

Newham Private Rented Sector E-Bulletin

December 2022

Private Sector Housing Standards

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Message from Councillor Mohammed - Lead Cabinet Member for Housing

Welcome to our Newham landlords, licence holders and agents.

Thank you to everyone who responded to our property licensing consultation. Your views are highly valued and have been a significant part of the consultation process. Both our Selective and Additional HMO licensing schemes agreed by our Cabinet in summer 2022 have now been formally approved. Our new additional HMO Licensing scheme starts from 1st January 2023 and our new Selective licensing scheme from 1st June 2023 following recent confirmation from Department for Levelling Up, Housing & Communities. I urge you to read the important designation notice details on these new schemes and requirements to license in LB Newham.

As part of this administration's ongoing agenda to champion the rights of private renters living in Newham, the two licensing schemes are amongst the most important tools the Council has to tackle exploitative practices and support our residents as well as providing a level playing field for landlords complying with their licensing conditions. The new property licensing schemes for the coming five-year period will support our Building a Fairer Newham 2022 manifesto.

Our intentions are to enhance the inspection regime of the private rented sector in our borough through robust and rigorous enforcement activity; demonstrate zero tolerance of poor and rogue landlords, which will make it a fairer playing field for our good landlords; introduce a 'Fairer Newham' standard in the private rented sector so that all landlords provide higher quality housing that have good space standards. We want safe and well-managed properties in the private rented sector, which meet our minimum standards of energy efficiency and security.

We also provide an update on the cost of living help and support where tenants are in arrears. There is an update on our energy efficiency team's work and important leaflets. We

continue our request for good accommodation for our temporary housing use, including incentives we provide.

Wishing you all a happy festive season and look forward to working with you all in 2023.

LB Newham Property Licensing Schemes Update

Licensing helps us to tackle poor property conditions, deprivation, anti-social behaviour and poor management of properties by some landlords. From 8th November 2021 to 26th January 2022, we consulted on our proposed property licensing scheme.

M·E·L Research, an independent research company, carried out the consultation and completed a report for the Council. Click [here](#) to view the Consultation Report. The Council considered this report and the additional HMO licensing scheme and selective scheme were approved by Cabinet on 22nd June 2022. Click [here](#) to read the Cabinet Report.

Selective Licensing Scheme Update:

After Cabinet approval, a selective licensing designation application was made on 25th July 2022 to the Department for Levelling Up Housing and Communities (DLUHC). The Designation has now been approved by the Secretary of State for DLUHC in December 2022 on the following grounds:

- Housing conditions
- Antisocial behaviour
- High levels of deprivation

The Selective Licensing designation notice was signed on the 12th December 2022 confirming a new five-year licensing scheme to start on the **1st June 2023**. Please note that our current scheme covering all wards except for Stratford Olympic Park (E20 postcode) expires on the 28th February 2023.

Please see relevant links below:

- [View the Selective Licensing scheme designation notice \(PDF\)](#)
- [View the confirmation letter for Selective Licensing Scheme from Department for Levelling Up, Housing & Communities](#)
- [LB Newham Selective Licensing Map \(PDF\)](#)

The new Selective Licensing Designation (1st June 2023-31st May 2028) applies to all wards in the London Borough of Newham excluding Royal Victoria and Stratford Olympic Park. The scheme will mean that landlords who rent out or let residential accommodation that is not a Mandatory or Additional HMO (House in multiple occupation) in the borough (except for Stratford Olympic Park & Royal Victoria wards) will have to obtain a Selective licence from the council, unless exempt.

A Selective Licence costs **£750**, for up to 5 years. However, there will be discounts available including an early bird discount reducing the fee to **£400**, for those who successfully apply before 30th June 2023. There are also discounts proposed for warmer homes and for being a certified member of a landlord accreditation organisation, which could reduce the fee if eligible to **£300** for the licence.

There will be further publicity circulated to landlords & managing agents on how to apply for a selective licence under the new 1st June scheme, including early application details in February 2023.

