

**TOWARDS A BETTER NEWHAM - NEWHAM OUTCOMES FRAMEWORK  
PROPOSED MEASURES FOR 2021-2022 (FIRST ITERATION)**

Pillar	Tier 3: Intermediate outcomes	Proposed future measures	What does success look like in the future?	Baseline	Frequency	Comments (PI already exists in the corporate performance set/PI agreed to be removed following the PI review/Other)	Does this require baselining?	Source of Baseline data	Source of future data
	1. Newham is a place that says no to racism, inequality and disproportionality. It is a place where all residents, communities and groups reach their full potential irrespective of their race, gender, ethnicity, religion, sexual preference, age or disability.	Ethnicity pay gap in Newham and with commissioned services	Reducing gap approaching or achieving equality in pay	Corporate PI (see Comments for details)	Annual	New Corporate PI (Ref tbc). The percentage of senior managers (graded SMRA and above) who are from Black, Asian and minority ethnic communities. NHPS (2017 fieldwork). Despite the fact that the median gross weekly pay of residents from white ethnic backgrounds is higher than that of residents from black and Asian backgrounds, this is not reflected in the hourly pay rates of employees, suggesting that the pay differential is due to employment terms – i.e. the number of hours worked, or the type of pay rate (salaried vs hourly rate).	No - however levels of reporting and recording are being improved]	NHPS (2017 fieldwork)	Fusion HR reporting
		Annual outcomes measures from the TRID programme	Disproportionality reduces on key areas for each protected characteristic group	See Comments	Mixture of Annual & Quarterly	Full indicator suite being developed by the TRID programme, to include a disproportionality index in relation to ethnicity, gender, sexuality and other protected characteristics for Newham's residents, communities and businesses	Yes		TRID Programme
		Residents reporting perceptions and experiences of racism, inequality and disproportionality in Newham	Perceptions and reported experiences of racism, inequality and disproportionality reduce to below England average over time		3%	Annual	Newham Survey 2019: Q9 - Which three of these are you most concerned about in your local area? Racism and xenophobia 3%	Yes	Newham Survey 2019
	1.1a Newham residents feel more positive and optimistic about their futures	Residents reporting personal overall happiness (benchmarked to ONS personal wellbeing measures), and feeling positive about the future scaled (benchmark to Understanding Society) - booster for 16-25	Residents report feeling more positive about their future by 5% over two years (note this is a baselining and stretch target)	Happiness: 7.61 Life satisfaction: 7.48 Worthwhile: 7.64  Optimistic about the future: 23% all of the time or often	Annual	ONS measures 2019/20: Understanding Society 2018-19	Yes		Newham Survey
	1.1b Newham residents have more positive, productive relationships	Residents reporting positive relationships with friends, family, community, relationships questions (benchmark to Understanding Society)	Relationships with others in their local community improve by 5% over two years - (note this is a baselining and stretch target)	69% Newham and 73% London	Annual	you have a spouse, partner, family member or friend to rely on if you have a serious problem? Yes: 69%  Survey of Londoners 2019: 73% have someone they can rely on a lot	Yes		Newham Survey
	1.1c Newham residents find meaning and value in the things that they do	Residents reporting finding meaning and value in the things that they do (employment, vocation, volunteering, hobbies), Link to opinions and lifestyle survey ONS	Residents report positive meaning and value in personal life and jobs improved by 5% over two years -	Happiness: 7.61 Life satisfaction: 7.48 Worthwhile: 7.64	Annual	ONS measures 2019/20:	Yes	ONS measures 2019/20:	Newham Survey
	1.1d Newham residents are satisfied with their lives overall	Newham survey measures 16+, benchmark GLA social integration measures	Proportion who reported a 'high' or 'Very high' rating for life satisfaction improved by 5% over two years - (note this is a baselining and stretch target)	Happiness: 7.61 Life satisfaction: 7.48 Worthwhile: 7.64	Annual	ONS measures 2019/20:	Yes	ONS measures 2019/20:	Newham Survey
	1.2a Newham residents live longer and healthier lives	Use existing recognised national PHE and ONS measures	Newham residents life expectancy and HLY approach, meet and possibly exceed national averages	London = 63.5 England = 63.2 Females - Newham 56.8 London = 64.0 England = 63.5	Annual	HLE at birth (2017-2019) - PHE figures	No		PHE and ONS reporting broken down to Newham figures
	1.2b Newham residents have good physical health	Use existing recognised national PHE and ONS measures	Newham residents reported outcomes in these domains approach, meet and possibly exceed national averages	See Comments	Annual	Basket of baseline data at <a href="https://fingertips.phe.org.uk/profile/public-health-outcomes-framework/data#page/1/gid/1000049/pat/6/par/E12000007/at/402/are/E09000025/cid/4/tbm/1">https://fingertips.phe.org.uk/profile/public-health-outcomes-framework/data#page/1/gid/1000049/pat/6/par/E12000007/at/402/are/E09000025/cid/4/tbm/1</a>	No		PHE and ONS reporting broken down to Newham figures

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Pillar 1: Residents in Newham lead Healthy, Happy and Well lives	1.2c Newham residents have good mental health	Residents reporting positive mental health, or replicating the ONS measure relating to 'demonstrating signs of depression or anxiety' in the Newham Survey, and residents reporting long-term mental health conditions in the GP patient survey	Reported positive mental health, or rates of reported depression or anxiety approach, meet and positively move beyond the national average	Anxiety: 2.93 Happiness: 7.61 Life satisfaction: 7.48 Worthwhile: 7.64	Annual (Newham Survey) and TBC (Performance Indicators)	ONS measures 2019/20:	Yes	ONS measures 2019/20:	Newham Survey and GP Patient Survey
		Positive outcomes reported for residents supported by, or in receipt of support by, Newham health and social care partnership commissioned mental health support services	The proportion of residents reporting and experiencing positive outcomes (post-support) increasing. Reduced re-referrals into support services within 12 months.	To be developed	TBC	New service performance measure(s) for CAMHS are being explored for 2021-22. Currently data is not captured on a single system / in a reportable way. Next steps (by September 2021) are to explore potential recording on Azeus care system. Following that, consideration can be given to whether appropriate measures could be developed.  This comment is also listed against ROW 31.	Yes		Mental Health commissioning outcomes reporting
	1.2d Health inequalities are reduced for all groups in Newham	Use existing recognised national PHE and ONS measures	Life expectancy differences between groups as defined within the PHE and ONS framework reduces or are eliminated in Newham. The life expectancy of Newham residents meets or exceeds the London and England average	See Comments	Annual	Basket of baseline data at <a href="https://fingertips.phe.org.uk/profile/public-health-outcomes-framework/data#page/1/gld/1000049/pat/6/par/E12000007/at/402/are/E09000025/cid/4/tbm/1">https://fingertips.phe.org.uk/profile/public-health-outcomes-framework/data#page/1/gld/1000049/pat/6/par/E12000007/at/402/are/E09000025/cid/4/tbm/1</a>	Yes		PHE and ONS reporting broken down to Newham figures
	1.3a Newham residents, families, businesses and communities thrive in the new Newham economy	DWP reporting on job seekers allowance/universal credit uptake on LA areas	Business survival and growth increases, increased disposable income. Residents accessing jobs in new economy once defined, work satisfaction	56201 of people on Universal Credit	Quarterly		No	DWP Stat Explore	Continued reporting in line with DWP framework
		ONS 2 yearly data to MSOA level disposable income (model based)	Newham MSOAs and LSOAs move closer to, meet or exceed the London and National averages	£31,001.40 (Newham average) v £37,663.81 (London average). £22,718.23 (Newham average equalised salary - after housing & other costs factored in) v £30,881.02	Annual	On the face of it, I think the most important observation from the MOSA data is that there is a lot of substantial variation in the change in income between 2019 and 2021 at LSOA level	No - however this will be re-baselined as part of the 2021 census		Consider including income and economic wellbeing questions in Newham Survey to supplement census for future years. ONS income data is still somewhat experimental. Could use ASHE but is a smallish survey or continue CACI Paycheck. IMD is probably 2/3 years and 18 months in arrears
		Debt reports on a service-by-service basis - being integrated as part of the debt transformation project	Newham indebtedness levels reduce in comparison with national and statistical neighbour averages, and indebtedness to the Council reduces incrementally from peak-COVID levels	70.6% of housing/CT account holders had arrears of any amount to CT, housing, or both.  6% of housing/CT account holders had arrears to both CT and housing  64.6% of housing/CT account holders had arrears of any amount to CT or housing	Quarterly	There are no existing Corporate or Service PIs covering this. Tenants in rent arrears was previously tracked as a service PI but this has been deleted. Proportion of Council Tax collected against budgeted income is reported as a Corporate PI and rent collection as a Service PI but focus is on collection activity rather than debt levels for residents.	No		National surveys and ongoing debt project reporting (monthly), as well as Housing, Council Tax & Highways
		Number of local units in VAT/ PAYE-based enterprises -Inter-Departmental Business Register	Number of businesses increase from peak-COVID levels	14335	Annual		No		Inter-departmental business register (annual) - We need to make a purchase by way of an Eschequers Notice. We were going to do this via a code from Margaret Almond - Chris
	1.3b Newham residents are democratically engaged and empowered	Use existing community life survey, but supplement with additional questions in the Newham Survey to ensure local representativeness	Increasing numbers of residents report feeling engaged and empowered to inform council decision-making over time	45% Newham and 27% London	Annual	Newham Survey 2019: Q19E: Thinking about your local area, to what extent do you agree or disagree with the following statement: I can influence decisions affecting my local area?  Community Life Survey 2019/20:	Yes locally	Newham Survey 2019: Community Life Survey 2019/20	Community Life Survey and supplementary questions in the Newham Survey
	1.3c Newham residents are socially integrated in their communities	Use data generated through the GLA social integration Survey and supplement with additional questions within the Newham Survey to ensure local representativeness	Increasing numbers of residents report feeling integrated in their communities	45% Newham and 35% London	Annual	Newham Survey 2018: How strongly do you agree or disagree with the statement: I borrow things and exchange favours with my neighbours?  Community Life Survey 2019/20:	Yes locally	Newham Survey 2018: Community Life Survey 2019/20	Could we also look at Election data - number of electors, dwellings with no electors

