

Custom House & Canning Town Community Citizens' Assembly

29 September 2020

Stratford Town Hall



Welcome

- Welcome to the Custom House & Canning Town Community Assembly – annual review meeting
- Today is the 5th and last assembly of this current cycle of community assemblies

Housekeeping Venue



- Fire exits and amenities
- Accessibility
- Refreshments
- Photography
- Table Hosts and Room Team

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Housekeeping Zoom



- **Functions:**
 - Mute/ Unmute – please remain muted when you're not speaking
 - The session will be recorded (except for breakout rooms) if you prefer not to be seen you can turn your camera off. Otherwise we'd love to see you!
 - Joining Breakout rooms for the discussion rounds
 - View options – gallery view is easiest to see everyone
 - Refreshments provided
- **Breaks – please take them when you need one.**
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Opening Poll

- Which ward are you from?
- Have you heard of Newham's Democracy Commission?
- If so did you participate in it in anyway (at the events or the online discussion)?

The purpose of today's assembly

- To update you on:
 - The Community Plans and the community projects delivered over the last 12 months
 - Ongoing service improvements
- An opportunity to give feedback on:
 - the projects and services improvements
 - the whole cycle of community assemblies
- To give you a brief overview of the Democracy Commission recommendations

Schedule



Schedule	Duration
Welcome	5
Introductions & Housekeeping	5
Video of Mayor's Speech	2
Introduction to Director, Story so far & Working Group Introductions	5
Presentation 1 - Projects & Service Improvements	15
Round 1 – Tables / Breakout groups	15
Presentation 2 - Whole cycle of Assemblies	5
Round 2 – Tables / Breakout groups	10
Plenary Report backs	10
Video on the Democracy Commission Recommendations	10
Next steps and feedback forms	5
Closing remarks & Thank you by Cllr Charlene McLean	3
Total	90 minutes

Introductions

Mayor Rokhsana Fiaz OBE

Lead Member - Regeneration, Planning and
Strategic Housing Delivery

Introductions

Dave Hughes

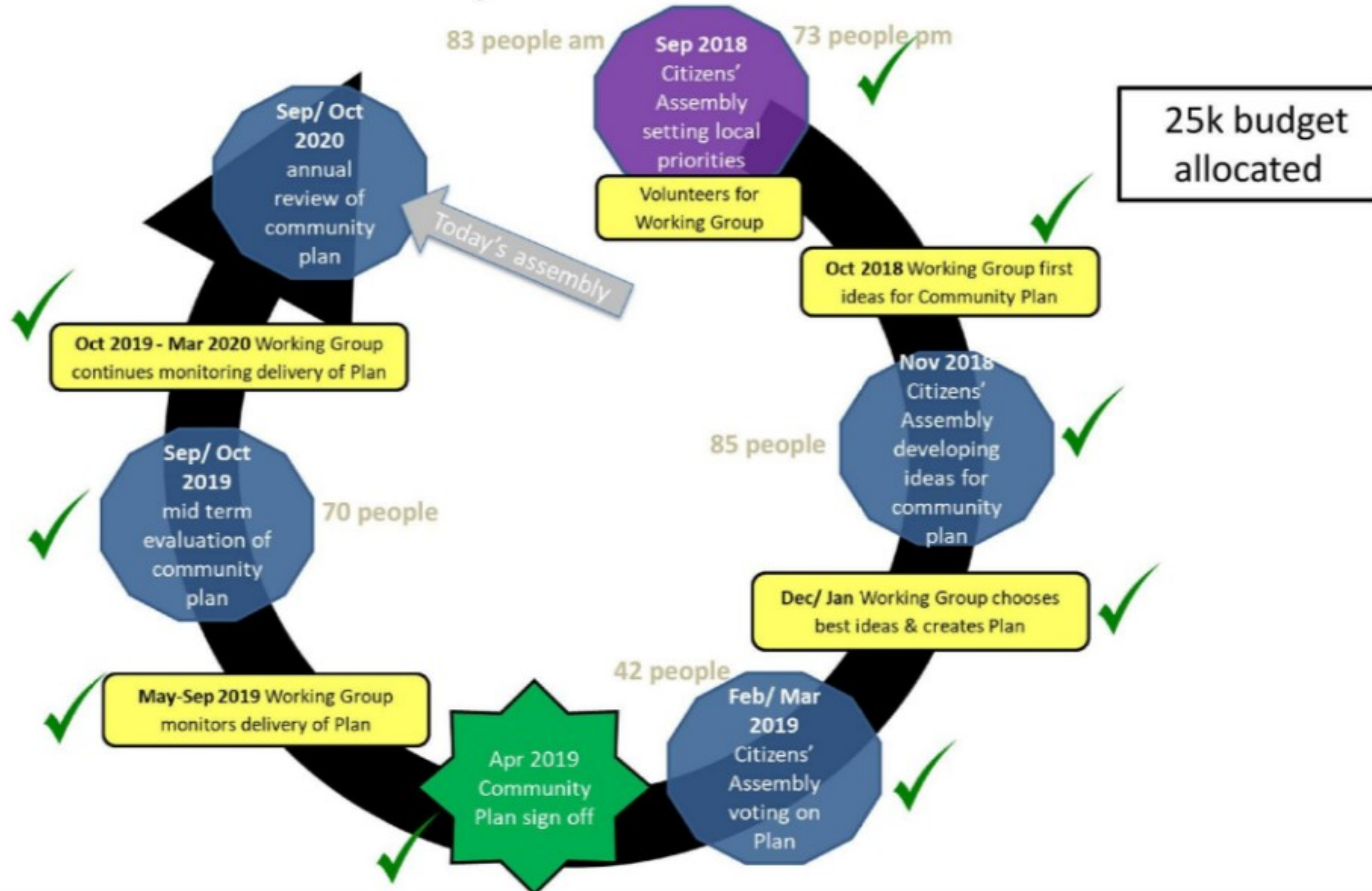
Corporate Director of Inclusive
Economy & Housing