For further information and updates, please visit our webpages:

www.newham.gov.uk/propertylicensingconsultation

PUBLIC NOTICE

THE LONDON BOROUGH OF NEWHAM

CONFIRMATION OF DESIGNATION OF AN AREA FOR SELECTIVE LICENSING

Section 80, Housing Act 2004



1. On 22nd June 2022, in the exercise of its powers under section 80 of the Housing Act 2004 ("the 2004 Act"), the London Borough of Newham ("the Council") of 1000 Dockside Road, London, E16 2QU made the London Borough of Newham Designation of an Area for Selective Licensing No.1 2023 ("the Designation").

The Designation falls within a description of designations for which the Secretary of State's confirmation was required under the Housing Act 2004: Licensing of Houses in Multiple Occupation and Selective Licensing of Other Residential Accommodation (England) General Approval 2015. Notice is hereby given that, on the 7th December 2022, the Secretary of State for Department for Levelling Up, Housing & Communities, confirmed the Designation will come into force on 1st June 2023.

2. The Designation and area that it applies

The Designation will come into force on 1st June 2023 and unless previously revoked, shall cease to have effect after 31st May 2028.

The Designation applies accordingly to all wards in the London Borough of Newham excepting and excluding Royal Victoria and Stratford Olympic Park.

The 22 out of 24 Wards included in Designation: Beckton, Boleyn, Canning Town North, Canning Town South, Custom House, East Ham, East Ham South, Forest Gate North, Forest Gate South, Green Street East, Green Street West, Little Ilford, Manor Park, Maryland, Plaistow North, Plaistow South, Plaistow West & Canning Town East, Plashet, Royal Albert, Stratford, Wall End & West Ham

The 2 Wards excluded from Designation: Royal Victoria & Stratford Olympic Park.

See Annex A: LB Newham Map showing location of wards included and excluded in this scheme. More details on the scheme including consultation and cabinet reports on the Council's website at: <https://www.newham.gov.uk/housing-homes-homelessness/property-licensing-consultation>

Subject to the statutory exceptions summarised below, the Designation will apply to any building, house, maisonette or flat if (a) it is in the Designation area, and (b) the whole of it is occupied either under a single tenancy or licence that is not an exempt tenancy or licence (see below), or under two or more tenancies or licences of different dwellings contained in it, none of which is an exempt tenancy or licence.

The Council will comply with the notification requirements contained in section 83 of the Act and shall maintain a register of all houses registered under this designation, as required under section 232 of the Act.

3. Exempt tenancies and licences

A tenancy or licence is an exempt tenancy or licence if:

- it is granted by a non-profit registered provider of social housing;
- it is granted by a profit-making registered provider of social housing in respect of social housing;
- the building, house, maisonette or flat to which the tenancy or licence relates is subject to a prohibition order under section 20 of the 2004 Act, the operation of which has not been suspended in accordance with section 23 of the 2004 Act;
- it is a tenancy which cannot be an assured tenancy by virtue of section 1(2) of the Housing Act 1988 ("the 1988 Act") because it falls within paragraph 1 (business tenancies), paragraph 5 (licensed premises), paragraph 6 (tenancies of agricultural land), or paragraph 7 (tenancies of agricultural holdings) in Schedule 1 to the 1988 Act;
- it is a tenancy or licence of a building, house, maisonette or flat that is managed or controlled by: (i) a local housing authority, (ii) a police authority established under section 3 of the Police Act 1996 ("the 1996 Act"), (iii) the Metropolitan Police Authority established under section 58 of the 1996 Act, (iv) a fire and rescue authority under the Fire and Rescue Services Act 2004, or (v) a health service body within the meaning of section 4 of the National Health Service and Community Care Act 1990;
- it is a tenancy or licence of a building, house, maisonette or flat which is not a house in multiple occupation ("HMO") for any purposes of the 2004 Act except Part 1 by virtue of: (i) paragraph 3 of Schedule 14 to the 2004 Act (buildings regulated otherwise than under the 2004 Act) or (ii) paragraph 4(i) of that Schedule (buildings occupied by students);
- it is a tenancy of a building, house, maisonette or flat where: (i) the full term of the tenancy is more than 21 years, (ii) the lease does not contain a provision enabling the landlord to determine the tenancy, other than by forfeiture, earlier than at end of the term, and (iii) the building, house, maisonette or flat is occupied by a person to whom the tenancy was granted or his successor in title or any members of such person's family;
- it is a tenancy or licence of a building, house, maisonette or flat granted by a person to a person who is a member of his family where: (i) the person to whom the tenancy or licence is granted occupies the building, house, maisonette or flat as his only or main residence, (ii) the person granting the tenancy or licence is the freeholder or the holder of a lease of the building, house, maisonette or flat the full term of which is more than 21 years, and (iii) the lease referred to in sub-paragraph (ii) does not contain a provision enabling the landlord to determine the tenancy, other than by forfeiture, earlier than at end of the term;
- it is a tenancy or licence that is granted to a person in relation to his occupancy of a building, house, maisonette or flat as a holiday home; or
- it is a tenancy or licence under the terms of which the occupier shares any accommodation with the landlord or licensor or a member of the landlord's or licensor's family.