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	1.3d Newham residents have high-quality experiences and interactions with the Council	Continued reporting and monitoring with general resident satisfaction with the Council	Increasing resident satisfaction over time	78% Newham and 67% National	Quarterly	<p>Everything is being taken into account, how satisfied or dissatisfied are you with the way the council runs things?</p> <p>LGA polling February 2021</p>	No	Newham Survey 2019: LGA Polling on residents satisfaction with council February 2021	Newham Survey
		Resident Experience Outcomes Suite (including right first time measures, complaints and members enquiries outcomes, digital experience measures, qualitative feedback measures from residents and mystery shopping)	Improving outcomes across the resident experience outcomes suite	Corporate PI (see Comments for details)	Quarterly	<p>CH02 Percentage of stage 1 complaints fully responded to within timescales (20 working days)</p> <p>CS01 Percentage of Calls Answered by Corporate Contact Centre (Customer Services).</p> <p>CTB01 Percentage of Calls Answered by Council Tax &amp; Benefits Contact Centre</p> <p>New 257 % of complaints, members enquiries, FOI's managed end to end on i-CaseWork</p> <p>New (Ref tbc) Reach of council communications (by channel)</p> <p>New 252 % of interactions with the Council delivered digitally</p> <p>(N.B. additional Service PI reported internally only: CH02 Percentage of Members' Enquiries fully responded to within timescales) PLUS new service PIs under development: Digital mystery shopping – percentage of mystery shopping outcomes reported as 'good' or 'excellent'. % of digital interactions resolved on first attempt Numbers of complaints arising from website or digital interactions % of Resident Digital Service User Panel members who rate the digital experience as good or excellent</p>	Yes		Resident Experience Outcomes Framework
		Developing a CYP/Next-Gen survey to evidence short-term and long-term outcomes for CYP in Newham (in partnership with schools)	Increasing numbers of children report feeling included and supported through their life journeys	To be developed	TBC		Yes		Future schools and next gen surveys to be developed
		Adult Social Care Outcomes Framework measures arising from the survey existing to 18-25 (transitions)	Improving outcomes across the ASCOF measures for young people in this cohort - approaching, meeting or exceeding the national and regional average	To be developed	TBC	ASCOF measures are not broken down to this age band (age bands published are 18-64 and 65+ only)	No		ASCOF survey measures

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	2.1a I am included and supported through all ages and stages of my life	SEND outcomes suite to be developed - moving beyond reporting on timeliness of EHC/CPs as our current main measure (long-term outcomes and independence measures focussed)	Improving outcomes across the future SEND outcomes suite for CYP with SEND needs	Corporate PI (see Comments for details)	Quarterly	Corporate PI: CYP45 SEN: % of Education, Health and Care Plans (EHC/CPs) issued within 20 weeks from initial request (Also listed for row 27 below)  New Service PI reported internally = - Pupils with EHC plans: % achieving a good level of development at the end of the early Years Foundation Stage - Pupils with EHC plans: % achieving the expected standard in all of reading, writing and mathematics at key stage 1 - Pupils with EHC plans: % achieving the expected standard in all of reading, writing and mathematics at key stage 2 - Pupils with EHC plans: Attainment 8 outcome at key stage 4 (GCSE) - Pupils with EHC plans: Progress 8 outcome at key stage 4 (GCSE) - Pupils with EHC plans: % achieving at least a level 2 qualification by age 19 - Pupils with EHC plans: % achieving at least a level 3 qualification by age 19	No		Future SEND outcomes framework
		Existing CYP statutory measures relating to CYP participation in care planning (CYP 17 and future measures)	Improvement and exceeding national averages for relevant indicators	Corporate PI (see Comments for details)	Quarterly	Corporate PI: CYP17 Participation of looked after children (aged 4+ and 4+ weeks in care) in their most recent statutory review (also listed for row 40 below). Corporate PI: CYP06 Percentage of single assessments for children's social care carried out within 45 working days of referral. CYP12 Child protection plans lasting 24 months or more CYP15 % of children adopted (adoptions of children looked after) and/or Special Guardianship Order as a proportion of LAC 6mths. Y15 Number of Return Home Interviews for children who have been missing from care or home carried out in a timely way: % of RHI that took place within 3 working days of return home date  Additional internally reported Service PIs include e.g. Children on Child Protection Register and Children on Child Protection Register	No		Future CYP KPI measures relating to involvement
	2.1b I will be protected from violence, harm and the threat of exploitation	Safeguarding statutory measures suite (rate per 10k of CP and CIN) (and CP over 12 and 24 months) (route to permanency - SGO and Adoption), number of children identified as being at risk of exploitation, interventions offered (PEC data), MASH data, schools survey perception data, care leavers, 18-25 in care, MET data on child sexual exploitation	Improvement across all outcomes in line with overarching CYP improvement plan	Corporate PI (see Comments for details)	Quarterly		No		Future CYP KPI measures relating to safeguarding

