

# WE ARE CUSTOM HOUSE & CANNING TOWN.

WE ARE  
NEWHAM.



Local Residents at Custom House Regeneration Hub

Custom House & Canning Town Community Neighbourhood  
Resident Engagement & Participation

May 2023

# INTRODUCTION

## WARDS

Canning Town & Custom House Community Neighbourhood is made up of the following wards:

**Canning Town North**  
**Canning Town South**  
**Custom House**

## ABOUT THE AREA

This area is located in the west of the borough and sits within the Royal Docks and Beckton Riverside Opportunity Area. Barking Road, Newham Way and Silvertown Way all interlink across the neighbourhood.

It is predominantly a residential area with low-density, post-war housing to the north and south of Barking Road. However, it is currently in the process of being regenerated with developments of high-rise housing and retail units which will create a swiftly changing landscape.

Canning Town district centre is located on Barking Road, complemented by the recent development at Hallsville Quarter. It provides a mix of shops, food, drink and leisure facilities together with a market.

## TRANSPORT

Public transport accessibility varies across the neighbourhood with the most transport links around Canning Town station, which is a major interchange. To the east, the neighbourhood has been boosted by Custom House station now benefitting from the newly opened Elizabeth line.

Nearby London City Airport and Stratford International Station provide international links.

## COMMUNITY FACILITIES

There is one children's centre, ten primary schools and three secondary schools, an adult learning centre, two libraries and two community centres in the area. These provide a range of learning opportunities, social activities and hireable community spaces.

The area also prides itself on having seven green spaces, including Kier Hardie Park, Star Park and Canning Town Recreation.

There are four shopping parades, as well as Rathbone Market which opens every Tuesday and hosts events such as Newham Unlocked and the Christmas Lights Switch On.

This is a diverse community with many faith groups including three mosques.

## RESIDENT VIEWS



### Salome Aseso

“ I live here with my partner and two kids.

What I love is that my children have various activities, and as residents, they are free or low cost e.g. swimming, holiday clubs, skating and sports to name just a few. Visiting the local library is great for grown-ups as there are staff to assist with whatever you are stuck with – directions, creating CVs for prospective work, online work on computers, scanning and printing. Transport to and from work and central London is easy. There are also many community events for families e.g. organised picnics, Christmas tree lighting events and other celebrations.



### Yijun Wang

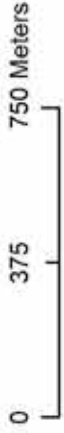
“ This is a lovely area to live and study. My neighbourhood is very friendly and we show respect to each other.

They will pick my parcels for me sometimes when I am busy. They seldom make noise and this is wonderful for someone like me who works from home. What's more, I especially love the Canning Town Library as it provides me with a warm and wonderful place to study and work. The social workers here are all very warm-hearted. There is a wide range of books in the library and many different hot drinks! Overall, I love this neighbourhood.

# Custom House and Canning Town Community Neighbourhood



Legend	
	Adult Learning/Youth Zone
	Adult Learning Centre
	Youth Zone
	Library
	Place of Worship
	Town Hall
	Community Centre
	Health Centre
	Hospital
	GP Surgery
	Youth Centre
	Leisure Centre
	Childrens Centre
	School
	Park/Playing Field
	Ward Boundaries



# CANNING TOWN NORTH

## CENSUS DATA 2021

Every ten years since 1801 the nation has set aside one day for the census – a count of all people and households. It is the most complete source of information about the population that we have. The latest census was held on Sunday 21 March 2021. A host of questions are asked in the census which includes age, ethnicity, religion, general health, level of qualification, and economic activity. Some results from the 2021 census are set out for wards in Custom House & Canning Town.



**POPULATION: 10,573** (3% of Newham's population)

### AGE

4 and under	<b>565</b>	5.3%	20-24	<b>1,001</b>	9.5%	65-74	<b>466</b>	4.4%
5-9	<b>636</b>	6%	25-34	<b>2,481</b>	23.5%	75-84	<b>235</b>	2.2%
10-15	<b>748</b>	7.1%	35-49	<b>2,233</b>	21.1%	85 and over	<b>62</b>	0.6%
16-19	<b>570</b>	5.4%	50-64	<b>1,576</b>	14.9%	100 and over	<b>1</b>	0%

### ETHNICITY

The Census 2021 gave residents the choice to identify themselves through one of 19 available response options, which included categories with write-in response options. For Newham, there were over 200 additional ethnic identifications as a result.

Asian, Asian British or Asian Welsh	2,398	22.7%
Bangladeshi	<b>1,098</b>	10.4%
Chinese	<b>244</b>	2.3%
Indian	<b>384</b>	3.6%
Pakistani	<b>258</b>	2.4%
Other	<b>414</b>	3.9%

Black, Black British, Black Welsh, Caribbean or African	3,063	29%
African	<b>2,226</b>	21.1%
Caribbean	<b>517</b>	4.9%
Other	<b>320</b>	3%

Mixed or Multiple ethnic groups	551	5.2%
White and Asian	<b>72</b>	0.7%
White and Black African	<b>133</b>	1.37%
White and Black Caribbean	<b>166</b>	1.6%
Other	<b>180</b>	1.7%

White	4,010	37.9%
English, Welsh, Scottish, Northern Irish or British	<b>2,093</b>	19.8%
Irish	<b>50</b>	0.5%
Gypsy or Irish Traveller	<b>5</b>	0%
Roma	<b>72</b>	0.7%
Other	<b>1,790</b>	16.9%

