Trading Standards team received about letting agents illegally retaining deposits or other admin fees? Please break down the figures by calendar year. If this is not possible, please provide the figures by financial year.</p> <p>1b) In each case please state what subsequent action was taken.</p> <p>1. c) For each year please could you state the value of deposits illegally retained, as claimed by the complainant.</p> <p>2 a) Since January 1, 2009: How many illegally retained deposits held by letting agencies has your Trading Standards team recovered?</p> <p>2b) For each year please state the total value of deposits illegally retained, as claimed by the complainant.</p>	<p>Summary:</p> <p>This information is not held by the Council.</p>
20624	08/09/2014	<p>Subject: Landlords and Licenses</p> <p>How many rogue landlords have been prosecuted since the introduction of compulsory private landlord licensing</p>	<p>Summary</p> <p>As of 27th August 2014 a total of 346 individual prosecutions have</p>

			<p>been initiated since the introduction of the Landlord Licensing scheme.</p> <p>An additional 162 Simple Cautions have also been issued.</p>
20622	08/09/2014	<p>Subject: Parking Restrictions</p> <p>I would like to know what contractors the council use to install yellow line parking restrictions, footway parking bays and other parking bays. I would also like to know how much the contractors charge to remove parking bays in Meters OR M2 and how much to install yellow line in meters.</p>	<p>Summary</p> <p>At present the Council has contracts in place with FM Conway and Ringway-Jacobs both of which will conclude in September 2015.</p> <p>The Council use contractors to install and remove carriageway markings which includes white and yellow lines related to parking – some may be continuous lines others may be broken and they will be of a variety of widths. These may be on the Public Highway, within housing areas or in public or Council owned car parks. There are a number of ways that markings can be removed and on occasions markings may simply be ‘over-painted’.</p> <p>We do not hold a standard rate figure for the installation/removal of road markings by metre. There are numerous factors which determine the rates for different areas where works are commissioned. An example may be where large areas of work are allocated, rates would be reduced and differing rates would be applicable according to whether markings are continuous or broken, various line widths, colour, size and methods of installation or removal. It should be noted that there are also additional costs involved in the in process of installing road markings outside of the actual physical painting of the lines. Further costs may be applicable in respect of consultations costs and securing official orders.</p> <p>Contracts for such works are tendered through normal procurement procedures in order that the Council seek the most competitive prices for the work being undertaken.</p>

20623	08/09/2014	<p>Subject: Budget for Elective Home Education</p> <p>Please could you tell me the following:</p> <ol style="list-style-type: none"> 1. Where elective home education currently sits in your authority 2. Which line in the s251 table included an allocation for elective home education services in a/ 2013-14 and b/ 2014-15 3/ What is the budget sum allocated to elective home education services for the current year 4/ What is the forward budget sum allocated to elective home education services for the next financial year 	<p>Summary</p> <p>1. Where elective home education currently sits in your authority.</p> <p>Elective Home Education currently sits within the Inclusion Service of Children and Young People Services.</p> <p>2. Which line in the s251 table included an allocation for elective home education services in a/ 2013-14 and b/ 2014-15</p> <p>Elective Home Education Services can be found on Line 1.2.4 under Other Alternative Provision.</p> <p>3. What is the budget sum allocated to elective home education services for the current year?</p> <p>A budget of £111,000 is allocated for Elective Home Education services for the current financial year.</p> <p>4. What is the forward budget sum allocated to elective home education services for the next financial year?</p> <p>We do not hold this information as the budget has not yet been set.</p>
20625	12/09/2014	<p>Subject: IT staff</p> <ul style="list-style-type: none"> • Number of full-time IT (information technology) staff employed within your organisation broken down over the last three years – 2012, 2013, 2014 • Number of part-time/temporary IT staff employed within 	<p>Summary</p> <p>Please see below the total numbers of staff in our ICT service for the requested years.</p>

		your organisation broken down over the last three years – 2012, 2013, 2014	<p>ICT No. of Employees - 2012</p> <p>Full Time 99</p> <p>Part Time 8</p> <p>Total 107</p> <p>ICT No. of Employees - 2013</p> <p>Full Time 74</p> <p>Part Time 6</p> <p>Total 80</p> <p>ICT No. of Employees - 2014</p> <p>Full Time 65</p> <p>Part Time 3</p> <p>Total 68</p>
20629	12/09/2014	<p>Subject: Education Funding Agency</p> <p>Please provide a copy of the County Education Return to the Education Funding Agency Information on Capital Spend - SCAP2013.</p>	<p>Summary:</p> <p>Spreadsheet provided</p>
20669	05/09/2014	<p>Subject: CASB</p> <p>1) How many house burglaries have taken place in Manor Park itself over the last 24 months?</p> <p>2) Is this rate much higher than the rest of London Boroughs</p> <p>3) What plans are there to better manage this (if something is not working, then it is prudent to try other measures)</p> <p>4) Please share your Action Plan/ targets for improving the current situation.</p>	<p>Summary:</p> <p>Your request relates to criminal incidents. Crime is recorded and investigated by the Metropolitan Police and therefore to gain complete statistics, your request should be referred directly to them for a response.</p> <p>For your information, please see the relevant web link below. This information details crime statistics in the borough, wards and down to sub-wards, together with performance statistics of the Police: http://content.met.police.uk/Site/newhamperformancestatistics?scope_id=1257246764237</p>

			<p>The Metropolitan Police website also includes a crime mapping feature to source crime statistics to localised areas. Please see the link below: http://maps.met.police.uk/access.php?area=00BB&sort=rate</p> <p>Should you wish to submit a Freedom of Information request to the Metropolitan Police, please see the relevant details contact details below: http://www.met.police.uk/foi/</p> <p>Information held by the Authority in relation to crime, either independently sourced or from the 2011 Census, is already publically available on the Newham website, which includes links to statistical information compiled: http://www.newham.info/</p>
20633	05/09/2014	<p>Subject: Community Neighbourhoods</p> <p>I have looked for the relevant information about Community Neighbourhoods on the council's website but it still shows information about the now obsolete Community Hubs.</p> <p>I could not find the council's briefing document either on line that outlined the formal role of the Community Neighbourhoods, their composition, membership board and its composition, its remit, its grants process and its funding stream/annual budget.</p> <p>I would also like a breakdown of the planned expenditure for each Community Neighbourhood for this financial year including a breakdown by type of the planned expenditure.</p> <p>Your FoI response E19479 said that there was a review on going into the Community Hubs so there was no up to date information to be released.</p>	<p>Summary:</p> <p>The Council has not reconstituted Community Neighbourhoods but simply made a change of name from Community Hubs to Community Neighbourhoods.</p> <p>With regard to relevant information about Community Neighbourhoods on the Council's website, please see the information provided on our website. http://www.newham.gov.uk/Pages/Category/Community-neighbourhoods.aspx?11=100003</p> <p>We will be updating our website to provide more comprehensive information on activities taking place in our Community Neighbourhoods.</p> <p>The Community Neighbourhoods consist of a group of services, incorporating Libraries, Community Centres and community engagement with a remit to engage residents in their local community to develop personal and community resilience, and tackle local issues</p>

		<p>Further to my original FoI request E19479 I would also like copies of the documents relating to the now obsolete Community Hubs concerning the council's briefing document outlined the formal role of the Community Hubs, their composition, membership board, remit, grants process and its funding stream/annual budget.</p> <p>I would also like the total expenditure for each Community Hub for each financial year and a breakdown by type of this expenditure.</p>	<p>by developing sustainable solutions.</p> <p>Community Neighbourhoods do not have a statutory basis and there is no membership board. The Community Neighbourhood teams do not control the Newham Council grants process, other than supporting residents and community groups to make applications.</p> <p>Budget information, including a breakdown of the planned expenditure for each Community Neighbourhood, is contained in page 32 of the Council's Budget Book which can be found at: http://www.newham.gov.uk/Documents/Council%20and%20Democracy/BudgetBook201415.Pdf</p> <p>The budget includes staffing and delivery of services in, 10 libraries and 8 community centres across the borough. There is not a breakdown of the overall budget down to Neighbourhood level. Staffing levels vary on the size and number of libraries in each Neighbourhood area.</p>
20642	15/09/2014	<p>Subject: Commercially Let Properties Enforcement</p> <p>We wish to obtain information on:</p> <ol style="list-style-type: none"> 1.the number of complaints or reports received by the Council since 2012; 2. the number of complaints or reports investigated by the Council since 2012 with a view to taking enforcement action; and 3. the enforcement action taken by the Council where any complaints or reports were considered justified, in respect of any of the following offences committed in, or associated with, a property that has been commercially let (including, bed and breakfasts, guesthouses and residential properties let on a short term basis): <p>(a) breaches of:</p> <ol style="list-style-type: none"> (i) health and safety regulations; (ii) fire safety regulations; 	<p>Summary:</p> <p>Under the Freedom of Information Act the Council has a right to refuse a request for information held if the cost of complying with a request exceeds the appropriate limit. The appropriate limit for local authorities is £450 or 2.5 days or 18 hours. We believe in this case such an exemption applies and has decided to refuse your request for information under section 12(1) of the Act.</p> <p>12 Exemption where cost of compliance exceeds appropriate limit (1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.</p> <p>Although you have indicated that your request relates only to private rented residential properties, the data that would formulate a full, or even partial response, spans across multiple services and systems.</p>

		<ul style="list-style-type: none"> (iii) food safety regulations; (iv) planning permission; (b) solicitation or facilitation of prostitution; (c) the sale or use of illegal substances; (d) vandalism; (e) noise pollution; (f) criminal anti-social behaviour; and (g) Statutory nuisance. 	<p>Without performing a full scoping session in relation to the above FOI, which is due to the fragmented nature of the data required, it is also unclear if we hold some of the information that has been asked for. To perform this exercise would likely reach close to the 2.5 day appropriate limit.</p> <p>The data requested spans across multiple systems. For example, to produce a list of 'breaches' in relation to the request, service request queries would need to be written and have the data extracted. This data would then need to be matched to our Borough Wide Licensing (BWL) data, which is set within the Houses of Multiple Occupancy module of the system, to filter out non BWL 'breaches'. This exercise, in estimate, would take 5 days, and would require the assistance of officers from our Planning and Enforcement sections.</p> <p>In light of the above, in order to retrieve this information, various officers would be required to manually interrogate each of our systems individually and to then filter out the data that is not required. This manual retrieval would greatly exceed the appropriate limit.</p>
20635	04/09/2014	<p>Subject: wild animals in circuses</p> <ul style="list-style-type: none"> • How much open space land the council is responsible for. • The council's position on the use of wild animals in circuses, especially performing, on council owned land, including: <ul style="list-style-type: none"> ○ The text of any motions passed; and ○ The date on which such motions were passed. • The council's position on the use of domestic animals in circuses, especially performing, on council owned land, including: 	<p>Summary:</p> <ol style="list-style-type: none"> 1. The Council is responsible for 164.6 Hectares of Parks and Open Spaces. This includes all smaller area like Hathaway, Pier Road, and Abbey Lane etc. This figure excludes housing and highway verges as these are too small to be considered as a 'venue'. 2. The Council does not have any current official position or policy related to circuses, either with wild animals or domestic animals. 3. As above.

		<ul style="list-style-type: none"> • The text of any motions passed; and • The date on which such motions were passed. • The last date on which any such policy was reviewed. • The next date on which any such policy is scheduled for review. 	
20644	09/09/2014	<p>Subject: Council Tax Summonses</p> <p>Impact on Claimants</p> <ol style="list-style-type: none"> 1. How many court summonses for non-payment of council tax were issued in the financial year 2012/13? 2. How many working age Council Tax Benefit claimants had a court summons issued against them for non-payment of council tax in the financial year 2012/13? 3. How many liability orders were issued for non-payment of council tax in the financial year 2012/13? 4. How many working age Council Tax Benefit claimants had a liability order issued against them for non-payment of council tax in the financial year 2012/13? 5. How many court summonses for non-payment of Council tax were issued in the financial year 2013/14? 6. How many working age Council Tax Support claimants had a court summons issued against them for non-payment of council tax in the financial year 2013/14? 7. Of those summonsed in 2013/14 in receipt of working age Council Tax Support, how many were charged court costs and what was the total amount of those costs? 8. How many liability orders were issued for non-payment of council tax in the financial year 2013/14? 9. How many working age Council Tax Support claimants had a liability order issued against them for non-payment of council tax in the financial year 2013/14? 10. Of those working age Council Tax Support claimants with a liability order issued against them in 2013/14, how many: 	<p>Summary</p> <p>1. How many court summonses for non-payment of council tax were issued in the financial year 2012/13? 24,710</p> <p>Every effort is made to come to a suitable repayment arrangement with the council tax payer before taking enforcement action. The use of enforcement agent action is seen as a last resort and only where despite our efforts we are unable to agree a repayment arrangement.</p> <p>2. How many working age Council Tax Benefit claimants had a court summons issued against them for non-payment of council tax in the financial year 2012/13? 5,362</p> <p>3. How many liability orders were issued for non-payment of council tax in the financial year 2012/13? 12,954</p> <p>4. How many working age Council Tax Benefit claimants had a liability order issued against them for non-payment of council tax in the financial year 2012/13? 2,924</p> <p>5. How many court summonses for non-payment of Council tax were issued in the financial year 2013/14? 28,671</p>

		<p>a. had deduction from benefits requested? b. had deduction from earnings requested? c. had bailiffs engaged for enforcement? d. were already in debt to the council?</p> <p>Impact on Finances</p> <p>1. What is the total number of residents who had to pay more council tax under the authority's Council Tax Support Scheme in 2013/14 than they would have had to pay under the old national Council Tax Benefit?</p> <p>2. How many of these residents were in arrears with their council tax at the end of the 2013/14 financial year?</p> <p>If responding to any question in this request would exceed the section 12 cost limits, please respond "information not held" for that question and fulfil the remainder of this request.</p> <p>Note for London councils - whilst these questions may bear some resemblance to a previous request sent to the council by a different requestor, they are not the same; whilst I have had sight of that previous request, these questions have been amended to focus on working age cases. Please note that I am explicitly *not* working in co-ordination with the sender of that previous request, and therefore the two requests may not be aggregated for section 12 purposes.</p>	<p>6. How many working age Council Tax Support claimants had a court summons issued against them for non-payment of council tax in the financial year 2013/14? 7,542</p> <p>7. Of those summonsed in 2013/14 in receipt of working age Council Tax Support, how many were charged court costs and what was the total amount of those costs? A total of 6,446 claimants were charged court totalling £712,000.</p> <p>8. How many liability orders were issued for non-payment of council tax in the financial year 2013/14? 18,925</p> <p>9. How many working age Council Tax Support claimants had a liability order issued against them for non-payment of council tax in the financial year 2013/14? 5,801</p> <p>10. Of those working age Council Tax Support claimants with a liability order issued against them in 2013/14, how many:</p> <p>a. had deduction from benefits requested? 1,941 b. had deduction from earnings requested? A total of 133 claimants had a request made and 21 have a request pending. c. had bailiffs engaged for enforcement? 1,261</p> <p>d. were already in debt to the council 4,414</p> <p>Impact on Finances</p> <p>1. What is the total number of residents who had to pay more council tax under the authority's Council Tax Support Scheme in</p>
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			<p>2013/14 than they would have had to pay under the old national Council Tax Benefit? 23,430</p> <p>2. How many of these residents were in arrears with their council tax at the end of the 2013/14 financial year? 8,628</p>
20643	16/09/2014	<p>Subject: Childcare in Children's Centres</p> <p>1.How many children's centres in your local authority provided childcare places in March 2010 2.How many children's centres in your local authority provide childcare places today 3.How many children's centres in your local authority will provide childcare places in May 2015 4.What has been the increase or reduction in the number of childcare places provided through children's centres since March 2010</p> <p>Childcare Sufficiency 1.How many childcare places are there in your local authority 2.Do you have sufficient childcare for 1) working parents, 2) parents of disabled children 3) parents working atypical hours a. If the answer is no – how many more places do you need to have sufficient childcare for each of these groups 3.How many schools in your local authority provide 1) wrap around 8-6pm care 2) full 8-6pm day care</p>	<p>Summary:</p> <p>Childcare in Children's Centres</p> <p>1.How many children's centres in your local authority provided childcare places in March 2010 19</p> <p>2. How many children's centres in your local authority provide childcare places today 17</p> <p>3. How many children's centres in your local authority will provide childcare places in May 2015 17 (subject to a review of children's centre delivery)</p> <p>4.What has been the increase or reduction in the number of childcare places provided through children's centres since March 2010 Reduction of 78 places</p> <p>Childcare Sufficiency</p> <p>1.How many childcare places are there in your local authority</p>