4. Statutory exceptions

A statutory exception will apply if:

- the building, house, maisonette or flat is a HMO and is required to be licensed under Part 2 of the 2004 Act;
- a temporary exemption notice made under section 86 of the 2004 Act is in force in respect of it; or
- the building, house, maisonette or flat is subject to an Interim or Final Management Order made under Chapter 1 or 2 of Part 4 of the 2004 Act.

5. Consequences of failing to license a property or comply with licence conditions

Unless a tenancy or licence is exempt as set out above, or a statutory exception applies, the building, house, maisonette or flat will require a licence under Part 3 of the 2004 Act upon the designation coming into force on 1st June 2023.

(a) Upon the designation coming into force any person having control of or who manages a licensable property without a licence, or allows a licensed property to be occupied by more households or persons other than as authorised by a licence, is liable to prosecution and upon summary conviction is liable to an unlimited fine pursuant to the provisions in section 95 of the Housing Act 2004.

(b) A person who breaches a condition of a licence is liable to prosecution and upon summary conviction is liable to an unlimited fine.

(c) The Council, as an alternative to initiating a prosecution, may pursue one or more of a range of other enforcement actions including the imposition of a financial penalty of up to £30,000 and/or taking management control of the unlicensed property.

(d) Further, where an offence has been committed an application may also be made by the Council and/or tenant under the Housing and Planning Act 2016 for a Rent Repayment Order to pay back up to 12 months' rent, Housing Benefit or Universal Credit.

(e) In certain circumstances to entry on one or more databases of rogue landlords or making a banning order.

(f) No notice under section 21 of the Housing Act 1988 may be given in relation to an assured shorthold tenancy of the whole or part of an unlicensed house (as set out in section 96 Housing Act 2004) so long as it remains an unlicensed house and has no valid temporary exemption notice. (Please note the above legislation has been cited as at 12th December 2022 and may subsequently be amended).

6. Important notice: Where to obtain advice

The Designation may be inspected by prior appointment during standard office hours at: London Borough of Newham, First Floor West Wing, Newham Dockside, 1000 Dockside Road, London, E16 2QU

If you are an owner, a landlord, an agent, or a person otherwise managing or occupying a property in the Designation area you may contact the Council for further assistance or check the detailed website guidance on the website below. However, you are strongly advised to seek independent advice about the need to license the property. If you wish to do this or you require a licence application or general advice about the Designation you can contact:

Private Sector Housing Standards Team:

- online at www.newham.gov.uk/propertylicensing
- by e-mail: propertylicensing@newham.gov.uk
- by telephone on 020 3373 1950
- by writing to Private Sector Housing Standards, London Borough of Newham, First Floor West Wing, Newham Dockside, 1000 Dockside Road, London, E16 2QU.

