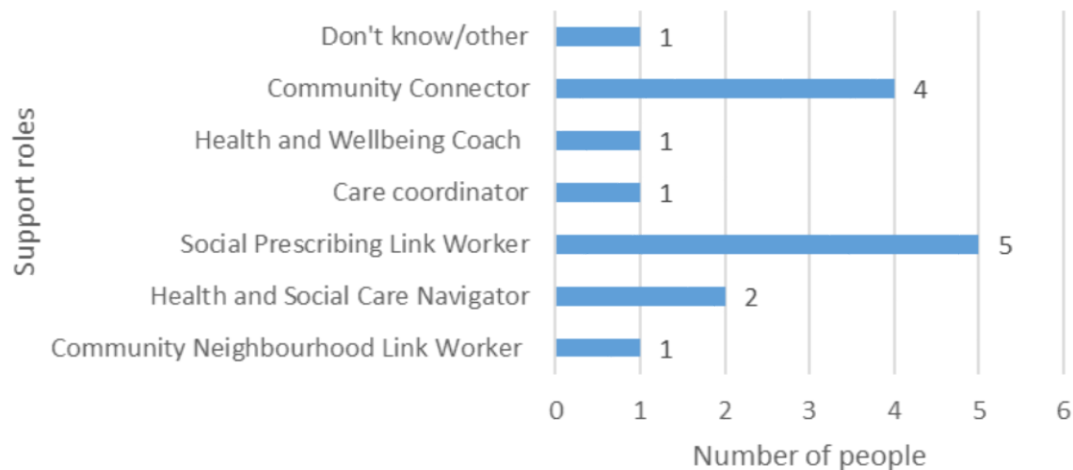
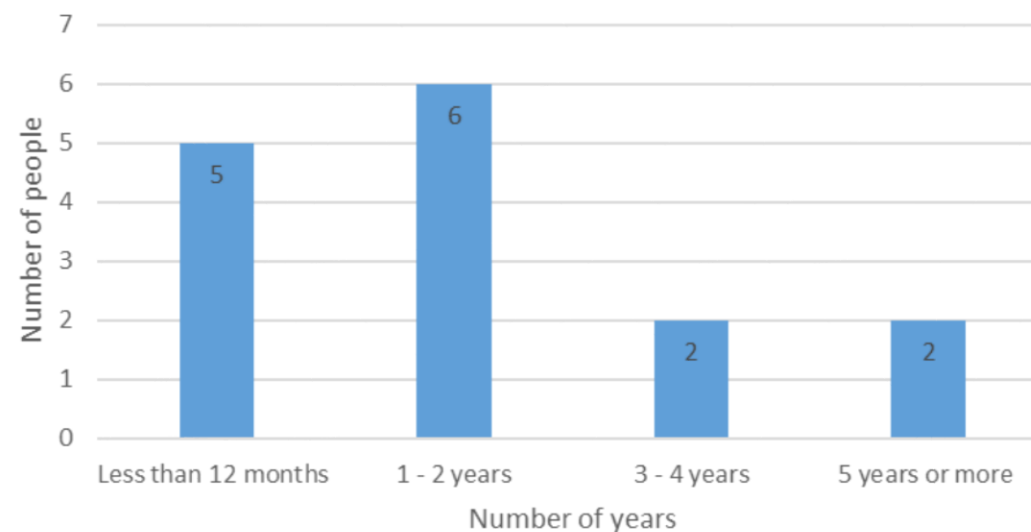


H&WB Support Roles Responses

Q1) Which of the following health and wellbeing support roles are you a member of?

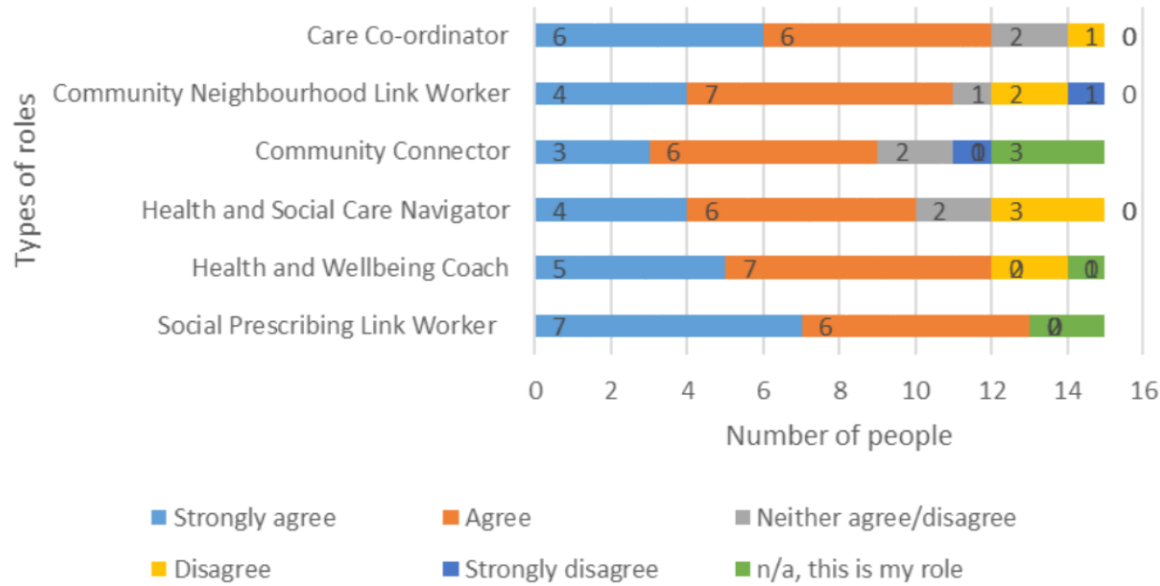


Q2) How long have you been in this role?

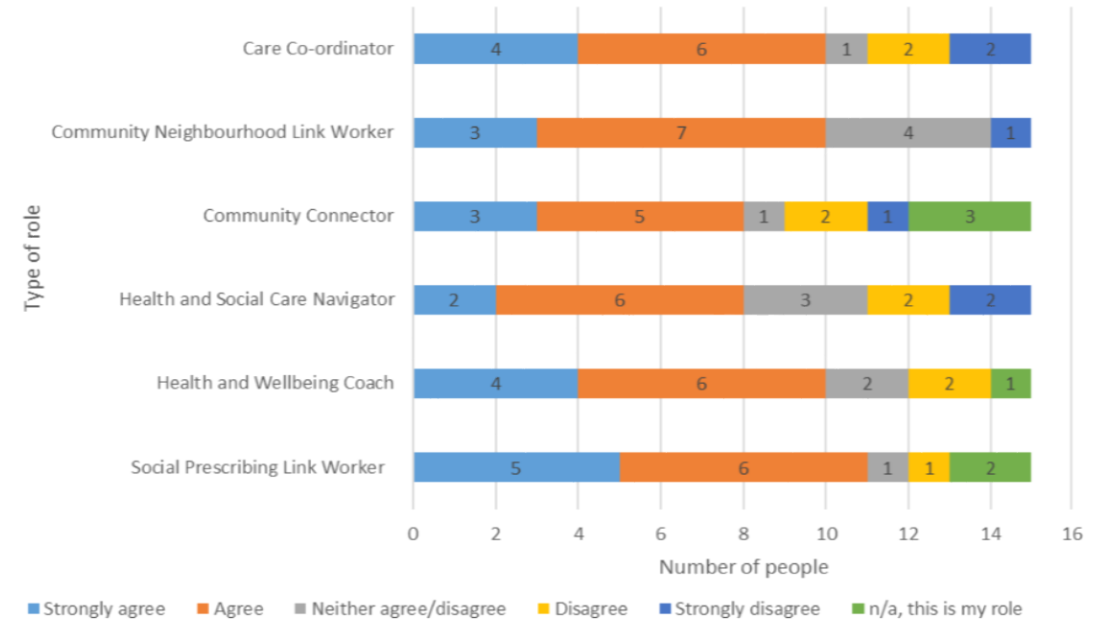


H&WB Support Roles Responses: Awareness of other roles

Q3) I am aware of the other health and wellbeing support roles in Newham.