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Pillar 2: The council will ensure every resident under 25 is safe, happy and cared for	2.1c If I need additional help (e.g. EHCP) I will receive it so I can reach my full potential	Reporting on outcomes from High-Needs block reporting, EHCP Plan measures, Early Help and Provision outcomes for children with SEND. Proportion of SEND accessing BF support services (youth empowerment, early help, children's centres). 12 month outcome as well.	Improvement across all outcomes in line with overarching CYP improvement plan	Corporate PI (see Comments for details)	Quarterly	Corporate PI: CYP45 SEN: % of Education, Health and Care Plans (EHCPs) issued within 20 weeks from initial request (Also listed for row 24 above plus see additional Service Pis listed in that row.)  New161 % CYP engaged in early help intervention shows sustained change over 12 months  New162 % CYP engaged in early help intervention remaining below threshold  New (Ref tbc) Number of young people are accessing the Youth Offer – Unique users  Additional service Pis (reported internally) include: - Attainment breakdown for Children Looked After. - Attainment breakdown for Disadvantaged pupils. - Contacts referred to Early Help.  New service PI being developed - Number of young people developing their Social and Emotional Learning, as a result of accessing the Youth Empowerment Service offer (Feel Valued)	No		Future CYP and Brighter Futures measures relating to outcomes
	2.1d I am safe in Newham or online	CYP safety survey, safeguarding Partnership. Online safeguarding datasets or measures - NSPCC or others (Nick Pratt or Paul Smith). CHECK	Proposed future measures to include Safeguarding Culture and Practice traded service to schools, specialist safeguarding governor training and briefings, digital empowerment strategy for youth safety (see Max Goodall / Geeta for input her as this is part of Brighter Futures), youth engagement in school / online safety as part of school councils (primary and secondary), safeguarding / wellbeing featured in curriculum recovery. Youth Safety featured in Safeguarding Children's Futures sub-group of Education Partnership Board, and driven through Curriculum sub-group of this board. DSL training focus on youth safety and empowerment	To be developed	Quarterly		Yes		Future schools and next gen surveys to be developed and identification of national datasets linked to online harm
	2.1e I feel equal and included in my community	Youth Empowerment Outcomes and Measures. CYP Survey/Next-Gen (subset of Newham Survey) Check Next Gen. SEND Outcomes suite (MH, SEND, and more broadly).	More children and young people report that they can and are enabled to contribute to, and feel included in, their local community	See comments	TBC	New service PI being developed - To what extent to do you agree or disagree that you personally can influence decisions affecting your local area? (Community Life Survey 2017-18, England, ages 16-24):  24.5% agree and tend to agree. Number of young people developing their Social and Emotional Learning, as a result of accessing the Youth Empowerment Service offer (Feel Valued)	Yes		Future schools and next gen surveys to be developed and identification of national datasets linked to online harm
	2.1f My family is supported and my family environment makes me feel safe, happy and well	CYP statutory KPIs and measures including wider measures arising from Next-Gen and CYP surveys	LAC, CP, CIN reduced, Demand begins to fall on identified factors, fewer children on CP Plans, YP in placements have increased satisfaction in placement and environment. Young people have more stable placements	See Comments	Quarterly	Corporate Pis: CYP06 Percentage of single assessments for children's social care carried out within 45 working days of referral.  CYP12 Child protection plans lasting 24 months or more	No		Existing CYP monitoring (current)

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for, with positive activity to secure their long-term wellbeing	2.2a I am mentally and emotionally well	CAMHS outcome reporting, impact statements via YES member feedback. Consider including outcomes questions in future schools/CYP/next-gen survey as an option (check headstart data).	CYP perceptions of mental and emotional well being, The right mental health & wellbeing support is available to all Children, Young People and Families and they know how to access it when they need it	24.5% agree and tend to agree	TBC	New service performance measure(s) for CAMHS are being explored for 2021-22. Currently data is not captured on a single system / in a reportable way. Next steps (by September 2021) are to explore potential recording on Azelus care system. Following that, consideration can be given to whether appropriate measures could be developed.  This comment is also listed against ROW 12.	Yes		CAMHS outcomes reporting and next-gen newham survey outcomes
	2.2b I feel positive and optimistic about my future	Develop a CYP survey, Newham survey using questions based on the office of the children's commissioner for locally representative results	CYP reported optimism , Young people reporting they feel/are ambitious and hopeful about their futures, Young people report they know how to access and secure opportunities that support them to achieve their ambitions and reach their potential	UK average 6.7 out of 10	TBC	Children's Society household survey 2020	Yes	Children's Society household survey	PH Schools funded survey
	2.2c I have supportive, positive and productive family and community relationships	Develop a CYP survey, Newham survey using questions based on the office of the children's commissioner for locally representative results	Reported increase from CYP on the positivity and productivity of personal relationships	Family 8.1 out of 10 Friends 7.4 out of 10	TBC	Children's Society household survey 2020	Yes	Children's Society household survey	PH Schools funded survey
	2.2d I am physically active and healthy	Use existing recognised national PHE and ONS measures	CYP reported physical activity and improved PHE child physical health measures	To be developed	TBC		No		PHE outcomes reporting
	2.2e I have the best start in life	Early help measures, child health, family bonding, child development measures, equalities measures, school readiness	More Children and young people receive the best start in life (Improvement across outcome measures for this outcome)	Corporate PI (see Comments for details)	Annual (CYP28) Quarterly (BF measures)	CYP28 EYFS (Early Years Foundation Stage) - Good Level of Development.  CYP01 % of early education settings rated as Good or Outstanding by Ofsted Judgements at the most recent inspection.  CYP02 % take up of eligible 2 year olds of the 15 hour Early Education Funding offer  BF01 % of infants who turned 30 days in the quarter who received a face-to-face New Birth Visit (NBV) within 14 days from birth, by a Health Visitor with mother (and ideally father).  BF04 % of children who turned 15 months in the quarter, who received a 12 month review, by the age of 15 months.  BF06 % of children who received a 2-2½ year review during the quarter for whom the ASQ-3 is completed as part of their 2-2½ year review	No		Brighter Futures KPI reporting
	2.2.f I am aware of and enjoy enrichment opportunities including art, sport and leisure	Develop future ActiveNewham and School Enrichment survey question - having knowledge, take part, access to , data from active newham, and do feel they want to? School Enrichment Programme monitoring - data on how many children receive enrichment activities	Children and young people have access to the enrichment activities they choose (need to define improvement target)	Recording of measures are not yet coordinated across relevant services	TBC		Yes - with retrospective analysis		Future survey questions and activities to be developed

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	2.3a I am equipped with the skills, training and experience to fulfil my employment and career aspirations	No of apprenticeship start ups and completions, survey for 18-25s, NEETS, young people claimant counts, school performance data, progression to higher education. General pop, care leavers and Youth Offending	Improved NEET and EET outcomes, including self-reported confidence from future CYP surveys	Corporate PI (see Comments for details)	Quarterly	CYP21 Care leavers in employment, education or training (reported 1 month in arrears)  CH12 No. of new Apprenticeships starting (excluding schools & EBUs) CH13 Apprenticeships starts as a % of workforce  Service PI reported internally: CYP05 Young people not in education, employment or training.  Service PI reported internally: CYP37 Apprenticeship Completions (Newham residents all areas)	No for Corporate PI		NEET and EET KPI data - and wider data from future survey activity
	2.3b I am aware of the career opportunities provided within the new Newham economy and have the connections and capabilities to access them	CYP survey, NEET and EET, Our Newham campaign measures, CWB measures (Workplace), Virtual School and new EET advisers in the leaving care team measures.	Improved NEET and EET outcomes, including self-reported confidence from future CYP surveys	Corporate PI (see Comments for details)	Quarterly	New50 Residents securing a job through Our Newham Work - 50% of jobs starts are young people 16 - 25  New 56 Young people into Kickstart Placements	Yes - partial		NEET and EET KPI data - and wider data from future survey activity
	2.3c if am in care or am a care leaver, I am healthy, happy and well, and I live in a suitable home	LAC indicators, Health, SDQ, Suitable accommodation measures, Placement Stability and Permanency. Will need to measure happiness, existing measure of suitable accommodation for care leavers	Improved outcomes across the outcomes suite - and 5% target for happiness over the coming two-year period	Corporate PI (see Comments for details)	Quarterly	CYP19 Stability of placements of looked after children: length of placements.  CYP20 Care leavers in suitable accommodation (also linked to ROW 96)	No for quarterly PI		CYP Reporting and future next-gen and targetted survey activity
	2.3d My voice is heard and I participate in change for the Borough	CYP survey, Inclusion in CMI and CP and LAC planning, Child's Voice in EHC Plans, Youth empowerment, Corporate Parenting Panel measures.	Children and young people have strong family bonds, develop well and are school ready	Corporate PI (see Comments for details)	Quarterly	Corporate PI: CYP17 Participation of looked after children (aged 4+ and 4+ weeks in care) in their most recent statutory review (also listed for row 25 above).  New (Ref tbc) Number of young people report feeling safer (physically, socially, emotionally etc.) as a result of accessing the Youth Empowerment Service offer (Feel Safe)	No for quarterly PI		Youth empowerment and CYP Reporting and future next-gen and targetted survey activity
	2.3e My school, college or other educational setting will help me to achieve my full educational potential	Attainment Suite - Attendance and Absence and Progress scores, Education Kstage measures, etc, NVQ/5 etc, APS, Census, National data education follow up, Virtual School measures.	Children and young people achieve higher than national averages for all key stages and go onto achieve their potential post 18	Key stage 1: English reading (expected): 75% (Eng), 77% (Lon), 79% (LBN) English writing (expected): 69% (Eng), 73% (Lon), 75% (LBN) Maths (expected): 76% (Eng), 78% (Lon), 80% (LBN) Science (expected): 82% (Eng), 83% (Lon), 82% (LBN)  Key stage 2: Reading, writing and maths (expected): 65% (Eng), 71% (Lon), 76% (LBN)  A levels: % achieving 3 A* to A: 21.2% (Lon), 34.3% (LBN) % achieving >= 2 academic results: 85.8% (Lon), 89.4% (LBN)  Average Attainment 8 score per pupil: 50.2% (Eng), 53.2% (Lon), 53.1% (LBN)	Annual - attainment Termly - absence	ONS (DFE) 2019: CYP31 Key stage 2: Percentage of pupils achieving the expected standard in all of reading, writing and mathematics  CYP34 Key stage 4 (GCSE): Progress 8  (N.B. further attainment measures are reported internally as Service Pis, including for KS1, further breakdown for KS2, KS4.)  CYP48 Persistent absence primary CYP49 Persistent absence secondary  New85 Persistent absence special schools  New122 Persistent absence alternative provision centres	No		Current and future educational and vocational attainment suite of measures
3 Poverty is eradicated in Newham and all of our residents having an acceptable standard of living	Updated poverty profile and LSOA's following census 2021	Reduction in relative poverty over time	Poverty rate 37% Child Poverty rate 50%	Annual	London Poverty Profile	No	London Poverty Profile:	London poverty profile post 2021 census	