Other	552	5.2%
Arab	<b>124</b>	1.2%
Other	<b>428</b>	4%

### RELIGION

No religion	<b>2,018</b>	19.1%
Christian	<b>4,783</b>	45.2%
Buddhist	<b>94</b>	0.9%
Hindu	<b>225</b>	2.1%
Jewish	<b>17</b>	0.2%
Muslim	<b>2,652</b>	25.1%
Sikh	<b>76</b>	0.7%
Other	<b>39</b>	0.4%
Not answered	<b>669</b>	6.3%

### GENERAL HEALTH

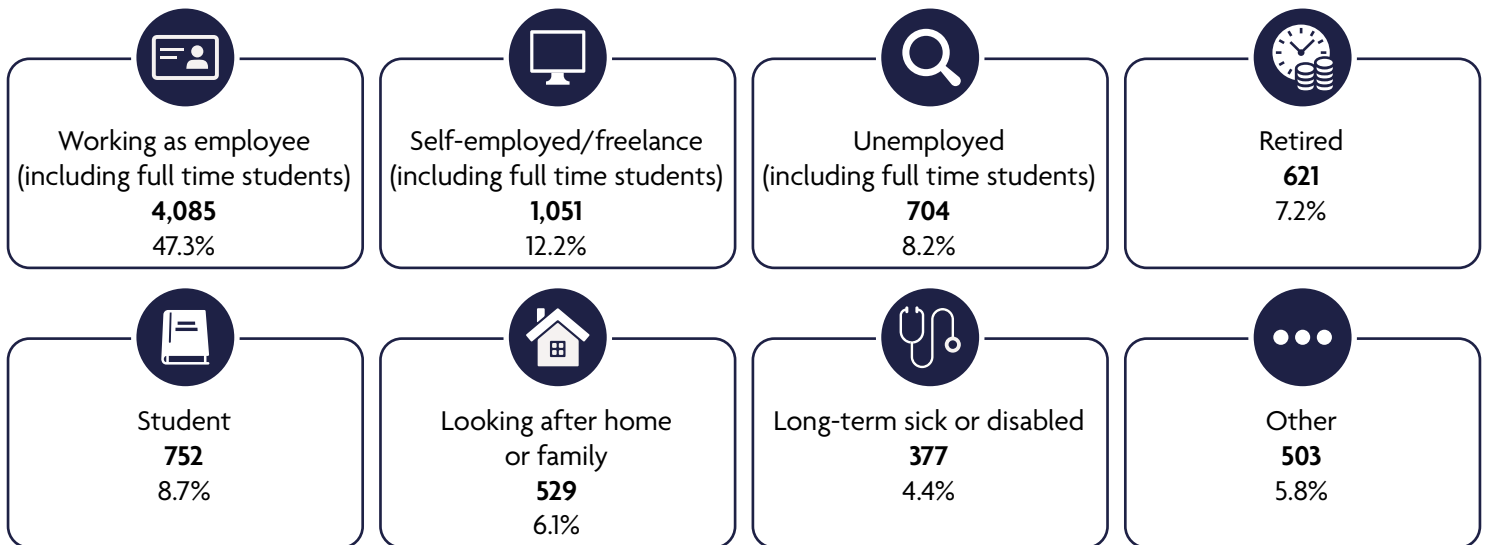
Very good	Good	Fair	Bad	Very bad
<b>5,406</b>	<b>3,482</b>	<b>1,136</b>	<b>396</b>	<b>153</b>
51.1%	32.9%	10.7%	3.7%	1.4%