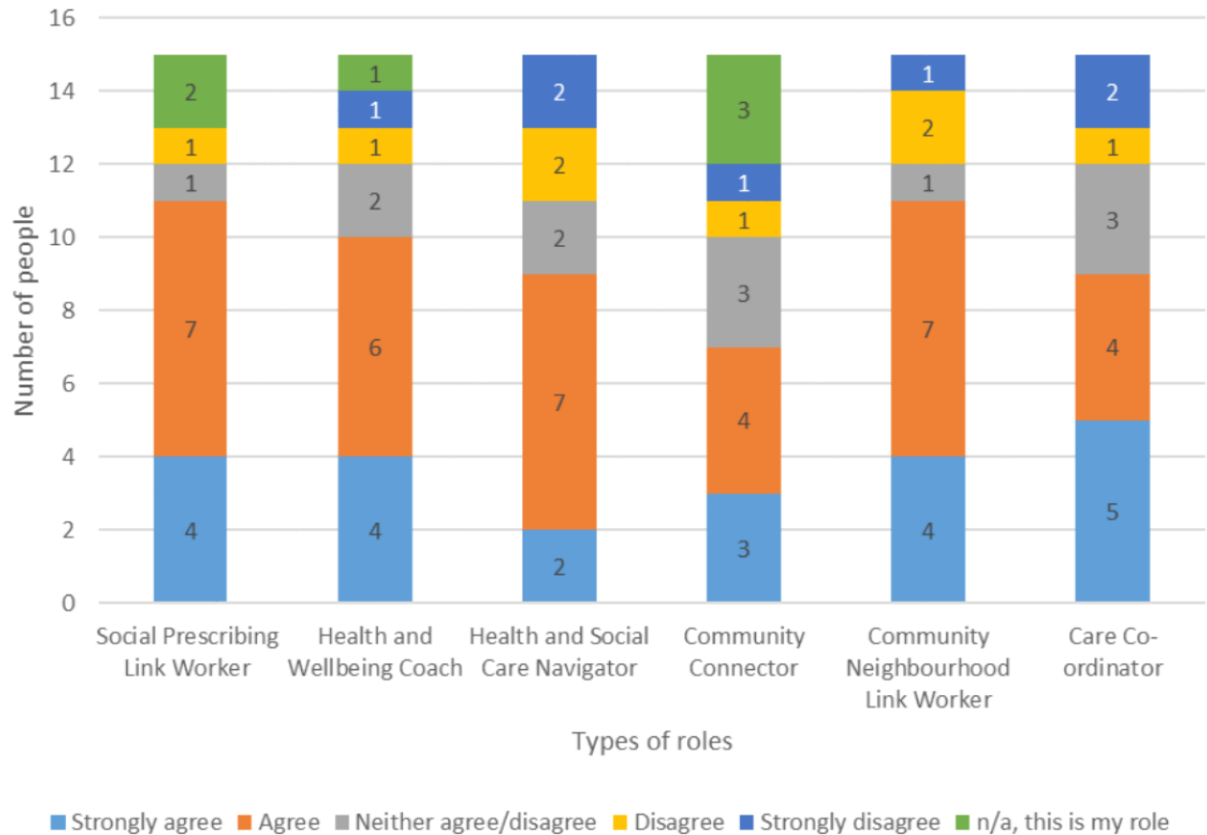


Q4) I understand the differences between the six health and wellbeing support roles in Newham

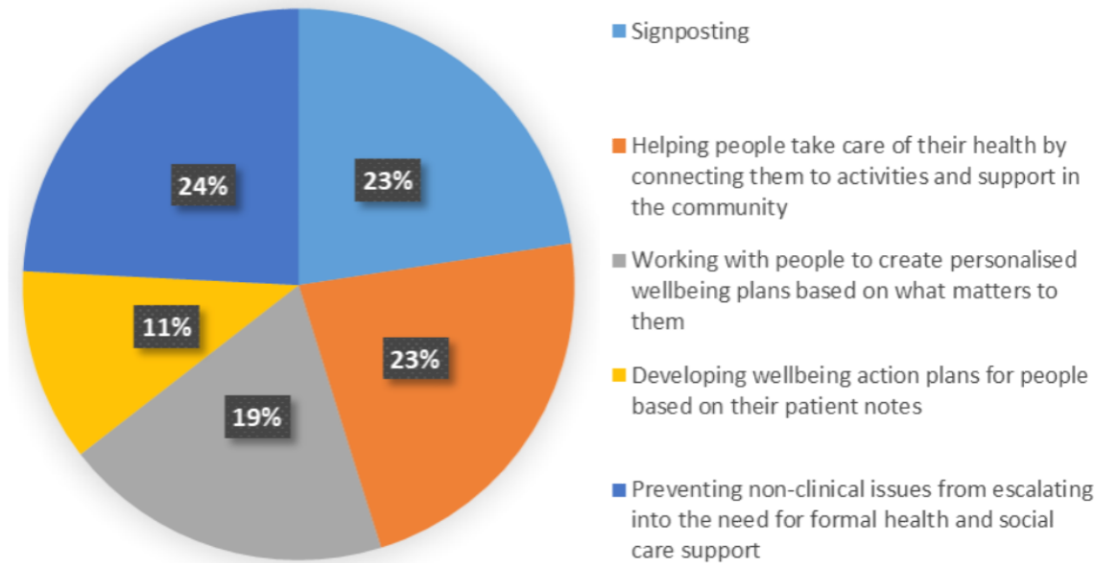


H&WB Support Roles Responses: Awareness of roles

Q5) I understand the aims and purpose of the health and wellbeing support roles and what they offer

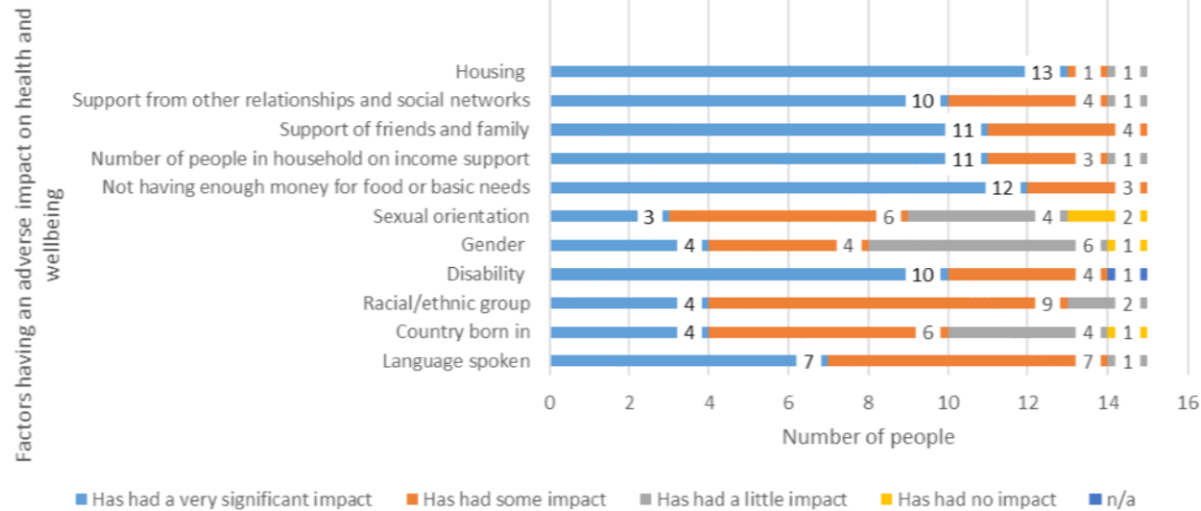


Q6) Which of these do you feel best describes the purpose of the health and wellbeing support roles?

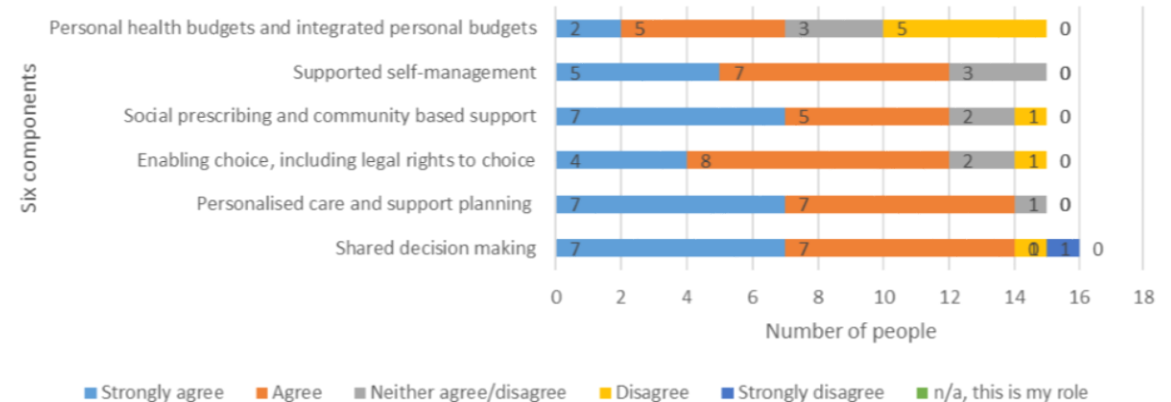


H&WB Support Roles Responses: Awareness of health determinants

Q7) To what extent do you feel the following have an adverse impact on the health and wellbeing of the residents you see?