			<p>3,868</p> <p>2. Do you have sufficient childcare for 1) working parents, 2) parents of disabled children 3) parents working atypical hours? If the answer is no – how many more places do you need to have sufficient childcare for each of these groups</p> <p>For working parents and parents of disabled children, overall, there are sufficient places across the borough.</p> <p>For parents with atypical hours, we do not have information on the number of places that would be sufficient for parents working atypical hours.</p> <p>3.How many schools in your local authority provide 1) wrap around 8-6pm care 2)</p> <p>full 8-6pm day care</p> <p>There are 5 nursery schools which offer wrap around care and full day care.</p>									
20647	10/09/2014	<p>Subject: Library Services</p> <p>1. Does the council have responsibility for libraries and or other book lending services within its area?</p> <p>2. If the answer is yes can you please state how many copies of each of the following books are held by the libraries and other book lending services within your area? All three books are by the same author E L James. Please include all copies irrespective of whether they are currently on loan or not. Please do include all hard back copies, paper back copies, audio books and or large print editions.</p> <p>Fifty Shades of Grey.</p>	<p>Summary:</p> <p>1. Yes</p> <p>2. At present:</p> <table> <tr> <td>Fifty Shades of Grey</td> <td>23</td> </tr> <tr> <td>Fifty Shades Darker</td> <td>12</td> </tr> <tr> <td>Fifty Shades Freed</td> <td>15</td> </tr> </table> <p>3. We are unable to break down our figures by calendar year. The three books have had the following number of issues and renewals:</p> <table> <tr> <td>Fifty Shades of Grey</td> <td>298 issues</td> <td>233</td> </tr> </table>	Fifty Shades of Grey	23	Fifty Shades Darker	12	Fifty Shades Freed	15	Fifty Shades of Grey	298 issues	233
Fifty Shades of Grey	23											
Fifty Shades Darker	12											
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		<p>Fifty Shades Darker Fifty Shades Freed</p> <p>3. In the case of each of the aforementioned books can you say how many individual public loans have so far been generated by libraries and other book lending services within year area? Please provide an overall figure for each title.</p> <p>4. In the case of each title and in the case of each library within your area can you please state whether there is a waiting list for the book. In the case of each book and library can you state how long that waiting list is.</p> <p>5. Does the library service hold copies of correspondence and or communications with individual library users and or members of the public which in any way relates to the trilogy and or the individual books within the series? If the answer is yes can you please provide copies of that correspondence and communications including emails? Please note that I am only interested in correspondence which has been generated since 1 January 2013 to the present day. In the case of each piece of correspondence please feel free to redact the name and address of any correspondent or member of library staff.</p> <p>6. Since 1 January 2013 has the library service exchanged correspondence and communications with Vintage Books and or Random House which publishes the titles. I am only interested in correspondence and communications which in any way relates to the issue of the books being offered for loan. If the answer is yes can you please provide copies of this correspondence and communications including emails?</p>	<p>renewals</p> <table border="0"> <tr> <td>Fifty Shades Darker</td> <td>148 issues</td> <td>123 renewals</td> </tr> <tr> <td>Fifty Shades Freed</td> <td>208 issues</td> <td>170 renewals</td> </tr> </table> <p>4. Across the whole of Newham, we currently have the following number of reservations:</p> <table border="0"> <tr> <td>Fifty Shades of Grey</td> <td>3 reservations</td> </tr> <tr> <td>Fifty Shades Darker</td> <td>2 reservations</td> </tr> <tr> <td>Fifty Shades Freed</td> <td>1 reservation</td> </tr> </table> <p>5. No we do not.</p> <p>6. No we do not.</p>	Fifty Shades Darker	148 issues	123 renewals	Fifty Shades Freed	208 issues	170 renewals	Fifty Shades of Grey	3 reservations	Fifty Shades Darker	2 reservations	Fifty Shades Freed	1 reservation
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20668	10/09/2014	<p>Subject: NHS Health Checks</p> <p>Please can you answer the following questions about NHS</p>	<p>Summary</p> <p>1. In 2013/14, how many men and how many women in your</p>												

		<p>Health Checks in your local authority area:</p> <ol style="list-style-type: none"> 1. In 2013/14, how many men and how many women in your area: <ul style="list-style-type: none"> • were eligible for NHS Health Checks? • were offered a NHS Health Check? • received a NHS Health Check? 2. What analysis have you done to identify higher risk groups of men or men who are less likely to take up the offer of a health check (e.g. by age, ethnicity, deprivation)? 3. What initiatives, if any, have you taken or are you planning to increase uptake, referrals or follow up amongst men - especially higher risk groups of men? 4. Have you undertaken a Health Equity Audit? If so, is it possible to be sent a copy? 5. Does your JSNA address equity related to NHS Health Check risk assessment and provision and uptake of lifestyle and clinical services? 	<p>area:</p> <ul style="list-style-type: none"> - were eligible for NHS Health Checks? 59,455 - were offered a NHS Health Check? 10,790 - received a NHS Health Check? 7, 848 <p>We do not hold the above breakdown of NHS Health Checks by gender for the last financial year. We have provided you with the totals of all NHS Health Checks but our systems are unable to confirm specifically how many of those eligible, offered or received the checks were male.</p> <p>2. What analysis have you done to identify higher risk groups of men or men who are less likely to take up the offer of a health check (e.g. by age, ethnicity, deprivation)?</p> <p>We do not currently hold the requested information. This service is currently part of a review and the information requested will be available within the next twelve months.</p> <p>3. What initiatives, if any, have you taken or are you planning to increase uptake, referrals or follow up amongst men - especially higher risk groups of men?</p> <p>We do not currently have any exclusive or targeted initiatives planned for men in 2014/15.</p> <p>4. Have you undertaken a Health Equity Audit? If so, is it possible to be sent a copy?</p> <p>No such Health Equity Audit has been undertaken.</p> <p>5. Does your JSNA address equity related to NHS Health Check</p>
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			<p>risk assessment and provision and uptake of lifestyle and clinical services?</p> <p>No</p>
20674	10/09/2014	<p>Subject: Adult Social Care</p> <p>I would like to request some information regarding the Adult Social Care services delivered by this council. I would like to know the following:</p> <ol style="list-style-type: none"> 1. How much of the council spend on Adult Social Care is spent on in-house services? (Total £) 2. What services are delivered by the in-house team? 3. How many staff are employed in these services? 	<p>Summary:</p> <ol style="list-style-type: none"> 1. £5.614m 2. Please see list below: <ul style="list-style-type: none"> -An enablement service -A day centre mainly for older people -A day centre for older people with dementia -A day opportunities service for adults with learning disabilities -An equipment store to provide aids and adaptation 3. There are a total of 95 posts budgeted for
20692	12/09/2014	<p>Subject: Residential family assessments</p> <ol style="list-style-type: none"> 1) Does your organisation use residential family assessment units to assess families on Child Protection Plans? 2) If your organisation does use residential family assessment units, please state which ones. 3) If your organisation does not use family assessment units, please state why. 4) Does your organisation have a specific contract with a specific provider who carries out residential family assessments on your behalf? If so, which one? 5) In any given financial year, how often do you make use of residential family assessment units? 6) On average, how much money is your organisation willing to spend on funding a 12 week placement for a single mother and her new born baby? 7) Who, within your service, is responsible for 	<p>Summary</p> <ol style="list-style-type: none"> 1. Does your organisation use residential family assessment units to assess families on Child Protection Plans? Yes but this is only used in minimal cases each year. 2. If your organisation does use residential family assessment units, please state which ones. The London Borough of Newham uses any number of assessment units across the country dependant upon family need or court direction. There is not a preferred providers list as such. 3. If your organisation does not use family assessment units, please state why. Not applicable. Please see our response to Question 1. 4. Does your organisation have a specific contract with a specific

		<p>commissioning such a service? (Please include relevant contact details).</p> <p>8) Would your organisation be willing to commission a new company to carry out residential family assessments for you?</p>	<p>provider who carries out residential family assessments on your behalf? If so, which one? No. Please see our response to Question 2.</p> <p>5. In any given financial year, how often do you make use of residential family assessment units? We use residential family assessment units where it is deemed to be appropriate in respect of each individual case. We are unable to provide an estimation of this.</p> <p>6. On average, how much money is your organisation willing to spend on funding a 12 week placement for a single mother and her new born baby? We do not hold an average figure in respect of such placements. Each case is different and assessments would be completed dependent upon the complexity and individual circumstances of each case. We are unable to provide a nominal figure.</p> <p>7. Who, within your service, is responsible for commissioning such a service? (Please include relevant contact details). Any queries in relation these services should be directed to the Council's main contact number 0208 430 2000 and should be referred through to Children's Social Care.</p> <p>8. Would your organisation be willing to commission a new company to carry out residential family assessments for you? This would be dependent on whether need and complexity match service provision.</p>
20689	12/09/2014	Subject: Road Maintenance	Summary:

		<p>Can you please provide details of all contracts that your authority holds for the provision of road maintenance? This should cover planned and unplanned maintenance. For each contract please state: -</p> <ul style="list-style-type: none"> • Start date • End date • Duration plus extension options • Current holder • Estimated current annual value (£million) • Description of services included in the contract <p>If the services are provided by your own in-house DLO please state that is the case.</p> <p>If any of the contracts are due to expire in the next three months can you provide details for the new contract?</p>	<p>1. There are 2 current contractors:</p> <p>Contract 1:</p> <ul style="list-style-type: none"> a) 01/09/2004 b) 01/10/2015 c) 7 years plus 3 years extension plus another 13 months extension d) FM Conway e) Approx. £7.2million per annum f) Unplanned & planned maintenance and construction services <p>Contract 2:</p> <ul style="list-style-type: none"> a) 10/10/2008 b) 10/10/2014 c) 6 years with no options for extension d) Ringway Jacobs e) Approx. £1.3 million per annum f) Street lighting and other highways services <p>2. Not at present. Please see below for explanation.</p> <p>3. Newham Council expects to utilise the 'pan London' TfL awarded Highways framework contract via supplier Ringway Jacobs for provision of street lighting and other highways services from 1st October 2014. Newham Council expects to bring in unplanned maintenance in house DLO from 1st October 2014.</p>
20676	12/09/2014	<p>Subject: Mobile Apps</p> <p>1. The number of downloads of the app Tinder on mobile phones and tablets issued by the council in the calendar years 2013 and 2014 to date.</p> <p>2. The number of page views of the following websites in the calendar years 2013 and 2014 to date, broken down by month, from computers on the council's IT network (excluding schools):</p>	<p>Summary</p> <p>1. The number of downloads of the app Tinder on mobile phones and tablets issued by the council in the calendar years 2013 and 2014 to date.</p> <p>There have been three downloads in the period since the start of the 2013/14 financial year to 15th August 2014. Our systems are unable to report by calendar year.</p>

		<p>a) http://uk.match.com/ b) http://www.pof.com/ c) https://www.okcupid.com/</p> <p>For question 2, the websites I am interested in are Match.com, Plenty of Fish and OK Cupid. I included the URLs of the homepages, but if please total up all page views of web pages on those sites.</p> <p>If this is not possible, please take page views of the home page URL listed above.</p>	<p>2. The number of page views of the following websites in the calendar years 2013 and 2014 to date, broken down by month, from computers on the council's IT network (excluding schools):</p> <p>a) http://uk.match.com/ b) http://www.pof.com/ c) https://www.okcupid.com/</p> <p>For question 2, the websites I am interested in are Match.com, Plenty of Fish and OK Cupid. I included the URLs of the homepages, but if please total up all page views of web pages on those sites.</p> <p>If this is not possible, please take page views of the home page URL listed above.</p> <p>We do not hold this information. Our logging software only retains six months of data. However, the logs held are by item type and not page views so we are unable to recover this information from our system.</p>
20690	12/09/2014	<p>Subject: Ground Maintenance Service</p> <p>Could you please provide me with detailed information of the ground maintenance services we can expect to be provided by Serco, as stated in their 2008 contract to deliver grounds maintenance services to the London Borough of Newham?</p> <p>I am particularly interested in the Durham Road Conservation Zone, often referred to as Manor Park Village i.e. Manor Park Road, Durham Road, Carlton Road, Albany Road, Wentworth Road and Clarence Road in E12.</p> <p>I would like to know what was stipulated in the Serco contract as to what is considered maintenance. Does it for instance include replacing infected / dead rose bushes, regular weeding, pruning and soil maintenance of the many flower</p>	<p>Summary:</p> <p>The contract is performance based, therefore there is no set number of hours or input required from the contractor. The contractor is required to put in as many hours as necessary to maintain the specification.</p> <p>The Practical interpretation of the contract specification for rose beds is:</p> <p>11.1 Annual pruning to include removal of dead, diseased and damaged wood.</p> <p>11.2 Pruning, as required, to keep paths clear, usually done once in late spring / early summer.</p>

		<p>beds in the area? Please advice.</p> <p>Ideally I would like to see a detailed breakdown of costs such as manpower provided as well as materials expected to be spent on maintaining the area above.</p>	<p>11.3 Beds to be kept weeded. All grass edges trimmed at the same time and edges hoed up. (There is no grass edge at these locations, so this part of specification is not applicable).</p> <p>11.4 Any pests or disease is being reported to the Council by Serco within one working day of discovery. The Council will advise if any further action is to be taken. If action is required, and funds are available, an additional order would be raised and paid for by the council.</p> <p>Replacements of dead or missing plants are not included in the contract. If required these would be purchased by the Council as and when funds are available.</p> <p>Amelioration of soil by the addition of composts, mulch or fresh top soil, are not included in the contract. If required these would be purchased by the Council as and when funds are available.</p> <p>The total cost for annual routine maintenance to the beds at Durham Road and Clarence Road is approximately £2,125 per year.</p> <p>As mentioned above, the contract is performance based i.e. there are no set staffing costs etc. The contractor is required to do the work regardless to the hours require. For some seasons, more work will be required, whereas others require less. This is dependent on growth rates and the weather and such factors.</p> <p>The rose beds are monitored at least four times per year by the Council's Client Team to ensure that contract conditions are being met. So far this year the rose beds have been monitored five times.</p>
20703	15/09/2014	<p>Subject: Public Health</p> <p>1. During 2013/14 what sum total did you spend on public health services? 2. To what sum total were these services purchased from GP</p>	<p>Summary</p> <p>For the attention, individually, of each local authority responsible for commissioning public health services.</p>

