



Message from the Chief Executive Althea Loderick

I want to extend my ongoing thanks to you all! The current situation is incredibly difficult for people in terms of their physical and emotional wellbeing and I know all staff are working above and beyond the call of duty to support residents, particularly the most vulnerable, often while trying to care for friends and family.

This update has been created specifically for staff who don't have access to council IT systems so that we can keep you up-to-date on general news about Coronavirus and any issues specific to your service. Please check the new staff pages on the website: www.Newham.gov.uk/staffinfo regularly for updates.

Thank you!

Coronavirus (Covid-19)

Keeping you in touch

- This is a slide-based briefing which should be cascaded to all staff through line management chains and shared / discussed with all those who are not on email at weekly or daily briefings. It is issued to Managers at least 2x per week on Tuesday and Thursday, or more frequently as required. It can be also be accessed on the new staff information page: www.Newham.gov.uk/staffinfo
- More detailed information and guidance is on the [new Covid19 pages](#) on the Intranet and managers should ensure all staff (who have email) are able to access it.
- **This briefing covers:**
 - Latest national / regional / local figures re cases
 - Latest guidance and advice
 - Key local updates
 - Key messages for staff in Newham

National and local status

The number of infections continues to grow, as of **2.54pm on 15 April 2020**:

- **98,476 cases** of coronavirus have been confirmed.
- There have been **12,868 deaths** in the UK.
- Newham has **796 confirmed cases**.
- We have had to reduce many council services to support social distancing or due to lack of staff.



PPE seminars this week

- The safety of our staff is paramount, and we continue to admire the dedication and commitment to public service shown each day by colleagues delivering frontline services.
- As part of our commitment to staff welfare, we are running daily webinars **until Friday 24 April** on personal protective equipment (PPE)
- Topics include **how to reduce the risk of infection in the workplace**; how to decide **if you need to wear PPE**, and if you do need PPE, **how to request PPE**.
- There will also be a **Q&A session** with Public Health Consultant, **Adeola Agbebiyi**.



Join a PPE seminar

- Choose a day and a time to join a seminar. You can join by phone or Skype, if you have access.
- **Thursday 16 April to Thursday 23 April at 1pm** - [Join Zoom Meeting](#)
Add the meetings to your calendar and find out how to join by phone or Skype [here](#)
- **Tuesday 21 April to Friday 24 April at 2.30pm** - [Join Zoom Meeting](#)
Add the meetings to your calendar and find out how to join by phone or Skype [here](#)
- A series of guidance documents have been developed for colleagues on safe working and infection control, including risk assessments and tool kits. Please contact your manager about how to access these documents on the intranet.
- Public Health England have also shared guidance on [Care and Community](#) and [Driving and Transport](#).

PPE quick view guidance

PPE - Right PPE for Right task based on PHE guidance 02/04/20 and 07/04/20

	Examples of LBN teams	Hand sanitiser/ Hand washing	Disposable Gloves	Disposable Plastic Apron	Fluid repellent surgical mask (Type IIR) (FRSM)	Eye protection +	Filtering face piece (class 3) (FFP3) respirator masks
Cleaning an area where a symptomatic person has been	Any & FM	YES	YES	YES	YES	Risk assess (risk of splashing)	NO
Attending a room with a cohort of symptomatic people inc probable – eg children no physical contact eg reception area	Help Newham Pharmacy, AMHP, 0-19 school nurse, SEND teachers/ drivers Day centres	YES	NO unless contact likely / distance not possible	NO unless contact likely / distance not possible	YES sessional use	Risk assess Yes if a small closed space and many people unwell.	NO
Attending a home with symptomatic person (maintaining 2 metres distance no personal contact or care) *	Telehealth, RMS, housing, some social work / Health visiting	YES	YES	YES	YES sessional use	NO but Risk assess	NO
Attending a household with a symptomatic person (close personal care <2 metres such as personal hygiene other physical contact)	Domiciliary care, district nursing, physiotherapy, OT*, some social work/Health visiting, AMHP	YES	YES	YES	YES	Risk assess	NO
Attending or working in a setting with 2 or more probable or confirmed cases within 2m - any assessment or care	Some Social Work, AMHP, Care Homes, some homeless support	YES	YES	YES	YES sessional use	Risk assess (risk of splashing)	NO

PPE quick view guidance (continued)

PPE - Right PPE for Right task based on PHE guidance 02/04/20 and 07/04/20

	Examples of LBN teams	Hand sanitiser/ Hand washing	Disposable Gloves	Disposable Plastic Apron	Fluid repellent surgical mask (Type IIR) (FRSM)	Eye protection +	Filtering face piece (class 3) (FFP3) respirator masks
Attending a household with an asymptomatic extremely vulnerable# person at >2m	Domiciliary care, care home, Help Newham	YES	You must be well and use handwashing	You must be well and use handwashing	You must be well and use handwashing	You must be well and use handwashing	You must be well and use handwashing
Attending a household with an asymptomatic extremely vulnerable# person (close personal care <2 metre such as washing and bathing, personal hygiene and contact with bodily fluids)	Domiciliary care, care home	YES	YES	YES	YES	NO	NO
Driving - Vehicle has No bulkhead with confirmed or possible case <2m	Various transport	YES	NO	NO	YES	NO	NO
Enforcement in public	Neighbourhood Enforcement	YES	If used previously	NO	NO unless entering an closed space with the public	NO risk assess – spitting etc	NO
Refuse and recycling collection	Refuse and recycling	YES	Nitrile under gloves usual work gloves	NO	NO	NO	NO
Delivery and driving delivery	Help Newham, Pharmacy	YES	Only if no personal hand sanitiser	NO	NO Only for pharmacy collection /Delivery into closed space higher risk	NO	NO

Key messages for staff 16/04/2020

- Easter Sunday resulted in an upsetting incident involving a member of Newham's enforcement team. The member of **staff suffered a fractured jaw** after being assaulted in a park in a completely unprovoked attack. The police are investigating the attack. We send our very best wishes for a speedy recovery to our colleague.
- Staff are reminded to take care and keep yourself as safe as possible at all times, using the **appropriate personal protective equipment, bodycams etc** whenever possible.
- Please don't forget - if you need advice or support, please **ask for help at any time**. You can access our Employee Assistance Programme www.employeeassistance.org.uk (access code: Newham), with freephone access 24 hours-a-day, 365 days-a-year to counsellors and advisors on 0800 328 1437 (minicom: 01482 661 814). You can also contact hr@newham.gov.uk to request a chat with a Mental Health First Aider.

Key messages for staff 16/04/2020

- **#HelpNewham Local Hub** distribution network is proving vital. So far our teams, made up of redeployed council staff, and a brilliant army of volunteers have distributed almost **2,000 parcels of emergency food and essentials** to the most needy and vulnerable in our community.
- If you want to find more about the hubs, or would like to volunteer you can watch [this short video](#).
- The council's **housing team** have been working round the clock to help rough sleepers off the streets and into the safety of self-contained accommodation.
- They've also been **supporting 472 Newham households** living in temporary accommodation move into self-contained provision with facilities like bathrooms and kitchens.
- So far **the team has helped to find 70 per cent of people** on temporary housing lists a safer place to live during this time of crisis. Thank you for all your efforts to keep everyone safe and slow the spread of the virus in Newham.

Thank you for all you are doing



Some of the great work going into sorting food and delivering packages for Newham residents in need