



Message from the Chief Executive Althea Loderick

I want to extend my ongoing thanks to you all! The current situation is incredibly difficult for people in terms of their physical and emotional wellbeing and I know all staff are working above and beyond the call of duty to support residents, particularly the most vulnerable, often while trying to care for friends and family.

This update has been created specifically for staff who don't have access to council IT systems so that we can keep you up-to-date on general news about Coronavirus and any issues specific to your service. Please check the new staff pages on the website: www.Newham.gov.uk/staffinfo regularly for updates.

Thank you!

Coronavirus (Covid-19)

Keeping you in touch

- This is a slide-based briefing which should be cascaded to all staff through line management chains and shared / discussed with all those who are not on email at weekly or daily briefings. It is issued to Managers at least 2x per week on Tuesday and Thursday, or more frequently as required. It can be also be accessed on the new staff information page: www.Newham.gov.uk/staffinfo
- More detailed information and guidance is on the [new Covid19 pages](#) on the Intranet and managers should ensure all staff (who have email) are able to access it.
- **This briefing covers:**
 - Latest national / regional / local figures re cases
 - Latest guidance and advice
 - Key local updates
 - Key messages for staff in Newham

National and local status

The number of infections continues to grow, as of **4pm on 20 April 2020**:

- **124,743 cases** of coronavirus have been confirmed.
- There have been **16,509 deaths** in the UK.
- Newham has **862 confirmed cases**.
- We have had to reduce many council services to support social distancing or due to lack of staff.



Key messages for staff 21/04/2020

- The first #AskAlthea online session was attended by 160 members of staff asking a variety of questions on topics including **PPE, how to volunteer and where staff can go for help and support.**
- If you need advice or support, please **ask for help at any time.** You can access our Employee Assistance Programme www.employeeassistance.org.uk (access code: Newham), with freephone access 24 hours-a-day, 365 days-a-year to counsellors and advisors on 0800 328 1437 (minicom: 01482 661 814). You can also contact hr@newham.gov.uk to request a chat with a Mental Health First Aider.
- There were also questions about **redeployment opportunities.** There's a need for admin support at the temporary mortuary at Wanstead Flats. We also need call handlers to help in the Capital's Mortality Planning Group, based in central London. If you aren't currently working on a service that is key to Newham's response to Covid-19 and want to express an interest, please email adam.benjamin@newham.gov.uk.
- The next **#AskAlthea session is on Thursday, April 23.** You can register [here](#).

PPE seminars this week

- The safety of our staff is paramount, and we continue to admire the dedication and commitment to public service shown each day by colleagues delivering frontline services.
- As part of our commitment to staff welfare, we are running daily webinars **until Friday 24 April** on personal protective equipment (PPE)
- Topics include **how to reduce the risk of infection in the workplace**; how to decide **if you need to wear PPE**, and if you do need PPE, **how to request PPE**.
- The daily online meetings, are being held **at 1pm until April 24**. Contact your line manager for information on the log-in details.
- General advice from **Public Health England** [is here](#).



**People at the Heart
of Everything We Do**

PPE quick view guidance

PPE - Right PPE for Right task based on PHE guidance 02/04/20 and 07/04/20

	Examples of LBN teams	Hand sanitiser/ Hand washing	Disposable Gloves	Disposable Plastic Apron	Fluid repellent surgical mask (Type IIR) (FRSM)	Eye protection +	Filtering face piece (class 3) (FFP3) respirator masks
Cleaning an area where a symptomatic person has been	Any & FM	YES	YES	YES	YES	Risk assess (risk of splashing)	NO
Attending a room with a cohort of symptomatic people inc probable – eg children no physical contact eg reception area	Help Newham Pharmacy, AMHP, 0-19 school nurse, SEND teachers/ drivers Day centres	YES	NO unless contact likely / distance not possible	NO unless contact likely / distance not possible	YES sessional use	Risk assess Yes if a small closed space and many people unwell.	NO
Attending a home with symptomatic person (maintaining 2 metres distance no personal contact or care) *	Telehealth, RMS, housing, some social work / Health visiting	YES	YES	YES	YES sessional use	NO but Risk assess	NO
Attending a household with a symptomatic person (close personal care <2 metres such as personal hygiene other physical contact)	Domiciliary care, district nursing, physiotherapy, OT*, some social work/Health visiting, AMHP	YES	YES	YES	YES	Risk assess	NO
Attending or working in a setting with 2 or more probable or confirmed cases within 2m - any assessment or care	Some Social Work, AMHP, Care Homes, some homeless support	YES	YES	YES	YES sessional use	Risk assess (risk of splashing)	NO