		<p>practices?</p> <p>3. How many times did you record missing a payment, or making a late payment, to a GP practice for a service they were providing on behalf of your authority in 2013/14?</p> <p>4. For 2014/15, what is the planned spends on public health services total?</p> <p>5. How much of this is contracted to GP practices? (sum pound sterling total)</p> <p>6. How many times to date in 2014/15 did you record missing a payment, or making a late payment, to a GP practice for a service they were providing on behalf of your authority?</p>	<p>1. During 2013/14 what sum total did you spend on public health services?</p> <p>The totals spend on Public Health services in 2013/14 were in the region of £22.5million.</p> <p>2. To what sum total were these services purchased from GP practices?</p> <p>The total sum of payments to GPs for public health services in the 2013/14 financial year was £603,000.</p> <p>3. How many times did you record missing a payment, or making a late payment, to a GP practice for a service they were providing on behalf of your authority in 2013/14?</p> <p>We have no record of any missed payments. The terms and conditions of the GP contracts are that invoices and supporting evidence should be submitted within a specified timeframe. There were many invoices submitted late in 2013/14 and/or missing evidence which delayed payments, while the GP practices became familiar with the new Local Authority payment system. However all invoices were received and paid, late or otherwise. Correctly submitted invoices and evidence are paid within the 10 day target of the Local Authority.</p> <p>4. For 2014/15, what is the planned spends on public health services total?</p> <p>The total spends on Public Health services in the 2014/15 financial year are predicted to be in the region of £26.6 million.</p> <p>5. How much of this is contracted to GP practices? (sum pound</p>
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			<p>sterling total)</p> <p>In 2014/15 the projected spend on GP-provided Public Health services is £950,000.</p> <p>6. How many times to date in 2014/15 did you record missing a payment, or making a late payment, to a GP practice for a service they were providing on behalf of your authority?</p> <p>Please see our response to Question 3.</p>
20701	18/09/2014	<p>Subject: Adult Social Care</p> <p>1) The number of vulnerable adults placed and/or funded (fully or partly) by your service in a community nursing care home. This should include voluntary and involuntary stay at nursing homes.</p> <p>2) With reference to (1) the number of vulnerable adults currently placed under your authority in pursuant to the Deprivation of Liberty Provisions of the Mental Capacity Act.</p> <p>3) With reference to (2), the number of vulnerable adults who currently have safeguarding procedures in place to protect them from contact from any family members.</p> <p>4) With reference to (3), the number of vulnerable adults who have safeguarding procedures in place to restrict or monitor family member's visitation.</p> <p>5) With reference to (3) & (4), the numbers of vulnerable adults who have safeguarding procedures in place that restrict immediate family members from visiting.</p> <p>6) With reference to (4) The numbers of vulnerable adults who have safeguarding procedures in place that mean at least one member of their immediate family can only visit under constant supervision.</p>	<p>Summary</p> <p>1. The number of vulnerable adults placed and/or funded (fully or partly) by your service in a community nursing care home. This should include voluntary and involuntary stay at nursing homes.</p> <p>As of 27th August 2014 there were a total of 195 adults placed in Nursing Care funded /partially funded by London Borough Newham.</p> <p>2. With reference to (1) the number of vulnerable adults currently placed under your authority in pursuant to the Deprivation of Liberty Provisions of the Mental Capacity Act.</p> <p>As of 27th August 2014 there were ten adults with Deprivation of Liberty safeguards in place.</p> <p>3. With reference to (2), the number of vulnerable adults who currently have safeguarding procedures in place to protect them from contact from any family members.</p> <p>None.</p>

		<p>7) The number of vulnerable adults from question 4) who have at least one member of their immediate family who are not permitted to visit their care or nursing home.</p>	<p>4. With reference to (3), the number of vulnerable adults who have safeguarding procedures in place to restrict or monitor family member's visitation. None.</p> <p>5. With reference to (3) & (4), the numbers of vulnerable adults who have safeguarding procedures in place that restrict immediate family members from visiting. None.</p> <p>6. With reference to (4) The numbers of vulnerable adults who have safeguarding procedures in place that mean at least one member of their immediate family can only visit under constant supervision. None.</p> <p>7. The number of vulnerable adults from question 4) who have at least one member of their immediate family who are not permitted to visit their care or nursing home. None.</p>
20700	15/09/2014	<p>Subject: Cleansing and Waste Service</p> <p>Do you have a system for the monitoring and collate of data for waste? Including cleansing, collections, small tips, large tips.</p> <p>What system is it that you currently use? Is the system able to generate reports? If yes, is this an automated report? Does your current system support handheld technology If no, how do your officers report reactive and proactive issues? What implications are there should your contractors not meet the agreed targets?</p>	<p>Summary</p> <p>Do you have a system for the monitoring and collate of data for waste? Including cleansing, collections, small tips, large tips. Newham does have a system for the monitoring and collate of data for waste including fly tipping and complaints.</p> <p>What system is it that you currently use? Mayrise</p> <p>Is the system able to generate reports? Yes</p>

		<p>Targets such as missed bin collections, missed sweeping rounds? What was the cost of the system and support provided?</p>	<p>If yes, is this an automated report? No</p> <p>Does your current system support handheld technology If no, how do your officers report reactive and proactive issues? Yes</p> <p>What implications are there should your contractors not meet the agreed targets? Targets such as missed bin collections, missed sweeping rounds? The Cleansing Service is administered in-house.</p> <p>What was the cost of the system and support provided? The initial cost of the system was £15,000. The annual maintenance costs for the system is £5,000 for all of the Waste and Cleansing Service.</p>
20695	15/09/2014	<p>Subject: Adult & CYPS ICT Systems</p> <p>Please could you confirm the name and maker/supplier of the electronic IT Case Management System(s) used within:</p> <ol style="list-style-type: none"> 1. Adult Social Care for recording information and data collected on citizens of the council, and 2. Children Social Care for recording information and data collected on citizens of the council <p>Could you please also confirm if there is any timeline for the replacement of either of these systems scheduled or if it is scheduled to go back out to tender in the near future?</p>	<p>Summary</p> <p>The Council are currently using Carefirst from OLM for both Adults and Children's Social Care.</p> <p>This will be replaced by Azeus Care from Azeus systems and is anticipated to go live in October 2015</p> <p>Further information on the procurement of this award can be located on the link below. https://mgov.newham.gov.uk/ieListDocuments.aspx?CIId=296&MIId=9765&Ver=4</p>
20715	15/09/2014	<p>Subject: Overcrowding complaints</p>	<p>Summary:</p> <p>The information requested spans across the Private Sector Housing</p>

		<p>1. How many properties, both private and social housing, has the council received complaints about overcrowding since January 2010?</p> <p>Could you please provide the figures for each calendar year? If not, financial year is fine.</p> <p>2. How many complaints has the council received about overcrowding in properties managed or owned by letting agents since January 2010?</p> <p>Could you please provide the figures for each calendar year? If not, financial year is fine.</p> <p>3. Has the council ever received a complaint or report about landlords or letting agents not paying housing benefits to the property owner? If so, please state:</p> <p>a) The number of cases for each year since January 2010. b) The value of housing benefits not paid for each year since January 2010. c) The action, if any, taken by the council as a result.</p>	<p>Service, Social Housing and Housing Benefit Section. The Council does not collect the requested information in a search field which would gather the information. To retrieve the information, an officer would be required to manually interrogate each individual file for each case to draw out this information. A thorough reading and review of each case would be required to establish the nature of the complaint, and then to cross match this information with who owns the property i.e. private, social or lettings agents. For Question 3, the Housing Benefit section does not identify complaints or disputes in his nature, and further it is decided on a case by case basis as to who should be paid housing benefit in accordance with the Housing Benefit Regulations. To provide this information would exceed the statutory time limitation of a Freedom of Information request.</p> <p>Under the Freedom of Information Act the Council has a right to refuse a request for information held if the cost of complying with a request exceeds the appropriate limit. The appropriate limit for local authorities is £450 or 2.5 days or 18 hours. We believe in this case such an exemption applies and has decided to refuse your request for information under section 12(1) of the Act.</p> <p>12 Exemption where cost of compliance exceeds appropriate limit (1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.</p>
20713	15/09/2014	<p>Subject: Looked After Children</p> <p>1) From 2009 till date, please provide me with the number of yearly placement breakdown in Looked after children, pre adoption order placement, post adoption order placement, children residential home placement and section 20/voluntary accommodation placement.</p> <p>2) Please provide the total sum or cost used to address</p>	<p>Summary:</p> <p>1.In Newham Children’s Social Care, the following number of yearly placement breakdowns for Looked After Children are outlined in the table below which illustrates the placement moves from January 2009 to 28 August 2014.</p>

placement breakdown on a yearly basis from 2009 till date i.e. in arranging placement breakdown meetings, to purchase support services for the child due to placement breakdown, payment for temporary private care arrangement following breakdown etc.

No of moves	2014	2013	2012	2011	2010	2009
2	25	42	53	65	4	5
3	3	28	15	17	19	30
4	5	5	4	7	12	30
5	2	4	1	1	4	5
6	1	1	1	2	1	3
7	0	1	0	3	2	0
8	0	0	0	1	0	1
9	0	0	0	0	1	0

Check table

From January 2009 to 28 August 2014, there was one pre-adoption order placement that broke down.

From January 2009 to 28 August 2014, there were 5 post-adoption order placements that broke down.

It is not possible to obtain a breakdown of figures for data regarding children in residential home placements and section 20 voluntary accommodation placements. The information is not available in a report which can be easily drawn out from our computer based systems. In order to retrieve this information, it would be necessary for an officer to manually interrogate each individual file, with each individual file varying in both complexity and volume of documentation. A thorough reading and review of each file would be required to compile this information, which would exceed the appropriate limit.

			<p>Under the Freedom of Information Act the Council has a right to refuse a request for information held if the cost of complying with a request exceeds the appropriate limit. The appropriate limit for local authorities is £450 or 2.5 days or 18 hours. We believe in this case such an exemption applies and has decided to refuse your request for information under section 12(1) of the Act.</p> <p>12 Exemption where cost of compliance exceeds appropriate limit (1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.</p> <p>2. This information is not routinely collected on a systematic basis, and for the same reasons as stated above, a manual trawl through individual files would be required to retrieve this information which would exceed the appropriate limit.</p> <p>Under the Freedom of Information Act the Council has a right to refuse a request for information held if the cost of complying with a request exceeds the appropriate limit. The appropriate limit for local authorities is £450 or 2.5 days or 18 hours. We believe in this case such an exemption applies and has decided to refuse your request for information under section 12(1) of the Act.</p> <p>12 Exemption where cost of compliance exceeds appropriate limit (1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.</p>
20702	15/09/2014	<p>Subject: Servers - Hardware</p> <p>1 Servers - Hardware</p> <p>1a: How many physical servers does the organisation</p>	<p>Summary:</p> <p>1.Data centre: 149 Off-site: 31 Total: 180</p>

		<p>manage? (please specify numbers on Site, Offsite)?</p> <p>1b: which vendor(s) does the organisation use?</p> <p>1c: How much did the organisation spend on purchasing server hardware in the past 2 years?</p> <p>1d: Who is responsible for purchasing new server equipment, technically and commercially?</p> <p>1e: Who do you make your server purchases through?</p>	<p>2.HP</p> <p>3. 2012: £30,391.92 2013: £159,760.91 2014: £39,637.48</p> <p>4. Commercially: Gary Sussex</p> <p>Technically: Andrew Woodgate / Chris Losch</p> <p>5. All hardware is purchased through tenders awarded to XMA and HP Direct.</p>
20718	15/09/2014	<p>Subject: Traffic Enforcement</p> <p>1. Does your council enforce moving traffic offences?</p> <p>2. How are over weight road restrictions enforced and; is CCTV used to enforce over weight road restrictions?</p>	<p>Summary:</p> <p>1. Yes.</p> <p>2. Overweight vehicles are not enforced by CCTV. As this would refer to the 'overnight ban', which is patrolled by a mobile unit, Penalty Charge Notices would be issued on their Handheld devices.</p>
20770	16/09/2014	<p>Subject: LGA Correspondence</p> <p>Since 1 April 2014 until 16 August 2014:</p> <p>All electronic communications between the organisation's FOI team/employees responsible for compliance with the Act and the Local Government Association (LGA) relating to Freedom of Information requests and the processing/answering of requests.</p> <p>Please provide all other communications with the LGA (from</p>	<p>Summary</p> <p>We do not hold this information.</p> <p>From a review of the receipt of correspondence specifically between the Council's central Information Governance Team, responsible for dealing with Freedom of Information requests and the Head of Information Governance, we have been unable to locate any such information relevant to your request.</p>

		<p>both the council and the LGA) relating to FOI requests during the time period requested.</p> <p>To help the retrieval of this information, for my request, I will be willing to accept the communications to/from any email addresses which end with @local.gov.uk - the web domain of the LGA.</p>	
20747	17/09/2014	<p>Subject: Low Income Families</p> <p>Local authority policy on Council Tax support for low-income families with dependent children</p> <p>1. Does the local authority have in place a policy regarding charging Council Tax to low-income families with dependent children? If so, please send a copy, or provide a link, to the policy with this FOI response.</p> <p>‘Low income’ refers to: Free School Meal eligibility, i.e., those in receipt of Income Support, Income-based Jobseekers Allowance, Income-related Employment and Support Allowance, or Child Tax Credit.</p> <p>2. Please provide:</p> <p>a. The number and proportion of low-income families with dependent children in the local authority area who paid Council Tax in 2013/14.</p> <p>b. The number and proportion of low-income families with dependent children in the local authority area who were asked to pay these amounts in 2013/14:</p> <p>i. Less than £100 ii. Between £100 to £200 iii. Between £200 to £300 iv. More than £300</p>	<p>Summary:</p> <p>1. All residents who are liable for council tax are charged. Low income households can apply for Council Tax Reduction based on their income and details of our scheme can be found on the Newham Council website: http://www.newham.gov.uk/Pages/Services/Council-Tax-Reduction.aspx</p> <p>2. This dataset include all claim periods for 2013/14, comparing Council Tax Liability and Council Tax Reduction Award for the period of the Council Tax Reduction Claim. We are unable to provide proportions as we are only aware of the household make-up for those households that claim Council Tax Reduction and not the general population.</p> <p>a. 20,213</p> <p>b. i. 2,959 ii. 3,521 iii. 4,014 iv. 9,719</p>

20743	17/09/2014	<p>Subject: Play services and facilities budget</p> <p>1. What was/is the local authority budget in 2008-9, 2013-14 and 2014-15 for:</p> <p>a. Play services b. Play facilities, for example outdoor play spaces</p> <p>2. What was/is the budget for play services and facilities as a percentage of the local authority's overall budget in 2008-9, 2013-14 and 2014-15?</p>	<p>Summary:</p> <p>1. a) The Play services budget for 08/09 was £1,148,249. The Play services budget was deleted on 31st March 2013; therefore there was no play services budget for 2013/14 or 2014/15. b) There has been no specified budget for play facilities outdoors.</p> <p>2. 0.41%. The Council's Budget for 2008/09 was £279,855,000.</p>
20736	15/09/2014	<p>Subject: Commercial Waste services</p> <p>1. Please provide a full and up to date 14/15 price list for the commercial waste services you currently offer.</p> <p>2. Do you have an active sales team? If yes how many?</p> <p>3. Please provide a list of all businesses currently using your commercial waste services? (Excel format please. Name address and service.</p> <p>4. Do you offer recycling services? If yes what type</p> <p>5. Do you promote the zero vat rate used by councils? if so in what way?</p> <p>6. Is your service an in-house operation or managed by a private contractor?</p> <p>7. if managed by a private contractor which one?</p>	<p>Summary</p> <p>1. Please provide a full and up to date 14/15 price list for the commercial waste services you currently offer.</p> <p>Please see the relevant web links below which provide the requested information.</p> <p>Bin and bag prices - http://www.newham.gov.uk/Pages/Services/Commercial-waste-containers.aspx Recycling prices - http://www.newham.gov.uk/Pages/Services/Commercial-waste-recycling.aspx</p> <p>2. Do you have an active sales team? If yes how many?</p> <p>Yes. We have two Commercial Waste Officers. It is part of their role is to promote the service.</p> <p>3. Please provide a list of all businesses currently using your</p>