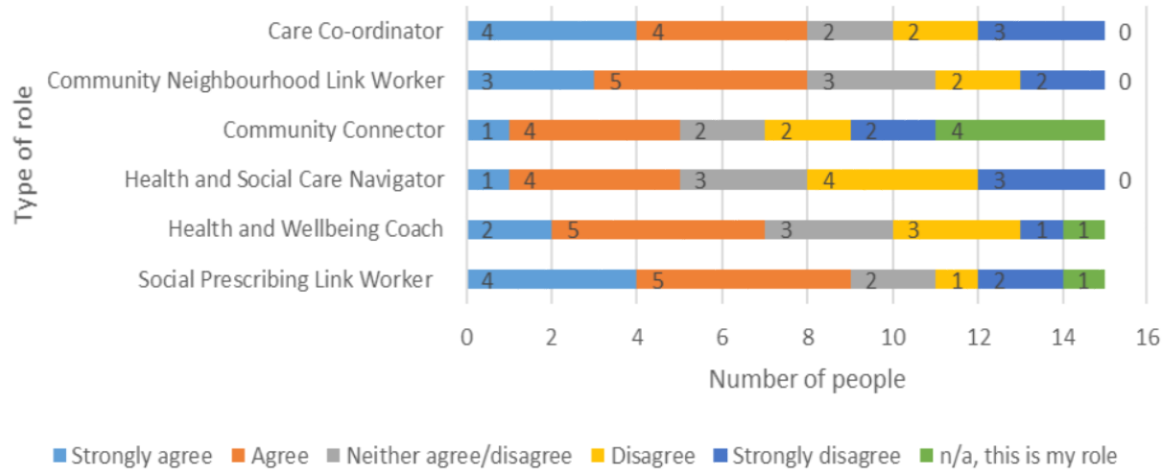


Q8) I am familiar with and feel confident applying the six components of the NHS Comprehensive Model of Universal Personalised Care in my role.

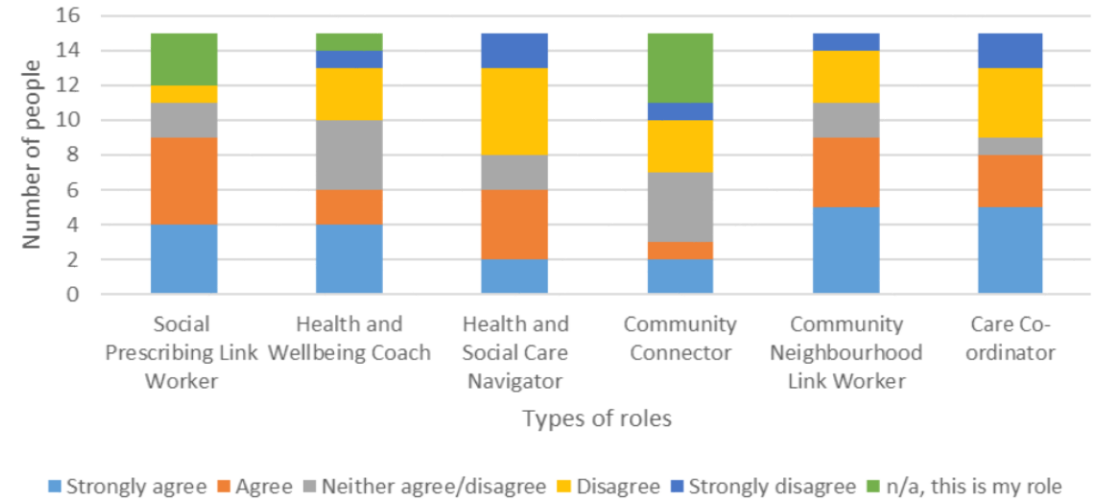


H&WB Support Roles Responses: Other roles

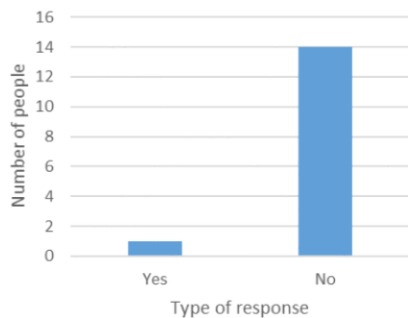
Q9) I know the referral criteria when I need to refer a resident to another role



Q10) I know how to refer a resident to the other health and wellbeing support roles.

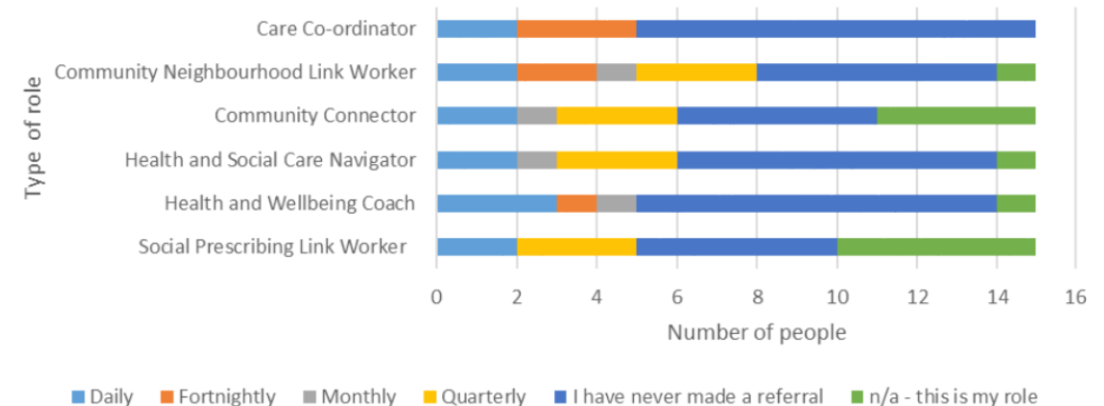


Q17) Do you have the right equipment to easily make referrals?



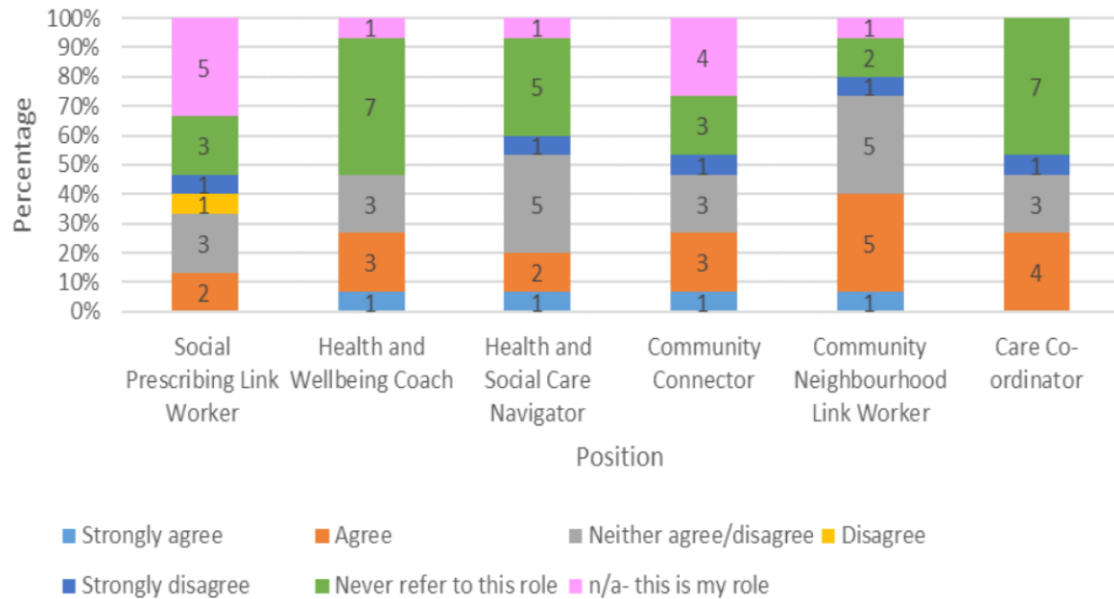
One response:
Need PA support

Q11) For each of the other health and wellbeing support roles, how often do you make referrals to them? Estimate where appropriate



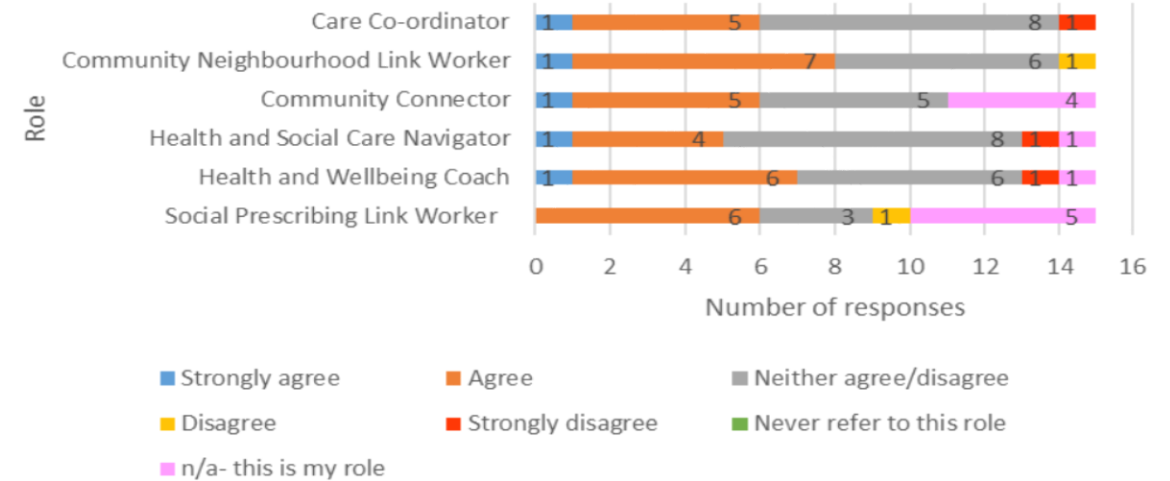
H&WB Support Roles Responses: Other roles

Q31) How strongly do you agree or disagree with the following statements?
My experience of referring residents to other personalised care roles has always been positive.



