

Manor Park Community Citizens' Assembly



Monday 28 September 2020
Jack Cornwell Community Centre

**People at the Heart
of Everything We Do**

Welcome

- Welcome to the Manor Park Community Assembly – annual review meeting
- Today is the 5th and last assembly of this current cycle of community assemblies

Housekeeping (Venue)

- Fire exits and amenities
- Accessibility
- Refreshments
- Photography
- Table Hosts and Room Team

Housekeeping (Zoom)

Functions:

- Mute/ Unmute – please remain muted when you're not speaking
- The session will be recorded (except for breakout rooms) if you prefer not to be seen you can turn your camera off. Otherwise we'd love to see you!
- Joining Breakout rooms for the discussion rounds
- View options – gallery view is easiest to see everyone

Breaks – please take them when you need one.

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Opening Polls

- Which ward are you from?
- Have you heard of Newham's Democracy Commission?
- If so, did you participate in it in anyway (at the events or the online discussion)?

Schedule

Schedule	Duration
Welcome	5
Introductions & Housekeeping	5
Video of Mayor's Speech	2
Introduction to Director, Story so far & Working Group Introductions	5
Presentation 1 - Projects & Service Improvements	15
Round 1 – Tables / Breakout groups	15
Presentation 2 - Whole cycle of Assemblies	5
Round 2 – Tables / Breakout groups	10
Plenary Report backs	10
Video on the Democracy Commission Recommendations	10
Next steps and feedback forms	5
Closing remarks & Thank you by Cllr Charlene McLean	3
Total	90 minutes