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The story since September 2018



Custom House & Canning Town Community Plan: Budget Allocation

Potential projects	Cost	Chosen projects	Potential projects	Cost	Chosen projects
1) Keep Calm & Connected	£4,000		10) Inside Out Art Project	£2,000	
2) Parks for People	£3,600		11) Small Business Support	£4,000	
3) Clean up Crime	£250	£250	12) Green Grants	£5,000	£5,000
4) Design out crime on Estates	£5,000	£5,000	13) Recycling Competition for Schools	£750	
5) Ditch the Dumping/ How to deal with Fly Tip Hot Spots	£4,500	£4,500	14) Canning Town in Bloom	£2,000	
6) Neighbourhood Connections	£750	£750	15) The Big Clean-up Day in your area	£2,000	£2,000
7) Motivating you to Motivate our next generation	£6,000		16) Zero Waste Pop up Shop	£200	
8) Bring Back Business	£5,000	£5,000	17) The Big Business Clean-up	£1,000	£1,000
9) Pop up Premises	£1,000	£1,000	Total cost		£25,000
			Money left from £25k		£0

The story since September 2018



Previous Assemblies:

- 353 attended the 5 previous assemblies
- 18 active Working Group Members
- Support from LBN services and stakeholders
- Service improvements, projects and budget allocation

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Presentation 1



Projects & Service Improvements

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The top three priorities for Custom House & Canning Town



Priority 1: Community Safety & Policing

**Priority 2: Regeneration for Community and
Better High Street Facilities**

Priority 3: Better & Cleaner Environment

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Priority 1: Safer Neighbourhood Clean Up £250



Community weapons sweeps in open spaces in the neighbourhood led by SNT

Activity / Event:

- 6 Community Clean up Crime (weapon sweep) walkabouts in wards June 2019-Mar 2020

Spend - £236

(High Vis jackets, communications, litter pickers)

Lessons learned:

- Current Crime & rubbish hotspots identified in neighbourhood.

Results/Outcome:

- Raised community awareness of local police safety initiatives
- An abandoned stolen vehicle, a motorbike, two hammers, cannabis & a baton weapon were taken off the streets.
- Residents in Russel Road and Keir Hardie Estate started street connections group
- Supported by SNT Police, residents, Faith groups, councillors.

Feedback:

Majority of residents (50%) agreed that taking part in Safer Neighbourhood Clean ups will make a difference to their local area.

- "Trees and shrubs need to be pruned everywhere."
- "We need to campaign for more police patrol in the area."
- "Great opportunity for residents to meet and have dialogue with local SN police team."
- Good turn out, interesting event, shame about the weather."
- "Need actions for improvement following what was identified on walkabout e.g .cutting back bushes, fixing roads and pavements."

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Safer Neighbourhood Clean-up

Saturday 8 June 11am-12.30pm
Canning Town Library, 18 Rathbone Market, E16 1EH

Join your Community Neighbourhood Team in a joint project with the Police Safer Neighbourhood Team (SNT). Help make your neighbourhood safer as we identify and clean-up overgrown areas on a monthly sweep and clean. The SNT team will also answer questions, offer advice, and provide reassurance regarding community safety.

Meet at Canning Town Library, move to location and return to library for tea and coffee.

For more information contact Canning Town on **020 3373 0854** or email **CN.CustomHouseCanningTown@newham.gov.uk**



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Walkabouts in 3 wards

Priority 1 Design Out Crime on Estates £5,000

Redesigning areas of LBN estates to design out crime and antisocial behaviour



Activity / Event

- 5 Environmental Visual Audits(EVA)/ walkabouts were conducted by Met police in 3 wards, informed by Anti Social Behaviour and crime incidents taken place there over the previous six months.
- 5 reports were presented with short, medium and long term recommendations for (Bothwell Close/Lawrence Street/Edward Street) CTS (Leamouth Road) CH, (Baron Walk/ CTN. Action Plan for Edward Street started March 2020.

Next steps :

- To work with LBN Housing Liaison Officers to initiate more action plans & interventions to design out crime on estates in CH & CT.
- Complete outstanding actions for all short term recommendations and assess with HLO's re: medium and long term recommendations.

Result /Outcome

Short term interventions carried out include:

- Overhanging trees, overgrown bushes cut back to improve lighting.
- Installation of new lights and upgrade of existing lights. Upgraded communal green space to reduce weapon hiding.
- Recommendation from EVA to demolish Bothwell Close garages being taken forward by LBN Regeneration.

Feedback

Positive feedback from evaluation forms completed for Baron Walk:

- "Feel safer with improved lights."
- "Good partnership working with LBN repairs and maintenance and SNT police."

Spend: £3,500

- Overgrown shrubbery cut back, wall rebuilt, green areas cut back, bollards installed, railings replaced, anti climb protections installed.
- Cost for Baron Walk £8,127 (but not charged)

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Priority 1 Ditch the Dumping £4,500

Newham London

Prevention of fly-tip hotspots through local intelligence, data and interventions

Activity/Event:

- Installation of planters x2 Stansfeld /Jasper Rd
- Installation of Gabion planters x3 Memorial Rd/ West Ham.
- **Ditch the Dirt projects** (education and recycling themed mural to be installed locally with two primary schools x 2.