Q32) How strongly do you agree or disagree with the following statement? Please respond for each of the other five health and wellbeing support roles.

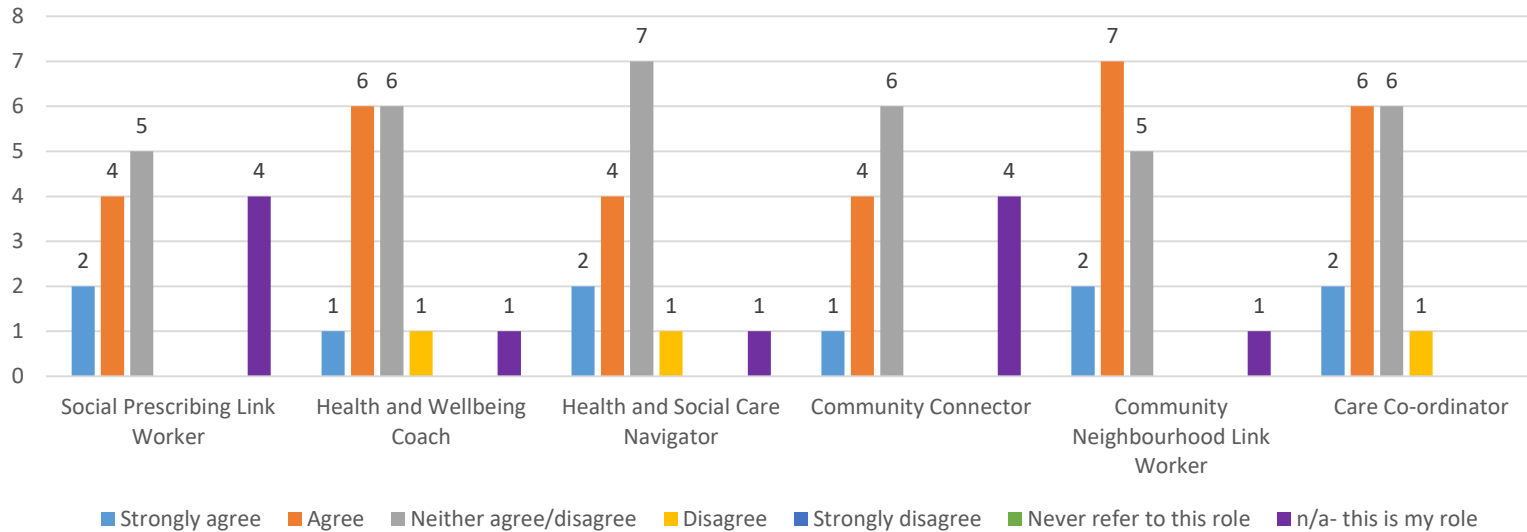
I have a positive perception of the service provided by other health and wellbeing support roles.



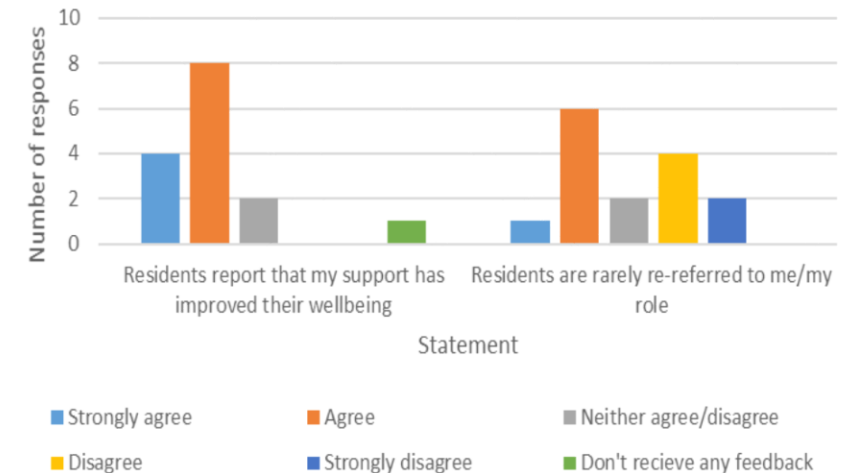
H&WB Support Roles Responses: Other roles

Q33) How strongly do you agree or disagree with the following statement? Please respond for each of the other five health and wellbeing support roles.

The services provided by the other health and wellbeing support roles is beneficial to the needs of the

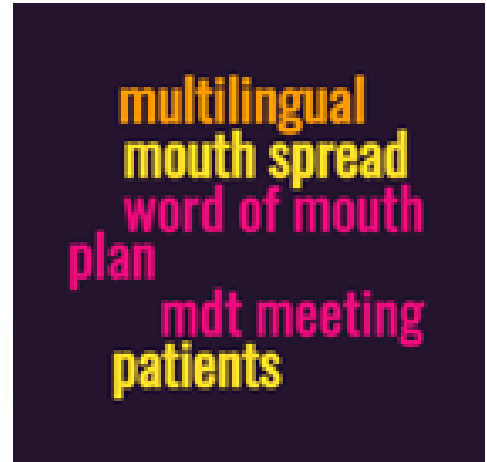
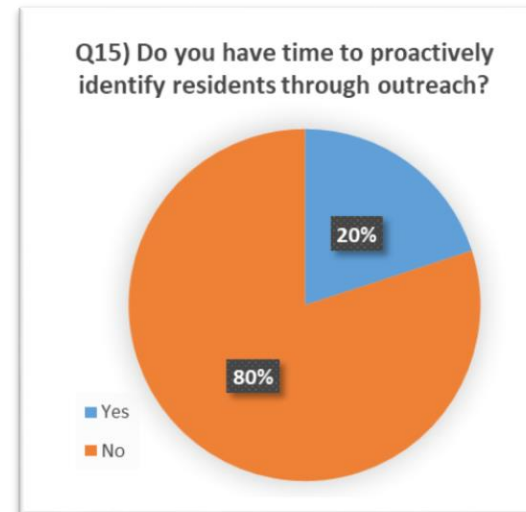
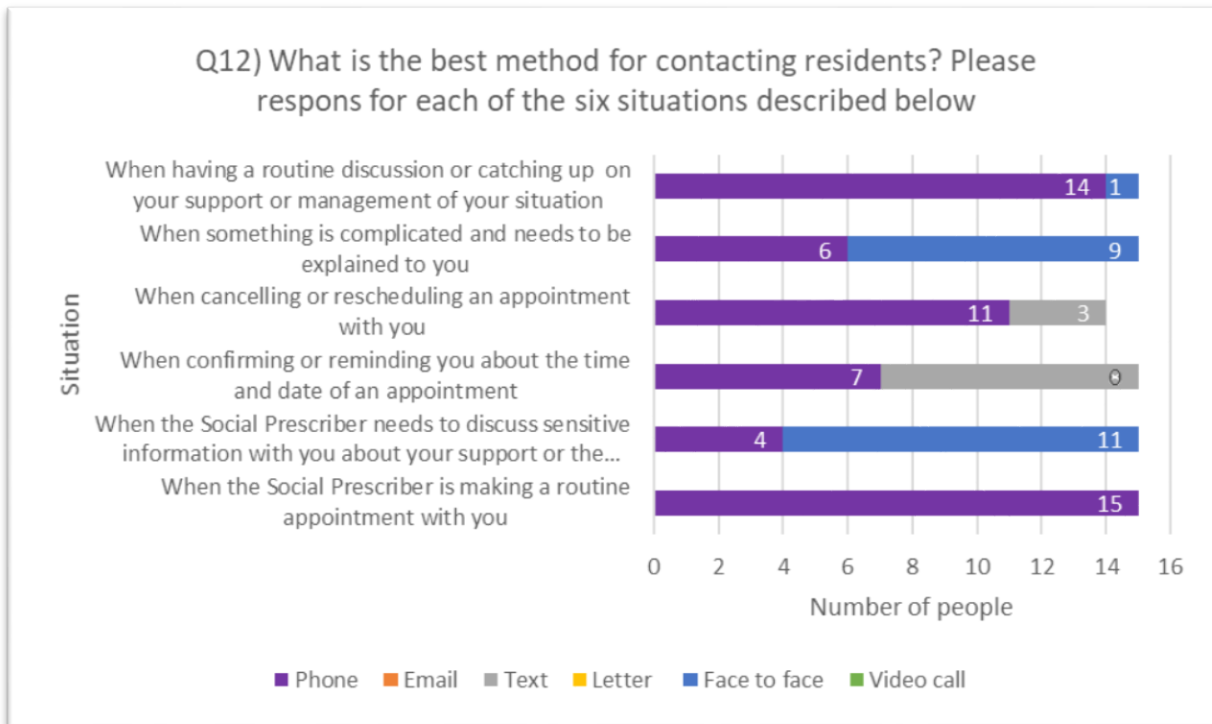


Q38) How strongly do you agree or disagree with the following statements?