Introduction

Mayor Rokhsana Fiaz OBE

Lead Member - Regeneration, Planning
and Strategic Housing Delivery

Introduction

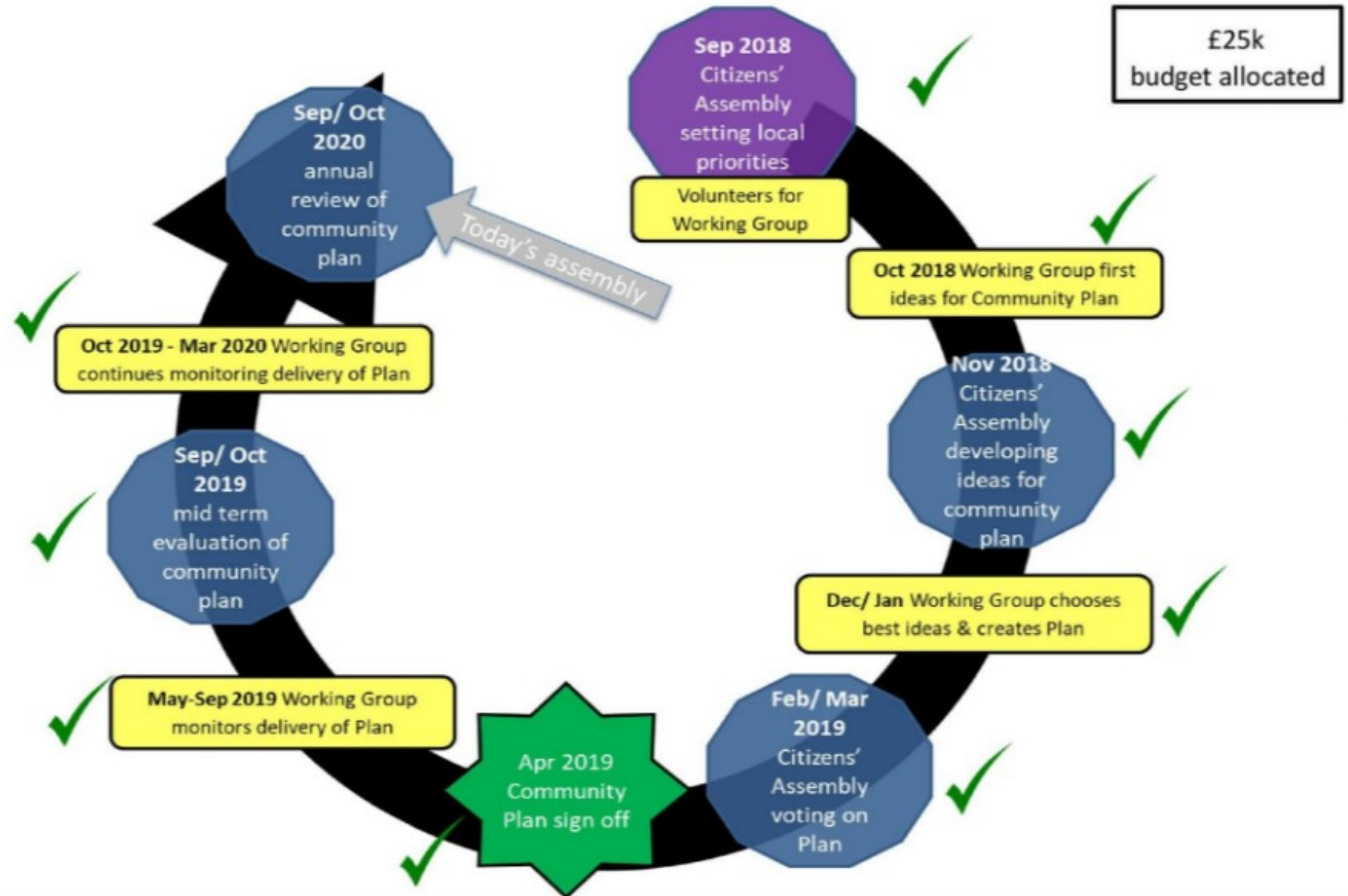
Althea Loderick

Chief Executive Newham Council

Our Working Group Members

- Sophie Rigg
- Gulam A Patel
- Manjit
- Shahrina Mondal
- Shireen Chaudhry
- James Iyornongu Jukwey
- Marsha Hylton
- Zulfiqar Ali
- Ziad Mannan

The story since September'18



The story since September'18

Previous Assemblies:

- **278** residents attended the 5 previous assemblies
- Started with **12** and now have **8** active Working Group Members
- Support from LBN services and stakeholders
- Service improvements, projects and budget allocation

Community Plan Top three Priorities

- **Priority 1:**
Litter, Fly-tipping and a Cleaner Environment
- **Priority 2:**
Crime and Antisocial Behaviour
- **Priority 3:**
Community and Culture



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Manor Park Community Plan: budget allocation

Potential projects	Cost	Chosen projects	Potential projects	Cost	Chosen projects
1) Smarter Streets Project	£2,000	£2,000	9) Community Safety Roadshows	£1,500	£1,500
2) Green-up Manor Park	£5,000		10) Street Champions	£2,500	
3) Neighbourhood Roadshows	£1,500	£1,500	11) Let's Celebrate	£8,000	£8,000
4) Bling My Street	£3,000	£3,000	12) Splash of Paint	£5,000	
5) I Love Manor Park	£1,500	£1,500	13) Our Place	£2,000	
6) Bins and Seats	£6,000	£6,000	14) Idea Days	£1,500	£1,500
7) Create Manor Park	£6,000		15) Upcycling and Recycling Repair Café	£5,000	
8) Community Networks	£5,000		16) Make a Difference - Volunteer	£2,000	
			Total cost		
			£25,000		
			Money left from £25k		
			£0		

Priority 1: Litter, Fly-tipping and a Cleaner Environment

Smarter Streets Project £2,000

- The 'Smarter Streets' project aim was to develop local civic pride and resident engagement through clean up days
- Identify grot spots areas that required intensive improvement
- Promote key messages around recycling, street parties and the councils approach to improved air quality

Priority 1: Litter, Fly-tipping and a Cleaner Environment



- Smarter Streets Project £2,000
- The 'Great British Clean Up day' events in Manor Park held between April-May' 19 involved **125** school children, local residents and volunteers
- Community Payback have worked all year round working on grot spot areas across Manor Park, Eastham North, Little Ilford and Plashet Park

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Smarter Streets Project £2,000

We have also held 3 resident led clean up days between Feb'20 – March'20 with local residents and Ward Cllrs



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Priority 1: Litter, Fly-tipping and a Cleaner Environment

I ❤️ Manor Park - App a day £1,500

- A Digital Platform to develop awareness and training for local residents
- Teach how to report neighbourhood concerns and issues
- Supporting residents to go on-line and become digitally literate
- We have engaged over **4000** residents on the routes to report, via events and sessions in the community neighbourhoods centre



8th November 2019 - 13th Dec 2019
@Manor Park Library the sessions.
Sessions were popular other sources of funding will be looked into by provider – **Salmagundi to extend the sessions for local residents.**

AN APP A DAY

Free 6 x week course, beginners welcome, iPads provided

Increase your confidence using smart technology in a relaxed and friendly environment

Bring along your own smart phone/tablet if you have one and library card. Register for the course at Manor Park Community Neighbourhood Centre & Library