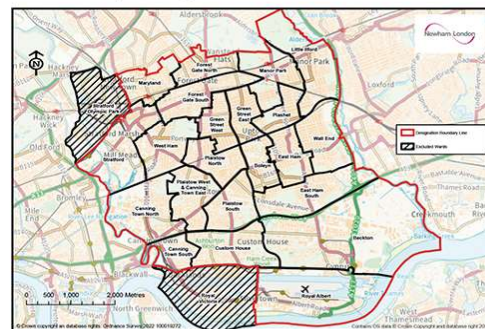
Dated: 12th December 2022

Signed:

Darren Levy
Director of Housing

Annex A- LB Newham Selective Licensing No.1 2023:

Map showing location of the excluded two wards (black striped diagonal lines) and the unshaded areas and red boundary line showing the 22 included wards



For further Legal interpretation please see Annex B Exempt tenancies and licences etc. at <http://www.newham.gov.uk/propertylicensingconsultation>



ANNEX B: Further interpretation on Paragraph 3: Exempt tenancies and licences Prohibition of occupation by law

1. A tenancy or licence of a house or a dwelling within a house where the house or the dwelling is subject to a prohibition order made under section 20 of the Act the operation of which has not been suspended under section 23.

Certain tenancies, which cannot be assured tenancies

2. A tenancy which cannot be an assured tenancy by virtue of section 1(2) of the Housing Act 1988 comprised in Part of Schedule 1 of the Act, which is:

Paragraph 1: A tenancy which is entered into before, or pursuant to a contract made before, the commencement of this Act.

Paragraph 2: A tenancy which is entered into on or after 1st April 1990 (otherwise than, where the dwelling-house had a rateable value on 31st March 1990, in pursuance of a contract made before 1st April 1990), and under which the rent payable for the time being is payable at a rate exceeding £100,000 a year.

Paragraph 2A: A tenancy which was entered into before the 1st April 1990, or on or after that date in pursuance of a contract made before that date, and under which the dwelling-house had a rateable value on the 31st March 1990 which, if it is in Greater London, exceeded £1,500 and, if it is elsewhere, exceeded £750.

Paragraph 3: A tenancy under which for the time being no rent is payable.

Paragraph 3A: A tenancy which is entered into on or after 1st April 1990 (otherwise than, where the dwelling-house had a rateable value on 31st March 1990, in pursuance of a contract made before 1st April 1990), and under which the rent payable for the time being is payable at a rate of, if the dwelling-house is in Greater London, £1,000 or less a year and, if it is elsewhere, £250 or less a year.

Paragraph 3B: (f) A tenancy which was entered into before 1st April 1990 or, where the dwelling-house had a rateable value on the 31st March 1990, on or after 1st April 1990 in pursuance of a contract made before that date and under which the rent for the time being payable is less than two-thirds of the rateable value of the dwelling-house on 31st March 1990.

"rent" does not include any sum payable by the tenant as is expressed (in whatever terms) to be payable in respect of rates, [council tax,] 3 services, management, repairs, maintenance or insurance, unless it could not have been regarded by the parties to the tenancy as a sum so payable. This definition of rent does not apply to (b) above.

Paragraph 4: A business tenancy under Part II of the Landlord and Tenant Act 1954.

Paragraph 5: A tenancy under which the dwelling-house consists of or comprises [premises which, by virtue of a premises licence under the Licensing Act 2003, may be used for the supply of alcohol (within the meaning of section 14 of that Act)] for consumption on the premises.

Paragraph 6: A tenancy under which agricultural land, exceeding two acres, is let together with the house. In this paragraph "agricultural land" has the meaning set out in section 26(3)(b) of the General Rate Act 1967 (exclusion of agricultural land and premises from liability for rating).