Result/Outcome:

- Two informal networks of resident community builders owning the areas and preventing further fly-tipping.
- LBN Enforcement statistics show a reduction in reported fly-tipping by 50 % after installation

Feedback:

Positive feedback by residents around Jasper Close, perception that fly-tipping reduced.

Lessons learned:

- Important to work with LBN Parks & LBN Enforcement

Next steps:

- Use LBN fly-tipping hotspot statistics to agree next projects.

Spend: £3,934

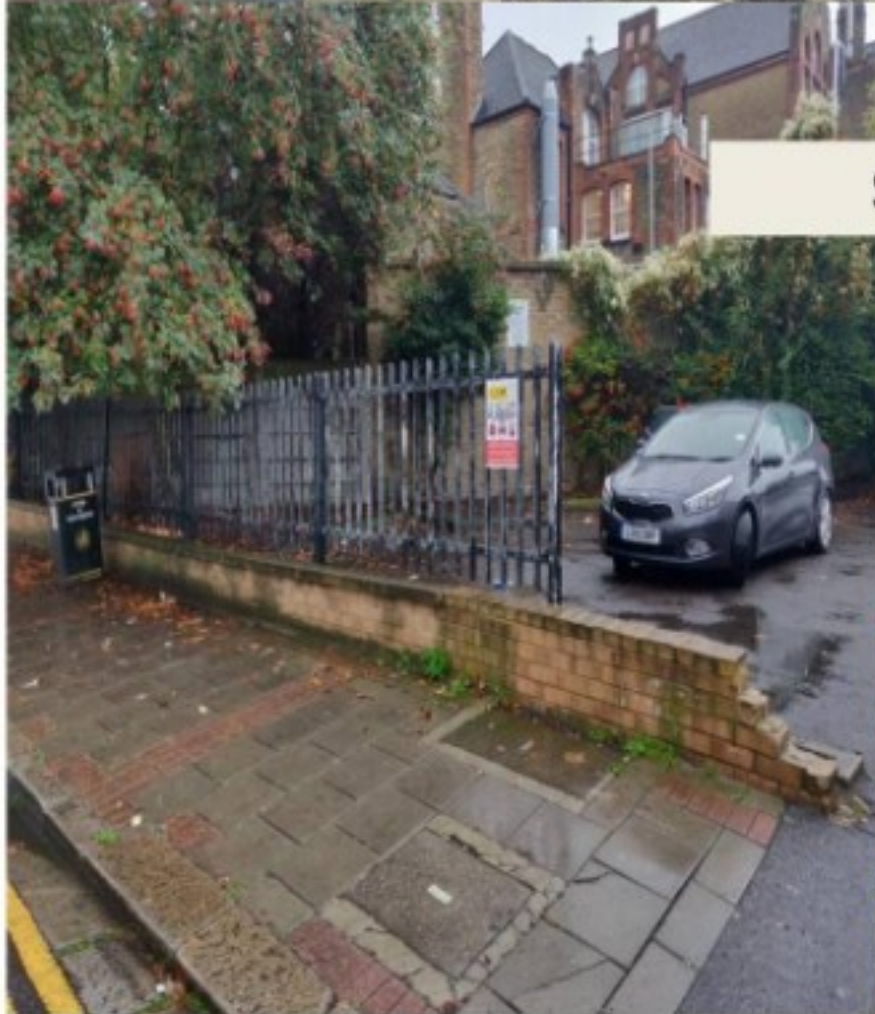
Two large Planters – £1,980

Gabions x 3 - £454

Education Ditch the Dirt projects at primary schools
£1500

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Signages

Priority 1 Neighbourhood Watch Network £750



Neighbourhood Watch Scheme identifying & connecting residents to build community

Activity / Event:

- Regular meetings supporting resident coordinators to start and maintain new schemes through various projects and events (external funding).
- Support and development of Green Projects.
- Identified 5 Resident Coordinators in three wards.

Results/Outcome:

- Distributed 55 personal alarms to five schemes: Keir Hardie Estate x 20; Baron Walk x 5; Russell Road x 20; Edgar Myles x 10, Memorial Rd x10
- Joint neighbourhood meeting with National Neighbourhood Watch
- Community connections through Green projects. (Russell & Burrard Rd, Custom House)

Feedback:

- "Just amazing, receiving the alarms', 'Easy to have at hand and very loud."
- Change name to Neighbourhood Connections.
- Resident Coordinators felt that name change, would have a more positive community approach.

Spend: £750

Communications Notice Boards, Personal Alarms

Next Steps:

- Support Resident coordinators with community events post Covid-19



Priority 2 Bring Back Business £5,500

Increase footfall through events programme

Activity / Events:

- Christmas Fayre & Winter Market 27 Nov 19
- Rathbone Market (RM) Food Festival 30 Nov 2019
- Chinese New Year Celebrations 23 Feb 2020
- Joint meeting with Plaistow Big Local.
- Research feasibility for independent bookshop in CH
- Conducted surveys with 20 local Businesses

Spend: £ 5,874

Christmas Lights & Winter Fayre - £980.00
 Chinese New Year - £2,734
 Food festival - £1,754.32
 Independent Bookshop research - £1,000

Feedback:

- "Great to see local school children singing, joyful atmosphere, also didn't have to spend a lot of money'.
- "We had a nice time at the Christmas Fayre, hope there'll be another one'.

Results /Outcome:

- Total footfall for three events 1,250.
 Winter Market (700) Food Festival (250)
 Chinese New Year Celebration (300)
- New markets stalls to RM from hosting events
- Ongoing partnership with ECF developers, LBN Regeneration & Econ Regen, Tudor Markets, Newham Chinese Association.
- Raised awareness of Rathbone Market as a market destination.