PPE quick view guidance (continued)

PPE - Right PPE for Right task based on PHE guidance 02/04/20 and 07/04/20

	Examples of LBN teams	Hand sanitiser/ Hand washing	Disposable Gloves	Disposable Plastic Apron	Fluid repellent surgical mask (Type IIR) (FRSM)	Eye protection +	Filtering face piece (class 3) (FFP3) respirator masks
Attending a household with an asymptomatic extremely vulnerable# person at >2m	Domiciliary care, care home, Help Newham	YES	You must be well and use handwashing	You must be well and use handwashing	You must be well and use handwashing	You must be well and use handwashing	You must be well and use handwashing
Attending a household with an asymptomatic extremely vulnerable# person (close personal care <2 metre such as washing and bathing, personal hygiene and contact with bodily fluids)	Domiciliary care, care home	YES	YES	YES	YES	NO	NO
Driving - Vehicle has No bulkhead with confirmed or possible case <2m	Various transport	YES	NO	NO	YES	NO	NO
Enforcement in public	Neighbourhood Enforcement	YES	If used previously	NO	NO unless entering an closed space with the public	NO risk assess – spitting etc	NO
Refuse and recycling collection	Refuse and recycling	YES	Nitrile under gloves usual work gloves	NO	NO	NO	NO
Delivery and driving delivery	Help Newham, Pharmacy	YES	Only if no personal hand sanitiser	NO	NO Only for pharmacy collection /Delivery into closed space higher risk	NO	NO