Paragraph 7: A tenancy under which the dwelling-house is comprised in an agricultural holding, and is occupied by the person responsible for the control (whether as tenant or as servant or agent of the tenant) of the farming of the holding. A tenancy under which the dwelling-house is comprised in the holding held under a farm business tenancy, and is occupied by the person responsible for the control (whether as tenant or as servant or agent of the tenant) of the management of the holding.

Paragraph 8: A tenancy which is granted to a person who is pursuing, or intends to pursue, a course of study provided by a specified educational institution and is so granted either by that institution or by another specified institution or body of persons. In sub-paragraph above "specified" means specified, or of a class specified, for the purposes of this paragraph by regulations made by the Secretary of State by statutory instrument. A statutory instrument made in the exercise of the power conferred by sub-paragraph (2) above shall be subject to annulment in pursuance of a resolution of either House of Parliament.

Paragraph 9: A tenancy the purpose of which is to confer on the tenant the right to occupy the dwelling-house for a holiday.

Paragraph 10:

(1) A tenancy in respect of which the following conditions are fulfilled—

(a) that the dwelling-house forms part only of a building and, except in a case where the dwelling-house also forms part of a flat, the building is not a purpose-built block of flats; and

(b) that, subject to Part III of this Schedule, the tenancy was granted by an individual who, at the time when the tenancy was granted, occupied as his only or principal home another dwelling-house which,—

(i) in the case mentioned in paragraph (a) above, also forms part of the flat; or

(ii) in any other case, also forms part of the building; and

(c) that, subject to Part III of this Schedule, at all times since the tenancy was granted the interest of the landlord under the tenancy

has belonged to an individual who, at the time he owned that interest, occupied as his only or principal home another dwelling-house which,—

(i) in the case mentioned in paragraph (a) above, also formed part of the flat; or

(ii) in any other case, also formed part of the building; and

(d) that the tenancy is not one which is excluded from this sub-paragraph by sub-paragraph (3) below.

(2) If a tenancy was granted by two or more persons jointly, the reference in sub-paragraph (1)(b) above to an individual is a reference to any one of those persons and if the interest of the landlord is for the time being held by two or more persons jointly, the reference in sub-paragraph (1)(c) above to an individual is a reference to any one of those persons.

(3) A tenancy (in this sub-paragraph referred to as "the new tenancy") is excluded from sub-paragraph (1) above if—

(a) it is granted to a person [alone, or jointly with others] who, immediately before it was granted, was a tenant under an assured tenancy (in this sub-paragraph referred to as "the former tenancy") of the same dwelling-house or of another dwelling-house which forms part of the building in question; and

(b) the landlord under the new tenancy and under the former tenancy is the same person or, if either of those tenancies is or was granted by two or more persons jointly, the same person is the landlord or one of the landlords under each tenancy.

Paragraph 11:

(1) Crown or to a government department or is held in trust for Her Majesty for the purposes of a government department.

(2) The reference in sub-paragraph (1) above to the case where the interest of the landlord belongs to Her Majesty in right of the Crown does not include the case where that interest is under the management of the Crown Estate Commissioners [or it is held by the Secretary of State as the result of the exercise by him of functions under Part III of the Housing Associations Act 1985] .

Paragraph 12:

(1) A tenancy under which the interest of the landlord belongs to—

(a) a local authority, as defined in sub-paragraph (2) below;

(b) the Homes and Communities Agency but only if the tenancy falls within subsections (2A) to (2E) of section 80 of the Housing Act 1985;

(ba) the Welsh Ministers but only if the tenancy falls within subsections (2A) to (2E) of section 80 of the Housing Act 1985;

(d) an urban development corporation established by an order under section 135 of the Local Government, Planning and Land Act 1980;

(da) a Mayoral development corporation

(e) a development corporation, within the meaning of the New Towns Act 1981;

(ee) the London Fire Commissioner;

(f) an authority established under section 10 of the Local Government Act 1985 (waste disposal authorities);

(g) a residuary body, within the meaning of the Local Government Act 1985;

(gg) The Residuary Body for Wales (Corff Gweddilliol Cymru);

(h) a fully mutual housing association [, unless the tenancy is one which is excluded from this sub-paragraph by sub-paragraph (3) below] ; or

(i) a housing action trust established under Part III of this Act.