# CANNING TOWN NORTH

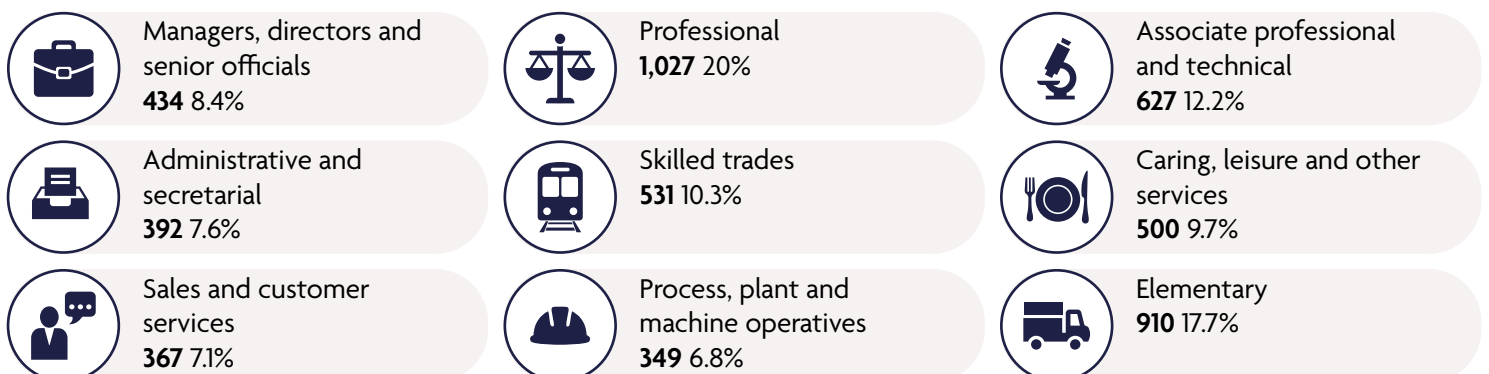
## QUALIFICATION

QUALIFICATION	NUMBER	%
No qualifications	1,741	20.2%
Level 1 - 1 to 4 GCSEs grade A* to C , Any GCSEs at other grades, O levels or CSEs (any grades), 1 AS level, NVQ level 1, Foundation GNVQ, Basic or Essential Skills	754	8.7%
Level 2 - 5 or more GCSEs (A* to C or 9 to 4), O levels (passes), CSEs (grade 1), School Certification, 1 A level, 2 to 3 AS levels, VCEs, Intermediate or Higher Diploma, Welsh Baccaulaureate, Intermediate Diploma, NVQ level 2, Intermediate GNVQ, City and Guilds Craft, BTEC First or General Diploma, RSA Diploma	888	10.3%
Apprenticeship	274	3.2%
Level 3 - 2 or more A levels or VCEs, 4 or more AS levels, Higher School Certificate, Progression or Advanced Diploma, Welsh Baccaulaureate Advance Diploma, NVQ level 3; Advanced GNVQ, City and Guilds Advanced Craft, ONC, OND, BTEC National, RSA Advanced Diploma	1,137	13.2%
Level 4 - degree (BA, BSc), higher degree (MA, PhD, PGCE), NVQ level 4 to 5, HNC, HND, RSA Higher Diploma, BTEC Higher level, professional qualifications (for example, teaching)	3,493	40.5%
Other: vocational or work-related qualifications, other qualifications achieved in England or Wales, qualifications achieved outside England or Wales (equivalent not stated or unknown)	336	3.9%

## ECONOMIC ACTIVITY



## OCCUPATION



# CANNING TOWN SOUTH

## CENSUS DATA 2021

Every ten years since 1801 the nation has set aside one day for the census – a count of all people and households. It is the most complete source of information about the population that we have. The latest census was held on Sunday 21 March 2021. A host of questions are asked in the census which includes age, ethnicity, religion, general health, level of qualification, and economic activity. Some results from the 2021 census are set out for wards in Custom House & Canning Town.



**POPULATION: 7,121** (2% of Newham's population)

### AGE

4 and under	364	5.1%	20-24	638	9%	65-74	272	3.8%
5-9	381	5.3%	25-34	2,123	29.8%	75-84	120	1.7%
10-15	475	6.7%	35-49	1,549	21.7%	85 and over	30	0.4%
16-19	300	4.2%	50-64	874	12.3%	100 and over	0	0%

### ETHNICITY

The Census 2021 gave residents the choice to identify themselves through one of 19 available response options, which included categories with write-in response options. For Newham, there were over 200 additional ethnic identifications as a result.

<b>Asian, Asian British or Asian Welsh</b>	<b>1,771</b>	<b>24.9%</b>	<b>Black, Black British, Black Welsh, Caribbean or African</b>	<b>1,703</b>	<b>23.9%</b>	<b>White</b>	<b>2,825</b>	<b>39.6%</b>
Bangladeshi	521	7.3%	African	1,267	17.8%	English, Welsh, Scottish, Northern Irish or British	1,415	19.9%
Chinese	321	4.5%	Caribbean	261	3.7%	Irish	30	0.4%
Indian	498	7%	Other	175	2.5%	Gypsy or Irish Traveller	3	0%
Pakistani	204	2.9%	<b>Mixed or Multiple ethnic groups</b>	<b>469</b>	<b>6.6%</b>	Roma	51	0.7%
Other	227	3.2%	White and Asian	97	1.4%	Other	1,326	18.6%
			White and Black African	116	1.6%	<b>Other</b>	<b>358</b>	<b>5%</b>
			White and Black Caribbean	111	1.6%	Arab	111	1.6%
			Other	145	2%	Other	247	3.5%

### RELIGION

No religion	Christian	Buddhist	Hindu	Jewish	Muslim	Sikh	Other	Not answered
1,693 23.8%	3,058 42.9%	72 1%	275 3.9%	7 0.1%	1,428 20%	58 0.8%	42 0.6%	490 6.9%