		<p>8. How many businesses are in your borough? (minus car park spaces adv. hoardings etc. commonly found on the business rates list)</p> <p>9. How many are currently using your Commercial Waste services</p> <p>10. What is your current market share?</p> <p>11. What income does this service bring to the council on an annual basis? 13/14 figures</p> <p>12. Are the sales team on a bonus of any kind? If so please provide details</p> <p>13. What time(s) is the waste collected on the main roads/streets (sack customers only)</p> <p>14. Are any roads/streets specifically time banded? If so which ones and what is the restriction</p> <p>15. Do you currently use section 47 notices as a way of determining what sacks or times waste can be placed out in?</p>	<p>commercial waste services?</p> <p>Under the Freedom of Information Act we have the right to refuse a request for information held if an exemption applies. We consider that the information requested in respect of the list of businesses which we contract with externally to be commercially sensitive and therefore withhold it under section 43 of the Freedom of Information Act 2000. Under Section 43, information is exempt from disclosure if releasing it would, or would be likely to prejudice the commercial interests of any person, including the public authority holding it.</p> <p>To release information regarding the businesses with whom we have securely business with, coupled with information potentially already in the public domain, would give competitors an edge in future tendering exercises and in targeting the contracts which the Council has secured. Furthermore, it would be likely to weaken the Council bargaining position during any future contractual negotiations should confidential commercial information be disclosed. This would likely affect the Council's budget, income and traded services and essentially, the availability of financial resources for our residents.</p> <p>In considering the public interest test, the Council has regard to the benefits of maintaining a healthy bidding position during any procurement process and how this may affect the bargaining position during future contractual negotiations. We acknowledge that the public interest is served by promoting transparency in the accountability of public funds. However, we also recognise and consider that there is a greater public interest in maintaining confidentiality and protecting commercially sensitive information, release of which could damage commercial interests of both external companies and the local authority where income generated for public services may be at risk. As such, we consider that maintaining the exemption outweighs the public interest in disclosure.</p> <p>4. Do you offer recycling services? If yes what type.</p>
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			<p>Please see the relevant web link below which provides the requested information. Recycling information - http://www.newham.gov.uk/Pages/Services/Commercial-waste-recycling.aspx</p> <p>5. Do you promote the zero vat rate used by councils? If so in what way? Our zero rates are mentioned on our website and in our service leaflets.</p> <p>6. Is your service an in-house operation or managed by a private contractor? In house.</p> <p>7. If managed by a private contractor which one? Not applicable. Please see our response to Question 6.</p> <p>8. How many businesses are in your borough? (minus car park spaces adv hoardings etc. commonly found on the business rates list) There are approximately 5800 businesses across the borough.</p> <p>9. How many are currently using your Commercial Waste services A total of 2,250 businesses currently use out Commercial Waste services.</p> <p>10. What is your current market share? $(2,250 / 5800) \times 100 = 39\%$</p> <p>11. What income does this service bring to the council on an annual basis? 13/14 figures</p>
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			<p>A total of £1,060,530 income was generated from service charges in 2013/14. This figure excludes internal customers and schools.</p> <p>12. Are the sales team on a bonus of any kind? If so please provide details No</p> <p>13. What time(s) is the waste collected on the main roads/streets (sack customers only) Outside of timed collection streets (see Q14) waste is either collected by our day crews from 6am - 2pm or our evening crews from 2pm - 10pm.</p> <p>14. Are any roads/streets specifically time banded? If so which ones and what is the restriction. Please see the relevant web link below which provides the requested information.</p> <p>Timed waste collections - http://www.newham.gov.uk/Pages/Services/Household-waste-timed-collections.aspx?11=100003&12=200084</p> <p>15. Do you currently use section 47 notices as a way of determining what sacks or times waste can be placed out in? No</p>
20740	15/09/2014	<p>Subject: School Crossing Guards</p> <p>How many lollipop men/women (otherwise known as crossing guards) have been registered with you over the last five years and the current figure you now have working for the local authority.</p>	<p>Summary:</p> <p>Please see below for number of School Crossing Patrollers per year:</p> <p>2014 = 57 2013 = 58 2012 = 57 2011 = 60 2010 = 61</p>

20749	15/09/2014	<p>Subject: ICT Services</p> <ul style="list-style-type: none"> - Structure of ICT Section including Grades and total number in ICT (IG TEAM TO SOURCE THIS) - Total ICT Spend for 2013 - 2014, broken down into Salaries, on costs and Hard / Software including maintenance, please include any maintenance costs not paid for by central ICT - Is ICT Part of a shared service if so how many LA's and users does it support - Total number of Users and Desktops Support - Is any part of the service outsourced, if so please give details and annual cost 	<p>Summary:</p> <p>1. Please note, the staff structure is under review and a new structure will be implemented for a shared service for Newham and Havering. Please find attached the Structure Chart as it was at the time of your request. There is a total of 74 staff.</p> <p>2.</p> <table border="0" style="width: 100%;"> <tr> <td style="width: 60%;">Salaries</td> <td style="text-align: right;">£2,924,297</td> </tr> <tr> <td>Hardware</td> <td style="text-align: right;">£1,519,853</td> </tr> <tr> <td>Software</td> <td style="text-align: right;">£711,056</td> </tr> <tr> <td>Networks</td> <td style="text-align: right;">£1,303,540</td> </tr> <tr> <td>Printing</td> <td style="text-align: right;">£1,622,791</td> </tr> <tr> <td>Training</td> <td style="text-align: right;">£18,520</td> </tr> <tr> <td>Total Spend</td> <td style="text-align: right;">£8,100,057 (Newham)</td> </tr> </table> <p>3. Yes, this is a shared service for Newham and Havering supporting approximately 6,000 users.</p> <p>4. Users = 4,095 (Newham) Desktops = 3,564 (Newham)</p> <p>5.No</p>	Salaries	£2,924,297	Hardware	£1,519,853	Software	£711,056	Networks	£1,303,540	Printing	£1,622,791	Training	£18,520	Total Spend	£8,100,057 (Newham)
Salaries	£2,924,297																
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Printing	£1,622,791																
Training	£18,520																
Total Spend	£8,100,057 (Newham)																

20738	17/09/2014	<p>Subject: Corporate Contracts</p> <p>1. Could you please provide me with the total number of contracts put out for tender by your organisation during the following two periods:</p> <p>a) January 1, 2010 - December 31, 2010 (or the nearest available 12-month period – please specify), and</p> <p>b) January 1, 2013 - December 31, 2013 (or the nearest available 12-month period – please specify)</p> <p>2. For each of these two periods, please state how many of these contracts were awarded after a tendering process in which only one contractor submitted a bid.</p>	<p>Summary:</p> <p>Please see below table:</p> <table border="1" data-bbox="1261 363 1982 767"> <thead> <tr> <th data-bbox="1261 363 1453 612">Date</th> <th data-bbox="1453 363 1697 612">Total number of tenders/ Contracts awarded after a tendering process in which only one contractor submitted a bid</th> <th data-bbox="1697 363 1982 612">Total number of contracts out to tender for period</th> </tr> </thead> <tbody> <tr> <td data-bbox="1261 612 1453 767">1 January 2010 to 31 December 2010</td> <td data-bbox="1453 612 1697 767">327</td> <td data-bbox="1697 612 1982 767">16</td> </tr> </tbody> </table> <p>Date Total No. of Tenders Contracts awarded after a tendering process in which only one contractor submitted a bid</p> <p>Total number of contracts put out to tender for period</p> <p>1 January 2010 - 31 December 2010 327 16</p> <p>Total number of contracts put out to tender for period 1 January 2013 - 31 December 2013 194 19</p>	Date	Total number of tenders/ Contracts awarded after a tendering process in which only one contractor submitted a bid	Total number of contracts out to tender for period	1 January 2010 to 31 December 2010	327	16
Date	Total number of tenders/ Contracts awarded after a tendering process in which only one contractor submitted a bid	Total number of contracts out to tender for period							
1 January 2010 to 31 December 2010	327	16							
20750	15/09/2014	<p>Subject: Council Contacts</p> <p>Could you please provide the following information:</p> <p>-Council head office address and postcode</p> <p>-Direct email address for the business rates department</p>	<p>Summary</p> <p>Could you please provide the following information:</p> <p>-Council head office address and postcode</p> <p>Please see the address at the top of this headed paper.</p>						

		<p>-Direct telephone number for the business rates department</p> <p>-Direct fax number for the business rates department</p> <p>-Name and direct email address of the Section 151 Officer</p> <p>-Name, direct email address and direct telephone number of the Head of Revenues</p>	<p>-Direct email address for the business rates department</p> <p>business.rate@newham.gov.uk</p> <p>-Direct telephone number for the business rates department</p> <p>Telephone contact should be made through the Council's Contact Centre on 0208 430 2000.</p> <p>-Direct fax number for the business rates department</p> <p>Not Available</p> <p>-Name and direct email address of the Section 151 Officer</p> <p>Mrs Deborah Hindson, Director of Corporate Finance is currently the Section 151 Officer (Deborah.Hindson@oneSource.co.uk)</p> <p>-Name, direct email address and direct telephone number of the Head of Revenues</p> <p>Mr Dave Gibbs, Revenues and Exchequer Manager is available through Newham Contact Centre on 0208 430 2000 (Dave.Gibbs@newham.gov.uk)</p>
20758	19/09/2014	<p>Subject: Homecare and Residential care</p> <p>1 - Does your council commission homecare visits of 15 minutes (or less)?</p> <p>2- What proportion of your homecare visits are 15 minutes (or less)?</p>	<p>Summary:</p> <p>Homecare</p> <p>1. Does your council commission homecare visits of 15 minutes (or less)?</p>

	<p>3- What proportion of your 15 minute (or less) visits includes the delivery of any personal care*?</p> <p>4 - Do you make it contractual condition that your homecare providers pay their care workers for their travel time?</p> <p>Residential care for older people</p> <p>5 - What is the fee, or range of fees, that your authority currently pays for a) a week of residential care? b) a week of nursing care?</p> <p>6 - Compared with last 12 months ago have the fees that you pay providers for a) residential care b) nursing care</p> <p>i) increased ii) stayed the same iii) decreased?</p> <p>7 - Do you include as a contractual condition for your residential and nursing care providers minimum staffing levels in their homes overnight?</p> <p>Residential and homecare</p> <p>8 - What percentage profit margin for providers do you assume in your contract costing modelling? (for both homecare and residential care)</p> <p>9 - Do you make payment of the National Minimum Wage a contract condition for your homecare and residential care services?</p> <p>10 - Have you ever asked to see pay records and/or other documentary evidence about the pay of care workers</p>	<p>Yes</p> <p>2. What proportion of your homecare visits are 15 minutes (or less)?</p> <p>Of the total commissioned homecare visits undertaken in 2013/14 1.6% were for 15 minutes</p> <p>3. What proportion of your 15 minute (or less) visits includes the delivery of any personal care*?</p> <p>None of our commissioned 15 minute calls include the delivery of personal care.</p> <p>4. Do you make it contractual condition that your homecare providers pay their care workers for their travel time?</p> <p>No</p> <p>Residential care for older people</p> <p>5. What is the fee, or range of fees, that your authority currently pays for:</p> <p>a) a week of residential care?</p> <p>The benchmark rate that the London Borough of Newham pays in the borough are up to £459.05 for residential and up to £484.55 for Residential dementia</p> <p>b) a week of nursing care?</p> <p>The benchmark rates that the London Borough of Newham pays in the borough are up to £609.19 including FNC for Nursing and up to £633.44 including FNC for Nursing for Nursing Dementia</p>
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		<p>employed by care providers you commission in order to check National Minimum Wage compliance?</p>	<p>6. Compared with last 12 months ago have the fees that you pay providers for:</p> <ul style="list-style-type: none"> a) residential care b) nursing care i) increased ii) stayed the same iii) decreased? <p>They have remained the same</p> <p>7. Do you include as a contractual condition for your residential and nursing care providers minimum staffing levels in their homes overnight?</p> <p>No. These are covered by the CQC Essential Standards</p> <p>Residential and homecare</p> <p>8. What percentage profit margin for providers do you assume in your contract costing modelling? (for both homecare and residential care)</p> <p>For homecare it is around 2-3%, which is the national average. For residential, currently we are unable to provide this information as work is being undertaken to gather the data. An officer would be required to gather the data manually and in an unready format, which to sort and compile into a response would greatly exceed the appropriate time limit</p> <p>Under the Freedom of Information Act the Council has a right to refuse a request for information held if the cost of complying with a request exceeds the appropriate limit. The appropriate limit for local authorities is £450 or 2.5 days or 18 hours. We believe in this case such an exemption applies and has decided to refuse your request for information under section 12(1) of the Act.</p>
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			<p>12 Exemption where cost of compliance exceeds appropriate limit (1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit</p> <p>9. Do you make payment of the National Minimum Wage a contract condition for your homecare and residential care services?</p> <p>Yes. It is a statutory requirement</p> <p>10. Have you ever asked to see pay records and/or other documentary evidence about the pay of care workers employed by care providers you commission in order to check National Minimum Wage compliance?</p> <p>Yes. This forms part of the contract monitoring process</p>
20772	23/09/2014	<p>Subject: Highways Report</p> <p>Can you please provide a copy of your highway inspection records/details of any complaints and copies of any section 81 notices for 12 months prior to October 2013 including October 2013 for the following location:</p> <p>Close to the junction of Ashley Road, Shaftesbury Road, London, E7 8PF.</p>	<p>Summary:</p> <p>Our records show that this location is inspected annually as part of our Highway Safety Inspection Regime (Route 12M083) and were inspected in August 2012, June 2013 and May 2014. The records do not show a highway defect that was repaired in close proximity to 45 Shaftesbury Road during the period specified however a repair was completed to the footpath opposite Ashley Road in Shaftesbury Road on 16th July 2013.</p> <p>Analysis of data from the Council's Complaint and Member Enquiries system does not show a public enquiry related to a highway defect near to 45 Shaftesbury Road for the period requested</p>
20771	22/09/2014	<p>Subject: Care Leavers</p>	<p>Summary:</p>

		<p>1) Does your local authority have a policy specifically setting out the support it will provide to care leavers who are parents?</p> <p>As of 31 March 2014:</p> <p>2)How many care leavers ('Relevant' and 'Former Relevant') aged 16 to 21 years of age were your local authority supporting?</p> <p>3) How many of these care leavers were known to be parents?</p> <p>4) How many of these care leavers known to be parents had more than one child?</p> <p>5)How many of these care leavers known to be parents had a child who was subject to an initial child protection conference in the preceding 12 months?</p> <p>6)How many of these care leavers known to be parents had a child or children removed from their care within the preceding 12 months?</p>	<p>1. While we do not have a separate policy, our approach to our work with care leavers is detailed in our 'Help and Protection' Guide which is available via the Newham website www.newham.gov.uk. All care leavers, including those who are parents, receive a personalised plan of support that is consistent with national guidance.</p> <p>2. The Transition Team have 18 customers who meet this criterion who we are actively working with. The cohort of care leavers aged 19, 20 and 21 for 2013/14 was 219.</p> <p>3. 29</p> <p>4. 4</p> <p>5. 3</p> <p>6. 0</p>
20759	22/09/2014	<p>Subject: Social Care Services</p> <p>1. As of August 2014 how many permanent Qualified Social Worker, Senior Social Worker, Senior Practitioner, Team Manager and Service Manager vacancies are open within Children's services?</p> <p>2. As of August 2014 how many permanent Qualified Social Worker, Senior Social Worker, Senior Practitioner, Team Manager and Service Manager vacancies are open within Adults services?</p> <p>3. Can you provide the contact name, number and email address for the individual responsible for the recruitment and retention of permanent and agency social work staff?</p> <p>4. How many agency social work staff does the council employ as of August 21st 2014?</p> <p>5. Does the council engage in a preferred supplier agreement to employ agency and permanent social work staff?</p> <p>(a)If yes, who is on the PSL</p>	<p>Summary</p> <p>1. As of August 2014 how many permanent Qualified Social Worker, Senior Social Worker, Senior Practitioner, Team Manager and Service Manager vacancies are open within Children's services?</p> <p>Please see below the number of the requested vacant positions held in Children and Young Peoples Social Care Services as of the end of August 2014.</p> <p>Social Worker - 33</p> <p>Advanced Practitioner - 3</p> <p>Practice Manager -6</p> <p>Team Manager-0</p>