(2) The following are local authorities for the purposes of sub-paragraph (1)(a) above—

(a) the council of a county, [county borough,] 8 district or London borough;

(b) the Common Council of the City of London;

(c) the Council of the Isles of Scilly;

(d) the Broads Authority;

(da) a National Park authority;

(e) the Inner London Education Authority; and

(ea) a fire and rescue authority created by an order under section 4A of the Fire and Rescue Services Act 2004;] 0

(f) a joint authority, within the meaning of the Local Government Act 1985 [and]

(fa) an economic prosperity board established under section 88 of the Local Democracy, Economic Development and Construction Act 2009;

(fb) a combined authority established under section 103 of that Act;]

(g) a police and crime commissioner;]

(3) A tenancy is excluded from sub-paragraph (1) if all of the following requirements are met—

(a) the interest of the landlord belongs to a fully mutual housing association;

(b) the dwelling-house is in Wales;

(c) the tenancy is granted on or after the date on which this sub-paragraph comes into force;

(d) the tenancy is in writing;

(e) before the tenancy is granted, the landlord has served on the person who is to be the tenant a notice stating that the tenancy is to be excluded from sub-paragraph (1);

(f) the tenancy states that it is excluded from sub-paragraph (1).

Paragraph 12A:

(1) A tenancy granted by a private landlord under arrangements for the provision of support for asylum-seekers or dependants of asylum-seekers made [under section 4 or Part VI of the Immigration and Asylum Act 1999];

(2) "Private landlord" means a landlord who is not within section 80(1) of the Housing Act 1985.

Paragraph 12ZA:

(1) A family intervention tenancy.

(2) But a family intervention tenancy becomes an assured tenancy if

the landlord notifies the tenant that it is to be regarded as an assured tenancy.

(For further information please see paragraph 12ZA sub sections 3 – 12).

Paragraph 13:

(1) A protected tenancy, within the meaning of the Rent Act 1977.

(2) A housing association tenancy, within the meaning of Part VI of that Act.

(3) A secure tenancy.

(4) Where a person is a protected occupier of a dwelling-house, within the meaning of the Rent (Agriculture) Act 1976, the relevant tenancy, within the meaning of that Act, by virtue of which he occupies the dwelling-house.

Tenancies, licences etc. regulated by other enactments

A tenancy, licence or occupation of a house which is regulated under the following enactments:

(a) sections 87 to 87D of the Children Act 1989

(b) section 43 (4) of the Prison Act 1952

(c) section 34 of the Nationality, Immigration and Asylum Act 2002

has now been repealed is no longer in force)

(d) The Secure Training Centre Rules 1998

(e) The Prison Rules 1999

(f) The Young Offender Institute Rules 2000

(g) The Detention Centre Rules 2001

(h) The Criminal Justice and Court Service Act 2000 (Approved Premises) Regulations 2001

(i) The Care Homes Regulations 2001

(j) The Children's Homes Regulations 2001

(k) The Residential Family Centres Regulations 2002

Long leaseholders

A tenancy of a house or a dwelling within a house provided that—

(i) the full term of the tenancy is for more than 21 years and

(ii) the tenancy does not contain a provision enabling the landlord (or his successor his in title) to determine it other than by forfeiture, earlier than at the end of the term and

(iii) the house or dwelling is occupied by a person to whom the tenancy was granted

or his successor in title or by any members of either of those persons' family.

Certain family arrangements

A tenancy or licence of a house or a dwelling within a house where—

(i) the person who has granted the tenancy or licence to occupy is a member of the family of the person who has been granted the tenancy or licence and

(ii) the person who has granted the tenancy or licence to occupy is the freeholder or long leaseholder of the house or dwelling and

(iii) the person occupies the house or dwelling as his only or main residence (and if there are two or more persons at least one of them so occupies).