### GENERAL HEALTH

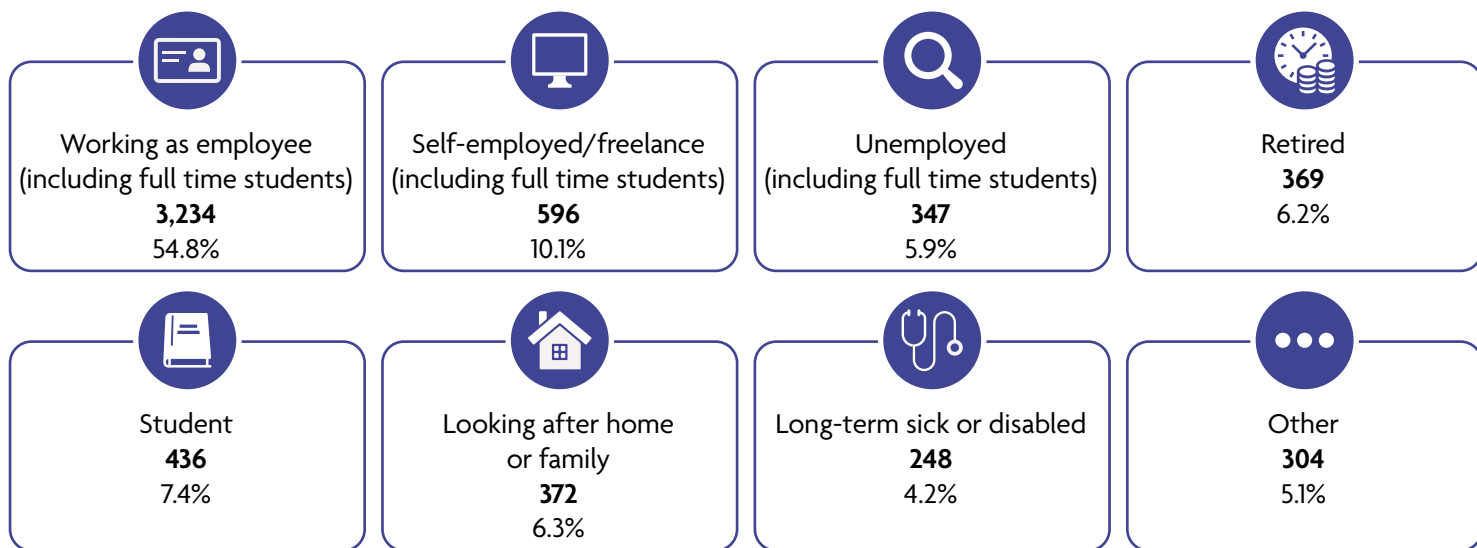
Very good	Good	Fair	Bad	Very bad
3,828 53.7%	2,271 31.9%	712 10%	224 3.1%	87 1.2%

# CANNING TOWN SOUTH

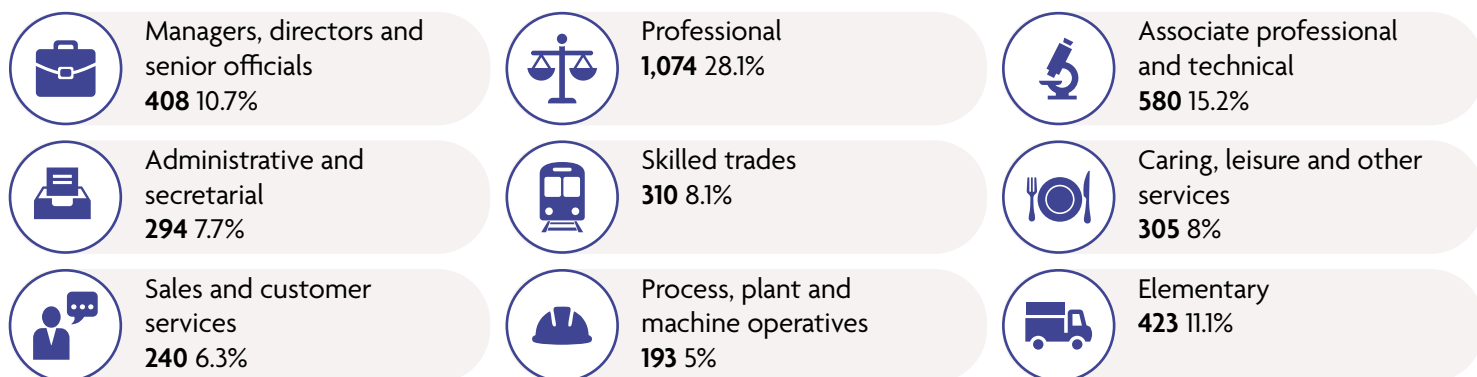
## QUALIFICATION

QUALIFICATION	NUMBER	%
No qualifications	989	16.8%
Level 1 - 1 to 4 GCSEs grade A* to C , Any GCSEs at other grades, O levels or CSEs (any grades), 1 AS level, NVQ level 1, Foundation GNVQ, Basic or Essential Skills	379	6.4%
Level 2 - 5 or more GCSEs (A* to C or 9 to 4), O levels (passes), CSEs (grade 1), School Certification, 1 A level, 2 to 3 AS levels, VCEs, Intermediate or Higher Diploma, Welsh Baccaulaureate, Intermediate Diploma, NVQ level 2, Intermediate GNVQ, City and Guilds Craft, BTEC First or General Diploma, RSA Diploma	501	8.5%
Apprenticeship	145	2.5%
Level 3 - 2 or more A levels or VCEs, 4 or more AS levels, Higher School Certificate, Progression or Advanced Diploma, Welsh Baccaulaureate Advance Diploma, NVQ level 3; Advanced GNVQ, City and Guilds Advanced Craft, ONC, OND, BTEC National, RSA Advanced Diploma	654	11.1%
Level 4 - degree (BA, BSc), higher degree (MA, PhD, PGCE), NVQ level 4 to 5, HNC, HND, RSA Higher Diploma, BTEC Higher level, professional qualifications (for example, teaching)	3,060	51.8%
Other: vocational or work-related qualifications, other qualifications achieved in England or Wales, qualifications achieved outside England or Wales (equivalent not stated or unknown)	175	3%

## ECONOMIC ACTIVITY



## OCCUPATION



# CUSTOM HOUSE

## CENSUS DATA 2021

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**POPULATION: 17,658** (5% of Newham's population)

### AGE

4 and under	1,123	6.4%	20-24	1,343	7.6%	65-74	821	4.7%
5-9	1,159	6.6%	25-34	3,329	18.9%	75-84	358	2%
10-15	1,488	8.4%	35-49	4,073	23.1%	85 and over	129	0.7%
16-19	908	5.1%	50-64	2,916	16.5%	100 and over	0	0%

### ETHNICITY

The Census 2021 gave residents the choice to identify themselves through one of 19 available response options, which included categories with write-in response options. For Newham, there were over 200 additional ethnic identifications as a result.