Lessons Learned:

Learned how to organise community events.

Next steps:

- Continue events programmes with working group post Covid 19
- Continue business surveys.

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Chinese New Year & Christmas Fair Celebrations



Food Festival



RATHBONE MARKET

FOOD FESTIVAL

Food from around the world including live band, jugglers, face painting and more!

WHERE: Rathbone Market Square
Barking Road, Canning Town, E16 1EH

WHEN: SATURDAY 30TH NOVEMBER
12noon - 5pm

Come and join us for a fun day out and shop at the market stalls.

SPONSORED BY

THE ENGLISH CITIES FUND

CUSTOM HOUSE & CANNING TOWN

Newham London



Priority 2 Pop up Premises £1,000

Support for start up businesses

Activity/Event:

- Five Food Hygiene level 2 courses organised in Canning Town and Custom House.
- 49 Level 2 certificates achieved by residents.
- Presentation Ceremony

Results/Outcome:

- List of 31 micro enterprises via food hygiene courses and Bring Back Business events.
- Residents have more opportunities to access employment and start up business support.
- Partnership with LBN Libraries start up.
- Good partnership working with LBN Newham Adult Learning Service.

Spend: £1,715

49 x £35 per person

Feedback:

- “So grateful for this opportunity from the team”. I now have my Food Hygiene certificate.”
- “Heard about the start-up workshops in Canning Town Library.” “Helped me so much to start my own small business.” “Thanks to the neighbourhood team.”

Lessons learned:

There is an appetite for vocational training linked to employment.

Next steps:

- To organise courses in Custom House.
- To start working with LBN Regen re incubator units and start ups in Freemason Road.
- Continue updating the micro enterprise list and signpost community wealth building support.

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Priority 3 Green Grants - £ 5,000

(Let's Get Your Planting Started) Environmental grants for residents to transform their local environment and green spaces.



Activity / Events:

- 12 successful Green Grants funding received by community residents/groups /schools

Spend:

£ 5,518

12 grants approx. 500 each

Results/Outcomes:

- 4 projects completed.
- 5 projects in process, delayed due to Covid-19.
- 3 school ones to start in September.
- Good partnership working with Greenspace.
- More residents value and respect their parks and public spaces.
- Green Grant applicants signposted to sign up for delayed community Clean-up Training Course.

Feedback:

- "Residents are already adding to their gardens by going out and buying more flowers and pots."
- "Shows how the green grant fund has contributed to an ongoing love of gardening."

Lessons learned:

- People steal plants when in public domain.

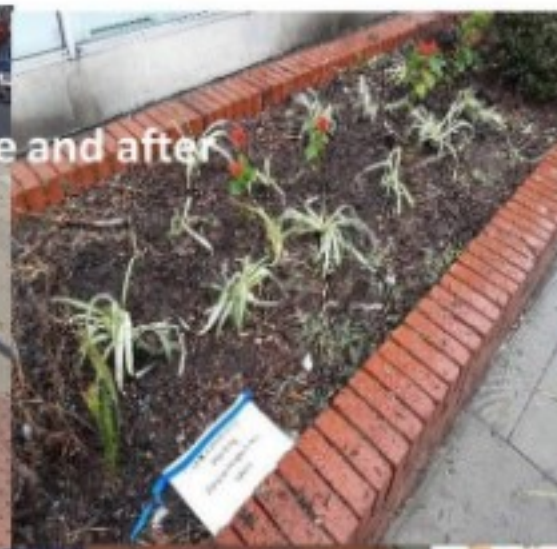
Next steps:

- Ensure the projects are completed and work with applicants to access further funding to continue successful projects.

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Abbey Arms before and after



Wimbourne house after



Keir Har
estate



Love Burrard Rd



Memorial Ave before



Russell Rd



Lawrence Hall After

Priority 3 The Big Clean Up- £2,000

Community Clean up days, residents and stakeholders come together to clean up local area.

Activity / Events:

- 5 clean-ups between June 2019 – Feb 2020, one cancelled due to lockdown (Covid-19)
- Community Clean-up Training day planned for March had to be postponed due to Covid-19.

Spend: £2,224

Tool Kits, Pop up Banners, Training for residents - £850, Cut back of Stansfeld Road £700

Lessons learned:

Essential to work in partnership with LBN Public space delivery teams in recycling, refuse and street cleaning to add value.

Next steps:

- To organise clean up training either online or in person.
- Organise friends of park groups, one park at a time. Agreed first one Memorial Park.

Results/Outcome:

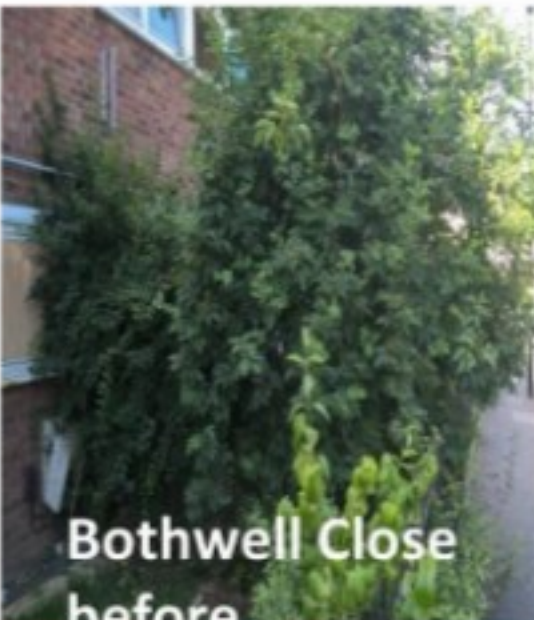
- Approximately 90 people engaging with clean ups.
- 6 tonnes of waste collected including removal of white goods.
- Issued cleaning kits to support residents to lead.
- Positive engagement from local community builders and residents, leading the clean ups.
- Good engagement from service providers and Councillors.
- More residents are using correct processes for waste disposal.

