

## Newham Adults Learning Disability Action Plan 2022-23

### APPENDIX D

This contains information about the Outcomes within the Adults Learning Disability Action Plan and what evidence we will use to evaluate progress.

<b>Outcome 1</b>				<b>Heard &amp; Valued</b>			
Indicator	Evidence	Year	Source				
1.4 Proportion of residents who use services who find it easy to find information about support.	67.2% (not adjusted for Learning Disability)	19/20	ASCOF*				
1.5 Proportion of residents who use services who find it easy to find information about support.	45.4% (adjusted for Learning Disability)	19/20	Adult Social Care Survey (Learning Disability Selected out by Demographics)				
1.10 Proportion of people whose services help them to feel safe (%)	62.2% (not adjusted for Learning Disability)	19/20	ASCOF				
1.11 Proportion of people whose services help them to feel safe (%)	79.6% (adjusted for Learning Disability)	19/20	Adult Social Care Survey (Learning Disability Selected out by Demographics)				
1.12 The proportion of people who use services who say that those services have made them feel safe and secure	80.5% (not adjusted for Learning Disability)	19/20	ASCOF				
1.13 The proportion of people who use services who say that those services have made them feel safe and secure	93.2% (adjusted for Learning Disability)	19/20	Adult Social Care Survey (Learning Disability Selected out by Demographics)				
1.17 People are experiencing improvements to quality of life	97%		Adult Social Care Survey (Learning Disability Selected out by Demographics)				

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<b>Outcome 2 Accommodation &amp; Housing</b>			
<b>Indicator</b>	<b>Evidence</b>	<b>Year</b>	<b>Source</b>
2.2 Are people living where they choose?	85.10%	20/21	ASCOF
2.3 Increase proportion of in-borough placements over out of borough (new) placements in Newham	21 in-borough, 1 out of borough (Jan - Dec 2021)	22/23	AzeusCare / Power BI (ASC Dashboard)
2.4 Number of residents with a Learning Disability in Supported Living, broken down by in and out of borough.	132 in borough / 29 out of borough	21/22	AzeusCare
2.5 Number of residents with a Learning Disability in a Care Home, broken down by in and out of borough.	33 in borough /78 out of borough	21/22	AzeusCare
2.6 Residents living in suitable accommodation	76.70%	19/20	Adult Social Care Survey (Learning Disability Selected out by Demographics)

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<b>Outcome 3</b>		<b>Connected and Involved</b>	
Indicator	Evidence	Year	Source
3.1 Proportion of residents who have as much social contact as they would like (%).	41.10%	19/20	ASCOF
3.2 Proportion of residents who have as much social contact as they would like (%).	92.60%	19/20	Adult Social Care Survey (Learning Disability Selected out by Demographics)
3.3 Residents with a learning disability are able to get around the community	36.70%	19/20	Adult Social Care Survey (Learning Disability Selected out by Demographics)

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<b>Outcome 4 Work and Purpose</b>			
<b>Indicator</b>	<b>Evidence</b>	<b>Year</b>	<b>Source</b>
4.1 Number of residents with a Learning Disability in Further Education.	Term A 192 / Term B 209	Terms A (Sept-Dec) and B (Jan-Mar) 21/22 Term C unavailable at time of writing	Our Newham Learning and Skills
4.2 Proportion of supported working-age adults with a Learning Disability in paid employment (%).	8.90%	20/21	ASCOF
4.2b	19 people	21/22	Azeus
4.3 Number of residents with a Learning Disability receiving support from the Supported Employment Team.	22	19/20	Our Newham Works

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<b>Outcome 5</b>		<b>Health and Social Care Data</b>		
Indicator	Evidence	Date	Source	
5.1 Number of residents on the Primary Care Learning Disabilities Register.	1742	20/21	CCG	
5.2 Proportion of eligible adults with a Learning Disability having a GP Health Check (%).	84%	19/20	CCG	
5.3 Number of unnecessary hospital admissions for residents with a Learning Disability.	0	20/21	CCG	
5.4 Number of residents and percentage with a Learning Disability in an inpatient setting.	8	20/21	CCG	
5.5 Number of residents with a Learning Disability on the Dynamic Support Register.	33	20/21	ELFT	
5.6 Number of residents with a Learning Disability with a Care Package.	1485	21/22	AzeusCare	
5.8 Care and Support services help people to have control over daily life	94.2%	19/20	Adult Social Care Survey (Learning Disability Selected out by Demographics)	
5.10 Number of residents with self-directed support	100%	20/21	ASCOF	

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5.11 Number of residents with a Learning Disability with a Direct Payment.	347	21/22	AzeusCare
5.12 Proportion of people who received services in receipt of a Direct Payment (not adjusted for Learning Disability)	27.1%	21/22	ASCOF
5.13 Number of residents with a Learning Disability who have a Personal Health Budget.	21 (CCG only); 51 (including joint funding)	20/21	CCG
5.14 Proportion of people who feel they have control over their daily life (%) (Not adjusted for Learning Disability)	65.90%	19/20	ASCOF
5.15 Proportion of people who feel they have control over their daily life (%)	85.70%	19/20	Adult Social Care Survey (Learning Disability Selected out by Demographics)
5.16 Proportion of residents who are extremely satisfied or very satisfied with their care and support.	55.5%	20/21	ASCOF
5.16b	65.6%	19/20	Adult Social Care Survey (Learning Disability Selected out by Demographics)