Asian, Asian British or Asian Welsh	3,349	19%
Bangladeshi	1,479	8.4%
Chinese	389	2.2%
Indian	550	3.1%
Pakistani	372	2.1%
Other	559	3.2%

Black, Black British, Black Welsh, Caribbean or African	4,965	28.1%
African	3,638	20.6%
Caribbean	729	4.1%
Other	598	3.4%

Mixed or Multiple ethnic groups	1,073	6.1%
White and Asian	169	1%
White and Black African	265	1.5%
White and Black Caribbean	338	1.9%
Other	301	1.7%

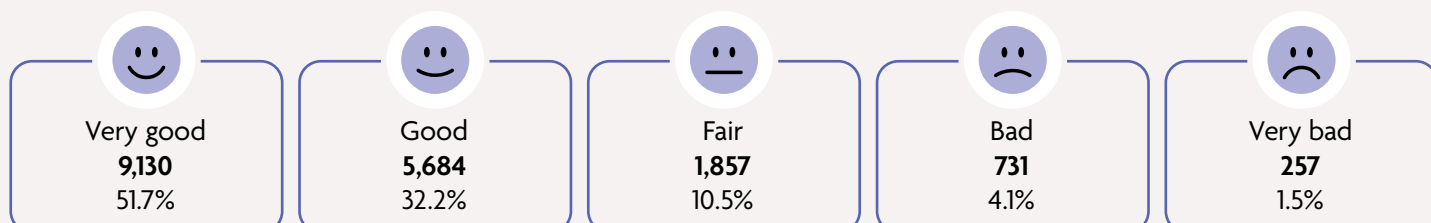
White	7,515	42.6%
English, Welsh, Scottish, Northern Irish or British	3,959	22.4%
Irish	95	0.5%
Gypsy or Irish Traveller	31	0.2%
Roma	186	1.1%
Other	3,244	18.4%

Other	754	4.3%
Arab	143	0.8%
Other	611	3.5%

### RELIGION

No religion	3,250	18.4%	Christian	9,370	53.1%	Buddhist	149	0.8%	Hindu	343	1.9%	Jewish	16	0.1%	Muslim	3,256	18.4%	Sikh	72	0.4%	Other	69	0.4%	Not answered	1,132	6.4%
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### GENERAL HEALTH