		<p>(b)If no, how does the council recruit agency and permanent social work staff?</p> <p>6. Under what circumstances would the council engage agency or permanent social work staff outside of these agreements?</p> <p>7. When does the current agreement/PSL come to an end?</p>	<p>Service Manager-0</p> <p>2. As of August 2014 how many permanent Qualified Social Worker, Senior Social Worker, Senior Practitioner, Team Manager and Service Manager vacancies are open within Adults services?</p> <p>Please see below the number of the requested vacant positions held in Adult Services as of the end of August 2014.</p> <p>Qualified Social Worker - 10</p> <p>Senior Social Worker - No vacancies</p> <p>Senior Practitioner- 5</p> <p>Team Manager - 3</p> <p>Service Manager - 1</p> <p>3. Can you provide the contact name, number and email address for the individual responsible for the recruitment and retention of permanent and agency social work staff?</p> <p>There is not an individual that this responsibility falls upon for the recruitment of all social care staff. Assistance in recruitment is extended through our Human Resources service.</p> <p>4. How many agency social work staff does the council employ as of August 21st 2014?</p> <p>As of August 21st 2014 there were 29 agency social work staff working in Adult Services.</p>
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			<p>As of August 21st 2014 there were 87 agency social work staff, including Social Workers, Team Managers, Practice Managers and Senior Practitioners, working in Children's Services.</p> <p>5. Does the council engage in a preferred supplier agreement to employ agency and permanent social work staff? (a)If yes, who is on the PSL</p> <p>Adults - Agency staff are recruited through our Beeline agreement. There is no preferred supplier agreement in place for the permanent recruitment of social care staff.</p> <p>Children's' Services - The Councils' current contractor is Pontoon Solutions.</p> <p>(b)If no, how does the council recruit agency and permanent social work staff?</p> <p>Permanent posts are advertised via the Council website and other relevant external websites where deemed appropriate.</p> <p>6. Under what circumstances would the council engage agency or permanent social work staff outside of these agreements?</p> <p>Adults - None. Children's -Only in circumstances when the contract cannot supply.</p> <p>7. When does the current agreement/PSL come to an end?</p> <p>Adults-March 2015. Children April 2015.</p>
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20773	22/09/2014	<p>Subject: School Uniforms</p> <ul style="list-style-type: none"> •How many applications has Newham received for financial support with the cost of school uniform for a) the last academic year b) so far for the new academic year? •Does Newham offer a grant to help with the cost of school uniform? Please answer yes or no. •If yes, how much is the grant per pupil? •If yes, please state whether the grant applies to primary or secondary age pupils or both. •If yes, what is the total amount Newham has spent on school uniform grants for the a) 2009/10 academic year b) 2013/14 academic year? 	<p>Summary</p> <ol style="list-style-type: none"> 1. <ol style="list-style-type: none"> a. No applications for financial support with the cost of school uniforms were received in the last academic year. b. In the current academic year we have received one application. 2. Newham does not offer grant specifically to assist in the cost of school uniforms.
20802	22/09/2014	<p>Subject: Care Leavers</p> <ol style="list-style-type: none"> 1. How do you currently accommodate care leavers/young people(16-24 years old) within your borough? 2. Can you explain your commissioning process for private residential care providers/private supported living providers? Do you spot purchase, have framework contacts/agreement or block contracts? 3. Do organisations need to go through the tendering process to accommodate care leavers/young people(16-24 years old) on a spot purchase basis? 4. Please specify the number of care leavers/young people(16-24 years old) accommodated on a spot purchase basis within the last 12 months? 	<p>Summary:</p> <p>1. How do you currently accommodate care leavers/ young people (16-24 years old) within your borough?</p> <p>Young people 16 – 24 / leaving care are currently accommodated within the borough via spot purchase arrangements with existing known providers of semi independent provision or with the block contract provider for low level supported accommodation.</p> <p>2. Can you explain your commissioning process for private residential care providers/private supported living providers? Do you spot purchase, have framework contacts/agreement or block contracts?</p> <p>Commissioning process for residential care/ supported living is currently undertaken by understanding the needs of young people requiring placements via referral form from Social Workers. The</p>

		<p>5. Do you operate an approved providers list of private residential care providers/private supported living providers?</p> <p>6. How many care leavers/young people(16&17 years olds) are currently in private residential care/private supported accommodation?</p> <p>7. How many care leavers/young people(18 years old and above) are currently in private residential care/private supported accommodation?</p> <p>8. How many care leavers or eligible young people (16&17 years olds) are living in private residential care/private supported accommodation with support of 10 hours or more?</p> <p>9. How many care leavers or eligible young people (18 years old and above) are living in private residential care/private supported accommodation with support of 10 hours or more?</p> <p>10. What is the average weekly cost of placing a child (16&17 years olds) in a private residential care/private supported accommodation?</p> <p>11.What is the average weekly cost of placing an adult (18-24 years old) in a private residential care/private supported accommodation?</p> <p>12. How can a private residential care/private supported accommodation approach the council when wishing to introduce their service?</p> <p>13. Who should be approached within the council to discuss commissioning, service provision, rates and referrals?</p>	<p>placements team then spot purchase with providers as needed.</p> <p>Residential care is currently underpinned by the London Model contract where all our providers are currently signed up to this work is overseen by London Care.</p> <p>Semi independent provision is spot purchased for those requiring more than 1 hour support. Semi Independent with 1 hour support is currently part of a block contract.</p> <p>3. Do organisations need to go through the tendering process to accommodate care leavers/young people (16-24 years old) on a spot purchase basis?</p> <p>No</p> <p>4. Please specify the number of care leavers/ young people (16-24 years old) accommodated on a spot purchase basis within the last 12 months?</p> <p>229</p> <p>5. Do you operate an approved providers list of private residential care providers/private supported living providers?</p> <p>Currently, there is no approved providers list. Residential care is part of the London Model Contract via London Care Services.</p> <p>6. How many care leavers/ young people (16&17 years olds) are currently in private residential care/private supported accommodation?</p> <p>58</p> <p>7. How many care leavers/ young people (18 years old and above) are currently in private residential care/private supported</p>
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			<p>accommodation?</p> <p>165</p> <p>8. How many care leavers or eligible young people (16&17 years olds) are living/ private supported accommodation with support of 10 hours or more?</p> <p>17 in private residential care</p> <p>9. How many care leavers or eligible young people (18 years old and above) are living in private residential care/ private supported accommodation with support of 10 hours or more?</p> <p>60</p> <p>10. What is the average weekly cost of placing a child (16&17 years olds) in a private residential care/ private supported accommodation?</p> <p>Under the Freedom of Information Act we have the right to refuse a request for information held if an exemption applies. We consider that the information requested in respect of weekly costing of placing a child to be commercially sensitive and therefore withhold it under section 43 of the Freedom of Information Act 2000. Under Section 43, information is exempt from disclosure if releasing it would, or would be likely to prejudice the commercial interests of any person (including the public authority holding it).</p> <p>The information requested relates to the specific negotiated rates between the Council and external providers. We consider that in disclosing the fees would be likely to weaken the Council's bargaining position during future contractual negotiations. This could potentially affect the council's income and budget and essentially, the</p>
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			<p>availability of financial resources for residents and in the delivery of the Council's services.</p> <p>In considering the public interest test the London Borough of Newham has regard to the benefits of maintaining a healthy bidding position during any procurement process, the need to attract a wide range of bidders confident with the way in which the Council would handle their information and how this may affect the Council's bargaining position during future contractual negotiations.</p> <p>We acknowledge that the public interest is served by promoting transparency in the accountability of public funds, ensuring that public money is being used effectively and that the Council is getting value for money when entering into commercial transactions with companies. On the other hand, however, we recognise and consider that there is a greater public interest in maintaining confidentiality and protecting commercially sensitive information, release of which could damage commercial status in future negotiations, including that of the London Borough of Newham. As such, we consider that maintaining the exemption outweighs the public interest in disclosure.</p> <p>11. What is the average weekly cost of placing an adult (18-24 years old) in a private residential care/ private supported accommodation?</p> <p>As above.</p> <p>12. How can a private residential care/ private supported accommodation approach the council when wishing to introduce their service?</p> <p>Contact either via phone or email should be made with:</p> <p>Ms Saleena Sreedharan Commissioning Lead Placements</p>
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20806	23/09/2014	<p>Subject: Council Accounting</p> <p>1. Does your finance department require authorisation of accounting journals prior to entry i.e. does the journal need to be approved by another person before it can be processed?</p> <p>2. If the answer to 1. is 'No' - is there any post entry authorisation of journals?</p> <p>3. Does your finance department allow accounting journals to be entered remotely from outside the office i.e. when finance staff are working from home/outside the office?</p> <p>4. If the answer to 3. is 'Yes' - have your internal or external audit functions ever raised concerns about these 'remote journals' and where they serious or moderate or low risk concerns. Where these concerns ever mentioned on your Annual audit letters</p> <p>5. If the answer to 4 is 'Yes' - do you intend to do anything about it</p> <p>6. If the answer to 4 is 'Yes' - what did you understand audits concerns to be about i.e. were they concerned about hacking risks or risks of journals not being authorised before being processed or something else.</p>	<p>Summary:</p> <p>1. Yes, the Journal does have to be approved and released by an identified approver. Only the approver has access to the financial system Journal release screen.</p> <p>2. Not applicable.</p> <p>3. Yes, Finance staff can enter journal data remotely, through a secure remote access portal.</p> <p>4. This function has been fully audited, with full security in place, both within the financial system software and the secure remote portal.</p> <p>5. Not applicable.</p> <p>6. Not applicable.</p> <p>7. As all journals must be approved before release, this question is not applicable.</p>

		<p>7. Finally - in the opinion of your chief accountant or Financial services manager or chief internal auditor - how much ADDITIONAL risk is created to the council on a scale of 1 to 10 (where 10 is high 'added risk') of allowing journals to be entered remotely (e.g. staff working from home) when there is ALREADY NO pre-authorisation procedure in place for ALL JOURNALS (done remotely or in the office) - i.e. where all journals entered are automatically consolidated to the finance system with no pre-authorisation process. I know it is subjective but any estimation of additional risk is much appreciated.</p>	
20807	22/09/2014	<p>Subject: Food Safety Register</p> <p>Under the Food Safety and Hygiene (England) Regulations 2013, all premises used for the purposes of running a food business must be registered in a publicly maintained register and subject to regular inspection. The Borough of Newham maintains the register for food businesses situated within its jurisdiction. The register must be open to the public and I request an updated copy of such register in any medium deemed appropriate by the Newham.</p>	<p>Summary</p> <p>Copy of Newham's Food Premises Register was attached.</p> <p>This will shortly be made publically available on the Newham website.</p>
20803	22/09/2014	<p>Subject: Allocations to Stoke on Trent</p> <p>I wish to know how many residents your authority has offered accommodation (either private rented or social housing) in Stoke-on-Trent in the years 2012/13; 2013/14 and so far in 2014/15.</p> <p>I also wish to know how many residents have taken up this offer and relocated to Stoke-on-Trent in those years.</p>	<p>Summary</p> <p>There have been a total of three offers of private sector rented accommodation made to residents in need of housing, which were in properties located in Stoke-on-Trent.</p> <p>All three offers were made in the current financial year and all were refused.</p> <p>There have been no offers of reallocation to Stoke-on-Trent made in the previous two financial years.</p>

20808	23/09/2014	<p>Subject: Schools Staff Maternity Pay</p> <p>Information on the authority's teacher and support staff maternity pay scheme.</p> <p>Specifically I would like information on</p> <ol style="list-style-type: none"> 1. Who is eligible for cover? 2. The occupational maternity pay breakdown 3. Terms and conditions of your maternity pay 	<p>Summary:</p> <p>Below is the Teachers Maternity Scheme. School support staff use the Newham council scheme.</p> <p>“Teachers Maternity Occupational Benefits All women who have 1 year's continuous teaching service with one or more local authorities by the 11th week before the expected week of confinement qualify for Occupational Maternity Pay.</p> <p>Any woman qualifying for occupational maternity benefits is entitled to a total of 52 weeks maternity leave, commencing no earlier than the 11th week before the expected day of confinement and with the condition that they return to work for at least 13 weeks to qualify for the half pay period.</p> <p>The 52-week leave comprises of the following;</p> <p>Occupational Maternity Pay benefit comprises:</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 80%;">4 weeks at full pay including 4 weeks SMP</td> <td style="width: 20%;"></td> </tr> <tr> <td>2 weeks 9/10ths paid leave</td> <td style="text-align: right;">Plus 2 weeks</td> </tr> <tr> <td>SMP</td> <td></td> </tr> <tr> <td>12 weeks at half pay</td> <td></td> </tr> <tr> <td>Plus 12 weeks SMP</td> <td></td> </tr> <tr> <td colspan="2">21 weeks at SMP only</td> </tr> <tr> <td colspan="2">13 weeks unpaid leave</td> </tr> </table> <p>If at any point salary plus SMP amounts to more than full pay, then the half pay will be scaled down so that no more than full pay is received.</p> <p>If an employee decides not to return to work after their maternity leave then they will only be entitled to the first six weeks pay and any</p>	4 weeks at full pay including 4 weeks SMP		2 weeks 9/10ths paid leave	Plus 2 weeks	SMP		12 weeks at half pay		Plus 12 weeks SMP		21 weeks at SMP only		13 weeks unpaid leave	
4 weeks at full pay including 4 weeks SMP																	
2 weeks 9/10ths paid leave	Plus 2 weeks																
SMP																	
12 weeks at half pay																	
Plus 12 weeks SMP																	
21 weeks at SMP only																	
13 weeks unpaid leave																	

			further SMP payment they may have received. Any occupational half pay they may have received will have to be paid back to Newham.”
20822	23/09/2014	<p>Subject: Young People Welfare</p> <p>1) Do you specifically address the Health and Well-being of vulnerable young people in an existing service delivery, or do you have targeted services?</p> <p>2) What initiatives do you have specifically for increasing the Health and Well-being of vulnerable young people?</p> <p>3) Are these initiatives internal services or are these commissioned services?</p> <p>4) If these services are commissioned, how are commissions made available to the public?</p> <p>5) What external providers, commissioned by you, are currently delivering targeted HWB initiatives to vulnerable young people?</p> <p>6) How is Health and Well-being to this group being measured?</p> <p>7) What initiatives are in place to ensure positive outcomes achieved as a result of targeted initiatives, are sustained?</p>	<p>Summary</p> <p>1. Do you specifically address the Health and Well-being of vulnerable young people in an existing service delivery, or do you have targeted services?</p> <p>Guide to Children and Young People services was attached which outlines key services at universal, early help and statutory levels.</p> <p>2. What initiatives do you have specifically for increasing the Health and Well-being of vulnerable young people?</p> <p>Please see the guide referred to in our response to Question 1.</p> <p>3. Are these initiatives internal services or are these commissioned services?</p> <p>Please see the guide referred to in our response to Question 1.</p> <p>4. If these services are commissioned, how are commissions made available to the public?</p> <p>Please see the guide referred to in our response to Question 1.</p> <p>5. What external providers, commissioned by you, are currently delivering targeted HWB initiatives to vulnerable young people?</p> <p>Please see the guide referred to in our response to Question 1 which provides details of the organisations which provide services at universal, early help and statutory levels.</p>