Manor Park Community Neighbourhood Centre & Library
685-692 Romford Road
London E12 5AD

SIX WEEK COURSE

Fridays: 11.15am - 12.45pm
08.11.19 to 13.12.19

confidence using the internet

accessing local services online

downloading apps

sending emails

digital art

creative photography

online safety

social media

"I just want to be on the same wavelength as my children"

"I'm moving forward and making use of technology"



Priority 1: Litter, Fly-tipping and a Cleaner Environment

Bling My Street – Budget £3000 – delivered by provider Salmagundi

Identified unloved area to transform and beautify on Snowhill estate

Developed a Residents group who communicate on what's app about local issues

Salmagundi will apply for other funding to supplement the project

Final bits to deliver due to Covid -clean up and planting day and celebratory event will be held by April 21.



BLING MY STREET



Priority 1: Litter, Fly-tipping and a Cleaner Environment

Bling My Street – Budget £3000 –delivered by provider Salmagundi

- Flyering and meeting community on Snowhill Estate – gathering views and ideas.
- Presentation of project progress to Manor Park Working Group
- Snowhill action group call out meeting and consultation – Manor Park Library
- Walk-about Snowhill Estate meeting with Highways and Regeneration Newham.

TBC due to Covid will be delivered at a later date

- Digital Art workshop @Manor Park Library
- Installing planters and community planting celebration day.
- Community clean up on Snowhill Estate



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Priority 1 & 2: Litter, Fly-tipping and a Cleaner Environment & Crime and Antisocial Behaviour

Community Neighbourhood Roadshows - £3,000

- Promote community neighbourhood offer and provide guidance on how to access services, online services and activities to engage children and families
- Demonstrate on ways to report, fly-tipping, anti-social behaviour and provide information on recycling
- Residents met Enforcement and SNT teams and events were held in high footfall locations in the wards.
- Target was to reach and support **3000** residents from the Community Neighbourhood.

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**Priority 1 & 2:
Litter, Fly-tipping and a Cleaner
Environment & Crime and Antisocial Behaviour**



Road show Manor Park ward

'Manor Park Summer Festival'

Held on the 17th August 2019 between
12-4pm – 44 stall holders.

The event attracted **3000** people – Door entry
counters confirm attendance

Road show Little Ilford ward

Held on the 22nd Sept 2019

'National Car Free Day' – **100** families engaged

Road show East Ham North ward

Due to be held 18th March 2020 Wordsworth
clinic **not able to hold due to Covid lockdown**



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Priority 1: Litter, Fly-tipping and a Cleaner Environment

Bins and Seats – Budget £6,000

- Based on intelligence from the Citizen Assembly, many residents have raised concerns about stickers, signage, and state of the street furniture.
- This pilot project aims to make a difference to the Street Furnisher and create an artistic feature on one designated section of Romford Road.
- Engagement programme to involve residents, business forum, volunteers, and key stakeholders



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Priority 1: Litter, Fly-tipping and a Cleaner Environment & Priority 3: Community and Culture

Bins & Seats and Shape Newham Budget £6k

Aim: Improve the look and feel of a small stretch of the Romford Road

Due for completion by Early 2021

What's the hold up? It was more cost effective for the works to happen in parallel to other improvement works (rather than have contractors and staff visit the site twice) so we scheduled alongside Highways/ Housing and Shape Newham.

Covid delayed works and funding was pulled from TFL meaning project had to rethink priorities and review timelines.



ART IN THE WINDOW:

Pilot project using the pharmacy to explore how we can showcase local artists work and celebrate the area later in the year



Priority 3: Community and Culture



MANOR PARK
COMMUNITY NEIGHBOURHOOD

Manor Park Summer Festival

Saturday 17 August
12-4pm
Manor Park Library, 685-691 Romford Road, E12 5AD

Come and join our summer festival with music, dance, face painting, henna, cake decorating and craft activities. There will also be council services, community safety and lots more.