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	3.1a Residents have the skills, knowledge, and connections to fulfil employment and enterprise aspirations	Newham survey quals, Newham survey connections, help finding a job, overarching employment rate data	Increasing numbers and proportion of our residents have the skills, knowledge, and connections to fulfil employment and enterprise aspirations; improvement over time and with London. We are able to halt or mitigate the future reduction in employment rate - i.e. numbers of residents access jobs in the new economy over time	Newham: NVQ4 and above: 59% NVQ3 and above: 69% NVQ2 and above: 76% NVQ1 and above: 84% Other qualifications: 12% No qualifications 5%  GB NVQ4 and above: 43% NVQ3 and above: 61% NVQ2 and above: 78% NVQ1 and above: 88% Other qualifications: 6% No qualifications 6%  PLUS Corporate PIs (see Comments for details)	TBC  CH12 & 13 Quarterly	ONS Annual Population Survey: Newham CH12 No. of new Apprenticeships starting (excluding schools & EBUs)  CH13 Apprenticeships starts as a % of workforce	No	ONS APS Dec 2020	ONS skills level APS and Census 2021, qualifications NOMIS, Our Newham Work outcomes monitoring and borough-wide employment data
	3.1b Residents are aware of the employment and enterprise opportunities provided within the new Newham economy and have the connections and capabilities to access them	In addition to Our Newham Work outcomes measures - additional newham survey questions relating to confidence and connections	Residents are aware of the employment and enterprise opportunities provided within the new Newham economy and have the connections and capabilities to access them. We are able to halt or mitigate the future reduction in employment rate - i.e. numbers of residents access jobs in the new economy over time	Corporate PI (see Comments for details)	Quarterly for Corporate PI	LE04 Residents securing a job through Our Newham Work	No for Corporate PI		Our Newham Work outcomes reporting and Newham Survey
	3.1c Residents are confident and motivated to seek employment	In addition to existing measures, Newham survey confidence question	Increasing numbers and proportion of our residents are confident and motivated to seek employment. We are able to halt or mitigate the future reduction in employment rate - i.e. numbers of residents access jobs in the new economy over time	Newham 78.5% GB: 79.1%  Claimant count Newham: 27,355, 11% GB: 6%	Quarterly	ONS APS Dec 2020: Employment rate  ONS Claimant count May 2021	No	ONS APS Dec 2020 and ONS Claimant Count May 2021	Newham employment statistics, job claimant count statistics, Our Newham Work outcomes tracking and wider DWP measures
	3.2a Every resident has equal opportunity to participate and succeed in the economy	APS, Claimant count by age and gender, diversity cross tabs 38-40, Census 2022 baseline	Reduction in UC claimant rate. We are able to halt or mitigate the future reduction in employment rate - i.e. numbers of residents access jobs in the new economy over time, close the gap between the employment rate for white and ethnic minority background residents	Males 11.7% Females 10.3% GB Males 7.2% Females 4.9%  Newham Aged 16-17: 0.1% Aged 18-24 12.6% Aged 25 to 49: 10.8% Aged 50+: 12.2%  GB: Aged 16-17: 0.3% Aged 18-24 8.3% Aged 25 to 49: 6.6% Aged 50+: 4.6%	Quarterly	ONS Claimant count May 2021	No	ONS Claimant count May 2021	APS, Claimant count by age and gender, diversity cross tabs 38-40, Census 2022 baseline



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Pillar	Tier 3: Intermediate outcomes	Proposed future measures	What does success look like in the future?	Baseline	Frequency	Comments (PI already exists in the corporate performance set/PI agreed to be removed following the PI review/Other)	Does this require baselining?	Source of Baseline data	Source of future data
Pillar 3: The Council will take action so that all residents are supported and enabled to access work and other opportunities in the new economy	3.2b Every resident has the digital skills and access to participate socially and economically	Our Newham Works, schools, Newham survey	Increasing levels of digital skills and access to digital	PC hours used LBN: 743 Neighbours: 645 Regional: 560 National: 381  WiFi hours used LBN: 736 Neighbours: 1,253 (inflated by Southwark outlier) Regional: 949 National: 533  WiFi access points LBN: 100% Neighbours: 97% Regional: 98% National: 96%	Annual	CIPFA 2018-19: New Proposed Service PIs under development = Number of Digital Assistance Interactions Number of Digital Skills sessions delivered Digital skills outcomes measure (post interaction or session attendance)  (N.B. As this is a Service PI it would be reported internally).	Yes		Newham Survey
	3.2c All Newham's communities grow more prosperous together and gaps in wealth and prosperity are narrowed	Income data by MSOA growth over time ONS estimates (2 years), IMD, Census 2022	Newham residents close the wealth gap across the borough and with London	See Comments	Annual	The CACI model indicates that the both the non-equivalised and equivalised income has increased for Newham overall, but that the percentage change is greater for the equivalised income. This could be because the proportion of households that are smaller than a married or cohabiting couple with no children has increased or the income of households smaller than a married or cohabiting couple with no children has increased, or a combination of the two. We may generally see smaller percentage annual changes at the MSOA level in the equivalised data because the income in larger households is more volatile and the income in smaller households is more stable, so when this is equivalised and the income of larger households is down-weighted it has a smoothing effect.	No		Income data by MSOA growth over time ONS estimates (2 years), IMD, Census 2022.
	3.3a Residents understand their employment rights and feel empowered	Our Newham Works outcome questions/survey to be established, and new questions to be included in the Newham Survey	Residents report increased awareness and understanding of their employment rights and challenge employers to give them fair pay and conditions	To be developed	Annual		Yes		Our Newham Work outcomes reporting and Newham Survey
	3.3b Residents and families are able and confident to succeed with/manage their money	In addition to existing measures including a new question in Newham survey relating to confidence in handling money	Residents confidence with money increases over time and is sustained for Our Newham money customers	Looking ahead how do you think you will be financially a year from now? Better off: 22%; About the same 62%; worse off: 11%  How well would you say you yourself are managing financially these days? Living comfortably: 30%; Doing alright: 39%; Just about getting by: 20%; Finding it quite difficult: 6%; Finding it very difficult: 2%  Survey of Londoners 2019: Owes money on a loan or credit agreement 37% yes	Annual		Yes - partial		Understanding Society 2018/19