Certain lettings etc. by Resident Landlord etc.

A tenancy or licence of a house or a dwelling within a house under the terms of which the person granted the tenancy or licence shares the use of any amenity with the person granting that tenancy or licence or members of that person's family. An "amenity" includes a toilet, personal washing facilities, a kitchen, or a living room but excludes any area used for storage, a staircase, corridor, or other means of access.

(ii) the person occupies the house or dwelling as his only or main residence (and if there are two or more persons at least one of them so occupies).

Interpretation

10. In this designation notice:

a) a "person" includes "persons", where the context is appropriate

b) a "tenancy" or "licence" includes "a joint tenancy" or "joint licence", where the context is appropriate

c) "long leaseholder" in paragraph 7 (i) has the meaning conferred in paragraphs (i) and (ii) and in those paragraphs the reference to "tenancy" means a "long lease"

d) a person is a member of the family of another person if—

(i) they live with that person as a couple

(ii) one of them is the relative of the other; or

(iii) one of them is, or is a relative of, one member of a couple and the other is a relative the other member of the couple

and

(iv) For the purpose of this paragraph—

1) "couple" means two persons who are married to each other or live together as husband and wife or in an equivalent arrangement in the case of persons of the same sex

2) "relative" means a parent, grandparent, child, grandchild, brother, sister, uncle, aunt, nephew, niece or cousin

3) a relationship of the half-blood is to be treated as a relationship of the whole blood and

4) a stepchild of a person is to be treated as their child.

(Please note the above legislation has been cited as at 12th December 2022 and may subsequently be amended)

Additional HMO licensing update:

The additional HMO licensing scheme designation notice was confirmed and publicised in our previous e-bulletin. The date of the new additional HMO designation is 1st January 2023. Click [here](#) to see the Designation of an Additional HMO Licensing Notice.

Landlords renting a house in multiple occupation, shared by three to four tenants living in two or more households in the designated area are required to obtain a licence from the council unless exempt.

For further information and to apply please visit our webpages:

www.newham.gov.uk/propertylicensingconsultation

[Apply for a property licence – Rented property licensing – Newham Council](#)



Cost of Living : High Energy Bills



Are your tenants struggling with the cost of living or high energy bills?

If they are struggling with the **rising cost of living** they can apply to Our Newham Money [Emergency Support](#), our local welfare scheme.

For support with **energy bills**, tenants can make use of the [Seasonal Health Intervention Network \(SHINE\)](#), an energy advice service which offers support to low-income residents, as well as older people, families with young children, and those with long-term illnesses or disabilities.

Tel: 0300 555 0195 to speak to an advisor
Open Monday to Friday 9am-5pm

If you are considering **improving the thermal efficiency** of your property or properties this autumn, landlords may be able to take advantage of the [Keep Warm Keep Well Scheme](#) which offers free home insulation for homes with an EPC of D or lower where tenants are on low incomes or in receipt of certain benefits. See useful leaflets for landlords and tenants below.

[The Green Homes Grant](#) can also help landlords cover two-thirds of improvement works such as insulation or triple glazing, where the home has an EPC of D or lower and the tenants are on low incomes.

Please pass the flyer on the next page on to your tenants.

STRUGGLING FINANCIALLY?

If you're struggling to meet your energy and food costs or facing an emergency you can apply to Our Newham Money Emergency Support, our local welfare scheme.



You need to be:

- living in Newham
- receiving a means tested benefit such as Universal Credit, Income Related Employment and Support Allowance, Pension Credit or Housing Benefit.



In addition, one of the following must apply to you:

- you're affected by the current cost of living
- there's been a significant change in circumstances or a life changing event causing hardship
- have taken all reasonable steps to maximise your income.

Even if you don't meet the criteria, we might still be able to help you. Please apply and we will consider your application.