			<p>6. How is Health and Well-being to this group being measured?</p> <p>Methods vary according to the service however measures will usually comprise a mixture of clinical/intervention progress/qualitative measures.</p> <p>7. What initiatives are in place to ensure positive outcomes achieved as a result of targeted initiatives, are sustained?</p> <p>Each service has its own protocols for assessment, intervention and review.</p>
20833	23/09/2014	<p>Subject: Software Audits</p> <p>1. Since 1 January 2013, has any software company exercised their contractual rights to, or otherwise requested, an audit of the use of their software in your organisation?</p> <p>2. Was the request made in 2013 or 2014?</p> <p>3. Did they use an external consultant or license management company to carry out such audit?</p> <p>If so, which company:</p> <p>a. License Management Services</p> <p>b. Other (please specify)</p> <p>4. Did the audit result in a demand in respect of:</p> <p>a. Under-licensing; and/or</p> <p>b. Arrears of support and maintenance?</p> <p>5. Did your organisation negotiate with the software vendor to reduce the figure?</p> <p>6. If so, what % reduction was obtained from the vendor's first demand:</p>	<p>Summary</p> <p>1. Since 1 January 2013, has any software company exercised their contractual rights to, or otherwise requested, an audit of the use of their software in your organisation? Yes</p> <p>2. Was the request made in 2013 or 2014? 2013</p> <p>3. Did they use an external consultant or license management company to carry out such audit?</p> <p>No. Scripts were run as supplied by vendor and results submitted back to the vendor.</p> <p>If so, which company:</p> <p>a. License Management Services</p> <p>b. Other (please specify)</p> <p>4. Did the audit result in a demand in respect of:</p> <p>a. Under-licensing; and/or</p> <p>b. Arrears of support and maintenance? Both</p> <p>5. Did your organisation negotiate with the software vendor to reduce the figure? Yes</p>

	<p>a. None b. 1-10%; c. 11-25% d. 26-50% e. More than 50%?</p> <p>7. If any payment was made to regularise the situation, was the amount: a. Zero b. Less than £50,000 c. £50,000 to £100,000 d. £100,00 to £250,000 e. £250,000 to £500,000 f. £500,000 to £1m; g. £1m to £2m; h. £2m to £5m i. Above £5m?</p> <p>8. Was the software vendor involved: a. Oracle b. SAP c. SAS d. PeopleSoft; e. IBM f. Microsoft; g. Sybase h. Adobe i. Other? (please specify)</p> <p>9. In dealing with the software vendor, did your organisation rely on: a. In-house counsel b. External solicitors; c. A firm of accountants; d. License management specialists e. Other consultants</p>	<p>6. If so, what % reduction was obtained from the vendor's first demand: There was a negotiated move to a network version and updated version of software a. None b. 1-10%; c. 11-25% d. 26-50% e. More than 50%? Yes</p> <p>7. If any payment was made to regularise the situation, was the amount: a. Zero b. Less than £50,000 – Less than £50,000. c. £50,000 to £100,000 d. £100,00 to £250,000 e. £250,000 to £500,000 f. £500,000 to £1m; g. £1m to £2m; h. £2m to £5m i. Above £5m?</p> <p>8. Was the software vendor involved: a. Oracle b. SAP c. SAS d. PeopleSoft; e. IBM f. Microsoft; g. Sybase h. Adobe i. Other? (please specify) Autodesk</p>
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20834	25/09/2014	<p>Subject: Single Status</p> <p>Whether you have implemented the Single Status Agreement negotiated by the National Joint Council and agreed in 1997.</p> <p>Information evidencing how your authority has implemented the Single Status Agreement.</p>	<p>Summary:</p> <p>1. Yes, this was implemented on 1st April 2007.</p> <p>2. We attach a copy of the Council's Single Status Implementation Agreement.</p>
20839	06/10/2014	<p>Subject: Landlord Complaints</p> <p>Since January 1, 2011:</p> <p>1. How many complaints has your Trading Standards department received about illegal retention of housing benefit by letting agents? Please provide an overall total and a breakdown by calendar year.</p> <p>2. In each case, please could you state the amount of housing</p>	<p>Summary:</p> <p>This information is not held by the Council.</p>

		benefit complained about in each case? Please provide an overall total and a breakdown by calendar year. For 2014, please provide the figures to date.	
20843	29/09/2014	<p>Subject: Restaurant Inspections</p> <p>I would like to see the most recent public health inspection report for Café Football, 146 The Street, Westfield E20 1EN please.</p>	<p>Summary</p> <p>Requested food safety inspection report was attached.</p> <p>Please note we have redacted the names of individuals and junior staff in respect of Data Protection principles as set out in Section 40 (2) of the Freedom of Information Act.</p>
20840		<p>Subject: Victims of Domestic Violence</p> <p>Annual spending on services specifically for people exposed to domestic abuse in Newham? Supply for: April 11–March 12, April 12–March 13, April 13 – March 14. Include victim support, refuge provision, perpetrator programmes & services for children. Figures shouldn't include spending on primary prevention or universal education programmes.</p> <p>What spending was for services directed at children exposed to domestic abuse? - DA services where children are the primary beneficiary including service delivered to a parent with explicit goal of improving outcome for the child. Don't include spending on services etc. which specifically respond to domestic abuse in young people's own relationships.</p> <p>Provide list of services directed at children exposed to DA. Provide brief description of service, including eligibility. State if service available to children experiencing DA at time of intervention or if post-abuse recovery service. Supply for: April 11-March 12; April 12-March 13; April 13-March 14.</p>	<p>1. Please see descriptions and funding tables below</p> <p>2. All services would take account of children exposed to DSV. Where services are adult services needs of children, and reducing harm and exposure to the child are always considered. Where children are involved joint working with children's services is undertaken. Though children would not be the 'primary' beneficiary of the service positive outcomes for parents would improve outcomes for children.</p> <p>3. These services would be the Family Justice Centre (which had some children specific services) and the Children DSV services in the table below.</p> <p>Overview of strategic direction</p> <p>Addressing Domestic, Sexual and Gender- Based Violence (DSV) is a strategic priority for the Community Safety Partnership, the Newham Safeguarding Children's Board and the Newham Resilience Performance Management Framework. Following a review in 2011 the Family Justice Centre was decommissioned and instead a Independent Domestic Violence Advocacy Service was commissioned. This service was evidence based and represented greater value for money. In 2012 the Domestic and Sexual Violence Strategic Partnership Board carried out a research project focusing on how professionals in</p>

			<p>the borough recognise and refer people experiencing domestic violence and ways voluntary sector agencies accept these referrals. This project involved consultation with key stakeholders in the Borough including statutory partners in the Police and Primary Care Trusts. This research has allowed Newham to build a more accurate evidence base in relation to the prevalence of DV in the Borough and the role professionals play in supporting victims. From this evidence, Newham put in a bid to the London Crime Prevention Fund for the provision of a One Stop Shop, which offered integrated specialist services that focused on need, evidence and outcomes. This bid was successful and contracts for One Stop Shop services began in 2013. This is grant funding from Mayor's Office for Police and Crime for four years. Additionally, in response to the research findings, and the need for a coordinated partnership response, Newham have now produced an overarching Domestic and Sexual Violence Delivery Plan for 2013- 2016. Newham is committed to supporting victims of domestic, sexual and gender-based violence by using a multi-agency response to ensure all relevant services in the borough work together to prevent harm and to reduce the wider risks, violence and rates of repeat victimisation. Recognising the diversity and need of Newham's residents is central to this strategy and Newham's response to DSV. DSV affects all services in Newham including the Police, Health, Adults Services, Probation, Children's Services, the Courts and the Youth Offending Team. Addressing DSV in the earliest stages of abuse will have a long term positive impact on all services.</p> <p>Commissioned Services – Domestic Violence Services 2010 to 2011</p> <table border="0"> <tr> <td>Family Justice Centre</td> <td>-</td> <td>£ 596,130</td> </tr> <tr> <td>Refuge Services</td> <td>-</td> <td>£ 413,201</td> </tr> <tr> <td>Net Commissioning</td> <td></td> <td></td> </tr> <tr> <td>Budget (Total)</td> <td>-</td> <td>£ 1,009,331</td> </tr> </table>	Family Justice Centre	-	£ 596,130	Refuge Services	-	£ 413,201	Net Commissioning			Budget (Total)	-	£ 1,009,331
Family Justice Centre	-	£ 596,130													
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			<p>2011 to 2012</p> <p>Independent Domestic Violence Advocacy Service £ 180,000 Children DSV Service £ 80,000 Refuge Services £ 413,201 Net Commissioning Budget (Total) £ 673,201</p> <p>2012 to 2013</p> <p>Independent Domestic Violence Advocacy Service £ 180,000 Children DSV Service £ 80,000 Refuge Services £ 273,630 Net Commissioning Budget (Total) £ 533,630</p> <p>2013 to 2014</p> <p>Independent Domestic Violence Advocacy Service £ 180,000 Children DSV Service £ 80,000 One stop shop/ Specialist Domestic & Sexual Violence Services and Helplines £ 601,925 Refuge Services £ 197,925 Net Commissioning Budget (Total) £1,056,550</p> <p>Description of the commissioned services a. Independent Domestic and Sexual Violence Advocates (IDSVAs) are trained specialists who provide a service to victims who are at high-risk of harm from intimate partners, ex-partners or family members, with the aim of securing their safety and the safety of their children. Serving as a victim’s primary point of contact, ISVAs normally work with their clients from the point of crisis, and work to lower an individuals risk and risk to their children by case work advocacy .</p>
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			<p>Casework advocacy includes developing safety and action plans with the person to empower them to make change. IDVSAs are pro-active in implementing plans which address immediate safety, including practical steps to enable victims to protect themselves and their children, as well as longer-term solutions. IDVSAs will represent their clients at the Multi Agency Risk Assessment Conference (MARAC) and help implement safety plans which will include actions from the MARAC as well as sanctions and remedies available through the criminal and civil courts, housing options and services available through other organisations.</p> <p>IDSVAs support and work over the short- to medium-term to put victims on the path to long-term safety. Criteria is resident in Newham, aged 16+.</p> <p>b. Domestic and Sexual Violence (DSV) Service: This service is the single point of contact for professionals and victims accessing support for DSV and runs a 24 hour service. The IDSVAs will receive the majority of its referrals from the DSV Service. The DSV service works to empower low and medium risk victims of domestic and sexual violence to access interventions through the criminal justice system and statutory services, build self esteem, emotional wellbeing and skills to take control of their lives. Along with running the 24 hour support and referral line, the DSV Service provides CBT therapy, Empowerment Groups and casework advocacy for low-medium risk clients. The IDSVAs Service and the DSV Service will work closely together to support people as their risk lowers or increases. Each service is commissioned to address specialist need dependent on risk. Criteria is resident in Newham, aged 16+.</p> <p>c. Female Genital Mutilation (FGM) Service: The FGM Service provides casework advocacy, and empowerment groups to victims of FGM. The service delivers training to the community and to professionals and trains 'FGM Community Champions.' The service supports victims to understand the negative consequences of FGM and help them to prevent FGM for their daughters. Criteria is resident in Newham, aged 16+.</p> <p>d. Exiting Sex Work Service: This service supports people who are</p>
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			<p>engaged in sex work to be healthier, safer and exit the industry. This service provides casework advocacy, empowerment groups, drop-in services and goes on outreach 2 nights a week. This service also provides a day programme to kerb crawlers which is designed in conjunction with service users. Criteria is resident in Newham, 18+.</p> <p>e. Refuge Service: The refuge service is intended for women and their children at risk of or fleeing domestic violence, who have a range of support needs. There are 25 units of specific refuge provision that provide tailored support to service users, specifically designed to increase a person's ability to live more independently, increase social inclusion, maximise protection of women and/or children from significant harm and support them in gaining better outcomes. The service is a resource which in delivering robust packages of support compliments the delivery of national and local strategies. Specifically the service will work in line with the individual Local Strategic Partnerships and Crime Reduction Plans. A re-commissioning exercise in 2012 achieved the same number of refuge units for a reduced cost.</p> <p>f. Children DSV Service: This contract provides support for young people experiencing Domestic Violence and refuge provision. The contract spend is £80,000 per annum for April 11-March 12, April 12-March 13, April 13-March 14. This service provides emotional and mental wellbeing support for young people who are at risk of or have experienced domestic violence, abuse, sexual harassment or sexual exploitation. Eligibility criteria is a resident of Newham aged up to 25.</p>
20841	23/09/2014	<p>Subject : Business Rate Requests</p> <p>A list of FOI Requests submitted to your authority relating to Business Rates/National Non-Domestic Rating since 1st August 2013.</p> <p>Please could your office include the following, preferably on</p>	<p>Summary</p> <p>Under the Freedom of Information Act we have the right to refuse a request for information held if an exemption applies. We believe in this case Section 21 exemption applies and have decided to refuse your request in part for information.</p>