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<p><b>5.19 Number of LeDeR Reviews broken down by Grade.</b> LeDeR uses six categories to grade the quality of care provided:          Ø Grade 1 and 2 = excellent or good (care met expected best practice); Ø Grade 3 and 4 = satisfactory (care fell short of expected good practice in some areas but this did not impact on the person’s wellbeing); Ø Grade 5 and 6 = poor (care fell short of expected good practice and this significantly impacted on the person’s wellbeing and/or had the potential to contribute to the cause of death or contributed to the cause of death’.</p>	<p>Total = 50. Grades:          G1 = 3; G2 = 18; G3 = 17; G4 = 5; G5 = 4; G6 = 3.</p>	<p>20/21</p>	<p>LeDeR</p>
<p>5.20 Number of Coroner’s Inquests for residents with a Learning Disability.</p>	<p>3</p>	<p>20/21</p>	<p>LeDeR</p>
<p>5.21 Number of residents with a Learning Disability accessing the Community Bereavement Service.</p>	<p>26</p>	<p>Q1-Q3 (21/22).          Q4 unavailable at time of writing.</p>	<p>Provider Return</p>
<p>5.24 Do care and support services help you to have a better life?</p>	<p>94.4%</p>	<p>19/20</p>	<p>Adult Social Care Survey (Learning Disability Selected out by Demographics)</p>
<p>5.24b</p>	<p>84.1%</p>	<p>19/20</p>	<p>Adult Social Care Survey (Learning Disability Selected out by Demographics)</p>

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5.28 Is expenditure on support for adults with learning disabilities value for money?	18.2	19/20	ASCOF
5.35 Working effectively with partners to meet peoples' needs and preferences	1	22/23	Number of Learning Disability Forums + Number of Learning Disability Partnership Advisory Group (LBN)
5.35b	7 (Jan-June)	22/23	Number of Learning Disability People Participation Groups (ELFT)
5.38 Recruitment / retention is improving (Not adjusted for Learning Disability)	Staff Turnover 21.9% (London 27.6%/ England 29.5%)	20/21	Skills for Care Adult Social Care Workforce Dataset (Not adjusted for Learning Disability)
5.38b	Sickness average 5.7 days Newham (8.5 London / 9.5 England)		Skills for Care Adult Social Care Workforce Dataset (Not adjusted for Learning Disability)
5.38c	23% of the Newham workforce are aged 55 or older, given this age profile approximately 1200 people will be reaching retirement age in the next 10 years.	20/21	Skills for Care Adult Social Care Workforce Dataset (Not adjusted for Learning Disability)



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5.38d	61% of the workforce British (83% in England), 10% EU nationality and 30% non-EU nationality	20/21	Skills for Care Adult Social Care Workforce Dataset (Not adjusted for Learning Disability)
5.39 Skills levels are improving	ASC workers in Newham have on average 7.5 years experience. 86% had been working in the sector for at least three years.	20/21	Skills for Care Adult Social Care Workforce Dataset (Not adjusted for Learning Disability)
5.39b	52% of direct care staff in Newham hold a relevant ASC qualification (45% London / 46% England)	20/21	Skills for Care Adult Social Care Workforce Dataset (Not adjusted for Learning Disability)
5.39c	For those without a relevant qualification – 56% had five or more years' experience in the ASC sector, 71% had engaged with the Care Certificate and 41% had completed training	20/21	Skills for Care Adult Social Care Workforce Dataset (Not adjusted for Learning Disability)
5.51 Front-line staff can share views and impact key decisions	83% said they are trusted to make decisions in their role;	Jul-21	LBN Staff Survey (not adjusted for staff who support people with learning disabilities)

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5.51b	71% said they have plenty of opportunity to suggest new ideas in their area of work;	Jul-21	LBN Staff Survey (not adjusted for staff who support people with learning disabilities)
5.51c	61% said they can raise their concerns without any fear of reprisals;	Jul-21	LBN Staff Survey (not adjusted for staff who support people with learning disabilities)

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<b>Outcome 6</b>		<b>Carers Data</b>	
Appendix D	Evidence	Date	Source
6.2 Number of Carers supporting a person with a Learning Disability who have had a Carers Assessment.	32 (Reviews not included)	20/21	AzeusCare
6.4 Number of residents with a Learning Disability, with a Carer aged 50+, with a Support Plan that details their long-term care and support.	6 (Based on Carer who has had a Direct Payment during the year – carer specific service)	20/21	AzeusCare
6.5 Proportion of residents with a Learning Disability who receive practical support (from an unpaid carer)	75.8% Yes, from someone living in my household; 25.3% Yes, from someone living in another household; 7.7% No	19/20	Adult Social Care Survey (Learning Disability Selected out by Demographics)
6.7 Is the experience of carers improving?	55% (3A - all people who use services, not 3B - carers)	19/20	ASCOF