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	3.3c Newham's workers get a decent wage, and fair and equal pay for the work they do	Businesses signing up to london living wage , community wealth building business pledge	More residents are paid at least the London living wage (need to baseline and define improvement target)	Corporate PI (see Comments for details)	Quarterly	New 51 Residents securing a job through Our Newham Work - 40% of jobs paid at LLW or above	No for Corporate PI		Tracking of the new of businesses signing up to london living wage and community wealth building business pledge. ONS reporting on household income.	
Pillar 4: The council will make sure our residents are healthy, happy and well	4.1a Residents have equal access to high-quality health and care services	15 minute GP and dentist mapping. Future monitoring of CQC ratings for health and social care provider settings in borough (or commissioned). Live feedback from service users to be introduced	Improved access and satisfaction with health and care services benchmark to London and England	PHE - GP phone access Newham CCG (2020) = 56.2% PHE - Positive experience - Newham CCG = 73.8%	Quarterly		Yes - partial	<a href="https://fingertips.phe.org.uk/profile/general-practice/data#page/1/gid/2000005/pat/166/par/E38000113/ati/7/are/F84111/lid/639/age/28/s ex/4/cid/4/tbm/1">https://fingertips.phe.org.uk/profile/general-practice/data#page/1/gid/2000005/pat/166/par/E38000113/ati/7/are/F84111/lid/639/age/28/s ex/4/cid/4/tbm/1</a>	PHE satisfied with GP phone access, PHE % having a positive experience of their practice, NHS digital GP hub access to and waiting times for appointments all types, ADCF satisfaction measure. 15 minute GP and dentist mapping. Future monitoring of CQC ratings for health and social care provider settings in borough (or commissioned). Live feedback from service users to be introduced	
	4.1b Residents age well with the best quality of life	Use existing recognised national PHE and ONS measures	Newham residents life expectancy and HLY approach, meet and possibly exceed national averages	To be developed	Annual		No		PHE outcomes reporting	
	4.1c Residents are able and confident to manage their own health and make positive choices	ASCF Self-directed support and direct payments -carers	Residents are able and confident to manage their own health and make positive choices benchmarked to London and England, increase in the number of Direct Payments to be in the top 5 London Boroughs.	Corporate PI (see Comments for details)	Quarterly	A06 Percentage of people with Direct Payments	No		ASCOF survey measures	
	4.1d Residents are healthy enough to achieve their economic and social aspirations	Refer to 1.2a and 1.2b measures suite	Refer to 1.2a and 1.2b measures suite	To be developed	TBC		Refer to 1.2a and 1.2b measures suite		Refer to 1.2a and 1.2b measures suite	
	4.1f Zero Hunger end malnutrition and food insecurity in Newham	Food insecurity outcomes measures being developed as part of food security strategy (being considered by June 2021 Cabinet)	No households in Newham experience food insecurity by 2025		TBC	Survey of Londoners 2019	Yes		Refer to food insecurity strategy	
									Survey of Londoners 2019:	
	4.1g Newham's residents are fit and healthy, and are supported to help us tackle our most pressing Public Health challenges	Refer to 1.2a and 1.2b measures suite	Refer to 1.2a and 1.2b measures suite	To be developed	TBC		Refer to 1.2a and 1.2b measures suite		Refer to 1.2a and 1.2b measures suite	
	4.2a All residents get the appropriate care and support they need	ASCF adjusted social care quality of life/ ASCF levels of social contact	Residents are supported, and have good quality of life with social contact	18.2/24	Annual	Ascof 1A Social care-related QUALITY OF LIFE: (2019-20)	No		ASCOF survey measures	
4.2b Residents with care and support needs have a good quality of life	ASCF adjusted social care quality of life/ ASCF levels of social contact	Residents with care and support needs have a good quality of life	18.2/24	Annual		No		ASCOF survey measures		

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PROPOSED MEASURES FOR 2021-2022 (FIRST ITERATION)**

Pillar	Tier 3: Intermediate outcomes	Proposed future measures	What does success look like in the future?	Baseline	Frequency	Comments (PI already exists in the corporate performance set/PI agreed to be removed following the PI review/Other)	Does this require baselining?	Source of Baseline data	Source of future data
Happy, safe and cared for to enable them to thrive during times of recession and in the new economy	4.2c Residents are safeguarded and protected from harm	ASCF people whose services make them feel safe (needs to add others here too)	Residents receiving social care feel safe and are protected from harm	Ascof 4B The proportion of people who use services who say that those SERVICES have made them FEEL SAFE and secure: 80.5% (2019-20)  PLUS Corporate PI (see Comments for details)	Annual Quarterly for A18	A18 Percentage of safeguarding enquiries where the desired outcomes of the person at risk were fully or partially achieved	No		ASCOF survey measures
	4.2d Everyone has a positive experience of care and support	Existing measure	Residents receiving care are satisfied with their care and support	ASCOF 3A Overall SATISFACTION of people who use service with their care and support: 55.5% (2019-20)	Annual;		No		ASCOF survey measures
	4.2e Newham's carers are supported and enabled to undertake their caring responsibilities	Existing measure	Residents with caring responsibilities are supported	Ascof 3B Overall SATISFACTION of carers with social services: 35.8% (2018-19)	Annual;	Service PI reported internally = A08 Percentage of carers receiving social care who receive Direct Payments	No		ASCOF survey measures
	4.2f Residents have independence, choice and control over their care and aspirations for their lives	Existing measure	Residents have independence, choice and control over their care and aspirations for their lives	See Comments	Annual;	See Direct Payments (ROW 54)	No		ASCOF survey measures
	4.3a Residents, communities visitors are, and feel, safe in Newham	Existing measure	Residents report feeling safe across Newham and its communities. Positive Crime survey responses and outcomes. Increased levels of community satisfaction and confidence in police	Newham: Q34: Generally speaking, how safe or unsafe do you feel in the following situations? When outside in the local area during the day: 88% safe When outside in the local area after dark: 64% safe When outside in the local area in Newham's parks and open spaces: 79%  National How safe or unsafe do you feel when outside in your local area during the day? 93% safe Outside after dark: 78% safe	TBC	Newham Survey 2019 LGA Polling Feb 2021	No	Newham Survey 2019 LGA Polling on residents satisfaction with councils Feb 2021	ASCOF survey measures
	4.3b Newham's spaces and places are safe, and our crime 'hot-spots' are made safe	Existing measure	Reductions in crime across Newham and in our hotspots. Reduction in crime and perceived crime in identified crime and ASB hotspots, increase in community satisfaction and confidence. Residents are safe in licenced premises.	Corporate PI (see Comments for details)	ENF01 Quarterly	ENF01 Crime levels per head of population (Police) - Total Notifiable offences (TNOs)	No		2021 community safety statistics
	4.3c Victims of crime are heard, supported and empowered	Existing measure	Victims of crime report satisfaction that meets or exceeds London average for all major crime types. Victim satisfaction rates through supportive services increased.	All Offences 69% Assault 69% Burglary 76% Hate Crime 63% Robbery 73%	Quarterly	User Satisfaction Survey for victims of crime across the MPS. Q4 (2020/21)	No	MOPAC Public Voice Dashboard	2021 community safety statistics
	4.3d The root-causes of our most pressing crimes are understood and ruthlessly tackled in Newham	Existing measure	Top 5 identified most pressing crime challenges see reductions in total numbers of offences in the future	To be developed	TBC		No		2021 community safety statistics
	5.1a Neighbourhoods are home to a diverse network of spaces where residents can work and test new business ideas	Affordability of community and business space in neighbourhoods, monitoring of Nicola Elcock, Roger Austin, average value of cost of space across Newham's town centres Zoe Powers	Increase in the number of affordable work and community spaces across Newham's town centres and use by cross section of the community	Retail: 217 Offices: 120 Industrial: 58 Other: 102	TBC	Statistics on the number of affordable spaces still outstanding.	Yes		To be developed

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PROPOSED MEASURES FOR 2021-2022 (FIRST ITERATION)**