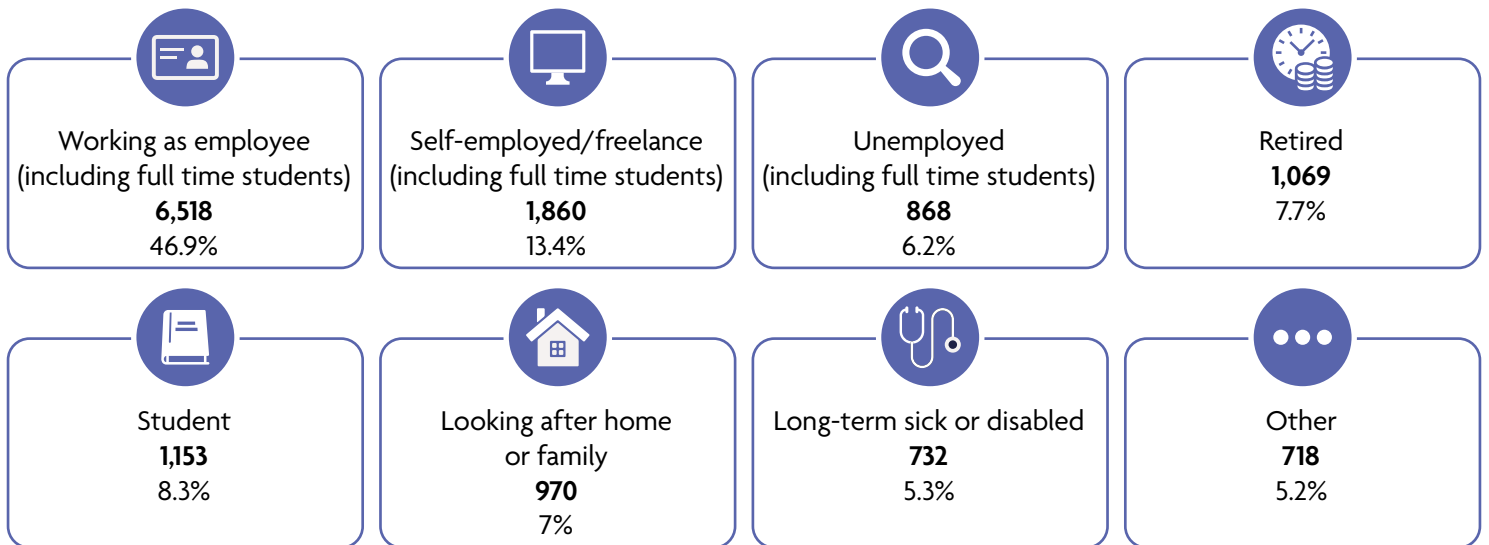




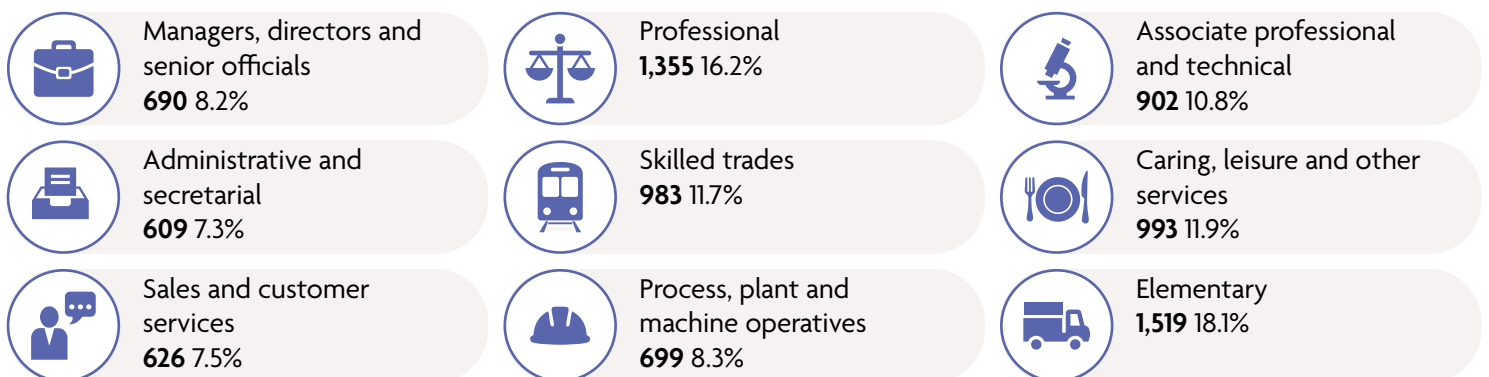
## QUALIFICATION

QUALIFICATION	NUMBER	%
No qualifications	<b>3,183</b>	22.9%
Level 1 - 1 to 4 GCSEs grade A* to C , Any GCSEs at other grades, O levels or CSEs (any grades), 1 AS level, NVQ level 1, Foundation GNVQ, Basic or Essential Skills	<b>1,180</b>	8.5%
Level 2 - 5 or more GCSEs (A* to C or 9 to 4), O levels (passes), CSEs (grade 1), School Certification, 1 A level, 2 to 3 AS levels, VCEs, Intermediate or Higher Diploma, Welsh Baccaulaureate, Intermediate Diploma, NVQ level 2, Intermediate GNVQ, City and Guilds Craft, BTEC First or General Diploma, RSA Diploma	<b>1,543</b>	11.1%
Apprenticeship	<b>546</b>	3.9%
Level 3 - 2 or more A levels or VCEs, 4 or more AS levels, Higher School Certificate, Progression or Advanced Diploma, Welsh Baccaulaureate Advance Diploma, NVQ level 3; Advanced GNVQ, City and Guilds Advanced Craft, ONC, OND, BTEC National, RSA Advanced Diploma	<b>1,770</b>	12.7%
Level 4 - degree (BA, BSc), higher degree (MA, PhD, PGCE), NVQ level 4 to 5, HNC, HND, RSA Higher Diploma, BTEC Higher level, professional qualifications (for example, teaching)	<b>5,129</b>	36.9%
Other: vocational or work-related qualifications, other qualifications achieved in England or Wales, qualifications achieved outside England or Wales (equivalent not stated or unknown)	<b>536</b>	3.9%

## ECONOMIC ACTIVITY



## OCCUPATION



# OUR PARTNERS

We work closely with partners including voluntary, community and faith sector (VCFS) to connect with the local community. Partners deliver vital services such as food banks, befriending services, and advice. We collaborate on joint initiatives, activities and events to enhance community cohesion and improve the lives of local residents. Some partners have been successful in applying for People Powered Places (formerly Community Assemblies) funding and are pivotal in delivering these projects.

**Some key partners that we work with include:**

## Ascension Community Trust

Has operated in the Custom House area for over 20 years, providing social and emotional support for older people.

## Custom House Community Bookshop

This bookshop serves as a community hub – it's an information centre, has a play space for families and hosts free community activities and events.



## Community Links

Tackles health and social inequality in East London and beyond. Works alongside the community helping people of all ages reach their full potential.

## Newham New Deal Partnership (Newham NDP)

Hosts monthly memory café sessions for residents with dementia.



## Cody Dock

This is a community hub in Canning Town, transforming the dock into a creative industries quarter with community gardens and footpaths.



## Alzheimer's UK

Monthly dementia café sessions delivered in Canning Town library.

The library's Knit and Natter group have been supporting Newham Hospital's Dementia ward since 2018.

## Newham Talking Therapies, East London NHS Foundation Trust, Time To Talk, Iroko Theatre Company

These organisations work in partnership to deliver the monthly Time To Talk sessions, which provide support with mental health problems like anxiety, stress, depression, grief and loss.



## Schools

Work in partnership on events and activities such as Christmas Intergenerational Luncheon and Christmas Lights Switch On.

## Your Place

Formerly Caritas Anchor House, this organisation is tackling homelessness by providing hope, a home and individual support helping people to rebuild their lives.