H&WB Support Roles Responses: Working with residents

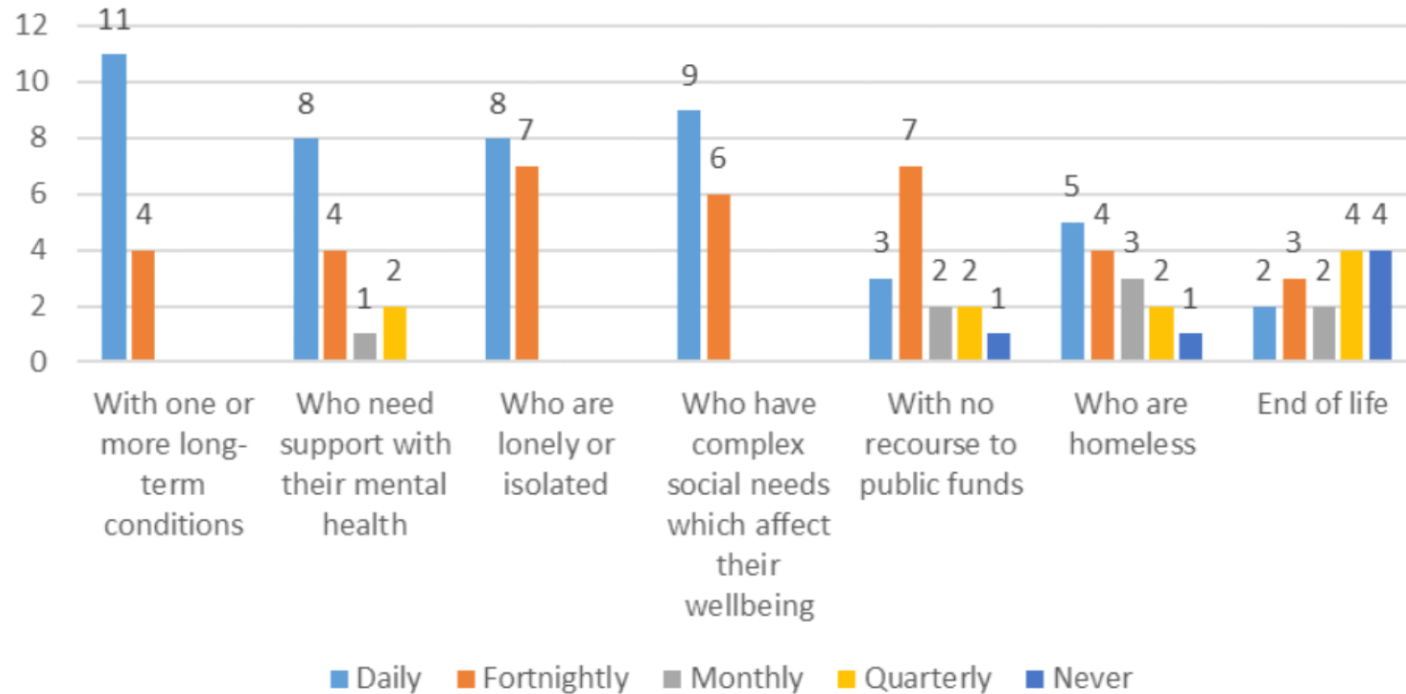
67% of respondents use specific strategies for contacting hard to reach resident cohorts you work with?



WE ARE NEWHAM.

H&WB Support Roles Responses: Residents accessing services

Q19) Please identify the groups you feel you are seeing and the frequency?



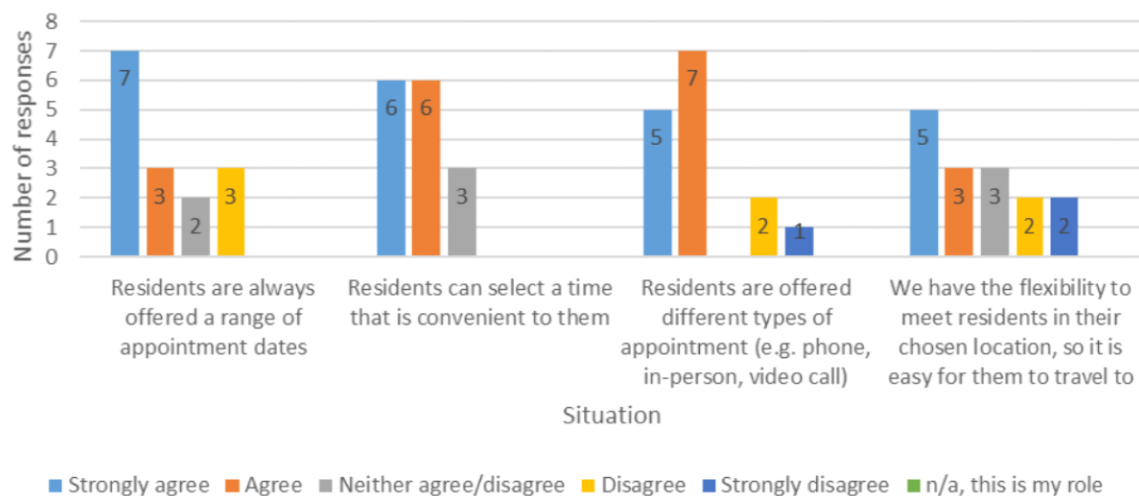
Q21) Please identify groups of people who would benefit from health and wellbeing support but who are not currently accessing the services and why this is the case.



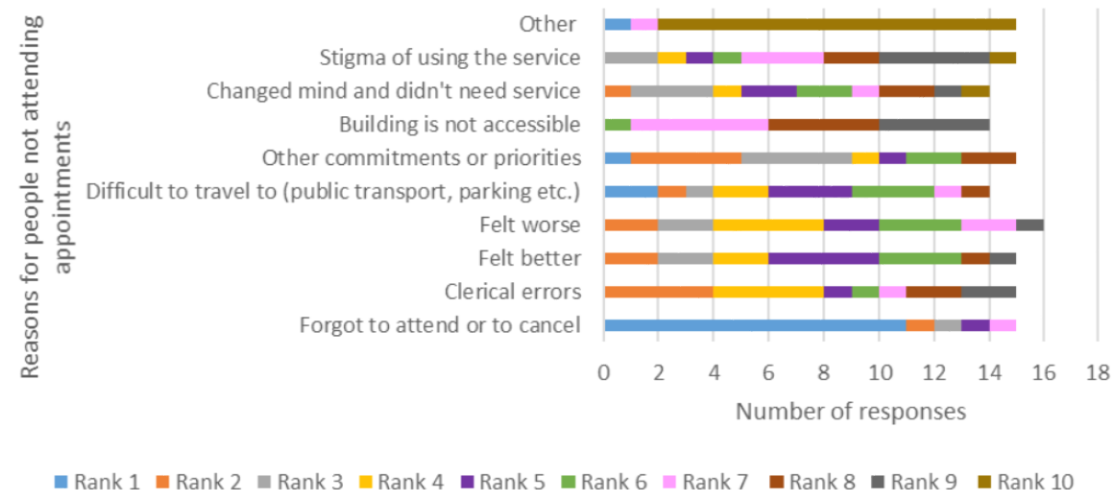
WE ARE NEWHAM.

H&WB Support Roles Responses: Appointments

Q22) How strongly do you agree or disagree with the following statements.

