

# **Annual Report 2017/18**

## Parking and Traffic Enforcement

# 1. Service Performance

## 1.1 Penalty charge issue statistics

Table 1.1.1 – Valid penalty charge issue comparison

Year	Higher level parking	Lower level parking	Bus lane	Moving traffic	Total issued
2015/16	96,192	11,854	9,388	23,475	140,909
2016/17	107,548	12,704	6,775	28,796	155,823
2017/18	120,525	17,784	9,107	73,911	221,327

## 1.2 Recovery Performance

Table 1.2.1 – Recovery rate comparison

Year	Bus lane	CCTV parking	Moving traffic	On/off street	Overall
2015/16	79.1%	81.4%	71.7%	70.7%	71.8%
2016/17	70.5%	74.9%	67.0%	68.5%	68.6%
2017/18	68.4%	74.4%	70.6%	65.6%	67.6%

## 1.3 Representations and associated correspondence

Table 1.3.1 – Informal challenges and formal representations comparison

Year	Number of informal challenges	% of PCNs receiving informal challenges	Number of formal representations	% of PCNs receiving formal representations
2015/16	16,365	11.6%	12,548	8.9%
2016/17	16,950	10.8%	12,618	8.1%
2017/18	17,557	7.9%	18,031	8.1%

## 1.4 Appeals to the Parking and Traffic Appeals Service

Table 1.4.1 – On/off street parking appeal statistics comparison

Year	Total appeals completed	Appeals allowed	% of appeals allowed
2015/16	2,589	1,277	49%
2016/17	1,817	788	43%
2017/18	1,149	590	51%

Table 1.4.2 – Bus lane statistics comparison

Year	Total appeals completed	Appeals allowed	% of appeals allowed
2015/16	56	38	68%
2016/17	73	43	58%
2017/18	38	20	53%

Table 1.4.3 – Moving traffic statistics comparison

Year	Total appeals completed	Appeals allowed	% of appeals allowed
2015/16	176	62	35%
2016/17	357	194	54%
2017/18	577	273	47%

## 1.5 Removals

Table 1.5.1 – Removal statistics

Year	Total removals	Removals from formal disabled bays	Removal truck hours
2015/16	8,325	236	9,212
2016/17	8,832	172	10,587
2017/18	7,427	47	10,214

## 1.6 Cancellations

Table 1.6.1 – Cancellation rate comparison

Year	Percentage of PCNs cancelled (cancellation rate)
2015/16	6.3%
2016/17	5.7%
2017/18	4.8%

## 1.7 Permits

Table 1.7.1 – Permit issue statistics

Permit type	Number issued in 2017/18
Resident 1 <sup>st</sup>	55,809
Resident 2 <sup>nd</sup>	12,453
Resident 3 <sup>rd</sup>	2,430
Disabled courtesy	51
Resident courtesy	2,462
Disabled resident	2,030
Carer	906
Staff Business	1,069
Business (quarter)	376
Business (half)	202
Business (annual)	2,334
Business courtesy	74
Trade (daily)	483
Trade (weekly)	1,661
Resident Access	5
Business Access	18
Visitor - 6 hour books (10 cards)	75,526
Visitor – 10 hour books (5 cards)	16,560
Visitor – 24 hour books (5 cards)	2,679
Visitor – Free Mayor's Promise (30 cards)	17,374
<b>Total</b>	<b>194,502</b>

## 2. Financial Summary

### 2.1 Income – 2017/18

Table 2.1.1 – Parking and traffic enforcement income

Income	2017-18 (£)
Penalty Charge Notice (PCN)	12,864,584
On Street Pay and Display	2,840,866
On Street Permits and Vouchers	5,739,934
Suspensions	1,530,837
Other Income	370,819
Miscellaneous	21,764
<b>Total Income</b>	<b>23,368,803</b>

### 2.2 Expenditure – 2017/18

Table 2.2.1 – Parking and traffic enforcement expenditure

Item	Expenditure (£)
Employee Costs	-566,350
Premises	-404,874
Transport	-3,458
Supplies and Services	-661,238
Third Party Payments	-4,461,980
Support Services	-2,373,629
Capital Financing	-65,000
<b>Total Expenditure</b>	<b>-8,536,529</b>
<b>Surplus</b>	<b>14,832,274</b>

### 2.3 Application of surplus and balance – 2017/18

Table 2.3.1 – Parking and traffic enforcement application of surplus

Item	Expenditure (£)
School Crossing Patrols	-389,691
Roads Maintenance	-14,442,583
<b>Total expenditure</b>	<b>-14,832,274</b>
<b>Balance</b>	<b>0</b>