For more information contact Manor Park Library on 020 3373 0858 or email CN.ManorPark@newham.gov.uk



Summer Festival - £8000 held on the 17 August'19

- To bring local residents together to celebrate
- Live entertainment, healthy food tasting, cultural offer and lots of young people's activities **44** stall holders
- There was also an opportunity for local residents to look at ways to get involved in volunteering and find out about council wide services
- Successful event attracted **3000** residents – counters showed 4000 entered library that weekend

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Priority 3: Community and Culture

Forest Gate Arts commissioned to deliver these projects

- Mapping Project – additional funding separate from Community Plan £1000 match funding with GFI grant
- Bins and Seats £6,000
- Ideas Days £1,500



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Priority 3: Community and Culture

Ideas Days - £1,500 held on the 15 Feb 2020 between 2-6pm

- Provided information on cultural opportunities, grants, enabling community groups to hold their own local events or community projects.
- Displayed local artists creative work and networking opportunities
- Regen consultation on 'Shape Newham'
- Consultation on Community Plan projects and updates
- 60 residents attended



Priority 3: Community and Culture

Ideas Day event held at Manor Park Community Neighbourhood Centre - Budget £1.5k

Aim: To provide information on creative activities happening in the local area, alongside information on how to access potential funding

Positive event with plenty of interaction and people getting involved. Could form part of Neighbourhood Summer programme moving forward or use local artists to run regular creative sessions.



Mapping the Manor

£1k (funded independently from the citizens assembly through a Go for it Grant)

Aim: To compliment the Citizens Assembly projects by offering free creative and engaging community based activities that encourage people to work alongside each other and explore shared interests.

Value added: very successful in supporting family and cultural cohesion.



Priority 3: Community and Culture

Volunteers thank you event
@Manor Park Library
28th September 2019



Make A Difference – Volunteer £2,000

Additional project supported by Manor Park
Community Neighbourhood

- To promote volunteering opportunities in the Community Neighbourhood and engage more residents in local projects and events.
- Activities in the Library, Schools, Parks would benefit from a dedicated group of local trained volunteers.
- We will hold regular recognition events and an annual celebration event to thank all volunteers who contribute to Manor Park.

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Service Improvements Updates

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Little Ilford Shape Newham Update



- At the start of the year a series of resident design committees oversaw the development of a design for this location in Little Ilford (on the Romford Road, opposite the Nissan Garage).
- Newham-based Architect Hugh McEwen proposed the 'Pollution Gate'
- The Pollution Gate provides “nudges” for us to act more responsibly. Bike stands encourage cycling, breathing lighting brings calm, and a talking bin thanks those who tidy up.
- The gateway structure acts as a shelter from sun or rain, but also from pollution. The entire structure is painted in a material which breaks down pollution, and acts in a small way to clean the air.
- Some residents commented about prioritising the state of the pavements in the area and we are delighted that this will also be addressed through a separate project. The Ilford Garden Junction Scheme (joint with Redbridge Council) – see more at <https://www.redbridge.gov.uk/roads-and-pavements/ilford-garden-junction/>

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Recycling Team Events 2019-2020

Date	Venue	Activity
18-Apr-19	Manor Park	Bunnies & bookmarks(paper plates & cardboard)
20-Jul-19	Manor Park Community Event	Information and craft session for around 50 children (Space)one big model
07-Aug-19	Manor Park	Space Chase (one big model)
17-Aug-19	Manor Park Summer Festival	Information and craft session for around 35 children (Space) one big model
22-Aug-19	Manor Park	Space
24-Sep-19	Manor Park	Forever Young over 55s
25-Sep-19	Manor Park	Children & Adults
25-Oct-19	Manor Park	Manor Park family day (magical creature)
14-Dec-19	Manor Park	Christmas
18-Dec-19	Manor Park	Christmas
18-Feb-20	Manor Park Library	Half-Term
21-Mar-20	Manor Park Community Event (East Ham)	Road Show

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Dataset is for all **Fly Tips** for **April 2020 to August 2020**

Using **real time** Mayrise/Love Newham reported data

Can be rolled out for weekly Street cleansing categories such as Graffiti, Fly posting

Also loads in monthly Uniform categories as follows:

- Street littering
- Prostitution
- Street drinking
- Drug Dealing

Example of Manor Park – All Fly Tipping Hotspots



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Enforcement Days of Action April – September 2020



Enforcement Days of Action April – September 2020

- 66 x Fly tips searched and investigated; no evidence found
- 1 x FPN issued for commercial fly tipping
- 3 x FPNs issued for unlawful advertising
- 1 x FPN to be issued for littering, evidence found and further investigation required
- 1 x FPN to be issued for commercial fly tipping, evidence found and further investigation required
- 76 x CPWs issued for waste in front gardens
- 4 x CPNs issued for waste in front gardens (next stage following CPW)
- 1 x Section 47 notice issued (commercial waste receptacle, meat storage)
- 9 x Section 137 notices issued (highway obstruction)
- 5 x Section 154 notices issued (overgrown vegetation)
- 1 x Commercial premise referred as possible brothel
- 4 x Verbal warnings for driving over the footpath
- 6 x PSPO interventions for street drinking
- 3 x Section 34 notices issued (trade waste producer)
- 3 x Trade waste visits (business compliant)
- 1 x Abandoned vehicle notice applied
- 7 x DVLA checks (all good)
- 6 x Blue badge checks (all good)
- 18 x Skip license checks (2 unlicensed, further investigation required)
- 3 x ASB referrals