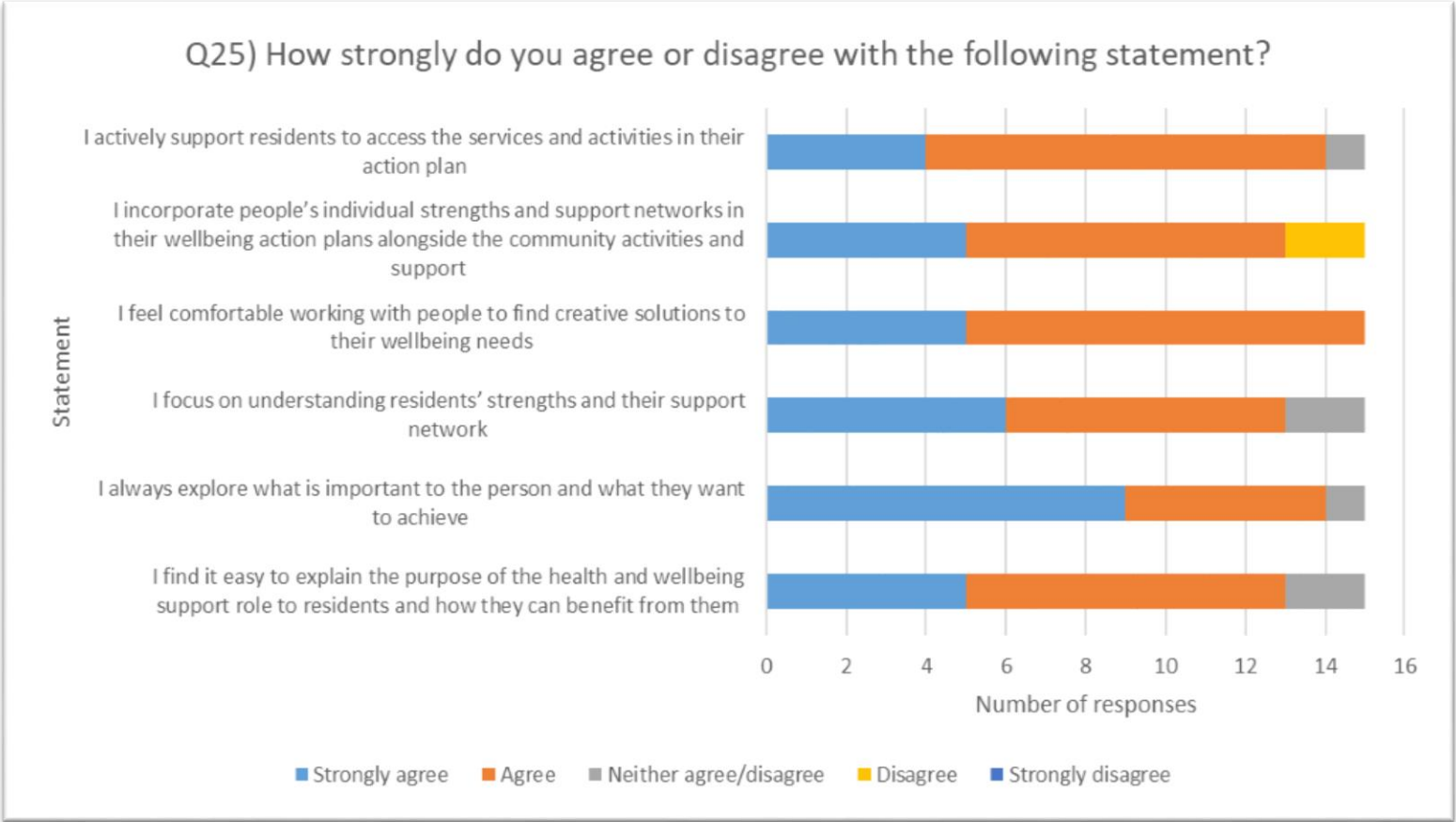


Q23) Please rank the reasons why residents do not attend an appointment.

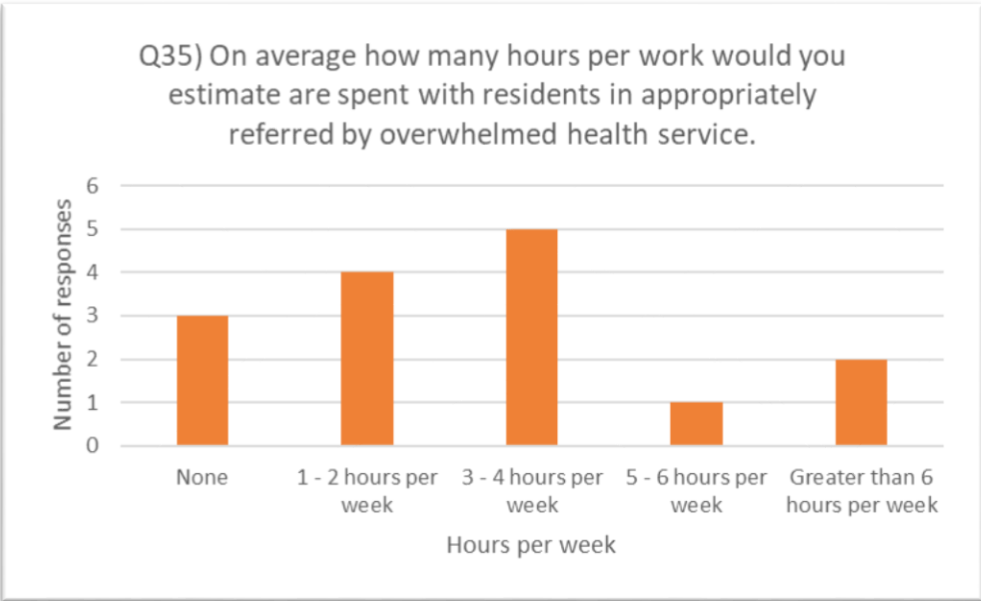
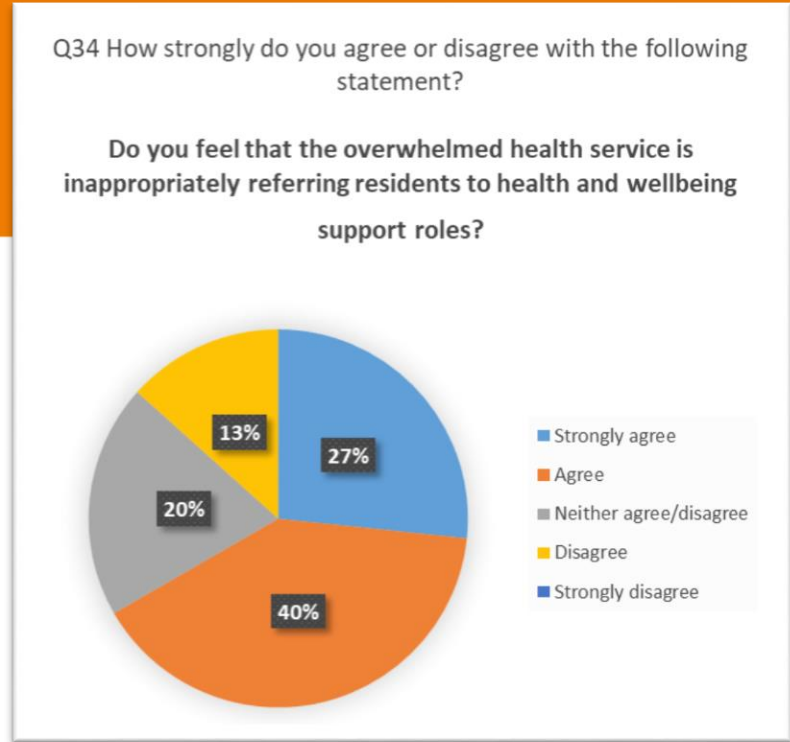
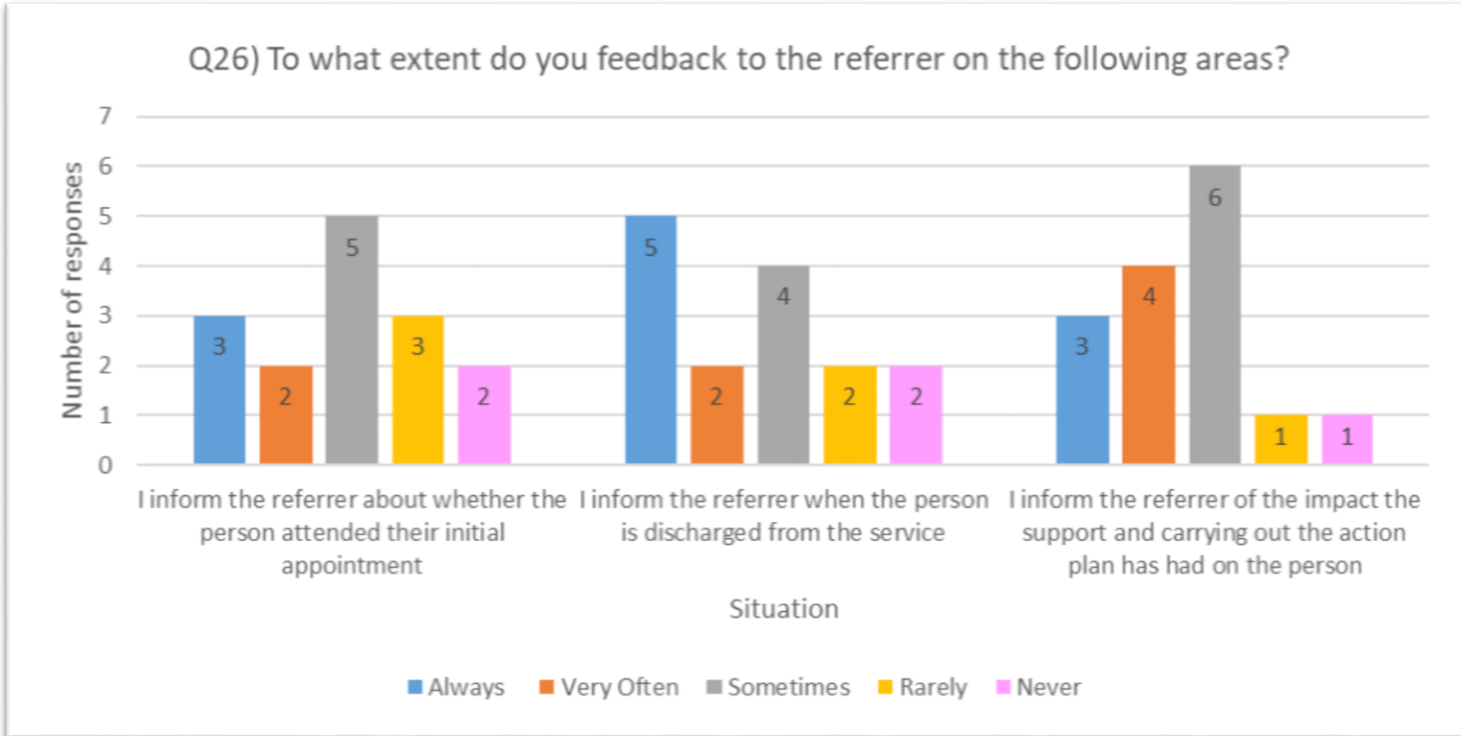