Feedback:

Positive feedback from evaluation forms:

- “There’s a lot of bulky waste so this clean up has made a big difference, thank you.”
- “You guys are doing a great job, you have to do this again after 6 months.”
- “This is great for the area.”

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Bothwell Close before



Ayres Close Before Close after



Bothwell Close after



Ayres Close after



Priority 3 The Big Business Clean up £ 1,000

Newham London

Business clean up days with residents, stakeholders along Barking Road, Freemasons Road, Fife Road

Activity / Events:

- 5 Businesses had removal of stickers/graffiti and anti-graffiti coating applied

Lessons learned:

- A range of environmental issues raised from business surveys

Next steps:

- Organise additional 5 businesses to sign up.
- Revisit reusing recycled materials for planters for improving Barking Road high street.
- Start organising business clean ups in Barking Road, Freemasons Road and Fife Road shops areas.

Results/Outcome:

- Improved High Street environment on Barking Road.

Feedback

- "Consider Street Art on shop shutters?"
- "Please ask businesses in area to clean around their shops especially as Covid 19."

Spend: £ 1,182

10 x £118 per business front

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Removal of stickers



Legacy

Safer Clean Up

Informal working partnership with residents, Safer Neighbourhood Police and LBN services.
Street connections groups started from this project.

Design out Crime

Raised profile with LBN housing & Cllrs for the need of this type of project on LBN housing estates. Residents came forward to lead neighbourhood connection networks for Edward Street & Baron Walk from this project.

Neighbourhood Connections/ Watch

5 street connection groups started. Ongoing community building and signposting to ASB support and reassurance.

Ditch the Dumping

Two informal networks of resident community builders owning the areas and preventing further fly-tipping.
Effective working partnership with LBN Parks & Enforcement.

Bring Back Business

Effective Template for organising large events on Rathbone Market. Network of local small businesses who are now qualified to join events programme.

Pop Up Premises

Local network of qualified residents who can access catering jobs and set up food businesses.

Informal working relationship with local business in Barking Road.

The Big Clean Up

Informal network of community builders who are keen to improve their local environment in 5 areas in CH & CT.

Green Grants

12 Informal networks of community builders who are keen to improve local environment and develop more green spaces. Gardening activity packs have contributed to an ongoing love of gardening.

The Big Business Clean up

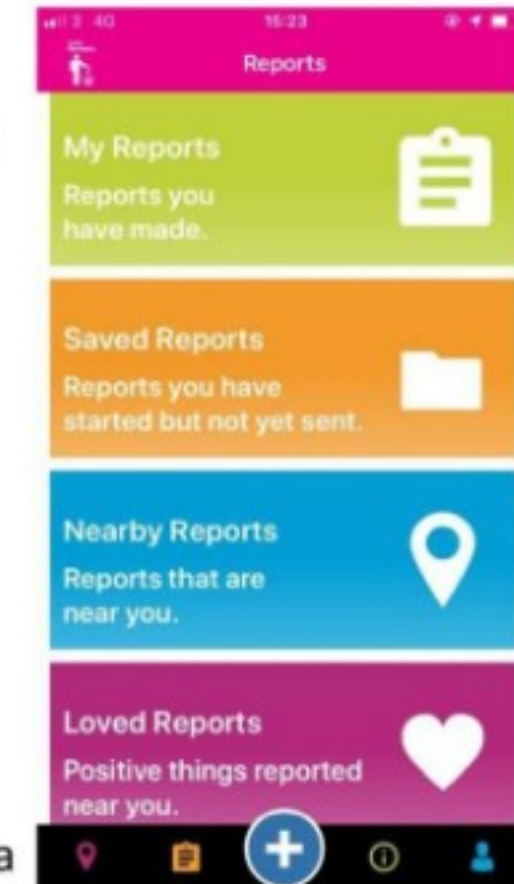
Informal working relationship with local business in Barking Road.

Community Plan

Service Improvements

Priority 1 Community Safety & Policing

- Improved communication between police, community and council-
- Three Community Safety Forums have taken place in August 19, October 19 and February 2020. Local issues were raised and informed an action plan. Been on hold since Covid 19. Regular email liaison with Safer Neighbourhood Inspector Malcolm Gillespie.
- Improve Newham app, make broader
- Now have revamped app Love Clean Streets Version 5 has improvements for clarity of reporting. Promoted on CH CT e-newsletter and wider.
- Community ward panel meetings-
- Community Safety Forum pilot meetings informed action plan. CTN wards having had a joint meeting. Community safety residents action group set up in October 2019 to support partnership & joined up working.



Priority 2 Regeneration /Better High Streets

- Communication strategy re: planning applications and emerging statement of community involvement .
- The Statement of Community Involvement was drafted and consulted on over the Summer 2019.
- The Planning Team are eager to have a greater response from residents . They have reviewed and responded to the responses they have received. There will be further consultation on the Statement of Community .

Priority 2 Regeneration/Better High Streets



- Communication strategy
Re: Regeneration
- Custom House Resident Steering Group set up in March 2019, first meeting May 2019. Canning Town resident steering group set up in August 2020.
- Communication strategy includes regular newsletter co produced with Custom House steering group. Drop-in shop in 25 Freemasons Road set up for local residents to discuss regeneration, opened in 2019.
- Consider Business Improvement District, liaise with planning team re: s106 funds, Community Infrastructure
- The Council has an adopted position the 'Developer Contributions Governance and Funding Allocation Strategy' which details how S106 and CIL are administered and managed; this was agreed in March 2019.