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Enforcement Days of Action April – September 2020



- 5 x Cleansing referrals
- 2 x Parking enforcement referrals
- 2 x SPOT engagements, already been referred
- 8 x New SPOT referrals
- 1 x HMO referral
- 3 x Highway defect referrals
- 68 x Community engagements
- 5 x Block patrols
- 13 x Block repairs reported
- 1 x Arrest for failing to attend for possession of offensive weapon
- 1 x Arrest for failing to attend for possession of Class A drugs
- 9 x HMO visits, addresses in Manor Park

Below are the comments from just some of our community engagement

- Officers spoke to two residents of Willis House who were concerned about ASB inside the block.
- Resident of Arthur Walls House spoke to Officers about block safety and repairs.
- Residents of Meanley Road, thanked Officers for investigating three fly tips at the location, they said they were happy to see Officers on the street.
- Resident of Michigan Avenue thanks Officers for dealing with an abandoned vehicle so quickly.
- Whilst issuing an obstruction notice, a resident shouted over saying, “thanks for clearing the pavement, it’s nice to walk down it without anything sticking out”.

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NEWHAM

high streets

What is it?

The Newham High Streets programme aims to create a clear delivery plan for Pillar 5 of the [Towards a Better Newham Covid-19 Recovery strategy](#) and support high streets in becoming healthier and happier communities, embedding the principles of 15-minutes neighbourhoods.

The first phase of the programme includes Forest Gate, Green Street, Manor Park, and Little Ilford.

How can you get involved?

The programme will launch on the online Newham Co-Create Platform on Monday, 28th of September: To get involved with the programme, get updates, and submit your ideas, please sign up on the Newham Co-Create online platform: <https://newhamco-create.co.uk/en/>

Social Media: Updates will be also communicated through Newham Council's social media ([Facebook](#) / [Twitter](#) / [Instagram](#)).

Email: newhamhighstreets@newham.gov.uk

Phone: 08008611424, from Monday to Thursday, between 11.00am - 16.00pm.



People at the Heart of Everything We Do



Live or work in Newham? Want to help stop the spread of coronavirus? Become a COVID-19 Health Champion

How does it work?

1. You sign up to be a champion.
2. We give champions the latest information about COVID-19.
3. Champions share this information with anyone in their community, however they want.
4. Champions let us know what is and isn't working.

REGISTER TO BECOME A CHAMPION

-  www.newham.gov.uk/CovidHealthChampions
-  CovidHealthChampions@newham.gov.uk
-  020 3373 2777

COVID-19 HEALTH CHAMPION INFORMATION SESSIONS

Information sessions about COVID-19 Health Champions held **every Wednesday** at 7pm.
More information will be shared after you've registered.



Find out more about being a COVID-19 Health Champion at:
www.newham.gov.uk/CovidHealthChampions

People at the Heart
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What are your thoughts on the projects that have been delivered?

Little Ilford estate is still a problem

like the projects delivered in little Ilford

Communication could be better, maximising social media, via email that has been provided.

An idea for the future would be to fund some table top days / activities (bingo etc) for the community

so many good projects delivered for so little money

digital projects

Didn't know anything about the festival. Maybe communications and how people are informed should be looked into

would like further information on the street furniture projects on Romford Rd

Newham mag is not being delivered to all households, just very few. I observed that out of 100 properties, only 3 received a copy. On Dore Avenue copies were just delivered on one side. Communications needs to monitor it for efficiency

What are your thoughts on the projects that have been delivered?

value for money

There are a lot of issues which still need to be looked into.

More digital projects that would engaged older residents

Has all the money being spent. It seems like £3k sounds like a lot of money for the ideas and which seems quite intangible. I would like to see actual costs. It is more obvious in some projects where the money has been spent.

the projects should be sustain not just one off.

We would like to see feedback from residents

I would like to have a bit more about the costs

Essentially people have concerns how the money has been spent Ask residents for feedback and if they have noticed anything.

I have seen many of the projects. I am part of the design committee for Shape Newham and the Pollution Gate has been a great project. Tackling pollution

What are your thoughts on the projects that have been delivered?