Pillar	Tier 3: Intermediate outcomes	Proposed future measures	What does success look like in the future?	Baseline	Frequency	Comments (PI already exists in the corporate performance set/PI agreed to be removed following the PI review/Other)	Does this require baselining?	Source of Baseline data	Source of future data
Pillar 5: We will enable every resident to live in an accessible and inclusive neighbourhood which will provide all their social, civic and economic essentials	5.1b High streets and town centres thrive and are focal points for community prosperity and wellbeing	GIA new data services, Regen Town Centre Surveys, Citizen Lab	Metrics to be developed as part of the levelling up bid and overarching data and performance framework for high-streets and town centres	2020 daily total footfall (LBN overall) July: 255,375 August: 244,923 September: 253,594 October: 267,474  Weekend average Mastercard index value (2021 January-June) Newham town centres Canning Town: 1,706 East Beckton: 582 East Ham: 3,023 Forest Gate: 1,435 Green Street: 2,279 Stratford: 10,884	TBC	London Datastore High Streets Service:	Yes		We will need to see if the data for High Streets meets requirements for Newham. Spend and Transactions is just Mastercard. Footfall is MSDA level and measured from O2 data this is also true of origin destination
	5.1c Every resident lives within 15 minutes of their social, civic and economic essentials	15 minute mapping	Every resident lives within 15 minutes of their social, civic and economic essentials by 2025	To be developed	TBC	Average retail values (London Datastore for Newham, 2012, £ per m2)	Yes		Future GIS 15 minute neighbourhood mapping dashboard - needs to be developed, clear location definitions, is it 15 minute walk, is it residential dwellings or population
	5.1d High streets and their neighbourhoods are healthy and inclusive in the services and amenities they provide	Food insecurity outcomes measures being developed as part of food security strategy (being considered by June 2021 Cabinet)	Metrics to be developed as part of the levelling up bid and overarching data and performance framework for high-streets and town centres	To be developed	TBC		Yes		Food insecurity outcomes measures being developed as part of food security strategy (being considered by June 2021 Cabinet)
	5.2a Everyone feels welcome in Newham's neighbourhoods	Supplement existing measures with Newham survey question relating to feeling 'welcome' in Newham.	Increased numbers of residents report feeling a sense of belonging in Newham's neighbourhoods	feel you belong to... Your local area: 88% Newham: 87% London: 94% England: 89%  London: Belong to local area: 73% Belong to London 81%	TBC	Newham Survey 2019 Survey of Londoners 2019	Yes	Newham Survey 2019: Survey of L	Newham Survey
	5.2b Newham's communities are integrated, support and care for each other	Supplement existing measures with Newham Survey Question - Proportion of residents reporting that, generally, they borrow things and exchange favours with their neighbours (in line with national surveys). Consider including a specific question asking residents to count the number of fellow residents they know by name on their street.	Increasing numbers of residents feel and are integrated in their neighbourhoods	Newham 45% and National 35%	TBC	Newham Survey 2018 Community Life Survey 2019/20	Yes	Newham Survey 2018 Community Life Survey 2019/20	Newham Survey
	5.2c Residents actively participate in their local neighbourhoods and work to improve them	Include additional question to measure this in the Newham Survey	Increasing numbers of residents actively participate in their local neighbourhoods and volunteer locally	Newham 9% and National 39%	TBC	Newham Survey 2019: Q22 Overall, about how often over the last 12 months have you given any unpaid help to any groups, clubs or organisations? At least once a month Community Life Survey 2019/20: Any formal or informal volunteering at least once a month	Yes	Newham Survey 2019 Community Life Survey 2019/20	Newham Survey
	5.2d Residents have a sense of stewardship, belonging to, and pride in, their local neighbourhoods	Include an additional measure in Newham Survey	Residents report feeling a sense of belonging which exceeds London average	See 5.2a	TBC		Yes	Newham Survey 2019	Newham Survey
	5.2e Newham's rich and diverse cultural identity and economy continues to thrive	Culture Strategy currently in development - will define outcomes set for this area	Newham's cultural sector grows in the future, and resident engagement and use of that sector grows proportionately	To be developed	TBC		Yes		Culture strategy to define

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Pillar	Tier 3: Intermediate outcomes	Proposed future measures	What does success look like in the future?	Baseline	Frequency	Comments (PI already exists in the corporate performance set/PI agreed to be removed following the PI review/Other)	Does this require baselining?	Source of Baseline data	Source of future data	
	5.3a Residents rate our public realm and our estates as clean, high quality, and attractive	In addition to Environment and Sustainable Transport measures - include a specific question relating to this in the Newham survey	Resident satisfaction with public realm increases over time, Improved LEQS Scores	Newham Survey 2019: Thinking about you local area, how much of a problem do you think are...other people throwing litter on the street? 43% very/fairly big problem	Annual	Service PI reported internally = ANNUAL KEEP BRITAIN TIDY ASSESSMENT (INDEPENDENT LEQ/NI195 ASSESSMENT) Percentage of sites inspected marked acceptable Litter Percentage of sites inspected marked acceptable Detritus Percentage of sites inspected marked acceptable Flyposting Also linked to ROW 81	Yes - partial	Newham Survey 2019:	E&ST KPIs and Newham Survey	
	5.3b Green and blue space across all of our neighbourhoods are areas our residents are proud of	Newham survey - parks, extend to riverside and docks, LLDC and Royal Docks data. Include a Green Flag target	Increasing levels of satisfaction for clean, green and attractive for all parks and open spaces, 3 Green Flag Parks (from 1)	Newham Survey 2019: Q40E: how would you rate the overall quality of the park? 81% good Also Corporate PI (see Comments for details)	Annual	ENV24 Resident satisfaction with parks and open spaces New 24 Number of parks with green flag status. (Also linked to row 87 below)	Yes - partial		Newham Survey 2019:	E&ST KPIs and Newham Survey
	5.3c Residents benefit from equal access to high quality green spaces which enable active lives	Additional breakdown or clarity on comparison between different groups with protected characteristics	Residents have improving (and increasingly equal) access to high quality green spaces which enable active lives. 3 Green Flag Parks (from 1)	To be developed	Annual		Yes - partial		Newham Survey 2019:	E&ST KPIs and Newham Survey
	5.3d High streets and their neighbourhoods are accessible by walking and public transport	Mapping PTAL data from TFL, transport route, town centre 15 min journey walking, town centre survey accessibility	High streets and their neighbourhoods are accessible by walking and public transport	To be developed	Annual		No		PTAL AND TFL Data sets mapped through Newham's GIS suite - we need to put the PTALs data in and then calculate properties in the zones etc	
	6.1a Newham's economy becomes green, underpinned by support sustainable consumption and sustainable production	Business survey measuring number of green-businesses in the borough, Fly-tipping scoring undertaken by Keep Britain Tidy via NI195 style Local Environmental Quality Scheme (LEQS). Explore national datasets available on sustainable consumption and production on an LA specific basis	Increasing number of green businesses working in Newham	To be developed	TBC	Service PI reported internally = ANNUAL KEEP BRITAIN TIDY ASSESSMENT (INDEPENDENT LEQ/NI195 ASSESSMENT) Percentage of sites inspected marked acceptable Litter Percentage of sites inspected marked acceptable Detritus Percentage of sites inspected marked acceptable Flyposting Also linked to ROW 77	Yes		To be developed through future business surveys and further research activity	
	6.1b Newham is a great place to set up a green business	Royal Docks team collecting green business data, Spaces for enterprise, LLDC, business survey, business start-up green intentions, ISO 14001	Increasing number of green businesses working in Newham	To be developed	TBC		Yes		To be developed through future business surveys and further research activity	
	6.1c Residents have the awareness, knowledge and skills to participate in greener jobs and businesses	Take-up green curriculum schools, colleges and university partners, Our Newham Work	Increasing number of job placements in Newham in greener jobs and businesses	To be developed	TBC		Yes		To be developed	
	6.1d Newham's industry and infrastructure is green and resilient, and fosters innovation	To be researched and developed further	Overlaps with 6.1a	To be developed	TBC		Yes		To be developed	
	6.2a Newham's residents use green sustainable transport options	Electric charging point data, Newham survey, Increase in green taxis, increase in green buses, walking, cycling, CLR and TUPE passenger data	Increasing modal shift in transport choices in Newham - to match or exceed the London average positively	London Datastore (2020): Company cars: 2,443 Private cars: 64,726  London Datastore, annual footfall per tube station, millions (2017) Canning Town: 13.28 East Ham: 14.70 Plaistow: 6.13 Stratford: 61.99 Upton Park: 9.59 West Ham: 4.41	Annual	ENV23 Modal shift against Mayor of London transport targets (% shift of travel modes to public transport, cycling and walking)	No		TFL journey data mapped to Newham	