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Priority 3 - Better and Cleaner Environment



- Audit of LBN street lighting
- Work with Newham housing re; design out crime, partnership approach
- Walk the ward monthly with LBN enforcement and residents
- Love Parks guide to green spaces in 3 wards to encourage usage
- Received Map of street lighting in the neighbourhood informing where lighting improvements can be brought forward e.g. design out crime area, ASB hotspots. Baron walk area street lighting improved.
- Working in partnership with LBN Housing Repairs/ Highways/Resident Liaison officers re: Baron Walk area/ Edwards Street/Hoskins Close, Bothwell Close, Lawrence Street (see earlier slide) Action plans – key officers important for joint working.
- Neighbourhood walkabout planned for Custom House Ward with LBN Enforcement, Highways, Parks, Street Cleansing & Cllrs. These walkabouts are one way of joint working between LBN Departments.
- Developing Friends of the Parks Group, targeting 5 parks out of 9 in the neighbourhood: Canning Town, Cundy Park, Keir Hardie Park, Star Park and Memorial Park. To concentrate on one at a time.

What are your thoughts on the projects that have been delivered?

All done very well

a lot of rubbish dumping near the canning town rec. i walk that way every day.

alot of homeless people near the A13

Percy Road, empty space reverted back, needs something permanent done with that area

Lack of communication. The selection of the working group members were not clear.

a lot of the project concentrated on canning town. not many in custom house. need to do more in custom home

Started well, continuation needed

Follow up on whats been started

Lack of communication - people who signed up were not contacted

What are your thoughts on the projects that have been delivered?

More communication on whats going on to all, Not the chosen few

the project in canning town market is really good. its sad their isn't anything their to help it continue . a community market is needed.

Not aware of those that have left. Better communication

near canning town rec. the recycling bins are dirty people are just dumping rubbish. their need to be a project near their

the market area needs to be used more.

More members of the community in the projects - people who are visible often get involved

Send updates updates and progress to the community

Hear from commitee? who's representing? who's replacing the people that leave? Where's the democracy?

i was effected stanfeild planters. its made it easier to get around their

What are your thoughts on the projects that have been delivered?

we should get more schools involved. talk to more people

leaflet to every single door. as alot of people dont have internet access.

More robust

First assembly where we can update on the delivery of the projects

How can we maximise the impact of the projects by forging new partners and partnerships. It's important to get more people mobilised to realise the benefits.

CCTV cameras to catch people

How to make the projects self sustaining -is there any grant money e.g. linking in with other partners like MOPAC/SNB

leaflets to be left at doctors and pharmacies. to get to more residents

Expand capacity for the shops into the vacant cavity - this increased floor space for retail and reduces ASB/dumping

What are your thoughts on the projects that have been delivered?

promoting at places of worships

Excited about the wide range of stuff that £25k can give.

It was positive to see the community action that took place due to the projects.

The projects look really good. The clean up project looks very positive and is a good way to get knives of the street.

Most of it is good work, well done.

Great fun, meeting neighbours

It would have been a good idea to have young people part of the clean up project. Working with the youth zone would be an idea for improvement.

People seeing you on the streets reluctant to drop litter

Looking at the slides it looks like there was some very interesting projects completed.

What are your thoughts on the projects that have been delivered?

Amazing how much we've done

It seems really good, a really good start to address the issues that we are facing

Reached so many residents, people we didn't know

In terms of the clean ups and neighbourhood watch it seems that you are doing the right thing

good start but needs to be expanded in more areas, more volunteer residents needed

Box of dead ducks dumped by a bin...HorrrifyingPicked up where they came from by label on the box

Results are good in regards to the small projects delivered but we need more residents to volunteer to maintain and force the council to do things - more noisy residents

All projects look very interesting, particularly re-populating Rathbone Market. The question for all of us is how do we sustain this and keep momentum going i.e. we need a longer term sustainable plan.

Nothing is perfect, but work done has been good, congratulations

What are your thoughts on the projects that have been delivered?

Everything mentioned seems very exciting

Is enough happening in all of the other neighbourhoods?

Very good work though I wasn't aware of any of them at the time. Good to know this has been going on in the community.

Look after blocks and roads around where we live together, brought people out, made connections, not just about the cleaning, nice little bonding

Green grants, collectively grow together

Hadn't seen any leaflets etc so was not too aware, though I do operate out of the area a lot.

The big clean up had been very good. Being involved in these have been enjoyable.

Overwhelmed by how much has happened, motivated and keep going

Good to get the market back to being the hub of the community

What are your thoughts on the projects that have been delivered?

Little goes along way!!

Residents and tenants involved makes more of an impact

Engaging

Quite a few projects were successful - one of the main ones was canning town market where the area was very dark and the project to light up the area has made people feel less vulnerable

Need to market the safety events a bit better to get greater community involvement

Safety forums were not marketed well

The events we had were really good and got better as they went along

The shop fronts project is quite important - I went through the other day and the shops do look quite shabby so continuation needs to happen when the situation improves

The projects are very interesting. Seeing joint up working in the council to get things done was very positive.

What are your thoughts on the projects that have been delivered?

Long list of actions before meeting again, Great what Merdeen and Sarah have done, proud of themselves

Shop owners need to avoid leaving waste on the streets until collection

The challenge is to engage those that are still isolated - elderly and vulnerable - how can we achieve this?

Didn't know too much about what was happening.

The projects were fantastic. So much was done in a short amount of time.