Design of environment in front of Manor Park library - I liked the resident engagement part and designs

the projects selected did not reflect what the community asked for, that's just my opinion

art is important but i think the money could be invest toward cycle lanes

I really like the Car Free Day project - this really suits to our present situation Were there any employment related projects for unemployed youth

if the art work is not maintained it can look bad after a while will this be maintained

This is the first meeting I am attending. I have not seen many of the projects taking shape. Are there any projects to improve Little Ilford Park I see a lot of litter around

Covid has spoilt the end results of the projects, its destroyed the end of the projects so that so the end projects did not happen. Although the projects will be delivered

manor park is a dumping ground. its walking through trash. a lot more needs to be more done the street is dirty

I saw the community event with all the market stalls, it was really nice and impressed me .Kids were out playing in the street and the stalls looked great

What are your thoughts on the projects that have been delivered?

i went along to the shape newham sessions. it was very informative. i think art can be good

LBN Comms is poor, if the comms could be improved. the Comms on the projects is preventing residents to participate. if residents don't know what's going on they cant get involved

As a deliverer of Bling My Street I really like the WhatsApp group that the residents continue to be part of. I am looking forward to the redevelopment of the space in front of the library, this will pull together the work with Snowhill

the art work is going to be painted with pollution paint.

manor park is a dumping ground. their was 66 investigation but no conviction it is concerning

I was impressed with how many people turned out in challenging weather and that despite covid there is a commitment to continue the projects

I did the walk about on Romford rd with the cyclists - looking at the layout of the cycle lanes - there was inconsistency in the lanes for cyclists

I have never been to a meeting like this before but I am happy with the projects that I have heard about, its good to hear about the projects

east ham north- they have a fly tipping issues with youth and local business. we have tried to work with local residents

What are your thoughts on the projects that have been delivered?

The ones that make me feel motivated are the mass participation things. Although some of the projects might meet the needs of some people, it was difficult to quantify the benefits of the projects

I have lived in Manor Park for over 25 years and it is the first time I have been involved with Community Neighbourhoods. The team brought the community together with a small amount of budget which is amazing to see.

we have camera but no ones is manning them. we got drivers parking on the pavement on Romford road.

i have reported delta one but it officers are not available.

fly tipping is a big issues and have campaigned. we have got a whats app groups but we are feed up. i think the council could do a lot more.

I have been impressed by the quality of delivery

I would have appreciated the attendance of the Mayor at this meeting rather than a pre recorded broadcast. Even it had been for 5 minutes. The attendance of the deputy mayor is great

If we are encouraging people to cycle I would not cycle down Romford Rd if we want people to cycle we should improve things

the digital inclusion course helped people to get in contact with long lost friends and new friendships were formed

What are your thoughts on the projects that have been delivered?

Will projects be frozen for a couple of months?

Can someone share the Whatsapp group

The projects worked really well considering the budget. It was great to see everyone getting involved and building relationships.

i don't see any project taken place in east ham north. the projects haven't had any impact on my area.