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Pillar 6: We will become London's greenest local economy - Newham achieves net Zero by 2050	6.2b Newham's residents travel safely throughout the borough	In addition to existing measures, Newham survey - feeling safety on public transport, accident rates - GIS map highways repeated survey	Reduced transport related injuries and deaths, and reduced numbers of offences linked to transport and public transport. Increased resident perception of safe travel in Newham	details) London Datastore, transport crime, network wide 2019/20, rate per million passengers:  Bus: 8.0 London Underground: 15.7 Docklands Light Railway: 6.4 London Overground: 9.2 TfL Rail: 14.1 London Tramlink: 9.7 All transport modes: 10.8	Annual	New (Ref tbc) Number of people killed or seriously injured in road traffic accidents on LBN (by mode and cluster sites)	Yes - partial		E&ST KPIs and Newham Survey
	6.2c Our green and blue assets are high-quality and invested in throughout Newham	Build in existing measures and 5.3x and 6.2a measures, pound invested in green and blue space per head of population.	6.2a overlaps	Corporate PI (see Comments for details)	Annual	New 24 Number of parks with green flag status. (Also linked to row 78 above below)	Yes - partial		E&ST KPIs and Newham Survey
	6.2d Newham's residents breathe clean air	Existing measure	Newham's air becomes cleaner and there are reduced deaths in Newham directly related to poor air quality (long-term)	Newham Survey 2019: 11% worse. Compared to 12 months ago, has the air quality in your local area got worse? 11%  GLA air pollution monitoring (2020):  Annual average NO2 Cam Road: 27  Number of days exceeding the PM10 24-hr limit Cam Road: 1 (2020), 3 (2019) Wren Close: 0 (2020), 4 (2019)  Annual mean PM10 Cam Road: 18 (2020), 17 (2019)  Plus Corporate PI (see Comments for details)	Annual for Corporate PI	New22 Percentage reduction in NO2 and PM10 and PM2.5 outside Healthy School Streets areas.	No	Newham Survey 2019:	Air Quality monitoring and data sets, and NHS monitoring on deaths
	6.3a Our built environment is resilient to climate change	Further intermediate measures to be researched and developed	Newham will achieve Net Zero Carbon by 2050	To be developed	TBC		Yes		To be developed
	6.3b Our built environment is green and sustainable	Green standards in regeneration schemes, deined sustainability measures	New regen includes green standards and facilities and green spaces are sustainable, Net Zero Carbon by 2050	To be developed	TBC		Yes		To be developed
	6.3c Clean energy is our default choice	Further intermediate measures to be researched and developed	Newham will achieve Net Zero Carbon by 2050	To be developed	TBC		Yes		To be developed & Newham Survey
	6.3d Developers commit to carbon reduction in design, construction and post-occupation	Planning applications identify carbon reduction	Net Zero Carbon by 2050	To be developed	TBC		Yes		
	6.3e Residents and businesses reduce, reuse and recycle as their first choice	Existing measure, consider including a perceptions based question in the Newham Survey	Weekly Recycling in place. Increased range of materials accepted.	Corporate PI (see Comments for details)	Quarterly	ENV18 Percentage of Household Waste sent for Reuse, Recycling, or Composting	No		E&ST KPIs and Newham Survey

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Pillar	Tier 3: Intermediate outcomes	Proposed future measures	What does success look like in the future?	Baseline	Frequency	Comments (PI already exists in the corporate performance set/PI agreed to be removed following the PI review/Other)	Does this require baselining?	Source of Baseline data	Source of future data
Pillar 7: The Council will deliver genuinely high-quality and affordable homes for Newham	7.1a More genuinely affordable homes are built in Newham	Existing measure	Achievement of 35-50% target for affordable housing	NHPS (2017 fieldwork), Private renters in Newham have a median equivalised income after housing costs only 65% of their median income before housing costs: this ratio is far lower than that of owner occupiers (whose median net equivalised income after housing costs is 89% of the median before housing costs) and social renters (84%).  Plus Corporate PI (see Comments for details)	Quarterly for Corporate PI	RP07 Number of genuinely affordable homes started under Affordable Homes for Newham Programme	No	NHPS (2017 fieldwork)	Populo Living and Inclusive Economy and Housing KPI monitoring
	7.1b Local people can afford to buy/rent housing in Newham	Consider additional analysis of house purchasing/land registry data relating to local residents buying new homes in Newham	Increased affordability ratings, PR5 tracking data indicating increased local home ownership and additional analysis	To be developed	TBC		Yes		Populo Living and Inclusive Economy and Housing KPI monitoring
	7.1c Newham's vulnerable residents have somewhere safe and appropriate to live	Existing measures	Reduction in homelessness, temporary accommodation and rough sleeping, children in care or care leavers have suitable accommodation	Corporate PI (see Comments for Details)	Quarterly HO3 Bi-monthly New 212	HO3 Homelessness - Numbers in temporary accommodation  NEW 212 Rough Sleepers - Number on Street counts  CYP20 Care leavers in suitable accommodation (also linked to ROW 96)	No		Homelessness and rough sleeping monitoring and reporting and CYP and ASC social care reporting on vulnerable housing outcomes
	7.1d Residents understand and access the most appropriate options to get housing	Survey question to the housing options users, Our Newham Money question, additional housing strategy outcomes	Residents accessing our services for housing help understand and get access to appropriate housing	To be developed	TBC		Yes - partial		To be developed
	7.1e End preventable homelessness in Newham	Existing measures	Reductions in preventable homelessness to meet London averages over two years	Newham temporary accommodation (June 2021): 5,578  Trust for London (2020) rates of TA per 1,000 households: 16.95 (London), 48.39 (LBN)  GLA CHAIN data (2021) on rough sleeping: 11,018 (London total), 578 (Newham total)	TBC	In addition to Corporate PIs in ROW 96, the following Service PIs are tracked internally: HO1 Homelessness - Number of new applications HO2 Homelessness - Number accepted as homeless	No		Housing and homelessness reporting and KPIs
	7.2a Residents understand and influence housing development	Existing measures	More residents are involved and engaged in local plan and estate schemes over time	To be developed	TBC	N.B. Although listed as an existing measure. This is not reported as part of Corporate or Service PI set.	No		Engagement reporting on local plan and housing regeneration schemes
	7.2b Local builders build local homes	Number of sites where local builders are employed by Populo or commissioned to local builders/companies	Increasing numbers of Newham builders can access and build on local land for housing	To be developed	TBC		Yes - partial		To be developed
	7.2c Residents co-design new developments and estate regeneration	Numbers of residents participating in planning and regeneration and numbers of residents engaging with community neighbourhoods	Increasing numbers of residents actively engage in planning, regeneration and community development in the areas they live and work	To be developed	TBC	New service PI has been proposed. Details to be developed so not available for immediate reporting = Number of residents involved in participatory forums (Also listed against row 106) (NB as this is a Service PI, this would be reported internally).	Yes - partial		To be developed