I don't feel safe walking home from the station so that's my main concern as there have been lots of issues recently

Events made people happy especially in the market place

Meeting weekly, leafleting, amazing work

Constant conversations with police imperative

What are your thoughts on the projects that have been delivered?

More publicity to get more residents engaged, training - food hygiene to do more of

Have to look at things we have done which need to be continued.

Could there be videos for everything going forward please (hygiene class etc)

Community newsletter with community views and Cllr reports needed

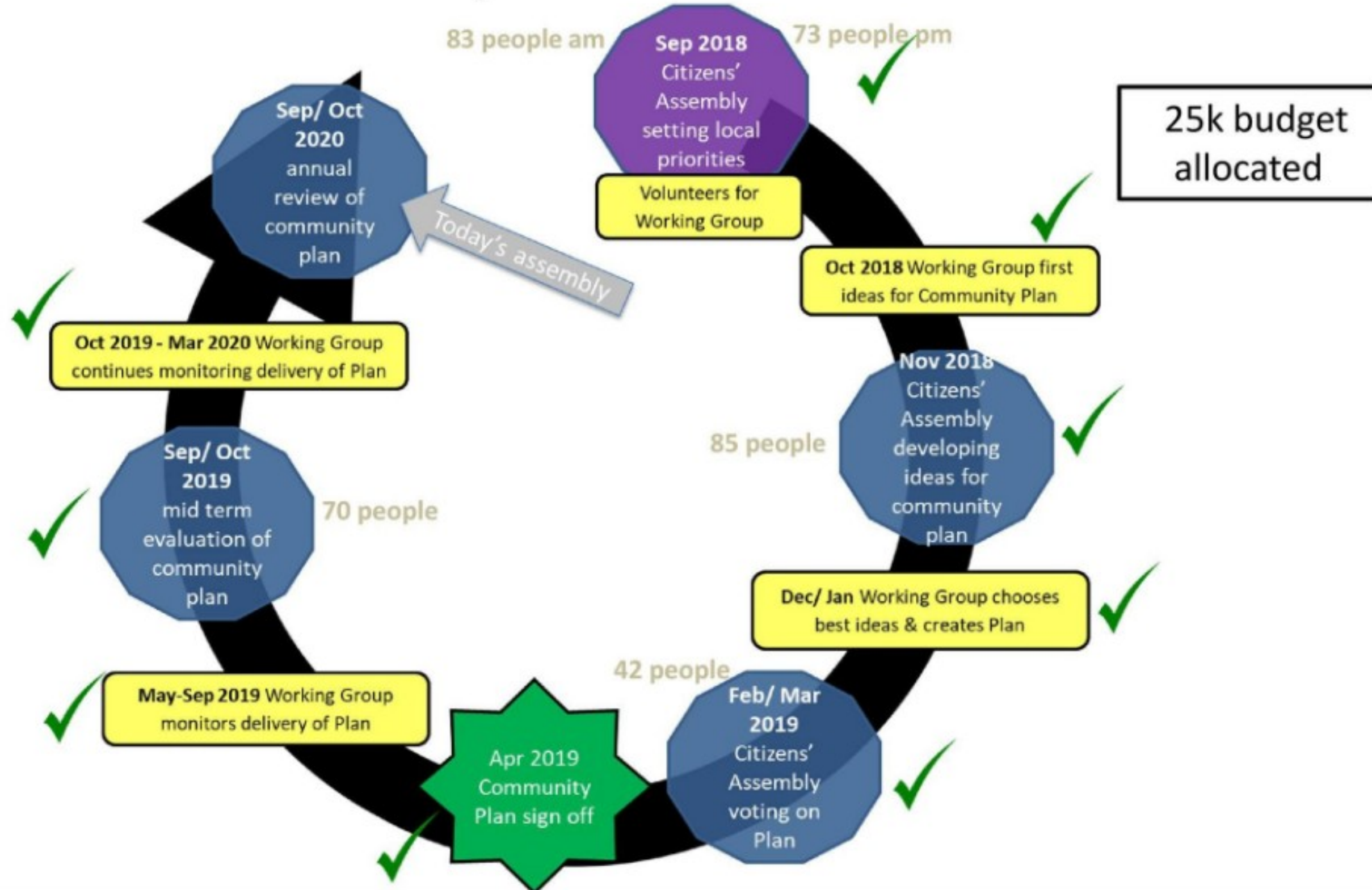
Can we have some more environment volunteers

Maybe a gardening competition

Presentation 2

The Whole Cycle of Community Neighbourhood Citizens' Assemblies

The story since September 2018



What feedback do you have on this whole cycle of assemblies & how do you think we can design & improve future assemblies?

All done very well

we only had 25k we needed more money

Plan, do, study, act PDSA

Should have been a copy of the slides on each table as it hard yo remember details of project

this cycle was a learning processing for both sides

need to find away to realising money quickly when paying the providers it took a long time.

when we started the assemblies we didn't know what it is about

Study 3 months and then act, if going well introduce to other areas

going forward we have a better structure that can be changed.

What feedback do you have on this whole cycle of assemblies & how do you think we can design & improve future assemblies?

1st Cycle, lessons to be learned, Channels of Communication LBN Website, CN Newsletter, Noticeboard, street banners

Internet not always useful, people struggle, Physical publicity, Noticeboards needed

Residents are not seeing the value for money - they don't get feedback, they are not made aware of things which are happening

55,000 people living in CN, difficult to contact everyone

the food hygiene course was very good. it should be rolled out to more people.

How are members replaced?

Spending - not use any external consultants but focus on the knowledge and expertise of local residents.