		<p>an emailed Excel spreadsheet:</p> <ul style="list-style-type: none"> •Requestors name, •Requestors organisation (if any), •Date of request, •Details of what was being requested/the contents of the request, •Whether the information was provided. 	<p>Section 21 of the Act contains an exemption for information which is reasonably accessible by other means.</p> <p>All Freedom of Information requests and the responses extended to them are already made publically available monthly on the Newham website in the authority's FOI Disclosure Log.</p> <p>For your reference please also see below the web link details the outline of each request submitted and our response under the provisions of the Freedom of Information Act.</p> <p>http://www.newham.gov.uk/Pages/ServiceChild/Freedom-of-Information-disclosure-log.aspx</p> <p>You have additionally request the name of the person requesting the information. We believe that disclosing the names of those requesting information could potentially result in the identification of individuals and have therefore exempted this information. Whilst the content of the request itself is publically available, the details of the requester are not. Third party personal data is exempt from disclosure under section 40(2) of the Freedom of Information Act. Individuals submitting Freedom of Information requests completed this in confidence and to now disclose their personal data would be contrary to the purpose for which the information has been originally retrieved. Disclosure would therefore contravene the first data protection principle, which requires that personal data shall be processed fairly and lawfully by the London Borough of Newham.</p> <p>Section 40 of the Freedom of Information Act 2000 provides an absolute exemption where disclosure of personal data about individuals would contravene any of the data protection principles set out in the Data Protection Act. Therefore there is no requirement to consider the public interest test in disclosure.</p>
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20842	06/10/2014	<p>Subject: Deprivation of Liberty</p> <p>1a. Please list the number of requests for Deprivation of Liberty Safeguards (DoLS) authorisations your local authority received from care homes and hospitals in the financial years 2012-13, 2013-14 and 2014-15 so far.</p> <p>2. Please list the number of DoLS authorisation requests that were not carried out within statutory timescales (in most cases 7 days for urgent authorisations and 21 days for standard authorisations) in each of the financial years 2012-13, 2013-14 and 2014-15 so far.</p> <p>3. Please list the number of applications your local authority made to the Court of Protection to authorise deprivation of liberty in settings not covered by the DoLS (e.g. supported living) in 2012-13, 2013-14 and 2014-15 so far.</p> <p>4. How many legal challenges to deprivations of liberty did your council receive in 2012-13, 2013-14 and 2014-15 (so far)?</p> <p>5. How much has your local authority spent on independent Best Interests Assessors in 2012-13, 2013-14 and 2014-15 so far?</p>	<p>Summary:</p> <p>1. Please list the number of requests for Deprivation of Liberty Safeguards (DoLS) authorisations your local authority received from care homes and hospitals in the financial years 2012-13, 2013-14 and 2014-15 so far.</p> <table data-bbox="1256 459 1489 550"> <tr><td>2012-13</td><td>80</td></tr> <tr><td>2013-14</td><td>100</td></tr> <tr><td>2014-15 (so far)</td><td>132</td></tr> </table> <p>2. Please list the number of DoLS authorisation requests that were not carried out within statutory timescales (in most cases 7 days for urgent authorisations and 21 days for standard authorisations) in each of the financial years 2012-13, 2013-14 and 2014-15 so far.</p> <table data-bbox="1256 735 1467 826"> <tr><td>2012-13</td><td>0</td></tr> <tr><td>2013-14</td><td>0</td></tr> <tr><td>2014-15 (so far)</td><td>2</td></tr> </table> <p>3. Please list the number of applications your local authority made to the Court of Protection to authorise deprivation of liberty in settings not covered by the DoLS (e.g. supported living) in 2012-13, 2013-14 and 2014-15 so far.</p> <table data-bbox="1256 1011 1473 1102"> <tr><td>2012-13</td><td>0</td></tr> <tr><td>2013-14</td><td>0</td></tr> <tr><td>2014-15 (so far)</td><td>1</td></tr> </table> <p>4. How many legal challenges to deprivations of liberty did your council receive in 2012-13, 2013-14 and 2014-15 (so far)?</p> <table data-bbox="1256 1225 1467 1316"> <tr><td>2012-13</td><td>1</td></tr> <tr><td>2013-14</td><td>1</td></tr> <tr><td>2014-15 (so far)</td><td>0</td></tr> </table>	2012-13	80	2013-14	100	2014-15 (so far)	132	2012-13	0	2013-14	0	2014-15 (so far)	2	2012-13	0	2013-14	0	2014-15 (so far)	1	2012-13	1	2013-14	1	2014-15 (so far)	0
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			<p>5. How much has your local authority spent on independent Best Interests Assessors in 2012-13, 2013-14 and 2014-15 so far?</p> <p>2012-13 0 2013-14 0 2014-15 (so far) 0</p>
20837	24/09/2014	<p>Subject: Investments</p> <p>A copy of the public records from March 1, 2014 through August 27, 2014 for the following information:</p> <p>1. Investment memorandum used by the London Borough of Newham investment committee and investment consultants providing consultation to the London Borough of Newham regarding private equity, venture capital, mezzanine, distressed, real estate/REIT, debt and infrastructure partnerships being considered for investment by the London Borough of Newham portfolio.</p> <p>2. All due diligence materials and presentation materials produced by the General Partners in the course of the London Borough of Newham conducting due diligence on investments into any private equity, venture capital, mezzanine, distressed, real estate/REIT, debt and infrastructure partnerships.</p>	<p>Summary</p> <p>1. The London Borough of Newham's Investment and Accounts committee is the relevant committee for such investments. There have been two sittings in the requested time period on 2nd April 2014 and 6th August 2014 where investment matters have been discussed and the public reports are available on the Council's online portal. For your reference, please see the relevant web link below https://mgov.newham.gov.uk/ieListMeetings.aspx?CommitteeId=399</p> <p>2. There have been no such materials and presentations produced nor has the London Borough of Newham undertaken any due diligence on investments related to the aforementioned asset classes.</p>
20847	26/09/2014	<p>Subject: Food Safety Prosecutions</p> <p>Please supply the names of any registered food businesses recorded as being operated by or under the ownership of Mitchells and Butlers Plc or Mitchells and Butlers Retail Limited that have been prosecuted and convicted of an offence of serving or offering unsafe food for the period 1st January 2003 to 31st December 2012.</p>	<p>Summary:</p> <p>None have been prosecuted.</p>

20848	29/09/2014	<p>Subject: Pre-Newham Historical Data</p> <p>History of post-natal hostel at Ardmore, Buckhurst Hill opening in 1943. Used by West Ham Council.</p> <ol style="list-style-type: none"> 1. When did Ardmore open for business as a post-natal hostel? 2. Who owned or operated the Ardmore hostel? 3. What were the arrangements with West Ham council in procuring the services of Ardmore? <p>Limit to information between 1942 and 1946.</p>	<p>Summary</p> <p>Unfortunately we do not have any service or department within the authority which retains data in respect of the operation of businesses in the areas previously known as West Ham, prior to the formation of the borough currently known as Newham. The 1942 to 1946 period requested is far outside the Council's retention policy for the any documentation.</p> <p>It may be useful to note that you any publicly available information still left by the authority is already publicly available through independent research at the Newham Archives and Local Studies Library based at Stratford Library. For your reference, please see the relevant contact information below;</p> <p>Newham Archives and Local Studies Library at Stratford 3 The Grove Stratford London E15 1EL Telephone : 020 3373 6881 Email : archiveslocalstudies@newham.gov.uk</p> <p>It is noted that the building which you refer to was located in Buckhurst Hill, which falls outside the boundaries of the area currently known as Newham and is understood to now fall within the present area of Epping Forest District Council. It may be advisable to approach this authority as they assumed responsibility for this area when West Ham and East Ham were reformed.</p> <p>It may also be useful to note that as you have requested information as to the ownership of the property, it is likely this information would still be held by the Land Registry, through the title deeds to the property.</p>
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			For your reference, please see the relevant contact details below; https://www.gov.uk/search-property-information-land-registry
20846	23/09/2014	<p>Subject: Determinations</p> <p>1. Does the council hold documentation which lists those schools which have applied for determinations so they no longer have to provide an act of worship which is broadly Christian in nature.</p> <p>2. If the answer to the above question is yes can you please state how many schools have applied for a determination since 1 January 2014?</p> <p>3. Can you please provide a full list of these schools together with their addresses?</p> <p>4. In the case of each school can you please provide the status of the application? For example has the application been deferred? Postponed? Rejected? Approved? Or is still pending?</p> <p>5. In the case of each school can you please provide copies of all correspondence and communications including emails with the school which relates to this application. This material will include but not be limited to proposals for alternative forms of worship and or assemblies. Please include all information irrespective of the decision regarding the application.</p> <p>6...In the case of each school can the council please provide correspondence with its local SACRE which relates to the application. Please do include all relevant supporting documents. Please include all documents irrespective of the decision regarding the application or its current status?</p> <p>7. Could the council please state how many schools have</p>	<p>Summary</p> <p>1. Does the council hold documentation which lists those schools which have applied for determinations so they no longer have to provide an act of worship which is broadly Christian in nature. This information would be held by the Standing Advisory Council on Religious Education. The full details of all Standing Advisory Council on Religious Education (SACRE) for Newham meetings, together with relevant minutes and applications submitted in respect of applications for determinations can be located on the Newham website.</p> <p>For your ease of reference, please see the relevant web link below http://mgov.newham.gov.uk/mgCommitteeDetails.aspx?ID=405</p> <p>2. If the answer to the above question is yes can you please state how many schools have applied for a determination since 1st January 2014? No schools have applied for a determination since 1st January 2014.</p> <p>3. Can you please provide a full list of these schools together with their addresses? Please see our response to Question 2.</p> <p>4. In the case of each school can you please provide the status of the application? For example has the application been deferred? Postponed? Rejected? Approved? Or is still pending? Please see our response to Question 2.</p> <p>5. In the case of each school can you please provide copies of all correspondence and communications including emails with the school which relates to this application. This material will include</p>

		<p>applied for determinations in each of the previous four years (2010, 2011, 2012, 2013). For each of the aforementioned years can you please state how many of these were successful?</p> <p>8. Can the council state the total number of primary and or junior and or secondary schools in its area which have either successfully applied for a determination or are not providing an assembly which is broadly Christian in nature.</p>	<p>but not be limited to proposals for alternative forms of worship and or assemblies. Please include all information irrespective of the decision regarding the application. Please see our response to Question 2.</p> <p>6. In the case of each school can the council please provide correspondence with its local SACRE which relates to the application. Please do include all relevant supporting documents. Please include all documents irrespective of the decision regarding the application or its current status? Please see our response to Question 2.</p> <p>7. Could the council please state how many schools have applied for determinations in each of the previous four years (2010, 2011, 2012, and 2013). For each of the aforementioned years can you please state how many of these were successful? Two secondary schools have applied for determinations in the past four years. Both were renewal applications for pre-existing determinations. Both applications, one in 2011 and the other in 2013 were successfully renewed.</p> <p>8. Can the council state the total number of primary and or junior and or secondary schools in its area which have either successfully applied for a determination or are not providing an assembly which is broadly Christian in nature. We hold information in respect of the schools which have applied for determinations. Please see our response to Question 7.</p>
20844	23/09/2014	<p>Subject: Tattoo Parlour Licensing</p> <p>I would like to know the following over the last 3 years please:</p>	<p>Summary</p> <p>We have not closed down any tattooists or other special treatment premises in the borough over the last three years.</p>

		<p>How many unlicensed tattooists and parlours have you closed down in the borough?</p> <p>How many unlicensed tattooists and parlours have been sentenced in court?</p> <p>How many unlicensed tattooists and parlours have you identified as still operating in the borough?</p>	<p>We do investigate premises that are carrying out business activities to see if they are operating without a relevant licence. Where premises are found to be operating without a licence they may decide to close the shop or cease those treatments either permanently or until they have the relevant licence in place.</p> <p>How many unlicensed tattooists and parlours have been sentenced in court?</p> <p>None.</p> <p>How many unlicensed tattooists and parlours have you identified as still operating in the borough?</p> <p>We are not aware of any unlicensed tattooists or special treatment premises operating within the borough and often carry out operations to check the borough for such activity.</p> <p>Further information on the properties requiring licensing under the London Local Authorities Act 1991 can be found on the web link below http://www.newham.gov.uk/Pages/Services/Massage-and-special-treatment-licence.aspx</p>
20850	26/09/2014	<p>Subject : Auditor - Finance</p> <p>I would be grateful if could supply me with the name of your Auditors.</p>	<p>Summary:</p> <p>PricewaterhouseCoopers LLP have been appointed as the external auditors to the London Borough of Newham.</p>
20855	29/09/2014	<p>Subject: Legal Services</p> <p>I would be grateful if you could provide answers to the following questions:</p> <p>1. Number of fee earners – admitted (solicitors, barristers and</p>	<p>Summary</p> <p>I would be grateful if you could provide answers to the following questions:</p> <p>1. Number of fee earners - admitted (solicitors, barristers and</p>

		<p>Chartered Legal Exec Lawyer) and non-admitted?</p> <p>2. Their areas of specialism, e.g.: planning, housing, litigation, property, etc.?</p> <p>3. Number of live cases for each fee earner for 2012-13; 2013-14; and 2014 to the present?</p> <p>4. Number of support staff (excluding non-admitted fee earners in (1) above)?</p> <p>5. The number of instructions received during: 2012-13; 2013-14; and 2014 to the present?</p>	<p>Chartered Legal Exec Lawyer) and non-admitted?</p> <p>Solicitors - 21 Barristers - 4 Chartered Legal Executives - 4 Non admitted fee earners - 11</p> <p>2. Their areas of specialism, e.g.: planning, housing, litigation, property, etc.</p> <p>Specialisms covered by fee earners include Property, Planning, Housing, Civil Litigation, Criminal Litigation, Administrative Law, Child Law, Education, Local Government Law and Contracts.</p> <p>3. Number of live cases for each fee earner for 2012-13; 2013-14; and 2014 to the present?</p> <p>Unfortunately our systems are unable to report on this level of detail in relation to the number of live cases per fee earner for the requester years. To attempt to manually compile this level of detail through the three year period and through reviewing cases to enable us to ascertain which of the fee-earners dealt with each case and the period during which it was live (which may span across more than one period) would exceed the appropriate limit set out under Section 12 of the Act.</p> <p>4. Number of support staff (excluding non-admitted fee earners in (1) above)?</p> <p>We currently have eight support staff.</p> <p>5. The number of instructions received during: 2012-13; 2013-14;</p>
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			and 2014 to the present? Please see our response to Question 3.
20853	29/09/2014	<p>Subject: Stopping Up Orders</p> <p>I am looking to find out if the following ever went ahead and if so I am looking to obtain copy of the map and schedule</p> <p>Rathbone Market, Barking Road and Maud Street, Canning Town</p>	<p>Summary:</p> <p>These were attached.</p>
20854	29/09/2014	<p>Subject: CYPS/Education Systems</p> <p>1. Which supplier(s) provides the Council's education system or systems? For clarity this is not the school's system, it is the Education Management system used by the Council to record admissions, exclusions, transfers and attendance, transport, personnel management, governors, SEN, involvements, Early Years etc.</p> <p>2. When did the Council go live with this system(s)?</p> <p>3. What is the length of the contract with the supplier(s)?</p> <p>4. How much does the Council pay annually in support and maintenance for this system(s)?</p>	<p>Summary:</p> <p>1. CACI Ltd 2. May 2012 3. 7 years 4. £35,924</p>
20851	22/09/2014	<p>Subject: Food Businesses</p> <p>Please can you send me your public register of all food businesses operating in Newham?</p> <p>http://www.newham.gov.uk/Pages/Services/Food-business-registration.aspx#Publicregisteroffoodbusinesses.</p>	<p>Summary</p> <p>Please find attached a copy of Newham's Food Premises Register.</p> <p>This will shortly be made publically available on the Newham website.</p>
20856	30/09/2014	<p>Subject : Council Staff</p> <p>1. COUNCIL EMPLOYEES ACCORDING TO</p>	<p>Summary</p> <p>1.1 Please see the tables below which detail the numbers of directly</p>