**TOWARDS A BETTER NEWHAM - NEWHAM OUTCOMES FRAMEWORK  
PROPOSED MEASURES FOR 2021-2022 (FIRST ITERATION)**

Pillar	Tier 3: Intermediate outcomes	Proposed future measures	What does success look like in the future?	Baseline	Frequency	Comments (PI already exists in the corporate performance set/PI agreed to be removed following the PI review/Other)	Does this require baselining?	Source of Baseline data	Source of future data
	7.3a Newham's homes are sustainable and meet the needs of a diverse population	Baseline needs assessment then needs defining	Future needs are clearly identified and housing needs are met	To be developed	TBC		Yes - partial		To be developed
	7.3b Newham's homes are energy efficient	Existing measures	Newham's homes become increasingly energy efficient over time (EHC energy efficiency ratings)	Newham has a total of the below properties in each EPC category: D: 29,419 E: 8,706 F: 927 G: 346	TBC	N.B. Although listed as an existing measure. This is not reported as part of Corporate or Service PI set.	No		EHC reporting
	7.3c No long-term empty homes	Existing measures	All newham owned residential properties have reduced void time	Estimated 2021-2022 empty private dwellings, buildings and plots of land in the borough (2021-2026 action plan, one-off reporting), London average 2% empty homes in 2019 (GLA Housing and Land reporting)	TBC	Service PI reported internally - H12 Average time taken to re-let Local Authority Housing - Redevelopment and Lettings, inc. Sheltered (days)	No		Housing KPI suite
	7.3d All residents live in high quality and safe homes	Existing measures	Newham homes meet decent home standard and PRS homes are safe, new homes are high quality and safe	(one-off measure):  25% of all households and 42% of households with dependent children are classed as overcrowded  Pre-1991 builds in PRS: 82% Over 20% of PRS properties contain health and safety hazards (predictive modelling)	TBC	Service PIs reported internally for PRS scheme = H9 Private sector rented properties licensed H10 Private sector licensing – Enforcement activity, prosecutions, ASB.	No		Housing KPI suite
	8.1a Residents are included and actively participate in how their areas are changing	Numbers of residents participating in planning and regeneration and numbers of residents engaging with community neighbourhoods	Residents actively engage in planning , regeneration and community development in the areas they live and work.	To be developed	TBC	New service PI has been proposed. Details to be developed so not available for immediate reporting = Number of residents involved in participatory forums (Also listed against row 101) (NB as this is a Service PI, this would be reported internally).	Yes - partial		To be developed
	8.1b Regeneration delivers the community infrastructure residents need	Additional outcomes reporting from the Section 106 and CL allocation programmes. Further 15 minute neighbourhood mapping (link to Pillar 3) baseline needs assessment then needs defining	Residents needs are clearly understood and met by Newham council and our partners. Residents actively involved in local plan refresh.	To be developed	TBC		Yes - partial		To be developed
	8.1c Residents understand and access the economic and social benefits of growth and regeneration	UCL IGP survey, Newham Survey perceptions of regeneration	Increasing numbers of local residents working and training in regeneration areas and increasing perceptions of the opportunities created by regeneration	To be developed	TBC		Yes - partial		To be developed
	8.1d Residents see a long-term and positive future in staying in and living in Newham	Newham Survey - residents feel more positive about Newham as a place to stay	Resident churn out of the borough reduces, and resident length of time in Newham increases, residents say they feel more positive about Newham as a place to stay	How likely or unlikely is it that you will continue to live in Newham over the next 15 years? 85% likely	TBC		Yes - partial	Newham Survey 2019	To be developed



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PROPOSED MEASURES FOR 2021-2022 (FIRST ITERATION)**

Pillar	Tier 3: Intermediate outcomes	Proposed future measures	What does success look like in the future?	Baseline	Frequency	Comments (PI already exists in the corporate performance set/PI agreed to be removed following the PI review/Other)	Does this require baselining?	Source of Baseline data	Source of future data
Pillar 8: The Council will only welcome investment that secures a fair deal and a fairer economy for Newham	8.2a Newham's economy grows and is able to provide fulfilling, fair and financially rewarding opportunities for Newham's residents	Business survey question - fairness and equalities.	Increase in jobs and growth in value of the economy in key sectors.	(Newham 2018): 1 : Agriculture, forestry & fishing (A): 0 2 : Mining, quarrying & utilities (B,D and E): 1,750 3 : Manufacturing (C): 4,500 4 : Construction (F): 6,000 5 : Motor trades (Part G): 900 6 : Wholesale (Part G): 2,500 7 : Retail (Part G): 17,000 8 : Transport & storage (inc postal) (H): 7,000 9 : Accommodation & food services (I): 10,000 10 : Information & communication (J): 3,000 11 : Financial & insurance (K): 1,250 12 : Property (L): 3,000 13 : Professional, scientific & technical (M): 6,000 14 : Business administration & support services (N): 16,000 15 : Public administration & defence (O): 6,000 16 : Education (P): 13,000 17 : Health (Q): 11,000 18 : Arts, entertainment, recreation & other services (R,S,T and U): 5,000	TBC		Yes - partial		To be developed
	8.2b The new Newham economy is digitally enabled and powered; a home for new ideas and innovation	New digital question in Newham survey	All Newham's businesses and homes are enabled with 5G and access to fibre broadband	Superfast internet: 95.32% (Lon), 97.7% (LBN) Full fibre: 21.05% (Lon), 18.4% (LBN)  10 Mb/s unavailable: 0.29% (Lon), 0.6% (LBN) 30 Mb/s unavailable: 4.4% (Lon), 2% (LBN)	TBC		Yes - partial		To be developed
	8.2c Investors and developers pursue the highest standards in social and environmental responsibility	Needs defining	To be developed	To be developed	TBC		To be developed		To be developed
	8.2d Businesses in Newham understand and support community wealth building	Existing measure, consider including a perceptions based question in the business survey	Increase in uptake in CWB business pledges, and increased endorsement and awareness of pledges in future business surveys	To be developed	TBC		Yes - partial		CWB pledge reporting and annual business survey
	8.3a Community Wealth Building is grown through better use of council assets	Council assets are mapped and understood through future development of Council capital and property strategy	Increasing proportion of the Council's asset base is clearly identified as supporting Community Wealth Building	To be developed	TBC		Yes		To be developed
	8.3b Newham council drives social value through all its available levers (e.g. London Living Wage)	Social value strategy outcome measures is embedded in procurement for each council contract to deliver employment, training, work experience for local people, local staff and local suppliers and local work reduces carbon footprint, supporting local community initiatives	Social value investment outcomes measures developed as part of the social value strategy	Included in standard contract Terms and Conditions since 2020, no known reporting on compliance	TBC		Yes		To be developed

**TOWARDS A BETTER NEWHAM - NEWHAM OUTCOMES FRAMEWORK  
PROPOSED MEASURES FOR 2021-2022 (FIRST ITERATION)**

Pillar	Tier 3: Intermediate outcomes	Proposed future measures	What does success look like in the future?	Baseline	Frequency	Comments (PI already exists in the corporate performance set/PI agreed to be removed following the PI review/Other)	Does this require baselining?	Source of Baseline data	Source of future data
	8.3c Newham council investments are environmentally and socially responsible	Existing measure	Over 95% of all Council investments are all environmentally and socially responsible	Under the Strategic Asset Allocation, 82.5% of pension investment is managed to mandates that incorporate environment and socially responsible criteria. 100% of the pension asset investment managers are signatories of the UN Principles for Responsible Investment (PRI). The Scheme Investment Adviser is a signatory of PRI and has made a net-zero commitment.	TBC	N.B. Although listed as an existing measure. This is not reported as part of Corporate or Service PI set.	No		Pension fund reporting
	8.3d Council-owned businesses lead by example on engagement and community wealth building	% of people employed by LBN businesses who live in Newham, use of local supply chains by business, numbers of people taking part in community engagement activities for each business who feel their views are taken into account	All Council owned businesses and services deliver 100% compliance with CWB pledges	To be developed	TBC		Yes - partial		To be developed
	8.3e Newham Council leads by example through openness, transparency and accountability	Newham Survey question relating to perception of Council transparency and accountability. Open data, web-site accessibility measures, clear decision-making and transparency, citizen assemblies, residents engaging with citizen science platform	Newham residents increasingly identify the Council as open, transparent and accountable	much do you trust Newham Council: 80% a great deal/a fair amount Q42: How much would you say you know about how Newham Council currently makes decisions about its services and other local issues? 65% a great deal/fair amount  LGA Polling Feb 2021: How much do you trust you local	TBC	LGA polling is done by phone so we are	Yes	Newham Survey 2019: LGA Polling on residents satisfaction with councils Feb 2021	Newham Survey