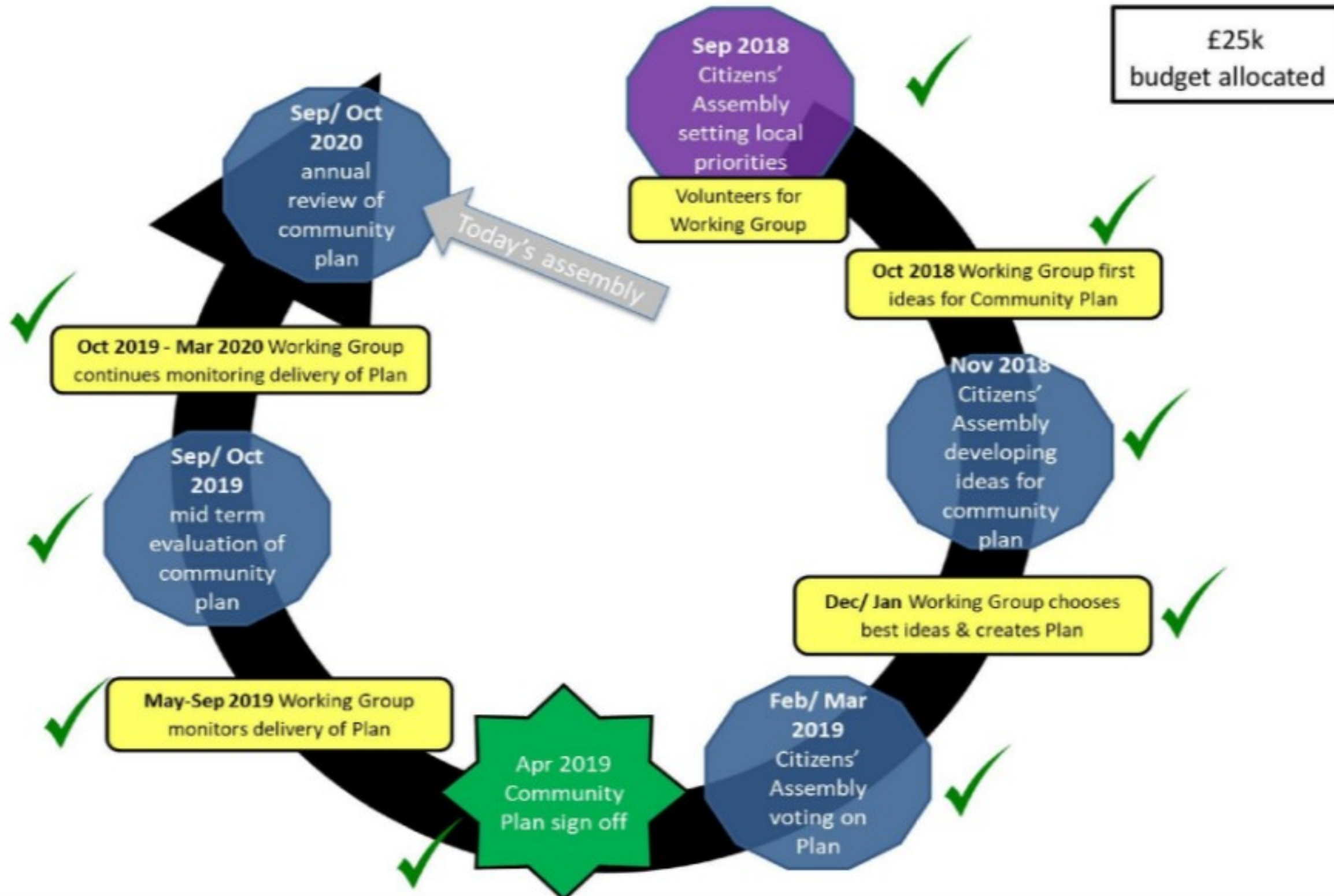
test

It's a shame we were unable to see the end results due to Covid-19 but that is still to come.

the bling my street has helped to improve the Snowhill estate there has been great positive impact for the local community

The Summer festival was very enjoyable, meeting new people and engaging with residents and finding out about what's happening in the neighbourhood. Every aspect was great

The story since September'18



What feedback do you have on this whole cycle of assemblies & how do you think we can design & improve future assemblies?

The cycle is really good as the council is trying to listen to people. It could be improved. It quite digital focus and council focused

It is more council led, there needs to be a balance. Residents and community groups should involve more

idea to involve MP or councillors for Q&A to bring more people

have mixture of venue base and online sessions to update residents

The last CA that was at Jack Cornwall finished so late that it was extremely dark. Suggest fixing the lights.

Take care of the boxes outside.

better turn out

I wanted to join the working group but it is so formalised that I could not update or sit in meetings

better involvement of Councillors in assemblies

What feedback do you have on this whole cycle of assemblies & how do you think we can design & improve future assemblies?

Reach out to wider community

better communication to promote assemblies.

encourage pockets of information throughout the borough so that residents are aware of what is going on

Hold the assemblies in the neighbourhood they relate to, not the town halls for all

There are too many things going on and people are getting confused

Every 3 to 6 months CAs would be good

The process requires a more of a collaborative effort so that residents feel part of the journey from beginning to end; comms; planning, ideas and execution

Saturdays for assemblies would be good

Bring in the groups who can learn from each other

What feedback do you have on this whole cycle of assemblies & how do you think we can design & improve future assemblies?