- No need for social services, feel like they are wasting time and are of no importance.
- Trust is not there and racial inequalities
- Personal commitments, or not serious about the service
- Haven't experienced too much
- That they shouldn't need support from someone young
- can get the support form family and friends
- don't understand the service
- Low confidence, not used to asking for help

H&WB Support Roles Responses: Experience

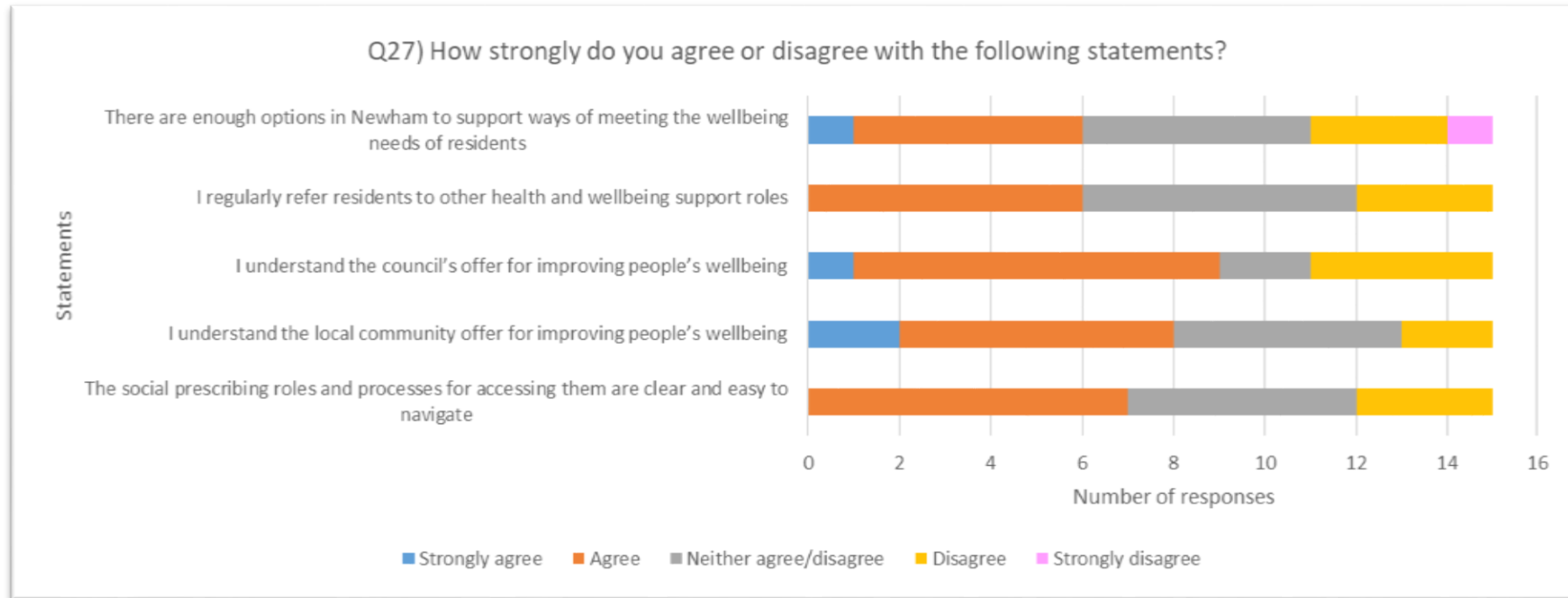


H&WB Support Roles Responses: Referrers



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H&WB Support Roles Responses: Offers available

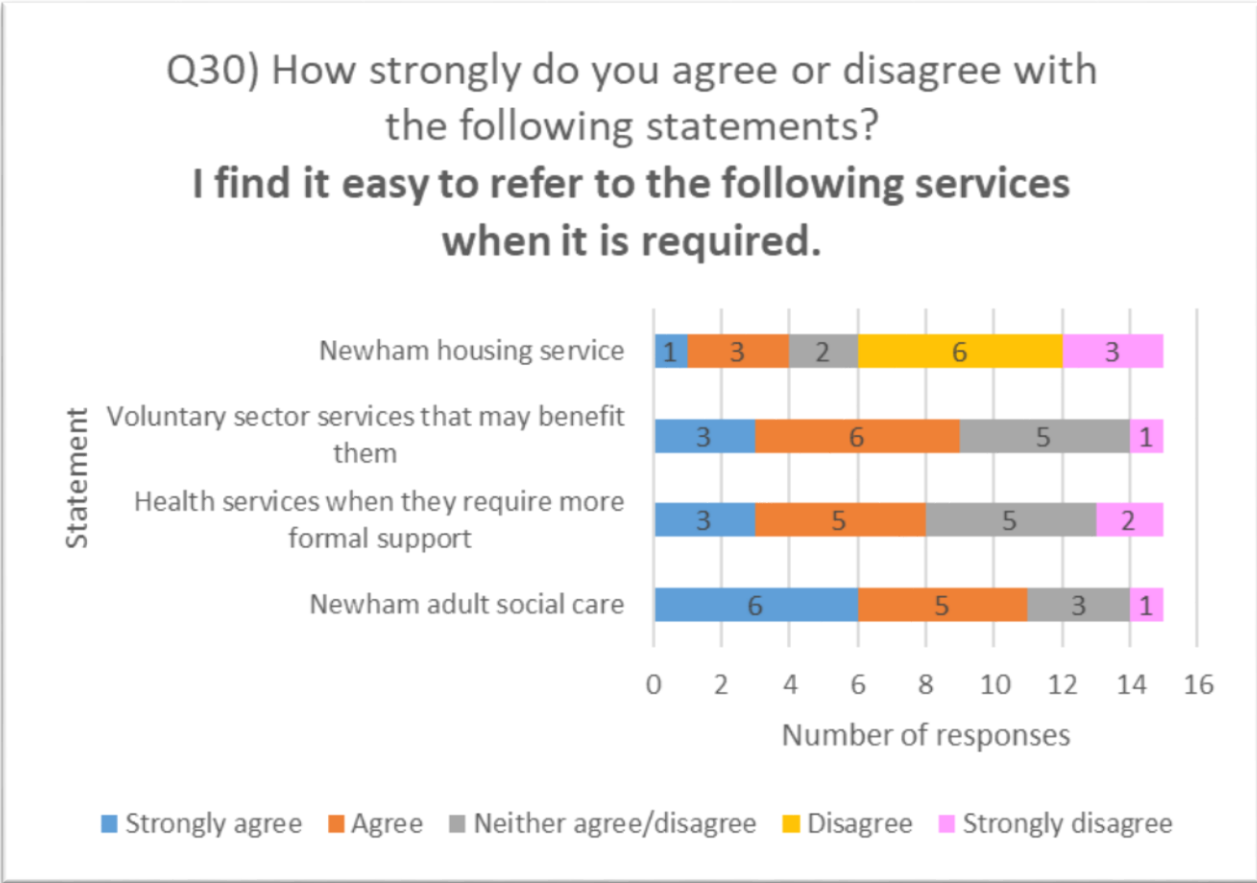


What options are needed:

- social face-face groups
- Befriending
- Subsidised free activities
- More locations
- Near local transport
- Language service
- Benefit advice
- Nutrition education
- Exercise classes
- Social worker resources
- support groups

WE ARE NEWHAM.

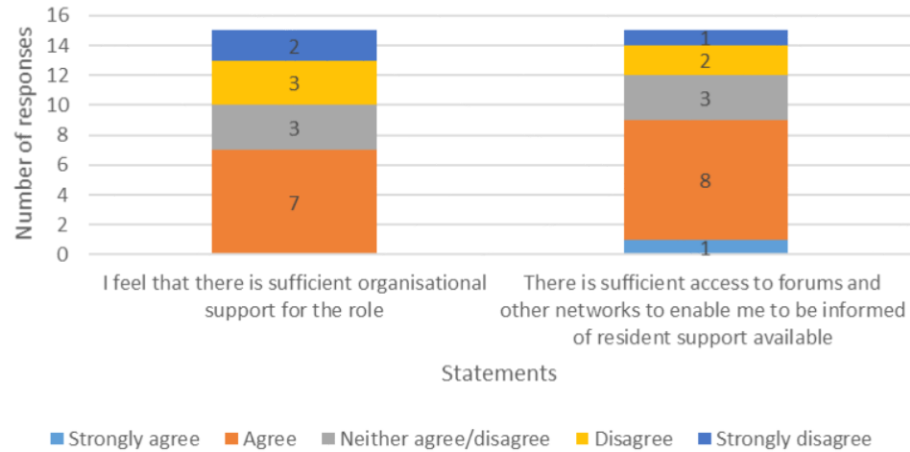
H&WB Support Roles Responses: Offers available



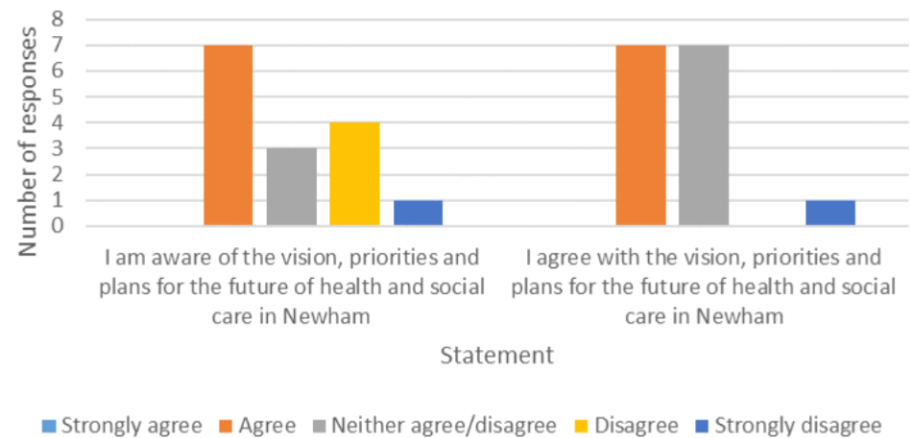
WE ARE NEWHAM.