# NEIGHBOURHOOD INITIATIVES



## Custom House Regeneration

Residents recently voted in support of the council's regeneration proposals for Custom House.

The plans will transform Freemasons Road and the surrounding neighbourhood to deliver 364 homes that local people can afford, new shops, and community facilities. The plans will also provide much needed work and apprenticeship opportunities for residents.

Rapid movement is now under way to submit the outline planning application. This will reflect the principles included in the Landlord Offer that residents voted on.

Other plans are progressing for 64-80 Coolfin Road and 37-75 Ethel Road and work will soon be underway on the kickstart sites (20-22 Freemasons Road and Vandome Close, 24-38 Freemasons Road and the former New Gog pub site) where 150 affordable rented homes will be built.

For more information about what happens next, visit [www.customhousee16.com](http://www.customhousee16.com) or pop into the Regeneration Hub (open 10am-4pm, Monday, Tuesday and Friday and 2pm-6pm Thursday).

## NEWHAM RESIDENTS SURVEY 2023

We will run a new survey that will provide measurement for our eight priorities as part of our Building a Fairer Newham Corporate Plan. The plan will inform how we deliver our key priorities for the next four years.

The Newham Residents Survey 2023 will provide robust measurement of the outcomes relevant to a survey methodology. It will help us to demonstrate and measure the impact of our Corporate Plan. Alongside this, the results from the survey will allow us to understand residents' attitudes and needs, and their satisfaction with the Council and services we deliver. The survey will question a representative sample of residents at a Newham level. We expect at least 1,500 Newham residents to be surveyed across our eight Community Neighbourhood Areas with one of the areas split into two, making a total of nine geographic areas to consider for sampling. The survey will run from May to August and the results will be published later in the year.

# PEOPLE POWERED PLACES

## COMMUNITY ASSEMBLIES ARE NOW



# People

# Powered

# Places

People Powered Places is London Borough of Newham's flagship programme of participatory budgeting.

Previously named Community Assemblies, the programme has become one of the largest participatory budgeting initiatives in the UK since its launch in 2018. It has delivered lasting transformation funding more than 200 projects that have had real impact on the borough, including by improving engagement between the Council and residents.

People Powered Places 2023-25, will be a two-year cycle with another £1.6 million of Neighbourhood Community Infrastructure Levy (CIL) funding allocated across Newham. Each neighbourhood will be allocated £200,000 for the two years.

People Powered Places is part of the Council's commitment to build a "People powered Newham and widening participation" and is fundamental to delivery of the London Borough of Newham's four-year Corporate plan 'Building a Fairer Newham'.



## KEY DATES TO LOOK OUT FOR

<b>May 2023</b>	Residents decide on local priorities.
<b>June - July 2023</b>	Residents discuss solutions to improve their area.
<b>June - August 2023</b>	Residents and local organisations come up with a project proposal to receive funding. Residents can apply for up to £5,000 and local organisations (VCFS) can apply for up to £20,000.
<b>October - November 2023</b>	Residents vote for their favourite projects.
<b>January 2024 - January 2025</b>	Successful projects are delivered by residents and local organisations with support from Newham Council.
<b>May - June 2025</b>	We celebrate our achievements.

Anyone who lives, works or learns in Newham can take part.

## PROJECTS FOR 2022-23

Between 2022 and 2023, each Community Neighbourhood was allocated £100,000 funding for that year to spend on improving the area. Residents had a chance to co-produce local priorities, apply for funding and vote for their favourite projects on Newham Co-create.

In Custom House & Canning Town, ten projects were voted for between 2022 and 2023.

# PEOPLE POWERED PLACES

## Your Place (formerly Anchor House)

Refurbishment of reception area and supporting young people into employment.



## The Barber Connect Project

This project will offer young people who aren't engaged in the school system opportunities to learn a skill and to possibly earn as they work.



## The Accessible, Community-focused, Inclusive and Diverse (ACID) Project

This project is delivering activities, events and services that are accessible, community-focused, inclusive and diverse.



## Moving Forward – Feeling Balanced

Mobility and balance sessions and park walks to help build confidence in residents who want to engage in more regular physical activity.

## Planet Youth for Custom House & Canning Town

Youth and environment workshops including:

- Zero Waste Fashion – combining plastic, scrap material, buttons and Lego to create new fashion pieces
- Urban Street Art – outdoor/ indoor workshop using hand spray, stencils, outlining and sketching to create colourful artworks.

## Young Generation Leaders

Creative arts after school programme for 7-11-year-olds with complex needs.



## New Way Row Project

This project upcycles unwanted items and transforms disused spaces to provide workshop space to community organisations.



## Walk Together

This project aims to develop and pilot an app with crowd sourced information about safety on walking routes and to connect walking buddies.

## Futur.Shock Youth event series

An 11-week after school creative arts and tech workshop programme culminating in a live event.