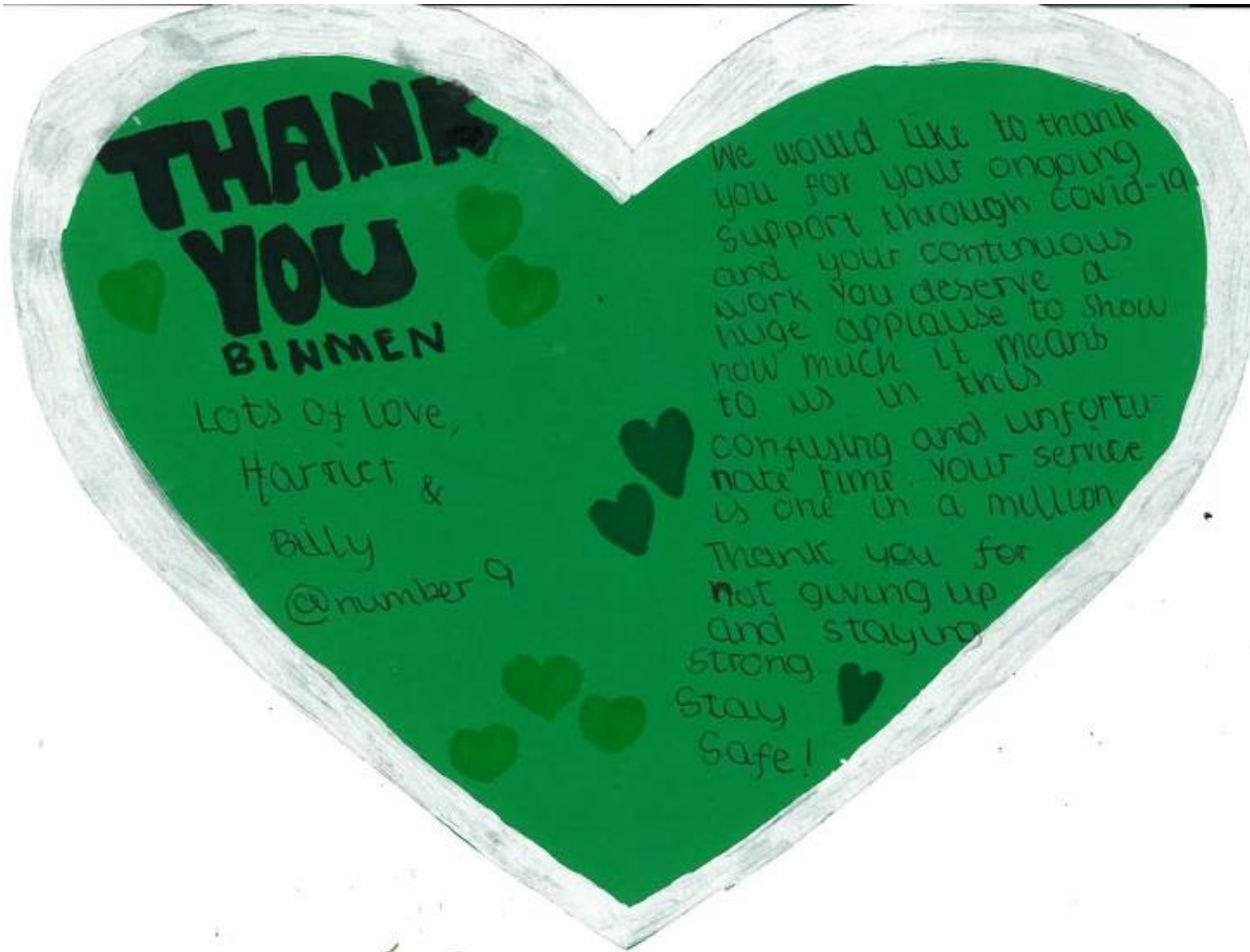
Motivating messages

- We've had some really **touching stories** and pictures come through from across Newham in recent days thanking staff for all the work they are doing for our residents.
- A family that one our **SEND team**, Natisha, works with sent her a poster saying thank you for her help and checking in on them. The **family appreciates all the support** from the CNDS team and they clap outside their door every Thursday. Natisha says: "I am glad to be part of a dedicated, hard-working, supportive and knowledgeable team."
- Our **customer services team** is also receiving words of thanks from residents including a Stratford resident who said: "**A big thank you** to all the refuse and recycling teams and street cleaners who are working hard to keep our neighbourhood clean and tidy. Other boroughs and areas of the country are not so lucky, so many thanks, **it is much appreciated.**"



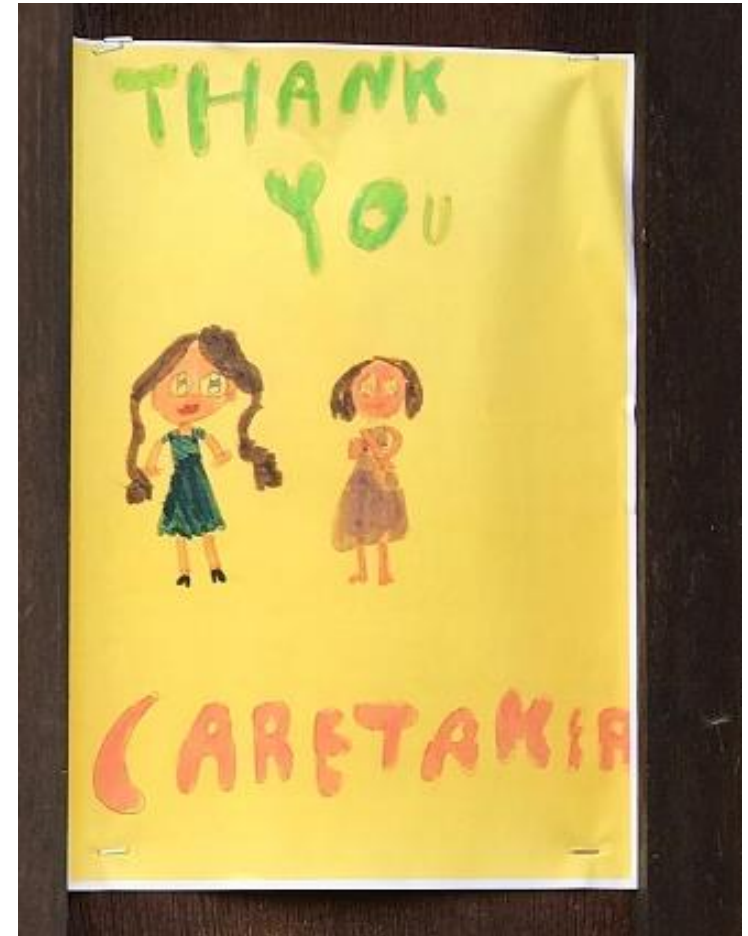
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Thank you for all you are doing



More thank you messages to Newham Council's frontline staff for keeping key services operational during the Covid-19 pandemic

Thank you frontline staff superheroes



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