

Annual Report 2018/19

Parking and Traffic Enforcement

1. Service Performance

1.1 Penalty charge issue statistics

Table 1.1.1 – Valid penalty charge issue comparison

Year	Higher level parking	Lower level parking	Bus lane	Moving traffic	Total issued
2016/17	107,548	12,704	6,775	28,796	155,823
2017/18	120,525	17,784	9,107	73,911	221,327
2018/19	120,517	25,164	20,554	67,396	233,633

1.2 Recovery Performance

Table 1.2.1 – Recovery rate comparison

Year	Bus lane	CCTV parking	Moving traffic	On/off street	Overall
2016/17	70.5%	74.9%	67.0%	68.5%	68.6%
2017/18	68.4%	74.4%	70.6%	65.6%	67.6%
2018/19	54.2%	69.2%	63.3%	63.4%	62.7%

1.3 Representations and associated correspondence

Table 1.3.1 – Informal challenges and formal representations comparison

Year	Number of informal challenges	% of PCNs receiving informal challenges	Number of formal representations	% of PCNs receiving formal representations
2016/17	16,950	10.8%	12,618	8.1%
2017/18	17,557	7.9%	18,031	8.1%
2018/19	19,761	8.4%	20,008	8.5%

1.4 Appeals to the Parking and Traffic Appeals Service

Table 1.4.1 – On/off street parking appeal statistics comparison

Year	Total appeals completed	Appeals allowed	% of appeals allowed
2016/17	1,817	788	43%
2017/18	1,149	590	51%
2018/19	1,376	674	49%

Table 1.4.2 – Bus lane statistics comparison

Year	Total appeals completed	Appeals allowed	% of appeals allowed
2016/17	73	43	58%
2017/18	38	20	53%
2018/19	86	56	65%

Table 1.4.3 – Moving traffic statistics comparison

Year	Total appeals completed	Appeals allowed	% of appeals allowed
2016/17	357	194	54%
2017/18	577	273	47%
2018/19	772	373	48%

1.5 Removals

Table 1.5.1 – Removal statistics

Year	Total removals	Removals from formal disabled bays	Removal truck hours
2016/17	8,832	172	10,587
2017/18	7,427	47	10,214
2018/19	7,479	59	10,500

1.6 Cancellations

Table 1.6.1 – Cancellation rate comparison

Year	Percentage of PCNs cancelled (cancellation rate)
2016/17	5.7%
2017/18	4.8%
2018/19	5.2%

1.7 Permits

Table 1.7.1 – Permit issue statistics

Permit type	Number issued
Resident 1 st	56,311
Resident 2 nd	12,577
Resident 3 rd	2,407
Disabled courtesy	38
Resident courtesy	2,695
Disabled resident	1,961
Carer	972
Staff Business	1,106
Business (quarter)	276
Business (half)	235
Business (annual)	2,591
Business courtesy	80
Trade (daily)	686
Trade (weekly)	1,804
Care Home	2
Business Access	11
Visitor - 6 hour books (10 cards)	57,872
Visitor – 10 hour books (5 cards)	16,763
Visitor – 24 hour books (5 cards)	2,486
Visitor – Free (All Zones)	25,530
Visitor - Free	14,487
Total	200,890

2. Financial Summary

2.1 Income – 2018/19

Table 2.1.1 – Parking and traffic enforcement income

Item	Income (£)
Penalty Charge Notice (PCN)	11,907,587
Removals	1,465,826
On Street Pay and Display	1,625,066
On Street Permits and Vouchers	5,027,375
Suspensions	1,960,393
Other Income	152,400
Total Income	22,136,647

- Please see footnote on comparison with previous years

2.2 Expenditure – 2018/19

Table 2.2.1 – Parking and traffic enforcement expenditure

Item	Expenditure (£)
Employee Costs	-64,130
Premises	-45,929
Transport	-225
Supplies and Services	-985,812
Third Party Payments	-4,270,173
Support Services	-3,278,359
Capital Financing	0
Total Expenditure	-8,644,628
Surplus	13,492,019

The increase in revenue from 16-17 to 17-18 & 18-19 is a result of the following;

- Increase in CCTV traffic Enforcement – Newham is an extremely busy and congested Borough and enforcement is undertaken to ensure compliance with the regulations in place. Newham council has a legal responsibility to manage the traffic flow effectively in order to reduce the likelihood of accidents occurring and reduce traffic congestion
- Inclusion of suspension income
- Expansion to Residential Parking Zones (RPZs) – The change from partial control in 16-17 to 100% control throughout Newham during 17-18 has had an impact on compliance levels and an increase in the number of parking permits issued by Newham council

2.3 Application of surplus and balance – 2018/19

Table 2.3.1 – Parking and traffic enforcement application of surplus

Item	Expenditure (£)
School Crossing Patrols	-412,312
Roads Maintenance	-13,079,707
Total expenditure	-13,492,019
Balance	0

2.4 Off Street Parking Income and Expenditure

Table 2.4.1 – Parking and traffic enforcement off street income

Item	Income (£)
Pay and Display	1,561,436

Table 2.4.2 – Parking and traffic enforcement off street expenditure

Item	Expenditure (£)
Premises	-342,211
Supplies and Services	-83,934
Third Party Payments	-332,411
Support Services	-3,500
Capital Financing	-118,500
Total expenditure	-880,556
Surplus	680,880