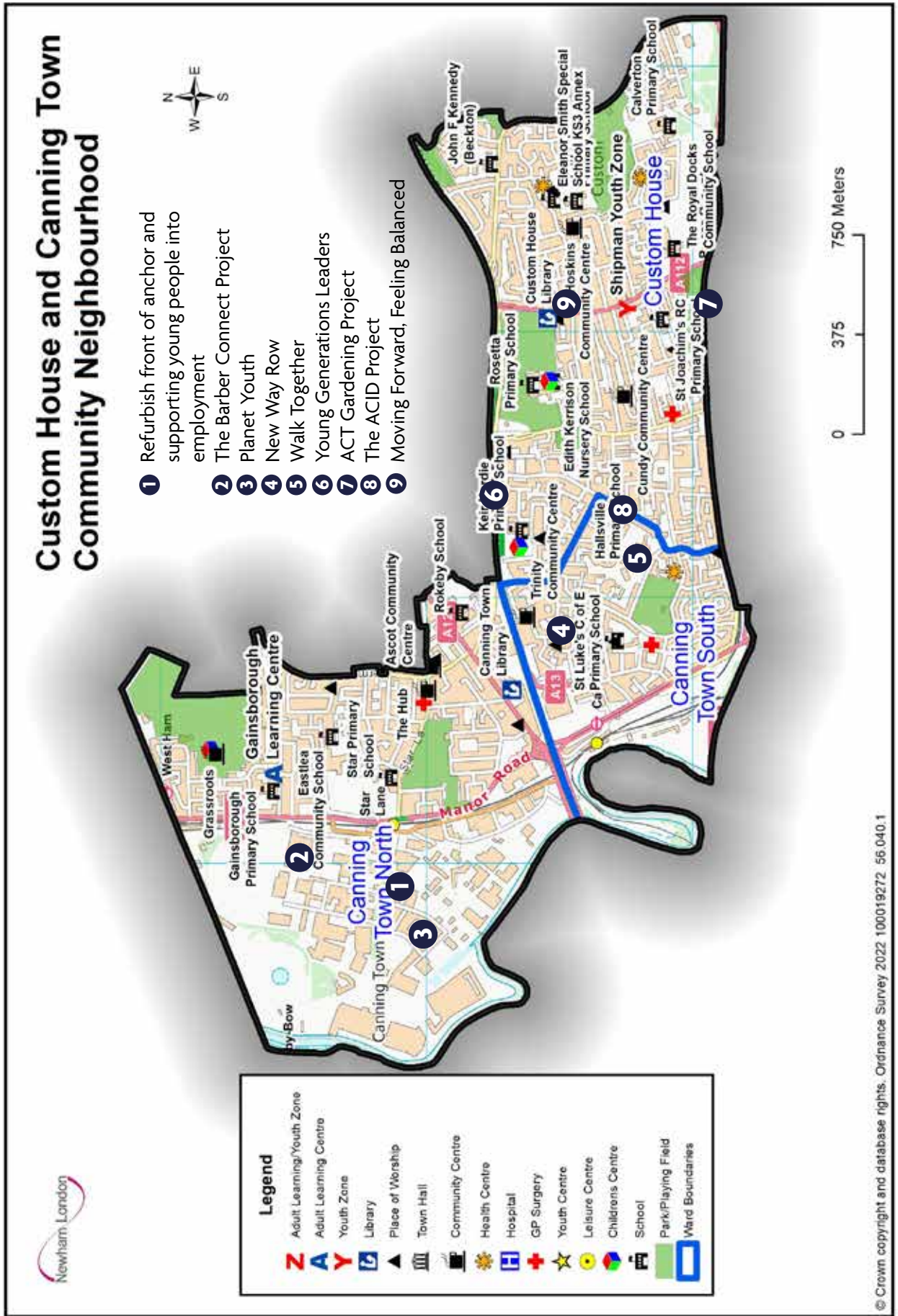


## Ascension Community Trust (ACT) gardening project

This project offers weekly gardening workshops to aid the personal and social development of local residents with mental health challenges and/or additional needs.



# MAP OF COMMUNITY ASSEMBLY PROJECTS



# LOCAL COUNCILLORS

Councillors are elected by the community to decide how the council should carry out its various activities. They represent public interest as well as individuals living within the ward in which they have been elected to serve a term of office. They have regular contact with the general public through council meetings, telephone calls or surgeries. Surgeries take place regularly and provide an opportunity for any ward resident to talk to their councillor face to face.

## CANNING TOWN NORTH

**Councillor  
Rita Chadha**  
LABOUR and  
CO-OPERATIVE



✉ [Rita.Chadha@newham.gov.uk](mailto:Rita.Chadha@newham.gov.uk)

**Councillor  
Areeq  
Chowdhury**  
LABOUR



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**Councillor  
Shaban  
Mohammed**  
LABOUR



Cabinet Member  
for Housing  
Management and  
Modernisation

✉ [Shaban.Mohammed@newham.gov.uk](mailto:Shaban.Mohammed@newham.gov.uk)

## CANNING TOWN SOUTH

**Councillor  
Dr Rohit Kumar  
Dasgupta**



LABOUR and  
CO-OPERATIVE  
Deputy Cabinet  
Member for  
Equalities, Social  
Justice and Culture

✉ [Rohit.Dasgupta@newham.gov.uk](mailto:Rohit.Dasgupta@newham.gov.uk)

**Councillor  
Alan Griffiths**  
LABOUR and  
CO-OPERATIVE



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**Councillor  
Belgica Guaña**  
INDEPENDENT



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## CUSTOM HOUSE

**Councillor  
James Beckles**  
LABOUR and  
CO-OPERATIVE



✉ [James.Beckles@newham.gov.uk](mailto:James.Beckles@newham.gov.uk)

**Councillor  
Thelma Odoi**  
LABOUR and  
CO-OPERATIVE



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**Councillor  
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LABOUR and  
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