For further information and to apply:

www.ournewhammoney.co.uk/emergency-support



112-118 The Grove, Stratford E15 1NS
020 8430 2041

WE ARE NEWHAM.

Supporting tenants with their energy bills and keeping warm at home

Make sure you are complying with the Minimum Energy Efficiency Standard

It is illegal to rent out a property which has an Energy Performance Certificate (EPC) of only F or G, as this does not meet the Minimum Energy Efficiency Standard. To do so carries a maximum penalty of £5,000.

Find a copy of your property EPC at www.gov.uk/find-energy-certificate



In November and December our Energy Efficiency Team is running drop-in sessions to give landlords an opportunity to find out about what the Standard means for their properties and to ask any specific questions they may have. The team will also be able to provide more details on grants and support available.

Drop-in dates:

Beckton (The Globe) 17 January 2023, 4-7pm

Canning Town Community Neighbourhood Centre and Library 13 February 2023, 4-7pm

Find more about the Minimum Energy Efficiency Standard at

www.newham.gov.uk/housing-homes-homelessness/minimum-energy-efficiency-standards-meets

Advice for landlords on reducing damp mould and condensation in your property is available here [newham-condensation-a5-landlord-col-v6](#)

Keep an eye out for grants and support available

Many grants offer support with the cost of improving energy efficiency of a rental property. These grants are primarily focused on properties rated D-G and which have low income tenants.

The grants available often change. To keep up-to-date visit www.newham.gov.uk/public-health-safety/energy

Be aware of illegitimate energy efficiency grants – always do your research before agreeing to any work.

More ways to support you and your tenants

Mayor of London Warmer Homes Programme Private tenant grants of up to £20,000 per household to improve insulation www.london.gov.uk/warmerhomes

SHINE (Seasonal Health Intervention Network) is a free energy advice service for Londoners. They have a dedicated helpline to ensure households can maximise their energy efficiency and reduce their energy bills. If you are worried about a tenant, SHINE can support them. Call **0300 555 0195** or email shine@islington.gov.uk

Energy Company Obligation (ECO) This a scheme offering energy saving improvements to eligible households. Contact a participating energy supplier to see if you qualify – they don't need to be your energy supplier. Find out more at www.ofgem.gov.uk

Newham Council For advice and support on grants and regulations, contact the Energy Efficiency Team at EPC@newham.gov.uk

To keep up-to-date with changes of any type that impact landlords, sign up to the Landlord E-Bulletin by emailing propertylicensing@newham.gov.uk (put the subject title as 'Subscribe to E- Bulletin')

For tenants For urgent assistance, please ask them to contact Our Newham Money on **020 8430 2041**.

Letting your property to us

If you have a property to let, and you would like to rent it to Newham Council, then please contact us by emailing PRSsupply@newham.gov.uk or phone us on **020 3373 1149**.

If you let your property with us, we will pay you **£200** to reserve the property. There are no hidden fees or commission charges.

Depending on the size of the property, we can offer our accredited landlords up to **£4,000** in addition to a Rent Guarantee insurance*. **Insurance policy purchased is for first 12 months via Help2Rent, Help2Rent Policy terms and conditions apply.*

For further details and to see if you qualify please visit:

www.newham.gov.uk/housing-homes-homelessness/letting-property-us/1



Tenants in arrears

The COVID-19 pandemic hit us all in many ways. Some people sadly lost loved ones, others may have lost their job, or are now on reduced working hours. Others are simply struggling to keep up with the increasing cost of living. As a result, some tenants have found it extremely difficult to pay their rent and could have fallen into arrears, or even worse, facing eviction. Newham wants to help.

If you have a tenant who is finding it hard to make their rent payments, or is now in arrears, we may provide financial assistance. If we can help sustain a tenancy and avoid a potential

eviction, please let us know by emailing dutytorefer@newham.gov.uk. In the subject box, please indicate 'TENANT IN ARREARS' and we will make sure the case is prioritised.



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