H&WB Support Roles Responses: System

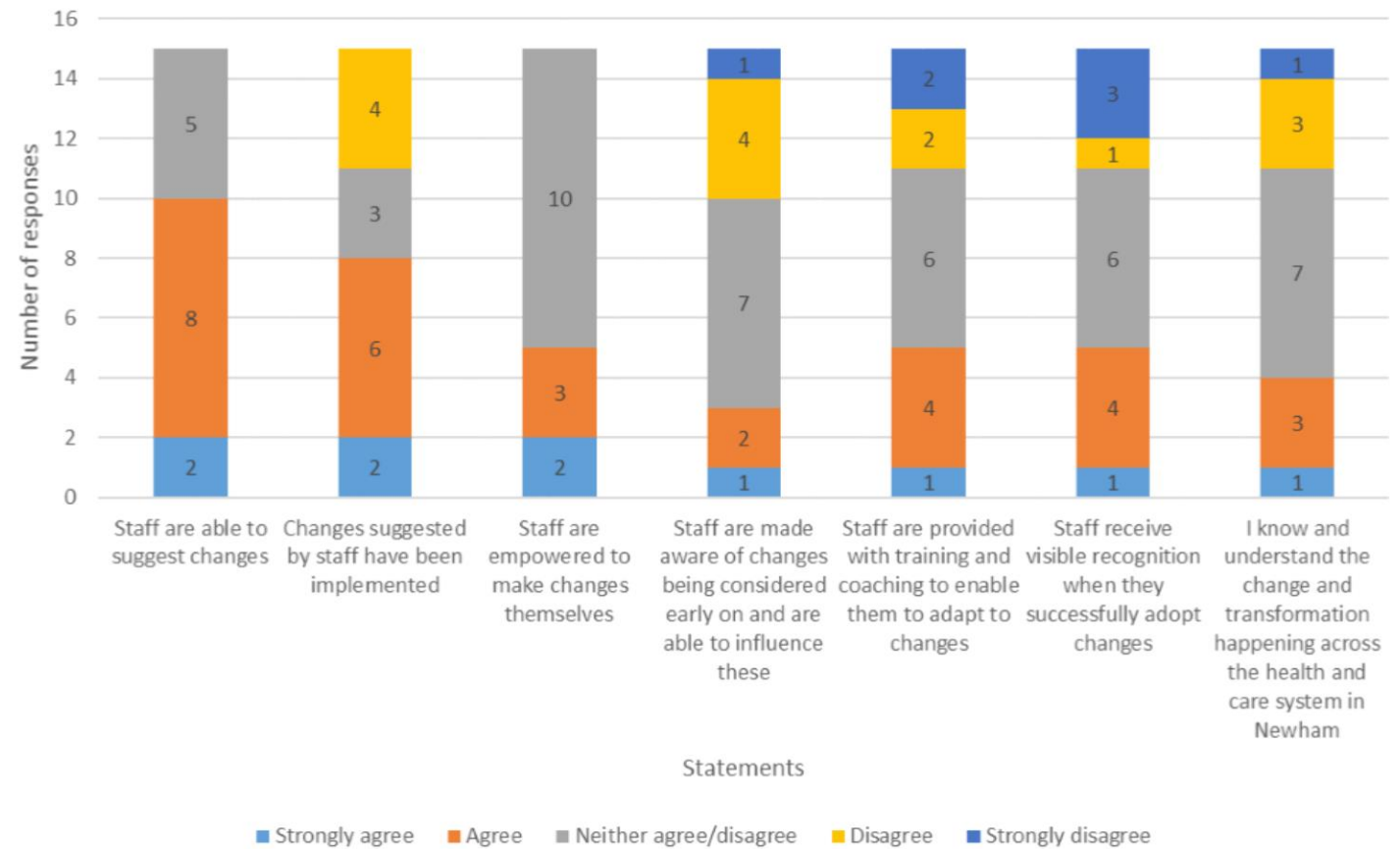
Q29) How strongly do you agree or disagree with the following statements?



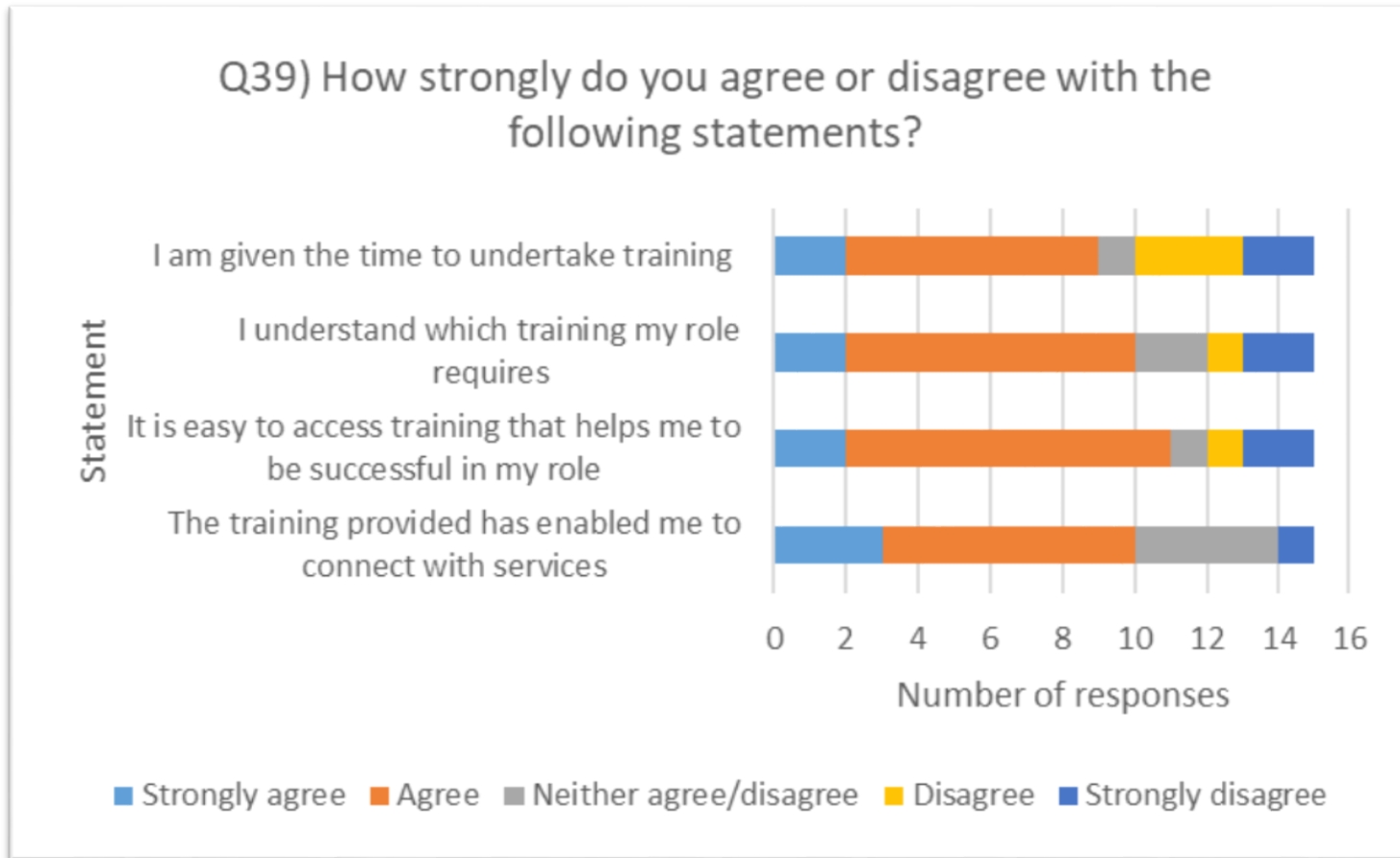
Q37) How strongly do you agree or disagree with the following statements?



Q36) How strongly do you agree or disagree with the following statements?



H&WB Support Roles Responses: Training



Q40) Is there an area of training that you would benefit from but don't currently have access to?

- Led by Service user
- Social prescribing
- Motivational interviewing
- Strength-based assessment
- Social welfare
- Finance
- Reducing patient anxiety
- Accredited training