	<p>RACE/ETHNICITY</p> <p>For the years ending 2010, 2011, 2012, 2013, 2014, could you please tell me:</p> <p>1.1. The total numbers of directly employed staff disaggregated by Directorate and race/ethnicity.</p> <p>1.2. Please also supply totals for all directly employed staff that left during the specified years for reasons of redundancy (voluntary or compulsory) by Directorate and race/ethnicity.</p> <p>2. THE IMPACT OF REDUNDANCIES</p> <p>For the specified years as above, where your Council carried out decisions that led to redundancies:</p> <p>2.1. Was there an equalities impact assessment carried out BEFORE (pre-assessment) the changes took place?</p> <p>2.2. Was there an equalities impact assessment carried out AFTER (post-assessment) the changes were made?</p> <p>2.3. If such equalities impact pre-assessments were carried out, did you consult the workers affected and their trade unions?</p> <p>2.4. If such consultations took place, did you amend any plans following discussions?</p> <p>2.5. If equalities impact pre-assessments were carried out, did any of these predict adverse outcomes for black and minority ethnic staff?</p> <p>2.6. If and where equalities impact post-assessments were carried, were there cases where there was a disproportionate</p>	<p>employed Council employees broken down by declared ethnicity, over the past five years.</p> <p>Due to ongoing organisational restructuring it is not possible to break down staffing by directorate as there have been a number of changes and movements of services and staff between directorates over the requested periods. To accurately retrieve this information would require a manual review of each employee's job history to determine the movement of individuals between teams, services and directorates. This manual retrieval of accurate information would greatly exceed the appropriate limit for the time permitted by the Act in responding to requests, as set out in Section 12.</p> <p>White British</p> <table border="1"> <tr><td>2010</td><td>2,944</td><td>48.30%</td></tr> <tr><td>2011</td><td>2,899</td><td>48.30%</td></tr> <tr><td>2012</td><td>2,746</td><td>47.20%</td></tr> <tr><td>2013</td><td>2,394</td><td>46.30%</td></tr> <tr><td>2014</td><td>2,235</td><td>45.70%</td></tr> </table> <p>Asian or Asian British</p> <table border="1"> <tr><td>2010</td><td>1,193</td><td>19.60%</td></tr> <tr><td>2011</td><td>1,189</td><td>19.80%</td></tr> <tr><td>2012</td><td>1,158</td><td>19.90%</td></tr> <tr><td>2013</td><td>1,060</td><td>20.50%</td></tr> <tr><td>2014</td><td>1,050</td><td>20.60%</td></tr> </table> <p>Black or Black British</p> <table border="1"> <tr><td>2010</td><td>1,629</td><td>26.70%</td></tr> <tr><td>2011</td><td>1,603</td><td>27.90%</td></tr> <tr><td>2012</td><td>1,594</td><td>27.40%</td></tr> <tr><td>2013</td><td>1,401</td><td>27.10%</td></tr> <tr><td>2014</td><td>1,368</td><td>26.90%</td></tr> </table> <p>Others/Mixed</p> <table border="1"> <tr><td>2010</td><td>245</td><td>4.00%</td></tr> </table>	2010	2,944	48.30%	2011	2,899	48.30%	2012	2,746	47.20%	2013	2,394	46.30%	2014	2,235	45.70%	2010	1,193	19.60%	2011	1,189	19.80%	2012	1,158	19.90%	2013	1,060	20.50%	2014	1,050	20.60%	2010	1,629	26.70%	2011	1,603	27.90%	2012	1,594	27.40%	2013	1,401	27.10%	2014	1,368	26.90%	2010	245	4.00%
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		<p>adverse effect on staff with 'protected characteristics?'</p> <p>2.7. If and where equalities impact post-assessments were carried out, were there cases where there was a disproportionate adverse effect on staff from black and ethnic minority groups?</p> <p>2.8. Where there was an adverse outcome, did you take measures to mitigate the outcome where it affected black and minority ethnic staff?</p> <p>2.9. Where there was an adverse outcome, did you take measures to mitigate the outcome where it affected staff with other 'protected characteristics?'</p>	<table border="0"> <tr> <td>2011</td> <td>234</td> <td>3.90%</td> </tr> <tr> <td>2012</td> <td>232</td> <td>3.90%</td> </tr> <tr> <td>2013</td> <td>213</td> <td>4.10%</td> </tr> <tr> <td>2014</td> <td>207</td> <td>4.10%</td> </tr> <tr> <td colspan="3">Unknown</td> </tr> <tr> <td>2010</td> <td>81</td> <td>1.30%</td> </tr> <tr> <td>2011</td> <td>78</td> <td>1.30%</td> </tr> <tr> <td>2012</td> <td>88</td> <td>1.50%</td> </tr> <tr> <td>2013</td> <td>105</td> <td>2.00%</td> </tr> <tr> <td>2014</td> <td>142</td> <td>2.80%</td> </tr> <tr> <td colspan="3">Total</td> </tr> <tr> <td>2010</td> <td>6,092</td> <td></td> </tr> <tr> <td>2011</td> <td>6,003</td> <td></td> </tr> <tr> <td>2012</td> <td>5,818</td> <td></td> </tr> <tr> <td>2013</td> <td>5,173</td> <td></td> </tr> <tr> <td>2014</td> <td>5,092</td> <td></td> </tr> <tr> <td colspan="3">1.2</td> </tr> <tr> <td colspan="3">Please see the tables below which detail the ethnicity of those staff that have left the authority by reason of redundancy, including through voluntary redundancy. As advised in our response to Question 1.1 it is not possible to break this information down by directorate.</td> </tr> <tr> <td colspan="3">White / British</td> </tr> <tr> <td>2010</td> <td>74</td> <td>59.70%</td> </tr> <tr> <td>2011</td> <td>150</td> <td>46.30%</td> </tr> <tr> <td>2012</td> <td>95</td> <td>51.90%</td> </tr> <tr> <td>2013</td> <td>96</td> <td>45.10%</td> </tr> <tr> <td>2014</td> <td>39</td> <td>44.80%</td> </tr> <tr> <td colspan="3">Asian or Asian British</td> </tr> </table>	2011	234	3.90%	2012	232	3.90%	2013	213	4.10%	2014	207	4.10%	Unknown			2010	81	1.30%	2011	78	1.30%	2012	88	1.50%	2013	105	2.00%	2014	142	2.80%	Total			2010	6,092		2011	6,003		2012	5,818		2013	5,173		2014	5,092		1.2			Please see the tables below which detail the ethnicity of those staff that have left the authority by reason of redundancy, including through voluntary redundancy. As advised in our response to Question 1.1 it is not possible to break this information down by directorate.			White / British			2010	74	59.70%	2011	150	46.30%	2012	95	51.90%	2013	96	45.10%	2014	39	44.80%	Asian or Asian British		
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			Black or Black British		
			2010	33	26.60%
			2011	114	35.20%
			2012	57	31.10%
			2013	76	35.70%
			2014	33	37.90%
			Other / Mixed		
			2010	2	1.60%
			2011	7	2.20%
			2012	7	3.80%
			2013	6	2.80%
			2014	2	2.30%
			Unknown		
			2010	0	0.00%
			2011	2	0.60%
			2012	4	2.20%
			2013	7	3.30%
			2014	3	3.40%
			Total		
			2010	124	
			2011	324	
			2012	183	

			<p>2013 213 2014 87</p> <p>2. The Council has in recent years undergone a significant change programme that has resulted in a number of reviews of all its service areas, which will have included the staffing structures.</p> <p>Any decision that places an employee at a risk of compulsory redundancy will have been considered very seriously and will have been part of a lengthy review and consultation process. This consultation will have included both the employees affected and their representatives/trade unions. Further, this will have always included an equality impact assessment.</p> <p>Following any review, consultation or impact assessment there will have been many examples where the outcomes and feedback from those processes will have helped shape or influence the decisions taken about them.</p>
20858	30/09/2014	<p>Subject: Street Lighting</p> <p>I am creating a map with street light locations through-out London. I would like to request a data set with the geographical co-ordinates of street lighting through-out the borough.</p> <p>Additionally, if the info is readily available, I would like the following additional info:</p> <ul style="list-style-type: none"> -Streetlight height -Hours of operation -Wattage levels 	<p>Summary There are over 17,000 lampposts located in the London Borough of Newham.</p> <p>We do not hold on our systems in a reportable format the exact geographical locations co-ordinates of each of the lamp posts. To provide the level of detail you require would need significant preparatory work being undertaken by an ICT systems analyst. Regrettably this exercise would be resource intensive and exceed the appropriate limit set out under Section 12 of the Act.</p> <p>Under the Freedom of Information Act the Council can refuse a request for information held if the cost of complying with a request exceeds the appropriate limit. The appropriate limit for local</p>

		<p>Kindly let me know if you can provide me with this information or where I could obtain it.</p>	<p>authorities is £450 or 2.5 days or 18 hours. We believe in this case such an exemption applies and are unable to satisfy your request for information under section 12(1) of the Act.</p> <p>Section 12 Exemption where cost of compliance exceeds appropriate limit (1) Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit which in this case regrettably it would.</p> <p>The height of lamp columns is different across the borough according to site circumstances and can range from 6 metres to 10 metres, or higher if floodlighting effect is required on elevated structures. Most of our lighting units operate via a form of photocell - hence the hours of operation are dependant on lighting levels and there are a range of light transmitters being utilised with different power usages.</p>
20860	30/09/2014	<p>Subject : Primary School Agency Spends 2013-2014</p> <p>Please provide me with a full breakdown of the spend for the last school year of all temporary/supply staff in primary schools throughout Newham.</p> <p>If possible could you break this down to show the individual supplier each school has used to obtain these services and the total that each school has spent with each supplier.</p>	<p>Summary</p> <p>The information held by the local authority is compiled by financial year.</p> <p>Please see attached the information which is held by the local authority in respect of the annual totals of agency spend for primary schools across the borough for the 2013/2014 financial year.</p> <p>It may be useful to note that annual financial information for all schools is made available on the Department for Education website. Please see the relevant web links below for your independent review. http://www.education.gov.uk/schools/performance/geo/la316_all.html https://www.gov.uk/government/collections/statistics-local-authority-</p>

			<p>school-finance-data</p> <p>The Local Authority does not hold information in relation to the relevant breakdown of agency expenditure by supplier. This level of detail would be held locally by individual schools.</p> <p>For your reference, please see the web link below which details all primary schools in the borough http://www.newham.gov.uk/Pages/Services/Schools-Directory.aspx</p>
20862	30/09/2014	<p>Subject: Complaints Service</p> <ul style="list-style-type: none"> • Does your council have an overall complaints manager/director for your council? Or are complaints managed within each separate department? • Does your council use an overall complaints management system/software or are complaints managed individually by each department? • Can you please provide the Name, Phone Number, Address and E-mail Address details for the Complaints Manager/Director for your council please, If applicable? 	<p>Summary</p> <ol style="list-style-type: none"> 1. We have a corporate complaints team which deals with complaints centrally. This service is managed by a Head of Service. 2. We do have a central complaints management system which is used by the central team. 3. The current Head of Complaints, Members Enquiries & Freedom of Information is Martin Gibbs. Please see the relevant contact details below. <p>Martin.gibbs@newham.gov.uk Complaints, Members Enquiries & Information Governance Service Newham Dockside 1000 Dockside Road London E16 2QU Tel: 020 8430 2000</p>
20857	29/09/2014	<p>Subject: Sale of Property</p> <ol style="list-style-type: none"> 1. Provide detailed information as to how much each of the 	<p>Summary:</p> <ol style="list-style-type: none"> 1. I understand this information has been provided to you previously

		<p>above properties were sold,</p> <p>2. Provide detailed information as to when each of these properties were sold,</p> <p>3. Provide detailed information as to how many offers of purchase were made for these properties,</p> <p>4. Provide me with a copy of the legal and public notice that the council are obliged to publish prior to the disposal of this land.</p>	<p>under the Internal Review reference E19195.</p> <p>2. I understand this information has been provided to you previously under the Internal Review reference E19195.</p> <p>3. To our knowledge, Landprop were the only participants in the sale as they were special purchasers. To our knowledge, the Council's interests were not marketed generally, as the then market value of the Council's existing interest was way below the price eventually paid, which included a premium (marriage value) based on redevelopment of the land.</p> <p>4. Based on the information held on file, we have been unable to establish a requirement for the publication of a specific notice in connection with the disposal.</p> <p>Although the disposal powers emanated from section 123 of the Local Government Act 1972, as the land was not defined as "open space" the requirement under section 123 (2A) for the local authority prior to disposal, to advertise its intentions in a local newspaper for two consecutive weeks and to consider objections would not have arisen in this case.</p>
20898	29/09/2014	<p>Subject : Free School Meals</p> <p>1) How many schools are there in Newham with children eligible for the universal infant free school meal initiative?</p> <p>2) Were all of these schools in a position to offer a hot and nutritious meal at lunch time for these children at the start of this academic year? Please answer with a yes or a no.</p> <p>If no, please state</p> <p>a) how many of these schools were not in a position to deliver this</p>	<p>Summary:</p> <p>1) 69 schools 2) Yes 3) No</p>

		<p>b) the total number of children eligible for the initiative across the schools not in a position to deliver</p> <p>c) when it is expected that all schools in Newham with children eligible for the initiative will be in a position to deliver (a hot and nutritious meal at lunch time for all eligible children).</p> <p>d) how many schools in Newham are providing packed lunches through the initiative as an alternative to a hot meal at lunch time</p> <p>e) the total number of children eligible for the initiative across the schools that are providing packed lunches through the initiative as an alternative</p> <p>3) Have any schools in Newham contributed to the capital or revenue funds for this initiative from their own budgets? Please answer with a yes or a no.</p> <p>If yes, please state</p> <p>a) how many schools have contributed from their own budgets</p> <p>b) how much in total has been contributed from these school budgets</p> <p>c) whether these schools are contributing to capital funds, revenue funds or both</p>	
20900	29/09/2014	<p>Subject: Noise Complaints</p> <p>Has any complaint been made against (name of property withheld) with regard to noise?</p>	<p>Summary:</p> <p>The information requested relates to the personal data of those living at the address. As such, the information is exempt under section 40(2) of the Freedom of Information Act 2000. Personal data, including information about them such as complaints made against their name/ address, are protected under the Data Protection Act 1998. Therefore, releasing it under the Freedom of Information Act, and essentially to everyone, would contravene the first data protection principle, which requires that personal data shall be processed fairly and lawfully by the London Borough of Newham.</p>

			Section 40 of the Freedom of Information Act 2000 provides an absolute exemption where disclosure of personal data about individuals would contravene any of the data protection principles set out in the Data Protection Act. Therefore there is no requirement to consider the public interest test in disclosure.
20899	30/09/2014	<p>Subject: Trading Standards Licensing</p> <p>How many Collectors licenses have you issued since October 2013, the date when the new Scrap Metal Dealers Act came into force?</p> <p>How many Collectors license applications have you received in total to date?</p> <p>What is the average length of time it is currently taking to issue a Collectors licence, and are applicants issued with receipt of payment or a covering letter in the interim period?</p>	<p>Summary</p> <p>A total of 32 Collectors licenses have been issued since October 2013.</p> <p>A total of 33 Collectors licenses applications have been received, as of 17th September 2014.</p> <p>The issue of a Collector's licence takes approximately one to two months to process. A receipt for payment of the fee is issued during this process.</p>
20901	30/09/2014	<p>Subject : Structure Charts</p> <p>I would like to request a breakdown of your social work teams within the borough in the form of a business hierarchy chart. I need included the names and positions of the workers please.</p>	<p>Summary</p> <p>Please see below the outline of the senior tiers of the management structure of our Adults and Children and Young People services of the Council, representing the division of teams across the services.</p> <p>Director for Commissioning (Adults) – Grainne Siggins</p> <p>Head of Commissioning Head of Assessment and Care Management Service Transformation Manager - Mental Health Service Manager Business Systems Control and Assurance Health and Social Care Co-ordinator Drug Intervention Programme Manager Group Manager Substance Misuse and Mental Health</p>

			<p>Commissioning</p> <p>Director for Commissioning (Children’s and Safeguarding) – Dianne Smith</p> <p>Deputy Director – Children’s Social Care and Safeguarding Head of Inclusion and Behaviour Support Head of Quality and Delivery Head of Service Improvement Head of Achievement and Employability</p> <p>These details are correct as of today’s date but through organisational restructuring may be subject to change.</p> <p>We do not hold publically assessable structure charts of every single social work team within the Council as the staffing, structure and responsibilities of individuals, teams and services across the Council are subject to change.</p> <p>All Council officers and teams are available through the Contact Centre on 0208 430 2000.</p> <p>Newham Council does ask that its staff are not sent any unsolicited promotional or other sales materials/communications or added to any such mailing lists. Our staff are very busy and any procurement activity is completed by the Council on a corporate basis.</p>
20905	30/09/2014	<p>Subject: Business Rates Relief</p> <p>I would be grateful if you would provide a report, by way of one Excel spreadsheet, with the following columns and data for ALL business premises where Small Business Rate Relief has been awarded, the effective date of small business rate relief and the date the current ratepayer became liable for business rates. The information provided must be correct as at</p>	<p>Summary</p> <p>Our computerised Business Rates system is not designed for or capable of reporting on the detail of information you have requested in relation to individual business accounts and the relief awarded.</p> <p>In order to retrieve this information an officer would be required to manually interrogate each of our accounts individually, which are in</p>

		<p>the date of this request.</p> <p>Column 1: Property Reference Column 2: Property Address (excl. Post code) Column 3: Post code Column 4: Ratepayer Column 5: Rateable Value for Valuation Period 2010-2017 Column 6: Effective Date of Small Business Rate Relief Column 7: Effective Date Ratepayer became liable for Business Rates</p>	<p>the region of 6500, to be able to identify and manually compile the level of detail you have requested for each account in relation to the receipt of relief. This manual retrieval would greatly exceed the appropriate limit.</p> <p>Under the Freedom of Information Act the Council has a right to refuse a request for information held if the cost of complying with a request exceeds the appropriate limit. The appropriate limit for local authorities is £450 or 2.5 days or 18 hours. We believe in this case such an exemption applies and has decided to refuse your request for information under section 12(1) of the Act.</p> <p>12 Exemption where cost of compliance exceeds appropriate limit (1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.</p>
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