Projects signage

Not guided and led, questions from the residents

What feedback do you have on this whole cycle of assemblies & how do you think we can design & improve future assemblies?

Activities chaneled via schools, children take home information

Publicise via Newham Recorder, Newham Mag

Communication, Agenda led by residents

we need more people from all over the wards

the assemblies has a balance of people from different areas. or even have the cllrs representing their ward

To have residents sit in on LBN strategic meetings to feedback to local groups. Needs to be a clear line of comms between decision makers and those affected

LBN to think about how to get residents to be involved from grassroots.

canvassing for representatives for different areas.

Childcare at Physical meetings to attract more families

What feedback do you have on this whole cycle of assemblies & how do you think we can design & improve future assemblies?

good opportunity to meet the neighbours, cleaning the streets, good fun

There is still a lot to do and the more residents we target the more work we will be able to get done

Ways of linking the youth assemblies and community assemblies would be really helpful. Issues like shaping the environment requires youth input.

I think they are quite successful, I have participated in the food and hygiene training and that was interesting there were people who went on to having a small business

I think using the local library for activities is important for targeted groups who can depend on us - help them to get involved

Cycle worked well

18 months is the right amount of time, able to achieve in this time

I was a working group member - initially it was slow and unclear, it's been a learning process. It didn't work to hold assemblies outside of the neighbourhood

Going forward the officers and councillors have learned lessons and it will get better

What feedback do you have on this whole cycle of assemblies & how do you think we can design & improve future assemblies?

News letters needed

E newsletter needs promoting more.

should be a 2 year process

Need the same length of time depending on what the future holds

Without this we wouldn't be as strong this year

Successes, roll more out, make sure we have budget and engage

We want to engage with all parts of the community eg. celebrating the Chinese New Year

Community wealth building needs to be explored better so residents can understand this people.

Where issues have been raised things have adapted and that is fair

What feedback do you have on this whole cycle of assemblies & how do you think we can design & improve future assemblies?

1 year too short as it takes so long to get the community engaged

Continue the join up work with residents through the assembly process.

I feel that there is not enough for the youth - what has this community done for the youth?

we did nothing for the youth because they have their own assemblies

need 18 months to set up projects and contacting people to get them rolling

Community action plan: when is this coming back. And what is happening with Police Officer Gillespie as residents are not receiving the feedback. People are concerned about the crime in the area so v important.

Thinking through groups, easier to roll out in other places

Young people have new innovative ideas and we should all work alongside each other

Add a connect between the assemblies and community wealth building in a way that it is understandable within the community assemblies process.

What feedback do you have on this whole cycle of assemblies & how do you think we can design & improve future assemblies?

Timings for events, maybe more on evenings during the week

We were asked not to cross over with the work of the youth teams which is why we didn't develop those ideas

What was the feedback from the emails from inspector Gillespie? Be good to filter down to residents.

Intergenerational work is also important

We should try to develop the assemblies on line.

Could merge the youth work with the community plan work

There's a feeling that people aren't getting involved in local decisions. Only 66% of the population has IT access.

Citizens assemblies have been amazing - first time I have seen councillors, officers and residents working together - open dialogue and the council is now accessible

Continuation, budget could improve with continuation and changes being made, get more attention, excited to see projects continue

What feedback do you have on this whole cycle of assemblies & how do you think we can design & improve future assemblies?

More things could be done re. the youth, crime and policing
- we can't let our youth down

Communicate via social media, newsletters, youth, more info going out

Noreen volunteers for steering group re. youth

Estate notice boards are a good way of publicising

Suggest Zoom chats on particular subject

Change 1 priority? Continue with the most successful and change another

Roll out more across the area, seeing benefits, some people have no knowledge

Being a local resident I have never heard of these meetings before now - Newham COuncil should be working to raise awareness of this - a lot of people have opinions but don't know how to help and who to talk to - I didn't know that this was happening

I think we need to look at how we communicate with residents.

What feedback do you have on this whole cycle of assemblies & how do you think we can design & improve future assemblies?

Better use of social media to publicise so people know how to share their ideas

Posters and resident engagement on the streets to raise awareness

Youngsters involved in the Green initiatives

A short cycle with quick wins that shows results is great, however this should be linked with a longer cycle with long term goals.

Groups need to meet more frequently

Linking with the voluntary sector would be good. There is a lot of good will that can be used.

Engage with the young people, demographic we need to go into as they are going to benefit from this

I think that an online meeting is great, easy to do from home

Have a strict protocol about agreement on actions at CA meetings

What feedback do you have on this whole cycle of assemblies & how do you think we can design & improve future assemblies?

Real life meetings are better but zoom is more convenient - perhaps a combination if we can engage more people

Young people on the working group to generate ideas

Another idea to involve people - door to door surveys to analyse how to get involved, different people, different commitments

Should do both online and in person in future

Democracy Commission Recommendations Video

Next steps

You can give further feedback for:

- The independent evaluation of the whole process of community assemblies
 - The Democracy Commission Recommendations – Focus Groups and events
- If you'd like to be involved in one or both of these please leave your contact details on the feedback forms or email CitizensAssemblies@newham.gov.uk
 - The evaluation will inform the start of the new process in September 2020 – look out for details on www.Newham.gov.uk/citizensassemblies

Due to the Coronavirus-19 pandemic, the Council is following national health advice.
Councillor Surgeries at local venues have been postponed.
Please contact your Cllr at the listed times via their advertised telephone number or email.

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**People at the Heart
of Everything We Do**

Comments from breakout groups



Closing Remarks

Clr Charlene McLean

Deputy Mayor (Community) - Lead Member,
Community Neighbourhoods

Thank you and Good Evening!