11am is good

being more transparent

It is good to have two assemblies, but concern is that elderly are unable to attend due to lack of technology

Regular meetings are beneficial

Cllrs should be part of the process

Elderly needs more support so comms need to get their act together

Having seen assemblies on particular topic eg street safety it would make it easier for people to get to the right meeting. This would make it more responsive

i signed up and confirmed. and kept getting calls and emails. it felt unprofessional

Need better comms process to get the message out to young people as well. Bring in a similar scheme to Health Champions but Citizen's Assembly champions

What feedback do you have on this whole cycle of assemblies & how do you think we can design & improve future assemblies?

i found the scheme really positive. we need to target people who are not taking part. we need to target East Ham north.

i happy with the assemblies. i have learned a lot about reporting issues.

should we have some themed assemblies on community wealth being

Our young people should have been better enabled to join the assemblies - they were engaged with youth assemblies but this does not encourage integration They could bring in more innovation

we need more residents to participate

Duration of the cycle 18mths is long enough to see progress on projects - this is very good - perhaps with regular shorter updates people could be more informed on project progress

perhaps there should be shorter 30min meetings this might help with the communications and keep people updated. Also a quick 60 second update on projects might be useful to keep people updated

we really need to come up with solutions for the future gaps in unemployment, that are going to be a result - these should be added as a future priority.

The 18 months cycle is a good amount of time to deliver the priority projects

What feedback do you have on this whole cycle of assemblies & how do you think we can design & improve future assemblies?

the admin side of being contacted for the assemblies seems a bit unprofessional

Communications - I had already signed up and I have received about 12 emails and four phone calls this was not useful

east ham north has a poor a turn out over the last 5 session.

there needs to be better publicity for the meetings, we should try and get more people involved, including young people

the shape Newham style of updating has been better. were as the citizen assemblies has been more hidden

There should be more collaboration between the residents - there should be more resident involvement and this would facilitate more updates on projects

Rather than how many leaflets are printed - need to analyse how many people the message is reaching

I also received too many calls re my attendance.

Street to street engagement (neighbourhood walk) by staff and Cllrs could be a good way to let residents know what is going on. This could be publicised by the ward officer . If we divide into smaller units it is easier to monitor engagement

What feedback do you have on this whole cycle of assemblies & how do you think we can design & improve future assemblies?

there is a gap missing. there is something that needs from us to communicate with our neighbours. maybe have champions to help spread the word about the assemblies.

the timing of the meetings are fine perhaps a weekend option to meet might be useful

it comes down to communication. it needs improving. it's not known a lot of people in the area. we need to get it out there.

people not sure what it is when you say citizen assemblies

We need to have a more street based outreach campaign than the traditional methods of leafletting

short updates with examples of progress would be useful - these could be online and would be shorter than these sessions

Leafletting at the gate of Little Ilford Park - with info about the issues in the park should raise awareness of the problems and hopefully help solve the problem

Leafletting is positive for the older people who cannot get out and do not always know what is going on

I am happy with the level of power I am given within the Citizen's assembly process

What feedback do you have on this whole cycle of assemblies & how do you think we can design & improve future assemblies?

Speak to the schools and at parents evening talk to the parents about the citizens assembly use Instagram too

the location. look at targeting schools. maybe have a meeting in schools with councillors and parents.

how sustainable is this - do we need to do so many

there could be more regular updates on the council website to show more information about the progress of the projects

a localised Instagram or facebook might also help

we need to target each ward in a friendly way.

to reach out to younger people take it to local colleges/universities as enrichment, maybe even hold the meeting(s) there. totally agree about mixing adults with youth rather than keeping exclusively separate

there should be more opportunities for residents to be made aware about what is going on in the community

with covid we need to prioritise what is the most important thing to engage in

What feedback do you have on this whole cycle of assemblies & how do you think we can design & improve future assemblies?

present information and promote in bus stops, shops and train station.

I think there should be Q&A sessions for residents to ask questions of directors as is quite difficult to get responses

Democracy Commission Recommendations video

**People at the Heart
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Next steps

You can give further feedback for:

- The independent evaluation of the whole process of community assemblies
- The Democracy Commission Recommendations – Focus Groups and events
- If you'd like to be involved in one or both of these please leave your contact details on the feedback forms or email CitizensAssemblies@newham.gov.uk
- The evaluation will inform the start of the new process in October 2020 – look out for details on www.Newham.gov.uk/citizensassemblies

Cllrs. Surgery Details

Due to the Coronavirus-19 pandemic, the Council is following national health advice. Councillor Surgeries at local venues have been postponed. Please contact your Cllr at the listed times via their advertised telephone number or email.

Correspondence address: LBN. Newham Dockside, 4th Floor West 1000 Dockside Road, E16 2QU

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Ken.Clark@newham.gov.uk

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East Ham North Ward

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0750 000 4558

Daniel.Blaney@Newham.gov.uk

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0203 373 7384

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Closing Remarks

Cllr Charlene McLean

Deputy Mayor (Community) - Lead
Member, Community Neighbourhoods

Feedback



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Thank you and Good Evening!

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